

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

FRANK J. CSERVAK, Jr., P.E.

Complainant,

vs.

DUQUESNE LIGHT COMPANY

Respondent.

No: ~~C-2022-0000552~~

C-2022-3036252-AEL-7/26/23

INITIAL DECISION - EXCEPTIONS

Before
Conrad A Johnson
Administrative Law Judge

Complainant files its EXCEPTIONS to the INITIAL DECISION, stating as follows:

INTRODUCTION

A Formal Complaint alleging 1) Improper service termination, 2) incorrect billing charges, 3) improper deletion of solar credits from electric account; and 4) wrongful reclassification of service account from residential rate to small commercial rate is dismissed. The Formal Complaint was dismissed due to a Court technicality that the ProSe defendant was unaware of with the Court taking an unfair advantage.

Service termination and incorrect billing allegations ruled upon in the Commission's prior Opinion and Order, which is pending on a Petition for Review in Commonwealth Court, shows that the Defendant's evidence submitted in *Cservak 1* was systematically deleted from the PA PUC E-File system and was not available to Judge Johnson at the Hearing for Formal Complaint F-20203019005 as described in the Exceptions filed with the Court 3-23-2021.

HISTORY OF THE PROCEEDING

Formal Complaint

1. In September 2017, the necessary Permits were granted by Sewickley Heights Borough and Solar City (now Tesla) was granted permission by

DLCo to energize the Solar Panels on the House Acct #8796 and Barn Acct #7796 at the residence at 174 Barberry Road, Sewickley Heights Borough.

2. On 10/7/2017 Net Meter #F73789721 was installed for the House Act #8796.
3. On 11/8/2017 Net Meter #F82092154 was installed for the Barn Act #7796.
4. During the period 10/7/17 through 2/18/2018, on the House #8796 account, the Geothermal Heat Pump Rate was REMOVED, not affording Cservak the Rate as it had been since 2015. In addition, Solar Credits were not being tabulated, resulting in an OVERBILLING to the House #8796 of \$457.35. **Those Bills were paid in full by Cservak and are accounted for on Attachment #1 and Attachment #2. Cservak is owed a \$457.35 REFUND for this time period for the House #8796 account.** No Net Metering Statements were provided. Then the Meter was CHANGED.
5. During the period 11/8/17 through 8/6/2018, on Barn #7796 account, the Geothermal Heat Pump Rate was REMOVED, not affording Cservak the Rate as it had been since 2015. In addition, Solar Credits were not being tabulated resulting in an OVERBILLING to the Barn #7796 of \$1358.76. **Those Bills were paid in full by Cservak and are shown on Attachment #1 and Attachment #2. Cservak is owed a \$1358.76 REFUND for this time period.** No Net Metering Statements were provided. Then the Metering Rate was changed.
6. On 2/19/2018 DLCo CHANGED House #8796 Meter - New Meter #F74184522 and RESET to 0000.
7. During the period 2/19/2018 through 9/10/2018, on House #8796 account, the Geothermal Heat Pump Rate was REMOVED, not affording Cservak the Rate as it had been since 2015. In addition, Solar Credits were not being tabulated resulting in an OVERBILLING to the House #8796 of \$1515.26. **Those Bills were paid in full by Cservak and are shown on Attachment #1 and Attachment #2. Cservak is owed a \$1515.26 REFUND for this time period.**
8. On 3/15/2018, Cservak contacted DLCo Customer Service (Trey this time) regarding the NET Metering Credits that were not appearing on his Billing Statements and was referred to Charles Stoltenberg, Senior Metering Engineer who wanted to "come out and inspect the equipment in the Barn" although he would not say what he wanted to inspect. Mr Stoltenberg had no

explanation as to why Cservak's Smart Meters were not configured for Net Metering as they should have been since December 2018 when permission was granted by Sewickley Heights and DLCo; and why the NET Metering Credits were not appearing on Cservak's Billing Statements. Stoltenberg never responded to Cservak's inquiry as to why his Solar Credits were not appearing on the Billing Statements.

9. On 4/7/19 **Duquesne Light Company flip-flopped the two Billing accounts**, Now calling #8796 the Barn and #7796 the House. Now try to keep up...
10. On 4/15/2018, Cservak filed Informal Complaints PUC BCS Case #3691697 and PUC BCS Case #3691576 with the Public Utility Commission.
11. On 5/16/2018, Cservak notified the PUC and DLCo by Email with Data confirming that the Meters were not providing NET metering of Solar Panel Generation and No Solar Credits were being provided and provided spreadsheets of the Billing Statements data as proof.
12. On 9/8/18, DLCo changed the Billing Rate for the Barn #7796.
13. During the period 9/8/2018 through 4/7/2019, on the Barn #7796 account, the Geothermal Heat Pump Rate was REMOVED, not affording Cservak the Rate as it had been since 2015. In addition, Solar Credits were not tabulated resulting in an OVERBILLING to the Barn #7796 of \$1,537.25. **Those Bills were paid in full by Cservak and are shown on Attachment #1 and Attachment #2. Cservak is owed a \$1,537.25 REFUND for this time period.**
14. On 4/7/2019 the accounts for the House and Barn were flip-flopped.
15. On 9/10/2018 **DLCo CHANGED House #8796 Meter - New Meter #F82092150 and RESET to 000000.**
16. During the period 9/10/18 through 4/7/2019, on House #8796 account, the Geothermal Heat Pump Rate was REMOVED, not affording Cservak the Rate as it had been since 2015. In addition, Solar Credits were not tabulated resulting in an OVERBILLING to the House #8796 of \$583.17. **Those Bills were paid in full by Cservak and are shown on Attachment #1 and Attachment #2. Cservak is owed a \$583.17 REFUND for this time period.**

17. After not hearing anything from the PUC since April, on December 20, 2019, Cservak sends Email Updates to PUC CASE #3691576 (Angie) and PUC CASE #3691697 (Jose) who are supposed to be handling the case.
18. On December 24, 2019, Informal Complaints BCS #3691576 (Angie) and BCS #3691697 (Jose) are DENIED with the PUC ordering Cservak to pay the DLCo Bills.
19. On 12/31/2019, Cservak had the House and Barn wiring connected through one meter as it is today.
20. On 1/12/2020, DLCo started using **ESTIMATED METER READINGS on the Billing Statements on Act #8796 and Act #7796 to CHARGE 495.000 kWh (\$74.25) and 851.8470 kWh (\$127.77) respectively to the two Billing Statements.** Be aware that the Meter for Act #7796 was disconnected from the Barn on 12/31/19. These are fraudulent charges on both accounts. See Attachment 3.
21. On 1/14/2020, Cservak filed his INTENT TO APPEAL BCS #3691576 and BCS #3691697.
22. On 2/11/2020, DLCo issues Billing Statement for Act #8796 and changes the "Prior Account Balance" to \$1356.97 when the "Prior Account Balance" from the 1/12/20 Billing Statement was \$110.78 resulting in adding \$1,246.19 to the Billing Account. This is a fraudulent accounting and billing practice.
23. On 2/12/2020 DLCo issues Billing Statement for Act #8796 and using **ESTIMATED METER READINGS charges 500 kWh resulting in fraudulently adding \$76.33 to the Billing Account bringing the Fraudulent Total on Act #8796 to \$1,463.82.**
24. On 2/13/2020, the DLCo Diversion Unit Inspection visited 174 Barberry unannounced. They were found at the Meter location of the House and Barn performing a "Safety Inspection" which Technician Boardley DLCo Emp #3630 reported to be "OK". "Mr Security Services" DLCo Emp. #3032 informed me that they were changing the meter again and Ms. Hostert, Emp. #6998 told me that I had to pay my bill. When I asked if they knew that I was filing a Formal Complaint regarding the Billing Statements, they reacted confrontationally with Mr Boardly explaining to me that he had 5 kids and he had to pay his electric bill too; so I should pay mine. By the end of their visit,

all three DLCo employees told me to "pay the bill" and also were sure to inform me that DLCo doesn't generate power any more.

25. On 2/17/2020, DLCo's Billing Statement for Act #7796 (disconnected Meter) changes the "Prior Account Balance" to \$2304.07 when the "Prior Account Balance" from the 1/12/20 Billing Statement was \$504.58 resulting in adding \$1,799.49 to the Billing Account. In addition, ESTIMATED METER READINGS were used again to charge 300 kWh to the account resulting in fraudulently adding \$76.50 to the Billing Account bringing the Fraudulent Total on Act #7796 to \$2,395.36.
26. As of 2/17/2020 the totally Fraudulent Charges Total on Act #8796 was \$1,463.82 and the totally Fraudulent Charges Total on Act #7796 was \$2,395.36 for a Grand Total of \$3,859.18 which remains on Cservak's Billing Statement today.
27. On 3/4/2020, Cservak delivered his Formal Complaint at 11:30 am to Bonnie Allison of the PUC in Harrisburg and specifically requested a Hearing. By the time Cservak returned home 4 hours later, his Electrical Service was TERMINATED for being DELINQUENT. When Cservak called Ms Allison and told her what had happened she replied: "Well, they shouldn't have done that..." After repeated calls over the next two days, the Complaint was finally Docketed #F-2020-3019005 on 3-7-2020 and was sent to Mediation by Audley Brown after Cservak specifically requested a Hearing.
28. On 3/4/2020, DLCo TERMINATED Cservak's Electrical Service for non-payment of his bills forcing him to live on a gasoline generator at the outset of the Covid Pandemic while the PUC allowed DLCo to delay restoration of Cservak's electrical service over non-existent Permits, Inspections and Approvals for 8 months.
29. On July 9, 2020, at the Telephone Only Hearing by Judge Johnson, not one piece of Cservak's Evidence was able to be accessed by the Judge. Judge Johnson in his Initial Decision, issued March 2, 2021, convicted Cservak of wrongdoing for having a meter removed and having his house and barn wired to one Meter as it is today. The Judge's "dirty hands" assertion in the Order is problematic for this Professional Engineer who is most interested in having the verdict corrected.
30. After the July 9th Hearing, Cservak was forced to endure 4 more months on the emergency generator as he continued to be damaged by DLCo and

Sewickley Heights Borough over non-existent Permits, Inspections and Approvals.

31. Finally, after seven (8) full months on an emergency generator during the China Pandemic, electrical service was restored to Cservak via One Meter that he had requested 2 years earlier. At that Site Visit Paul Pietropaolo and Gene Balenciaga supervised the installation of a new Meter Socket and a New Meter. Also in attendance other than technicians was Ms Hostert, the Accounting member of the DLCo's Diversion Unit. .

32. Judge Johnson's Initial Opinion was issued March 2, 2021. It then takes Gladys Brown Dutrieuille, Chairman 1 year and 4 months to write the ORDER AND OPINION of June 16, 2022 that substantiates Judge Johnson's INITIAL DECISION that Cservak had "dirty hands" and in which she writes: "The Complainant's (Cservak) mere layman's assertion of his TED device' recording accuracy..." is defamatory to this Professional Engineer and Cservak looks to the new Hearing and/or the PETITION FOR REVIEW OF THE PENNSYLVANIA UTILITY COMMISSION'S OPINION AND ORDER DENYING PETITIONER'S EXCEPTIONS AND DISMISSING PETITIONER'S COMPLAINT DATED - JUNE 16, 2022 - IN THE COMMONWEALTH COURT OF PENNSYLVANIA to have Ms. Brown Dutrieuille's claim Stricken from the Record.

33. On 10/13/2022 Cservak filed Formal Complaint C-2022-3036252 when DLCo made \$3,735.80 of "Disputed Charges" due and payable and a 10-DAY SHUT-OFF NOTICE was issued.

34. On 2/15/2023 a Telephonic Hearing was held by Judge Conrad A. Johnson, Administrative Law Judge.

35. From 3/29/23 to 4/4/23 Cservak contacted DLCo Call Center speaking to Jackie, David and finally Nancy regarding the fraudulent Billing statements who informed Cservak to file a Formal Complaint.

36. On 7/5/2023, Judge Johnson published his initial decision in which he dismissed the Complaint due to a Court technicality.

37. On 7/10/2023 Cservak received his Billing Statement for Act #7796 that carries a "Previous Account Balance" calling them DISPUTED CHARGES of \$3,822.12 remaining on the Account. Please REMOVE these FRAUDULENT CHARGES. See Attachment #4.

FINDINGS OF FACT

The Parties, Service Location and Billing Accounts

1. Complainant Frank J. Cservak Jr. P.E. resides at 174 Barberry Road Sewickley Heights, Pa 15143 (the Service Location).
2. Respondent Duquesne Light Company is a jurisdictional public utility providing electric service to Sewickley Heights.
3. **EXCEPTION:** At the Service Location there is a residence, the House or Home and a commercial building, the Barn. Tr.31, 68-69, 79.

ANSWER: The Barn is an unoccupied residential structure where no electrical consumption takes place attributable to commercial activities.

Commercial Classification of the Service Account

8. **EXCEPTION:** Under DLCO's tariff, residential rates are available to properties with one or more dwelling units for general household purposes for commercial or professional activity where the associated consumption represents less than 25% of the total monthly usage of the premises. Tr. 93; DLCo Exhibits 13 and 18.

ANSWER: Cservak presented his Billing Statements as evidence that the unoccupied Barn where there are no "commercial" activities taking place, uses less than 25% of the total monthly usage of the premises. In fact, the Barn is a net generator of electricity as evidenced by the Monthly Billing Statements since 2017 and has had ZERO monthly usage since then.

10. **EXCEPTION:** When Cservak's service for his Home and Barn was combined through one meter in August 2021, his service was converted from residential rate to a small commercial rate. Tr. 92, 161; DLCo Exhibit 13.

ANSWER: DLCo reverted Cservak's rate for the House and Barn combined through one meter to the residential rate on the 6/8/23 Billing Statement where DLCo finally credited the solar credits to Act#7796 at the May 30 "true up". This was the first time in 5 years that DLCo trued-up the account which corrected the OVERBILLING of the commercial rate which they offered to do at the Hearing. Judge Johnson's analysis of the applicability of the commercial rate is in woefully in error.

22. **EXCEPTION:** On August 3, 2022, Cservak would not permit DLCo access to his Barn to determine/verify 1) any dwelling units within the barn or 2)

equipment and electrical use attributable to residential purposes. Tr. 68-69, 119-120, DLCo Exhibit 13.

ANSWER: DLCo has always demanded entry to the Barn which Cservak will not grant. First, in 2018 it was DLCo's Senior Metering Engineer Stoltenberg, then any number of supervisors, technicians, inspectors or agents who had neither the authority nor technical expertise to determine the Use of a building as determined by the local statutes. Only the Borough has that authority which is handled through the Zoning and Land Use Permits and Procedures. Be advised that Cservak has all the required Land Use Permits in place to legally operate any and all of his various entities.

Threat of Service Termination Issue

EXCEPTION: As noted in in the Court's History of the Proceeding, *Cservak 1* is now pending in Commonwealth Court. The past due amount was fraudulent charges in the amount of \$3,218.68, which was submitted as evidence on Billing Statements in *Cservak 1* and was not available to Judge Johnson at the initial Hearing.

Solar Credit Issue

"DLCo's Witness Murphy explained during the hearing on May 31st a true-up credit is converted to dollars at the current price to compare for the rate at which the customer is being billed Tr. 80-81. After the true-up or reconciliation is performed, the customer's next billing will reflect generation credits in cash, and in the alternative, a refund check will be issued to the customer upon request."

"Here, the evidence demonstrates that after each true-up completed on Mr. Cservak's Home and Barn accounts in 2021 and 2022, he was issued refund checks Tr. 87, DLC Exhibits 1,4, and 6. Therefore Mr. Cservak's allegation that solar credits were improperly deleted from his service account is without merit."

EXCEPTION: May 31, 2023 was the first "true-up" that ever happened. The refund checks that were issued dealt with the termination of Cservak's two original accounts and liquidation of the solar credits accumulated on the two accounts. Also involved at that time was DLCo's Ms. Morris who forced Cservak to open a "new account" for \$350.00 in 2021 at the time the One Meter was installed. That "account re-activation fee" should be refunded as well. Also in May 2023 the Rate was reestablished as residential and those refunds were made to my account. In June of 2023 my new Acct#7796 reflects a -\$350.00 Balance, the result of the solar credit true-up. No checks were sent, so I don't know what Witness Murphy is talking about for 2021 and 2022.

Rate Classification Issue

“Witness Murphy further explained that the Company was never able to gain access to the premises to substantiate that less than 25% of the premises’ electrical consumption was attributable to commercial Tr. 92. So electric service was placed on the commercial rate.”

EXCEPTION: Witness Murphy should have looked at the Billing Statements over the last 5 years to determine that the Barn uses far less than 25% of the premises’ consumption. Additionally, DLCo has always demanded entry to the Barn which Cservak will not grant. Starting, in 2018 it was DLCo’s Senior Metering “Engineer” Stoltenberg, then, any number of supervisors, technicians, inspectors or agents who had neither the authority nor technical expertise to determine the Use of a building as determined by the local statutes. Only the Borough has that authority which is handled through the Zoning and Use Permitting and Procedures. Be advised that Cservak has all the required Land Use Permits in place to legally operate any and all of his various entities. I’m a Professional, that’s what I do.

Since the Hearing:

On the June 2023 Billing Statement DLCo restored my rate to the residential rate. In addition, at the May 31 true-up, solar credits (\$350) were credited to my account, however \$3,822.12 of fraudulent charges remain on my Billing Statement as a Disputed Charge. Please have DLCo remove it.

Please be advised that I will appeal any Final Decision that the Court makes that is unfair or unjust in any way.



Date: July 24, 2021

Frank J Cservak Jr. P.E.

174 Barberry Road
Sewickley Heights, PA 15143
412-427-4385
FCservak@C-MServices.com

House - 8796

DATE	METER #	Meter Reading	Duq Lt Co Kw Rate	DLC Kw	Duq Lt Co Bill	TED Usage Kw	Ted & Telsa Solar Kw	Cservak Net Kw	Corrected Heat Pump Kw Rate	Heat Pump Rate (Fixed)	Corrected Bill	Adjustments House - 8796	
10/7/17	F73789721	26830.5090	\$0.1569	1635.5730	\$258.64	441.2		441.2	\$0.1569	\$0.1569	\$69.22	-\$187.42	
11/5/17		28482.8930	\$0.1587	1652.3840	\$262.29	721.7		721.7	\$0.1333	\$0.1333	\$96.20	-\$166.09	
12/5/17		30794.0300	\$0.1540	2311.1870	\$358.02	1625.5	-231.3	1394.2	\$0.1024	\$0.1194	\$166.47	-\$189.55	
1/7/18		33395.4500	\$0.1559	2601.4200	\$405.57	3556.0	-210	3346.0	\$0.1153	\$0.1225	\$409.89	\$4.32	
2/6/18		35846.5940	\$0.1550	2451.1440	\$379.95	4216.6		4216.6	\$0.1004	\$0.1004	\$423.35	\$43.40	
2/19/18		36424.0000	\$0.1605	577.0080	\$92.65	1314.0	-94.2	1219.8	\$0.0994	\$0.1071	\$130.64	\$37.99	
		Sub Total			11229.0640	\$1,753.12	11875.0	-535.5	11339.5			\$1,295.77	-\$457.35
2/19/18		0.0000				Change Meter							
3/7/18	F74184522	143.8100	\$0.2112	143.8100	\$30.37	656.0	-219.8	436.2	\$0.0608	\$0.0915	\$39.91	\$9.54	
4/8/18		2484.0060	\$0.1555	2340.9960	\$363.89	2337.8	-750.1	1587.7	\$0.0722	\$0.1053	\$168.77	-\$195.12	
5/7/18		3731.9330	\$0.1651	1247.9270	\$206.03	1086.6	-847.6	241.0	\$0.0357	\$0.1611	\$38.83	-\$167.20	
6/6/18		4937.0710	\$0.1621	1205.1380	\$195.31	553.8	-933.2	-379.4	-\$0.1317	\$0.1928	-\$72.96	-\$268.27	
7/5/18		6181.7920	\$0.1623	1244.7210	\$202.02	908.6	-877.7	30.9	\$0.0058	\$0.1715	\$5.30	-\$196.72	
8/6/18		7880.8660	\$0.1603	1699.1740	\$272.42	1744.3	-1016.8	727.5	\$0.0660	\$0.1553	\$115.16	-\$157.26	
9/8/18		9870.7720	\$0.1575	1989.8060	\$313.35	191.8	-850.2	-658.4	-\$1.1829	\$0.3446	-\$226.88	-\$540.28	
9/10/18		9905.0000	\$0.0000	34.2280									
	Sub Total			9905.0000	1583.39	7480.9	-5495.4	1985.5			\$68.13	\$1,515.26	
9/10/18		0.0000				Change Meter							
10/7/18	F82092150	991.5180	\$0.1704	991.5180	\$168.95	1353.4	-606.7	746.7	\$0.0906	\$0.1643	\$122.68	-\$46.27	
11/5/18		2839.0670	\$0.1541	1847.5490	\$284.74	712.6	-384.5	328.1	\$0.0756	\$0.1643	\$53.91	-\$230.83	
12/5/18		5684.9620	\$0.1509	2845.8950	\$429.56	3058.3	-172.8	2885.5	\$0.1018	\$0.1079	\$311.35	-\$118.21	
1/7/19		8491.7320	\$0.1417	2806.7700	\$397.67	3541.3	-159.8	3381.5	\$0.1008	\$0.1056	\$357.09	-\$40.58	
2/6/19		11228.6080	\$0.1608	2736.8760	\$440.21	4188.9	-50	4138.9	\$0.1021	\$0.1033	\$427.55	-\$12.66	
3/9/19		13733.1370	\$0.1617	2504.5290	\$404.86	3402.8	-216.6	3186.2	\$0.0956	\$0.1021	\$325.31	-\$79.55	
4/7/19		15596.2680	\$0.1665	1863.1810	\$310.19	3077.6	-556.6	2521.0	\$0.0829	\$0.1012	\$255.13	-\$55.06	
		Sub Total			15596.2680	2436.18	19334.90	-2147.00	17187.90			\$1,853.01	-\$583.17
							Flip-Flop Billing Accounts						
5/7/19			15605.5590	\$1.5703	9.2910	\$14.59	711.3	-770.4	-59.1	\$0.0205	\$0.1079	\$14.59	\$0.00
6/9/19		15260.6720	-\$0.0386	-344.887	13.32	110	-941	-831	\$0.1211	\$0.1803	\$13.32	\$0.00	
7/17/19		15014.0000	-\$0.0549	-246.632	13.53	45.2	-44.5	0.7	\$0.2993	\$0.1803	\$13.53	\$0.00	
8/8/19		15414.0530	\$0.0329	400.013	13.18	843	-1038	-195	\$0.0156	\$0.3243	\$13.18	\$0.00	
9/9/19		15264.8300	N/A	-149.223	14.37	395.5	-1048.4	-652.9	N/A	N/A	\$14.37	\$0.00	
10/9/19		15197.8170	N/A	-67.013	14.06	-113.6	-880.7	-994.08	N/A	N/A	\$14.06	\$0.00	
11/10/19 (EST)		15106.0611	N/A	-91.7559	14.37	34.9	-605.7	-570.8	N/A	N/A	\$14.37	\$0.00	
12/8/19		15605.0000	N/A	489.9369	13.36	92.2	-39.5	52.7	N/A	N/A	\$13.36	\$0.00	
		Sub Total		-0.2700	\$110.78	2118.50	-5368.90	-3250.18			\$110.78	\$0.00	
		Grand Totals		36730.0620	\$5,883.47	40809.3	-13546.8	27262.7			\$3,327.68	-\$2,555.79	

ATT # 1

2 PAGES

Service Never Ends Barn - 7796

METER #	DATE	Meter Reading	Duq Lt Co Kw Rate	DLC Kw	Duq Lt Co Bill	Ted Usage Kw	Ted & Telsa Solar Kw	Cservak Net Kw	Heat Pump Rate (Fixed)	Corrected Bill	Adjustments Barn - 7796	
F82092154	11/8/17	0.0000										
	Change Meter											
	12/5/17	2150.5320	\$0.1660	2150.5320	\$356.93	1,868.3	-83	1,785.3	\$0.1085	\$193.71	-\$163.22	
	1/7/18	5354.8930	\$0.1544	3204.3610	\$494.71	2,025.6	-128.8	1,896.8	\$0.1137	\$215.67	-\$279.04	
	2/6/18	8450.5110	\$0.1537	3095.6180	\$475.67	1,956.2	-120	1,836.2	\$0.1140	\$209.33	-\$266.34	
	3/7/18	10815.4870	\$0.1552	2364.9760	\$367.15	1,825.6	-195	1,630.6	\$0.1110	\$181.00	-\$186.15	
	4/8/18	12830.5650	\$0.1566	2015.0780	\$315.56	1,795.7	-520.2	1,275.5	\$0.1093	\$139.41	-\$176.15	
	5/7/18	13882.3840	\$0.1676	1051.8190	\$176.26	1,725.3	-559.9	1,165.4	\$0.1508	\$175.74	-\$0.52	
	6/6/18	14509.9780	\$0.1742	627.5940	\$109.34	1,143.8	-722.9	420.9	\$0.1580	\$66.50	-\$42.84	
	7/8/18	15707.3030	\$0.1628	1197.3250	\$194.89	1,266.1	-706.4	559.7	\$0.1614	\$90.34	-\$104.55	
	8/6/18	17310.4280	\$0.1610	1603.1250	\$258.05	1,599.7	-858.7	741.0	\$0.1594	\$118.12	-\$139.93	
		Sub Total			17310.4280	\$2,748.56	15,206.3	-3894.9	11,311.4		\$1,389.80	-\$1,358.76
	Metering Rate Changed											
	9/8/18	19221.5820	\$0.1578	1911.1540	\$301.58	1,454.5	-730.6	723.9	\$0.1642	\$118.86	-\$182.72	
	10/7/18	20132.1300	\$0.1667	910.5480	\$151.77	1,309.2	-453.1	856.1	\$0.1671	\$143.05	-\$8.72	
	11/5/18	21230.9680	\$0.1601	1098.8380	\$175.87	1,506.5	-258.2	1,248.3	\$0.1166	\$145.55	-\$30.32	
	12/5/18	24388.2690	\$0.1504	3157.3010	\$474.81	2,742.5	-137.4	2,605.1	\$0.1050	\$273.54	-\$201.27	
	1/7/19	28125.2920	\$0.1426	3737.0230	\$533.05	1,151.2	-54.8	1,096.4	\$0.1245	\$136.50	-\$396.55	
	2/6/19	32395.9390	\$0.1589	4270.6470	\$678.42	2,781.1	-83.3	2,697.8	\$0.1111	\$299.73	-\$378.69	
	3/9/19	35992.8470	\$0.1602	3596.9080	\$576.28	2,358.6	-236.1	2,122.5	\$0.1118	\$237.30	-\$338.98	
					18882.4190	\$2,891.78	13303.6000	-1953.5000				-\$1,537.25
	Flip-Flop Billing Accounts											
	4/7/19	38382.0070	\$0.1658	2389.1800	\$396.16	2,182.7	-411.6	1,771.1	\$0.1079	\$191.10	-\$205.06	
	5/7/19	38665.8000	\$0.2001	283.5930	\$56.76	444	-568.7	-124.7	\$0.1803	\$16.24	-\$40.52	
	6/8/19	38681.0350	\$1.0522	15.435	16.24	-242.3	-699.6	-941.9	\$0.1803	\$16.24	\$0.00	
	7/9/19	39086.868	\$0.3685	405.833	149.56	-8.9	-35.2	-44.1	\$0.1441	\$16.24	-\$133.32	
	8/8/19	39856.602	\$0.1734	769.734	133.5	280.1	-769.8	-489.7	\$0.1583	\$59.17	-\$74.33	
	9/9/19	40100.375	\$0.1441	243.773	54.19	-30.9	-742.2	-773.1	\$0.1441	\$16.24	-\$37.95	
	10/9/19	40031.695	N/A	-68.68	17.34	-131.3	-583.8	-715.1	\$0.1441	\$17.65	\$0.31	
	11/6/19	40038.099	N/A	6.404	17.65	-26.8	-384.0	-410.8	\$0.1441	\$17.34	-\$0.31	
	12/18/19	40848.153	\$0.1998	810.054	132.34	364.5	-216.1	148.4	\$0.1200	\$33.75	-\$98.59	
		Sub Total			4855.3060	\$973.74	2,831.1	-4411	-1,579.9		\$1,578.11	-\$589.77
		Grand Totals			40848.1530	\$6,614.08	31,341.0	-10259.4	9,731.5		\$2,967.91	-\$3,485.78

House - 8796

DATE	METER #	Meter Reading	Duq Lt Co Kw Rate	DLC Kw	Duq Lt Co Bill	TED Usage Kw	Ted & Telsa Solar Kw	Cservak Net Kw	Corrected Heat Pump Kw Rate	Heat Pump Rate (Fixed)	Corrected Bill	Adjustments House - 8796	
10/7/17	F73789721	26830.5090	\$0.1569	1635.5730	\$266.64	441.2		441.2	\$0.1569	\$0.1569	\$69.22	-\$187.42	
11/5/17		28482.8930	\$0.1587	1652.3040	\$262.29	721.7		721.7	\$0.1333	\$0.1333	\$96.20	-\$166.09	
12/5/17		30794.0300	\$0.1540	2311.1370	\$356.02	1625.5	-231.3	1394.2	\$0.1024	\$0.1194	\$166.47	-\$189.55	
1/7/18		33395.4500	\$0.1559	2601.4200	\$405.57	3556.0	-210	3346.0	\$0.1153	\$0.1225	\$409.89	\$4.32	
2/6/18		35846.5940	\$0.1550	2451.1440	\$379.95	4216.6		4216.6	\$0.1004	\$0.1004	\$423.35	\$43.40	
2/19/18		36424.0000	\$0.1605	577.4060	\$92.65	1314.0	-94.2	1219.8	\$0.0994	\$0.1071	\$130.64	\$37.99	
		Sub Total			11229.0640	\$1,753.12	11875.0	-535.5	11339.5			\$1,295.77	-\$457.35
2/19/18		0.0000				Change Meter							
3/7/18	F74184522	143.8100	\$0.2112	143.8100	\$30.37	656.0	-219.8	436.2	\$0.0608	\$0.0915	\$39.91	\$9.64	
4/8/18		2484.0060	\$0.1555	2340.1960	\$363.89	2337.8	-750.1	1587.7	\$0.0722	\$0.1083	\$168.77	-\$195.12	
5/7/18		3731.9330	\$0.1651	1247.9270	\$206.03	1088.6	-847.6	241.0	\$0.0357	\$0.1611	\$38.83	-\$167.20	
6/6/18		4937.0710	\$0.1621	1205.1380	\$195.31	553.8	-933.2	-379.4	-\$0.1317	\$0.1923	-\$72.96	-\$268.27	
7/5/18		6181.7920	\$0.1623	1244.7210	\$202.02	908.6	-877.7	30.9	\$0.0058	\$0.1715	\$5.30	-\$196.72	
8/6/18		7880.9660	\$0.1603	1699.1740	\$272.42	1744.3	-1016.8	727.5	\$0.0660	\$0.1583	\$115.16	-\$157.26	
9/8/18		9870.7720	\$0.1575	1989.8060	\$313.35	191.8	-850.2	-658.4	-\$1.1829	\$0.3446	-\$226.88	-\$540.23	
9/10/18		9905.0000	\$0.0000	34.2280									
		Sub Total			9905.0000	1583.39	7480.9	-5495.4	1985.5			\$68.13	-\$1,515.26
9/10/18			0.0000				Change Meter						
10/7/18	F82092150	991.5180	\$0.1704	991.5180	\$168.95	1353.4	-606.7	746.7	\$0.0906	\$0.1643	\$122.68	-\$46.27	
11/5/18		2839.0670	\$0.1541	1847.5490	\$284.74	712.6	-384.5	328.1	\$0.0756	\$0.1643	\$53.91	-\$230.83	
12/5/18		5684.9620	\$0.1509	2845.8950	\$429.56	3058.3	-172.8	2885.5	\$0.1018	\$0.1079	\$311.35	-\$118.21	
1/7/19		8491.7320	\$0.1417	2806.7700	\$397.67	3541.3	-159.8	3381.5	\$0.1008	\$0.1056	\$357.09	-\$40.58	
2/6/19		11228.6080	\$0.1608	2736.8760	\$440.21	4188.9	-50	4138.9	\$0.1021	\$0.1033	\$427.55	-\$12.66	
3/9/19		13733.1370	\$0.1617	2504.5290	\$404.86	3402.8	-216.6	3186.2	\$0.0956	\$0.1021	\$325.31	-\$79.55	
4/7/19		15598.2680	\$0.1665	1863.1310	\$310.19	3077.6	-556.6	2521.0	\$0.0829	\$0.1012	\$255.13	-\$55.06	
		Sub Total			15598.2680	2436.18	19334.90	-2147.00	17187.90			\$1,853.01	-\$583.17
							Flip-Flop Billing Accounts						
5/7/19			15605.5590	\$1.5703	9.2910	\$14.59	711.3	-770.4	-59.1	\$0.0205	\$0.1079	\$14.59	\$0.00
6/9/19		15260.6720	-\$0.0386	-344.887	13.32	110	-841	-831	\$0.1211	\$0.1803	\$13.32	\$0.00	
7/17/19		15014.0000	-\$0.0549	-246.632	13.53	45.2	-44.5	0.7	\$0.2993	\$0.1803	\$13.53	\$0.00	
8/8/19		15414.0530	\$0.0329	400.013	13.18	843	-1038	-195	\$0.0156	\$0.3243	\$13.18	\$0.00	
9/9/19		15264.8300	N/A	-149.223	14.37	395.5	-1048.4	-652.9	N/A	N/A	\$14.37	\$0.00	
10/9/19		15197.8170	N/A	-67.013	14.06	-113.6	-880.7	-994.08	N/A	\$0.1056	\$14.06	\$0.00	
11/10/19	ESTIMATED	15106.0611	N/A	-91.7559	14.37	34.9	-605.7	-570.8	N/A	\$0.1033	\$14.37	\$0.00	
12/8/19		15605.0000	N/A	489.9669	13.36	92.2	-39.5	52.7	N/A	\$0.1079	\$13.36	\$0.00	
1/12/20	ESTIMATED	16100.0000	\$0.2123	495.0000	\$201.71	615.60	-116.60	499.00		\$0.1056	\$52.69	-\$149.02	
2/11/20	RESET to -0-	0.0000	\$0.2123	0.0000	\$1,387.49			0.0000			\$0.00	-\$1,387.49	
2/12/20	ESTIMATED	16600.0000	\$0.1423	500.0000	\$76.33	802.10	-124.70	677.40		\$0.1056	\$71.53	-\$4.80	
	Sub Total			-0.2100	\$110.78	2118.50	-5368.90	-3250.18				-\$1,541.30	
	Grand Totals			36730.0630	\$5,883.47	40809.3	-13546.8	27262.7				-\$4,097.09	

CREDIT OWED 2-19-18 \$457.35

CREDIT OWED 9-10-18 \$1515.26

CREDIT OWED 4-7-19 \$583.17

NO PAYMENTS MADE

FINAL BILL \$823.32 SET TO "0"

OVERBILLING # 8796 \$2555.78

FINAL INVOICE \$823.32 SET TO 1.01

ATT#2
2 PAGES

Service Never Ends Barn - 7796

METER #	DATE	Meter Reading	Duq Lt Co Kw Rate	DLC Kw	Duq Lt Co Bill	Ted Usage Kw	Ted & Telsa Solar Kw	Cservak Net Kw	Heat Pump Rate (Fixed)	Corrected Bill	Adjustments Barn - 7796
	11/8/17	0.0000									
	Change Meter										
	12/5/17	2150.5320	\$0.1660	2150.5320	\$356.93	1,868.3	-83	1,785.3	\$0.1085	\$193.71	-\$163.22
	1/7/18	5354.8930	\$0.1544	3204.3610	\$494.71	2,025.6	-128.8	1,896.8	\$0.1137	\$215.67	-\$279.04
	2/6/18	8450.5110	\$0.1537	3095.6180	\$475.67	1,956.2	-120	1,836.2	\$0.1140	\$209.33	-\$266.34
	3/7/18	10815.4870	\$0.1552	2364.9760	\$367.15	1,825.6	-195	1,630.6	\$0.1110	\$181.00	-\$186.15
	4/8/18	12830.5650	\$0.1566	2015.0730	\$315.56	1,795.7	-520.2	1,275.5	\$0.1093	\$139.41	-\$176.15
	5/7/18	13882.3840	\$0.1676	1051.8190	\$176.26	1,725.3	-559.9	1,165.4	\$0.1508	\$175.74	-\$0.52
	6/6/18	14509.9780	\$0.1742	627.5940	\$109.34	1,143.8	-722.9	420.9	\$0.1580	\$66.50	-\$42.84
	7/8/18	15707.3030	\$0.1628	1197.3290	\$194.89	1,266.1	-706.4	559.7	\$0.1614	\$90.34	-\$104.55
	8/6/18	17310.4280	\$0.1610	1603.1250	\$258.05	1,599.7	-858.7	741.0	\$0.1594	\$118.12	-\$139.93
		Sub Total		17310.4280	\$2,748.56	15,206.3	-3894.9	11,311.4		\$1,389.80	-\$1,358.76
	Metering Rate Changed										
	9/8/18	19221.5820	\$0.1578	1911.1540	\$301.58	1,454.5	-730.6	723.9	\$0.1642	\$118.86	-\$182.72
	10/7/18	20132.1300	\$0.1667	910.5480	\$151.77	1,309.2	-453.1	856.1	\$0.1671	\$143.05	-\$8.72
	11/5/18	21230.9680	\$0.1601	1098.8380	\$175.87	1,506.5	-258.2	1,248.3	\$0.1166	\$145.55	-\$30.32
	12/5/18	24388.2690	\$0.1504	3157.3010	\$474.81	2,742.5	-137.4	2,605.1	\$0.1050	\$273.54	-\$201.27
	1/7/19	28125.2920	\$0.1426	3737.0290	\$533.05	1,151.2	-54.8	1,096.4	\$0.1245	\$136.50	-\$396.55
	2/6/19	32395.9390	\$0.1589	4270.6470	\$678.42	2,781.1	-83.3	2,697.8	\$0.1111	\$299.73	-\$378.69
	3/9/19	35992.8470	\$0.1602	3596.9090	\$576.28	2,358.6	-236.1	2,122.5	\$0.1118	\$237.30	-\$338.98
				18682.4190	\$2,891.78	13303.6000	-1953.5000				-\$1,537.25
	Flip-Flop Billing Accounts DISPUTE										
	4/7/19	38382.0070	\$0.1658	2389.1600	\$396.16	2,182.7	-411.6	1,771.1	\$0.1079	\$191.10	-\$205.06
	5/7/19	38665.6000	\$0.2001	283.5930	\$56.76	444	-568.7	-124.7	\$0.1803	\$16.24	-\$40.52
	6/8/19	38681.0350	\$1.0522	15.435	16.24	-242.3	-699.6	-941.9	\$0.1803	\$16.24	\$0.00
	7/9/19	39086.868	\$0.3685	405.833	149.56	-8.9	-35.2	-44.1	\$0.1441	\$16.24	-\$133.32
	8/8/19	39856.602	\$0.1734	769.734	133.5	280.1	-769.8	-489.7	\$0.1533	\$59.17	-\$74.33
	9/9/19	40100.375	\$0.1441	243.773	54.19	-30.9	-742.2	-773.1	\$0.1441	\$16.24	-\$37.95
	10/9/19	40031.695	N/A	-68.68	17.34	-131.3	-583.8	-715.1	\$0.1441	\$17.65	\$0.31
	11/6/19	40038.099	N/A	6.404	17.65	-26.8	-384.0	-410.8	\$0.1441	\$17.34	-\$0.31
	12/18/19	40848.153	\$0.1998	810.054	132.34	364.5	-216.1	148.4	\$0.1200	\$33.75	-\$98.59
ESTIMATED	1/12/20	41700	0.2123	851	148.63	87.2	-10.9	76.3	\$0.1200	\$9.16	-\$139.47
ESTIMATED	2/17/20	42000	\$0.1423	300	91.29	262.2	-94.6	167.6	\$0.1200	\$20.11	-\$71.18
		Sub Total		4855.3060	\$973.74	2,831.1	-4411	-1,579.9		\$1,578.11	-\$800.42
		Grand Totals		40848.1530	\$6,614.08	31,341.0	-10259.4	9,731.5		\$2,967.91	-\$3,696.43

F82092154

CREDIT OWE
8-6-18
\$1358.76

CREDIT OWE
3-9-19
\$1537.25

NO PAYMENTS MADE

ACCT DELETED

OVERBILLING #7796 \$2896.01

Meter Reading Usage Information

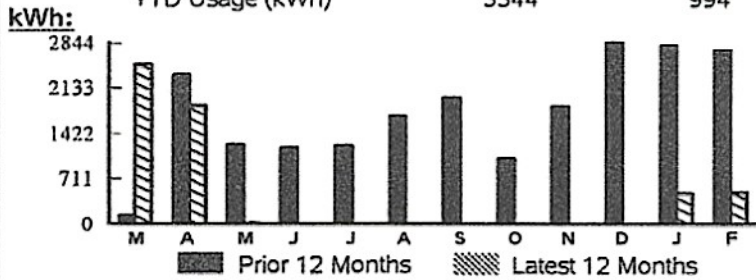
Next Scheduled Meter Reading Date: March 5, 2020

Meter Read Information for Meter Number: F82092150
Present: Feb 5, 2020 - Estimate 16600.0000
Prior: Jan 6, 2020 - Estimate 16100.0000
Difference 500.0000
Your Meter Multiplier x 1
Total kWh Used 500.0000

Electric Usage:

Comparing Your Usage

	Feb 19	Feb 20
Avg. kWh Per Day	91	17
Avg. Temperature (F)	27	36
YTD Usage (kWh)	5544	994



DAYS IN BILLING PERIOD											
M	A	M	J	J	A	S	O	N	D	J	F
17	32	29	30	29	32	33	29	29	30	33	30
31	29	30	32	31	28	33	30	30	29	31	30

- Average Monthly Usage for the past 13 months is 624 kWh.
- Total Annual Usage for the past 13 months is 8108 kWh.

Summary

Prior Billing Information

Amount of Last Bill **TOTALLY** \$1,387.49
Prior Account Balance \$1,387.49

Current Billing Information

DLC Basic Service Charges **FAKE** \$76.33
TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$1,463.82

ESTIMATED CORRECTED BILL

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Mar 4, 2020	Payment Due	Amount Due
\$4.96	\$11.60	1.25%	Mar 4, 2020	\$1,463.82

Please return this portion with your payment. Please enclose check facing forward.
Make payment payable to Duquesne Light Company in US Currency.

Account Number
8796-070-000

PLEASE PAY THIS AMOUNT BY **MAR 4, 2020**
\$1,463.82

\$

USD Amount Enclosed

051517 000000080



FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440



DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



ATT #3
6 PAGES

87960700003 00000000000 00001463824 00001463824



DuquesneLight.com
412-393-7100

Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: 879609484317

Account Number: 8796-070-000

Rate: RS-Residential Service Rider 21

Date Prepared: 02/11/20

Meter Reading Usage Information

Next Scheduled Meter Reading Date: March 5, 2020

Meter Read Information for Meter Number: F82092150

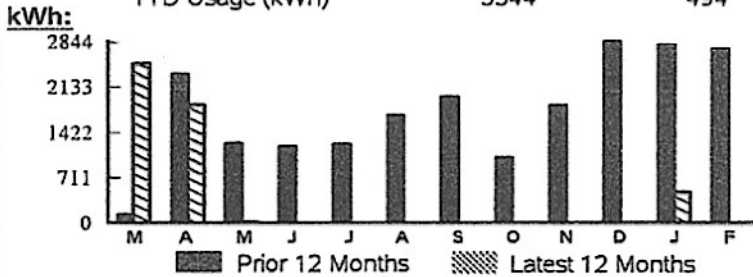
Present: Feb 5, 2020 - Actual 0.0000
Prior: Jan 6, 2020 - Estimate 16100.0000
Difference 0.0000

Your Meter Multiplier X 1
Total kWh Used 0.0000

Electric Usage:

Comparing Your Usage

	Feb 19	Feb 20
Avg. kWh Per Day	91	0
Avg. Temperature (F)	27	36
YTD Usage (kWh)	5544	494



DAYS IN BILLING PERIOD											
M	A	M	J	J	A	S	O	N	D	J	F
17	32	29	30	29	32	33	29	29	30	33	30
31	29	30	32	31	28	33	30	30	29	31	30

- Average Monthly Usage for the past 13 months is 585 kWh.
- Total Annual Usage for the past 13 months is 7608 kWh.

Summary

Prior Billing Information

Amount of Last Bill \$1,356.97
Prior Account Balance \$1,356.97

Current Billing Information

DLC Basic Service Charges \$39.52
TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$1,387.49

ACTUAL METER READING BILL

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Mar 3, 2020	Payment Due	Amount Due
\$0.75	\$1.77	1.25%	Mar 3, 2020	\$1,387.49

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number 8796-070-000

PLEASE PAY THIS AMOUNT BY MAR 3, 2020 \$1,387.49

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

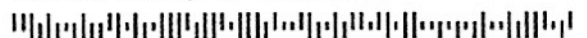
049705 000000187



FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440



DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



87960700003 00000000000 000001387492 000001387492

Meter Reading Usage Information

Next Scheduled Meter Reading Date: February 5, 2020

Meter Read Information for Meter Number: F82092150

Present:	Jan 6, 2020	Estimate	16100.0000
Prior:	Dec 6, 2019	- Actual	15605.0000
		Difference	495.0000

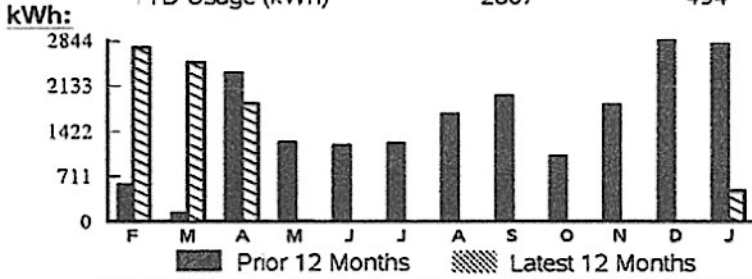
Your Meter Multiplier \times 1

Total kWh Used 495.0000

Electric Usage:

Comparing Your Usage

	Jan 19	Jan 20
Avg. kWh Per Day	85	16
Avg. Temperature (F)	36	36
YTD Usage (kWh)	2807	494



DAYS IN BILLING PERIOD											
F	M	A	M	J	J	A	S	O	N	D	J
13	17	32	29	30	29	32	33	29	29	30	33
30	31	29	30	32	31	28	33	30	30	29	31

- Average Monthly Usage for the past 13 months is 801 kWh.
- Total Annual Usage for the past 13 months is 10415 kWh.

Summary

Prior Billing Information

Amount of Last Bill	\$110.78	
Prior Account Balance		\$110.78

Current Billing Information

DLC Basic Service Charges	\$90.93
TOTAL ACCOUNT BALANCE PAYABLE TO DLC	\$201.71

ESTIMATED READING

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

The amount of \$1,155.26 is currently in dispute. Please pay the undisputed charges below while your dispute is pending.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Feb 3, 2020	Payment Due	Amount Due
\$4.87	\$11.41	1.25%	Feb 3, 2020	\$201.71

Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company in US Currency.

Account Number
 8796-070-000

PLEASE PAY THIS AMOUNT BY FEB 3, 2020
 \$201.71

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

045620 000000098

FRANK J CSERVAK JR
 174 BARBERRY RD BARN
 SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001



Meter Reading Usage Information

Next Scheduled Meter Reading Date: March 5, 2020

Meter Read Information for Meter Number: F82092154

Present: Feb 13, 2020 - Estimate 42000.0000
Prior: Jan 6, 2020 - Estimate 41700.0000
Difference 300.0000

Your Meter Multiplier X 1

Total kWh Used 300.0000

Summary

Prior Billing Information

Amount of Last Bill \$2,304.07
Prior Account Balance \$2,304.07

Current Billing Information

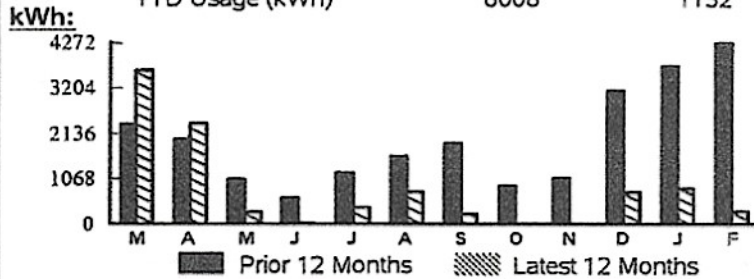
DLC Basic Service Charges \$91.29

TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$2,395.36

Electric Usage:

Comparing Your Usage

	Feb 19	Feb 20
Avg. kWh Per Day	142	8
Avg. Temperature (F)	27	35
YTD Usage (kWh)	8008	1152



DAYS IN BILLING PERIOD

M	A	M	J	J	A	S	O	N	D	J	F
29	32	29	32	30	29	33	29	29	30	33	30
31	29	30	32	30	29	33	30	28	32	30	38

- Average Monthly Usage for the past 12 months is 800 kWh.
- Total Annual Usage for the past 12 months is 9604 kWh.

ESTIMATED READING

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Mar 9, 2020	Payment Due	Amount Due
\$3.47	\$8.10	1.25%	Mar 9, 2020	\$2,395.36

Please return this portion with your payment. Please enclose check facing forward.
Make payment payable to Duquesne Light Company in US Currency.

Account Number
7796-070-000

PLEASE PAY THIS AMOUNT BY MAR 9, 2020
\$2,395.36

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

011191 000013303

FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY PA 15143-9440

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001

77960700006 00000000000 000002395360 000002395360



February 13, 2020

Account Number: 8796-070-000

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

Hours - Monday through Friday
8:00 a.m. to 5:00 p.m.
Telephone Number: 1-412-393-7100
Payment by Web: www.duquesnelight.com
Payment by Phone: 1-866-526-0815
(PAYMENT MUST THEN BE REPORTED TO DLC)
Payment by Mail:
Duquesne Light Company
Payment Processing Center
Pittsburgh, PA 15267-0001
Service Address:
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

10 DAY SHUT-OFF NOTICE
AVISO DE SUSPENSION DE SERVICIO

Atencion! Este es un mensaje muy importante. Si usted no lo entiende, favor de llamar a 412-393-7200. Your Electric Service May Be Shut Off!

Because your bill is past due, we will shut off the service to 174 BARBERRY RD BARN on or after 8:00 a.m. on 04/01/20. We may act on this notice for up to 60 days.

We will NOT Shut off your electric service if you do ONE of the following:

- Pay \$1,356.97 in full before 04/01/20.
- Pay the amount you owe on your payment plan. Call us at (412) 393-7200 for this amount.
- Call (412) 393-7200 and provide a valid Western Union confirmation number to verify your payment for the past due amount.
- Call (412) 393-7200 right away if you dispute this bill or to provide us with household income and occupant information. You may be eligible for a payment arrangement or special assistance programs.

If we shut off your electric service, you may have to pay all of the following before we can turn your service on:

Overdue Account Arrears	\$1,356.97
Estimated Security Deposit	\$164.00
Reconnect Charge Up-To	\$250.00
Estimated Total	\$1,770.97

Maximum turn-on charge. May be reduced.

*If your service is shut off, you may be required to pay any additional amounts that have become past due to restore your service. To talk about your bill, please call our office at (412) 393-7200.

MEDICAL EMERGENCY NOTICE

Let us know if you or anyone presently and normally living in your home is SERIOUSLY ILL. WE WILL NOT SHUT OFF YOUR SERVICE provided you:

1. Have your licensed physician, physician's assistant, or nurse practitioner certify in writing that you or a member of your household has been diagnosed with a medical condition which requires the continuation of electric service. A Medical Certificate form can be obtained by calling (412) 393-7200 or visiting www.duquesnelight.com; AND
2. Make some equitable arrangement to pay the company your current bills for service.

ARTERM10



Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number: 8796-070-000

Please pay
\$1,356.97

\$									
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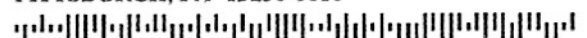
USD Amount Enclosed

003106 000000019



FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 10
PITTSBURGH, PA 15230-0010



87960700003 000001570973 000001463824 000001356973



FRANK J CSERVAK JR
174 BARBERRY RD
Account # 7796-070-000

Due Date	Amount Due
06/29/2023	\$0.00

Bill Summary



Bill ID: 779892088187 Date Prepared: 06/08/2023

Previous Account Balance	\$3,834.61
Payment(s) Received as of 05/31/2023	-\$12.49
Balance Forward	\$3,822.12
Disputed Charges	-\$3,822.12
Active Account Balance	\$0.00
DLC Charges	\$12.49
Miscellaneous Adjustments	-\$363.19
NEW ACCOUNT BALANCE	-\$350.70
AMOUNT DUE BY 06/29/2023	\$0.00

Message Center

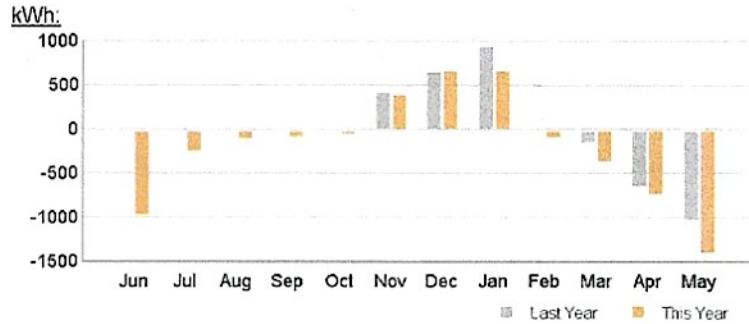
Duquesne Light Company (DLC) shares customer information with some trusted partners that offer programs and services you may find valuable. DLC takes the responsibility to protect customer information seriously and its privacy policy explains how it collects, uses, shares, stores, and protects customer information. The policy also provides information about the DLC website and mobile applications. To access the full text of the policy, including ways to contact the Company with any questions or concerns about the policy, please visit: DuquesneLight.com/privacy.

Signing up for our e-Bill program is fast and easy! Enroll today at DuquesneLight.com/ebill and you'll receive an email each month when your bill is available.

Duquesne Light Company partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar.

Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	-1412	0	30	63
Last Month	-746	0	29	56
Same Month Last Year	-1027	0	30	68



Average Monthly Usage for the last 12 months: -194 kWh
Total Annual Usage for the last 12 months: -2330 kWh

Online: www.DuquesneLight.com

Phone: 888-393-7100

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Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2023-06-29

Due Date	Amount Due
06/29/2023	\$0.00

\$

USD Amount Enclosed



Account #
7796-070-000

024822 000005701



FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY PA 15143-9440



Please mail payment to:
DUQUESNE LIGHT COMPANY
PO BOX 371324
PITTSBURGH PA 15250-7324



ATT #4
4 PAGES

Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7794147547

Meter Reading Usage Information

Meter Number	F84321777
Present 06/08/2023 Act	99,944.8120
Prior 05/09/2023 Act	99,980.1010
Difference	-35.2890
Your Meter Multiplier	40
Total kWh Used	-1,411.5600

Current Bill Details

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0.1145 / kWh	
DLC Charges		\$12.49
Customer Charge		\$12.50
DSIC Surcharge	0.05%	\$0.01
Pennsylvania Tax Adjustment		-\$0.02
Supply Charges		\$0.00
Miscellaneous Charges		-\$363.19
Transmission True-Up		-\$72.16
Generation True-Up		-\$291.03

Total kWh Used 0.0000

Service Charges -\$350.70

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	0.0000
Total kWh Used/Generated from Current Billing	-1,411.5600
Bank NET Generation Balance	-1,411.5600

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 7794147547
 Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Effective Jun. 1, changes in the Energy Efficiency Surcharge, reflecting costs related to our Watt Choices program, will decrease the monthly bill of a customer using 600 kWh by about \$0.06 or less than 1%.
- A change in the Transmission and Default Service Supply rates that went into effect June 1, will increase the overall monthly bill of an average residential customer who purchases electric generation from Duquesne Light by about \$1.15, or 1%.
- DLC offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or learn more about these programs, visit WattChoices.com
- Join our Budget Plan for consistent bills at DuquesneLight.com/budget. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- Sign up for AutoPay and learn about other convenient payment options by visiting DuquesneLight.com
- Your bill contains \$0.85 in estimated PA State Taxes, of which \$0.74 is PA Gross Receipts Tax.





FRANK J CSERVAK JR
174 BARBERRY RD
Account # 7796-070-000

Due Date	Amount Due
07/31/2023	\$0.00

Bill Summary



Bill ID: 779391694193	Date Prepared: 07/10/2023
Previous Account Balance	\$3,471.42
Payment(s) Received	\$0.00
Balance Forward	\$3,471.42
Disputed Charges	-\$3,822.12
Active Account Balance	-\$350.70
DLC Charges	\$12.65
NEW ACCOUNT BALANCE	-\$338.05
AMOUNT DUE BY 07/31/2023	\$0.00

Message Center

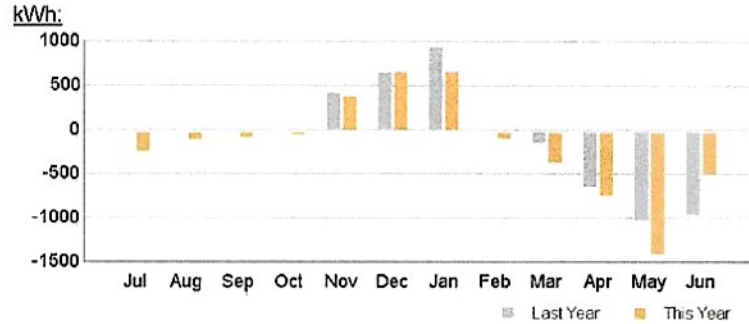
Signing up for our e-Bill program is fast and easy! Enroll today at DuquesneLight.com/ebill and you'll receive an email each month when your bill is available.

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Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	-502	0	32	68
Last Month	-1412	0	30	67
Same Month Last Year	-981	0	32	74



Average Monthly Usage for the last 12 months: -154 kWh
 Total Annual Usage for the last 12 months: -1851 kWh

Online: www.DuquesneLight.com

Phone: 888-393-7100

[Billing and meter reading details on page 3](#)

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2023-07-31



Account #
7796-070-000

Due Date	Amount Due
07/31/2023	\$0.00

\$

USD Amount Enclosed

025246 000005681



FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY PA 15143-9440

Please mail payment to:

DUQUESNE LIGHT COMPANY
PO BOX 371324
PITTSBURGH PA 15250-7324



Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7794147547

Meter Reading Usage Information

Meter Number	F84321777
Present 07/10/2023 Act	99,932.2700
Prior 06/08/2023 Act	99,944.8120
Difference	-12.5420
Your Meter Multiplier	40
Total kWh Used	-501.6800
kWh Credits from Prior Billing	-1,411.5600

Current Bill Details

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0.1145 / kWh	
DLC Charges		\$12.65
Customer Charge		\$12.50
DSIC Surcharge	1.36%	\$0.17
Pennsylvania Tax Adjustment		-\$0.02
Supply Charges		\$0.00

Total kWh Used 0.0000

Service Charges \$12.65

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-1,411.5600
Total kWh Used/Generated from Current Billing	-501.6800
Bank NET Generation Balance	<u>-1,913.2400</u>

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- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
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- A change in the Distribution System Improvement Charge, effective July 1, will increase your monthly bill by about \$0.85, or 1%.
- DLC offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or learn more about these programs, visit WattChoices.com
- Join our Budget Plan for consistent bills at DuquesneLight.com/budget. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- Sign up for AutoPay and learn about other convenient payment options by visiting DuquesneLight.com
- Your bill contains \$0.86 in estimated PA State Taxes, of which \$0.75 is PA Gross Receipts Tax.

