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July 21, 2023

**Via Electronic Filing**

Rosemary Chiavetta, Secretary  
PA Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

Re: Philadelphia Gas Works Universal Service and Energy Conservation Plan for 2023-2027  
Submitted in Compliance with 52 Pa. Code § 62.4, Docket No. M-2021-3029323

Dear Secretary Chiavetta:

On behalf of Philadelphia Gas Works (“PGW”), enclosed for filing please find its 2022 Home Comfort Deferral Report. This Report is being submitted pursuant to the Commission’s Order entered on January 12, 2023 and the Secretarial Letter dated June 21, 2023 in the above-referenced matter.

Copies to be served in accordance with the attached Certificate of Service.

Sincerely,

*/s/ Lauren M. Burge*

Lauren M. Burge

Enclosure

cc: Norma Bowman, Bureau of Consumer Services ([nobowman@pa.gov](mailto:nobowman@pa.gov))  
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Louise Fink Smith, Law Bureau ([finksmith@pa.gov](mailto:finksmith@pa.gov))  
Certificate of Service (Email Only)

## CERTIFICATE OF SERVICE

I hereby certify that this day I served a copy of PGW's Home Comfort Deferral Report upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code Section 1.54.

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Dated: July 21, 2023

*/s/ Lauren M. Burge*

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Lauren M. Burge, Esq.

**PGW Home Comfort Deferral Report**  
**July 19, 2023**

In 2022, PGW's Home Comfort program deferred 74 customer cases due to health and safety issues that could not be addressed by the CSP. A breakdown of the reasons for these deferrals can be found in the table below.

<b>Row Labels</b>	<b>Count of CASE ID</b>
Misc. H&S issue	26
Pests	4
Sewage	2
Structural Issue	2
Structural Issue, Water/moisture issue	2
Water/moisture issue	3
Lack of access to equipment/filth/debris, Pests	3
Lack of access to equipment/filth/debris, Pests, Structural Issue	3
Lack of access to equipment/filth/debris, Structural Issue	2
Lack of access to equipment/filth/debris	1
COVID-related refusal	26
<b>Grand Total</b>	<b>74</b>