

Stevens & Lee

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August 10, 2023

Via Electronic Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Frank J. Cservak, Jr., P.E. v. Duquesne Light Company
Docket No. C-2023-3041897

Dear Secretary Chiavetta:

Enclosed for filing is Duquesne Light Company's Preliminary Objections in the above-referenced matter. A copy has been served on the Complainant in accordance with the attached Certificate of Service.

If you have any questions, please contact me.

Best Regards

STEVENS & LEE



Michael A. Gruin

Enclosures

cc: Certificate of Service

Allentown • Bergen County • Bala Cynwyd • Fort Lauderdale • Harrisburg • Lancaster • New York
Philadelphia • Princeton • Reading • Rochester • Scranton • Valley Forge • Wilkes-Barre • Wilmington
A PROFESSIONAL CORPORATION

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

FRANK J. CSERVAK, JR.
Complainant

v.

DUQUESNE LIGHT COMPANY
Respondent

:
:
:
:
:
:
:
:

Docket No. C-2023-3041897

NOTICE TO PLEAD

To: *Frank J. Cservak, Jr.*

You are hereby notified to file a written response to the attached Preliminary Objection of Duquesne Light Company within ten (10) days from the date of service of this notice. If you do not file a written response denying or correcting the enclosed Preliminary Objection within ten (10) days of service, pursuant to 52 Pa. Code § 5.101 or a judgment may be entered against you. All pleadings, such as responses to Preliminary Objections, must be filed with the Secretary of the Pennsylvania Public Utility Commission:

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

You must also serve a copy of your response on the undersigned counsel for Duquesne Light Company. Failure to respond to this Preliminary Objections could result in the dismissal of your case.

STEVENS & LEE



Michael A. Gruin (Attorney I.D. No. 78625)
Stevens & Lee
17 North 2nd Street, 16th Floor
Harrisburg, PA 17101
Phone: (717) 255-7365/Fax: (610) 988-0852
Email: michael.gruin@stevenslee.com

COUNSEL FOR DUQUESNE LIGHT COMPANY

Dated: August 10, 2023

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

FRANK J. CSERVAK, JR.	:	
Complainant	:	
	:	
v.	:	Docket No. C-2023-3041897
	:	
DUQUESNE LIGHT COMPANY	:	
Respondent	:	
	:	

**PRELIMINARY OBJECTIONS OF RESPONDENT,
DUQUESNE LIGHT COMPANY**

Pursuant to 52 Pa Code § 5.101(a)(1) and (a)(2), Duquesne Light Company (“Respondent” or “Company”), by and through its attorneys Stevens & Lee, P.C., hereby files its Preliminary Objections to the Formal Complaint (“Complaint”) filed by Frank J. Cservak Jr. (“Complainant”). In support thereof, the Company avers as follows:

Introduction

1. Respondent is a “public utility” and an “electric distribution company” as defined in Sections 102 and 2803 of the Pennsylvania Public Utility Code (“Code”), 66 Pa. C.S. §§ 102, 2803.
2. As more fully set forth below, the Company provides Preliminary Objections to the above-captioned Complaint on the grounds that all of the allegations included in the Complaint and the relief requested by the Complaint are the subject of proceedings that are still pending final disposition, and therefore the Complaint should be dismissed pursuant to 52 Pa. Code § 5.101(a)(6).
3. Respondent is timely filing its Answer and New Matter to the Complaint contemporaneously with these Preliminary Objections.

Legal Standard

4. The Commission regulation at 52 Pa. Code § 5.21(a) provides that a person may file a formal complaint with the Commission claiming a violation of a statute that the Commission has jurisdiction to administer, or a regulation or order of the Commission.

5. The Commission's Rules of Practice and Procedure permit parties to file preliminary objections. The grounds for preliminary objections are limited to those set forth in 52 Pa. Code § 5.101(a) as follows:

- (1) Lack of Commission jurisdiction or improper service of the pleading initiating the proceeding.
- (2) Failure of a pleading to conform to this chapter or the inclusion of scandalous or impertinent matter.
- (3) Insufficient specificity of a pleading.
- (4) Legal insufficiency of a pleading.
- (5) Lack of capacity to sue, nonjoinder of a necessary party or misjoinder of a cause of action.
- (6) Pendency of a prior proceeding or agreement for alternative dispute resolution.
- (7) Standing of a party to participate in the proceeding.

6. Although it has general jurisdiction over service disputes between public utilities operating in Pennsylvania and their customers, the Commission, as a creation of the General Assembly, has only the powers and authority granted to it by the General Assembly contained in the Public Utility Code. *City of Pittsburgh v. Pa. Public Utility Commission*, 42 A.2d 348 (Pa. Super. 1945), *Norfolk Southern Ry. v. Pennsylvania Public Utility Commission*, 875 A.2d 1243 (Pa. Cmwlt. 2005).

7. The Commission has initial jurisdiction over “matters involving the reasonableness, adequacy or sufficiency of a public utility’s service, facilities or rates.” *DeFrancesco et al. v. Western Pennsylvania Water Company*, 435 A.2d 616 (Pa. Super. 1981) vacated and remanded on other grounds, 435 A.2d 595 (1982). To the extent the Complaint includes matters not involving the reasonableness, adequacy or sufficiency of a public utility’s service, facilities or rates, the Commission does not have jurisdiction over such matters.

8. For the sole purpose of ruling on Preliminary Objections, the Commission must assume all well-pleaded facts in the Complaint are true. *County of Allegheny v. Commw. of Pa.*, 490 A.2d 402 (Pa. 1985).

Complainant’s Allegations

9. This is now the third Formal Complaint filed by the Complainant regarding Duquesne Light’s charges that first appeared on his account in 2020.

10. The Complainant filed his first Complaint in 2020, which was assigned Docket No. F-2020-3019005 (“the 2020 Formal Complaint). A copy of the 2020 Formal Complaint is attached hereto as **Exhibit 1**.

11. The 2020 Formal Complaint alleged, inter alia, that Duquesne Light had incorrectly and fraudulently added charges to the Complainant’s account.

12. By Opinion and Order entered June 16, 2022 in Docket No. F-2020-3019005, the Commission determined that the Complainant failed to carry his burden of proof regarding incorrect billing and concluded that Duquesne Light had a valid basis for the 2020 termination of Complainant’s service.

13. Complainant filed a Petition for Review of the Commission’s Opinion and Order denying Complainant’s exceptions and dismissing Complainant’s 2020 Formal Complaint with the

Commonwealth Court of July 15, 2022, which petition remains pending with the Commonwealth Court.

14. In October of 2022, Mr. Cservak filed his second Formal Complaint against Duquesne Light the (“2022 Formal Complaint”), which was docket at Docket No. C-2022-3036252. A copy of the 2022 Formal Complaint is attached hereto as **Exhibit 2**.

15. The 2022 Formal Complaint again alleged that Duquesne Light had fraudulently added charges to the Complainant’s account starting in 2020.

16. On December 2, 2022 Duquesne Light filed a Motion for Partial Judgment on the Pleadings in connection with the 2022 Formal Complaint, asserting that the allegations in the 2022 Formal Complaint relating to Duquesne Light’s charges to Ms. Cservak prior to April 5, 2021 must be dismissed because they were already litigated and resolved in the 2020 Formal Complaint case.

17. An evidentiary hearing was held on February 15, 2023 in connection with the 2022 Formal Complaint.

18. By Initial Decision issued on July 5, 2023, Administrative Law Judge Conrad Johnson granted Duquesne Light’s Motion for Partial Summary Judgment, and held that the 2022 Formal Complaint’s evidentiary hearing will be limited to matters occurring after April 5, 2021. A copy of the Initial Decision in the 2022 Formal Complaint proceeding is attached hereto as **Exhibit 3**.

19. The Initial Decision also held that the Complainant had failed to carry his burden of proof and recommended dismissal of the entirety of the 2022 Complaint. See, *Cservak v. Duquesne Light Co.*, Docket No. F-2022-036252 (Initial Decision issued July 5, 2023).

20. On July 24, 2023, Mr. Cservak 1) filed Exceptions to the Initial Decision in the 2022 Formal Complaint Case and 2) filed a third Formal Complaint to dispute the charges on his

Duquesne Light accounts (“the 2023 Formal Complaint”). A copy of the 2023 Formal Complaint is attached hereto as **Exhibit 4**.

21. Duquesne Light filed its Reply to Exception in the 2022 Formal Complaint case on August 9, 2023.

22. The 2022 Formal Complaint case is now awaiting a final Commission Order.

23. Mr. Cservak’s 2023 Formal Complaint includes 37 sub-paragraphs in Paragraph 4, which are identical to the 37 paragraphs included in Mr. Cservak’s Exceptions to the Initial Decision in the 2022 Formal Complaint case.

24. The 2023 Formal Complaint case does not make any allegations about any actions by Duquesne Light that were not previously alleged in the 2022 or 2023 Formal Complaints, and does not request any relief that was not already requested in the 2022 or 2023 Formal Complaints.

Preliminary Objections

25. Pursuant to 52 Pa. Code § 5.101(a)(6), a formal complaint may be dismissed due to pendency of a prior proceeding.

26. 52 Pa.Code § 5.101(a)(6) is comparable to the lis pendens doctrine.

27. The purposes of the doctrine of lis pendens are to prevent a respondent from having to defend several suits on the same cause of action at the same time, to prevent the squandering of scarce judicial resources on duplicative actions, to maintain an orderly legal process, and to avoid inconsistent decisions on the same causes of action.

28. “The law is quite clear that lis pendens is a valid defense when the parties, the causes of action and the relief sought are the same in both actions *Procacina v. Susen*, 301 Pa.Super. 392, 394, 447 A.2d 1023, 1025 (1982).

29. The purpose of *lis pendens* is to prevent a party from being forced to defend itself against the same claims twice. *Penox Technologies, Inc. v. Foster Medical Group*, 546 A.2d 114, 115 (Pa. Super. 1988).

30. In the instant case, the identity of the issues, parties and relief is the same in both the Complainant's 2023 Formal Complaint and his still-pending 2020 and 2022 Formal Complaints. In all three cases the Complainant is seeking relief against Duquesne Light for allegedly improper charges on his electric accounts in 2020.

31. Even when viewed in the light most favorable to Mr. Cservak and accepting as true all well plead averments in the complaint, as well as all reasonable inferences from those averments, it is clear that the 2023 Formal Complaint shares the same issues, the same parties and the same relief requested as the 2020 and 2022 Formal Complaints.

32. Since both the 2020 Formal Complaint and the 2022 Formal Complaint are still pending, the complaint filed by Cservak in August 2019 must be dismissed on the basis of *lis pendens*.

33. It clear on the fact of the 2023 Complaint that Mr. Cservak is attempting to relitigate the same issues that are pending in the 2022 Complaint.

34. Of the 37 separate factual allegations in the 2023 Formal Complaint, only 3 take place after the evidentiary hearing from the 2022 Formal Complaint: 1) a call placed to the Duquesne Light call center, 2) the publication of the Initial Decision and 3) the receipt of a new bill that contains the same charges that were previously the subject of the 2020 and 2022 Formal Complaints.

35. For these reasons, the Complainant's 2023 Formal Complaint should be dismissed pursuant to the doctrine of *lis pendens*.

36. Furthermore, Duquesne Light respectfully requests the Complaint be precluded from filing any more Formal Complaints regarding the Duquesne Light charges and the actions of Duquesne Light prior to the date of the evidentiary hearing in the 2022 Formal Complaint case (February 15, 2023).

37. The repeated filing of Formal Complaints making the same allegations and seeking the same relief as already pending Formal Complaints is an abuse of process that squanders scarce resources and imposes unnecessary costs on Duquesne Light and the Commission.

38. The repeated filing of Formal Complaints to dispute the exact same charges is also an improper attempt to delay regulatory action to require payment of monthly bills for electric service. See *Potora v. UGI Utilities, Inc.*, Docket No. C-2018-3002670, 2018 WL 6931964, at *6 (Dec. 13, 2018).

39. Using the Commission's processes to avoid paying for utility service is an abuse of the Commission's administrative processes and will not be countenanced. *Grimes v. Pennsylvania Electric Co.*, Docket No. C-2018-3000571, 2018 WL 2717459, at *3 (May 31, 2018).

40. If found to be abusing the Commission's processes, a complainant may be barred from filing further complaints "in order to protect the interests of other rate payers." *Id.*, citing *Seidenstricker v. Metropolitan Edison Co.*, Docket No. F-2008-2019388 (July 28, 2009), *Thomas v. Peoples Natural Gas Co.*, Docket No. C-2009-2102194 (June 17, 2010), and *Mazza v. PECO Energy Co.*, Docket No. C-2012-2318472 (April 23, 2014).

41. Complainant's filing of duplicative formal complaints while previous complaints are still pending is an improper attempt to delay termination of utility services for failure to pay past due amounts and, together with the 2020 Formal Complaint and 2022 Formal Complaint constitutes an abuse of process and in the interest of protecting other ratepayers, must not continue.

WHEREFORE, for all the reasons stated herein Respondent Duquesne Light Company respectfully requests that your Honorable Commission sustain its Preliminary Objections, dismiss the 2022 Formal Complaint with prejudice pursuant to 52 Pa. Code § 5.101(a)(6), and prohibit Complainant from filing any further complaints against Duquesne Light Company with the Commission until his current balance owed to the Company is paid in full.

Respectfully submitted,

STEVENS & LEE



Michael A. Gruin (Attorney I.D. No. 78625)
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email: david.beane@stevenslee.com

COUNSEL FOR DUQUESNE LIGHT COMPANY

Date: August 10, 2023

**BEFORE THE
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FRANK J. CSERVAK, JR.	:	
Complainant	:	
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	:	
DUQUESNE LIGHT COMPANY	:	
Respondent	:	
	:	

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing Preliminary Objections upon the party listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

VIA FIRST CLASS U.S. MAIL AND ELECTRONIC MAIL

Frank J. Cservak, Jr.
174 Barberry Road
Sewickley Heights, PA 15143
Email: FCservak@C-MServices.com
Email: Frank.Cservak@gmail.com



Michael A. Gruin

Dated: August 10, 2023

EXHIBIT 1

2020 Cservak Formal Complaint

timely

BCS: 3691697

DUQUESNE LIGHT COMPANY

Must be returned by MARCH 2, 2020

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint.

RECEIVED
2020 MAR -2 AM 11:45
PA PUC
SECRETARY'S BUREAU
FRONT DESK

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name FRANK J. CSERVAK JR

Street/P.O. Box 174 BARBERRY RD Apt #

City SEWICKLEY State PA Zip 15142

County ALLECHENY

Telephone Number(s) Where We Can Contact You During the Day:

() NONE (home) (412) 427-4385 (mobile)

E-mail Address (optional): FCservak@C-Mservices.com

Utility Account Number (from your bill)

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

DUQUESNE LIGHT COMPANY

3. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- ELECTRIC WASTEWATER/SEWER
- GAS TELEPHONE/TELECOMMUNICATIONS (local, long distance)
- WATER MOTOR CARRIER (e.g. taxi, moving company, limousine)
- STEAM HEAT

4. Reason for Complaint

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. **Your complaint may be dismissed without a hearing if you do not provide specific information.**

- The utility is threatening to shut off my service or has already shut off my service.
- I would like a payment agreement.
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.
- Other (explain)

2/29/20 PUC - BCS: 3691697 - DUQUESNE LIGHT COMPANY V Frank J. Cservak Jr.

In January of 2015, while obtaining an occupancy permit for our new house, I was required to install an additional meter for the House. The Barn had an existing meter since 2010 which was on the side of the house, next to the (new 2015) house meter. I complied because the additional meter was required to obtain an Occupancy Permit. Please be advised that I have subsequently removed the second meter which now greatly simplifies the situation.

In October of 2017, after taking 11 months to obtain the Building Permit, Tesla/Solar City was permitted to install solar panels on the House and Barn. At that time I also installed a TED Pro Home electricity monitoring data logger. <https://www.theenergydetective.com/prohomestore.html> to track the KWs produced by the solar panels and the KWs used in the House and Barn, both have Geothermal Heat Pump HVAC systems which use very little electricity to operate. The Solar Panels generate enough power to put me in a Net-Zero Electricity situation for most of the year (spring-summer-fall). Conservation is the key.

The TED Pro Home Data Logger is the basis of the KWHours of the electricity used by the House and Barn and the KWs generated by the solar panels. The Data is complete and immensely accurate. From that data and the DLCo's Billing Statements (and meter readings) my Spreadsheet calculates the Overbilling of KWH (\$\$\$), Wrong Rates (they tell the meter to spin at a different speed), and non-credit of electricity generated (they don't let the "Smart" meter go backwards)... They control the Smart Meters with software... Just like ENRON did.

In November of 2018 I started complaining to DLCo Customer Service about the Billing Statements I was receiving and the associated Meter Readings on the Statements. I suggested that they get the metering department involved because they had already changed one of the meters 3 times and the House and Barn Billing Accounts had apparently been switched on 9-10-18 when the last meter change was made.

On February 24, 2019, after a phone conversation, I received an email from Duq Lt Company's Charles Stoltenberg, Senior Engineer Metering providing me WHOLLY INADEQUATE Net Metering Data for the barn service (Attachment #1).

Mr. Stoltenberg's email and spreadsheet prompted my subsequent calls to Customer Service (Trey, Jule and Keisha) and my Email of Mar 15, 2019 (included) in which I dispute Mr. Stoltenberg's data with my spreadsheets of Meter Readings and Corrected Rates for the electricity utilized at the House #8796 and Barn #7796 resulting in an Overbilling Situation on the two Accounts At that time (3/9/19 Billing Statements) the House #8796 showed a CREDIT Due of \$525.72 and the Barn #7796 a CREDIT Due of \$1486.57. **Total Credit Due = \$2012.29** (Attachment #2)

During the Informal PUC Claim process I was afforded the opportunity to speak with Angie to further clarify my Claim resulting in my email to Angie and Jose of Dec 20 and 24, 2019

(included). In that correspondence I request a CREDIT for the second meter charges back to Feb 15, 2015, the date we occupied the House. 59 months X \$13.50/mo = \$796.50.

Also provided in the Dec 24th email are updated Spreadsheets detailing Metering Data and Account Billing Reconciliations from Sep 2017 to Dec 2019 as I previously provided. Highlighted on the spreadsheets, the House #8796 shows a CREDIT Due of \$2555.79 and the Barn #7796 a CREDIT Due of \$3485.78 resulting in a Total Credit Due = \$6041.56 (Attachment #3).

Please be reminded that I paid all these bills.

On December 28, 2019 I removed the second meter so that now both the house and barn are on one meter, and now, one account (# 8796). **This action has DLCo make multiple trips to my property (intended to harass me) and have provided another Shut-Off notice as of 2/28/20 showing #8796 in Arrears by \$1356.97 when in fact it should show a Credit Due me of \$3696.43.**

Additionally, Jan and Feb Billing Statements are **TOTALLY ERRONEOUS** showing balance due at the House \$1,463.82 and Barn \$2,395.36 (included). All on ESTIMATED Meter Readings! **See for yourself how the numbers just don't add up.** (Attachment #4)

Lastly, my updated Spreadsheets detailing KWs used and generated and an accounting of the Billing Statements for the House #8796 showing a Credit Due: **\$3696.43** and Barn #7796 a Credit Due: **\$4097.09 = Total Credit Due: \$7793.52.** (Attachment #5)

Credit Due to Overbilling on the two Accounts:	\$7793.52
<u>Credit Due for Second Meter Charges:</u>	<u>\$796.50</u>
Total Credits to Accts #8796 & #7796	\$8590.02

You should wonder how we got here... just look at the TED Data for the House and Barn from May through October... We used virtually no electricity from the Grid but DLCo kept on Billing, changed the meters, overcharged the accounts, changed the rates, and threaten Shut-Off for three years now... They're upset and aggressive.

In an effort to settle this dispute:

Current charges on the House #8796 Billing Account should be **reset to \$0.00** as of Jan 1, 2020 and a **Meter Reading of "0.00"** as indicated on the most recent Billing Statement.

Barn #7796 Account should be cancelled with **\$0.00 balance.**

Credit Check issued for House #8796 \$4097.09 - \$1387.49 (fake charge) = \$2709.60

Credit Check issued for Barn #7796 = \$3696.43

Credit Check issued for Second Meter Charges = \$796.50

Please be reminded that DLCo sufferers NO LOSS nor any DAMAGES in this dispute, only do I and the Public. DLCo has undertaken an anti-competitive business strategy which defrauds the Public through unscrupulous metering and billing practices for electricity that they did not supply nor deliver to their customers.

Note: If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

5. Requested Relief

How do you want your complaint to be resolved? Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. Protection From Abuse (PFA)

Has a court granted a "Protection From Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

7. Prior Utility Contact

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES

NO

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

- c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. **Legal Representation**

If you are filing a Formal Complaint as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer in this matter, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____ *NONE* _____

Street/P.O. Box _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

E-mail Address (if known) _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

9. **Verification and Signature**

You must sign your complaint. Individuals filing a Formal Complaint **must** print or type their name on the line provided in the verification paragraph below and **must sign and date** this form in **ink**. If you do not sign the Formal Complaint, the PUC **will not accept it**.

Verification:

I, FRANK J. CSERVAK JR, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).


(Signature of Complainant)

2-29-20

(Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification **must** be signed by an authorized officer or authorized employee. If the Formal Complaint is **not signed** by one of these individuals, the PUC **will not accept it**.

10. **Two Ways to File Your Formal Complaint**

Electronically. You must create an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

Note: If you are appealing your Bureau of Consumer Services (BCS) decision, you must file your formal complaint by mail.

Mail. Mail the completed form with your original signature and any attachments, by certified mail, first class mail, or overnight delivery to this address:

Secretary
Pennsylvania Public Utility Commission
400 North Street, 2nd Floor
Harrisburg, Pennsylvania 17120

Note: **Formal Complaints sent by fax or e-mail will not be accepted.**

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint for your records.

ATTACHMENT #1



Frank J Cservak Jr <fcservak@c-mservices.com>

RE: Barn Previous NET Meter Information

1 message

Stoltenberg, Charles H. <CStoltenberg@duqlight.com>
To: "fcservak@c-mservices.com" <'fcservak@c-mservices.com'>

Sun, Feb 24, 2019 at 12:01 PM

Just got your voice message.

On my way out of town now.

Attached is the daily listing of readings of the old NET meter for the barn service.

There are three groups of columns (NET , Delivered and Received) containing the kilowatt hours (KWH) for each day.

The meter can only measure the electricity supplied to and from the building. (Delivered and Received)

The meter records the Delivered KWH and Received KWH separately.

The NET information is calculated by adding Delivered and subtracts Received information continuously.

Some of the register information was not available creating gaps.

The system will also create estimate readings for delivered information.

At the bottom of the spreadsheet shows the total KWH for each register and the Delivered – Received = NET.

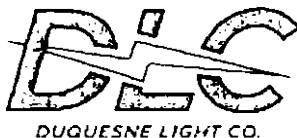
We need to talk person to person.

After discussing with our management I have some ideas you may be of interest.

Will contact you first week in March.

Charles H. Stoltenberg

Senior Engineer Metering



 **CServak Combined.xlsx**
30K

Old Meter # F74184522 New Meter # FB2092150

- HOUSE

Data below for old meter.

Itron AMI Register Net

34.129 S 09-09-2018 11:59PM EDT
 62.677 S 09-08-2018 11:59PM EDT
 67.078 S 09-07-2018 11:59PM EDT
 73.028 S 09-06-2018 11:59PM EDT
 66.209 S 09-05-2018 11:59PM EDT
 65.762 S 09-04-2018 11:59PM EDT
 60.686 S 09-03-2018 11:59PM EDT
 62.026 S 09-02-2018 11:59PM EDT
 63.554 S 09-01-2018 11:59PM EDT
 59.711 S 08-31-2018 11:59PM EDT
 77.542 S 08-30-2018 11:59PM EDT
 67.929 S 08-29-2018 11:59PM EDT
 63.154 S 08-28-2018 11:59PM EDT
 62.801 S 08-27-2018 11:59PM EDT
 63.918 S 08-26-2018 11:59PM EDT
 57.847 S 08-25-2018 11:59PM EDT
 44.535 S 08-24-2018 11:59PM EDT
 39.363 S 08-23-2018 11:59PM EDT
 53.622 S 08-22-2018 11:59PM EDT
 76.502 S 08-21-2018 11:59PM EDT
 52.059 S 08-20-2018 11:59PM EDT
 54.418 S 08-19-2018 11:59PM EDT
 51.522 S 08-18-2018 11:59PM EDT
 80.905 S 08-17-2018 11:59PM EDT
 180.131 S 08-16-2018 11:59PM EDT

 55.707 S 08-13-2018 11:59PM EDT
 42.192 S 08-12-2018 11:59PM EDT
 108.482 S 08-11-2018 11:59PM EDT

 56.936 S 08-09-2018 11:59PM EDT
 26.476 S 08-08-2018 11:59PM EDT
 35.684 S 08-08-2018 11:59PM EDT
 57.35 S 08-07-2018 11:59PM EDT
 1699.174 S 08-06-2018 11:59PM EDT

Itron AMI Register Delivered

34.129 S 09-09-2018 11:59PM EDT
 62.836 S 09-08-2018 11:59PM EDT
 67.206 S 09-07-2018 11:59PM EDT
 73.083 S 09-06-2018 11:59PM EDT
 66.211 S 09-05-2018 11:59PM EDT
 65.762 S 09-04-2018 11:59PM EDT
 60.715 S 09-03-2018 11:59PM EDT
 63.379 S 09-02-2018 11:59PM EDT
 63.733 S 09-01-2018 11:59PM EDT
 59.991 S 08-31-2018 11:59PM EDT
 77.676 S 08-30-2018 11:59PM EDT
 68.011 S 08-29-2018 11:59PM EDT
 63.173 S 08-28-2018 11:59PM EDT
 63.357 S 08-27-2018 11:59PM EDT
 64.309 S 08-26-2018 11:59PM EDT
 60.581 S 08-25-2018 11:59PM EDT
 49.389 S 08-24-2018 11:59PM EDT
 45.203 S 08-23-2018 11:59PM EDT
 55.369 S 08-22-2018 11:59PM EDT
 76.503 S 08-21-2018 11:59PM EDT
 53.922 S 08-20-2018 11:59PM EDT
 55.627 S 08-19-2018 11:59PM EDT
 54.543 S 08-18-2018 11:59PM EDT
 80.905 S 08-17-2018 11:59PM EDT
 63.295 S 08-16-2018 11:59PM EDT
 57.697 S 08-15-2018 11:59PM EDT
 63.118 S 08-14-2018 11:59PM EDT
 57.87 S 08-13-2018 11:59PM EDT
 47.143 S 08-12-2018 11:59PM EDT
 53.197 S 08-11-2018 11:59PM EDT
 60.868 S 08-10-2018 11:59PM EDT
 59.064 S 08-09-2018 11:59PM EDT
 62.672 S 08-08-2018 11:59PM EDT
 57.646 S 08-07-2018 11:59PM EDT
 106.482 S 08-06-2018 11:59PM EDT
 53.394 S 08-05-2018 11:59PM EDT
 53.394 S 08-04-2018 11:59PM EDT
 53.394 S 08-03-2018 11:59PM EDT
 53.394 S 08-02-2018 11:59PM EDT
 53.394 S 08-01-2018 11:59PM EDT

Itron AMI Register Received

0 S 09-09-2018 11:59PM EDT
 0.159 S 09-08-2018 11:59PM EDT
 0.128 S 09-07-2018 11:59PM EDT
 0.055 S 09-06-2018 11:59PM EDT
 0.002 S 09-05-2018 11:59PM EDT
 0 S 09-04-2018 11:59PM EDT
 0.029 S 09-03-2018 11:59PM EDT
 1.353 S 09-02-2018 11:59PM EDT
 0.179 S 09-01-2018 11:59PM EDT
 0.28 S 08-31-2018 11:59PM EDT
 0.134 S 08-30-2018 11:59PM EDT
 0.082 S 08-29-2018 11:59PM EDT
 0.019 S 08-28-2018 11:59PM EDT
 0.556 S 08-27-2018 11:59PM EDT
 0.391 S 08-26-2018 11:59PM EDT
 2.734 S 08-25-2018 11:59PM EDT
 4.854 S 08-24-2018 11:59PM EDT
 5.84 S 08-23-2018 11:59PM EDT
 1.747 S 08-22-2018 11:59PM EDT
 0.001 S 08-21-2018 11:59PM EDT
 1.863 S 08-20-2018 11:59PM EDT
 1.209 S 08-19-2018 11:59PM EDT
 3.021 S 08-18-2018 11:59PM EDT
 0 S 08-17-2018 11:59PM EDT
 3.979 S 08-16-2018 11:59PM EDT

 2.163 S 08-13-2018 11:59PM EDT
 4.951 S 08-12-2018 11:59PM EDT
 5.583 S 08-11-2018 11:59PM EDT

 2.128 S 08-09-2018 11:59PM EDT
 0.512 S 08-08-2018 11:59PM EDT
 0.296 S 08-07-2018 11:59PM EDT
 113.08 S 08-06-2018 11:59PM EDT

		53.394	§ 07-31-2018 11:59PM EDT		
		53.394	§ 07-30-2018 11:59PM EDT		
		53.394	§ 07-29-2018 11:59PM EDT		
		53.394	§ 07-28-2018 11:59PM EDT		
		53.394	§ 07-27-2018 11:59PM EDT		
		53.394	§ 07-26-2018 11:59PM EDT		
		53.394	§ 07-25-2018 11:59PM EDT		
		53.394	§ 07-24-2018 11:59PM EDT		
		53.394	§ 07-23-2018 11:59PM EDT		
		53.394	§ 07-22-2018 11:59PM EDT		
		53.394	§ 07-21-2018 11:59PM EDT		
		53.394	§ 07-20-2018 11:59PM EDT		
		53.394	§ 07-19-2018 11:59PM EDT		
		53.394	§ 07-18-2018 11:59PM EDT		
		53.394	§ 07-17-2018 11:59PM EDT		
		53.394	§ 07-16-2018 11:59PM EDT		
		53.394	§ 07-15-2018 11:59PM EDT		
		53.394	§ 07-14-2018 11:59PM EDT		
		53.393	§ 07-13-2018 11:59PM EDT		
		53.394	§ 07-12-2018 11:59PM EDT		
		53.392	§ 07-11-2018 11:59PM EDT		
		53.395	§ 07-10-2018 11:59PM EDT		
		53.388	§ 07-09-2018 11:59PM EDT		
		53.402	§ 07-08-2018 11:59PM EDT		
		53.374	§ 07-07-2018 11:59PM EDT		
271.352	§ 07-05-2018 12:00AM EDT	53.429	§ 07-06-2018 11:59PM EDT		
		53.318	§ 07-05-2018 11:59PM EDT		
		53.539	§ 07-04-2018 11:59PM EDT		
		53.096	§ 07-03-2018 11:59PM EDT		
		53.981	§ 07-02-2018 11:59PM EDT		
		52.211	§ 07-01-2018 11:59PM EDT		
		55.75	§ 06-30-2018 11:59PM EDT		
44.348	§ 06-29-2018 11:59PM EDT	48.672	§ 06-29-2018 11:59PM EDT	4.324	§ 06-29-2018 11:59PM EDT
115.7	§ 06-28-2018 11:59PM EDT	62.623	§ 06-28-2018 11:59PM EDT	2.882	§ 06-28-2018 11:59PM EDT
		55.959	§ 06-27-2018 11:59PM EDT		
47.817	§ 06-26-2018 11:59PM EDT	50.536	§ 06-26-2018 11:59PM EDT	2.719	§ 06-26-2018 11:59PM EDT
98.706	§ 06-25-2018 11:59PM EDT	61.381	§ 06-25-2018 11:59PM EDT	6.227	§ 06-25-2018 11:59PM EDT
		43.552	§ 06-24-2018 11:59PM EDT		
55.772	§ 06-23-2018 11:59PM EDT	58.191	§ 06-23-2018 11:59PM EDT	2.419	§ 06-23-2018 11:59PM EDT
64.925	§ 06-22-2018 11:59PM EDT	65.087	§ 06-22-2018 11:59PM EDT	0.162	§ 06-22-2018 11:59PM EDT
398.661	§ 06-21-2018 11:59PM EDT	103.241	§ 06-21-2018 11:59PM EDT	42.747	§ 06-21-2018 11:59PM EDT
		42.136	§ 06-20-2018 11:59PM EDT		

		42.194	§ 06-19-2018 11:59PM EDT		
		42.078	§ 06-18-2018 11:59PM EDT		
		42.31	§ 06-17-2018 11:59PM EDT		
		42.7	§ 06-16-2018 11:59PM EDT		
		42.453	§ 06-15-2018 11:59PM EDT		
		42.262	§ 06-14-2018 11:59PM EDT		
		42.034	§ 06-13-2018 11:59PM EDT		
32.041	§ 06-12-2018 11:59PM EDT	37.672	§ 06-12-2018 11:59PM EDT	5.631	§ 06-12-2018 11:59PM EDT
30.041	§ 06-11-2018 11:59PM EDT	34.326	§ 06-11-2018 11:59PM EDT	4.285	§ 06-11-2018 11:59PM EDT
61.721	§ 06-10-2018 11:59PM EDT	28.213	§ 06-10-2018 11:59PM EDT	9.436	§ 06-10-2018 11:59PM EDT
		42.944	§ 06-09-2018 11:59PM EDT		
13.459	§ 06-08-2018 11:59PM EDT	24.125	§ 06-08-2018 11:59PM EDT	10.666	§ 06-08-2018 11:59PM EDT
10.178	§ 06-07-2018 11:59PM EDT	20.877	§ 06-07-2018 11:59PM EDT	10.699	§ 06-07-2018 11:59PM EDT
24.929	§ 06-06-2018 11:59PM EDT	26.6	§ 06-06-2018 11:59PM EDT	1.671	§ 06-06-2018 11:59PM EDT
44.207	§ 06-05-2018 11:59PM EDT	47.801	§ 06-05-2018 11:59PM EDT	3.594	§ 06-05-2018 11:59PM EDT
30.534	§ 06-04-2018 11:59PM EDT	38.91	§ 06-04-2018 11:59PM EDT	8.376	§ 06-04-2018 11:59PM EDT
32.852	§ 06-03-2018 11:59PM EDT	39.456	§ 06-03-2018 11:59PM EDT	6.604	§ 06-03-2018 11:59PM EDT
35.873	§ 06-02-2018 11:59PM EDT	41.315	§ 06-02-2018 11:59PM EDT	5.442	§ 06-02-2018 11:59PM EDT
48.422	§ 06-01-2018 11:59PM EDT	49.258	§ 06-01-2018 11:59PM EDT	0.836	§ 06-01-2018 11:59PM EDT
56.136	§ 05-31-2018 11:59PM EDT	56.943	§ 05-31-2018 11:59PM EDT	0.807	§ 05-31-2018 11:59PM EDT
51.196	§ 05-30-2018 11:59PM EDT	51.898	§ 05-30-2018 11:59PM EDT	0.702	§ 05-30-2018 11:59PM EDT
29.352	§ 05-29-2018 11:59PM EDT	34.98	§ 05-29-2018 11:59PM EDT	5.628	§ 05-29-2018 11:59PM EDT
21.216	§ 05-28-2018 11:59PM EDT	31.428	§ 05-28-2018 11:59PM EDT	10.212	§ 05-28-2018 11:59PM EDT
45.283	§ 05-27-2018 11:59PM EDT	49.784	§ 05-27-2018 11:59PM EDT	4.501	§ 05-27-2018 11:59PM EDT
46.04	§ 05-26-2018 11:59PM EDT	50.235	§ 05-26-2018 11:59PM EDT	4.195	§ 05-26-2018 11:59PM EDT
31.868	§ 05-25-2018 11:59PM EDT	38.985	§ 05-25-2018 11:59PM EDT	7.117	§ 05-25-2018 11:59PM EDT
33.632	§ 05-24-2018 11:59PM EDT	39.687	§ 05-24-2018 11:59PM EDT	6.055	§ 05-24-2018 11:59PM EDT
109.878	§ 05-23-2018 11:59PM EDT	69.343	§ 05-23-2018 11:59PM EDT	2.676	§ 05-23-2018 11:59PM EDT
		43.211	§ 05-22-2018 11:59PM EDT		
174.489	§ 05-21-2018 11:59PM EDT	53.316	§ 05-21-2018 11:59PM EDT	15.03	§ 05-21-2018 11:59PM EDT
		44.676	§ 05-20-2018 11:59PM EDT		
		45.097	§ 05-19-2018 11:59PM EDT		
		46.43	§ 05-18-2018 11:59PM EDT		
53.471	§ 05-17-2018 11:59PM EDT	54.638	§ 05-17-2018 11:59PM EDT	1.167	§ 05-17-2018 11:59PM EDT
53.708	§ 05-16-2018 11:59PM EDT	54.807	§ 05-16-2018 11:59PM EDT	1.099	§ 05-16-2018 11:59PM EDT
31.615	§ 05-15-2018 11:59PM EDT	34.78	§ 05-15-2018 11:59PM EDT	3.165	§ 05-15-2018 11:59PM EDT
29.669	§ 05-14-2018 11:59PM EDT	36.338	§ 05-14-2018 11:59PM EDT	6.669	§ 05-14-2018 11:59PM EDT
30.109	§ 05-13-2018 11:59PM EDT	34.987	§ 05-13-2018 11:59PM EDT	4.878	§ 05-13-2018 11:59PM EDT
26.279	§ 05-12-2018 11:59PM EDT	34.257	§ 05-12-2018 11:59PM EDT	7.978	§ 05-12-2018 11:59PM EDT
38.075	§ 05-11-2018 11:59PM EDT	39.935	§ 05-11-2018 11:59PM EDT	1.86	§ 05-11-2018 11:59PM EDT
53.059	§ 05-10-2018 11:59PM EDT	54.482	§ 05-10-2018 11:59PM EDT	1.423	§ 05-10-2018 11:59PM EDT
39.186	§ 05-09-2018 11:59PM EDT	42.7	§ 05-09-2018 11:59PM EDT	3.514	§ 05-09-2018 11:59PM EDT

34.06	S 05-08-2018 11:59PM EDT	39.505	§ 05-08-2018 11:59PM EDT	5.445	S 05-08-2018 11:59PM EDT
8.032	S 05-07-2018 11:59PM EDT	20.374	§ 05-07-2018 11:59PM EDT	12.342	S 05-07-2018 11:59PM EDT
20.874	S 05-06-2018 11:59PM EDT	23.802	§ 05-06-2018 11:59PM EDT	2.928	S 05-06-2018 11:59PM EDT
22.3	S 05-05-2018 11:59PM EDT	30.194	§ 05-05-2018 11:59PM EDT	7.894	S 05-05-2018 11:59PM EDT
41.907	S 05-04-2018 11:59PM EDT	44.072	§ 05-04-2018 11:59PM EDT	2.165	S 05-04-2018 11:59PM EDT
30.064	S 05-03-2018 11:59PM EDT	33.263	§ 05-03-2018 11:59PM EDT	3.199	S 05-03-2018 11:59PM EDT
-8.19	S 05-02-2018 11:59PM EDT	11.509	§ 05-02-2018 11:59PM EDT	19.699	S 05-02-2018 11:59PM EDT
16.375	S 05-01-2018 11:59PM EDT	32.875	§ 05-01-2018 11:59PM EDT	16.5	S 05-01-2018 11:59PM EDT
50.96	S 04-30-2018 11:59PM EDT	55.368	§ 04-30-2018 11:59PM EDT	4.408	S 04-30-2018 11:59PM EDT
69.709	S 04-29-2018 11:59PM EDT	69.782	§ 04-29-2018 11:59PM EDT	0.073	S 04-29-2018 11:59PM EDT
48.852	S 04-28-2018 11:59PM EDT	52.989	§ 04-28-2018 11:59PM EDT	4.137	S 04-28-2018 11:59PM EDT
56.664	S 04-27-2018 11:59PM EDT	59.323	§ 04-27-2018 11:59PM EDT	2.659	S 04-27-2018 11:59PM EDT
32.528	S 04-26-2018 11:59PM EDT	50.054	§ 04-26-2018 11:59PM EDT	17.526	S 04-26-2018 11:59PM EDT
73.323	S 04-25-2018 11:59PM EDT	73.324	§ 04-25-2018 11:59PM EDT	0.001	S 04-25-2018 11:59PM EDT
65.839	S 04-24-2018 11:59PM EDT	65.839	§ 04-24-2018 11:59PM EDT	0	S 04-24-2018 11:59PM EDT
-15.701	S 04-23-2018 11:59PM EDT	11.911	§ 04-23-2018 11:59PM EDT	27.612	S 04-23-2018 11:59PM EDT
23.451	S 04-22-2018 11:59PM EDT	32.38	§ 04-22-2018 11:59PM EDT	8.929	S 04-22-2018 11:59PM EDT
52.956	S 04-21-2018 11:59PM EDT	56.543	§ 04-21-2018 11:59PM EDT	3.587	S 04-21-2018 11:59PM EDT
51.917	S 04-20-2018 11:59PM EDT	56.162	§ 04-20-2018 11:59PM EDT	4.245	S 04-20-2018 11:59PM EDT
87.21	S 04-19-2018 11:59PM EDT	87.222	§ 04-19-2018 11:59PM EDT	0.012	S 04-19-2018 11:59PM EDT
57.065	S 04-18-2018 11:59PM EDT	58.163	§ 04-18-2018 11:59PM EDT	1.098	S 04-18-2018 11:59PM EDT
87.754	S 04-17-2018 11:59PM EDT	87.754	§ 04-17-2018 11:59PM EDT	0	S 04-17-2018 11:59PM EDT
48.024	S 04-16-2018 11:59PM EDT	48.353	§ 04-16-2018 11:59PM EDT	0.329	S 04-16-2018 11:59PM EDT
1.424	S 04-15-2018 11:59PM EDT	9.235	§ 04-15-2018 11:59PM EDT	7.811	S 04-15-2018 11:59PM EDT
-3.277	S 04-14-2018 11:59PM EDT	12.643	§ 04-14-2018 11:59PM EDT	15.92	S 04-14-2018 11:59PM EDT
22.092	S 04-13-2018 11:59PM EDT	34.335	§ 04-13-2018 11:59PM EDT	12.243	S 04-13-2018 11:59PM EDT
69.912	S 04-12-2018 11:59PM EDT	70.526	§ 04-12-2018 11:59PM EDT	0.614	S 04-12-2018 11:59PM EDT
75.643	S 04-11-2018 11:59PM EDT	76.195	§ 04-11-2018 11:59PM EDT	0.552	S 04-11-2018 11:59PM EDT
77.407	S 04-10-2018 11:59PM EDT	77.771	§ 04-10-2018 11:59PM EDT	0.364	S 04-10-2018 11:59PM EDT
82.813	S 04-09-2018 11:59PM EDT	82.813	§ 04-09-2018 11:59PM EDT	0	S 04-09-2018 11:59PM EDT
61.915	S 04-08-2018 11:59PM EDT	63.63	§ 04-08-2018 11:59PM EDT	1.715	S 04-08-2018 11:59PM EDT
66.027	S 04-07-2018 11:59PM EDT	67.697	§ 04-07-2018 11:59PM EDT	1.67	S 04-07-2018 11:59PM EDT
74.625	S 04-06-2018 11:59PM EDT	74.625	§ 04-06-2018 11:59PM EDT	0	S 04-06-2018 11:59PM EDT
66.759	S 04-05-2018 11:59PM EDT	68.376	§ 04-05-2018 11:59PM EDT	1.617	S 04-05-2018 11:59PM EDT
736.088	S 04-04-2018 11:59PM EDT	317.58	§ 04-04-2018 11:59PM EDT	7.876	S 04-04-2018 11:59PM EDT
		47.376	§ 04-03-2018 11:59PM EDT		
		47.376	§ 04-02-2018 11:59PM EDT		
		47.376	§ 04-01-2018 11:59PM EDT		
		47.376	§ 03-31-2018 11:59PM EDT		
		47.376	§ 03-30-2018 11:59PM EDT		
		47.376	§ 03-29-2018 11:59PM EDT		
		47.376	§ 03-28-2018 11:59PM EDT		

		47.376	§ 03-27-2018 11:59PM EDT		
		47.376	§ 03-26-2018 11:59PM EDT		
380.962	§ 03-25-2018 11:59PM EDT	217.124	§ 03-25-2018 11:59PM EDT	7.613	§ 03-25-2018 11:59PM EDT
		45.187	§ 03-24-2018 11:59PM EDT		
		41.974	§ 03-23-2018 11:59PM EDT		
		42.145	§ 03-22-2018 11:59PM EDT		
		42.145	§ 03-21-2018 11:59PM EDT		
90.257	§ 03-20-2018 11:59PM EDT	90.257	§ 03-20-2018 11:59PM EDT	0	§ 03-20-2018 11:59PM EDT
61.982	§ 03-19-2018 11:59PM EDT	63.801	§ 03-19-2018 11:59PM EDT	1.819	§ 03-19-2018 11:59PM EDT
60.915	§ 03-18-2018 11:59PM EDT	63.3	§ 03-18-2018 11:59PM EDT	2.385	§ 03-18-2018 11:59PM EDT
81.969	§ 03-17-2018 11:59PM EDT	81.969	§ 03-17-2018 11:59PM EDT	0	§ 03-17-2018 11:59PM EDT
73.175	§ 03-16-2018 11:59PM EDT	73.804	§ 03-16-2018 11:59PM EDT	0.629	§ 03-16-2018 11:59PM EDT
77.344	§ 03-15-2018 11:59PM EDT	77.688	§ 03-15-2018 11:59PM EDT	0.344	§ 03-15-2018 11:59PM EDT
89.162	§ 03-14-2018 11:59PM EDT	89.162	§ 03-14-2018 11:59PM EDT	0	§ 03-14-2018 11:59PM EDT
82.931	§ 03-13-2018 11:59PM EDT	83.613	§ 03-13-2018 11:59PM EDT	0.682	§ 03-13-2018 11:59PM EDT
69.003	§ 03-12-2018 11:59PM EDT	70.807	§ 03-12-2018 11:59PM EDT	1.804	§ 03-12-2018 11:59PM EDT
56.067	§ 03-11-2018 11:59PM EDT	57.817	§ 03-11-2018 11:59PM EDT	1.75	§ 03-11-2018 11:59PM EDT
158.333	§ 03-10-2018 11:59PM EST	142.268	§ 03-10-2018 11:59PM EST	2.094	§ 03-10-2018 11:59PM EST
		18.159	§ 03-09-2018 11:59PM EST	0.709	§ 03-08-2018 11:59PM EST
52.682	§ 03-08-2018 11:59PM EST	53.391	§ 03-08-2018 11:59PM EST	0.887	§ 03-07-2018 11:59PM EST
37.084	§ 03-07-2018 11:59PM EST	22.44	§ 03-07-2018 11:59PM EST		
		15.531	§ 03-06-2018 11:59PM EST	20.522	§ 03-05-2018 11:59PM EST
-11.548	§ 03-05-2018 11:59PM EST	8.974	§ 03-05-2018 11:59PM EST	19.914	§ 03-04-2018 11:59PM EST
-9.772	§ 03-04-2018 11:59PM EST	10.142	§ 03-04-2018 11:59PM EST	20.074	§ 03-03-2018 11:59PM EST
-9.714	§ 03-03-2018 11:59PM EST	10.36	§ 03-03-2018 11:59PM EST	8.294	§ 03-02-2018 11:59PM EST
25.538	§ 03-02-2018 11:59PM EST	16.713	§ 03-02-2018 11:59PM EST		
		17.119	§ 03-01-2018 11:59PM EST		
15.511	§ 02-28-2018 11:59PM EST	10.63	§ 02-28-2018 11:59PM EST	36.065	§ 02-28-2018 11:59PM EST
		20.473	§ 02-26-2018 11:59PM EST		
		20.473	§ 02-25-2018 11:59PM EST		
18.198	§ 02-24-2018 11:59PM EST	18.209	§ 02-24-2018 11:59PM EST	0.011	§ 02-24-2018 11:59PM EST
71.788	§ 02-23-2018 11:59PM EST	78.049	§ 02-23-2018 11:59PM EST	6.261	§ 02-23-2018 11:59PM EST
6.725	§ 02-19-2018 11:59PM EST	6.88	§ 02-19-2018 11:59PM EST	0.155	§ 02-19-2018 11:59PM EST
9904.901		10606.80		701.906	

9904.901 Delivered minus received

ATTACHMENT #2



Frank J Cservak Jr <fcservak@c-mservices.com>

Re: Barn Previous NET Meter Information

1 message

Frank J Cservak Jr <fcservak@c-mservices.com>

Fri, Mar 15, 2019 at 6:29 PM

To: "Stoltenberg, Charles H." <CStoltenberg@duqlight.com>, DLCCustomerService@duqlight.com, "Frank J. Cservak" <fcservak@c-mservices.com>

Charles and Trey (Customer Service),

- 1. Trey was helpful in putting forth my request to effect the Add-On Heat Pump Rate to both accounts (8796 and 7796) as Charles suggested.
- 2. I will submit for Non-Profit status on account 7796 for Service Never Ends - Otis' Barn FID# 94-1737782 - TaxID# 83-1503995 to SalesTax@DuqLight.com as Trey advised.
- 3. Trey submitted my request for Net Metering Summary Statements from November 2017 when we started Net Metering which would help us correct this HUGE billing issue we have.
- 4. Attached are two spreadsheets accounts 8796 & 7796 which display a detailed record of the energy used and produced at my house and barn since installing the solar panels in October 2017 since which time we were supposed to Net Meter (hence my request for my Net Metering Summary Statements). Please also see the changing of meters and the changing of meter (run) rates that occur throughout the time frame on both accounts. Then, it is also interesting to note the apparent flip-flopping of accounts that happened on 9/10/18 (or there about). All of this leading to an horrendous over-billing situation which still exists and continues on both accounts.
- 5. Perhaps the easiest solution would be to start all over with two new Net Meters and these two accounts set to \$0 at that time. Net Metering (with the Heat-Pump Rate) on both buildings and Non-Profit status on 7796.

Thank you very much for your attention to this matter.

Frank

Frank J Cservak Jr, P.E.
FCservak@C-MServices.com
412-427-4385

Handwritten notes:
 4-10-19 DEPT
 DVA LT CREW
 412 393 7200
 JULIE

On Sun, Feb 24, 2019 at 12:02 PM Stoltenberg, Charles H. <CStoltenberg@duqlight.com> wrote:

Just got your voice message.

On my way out of town now.

Handwritten notes:
 Supervisor
 Peter - called
 KIESHA - 4-11-19 called to
 "talk"
 SAID I WANTED

Attached is the daily listing of readings of the old NET meter for the barn service.

There are three groups of columns (NET , Delivered and Received) containing the kilowatt hours (KWH) for each day.

The meter can only measure the electricity supplied to and from the building. (Delivered and Received)

The meter records the Delivered KWH and Received KWH separately.

The NET information is calculated by adding Delivered and subtracts Received information continuously.

Some of the register information was not available creating gaps.

The system will also create estimate readings for delivered information.

At the bottom of the spreadsheet shows the total KWH for each register and the Delivered – Received = NET.

We need to talk person to person.


After discussing with our management I have some ideas you may be of interest.


Will contact you first week in March.

Charles H. Stoltenberg
Senior Engineer Metering



2 attachments

 **Cservak-7796-070-000.pdf**
2721K

 **Cservak-8796-070-000.pdf**
2714K

G. H. I.

Frank J Cservak Jr <fcservak@c-mservices.com>

Re: PUC BCS Case # 3691697 - Cservak vs DLC

1 message

HOUSE

Frank J Cservak Jr <fcservak@c-mservices.com>

Thu, May 16, 2019 at 11:17 AM

To: RA-PCBCSFAXPC1@pa.gov, "Stoltenberg, Charles H." <CStoltenberg@duqlight.com>, DLCCustomerService@duqlight.com, "Frank J. Cservak" <fcservak@c-mservices.com>, Brandon Schrier <bschrier@c-mservices.com>

All,

I have completed my analysis of DLC's most recent Bill ID 779602783466 Dtd. 5/8/19 which CONFIRMS that I have NOT received any Energy Credits for the Energy generated by my Solar Panels since they were installed. I have re-calculated the Credit Due on DLC Acct. # 8796-070-000 now to be \$1742.31 due to this most recent Data... That amount may be credited to me at your earliest convenience...

DLC continues to bill at the RA rate when it should be Heat Pump rate after repeated attempts to get it changed. And, it is now painfully apparent that you can get your "Smart Meter" to spin at any speed, in any direction... And, Since October of 2017 the "SMART Meters" are monitoring the Wrong Accounts! Fraud!



Frank J. Cservak Jr.
FCservak@C-MServices.com
412-427-4385

On Mon, May 13, 2019 at 4:18 PM Frank J Cservak Jr <fcservak@c-mservices.com> wrote:

To Whom it Concerns,

DLC Account Number: 7796-070-000 Bill Prepared 05/08/19 in which they appear to do a "Reset" on the Bill with **no explanation of what they are doing**,... They continuing to bill at the **Rate:RS-Residential Service Rider 21** after repeated attempts by me to be changed to the **Add-On Heat Pump** rate that I should have been on since the beginning... Deception.

I continue to monitor all electricity useage and have performed an accounting of that useage and the appropriate Heat Pump Rate that should have been charged IAW our Contract. That accounting of KW and Dollars shows that DLC has **OVERBILLED: \$2208.92** before you add their most recent bill of \$56.76.

I also continue to request my Net Metering Summary Statement, for nearly two years now, also required by our Contract. Had this Net Metering Summary Statement been provided, we would not be in the situation we are in.

Thank you.



Frank J. Cservak Jr.
FCservak@C-MServices.com
412-427-4385

📎 Cservak-7796-r1.pdf
321K

FRANK CUEI H K
174 BARRETT ROAD

ACCOUNT # - House - 8796-070-000

DATE	METER #	Meter Reading	Bill	DLC NET W	TED NET W	Ted & Talsa SOLAR (W)
10/7/17	F73789721	26830.5090	\$256.64	1635.5730	441.2	
11/5/17		28482.8930	\$262.29	1652.3840	721.7	
12/5/17		30794.0300	\$356.02	2311.1370	1625.5	-231.3
1/7/18		33395.4500	\$405.57	2601.4200	3556.0	-210
2/6/18		35846.5940	\$379.95	2451.1440	4216.6	119.0
2/19/18		36424.0000	\$92.65	577.4030	1970.5	119.0 -94.2
		Total		\$1,753.12	11229.0640	12531.5
2/19/18	F74184522	0.0000		Change Meter		
3/7/18		143.8100	\$30.37	143.8100		-219.8
4/6/18		2424.0060	\$363.89	2340.1960	2337.8	-750.1
5/7/18		3731.9330	\$206.03	1247.9270	1088.6	-847.6
6/6/18		4937.0710	\$195.31	1205.1380	553.8	-933.2
7/5/18		6181.7920	\$202.02	1244.7210	908.6	-877.7
8/6/18		7890.9660	\$272.42	1699.1740	1744.3	-1016.8
9/3/18		9870.7720	\$313.35	1989.8060	191.8	-850.2
9/19/18		9905.0000		34.2280		
		Total		1583.39	9905.0000	6824.9
9/10/18	F82092150	0.0000		Change Meter 9-10-18		
10/7/18		991.5180	\$168.95	991.5180	1353.4	-606.7
11/5/18		2839.0670	\$284.74	1847.5490	712.6	-384.5
12/5/18		5684.9620	\$429.56	2845.8950	3058.3	-172.8
1/7/19		8491.7320	\$397.67	2806.7700	3541.3	-159.8
2/6/19		11228.6080	\$440.21	2736.8760	4188.9	-50
3/9/19		13733.1370	\$404.86	2504.5290	3402.8	-216.6
	Total		\$2,125.99	13733.1370	16257.3	-1590.4

10/17 THRU 12/19/18

METERED FALLOUT

ACCEPTANCE

16% SYSTEM ENERGY COST

2/19/18

OVERBILLED 1109.0000
3080 x .15 = 462.00

NO SOLAR CREDIT 5115 x .15 = 767.25

METER NOW MONITORS BARN

UNDERBILLED 13733.1370 x .15 = 2059.97

NO SOLAR CREDIT 11110.0000 x .15 = 1666.50

AS OF 3/9/19 BILL:

METER CONTINUES TO METER INCORRECTLY

NO MONITORING BARN

HOUSE: Acc'd 7/17/18

10/10/2018

ACCOUNT # - Service Never Ends Barn - 7796 - 070-000

METER #	DATE	Meter Reading	Bill	DLC NET (W)	Ted NET (W)	Ted & Telsa SOLAR (W)	
F82092154	11/8/17	0.0000		Change Meter			
	12/5/17	2150.5320	\$356.93	2150.5320	1,868.3	-83	
	1/7/18	5354.8930	\$494.71	3204.3610	2,025.6	-128.8	
	2/6/18	8450.5110	\$475.67	3095.6180	1,956.2	-120	
	3/7/18	10315.4870	\$367.15	2364.9760	1,825.6	-195	
	4/8/18	12830.5650	\$315.56	2015.0780	1,795.7	-520.2	
	5/7/18	13882.3840	\$176.26	1051.8190	1,725.3	-559.9	
	6/6/18	14509.9780	\$109.34	627.5940	1,143.8	-722.9	
	7/8/18	15707.3030	\$194.89	1197.3250	1,266.1	-706.4	
	8/6/18	17310.4280	\$258.05	1603.1250	1,599.7	-858.7	
		Sub Total		\$2,748.56	17310.4280	15,206.3	-3894.9
	Metering Rate Changed				9/8/18		
	9/8/18	19221.5820	\$301.58	1911.1540	1,454.5	-730.6	
	10/7/18	20132.1300	\$151.77	910.5480	1,309.2	-453.1	
	11/5/18	21230.9680	\$175.87	1098.8380	1,506.5	-258.2	
	12/5/18	24388.2690	\$474.81	3157.3010	2,742.5	-137.4	
	1/7/19	28125.2920	\$533.05	3737.0230	1,151.2	-54.8	
	2/6/19	32395.9390	\$678.42	4270.6470	2,781.1	-83.3	
	3/9/19	35992.8470	\$576.28	3596.9080	2,358.6	-236.1	
		Sub Total		\$2,891.78	18682.4190	13,303.6	-1953.5

FRANK COSENTI
174 BARBER ST
SEWICKLEY PA

OVERBILLED 17310 - 1007.4
2107 x .15 = \$315.00

NO SOLAR CREDIT 3894.9
243.00

53% METERING ERROR

OVERBILLED 18672 - 13.307

5379 x .15 = \$806

NO CREDIT SOLAR
1955 x .06211 = \$121.88

100% METERING ERROR

\$1486.5

AS OF 3/9/19 BILL METER CONTINUES TO METER INCORRECTLY
BALANCE ON 3/9/19 BILL SHOULD BE \$1486.51

THIS METER SEEMS TO BE MONITORING THE HOUSE SINCE 7/8/18

CREDIT DUE
BARN - 1110
MAY 2019

ATTACHMENT #3



Frank J Cservak Jr <fcservak@c-mservices.com>

PUC Case # 3691576 & #3691697 - Cservak

1 message

Frank J Cservak Jr <fcservak@c-mservices.com>

Fri, Dec 20, 2019 at 2:43 PM

To: azepp@pa.gov, "Frank J. Cservak" <fcservak@c-mservices.com>

Bcc: Chris Cservak <Chris.Cservak@gmail.com>, Reid Cservak <reidfc@gmail.com>

Hello Angie,

As promised, please see my Updated Spreadsheets detailing the Meter Readings and Billing Statements dating back to October 2017 when my Solar Panels became operational. Also attached is Phone Records, Emails and Data exchanged with DLC and in particular. Charles Stoltenberg, Senior Metering "Engineer" dating back to January 2019.

Please confirm your receipt of this email.

Thank you very much, I look forward to continuing our discussion.

Frank

Frank J. Cservak Jr.
FCservak@C-MServices.com
412-427-4385

2 attachments

 **Cservak-DLC-8796-7796.pdf**
1462K

 **DLC-Response-Feb2018.pdf**
2302K

12/20/2019

Re: Cservak vs Duquesne Light Company
PUC BCS Case # 3691697 & # 3691576

Frank J Cservak
174 Barberry Road
Sewickley, PA 15143

Dear Angie,

It was good to speak with you today so that you have a better understanding of my claim. I am pleased to provide further background and update to the cost data surrounding my case.

1. In February 2015, when switching from temporary to permanent electrical service for our new House, We were **required** by DLC to install a second electrical meter for the barn which I did in order to get our Occupancy permit. I was forced to install the second meter. I am in the process of having one of the meters removed but now request reimbursement for the second meter charges back to Feb 15, 2015, the date we occupied the House. 59 mo. X \$13.50/mo = \$796.50.
2. In September 2017, we installed solar panels on both the house and barn and at the same time installed TED (The Energy Detective) Electricity Monitoring Systems in both the House and Barn. At that time DLC was to have installed "Net" meters and provide me with *Net Metering Statements* which were not provided until June 2019 and October 2019. Curiously enough, my data observes that the "Net" meters would not run backwards (which happens on a second to second basis)... effectively not providing the Solar Credit (\$\$\$) to my (2) accounts.
3. In January of 2019 I complained to DLC regarding their erroneous Meter Readings and Billing Statements of 2017 and 2018 and their apparent inability to keep track of the *KWH and Dollars associated with my Bills regarding my Solar Power Generation Credits*. Attached are Emails w/ Notes and Charles Stoltenberg's "Data" regarding my Accounts. This is the extent of DLC's response to my Complaint thus far which provides the backdrop to my Claim.
4. I have also provided updated Spreadsheets detailing Metering Data and Account Billing Reconciliations from September 2017 to today as I previously provided in these Cases. The net result which is Highlighted on the spreadsheets result in a Credit Due: \$2555.79 to Account #8796 and a Credit Due: \$3485.78 to Account #7796. Please see the Spreadsheets. **The Credit Due Totals: \$6041.56 over the 3 Year Period.**

5. I am in the process of having one of the Meters removed which will Eliminate one of the Accounts and request that once the Credit Checks are issued to me in those amounts, DLC restarts their billing process on the Remaining Account.

DEC 28

Thank you for your attention to my Claim.



Frank J. Cservak Jr. P.E.
412-427-4385
CM Services
174 Barberry Road
Sewickley, PA 15143



Frank J Cservak Jr <fcservak@c-mservices.com>

Fwd: PUC Case # 3691576 & #3691697 - Cservak

1 message

Frank J Cservak Jr <fcservak@c-mservices.com>

Tue, Dec 24, 2019 at 12:49 PM

To: azepp@pa.gov, josdiaz@pa.gov, "Frank J. Cservak" <fcservak@c-mservices.com>

Angie and Jose,

On my previous email update, I failed to provide back-up to the meter readings since June 2019... That data is provided along with the updated spreadsheets as attachment: Cservak-BCS3691576-BCS36911697

The Charges on these two accounts are inextricably intertwined since May of 2019 when DLC Flip-Flopped the two Billing Accounts for No Good Reason other than to cause confusion and take advantage... Again, I am Very Upset about this Chicanery...

Thank you for your help in setting this matter right. DLC should be Punished for doing this.

Frank
Frank J. Cservak Jr. P.E.
FCservak@C-MServices.com
412-427-4385

----- Forwarded message -----

From: **Frank J Cservak Jr** <fcservak@c-mservices.com>
Date: Fri, Dec 20, 2019 at 2:43 PM
Subject: PUC Case # 3691576 & #3691697 - Cservak
To: <azepp@pa.gov>, Frank J. Cservak <fcservak@c-mservices.com>

Hello Angie,

As promised, please see my Updated Spreadsheets detailing the Meter Readings and Billing Statements dating back to October 2017 when my Solar Panels became operational. Also attached is Phone Records, Emails and Data exchanged with DLC and in particular. Charles Stoltenberg, Senior Metering "Engineer" dating back to January 2019.


Please confirm your receipt of this email.

Thank you very much, I look forward to continuing our discussion.


Frank

Frank J. Cservak Jr.
FCservak@C-MServices.com
412-427-4385

3 attachments

 **Cservak-DLC-8796-7796.pdf**
1462K

 **DLC-Response-Feb2018.pdf**
2302K

 **Cservak-BCS3691576-BCS3691697.pdf**
3637K

~~House - 8796~~

DATE	METER #	Meter Reading	Duq Lt Co Kw Rate	DLC Kw	Duq Lt Co Bill	TED Usage Kw	Ted & Telsa Solar Kw	Cservak Net Kw	Corrected Heat Pump Kw Rate	Heat Pump Rate (Fixed)	Corrected Bill	Adjustments House - 8796	
10/7/17	F73789721	26830.5090	\$0.1569	1635.5730	\$256.64	441.2		441.2	\$0.1569	\$0.1569	\$69.22	-\$187.42	
11/5/17		28482.8930	\$0.1587	1652.3840	\$262.29	721.7		721.7	\$0.1333	\$0.1333	\$96.20	-\$166.09	
12/5/17		30794.0300	\$0.1540	2311.1370	\$356.02	1625.5	-231.3	1394.2	\$0.1024	\$0.1194	\$166.47	-\$189.55	
1/7/18		33395.4500	\$0.1559	2601.4200	\$405.57	3556.0	-210	3346.0	\$0.1153	\$0.1225	\$409.89	\$4.32	
2/6/18		35846.5940	\$0.1550	2451.1440	\$379.95	4216.6		4216.6	\$0.1004	\$0.1004	\$423.35	\$43.40	
2/19/18		36424.0000	\$0.1605	577.4060	\$92.65	1314.0	-94.2	1219.8	\$0.0994	\$0.1071	\$130.64	\$37.99	
		Sub Total			11229.0640	\$1,753.12	11875.0	-335.5	11339.5			\$1,295.77	-\$457.35
2/19/18	F74184522	0.0000											
3/7/18		143.8100	\$0.2112	143.8100	\$30.37	656.0	-219.8	436.2	\$0.0808	\$0.0915	\$39.91	\$9.54	
4/8/18		2484.0060	\$0.1555	2340.1960	\$363.89	2337.8	-750.1	1587.7	\$0.0722	\$0.1063	\$168.77	-\$195.12	
5/7/18		3731.9330	\$0.1651	1247.9270	\$206.03	1088.6	-847.6	241.0	\$0.0357	\$0.1611	\$38.83	-\$167.20	
6/6/18		4937.0710	\$0.1621	1206.1380	\$195.31	553.8	-933.2	-379.4	-\$0.1317	\$0.1923	-\$72.96	-\$268.27	
7/5/18		6181.7920	\$0.1623	1244.7210	\$202.02	908.6	-877.7	30.9	\$0.0058	\$0.1715	\$5.30	-\$196.72	
8/6/18		7880.9680	\$0.1603	1699.1740	\$272.42	1744.3	-1016.8	727.5	\$0.0660	\$0.1583	\$115.16	-\$157.26	
9/8/18		9870.7720	\$0.1575	1989.8060	\$313.35	191.8	-850.2	-658.4	-\$1.1829	\$0.3446	-\$226.68	-\$540.23	
9/10/18		9905.0000	\$0.0000	34.2280									
	Sub Total			9905.0000	1583.39	7480.8	-5495.4	1985.5			\$68.13	-\$1,515.26	
9/10/18	F82092150	0.0000											
10/7/18		991.5180	\$0.1704	991.5180	\$168.95	1353.4	-606.7	746.7	\$0.0906	\$0.1643	\$122.88	-\$46.27	
11/5/18		2839.0670	\$0.1541	1847.5490	\$284.74	712.6	-384.5	328.1	\$0.0756	\$0.1643	\$53.91	-\$230.83	
12/5/18		5684.9620	\$0.1509	2845.8950	\$429.56	3058.3	-172.8	2885.5	\$0.1018	\$0.1079	\$311.35	-\$118.21	
1/7/19		8491.7320	\$0.1417	2806.7700	\$397.67	3541.3	-159.8	3381.5	\$0.1008	\$0.1056	\$357.09	-\$40.58	
2/6/19		11228.6080	\$0.1608	2736.8760	\$440.21	4188.9	-50	4138.9	\$0.1021	\$0.1033	\$427.55	-\$12.66	
3/9/19		13733.1370	\$0.1617	2504.5290	\$404.86	3402.8	-216.6	3186.2	\$0.0956	\$0.1021	\$325.31	-\$79.55	
4/7/19		16596.2680	\$0.1665	1863.1310	\$310.19	3077.6	-556.6	2521.0	\$0.0829	\$0.1012	\$255.13	-\$55.06	
		Sub Total			16596.2680	2436.18	19334.90	-2147.00	17187.90			\$1,853.01	-\$583.17
5/7/19		15605.5590	\$1.5703	9.2910	\$14.59	711.3	-770.4	-59.1	\$0.0205	\$0.1079	\$14.59	\$0.00	
6/9/19		15260.6720	-\$0.0386	-344.887	13.32	110	-941	-831	\$0.1211	\$0.1803	\$13.32	\$0.00	
7/17/19	15014.0000	-\$0.0549	-246.632	13.53	45.2	-44.5	0.7	\$0.2993	\$0.1803	\$13.53	\$0.00		
8/8/19	15414.0530	\$0.0329	400.013	13.18	843	-1038	-195	\$0.0156	\$0.3243	\$13.18	\$0.00		
9/9/19	15264.8300	N/A	-149.223	14.37	395.5	-1048.4	-652.9	N/A	N/A	\$14.37	\$0.00		
10/9/19	15197.8170	N/A	-67.013	14.06	-113.6	-880.7	-994.08	N/A	N/A	\$14.06	\$0.00		
11/10/19 (EST)	15106.0611	N/A	-91.7559	14.37	34.9	-805.7	-570.8	N/A	N/A	\$14.37	\$0.00		
12/8/19	15605.0000	N/A	489.9369	13.36	92.2	-39.5	52.7	N/A	N/A	\$13.36	\$0.00		
	Sub Total			-0.2700	\$110.78	2118.50	-5368.90	-3250.18			\$110.78	\$0.00	
	Grand Totals			36730.0620	\$5,883.47	40809.3	-13546.8	27262.7			\$3,327.68	-\$2,555.79	



LIVE DASHBOARD

HISTORY

GRAPHING

SPYDER



SOLAR ▾

Month History

Hour History

This Year

Last Year

Today

Yesterday

Month	kWh	Cost	Month	kWh	Cost
Nov 19	92.2 kWh ✓	\$9.22	Nov 18	3058.3 kWh	\$305.83
Oct 19	34.9 kWh ✓	\$3.49	Oct 18	712.6 kWh	\$71.26
Sep 19	-113.6 kWh ✓	\$0.00	Sep 18	1353.4 kWh	\$135.35
Aug 19	395.5 kWh ✓	\$39.56	Aug 18	191.8 kWh	\$19.17
Jul 19	843.0 kWh ✓	\$84.30	Jul 18	1744.3 kWh	\$174.44
Jun 19	45.2 kWh	\$4.52	Jun 18	908.6 kWh	\$90.87
May 19	110.0 kWh	\$11.01	May 18	553.8 kWh	\$55.39
Apr 19	711.3 kWh	\$71.14	Apr 18	1088.6 kWh	\$108.85
Mar 19	3077.6 kWh	\$307.76	Mar 18	2337.8 kWh	\$292.23
Feb 19	3402.8 kWh	\$340.29	Feb 18	1970.5 kWh	\$246.32
Jan 19	4188.9 kWh	\$418.89	Jan 18	4216.6 kWh	\$527.09
Dec 18	3541.3 kWh	\$354.14	Dec 17	0.0 kWh	\$0.00

Time	kWh	Cost	Time	kWh	Cost
12/19 09 AM	5.1 kWh	\$0.51	12/18 09 AM	0.0 kWh	\$0.00
12/19 08 AM	3.1 kWh	\$0.31	12/18 08 AM	2.5 kWh	\$0.25
12/19 07 AM	4.9 kWh	\$0.49	12/18 07 AM	2.5 kWh	\$0.25
12/19 06 AM	3.8 kWh	\$0.38	12/18 06 AM	1.8 kWh	\$0.18
12/19 05 AM	2.7 kWh	\$0.27	12/18 05 AM	2.3 kWh	\$0.22
12/19 04 AM	2.7 kWh	\$0.27	12/18 04 AM	2.5 kWh	\$0.25
12/19 03 AM	3.3 kWh	\$0.33	12/18 03 AM	2.5 kWh	\$0.25
12/19 02 AM	3.4 kWh	\$0.34	12/18 02 AM	2.0 kWh	\$0.21
12/19 01 AM	3.2 kWh	\$0.32	12/18 01 AM	1.5 kWh	\$0.15
12/19 12 AM	3.1 kWh	\$0.31	12/18 12 AM	2.3 kWh	\$0.23
12/18 11 PM	2.3 kWh	\$0.23	12/17 11 PM	1.1 kWh	\$0.11
12/18 10 PM	2.3 kWh	\$0.23	12/17 10 PM	1.1 kWh	\$0.11
12/18 09 PM	2.1 kWh	\$0.21	12/17 09 PM	1.2 kWh	\$0.11
12/18 08 PM	1.9 kWh	\$0.19	12/17 08 PM	1.4 kWh	\$0.14
12/18 07 PM	2.4 kWh	\$0.24	12/17 07 PM	2.4 kWh	\$0.24
12/18 06 PM	3.3 kWh	\$0.33	12/17 06 PM	2.9 kWh	\$0.29
12/18 05 PM	2.0 kWh	\$0.20	12/17 05 PM	1.4 kWh	\$0.14
12/18 04 PM	1.7 kWh	\$0.17	12/17 04 PM	2.9 kWh	\$0.29
12/18 03 PM	1.8 kWh	\$0.18	12/17 03 PM	2.7 kWh	\$0.27
12/18 02 PM	2.9 kWh	\$0.29	12/17 02 PM	2.6 kWh	\$0.26
12/18 01 PM	1.1 kWh	\$0.11	12/17 01 PM	1.0 kWh	\$0.10
12/18 12 PM	-0.1 kWh	\$0.00	12/17 12 PM	1.5 kWh	\$0.15
12/18 11 AM	-0.3 kWh	-\$0.02	12/17 11 AM	0.1 kWh	\$0.01
12/18 10 AM	0.0 kWh	\$0.00	12/17 10 AM	0.5 kWh	\$0.05

Day	kWh	Cost	Day	kWh	Cost
Wed 12/18	43.5 kWh	\$4.35	Wed 12/11	27.8 kWh	\$2.78
Tue 12/17	45.5 kWh	\$4.56	Tue 12/10	25.6 kWh	\$2.57
Mon 12/16	43.7 kWh	\$4.37	Mon 12/09	40.7 kWh	\$4.06
Sun 12/15	38.7 kWh	\$3.87	Sun 12/08	34.0 kWh	\$3.41
Sat 12/14	32.7 kWh	\$3.27	Sat 12/07	27.6 kWh	\$2.76
Fri 12/13	38.2 kWh	\$3.83	Fri 12/06	54.0 kWh	\$5.40
Thu 12/12	17.6 kWh	\$1.75	Thu 12/05	54.9 kWh	\$5.49



LIVE DASHBOARD

HISTORY

GRAPHING

SPYDER

SOLAR ▼

Month History

Hour History

This Year

Last Year

Today

Yesterday

Date	kWh	Cost	Date	kWh	Cost
Nov 19	-39.5 kWh ✓	-\$3.95	Nov 18	-172.8 kWh	-\$17.28
Oct 19	-605.7 kWh ✓	-\$60.57	Oct 18	-384.5 kWh	-\$38.45
Sep 19	-880.7 kWh ✓	-\$88.07	Sep 18	-606.7 kWh	-\$60.67
Aug 19	-1048.4 kWh ✓	-\$104.84	Aug 18	-59.7 kWh	-\$5.97
Jul 19	-1038.4 kWh ✓	-\$103.84	Jul 18	-1016.8 kWh	-\$101.68
Jun 19	-44.5 kWh	-\$4.45	Jun 18	-877.7 kWh	-\$87.77
May 19	-941.3 kWh	-\$94.14	May 18	-933.2 kWh	-\$93.32
Apr 19	-770.4 kWh	-\$77.04	Apr 18	-847.6 kWh	-\$84.75
Mar 19	-556.6 kWh	-\$55.66	Mar 18	-41.3 kWh	-\$4.13
Feb 19	-216.6 kWh	-\$21.65	Feb 18	0.0 kWh	\$0.00
Jan 19	-50.0 kWh	-\$4.99	Jan 18	0.0 kWh	\$0.00
Dec 18	-159.8 kWh	-\$15.98	Dec 17	0.0 kWh	\$0.00

Date	Time	kWh	Cost	Date	Time	kWh	Cost
12/19	09 AM	0.0 kWh	\$0.00	12/18	09 AM	-0.6 kWh	-\$0.05
12/19	08 AM	0.0 kWh	\$0.00	12/18	08 AM	-0.1 kWh	\$0.00
12/19	07 AM	0.0 kWh	\$0.00	12/18	07 AM	0.0 kWh	\$0.00
12/19	06 AM	0.0 kWh	\$0.00	12/18	06 AM	0.0 kWh	\$0.00
12/19	05 AM	0.0 kWh	\$0.00	12/18	05 AM	0.0 kWh	\$0.00
12/19	04 AM	0.0 kWh	\$0.00	12/18	04 AM	0.0 kWh	\$0.00
12/19	03 AM	0.0 kWh	\$0.00	12/18	03 AM	0.0 kWh	\$0.00
12/19	02 AM	0.0 kWh	\$0.00	12/18	02 AM	0.0 kWh	\$0.00
12/19	01 AM	0.0 kWh	\$0.00	12/18	01 AM	0.0 kWh	\$0.00
12/19	12 AM	0.0 kWh	\$0.00	12/18	12 AM	0.0 kWh	\$0.00
12/18	11 PM	0.0 kWh	\$0.00	12/17	11 PM	0.0 kWh	\$0.00
12/18	10 PM	0.0 kWh	\$0.00	12/17	10 PM	0.0 kWh	\$0.00
12/18	09 PM	0.0 kWh	\$0.00	12/17	09 PM	0.0 kWh	\$0.00
12/18	08 PM	0.0 kWh	\$0.00	12/17	08 PM	0.0 kWh	\$0.00
12/18	07 PM	0.0 kWh	\$0.00	12/17	07 PM	0.0 kWh	\$0.00
12/18	06 PM	0.0 kWh	\$0.00	12/17	06 PM	0.0 kWh	\$0.00
12/18	05 PM	0.0 kWh	\$0.00	12/17	05 PM	0.0 kWh	\$0.00
12/18	04 PM	0.0 kWh	\$0.00	12/17	04 PM	0.0 kWh	\$0.00
12/18	03 PM	0.0 kWh	\$0.00	12/17	03 PM	0.0 kWh	\$0.00
12/18	02 PM	0.0 kWh	\$0.00	12/17	02 PM	0.0 kWh	\$0.00
12/18	01 PM	0.0 kWh	\$0.00	12/17	01 PM	-0.1 kWh	-\$0.01
12/18	12 PM	-0.8 kWh	-\$0.07	12/17	12 PM	-0.5 kWh	-\$0.04
12/18	11 AM	-0.9 kWh	-\$0.08	12/17	11 AM	-0.5 kWh	-\$0.04
12/18	10 AM	-0.6 kWh	-\$0.06	12/17	10 AM	-0.3 kWh	-\$0.02

Date	kWh	Cost	Date	kWh	Cost
Wed 12/18	-3.0 kWh	-\$0.30	Wed 12/11	-15.1 kWh	-\$1.51
Tue 12/17	-1.5 kWh	-\$0.14	Tue 12/10	-1.1 kWh	-\$0.11
Mon 12/16	-2.2 kWh	-\$0.22	Mon 12/09	0.0 kWh	\$0.00
Sun 12/15	-1.2 kWh	-\$0.12	Sun 12/08	-9.6 kWh	-\$0.96
Sat 12/14	-0.0 kWh	\$0.00	Sat 12/07	-16.2 kWh	-\$1.62
Fri 12/13	-3.1 kWh	-\$0.31	Fri 12/06	-1.4 kWh	-\$0.14
Thu 12/12	-8.8 kWh	-\$0.88	Thu 12/05	0.0 kWh	\$0.00

Service Never Ends Barn - 7796

METER #	DATE	Meter Reading	Duq Lt Co Kw Rate	DLC Kw	Duq Lt Co Bill	Ted Usage Kw	Ted & Telsa Solar Kw	Cservak Net Kw	Heat Pump Rate (Fixed)	Corrected Bill	Adjustments Barn - 7796	
F82092154	11/8/17	0.0000										
	Change Meter											
	12/5/17	2150.5320	\$0.1660	2150.5320	\$356.93	1,868.3	-83	1,785.3	\$0.1085	\$193.71	-\$163.22	
	1/7/18	5354.8930	\$0.1544	3204.3610	\$494.71	2,025.6	-128.8	1,896.8	\$0.1137	\$215.67	-\$279.04	
	2/6/18	8450.5110	\$0.1537	3095.6180	\$475.67	1,956.2	-120	1,836.2	\$0.1140	\$209.33	-\$266.34	
	3/7/18	10815.4870	\$0.1552	2364.9760	\$367.15	1,825.6	-195	1,630.6	\$0.1110	\$181.00	-\$186.15	
	4/8/18	12830.5650	\$0.1566	2015.0780	\$315.56	1,795.7	-520.2	1,275.5	\$0.1093	\$139.41	-\$176.15	
	5/7/18	13882.3840	\$0.1676	1051.8190	\$176.26	1,725.3	-559.9	1,165.4	\$0.1508	\$175.74	-\$0.52	
	6/6/18	14509.9780	\$0.1742	627.5940	\$109.34	1,143.8	-722.9	420.9	\$0.1580	\$66.50	-\$42.84	
	7/8/18	15707.3030	\$0.1628	1197.3250	\$194.89	1,266.1	-706.4	559.7	\$0.1614	\$90.34	-\$104.55	
	8/6/18	17310.4280	\$0.1610	1603.1250	\$258.05	1,599.7	-858.7	741.0	\$0.1594	\$118.12	-\$139.93	
		Sub Total			17310.4280	\$2,748.56	15,206.3	-3894.9	11,311.4		\$1,389.80	-\$1,358.76
	Metering Rate Changed											
	9/8/18	19221.5820	\$0.1578	1911.1540	\$301.58	1,454.5	-730.6	723.9	\$0.1642	\$118.86	-\$182.72	
	10/7/18	20132.1300	\$0.1667	910.5480	\$151.77	1,309.2	-453.1	856.1	\$0.1671	\$143.05	-\$8.72	
	11/5/18	21230.9680	\$0.1601	1098.8380	\$175.87	1,506.5	-258.2	1,248.3	\$0.1166	\$145.55	-\$30.32	
	12/5/18	24388.2690	\$0.1504	3157.3010	\$474.81	2,742.5	-137.4	2,605.1	\$0.1050	\$273.54	-\$201.27	
	1/7/19	28125.2920	\$0.1426	3737.0230	\$533.05	1,151.2	-54.8	1,096.4	\$0.1245	\$136.50	-\$396.55	
	2/6/19	32395.9390	\$0.1589	4270.6470	\$678.42	2,781.1	-83.3	2,697.8	\$0.1111	\$299.73	-\$378.69	
	3/9/19	35992.8470	\$0.1602	3596.9080	\$576.28	2,358.6	-236.1	2,122.5	\$0.1118	\$237.30	-\$338.98	
					18682.4190	\$2,891.78	13303.6000	-1953.5000				-\$1,537.25
	Flip-Flop Billing Accounts											
	4/7/19	38382.0070	\$0.1658	2389.1600	\$396.16	2,182.7	-411.6	1,771.1	\$0.1079	\$191.10	-\$205.06	
	5/7/19	38665.6000	\$0.2001	283.5930	\$56.76	444	-568.7	-124.7	\$0.1803	\$16.24	-\$40.52	
	6/8/19	38681.0350	\$1.0522	15.435	16.24	-242.3	-699.6	-941.9	\$0.1803	\$16.24	\$0.00	
	7/9/19	39086.868	\$0.3685	405.833	149.56	-8.9	-35.2	-44.1	\$0.1441	\$16.24	-\$133.32	
	8/8/19	39856.602	\$0.1734	769.734	133.5	280.1	-769.8	-489.7	\$0.1533	\$59.17	-\$74.33	
	9/9/19	40100.375	\$0.1441	243.773	54.19	-30.9	-742.2	-773.1	\$0.1441	\$16.24	-\$37.95	
	10/9/19	40031.695	N/A	-68.68	17.34	-131.3	-583.8	-715.1	\$0.1441	\$17.65	\$0.31	
	11/8/19	40038.099	N/A	6.404	17.65	-26.8	-384.0	-410.8	\$0.1441	\$17.34	-\$0.31	
12/18/19	40848.153	\$0.1998	810.054	132.34	364.5	-216.1	148.4	\$0.1200	\$33.75	-\$98.59		
	Sub Total			4855.3060	\$973.74	2,831.1	-4411	-1,679.8		\$1,578.11	-\$589.77	
	Grand Totals			40848.1530	\$6,614.08	31,341.0	-10259.4	9,731.5		\$2,967.91	-\$3,485.78	



LIVE DASHBOARD

HISTORY

GRAPHING

SPYDER

(NET) Solar ▾

Month History

Hour History

This Year

Last Year

Today

Yesterday

Month	kWh	Cost	Month	kWh	Cost
Nov 19	364.5 kWh ✓	\$54.67	Nov 18	2742.5 kWh	\$274.26
Oct 19	-26.8 kWh ✓	\$0.00	Oct 18	1506.5 kWh	\$150.65
Sep 19	-131.3 kWh ✓	\$0.00	Sep 18	1309.2 kWh	\$130.92
Aug 19	-30.9 kWh ✓	\$0.00	Aug 18	173.3 kWh	\$17.32
Jul 19	280.1 kWh	\$42.02	Jul 18	1599.7 kWh	\$159.98
Jun 19	-8.9 kWh	\$0.00	Jun 18	1266.1 kWh	\$126.61
May 19	-242.3 kWh	\$0.00	May 18	1143.8 kWh	\$114.39
Apr 19	444.0 kWh	\$44.40	Apr 18	1725.3 kWh	\$172.54
Mar 19	2182.7 kWh	\$218.28	Mar 18	1795.7 kWh	\$179.57
Feb 19	2358.6 kWh	\$235.86	Feb 18	0.0 kWh	\$0.00
Jan 19	2781.1 kWh	\$278.11	Jan 18	0.0 kWh	\$0.00
Dec 18	1151.2 kWh	\$115.12	Dec 17	0.0 kWh	\$0.00

Time	kWh	Cost	Time	kWh	Cost
12/19 09 AM	1.0 kWh	\$0.15	12/18 09 AM	0.9 kWh	\$0.14
12/19 08 AM	1.0 kWh	\$0.14	12/18 08 AM	1.4 kWh	\$0.20
12/19 07 AM	1.8 kWh	\$0.27	12/18 07 AM	1.5 kWh	\$0.22
12/19 06 AM	1.8 kWh	\$0.27	12/18 06 AM	0.9 kWh	\$0.14
12/19 05 AM	1.6 kWh	\$0.24	12/18 05 AM	0.9 kWh	\$0.14
12/19 04 AM	1.2 kWh	\$0.17	12/18 04 AM	1.5 kWh	\$0.23
12/19 03 AM	1.0 kWh	\$0.16	12/18 03 AM	1.4 kWh	\$0.22
12/19 02 AM	1.6 kWh	\$0.25	12/18 02 AM	1.5 kWh	\$0.23
12/19 01 AM	1.7 kWh	\$0.26	12/18 01 AM	1.4 kWh	\$0.21
12/19 12 AM	1.7 kWh	\$0.25	12/18 12 AM	1.0 kWh	\$0.14
12/18 11 PM	1.2 kWh	\$0.18	12/17 11 PM	0.9 kWh	\$0.14
12/18 10 PM	1.0 kWh	\$0.15	12/17 10 PM	1.5 kWh	\$0.23
12/18 09 PM	1.5 kWh	\$0.23	12/17 09 PM	1.4 kWh	\$0.21
12/18 08 PM	1.7 kWh	\$0.25	12/17 08 PM	1.5 kWh	\$0.22
12/18 07 PM	1.6 kWh	\$0.24	12/17 07 PM	1.3 kWh	\$0.19
12/18 06 PM	1.3 kWh	\$0.20	12/17 06 PM	0.8 kWh	\$0.13
12/18 05 PM	0.9 kWh	\$0.14	12/17 05 PM	1.0 kWh	\$0.16
12/18 04 PM	1.3 kWh	\$0.20	12/17 04 PM	1.5 kWh	\$0.23
12/18 03 PM	1.6 kWh	\$0.24	12/17 03 PM	1.4 kWh	\$0.21
12/18 02 PM	1.5 kWh	\$0.22	12/17 02 PM	1.3 kWh	\$0.20
12/18 01 PM	1.4 kWh	\$0.21	12/17 01 PM	0.8 kWh	\$0.11
12/18 12 PM	0.4 kWh	\$0.06	12/17 12 PM	0.3 kWh	\$0.04
12/18 11 AM	0.0 kWh	\$0.00	12/17 11 AM	0.8 kWh	\$0.12
12/18 10 AM	0.7 kWh	\$0.11	12/17 10 AM	1.1 kWh	\$0.16

Day History

Day	kWh	Cost	Day	kWh	Cost
Wed 12/18	28.7 kWh	\$4.30	Wed 12/11	23.8 kWh	\$3.57
Tue 12/17	27.8 kWh	\$4.17	Tue 12/10	28.8 kWh	\$4.31
Mon 12/16	28.5 kWh	\$4.27	Mon 12/09	28.0 kWh	\$4.21
Sun 12/15	27.7 kWh	\$4.16	Sun 12/08	28.5 kWh	\$4.28
Sat 12/14	27.4 kWh	\$4.12	Sat 12/07	21.0 kWh	\$3.15
Fri 12/13	31.5 kWh	\$4.73	Fri 12/06	22.5 kWh	\$3.37
Thu 12/12	13.3 kWh	\$1.99	Thu 12/05	27.9 kWh	\$4.19

ATTACHMENT #4



February 13, 2020

Account Number: 8796-070-000

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

Hours - Monday through Friday
8:00 a.m. to 5:00 p.m.
Telephone Number: 1-412-393-7100
Payment by Web: www.duquesnelight.com
Payment by Phone: 1-866-526-0815
(PAYMENT MUST THEN BE REPORTED TO DLC)
Payment by Mail:
Duquesne Light Company
Payment Processing Center
Pittsburgh, PA 15267-0001

Service Address:
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

10 DAY SHUT-OFF NOTICE
AVISO DE SUSPENSION DE SERVICIO

Atencion! Este es un mensaje muy importante. Si usted no lo entiende, favor de llamar a 412-393-7200.
Your Electric Service May Be Shut Off!

Because your bill is past due, we will shut off the service to 174 BARBERRY RD BARN on or after 8:00 a.m. on 04/01/20. We may act on this notice for up to 60 days.

We will NOT Shut off your electric service if you do ONE of the following:

- Pay \$1,356.97 in full before 04/01/20.
- Pay the amount you owe on your payment plan. Call us at (412) 393-7200 for this amount.
- Call (412) 393-7200 and provide a valid Western Union confirmation number to verify your payment for the past due amount.
- Call (412) 393-7200 right away if you dispute this bill or to provide us with household income and occupant information. You may be eligible for a payment arrangement or special assistance programs.

If we shut off your electric service, you may have to pay all of the following before we can turn your service on:

Overdue Account Arrears	\$1,356.97
Estimated Security Deposit	\$164.00
Reconnect Charge Up-To	\$250.00
Estimated Total	\$1,770.97 Maximum turn-on charge. May be reduced.

*If your service is shut off, you may be required to pay any additional amounts that have become past due to restore your service.
To talk about your bill, please call our office at (412) 393-7200.

MEDICAL EMERGENCY NOTICE

Let us know if you or anyone presently and normally living in your home is SERIOUSLY ILL. WE WILL NOT SHUT OFF YOUR SERVICE provided you:

1. Have your licensed physician, physician's assistant, or nurse practitioner certify in writing that you or a member of your household has been diagnosed with a medical condition which requires the continuation of electric service. A Medical Certificate form can be obtained by calling (412) 393-7200 or visiting www.duquesnelight.com; AND
2. Make some equitable arrangement to pay the company your current bills for service.

ARTERM10



Please return this portion with your payment. Please enclose check facing forward.
Make payment payable to Duquesne Light Company in US Currency.

Account Number: 8796-070-000


Please pay
\$1,356.97

\$

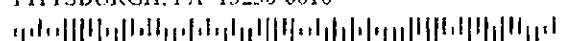
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USD Amount Enclosed

003106 000000019


FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440



DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 10
PITTSBURGH, PA 15230-0010




Duquesne Light Company

Energy Diversion Department
Shutoff Notice

Name FRANK CSEVAK

Hours-Monday through Friday
8:00 a.m. to 5:00 p.m.

Payments by Phone 1-866-526-0815
(PAYMENTS MUST THEN BE REPORTED TO DLC)

Address 174 Barberrry Rd
Sewickley PA 15143

Account _____

10 Day Shut-Off Notice
AVISO DE SUSPENSION DE SERVICIO

Your electric service (MAY BE HAS BEEN) shut off for:

- | | |
|--|---|
| <input type="checkbox"/> Non-access | <input type="checkbox"/> Unauthorized service restoration |
| <input checked="" type="checkbox"/> Irregular Wiring | <input type="checkbox"/> Unauthorized use of service |
| <input checked="" type="checkbox"/> Meter Tampering | <input type="checkbox"/> Redistribution |
| <input type="checkbox"/> Theft of Service | <input checked="" type="checkbox"/> Unsafe condition |

on or after 8:00am on 2/28/20. We may act on this notice for up to 60 days.

We will not shut off your electric service or will restore your service if you take the actions checked below:

- Allow us to enter your home/business to read, inspect, or change the electric meter.
- Pay an investigative fee in the amount of \$ _____.
- Pay for all un-metered or unauthorized service used.
- Obtain a wiring inspection from the appropriate wiring inspection agency.
- Call us at 1-888-393-7100 to properly apply for service.

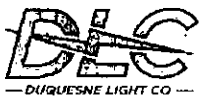
Remove all extension cords that are redistributing the service.

Other: MUST rewire back to two meters
Unauthorized rewire requires inspection

If checked, this Medical Emergency Notice applies in this case.

Let us know if you or anyone presently and normally living in your home is SERIOUSLY ILL or is affected with a medical condition, which will be aggravated by termination of service. WE WILL NOT SHUT OFF YOUR SERVICE provided you:

1. Have your licensed physician or certified nurse practitioner certify in writing that such an illness exists, that it may be aggravated if your service is shut off and the specific reason for which the electric service is required. An acceptable written certification is needed within 7 days: AND
2. Make arrangements to pay this bill. You must provide us with household income and occupant information to determine your payment terms while protected under the medical certification.



DuquesneLight.com
412-393-7100

Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: 779608287933

Account Number: 7796-070-000

Rate: RS-Residential Service Rider 21

Date Prepared: 01/12/20

Meter Reading Usage Information		Summary																																																	
Next Scheduled Meter Reading Date: February 5, 2020		Prior Billing Information																																																	
Meter Read Information for Meter Number: F82092154		Amount of Last Bill	\$504.58																																																
Present:	Jan 6, 2020 (Estimate) 41700.0000	Prior Account Balance	\$504.58																																																
Prior:	Dec 7, 2019 - Actual 40848.1530	Current Billing Information																																																	
	Difference 851.8470	DLC Basic Service Charges	\$148.63																																																
Your Meter Multiplier	x 1	TOTAL ACCOUNT BALANCE PAYABLE TO DLC	\$653.21																																																
Total kWh Used	851.8470	ESTIMATED READING																																																	
Electric Usage:		For more information see www.duquesnelight.com.																																																	
Comparing Your Usage		Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.																																																	
	Jan 19	Jan 20	The amount of \$1,650.86 is currently in dispute. Please pay the undisputed charges below while your dispute is pending.																																																
Avg. kWh Per Day	113	28																																																	
Avg. Temperature (F)	36	36																																																	
YTD Usage (kWh)	3737	852																																																	
kWh:																																																			
<table border="1"> <thead> <tr> <th colspan="12">DAYS IN BILLING PERIOD</th> </tr> <tr> <th>F</th><th>M</th><th>A</th><th>M</th><th>J</th><th>J</th><th>A</th><th>S</th><th>O</th><th>N</th><th>D</th><th>J</th> </tr> </thead> <tbody> <tr> <td>30</td><td>29</td><td>32</td><td>29</td><td>32</td><td>30</td><td>29</td><td>33</td><td>29</td><td>29</td><td>30</td><td>33</td> </tr> <tr> <td>30</td><td>31</td><td>29</td><td>30</td><td>32</td><td>30</td><td>29</td><td>33</td><td>30</td><td>28</td><td>32</td><td>30</td> </tr> </tbody> </table>				DAYS IN BILLING PERIOD												F	M	A	M	J	J	A	S	O	N	D	J	30	29	32	29	32	30	29	33	29	29	30	33	30	31	29	30	32	30	29	33	30	28	32	30
DAYS IN BILLING PERIOD																																																			
F	M	A	M	J	J	A	S	O	N	D	J																																								
30	29	32	29	32	30	29	33	29	29	30	33																																								
30	31	29	30	32	30	29	33	30	28	32	30																																								
<ul style="list-style-type: none"> Average Monthly Usage for the past 13 months is 1332 kWh. Total Annual Usage for the past 13 months is 17312 kWh. 																																																			
Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Feb 3, 2020	Payment Due	Amount Due																																															
\$7.86	\$18.39	1.25%	Feb 3, 2020	\$653.21																																															

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number
7796-070-000

PLEASE PAY THIS AMOUNT BY FEB 3, 2020
\$653.21

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

013525 000015904



FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY PA 15143-9440

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



77960700006 00000000000 000002304076 000000653211



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: 779608287933

Account Number: 7796-070-000
Rate: RS-Residential Service Rider 21
Date Prepared: 01/12/20

Duquesne Light Company Basic Service Charges

Adjustments

Late Payment Charge - Distribution	3.62
Late Payment Charge - Gen & Tran	2.44

Total Adjustments

\$6.06

Current Charges

Customer Charge		12.59
Supply	851.8470 kWh@ 5.566900¢	47.42
Transmission	851.8470 kWh@ 1.531900¢	13.05
Distribution	681.4776 kWh@ 7.001300¢	47.71
Distribution	170.3694 kWh@ 7.138300¢	12.16
DSIC Surcharge	0.43%	0.31
Sales Tax		9.33

21.23¢

14.1396¢

Total Current Charges

\$142.57

DLC Basic Service Charges (see Page 1 Summary)

\$148.63

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Default Service Supply rate that went into effect December 1, decreased the overall monthly bill of an average residential customer (using 600 kWh) who purchases electric generation from Duquesne Light by about \$2, or approximately 2%.

A change in the Customer Charge, reflecting single-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will increase your monthly bill by \$0.13, or less than 1%.

A change in the Customer Charge, reflecting poly-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will increase your monthly bill by \$0.99, or 1%.

Changes in the Distribution rate, reflecting expenses related to energy-assistance programs for low-income customers, effective January 1, will increase your monthly bill by \$0.82, or 1%.

A change in the State Tax Adjustment Surcharge, effective January 1, will decrease your overall monthly bill by about \$0.01, or less than 1%.

Effective January 1, the Distribution System Improvement Charge (see Understanding Your Bill section on page 2) will increase your monthly bill by about \$0.53, or 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

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On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Pdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.



Customer Name and Service Address:
 FRANK J CSERVAK JR
 174 BARBERRY RD
 SEWICKLEY, PA 15143-9440
BILL ID: 779603398767

Account Number: 7796-070-000
Rate: RS-Residential Service Rider 21
Date Prepared: 02/17/20

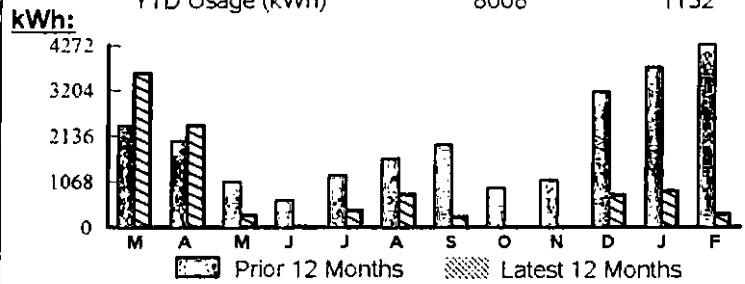
Meter Reading Usage Information

Next Scheduled Meter Reading Date: March 5, 2020
Meter Read Information for Meter Number: F82092154
 Present: Feb 13, 2020 -- Estimate 42000.0000
 Prior: Jan 6, 2020 -- Estimate 41700.0000
Difference: 300.0000
 Your Meter Multiplier \times 1
Total kWh Used 300.0000

Electric Usage:

Comparing Your Usage

	Feb 19	Feb 20
Avg. kWh Per Day	142	8
Avg. Temperature (F)	27	35
YTD Usage (kWh)	8008	1152



DAYS IN BILLING PERIOD												
	M	A	M	J	J	A	S	O	N	D	J	F
Prior 12 Months	29	32	29	32	30	29	33	29	29	30	33	30
Latest 12 Months	31	29	30	32	30	29	33	30	28	32	30	38

- Average Monthly Usage for the past 12 months is 800 kWh.
- Total Annual Usage for the past 12 months is 9604 kWh.

Summary

Prior Billing Information
 Amount of Last Bill \$2,304.07
Prior Account Balance \$2,304.07

Current Billing Information
 DLC Basic Service Charges \$91.29
TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$2,395.36

ESTIMATED READING

For more information see www.duquesnelight.com.
 Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Mar 9, 2020	Payment Due	Amount Due
\$3.47	\$8.10	1.25%	Mar 9, 2020	\$2,395.36

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number 7796-070-000

PLEASE PAY THIS AMOUNT BY MAR 9, 2020 \$2,395.36

\$ USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

011191 000013303

FRANK J CSERVAK JR
 174 BARBERRY RD
 SEWICKLEY PA 15143-9440

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001

Duquesne Light Company Basic Service Charges

Adjustments

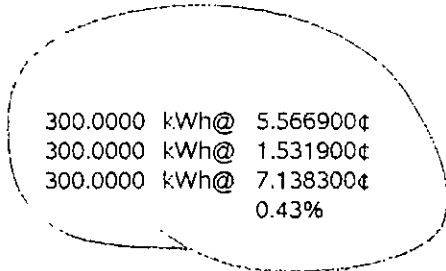
Late Payment Charge - Distribution 14.82
Late Payment Charge - Gen & Tran 13.65

Total Adjustments

\$28.47

Current Charges

Customer Charge 15.84
Supply 16.70
Transmission 300.0000 kWh@ 5.566900¢ 4.60
Distribution 300.0000 kWh@ 1.531900¢ 21.41
DSIC Surcharge 300.0000 kWh@ 7.138300¢ 0.16
Sales Tax 0.43% 4.11



14,23¢

Total Current Charges

\$62.82

DLC Basic Service Charges (see Page 1 Summary)

\$91.29

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

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Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

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You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

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On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Your current billing period is not equal to one month; therefore, the monthly customer charge has been adjusted to reflect the billing period.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following.

Supplier Agreement ID: 7796070790

Rate Schedule: RS-Residential Service Rider 21

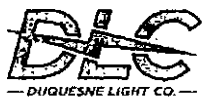
If you are already shopping, it is important to understand the terms of your contract and expiration date.



Supplier Basic Service Charges

Supplier Agreement ID: 7796070790

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.



DuquesneLight.com
412-393-7100

Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: 879601741709

Account Number: 8796-070-000

Rate: RS-Residential Service Rider 21

Date Prepared: 02/12/20

Meter Reading Usage Information

Next Scheduled Meter Reading Date: March 5, 2020

Meter Read Information for Meter Number: F82092150

Present: Feb 5, 2020 Estimate 16600.0000
Prior: Jan 6, 2020 Estimate -16100.0000
Difference 500.0000

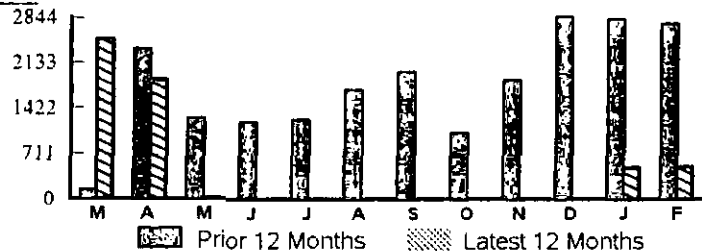
Your Meter Multiplier x 1
Total kWh Used 500.0000

Electric Usage:

Comparing Your Usage

	Feb 19	Feb 20
Avg. kWh Per Day	91	17
Avg. Temperature (F)	27	36
YTD Usage (kWh)	5544	994

kWh:



DAYS IN BILLING PERIOD												
	M	A	M	J	J	A	S	O	N	D	J	F
Prior 12 Months	17	32	29	30	29	32	33	29	29	30	33	30
Latest 12 Months	31	29	30	32	31	28	33	30	30	29	31	30

- Average Monthly Usage for the past 13 months is 624 kWh.
- Total Annual Usage for the past 13 months is 8108 kWh.

Summary

Prior Billing Information

Amount of Last Bill **TOTALLY** \$1,387.49
Prior Account Balance \$1,387.49

Current Billing Information

DLC Basic Service Charges **FAKE** \$76.33

TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$1,463.82

ESTIMATED CORRECTED BILL

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Mar 4, 2020	Payment Due	Amount Due
\$4.96	\$11.60	1.25%	Mar 4, 2020	\$1,463.82

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number
8796-070-000

PLEASE PAY THIS AMOUNT BY **MAR 4, 2020**
\$1,463.82

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

051517 000000080

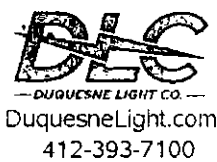


FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



87960700003 000000000000 000001463824 000001463824



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: 879601741709

Account Number: 8796-070-000
Rate: RS-Residential Service Rider 21
Date Prepared: 02/12/20

Duquesne Light Company Basic Service Charges

Miscellaneous Charges

Cancel Bill	01/06/20 - 02/05/20	-13.64	
Total Miscellaneous Charges			-\$13.64

Current Charges

Customer Charge			12.69	
Supply	500.0000 kWh@	5.566900¢	27.83	
Transmission	500.0000 kWh@	1.531900¢	7.66	
Distribution	500.0000 kWh@	7.138300¢	35.69	
DSIC Surcharge		0.43%	0.21	
Sales Tax			5.89	
Total Current Charges				\$89.97

14.238

DLC Basic Service Charges (see Page 1 Summary) \$76.33

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

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Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

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You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

This corrected bill shows that your electric usage is higher than your last bill. Please call us at (412) 393-7100 if you have any questions.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

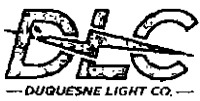
Supplier Agreement ID: 8796070230
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: 8796070230

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.



DuquesneLight.com
412-393-7100

Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: 879609484317

Account Number: 8796-070-000

Rate: RS-Residential Service Rider 21

Date Prepared: 02/11/20

Meter Reading Usage Information

Next Scheduled Meter Reading Date: March 5, 2020

Meter Read Information for Meter Number: **F82092150**

Present: Feb 5, 2020 Actual 0.0000
Prior: Jan 6, 2020 Estimate 16100.0000
Difference 0.0000

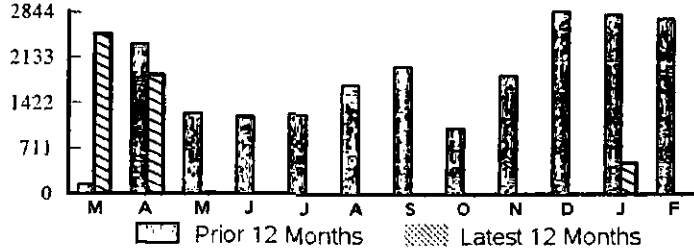
Your Meter Multiplier \times 1
Total kWh Used 0.0000

Electric Usage:

Comparing Your Usage

	Feb 19	Feb 20
Avg. kWh Per Day	91	0
Avg. Temperature (F)	27	36
YTD Usage (kWh)	5544	494

kWh:



DAYS IN BILLING PERIOD											
M	A	M	J	J	A	S	O	N	D	J	F
17	32	29	30	29	32	33	29	29	30	33	30
31	29	30	32	31	28	33	30	30	29	31	30

- Average Monthly Usage for the past 13 months is 585 kWh.
- Total Annual Usage for the past 13 months is 7608 kWh.

Summary

Prior Billing Information

Amount of Last Bill \$1,356.97
Prior Account Balance \$1,356.97

Current Billing Information

DLC Basic Service Charges \$30.52
TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$1,387.49

ACTUAL METER READING BILL

For more information see www.duquesnelight.com.

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Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Mar 3, 2020	Payment Due	Amount Due
\$0.75	\$1.77	1.25%	Mar 3, 2020	\$1,387.49

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number
8796-070-000

PLEASE PAY THIS AMOUNT BY **MAR 3, 2020**
\$1,387.49

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

049705 000000187



FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



87960700003 00000000000 000001387492 000001387492

Duquesne Light Company Basic Service Charges

Adjustments

Late Payment Charge - Distribution	9.20	
Late Payment Charge - Gen & Tran	7.68	
Total Adjustments		\$16.88

Current Charges

Customer Charge		12.69	
DSIC Surcharge	0.43%	0.05	
Sales Tax		0.90	
Total Current Charges			\$13.64

DLC Basic Service Charges (see Page 1 Summary) \$30.52

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

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If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: 8796070230

Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: 8796070230



Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.



Customer Name and Service Address:
 FRANK J CSERVAK JR
 174 BARBERRY RD BARN
 SEWICKLEY, PA 15143-9440
BILL ID: 879609798596

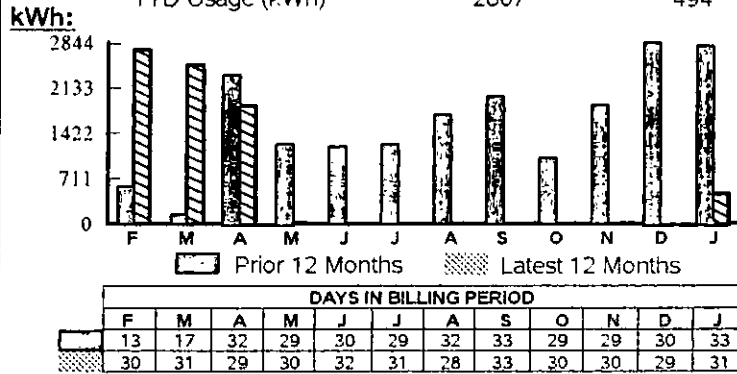
Account Number: 8796-070-000
Rate: RS-Residential Service Rider 21
Date Prepared: 01/12/20

Meter Reading Usage Information

Next Scheduled Meter Reading Date: February 5, 2020
Meter Read Information for Meter Number: F82092150
 Present: Jan 6, 2020 (Estimate) 16100.0000
 Prior: Dec 6, 2019 - Actual 15605.0000
 Difference 495.0000
 Your Meter Multiplier x 1
Total kWh Used 495.0000

Electric Usage:

Comparing Your Usage
 Jan 19 Jan 20
 Avg. kWh Per Day 85 16
 Avg. Temperature (F) 36 36
 YTD Usage (kWh) 2807 494



- Average Monthly Usage for the past 13 months is 801 kWh.
- Total Annual Usage for the past 13 months is 10415 kWh.

Summary

Prior Billing Information
 Amount of Last Bill \$110.78
 Prior Account Balance \$110.78
Current Billing Information
 DLC Basic Service Charges \$90.93
TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$201.71

ESTIMATED READING

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 Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

The amount of \$1,155.26 is currently in dispute. Please pay the undisputed charges below while your dispute is pending.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Feb 3, 2020	Payment Due	Amount Due
\$4.87	\$11.41	1.25%	Feb 3, 2020	\$201.71

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number
8796-070-000

PLEASE PAY THIS AMOUNT BY FEB 3, 2020
\$201.71

\$

USD Amount Enclosed

045620 000000098

FRANK J CSERVAK JR
 174 BARBERRY RD BARN
 SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001



Customer Name and Service Address:
 FRANK J CSERVAK JR
 174 BARBERRY RD BARN
 SEWICKLEY, PA 15143-9440
BILL ID: 879609798596

Account Number: 8796-070-000
Rate: RS-Residential Service Rider 21
Date Prepared: 01/12/20

Duquesne Light Company Basic Service Charges

Adjustments

Late Payment Charge - Distribution	1.16
Late Payment Charge - Distribution	1.33
Late Payment Charge - Gen & Tran	0.01
Late Payment Charge - Gen & Tran	0.01

Total Adjustments

\$2.51

Current Charges

Customer Charge		12.58
Supply	494.4410 kWh@ 5.566900¢	27.53
Transmission	494.4410 kWh@ 1.531900¢	7.57
Distribution	398.7427 kWh@ 7.001300¢	27.92
Distribution	95.6983 kWh@ 7.138300¢	6.83
DSIC Surcharge	0.43%	0.20
Sales Tax		5.79

14,1396

21.23
KWH

Total Current Charges

\$88.42

DLC Basic Service Charges (see Page 1 Summary)

\$90.93

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Default Service Supply rate that went into effect December 1, decreased the overall monthly bill of an average residential customer (using 600 kWh) who purchases electric generation from Duquesne Light by about \$2, or approximately 2%.
 A change in the Customer Charge, reflecting single-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will increase your monthly bill by \$0.13, or less than 1%.
 A change in the Customer Charge, reflecting poly-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will increase your monthly bill by \$0.99, or 1%.
 Changes in the Distribution rate, reflecting expenses related to energy-assistance programs for low-income customers, effective January 1, will increase your monthly bill by \$0.82, or 1%.
 A change in the State Tax Adjustment Surcharge, effective January 1, will decrease your overall monthly bill by about \$0.01, or less than 1%.
 Effective January 1, the Distribution System Improvement Charge (see Understanding Your Bill section on page 2) will increase your monthly bill by about \$0.53, or 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Pdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

ATTACHMENT # 5

House - 8796

DATE	METER #	Meter Reading	Duq Lt Co Kw Rate	DLC Kw	Duq Lt Co Bill	TED Usage Kw	Ted & Telsa Solar Kw	Cservak Net Kw	Corrected Heat Pump Kw Rate	Heat Pump Rate (Fixed)	Corrected Bill	Adjustments House - 8796	
10/7/17	F73789721	26830.5090	\$0.1569	1635.5730	\$256.64	441.2		441.2	\$0.1589	\$0.1589	\$89.22	-\$187.42	
11/5/17		28482.8930	\$0.1587	1652.3840	\$262.29	721.7		721.7	\$0.1333	\$0.1333	\$96.20	-\$166.09	
12/5/17		30794.0300	\$0.1540	2311.1370	\$356.02	1625.5	-231.3	1394.2	\$0.1024	\$0.1194	\$166.47	-\$189.55	
1/7/18		33395.4500	\$0.1559	2601.4200	\$405.57	3556.0	-210	3346.0	\$0.1153	\$0.1225	\$409.89	\$4.32	
2/8/18		35846.5940	\$0.1550	2451.1440	\$379.95	4216.6		4216.6	\$0.1004	\$0.1004	\$423.35	\$43.40	
2/19/18		36424.0000	\$0.1605	577.4060	\$92.65	1314.0	-94.2	1219.8	\$0.0994	\$0.1071	\$130.64	\$37.89	
		Sub Total			11229.0640	\$1,753.12	11875.0	-535.5	11339.5			\$1,295.77	-\$457.35
2/19/18			0.0000					Change Meter					
3/7/18	F74184522	143.8100	\$0.2112	143.8100	\$30.37	656.0	-219.8	436.2	\$0.0608	\$0.0915	\$39.91	\$9.54	
4/8/18		2484.0060	\$0.1555	2340.1960	\$363.89	2337.8	-750.1	1587.7	\$0.0722	\$0.1063	\$168.77	-\$195.12	
5/7/18		3731.9330	\$0.1651	1247.9270	\$206.03	1088.6	-847.6	241.0	\$0.0357	\$0.1611	\$38.83	-\$167.20	
6/6/18		4937.0710	\$0.1621	1205.1380	\$195.31	553.8	-933.2	-379.4	-\$0.1317	\$0.1923	-\$72.96	-\$268.27	
7/5/18		6181.7920	\$0.1623	1244.7210	\$202.02	908.6	-877.7	30.9	\$0.0058	\$0.1715	\$5.30	-\$196.72	
8/6/18		7880.9860	\$0.1603	1699.1740	\$272.42	1744.3	-1016.8	727.5	\$0.0660	\$0.1583	\$115.16	-\$157.26	
9/8/18		9870.7720	\$0.1575	1989.8060	\$313.35	191.8	-850.2	-658.4	-\$1.1829	\$0.3446	-\$226.88	-\$540.23	
9/10/18		9905.0000	\$0.0000	34.2280									
	Sub Total			9905.0000	1583.39	7480.9	-5495.4	1985.5			\$68.13	-\$1,515.26	
9/10/18		0.0000					Change Meter						
10/7/18	F82092150	991.5180	\$0.1704	991.5180	\$168.95	1353.4	-606.7	746.7	\$0.0906	\$0.1643	\$122.68	-\$46.27	
11/5/18		2839.0670	\$0.1641	1847.5490	\$284.74	712.6	-384.5	328.1	\$0.0756	\$0.1643	\$53.91	-\$230.83	
12/5/18		5684.9620	\$0.1509	2845.8950	\$429.56	3058.3	-172.8	2885.5	\$0.1018	\$0.1079	\$311.35	-\$118.21	
1/7/19		8491.7320	\$0.1417	2806.7700	\$397.67	3541.3	-159.8	3381.5	\$0.1008	\$0.1056	\$357.09	-\$40.58	
2/6/19		11228.6080	\$0.1608	2736.8760	\$440.21	4188.9	-50	4138.9	\$0.1021	\$0.1033	\$427.55	-\$12.66	
3/9/19		13733.1370	\$0.1617	2504.5290	\$404.86	3402.8	-216.6	3186.2	\$0.0956	\$0.1021	\$325.31	-\$79.55	
4/7/19		15596.2880	\$0.1665	1863.1310	\$310.19	3077.6	-556.6	2521.0	\$0.0829	\$0.1012	\$255.13	-\$55.06	
		Sub Total			15596.2880	2436.18	19334.90	-2147.00	17187.90			\$1,853.01	-\$583.17
							Flip-Flop Billing Accounts						
5/7/19		15605.5590	\$1.5703	9.2910	\$14.59	711.3	-770.4	-59.1	\$0.0205	\$0.1079	\$14.59	\$0.00	
6/9/19		15260.6720	-\$0.0386	-344.887	13.32	110	-941	-831	\$0.1211	\$0.1803	\$13.32	\$0.00	
7/17/19		15014.0000	-\$0.0549	-246.632	13.53	45.2	-44.5	0.7	\$0.2993	\$0.1803	\$13.53	\$0.00	
8/8/19		15414.0530	\$0.0329	400.013	13.18	843	-1038	-195	\$0.0156	\$0.3243	\$13.18	\$0.00	
9/9/19		15264.8300	N/A	-149.223	14.37	395.5	-1048.4	-652.9	N/A	N/A	\$14.37	\$0.00	
10/9/19		15197.8170	N/A	-67.013	14.06	-113.6	-880.7	-994.08	N/A	\$0.1056	\$14.06	\$0.00	
11/10/19	ESTIMATED	15106.0611	N/A	-91.7559	14.37	34.9	-605.7	-570.8	N/A	\$0.1033	\$14.37	\$0.00	
12/8/19		15605.0000	N/A	489.9369	13.36	92.2	-39.5	52.7	N/A	\$0.1079	\$13.36	\$0.00	
1/12/20	ESTIMATED	16100.0000	\$0.2123	495.0000	\$201.71	615.60	-116.60	499.00		\$0.1056	\$52.69	-\$149.02	
2/11/20	RESET to -0-	0.0000	\$0.2123	0.0000	\$1,387.49			0.0000			\$0.00	-\$1,387.49	
2/12/20	ESTIMATED	16600.0000	\$0.1423	500.0000	\$76.33	802.10	-124.70	677.40		\$0.1056	\$71.53	-\$4.80	
	Sub Total			-0.2700	\$110.78	2118.50	-5368.90	-3250.18				-\$1,541.30	
	Grand Totals			36730.0620	\$5,883.47	40809.3	-13546.8	27262.7				-\$4,097.08	

RESET TO 11011



LIVE DASHBOARD

HISTORY

GRAPHING

SPYDER

NIST SOLAR ▼

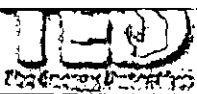
Month History

Hour History

This Year			Last Year		
Month	Energy	Cost	Month	Energy	Cost
Jan 20	802.1 kWh	\$80.20	Jan 19	4188.9 kWh	\$418.89
Dec 19	615.6 kWh	\$61.56	Dec 18	3541.3 kWh	\$354.14
Nov 19	92.2 kWh	\$9.22	Nov 18	3058.3 kWh	\$305.83
Oct 19	34.9 kWh	\$3.49	Oct 18	712.6 kWh	\$71.26
Sep 19	-113.6 kWh	\$0.00	Sep 18	1353.4 kWh	\$135.35
Aug 19	395.5 kWh	\$39.56	Aug 18	191.8 kWh	\$19.17
Jul 19	843.0 kWh	\$84.30	Jul 18	1744.3 kWh	\$174.44
Jun 19	45.2 kWh	\$4.52	Jun 18	908.6 kWh	\$90.87
May 19	110.0 kWh	\$11.01	May 18	553.8 kWh	\$55.39
Apr 19	711.3 kWh	\$71.14	Apr 18	1088.6 kWh	\$108.85
Mar 19	3077.6 kWh	\$307.76	Mar 18	2337.8 kWh	\$292.23
Feb 19	3402.8 kWh	\$340.29	Feb 18	0.0 kWh	\$0.00

Today			Yesterday		
Hour	Energy	Cost	Hour	Energy	Cost
02/17 10 AM	-4.1 kWh	-\$0.40	02/16 10 AM	0.1 kWh	\$0.01
02/17 09 AM	-3.7 kWh	-\$0.36	02/16 09 AM	0.2 kWh	\$0.02
02/17 08 AM	-2.3 kWh	-\$0.22	02/16 08 AM	1.1 kWh	\$0.11
02/17 07 AM	0.5 kWh	\$0.05	02/16 07 AM	4.1 kWh	\$0.41
02/17 06 AM	2.3 kWh	\$0.23	02/16 06 AM	2.8 kWh	\$0.28
02/17 05 AM	3.6 kWh	\$0.36	02/16 05 AM	3.5 kWh	\$0.35
02/17 04 AM	3.1 kWh	\$0.31	02/16 04 AM	3.4 kWh	\$0.34
02/17 03 AM	2.4 kWh	\$0.24	02/16 03 AM	2.6 kWh	\$0.26
02/17 02 AM	4.2 kWh	\$0.42	02/16 02 AM	4.1 kWh	\$0.41
02/17 01 AM	1.7 kWh	\$0.17	02/16 01 AM	1.6 kWh	\$0.16
02/17 12 AM	2.7 kWh	\$0.27	02/16 12 AM	1.7 kWh	\$0.17
02/16 11 PM	1.0 kWh	\$0.10	02/15 11 PM	1.0 kWh	\$0.10
02/16 10 PM	1.0 kWh	\$0.10	02/15 10 PM	1.0 kWh	\$0.10
02/16 09 PM	1.5 kWh	\$0.15	02/15 09 PM	1.0 kWh	\$0.10
02/16 08 PM	1.4 kWh	\$0.14	02/15 08 PM	1.0 kWh	\$0.11
02/16 07 PM	1.4 kWh	\$0.14	02/15 07 PM	1.0 kWh	\$0.10
02/16 06 PM	2.9 kWh	\$0.29	02/15 06 PM	1.1 kWh	\$0.11
02/16 05 PM	1.1 kWh	\$0.11	02/15 05 PM	2.5 kWh	\$0.25
02/16 04 PM	2.7 kWh	\$0.27	02/15 04 PM	0.2 kWh	\$0.02
02/16 03 PM	1.2 kWh	\$0.12	02/15 03 PM	-0.5 kWh	-\$0.05
02/16 02 PM	1.1 kWh	\$0.11	02/15 02 PM	-1.9 kWh	-\$0.18
02/16 01 PM	0.6 kWh	\$0.06	02/15 01 PM	-3.2 kWh	-\$0.31
02/16 12 PM	0.3 kWh	\$0.03	02/15 12 PM	-3.6 kWh	-\$0.35
02/16 11 AM	-0.1 kWh	\$0.00	02/15 11 AM	0.0 kWh	\$0.00

Month	Energy	Cost	Month	Energy	Cost
Sun 02/16	41.2 kWh	\$4.12	Sun 02/09	68.7 kWh	\$6.88
Sat 02/15	22.2 kWh	\$2.22	Sat 02/08	83.1 kWh	\$8.31
Fri 02/14	50.0 kWh	\$5.00	Fri 02/07	41.8 kWh	\$4.18
Thu 02/13	27.5 kWh	\$2.75	Thu 02/06	27.7 kWh	\$2.78
Wed 02/12	24.3 kWh	\$2.43	Wed 02/05	17.9 kWh	\$1.79
Tue 02/11	28.9 kWh	\$2.90	Tue 02/04	23.1 kWh	\$2.31
Mon 02/10	42.2 kWh	\$4.22	Mon 02/03	0.0 kWh	\$0.00



SPYDER SOLAR

HOUSE

Month History

Hour History

This Year			Last Year		
Month	Energy	Cost	Month	Energy	Cost
Jan 20	-124.7 kWh	-\$12.47	Jan 19	-50.0 kWh	-\$4.99
Dec 19	-116.6 kWh	-\$11.66	Dec 18	-159.8 kWh	-\$15.98
Nov 19	-39.5 kWh	-\$3.95	Nov 18	-172.8 kWh	-\$17.28
Oct 19	-605.7 kWh	-\$60.57	Oct 18	-384.5 kWh	-\$38.45
Sep 19	-880.7 kWh	-\$88.07	Sep 18	-606.7 kWh	-\$60.67
Aug 19	-1048.4 kWh	-\$104.84	Aug 18	-59.7 kWh	-\$5.97
Jul 19	-1038.4 kWh	-\$103.84	Jul 18	-1016.8 kWh	-\$101.68
Jun 19	-44.5 kWh	-\$4.45	Jun 18	-877.7 kWh	-\$87.77
May 19	-941.3 kWh	-\$94.14	May 18	-933.2 kWh	-\$93.32
Apr 19	-770.4 kWh	-\$77.04	Apr 18	-847.6 kWh	-\$84.75
Mar 19	-556.6 kWh	-\$55.66	Mar 18	-41.3 kWh	-\$4.13
Feb 19	-216.6 kWh	-\$21.66	Feb 18	0.0 kWh	\$0.00

Today			Yesterday		
Hour	Energy	Cost	Hour	Energy	Cost
02/27 10 AM	-0.0 kWh	\$0.00	02/26 10 AM	-0.6 kWh	-\$0.05
02/27 09 AM	0.0 kWh	\$0.00	02/26 09 AM	-1.2 kWh	-\$0.11
02/27 08 AM	0.0 kWh	\$0.00	02/26 08 AM	-0.1 kWh	-\$0.01
02/27 07 AM	0.0 kWh	\$0.00	02/26 07 AM	0.0 kWh	\$0.00
02/27 06 AM	0.0 kWh	\$0.00	02/26 06 AM	0.0 kWh	\$0.00
02/27 05 AM	0.0 kWh	\$0.00	02/26 05 AM	0.0 kWh	\$0.00
02/27 04 AM	0.0 kWh	\$0.00	02/26 04 AM	0.0 kWh	\$0.00
02/27 03 AM	0.0 kWh	\$0.00	02/26 03 AM	0.0 kWh	\$0.00
02/27 02 AM	0.0 kWh	\$0.00	02/26 02 AM	0.0 kWh	\$0.00
02/27 01 AM	0.0 kWh	\$0.00	02/26 01 AM	0.0 kWh	\$0.00
02/27 12 AM	0.0 kWh	\$0.00	02/26 12 AM	0.0 kWh	\$0.00
02/26 11 PM	0.0 kWh	\$0.00	02/25 11 PM	0.0 kWh	\$0.00
02/26 10 PM	0.0 kWh	\$0.00	02/25 10 PM	0.0 kWh	\$0.00
02/26 09 PM	0.0 kWh	\$0.00	02/25 09 PM	0.0 kWh	\$0.00
02/26 08 PM	0.0 kWh	\$0.00	02/25 08 PM	0.0 kWh	\$0.00
02/26 07 PM	0.0 kWh	\$0.00	02/25 07 PM	0.0 kWh	\$0.00
02/26 06 PM	0.0 kWh	\$0.00	02/25 06 PM	0.0 kWh	\$0.00
02/26 05 PM	0.0 kWh	\$0.00	02/25 05 PM	0.0 kWh	\$0.00
02/26 04 PM	0.0 kWh	\$0.00	02/25 04 PM	-0.1 kWh	-\$0.01
02/26 03 PM	0.0 kWh	\$0.00	02/25 03 PM	-0.6 kWh	-\$0.05
02/26 02 PM	-0.1 kWh	-\$0.01	02/25 02 PM	-0.7 kWh	-\$0.06
02/26 01 PM	-0.7 kWh	-\$0.06	02/25 01 PM	-0.7 kWh	-\$0.06
02/26 12 PM	-0.6 kWh	-\$0.05	02/25 12 PM	0.0 kWh	\$0.00
02/26 11 AM	-0.8 kWh	-\$0.07	02/25 11 AM	0.0 kWh	\$0.00

Month	Energy	Cost	Month	Energy	Cost
Wed 02/26	-4.2 kWh	-\$0.42	Wed 02/19	-30.8 kWh	-\$3.08
Tue 02/25	-6.6 kWh	-\$0.66	Tue 02/18	-0.6 kWh	-\$0.06
Mon 02/24	-26.2 kWh	-\$2.62	Mon 02/17	-27.6 kWh	-\$2.76
Sun 02/23	-26.7 kWh	-\$2.67	Sun 02/16	-4.1 kWh	-\$0.41
Sat 02/22	-32.2 kWh	-\$3.22	Sat 02/15	-21.4 kWh	-\$2.14
Fri 02/21	-32.0 kWh	-\$3.20	Fri 02/14	-2.1 kWh	-\$0.21
Thu 02/20	-13.9 kWh	-\$1.39	Thu 02/13	-0.7 kWh	-\$0.07

Service Never Ends Barn - 7796

METER #	DATE	Meter Reading	Duq Lt Co Kw Rate	DLC Kw	Duq Lt Co Bill	Ted Usage Kw	Ted & Telsa Solar Kw	Cservak Net Kw	Heat Pump Rate (Fixed)	Corrected Bill	Adjustments Barn - 7796	
F82092154	11/8/17	0.0000										
	Change Meter											
	12/5/17	2150.5320	\$0.1660	2150.5320	\$356.93	1,868.3	-83	1,785.3	\$0.1085	\$193.71	-\$163.22	
	1/7/18	5354.8930	\$0.1544	3204.3610	\$494.71	2,025.6	-128.8	1,896.8	\$0.1137	\$215.67	-\$279.04	
	2/6/18	8450.5110	\$0.1537	3095.6180	\$475.67	1,956.2	-120	1,836.2	\$0.1140	\$209.33	-\$266.34	
	3/7/18	10815.4870	\$0.1552	2364.9760	\$367.15	1,825.6	-195	1,630.6	\$0.1110	\$181.00	-\$186.15	
	4/8/18	12830.5650	\$0.1566	2015.0780	\$315.56	1,795.7	-520.2	1,275.5	\$0.1093	\$139.41	-\$176.15	
	5/7/18	13882.3840	\$0.1676	1051.8190	\$176.26	1,725.3	-559.9	1,165.4	\$0.1508	\$175.74	-\$0.52	
	6/6/18	14509.9780	\$0.1742	627.5940	\$109.34	1,143.8	-722.9	420.9	\$0.1580	\$66.50	-\$42.84	
	7/8/18	15707.3030	\$0.1628	1197.3250	\$194.89	1,266.1	-706.4	559.7	\$0.1614	\$90.34	-\$104.55	
	8/6/18	17310.4280	\$0.1610	1603.1250	\$258.05	1,599.7	-858.7	741.0	\$0.1594	\$118.12	-\$139.93	
		Sub Total			17310.4280	\$2,748.56	15,206.3	-3894.9	11,311.4		\$1,389.80	-\$1,358.76
	Metering Rate Changed											
	9/8/18	19221.5820	\$0.1578	1911.1540	\$301.58	1,454.5	-730.6	723.9	\$0.1642	\$118.86	-\$182.72	
	10/7/18	20132.1300	\$0.1667	910.5480	\$151.77	1,309.2	-453.1	856.1	\$0.1671	\$143.05	-\$8.72	
	11/5/18	21230.9680	\$0.1601	1098.8380	\$175.87	1,506.5	-258.2	1,248.3	\$0.1166	\$145.55	-\$30.32	
	12/5/18	24388.2690	\$0.1504	3157.3010	\$474.81	2,742.5	-137.4	2,605.1	\$0.1050	\$273.54	-\$201.27	
	1/7/19	28125.2920	\$0.1426	3737.0230	\$533.05	1,151.2	-54.8	1,096.4	\$0.1245	\$136.50	-\$396.55	
	2/6/19	32395.9390	\$0.1589	4270.6470	\$678.42	2,781.1	-83.3	2,697.8	\$0.1111	\$299.73	-\$378.69	
	3/9/19	35992.8470	\$0.1602	3596.9080	\$576.28	2,358.6	-236.1	2,122.5	\$0.1118	\$237.30	-\$338.98	
					18682.4190	\$2,891.78	13303.6000	-1953.5000				-\$1,537.25
	Flip-Flop Billing Accounts											
	4/7/19	38382.0070	\$0.1658	2389.1600	\$396.16	2,182.7	-411.6	1,771.1	\$0.1079	\$191.10	-\$205.06	
	5/7/19	38665.6000	\$0.2001	283.5930	\$56.76	444	-568.7	-124.7	\$0.1803	\$16.24	-\$40.52	
	6/8/19	38681.0350	\$1.0522	15.435	16.24	-242.3	-698.6	-941.9	\$0.1803	\$16.24	\$0.00	
7/9/19	39086.868	\$0.3685	405.833	149.56	-8.9	-35.2	-44.1	\$0.1441	\$16.24	-\$133.32		
8/8/19	39856.602	\$0.1734	769.734	133.5	280.1	-769.8	-489.7	\$0.1533	\$59.17	-\$74.33		
9/9/19	40100.375	\$0.1441	243.773	54.19	-30.9	-742.2	-773.1	\$0.1441	\$16.24	-\$37.95		
10/9/19	40031.695	N/A	-68.68	17.34	-131.3	-583.8	-715.1	\$0.1441	\$17.65	\$0.31		
11/6/19	40038.099	N/A	6.404	17.65	-26.8	-384.0	-410.8	\$0.1441	\$17.34	-\$0.31		
12/18/19	40848.153	\$0.1998	810.054	132.34	364.5	-216.1	148.4	\$0.1200	\$33.75	-\$98.59		
ESTIMATED	1/12/20	41700	0.2123	851	148.63	87.2	-10.9	76.3	\$0.1200	\$9.16	-\$139.47	
ESTIMATED	2/17/20	42000	\$0.1423	300	91.29	262.2	-94.6	167.6	\$0.1200	\$20.11	-\$71.18	
	Sub Total			4855.3060	\$973.74	2,831.1	-4411	-1,579.9		\$1,578.11	-\$800.42	
	Grand Totals			40848.1530	\$6,614.08	31,341.0	-10259.4	9,731.5		\$2,967.91	-\$3,696.43	

DHKN



LIVE DASHBOARD

HISTORY

GRAPHING

SPYDER

Solar

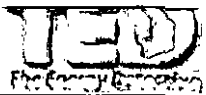
Month History

Hour History

This Year			Last Year		
Month	Energy	Cost	Month	Energy	Cost
Jan 19	262.2 kWh	\$39.32	Jan 18	2781.1 kWh	\$278.11
Feb 19	2358.6 kWh	\$235.86	Feb 18	0.0 kWh	\$0.00
Mar 19	2182.7 kWh	\$218.28	Mar 18	0.0 kWh	\$0.00
Apr 19	444.0 kWh	\$44.40	Apr 18	1725.3 kWh	\$172.54
May 19	-242.3 kWh	\$0.00	May 18	1143.8 kWh	\$114.39
Jun 19	-8.9 kWh	\$0.00	Jun 18	1266.1 kWh	\$126.61
Jul 19	280.1 kWh	\$42.02	Jul 18	1599.7 kWh	\$159.98
Aug 19	-30.9 kWh	\$0.00	Aug 18	173.3 kWh	\$17.32
Sep 19	-131.3 kWh	\$0.00	Sep 18	1309.2 kWh	\$130.92
Oct 19	-26.8 kWh	\$0.00	Oct 18	1506.5 kWh	\$150.65
Nov 19	364.5 kWh	\$54.67	Nov 18	2742.5 kWh	\$274.26
Dec 19	87.2 kWh	\$13.08	Dec 18	1151.2 kWh	\$115.12
Jan 20	262.2 kWh	\$39.32	Jan 19	2781.1 kWh	\$278.11

Today			Yesterday		
Hour	Energy	Cost	Hour	Energy	Cost
02/17 10 AM	-2.9 kWh	-\$0.43	02/16 10 AM	-0.4 kWh	-\$0.04
02/17 09 AM	-2.3 kWh	-\$0.33	02/16 09 AM	-0.2 kWh	-\$0.02
02/17 08 AM	-0.9 kWh	-\$0.13	02/16 08 AM	0.2 kWh	\$0.03
02/17 07 AM	0.1 kWh	\$0.02	02/16 07 AM	0.3 kWh	\$0.05
02/17 06 AM	0.4 kWh	\$0.06	02/16 06 AM	0.3 kWh	\$0.05
02/17 05 AM	0.3 kWh	\$0.05	02/16 05 AM	0.3 kWh	\$0.05
02/17 04 AM	0.4 kWh	\$0.06	02/16 04 AM	0.3 kWh	\$0.05
02/17 03 AM	0.3 kWh	\$0.05	02/16 03 AM	0.3 kWh	\$0.05
02/17 02 AM	0.3 kWh	\$0.05	02/16 02 AM	0.4 kWh	\$0.06
02/17 01 AM	0.3 kWh	\$0.05	02/16 01 AM	0.3 kWh	\$0.05
02/17 12 AM	0.4 kWh	\$0.06	02/16 12 AM	0.3 kWh	\$0.05
02/16 11 PM	0.3 kWh	\$0.05	02/15 11 PM	0.3 kWh	\$0.05
02/16 10 PM	0.3 kWh	\$0.05	02/15 10 PM	0.4 kWh	\$0.05
02/16 09 PM	0.3 kWh	\$0.05	02/15 09 PM	0.3 kWh	\$0.05
02/16 08 PM	0.4 kWh	\$0.05	02/15 08 PM	0.3 kWh	\$0.05
02/16 07 PM	0.3 kWh	\$0.05	02/15 07 PM	0.3 kWh	\$0.05
02/16 06 PM	0.3 kWh	\$0.05	02/15 06 PM	0.3 kWh	\$0.05
02/16 05 PM	0.3 kWh	\$0.04	02/15 05 PM	0.3 kWh	\$0.04
02/16 04 PM	0.0 kWh	\$0.00	02/15 04 PM	-0.0 kWh	\$0.00
02/16 03 PM	-0.1 kWh	-\$0.00	02/15 03 PM	-0.6 kWh	-\$0.08
02/16 02 PM	0.1 kWh	\$0.01	02/15 02 PM	-1.5 kWh	-\$0.22
02/16 01 PM	-0.2 kWh	-\$0.02	02/15 01 PM	-2.1 kWh	-\$0.31
02/16 12 PM	-0.2 kWh	-\$0.02	02/15 12 PM	-2.3 kWh	-\$0.34
02/16 11 AM	-0.5 kWh	-\$0.07	02/15 11 AM	-2.1 kWh	-\$0.31

Month	Energy	Cost	Month	Energy	Cost
Sun 02/16	3.6 kWh	\$0.54	Sun 02/09	7.0 kWh	\$1.05
Sat 02/15	-7.9 kWh	-\$1.18	Sat 02/08	11.5 kWh	\$1.73
Fri 02/14	6.8 kWh	\$1.02	Fri 02/07	7.6 kWh	\$1.14
Thu 02/13	7.4 kWh	\$1.12	Thu 02/06	9.4 kWh	\$1.41
Wed 02/12	9.7 kWh	\$1.46	Wed 02/05	-0.8 kWh	-\$0.11
Tue 02/11	6.6 kWh	\$0.99	Tue 02/04	8.3 kWh	\$1.25
Mon 02/10	11.0 kWh	\$1.65	Mon 02/03	3.1 kWh	\$0.46



SPYDER Solar

BARN

Month History

Hour History

This Year			Last Year		
Date	Energy	Cost	Date	Energy	Cost
Jan 20	-94.6 kWh	-\$14.18	Jan 19	-83.3 kWh	-\$8.32
Dec 19	-10.9 kWh	-\$1.64	Dec 18	-54.8 kWh	-\$5.47
Nov 19	-216.1 kWh	-\$32.42	Nov 18	-137.4 kWh	-\$13.74
Oct 19	-384.0 kWh	-\$57.60	Oct 18	-258.2 kWh	-\$25.81
Sep 19	-583.8 kWh	-\$87.57	Sep 18	-453.1 kWh	-\$45.31
Aug 19	-742.2 kWh	-\$111.33	Aug 18	-46.1 kWh	-\$4.60
Jul 19	-769.8 kWh	-\$115.48	Jul 18	-858.7 kWh	-\$85.87
Jun 19	-35.2 kWh	-\$5.27	Jun 18	-706.4 kWh	-\$70.64
May 19	-699.6 kWh	-\$69.96	May 18	-722.9 kWh	-\$72.29
Apr 19	-568.7 kWh	-\$56.87	Apr 18	-559.9 kWh	-\$55.99
Mar 19	-411.6 kWh	-\$41.16	Mar 18	0.0 kWh	\$0.00
Feb 19	-236.1 kWh	-\$23.61	Feb 18	0.0 kWh	\$0.00

Today		Yesterday			
Date	Energy	Date	Energy		
02/27 01 PM	-0.7 kWh	-0.10	02/26 01 PM	-0.7 kWh	-\$0.09
02/27 12 PM	-0.5 kWh	-\$0.07	02/26 12 PM	-0.6 kWh	-\$0.08
02/27 11 AM	-0.6 kWh	-\$0.08	02/26 11 AM	-0.7 kWh	-\$0.10
02/27 10 AM	-0.5 kWh	-\$0.07	02/26 10 AM	-0.6 kWh	-\$0.08
02/27 09 AM	-0.3 kWh	-\$0.04	02/26 09 AM	-1.0 kWh	-\$0.14
02/27 08 AM	0.0 kWh	\$0.00	02/26 08 AM	-0.4 kWh	-\$0.05
02/27 07 AM	0.0 kWh	\$0.00	02/26 07 AM	-0.0 kWh	\$0.00
02/27 06 AM	0.0 kWh	\$0.00	02/26 06 AM	0.0 kWh	\$0.00
02/27 05 AM	0.0 kWh	\$0.00	02/26 05 AM	0.0 kWh	\$0.00
02/27 04 AM	0.0 kWh	\$0.00	02/26 04 AM	0.0 kWh	\$0.00
02/27 03 AM	0.0 kWh	\$0.00	02/26 03 AM	0.0 kWh	\$0.00
02/27 02 AM	0.0 kWh	\$0.00	02/26 02 AM	0.0 kWh	\$0.00
02/27 01 AM	0.0 kWh	\$0.00	02/26 01 AM	0.0 kWh	\$0.00
02/27 12 AM	0.0 kWh	\$0.00	02/26 12 AM	0.0 kWh	\$0.00
02/26 11 PM	0.0 kWh	\$0.00	02/25 11 PM	0.0 kWh	\$0.00
02/26 10 PM	0.0 kWh	\$0.00	02/25 10 PM	0.0 kWh	\$0.00
02/26 09 PM	0.0 kWh	\$0.00	02/25 09 PM	0.0 kWh	\$0.00
02/26 08 PM	0.0 kWh	\$0.00	02/25 08 PM	0.0 kWh	\$0.00
02/26 07 PM	0.0 kWh	\$0.00	02/25 07 PM	0.0 kWh	\$0.00
02/26 06 PM	0.0 kWh	\$0.00	02/25 06 PM	0.0 kWh	\$0.00
02/26 05 PM	0.0 kWh	\$0.00	02/25 05 PM	0.0 kWh	\$0.00
02/26 04 PM	-0.0 kWh	\$0.00	02/25 04 PM	-0.1 kWh	-\$0.01
02/26 03 PM	-0.1 kWh	-\$0.01	02/25 03 PM	-0.6 kWh	-\$0.08
02/26 02 PM	-0.2 kWh	-\$0.03	02/25 02 PM	0.0 kWh	\$0.00

Wed 02/26	-4.5 kWh	-\$0.67	Wed 02/19	-18.9 kWh	-\$2.83
Tue 02/25	-6.2 kWh	-\$0.93	Tue 02/18	-2.2 kWh	-\$0.33
Mon 02/24	-17.2 kWh	-\$2.58	Mon 02/17	-16.9 kWh	-\$2.54
Sun 02/23	-17.2 kWh	-\$2.59	Sun 02/16	-4.7 kWh	-\$0.70
Sat 02/22	-19.6 kWh	-\$2.94	Sat 02/15	-15.3 kWh	-\$2.30
Fri 02/21	-19.5 kWh	-\$2.92	Fri 02/14	-5.4 kWh	-\$0.81
Thu 02/20	-10.3 kWh	-\$1.55	Thu 02/13	-1.2 kWh	-\$0.19

EXHIBIT 2

2022 Cservak Formal Complaint

PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE OF DEPOSIT

Formal Complaint

OCT 14 2022

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint. PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name FRANK J CSERVAK JR., P.E.

Street/P.O. Box 174 BARBERRY RD. Apt # _____

City SEWICKLEY HEIGHTS State PA Zip 15143

County ALLEGHENY

Telephone Number(s) Where We Can Contact You During the Day (required):

(____) _____ (home) (412) 427-4385 (mobile)

E-mail Address (required): FCSERVAK@C-MSERVICES.COM

Utility Account Number (from your bill) 7796-070-000

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

DUQUESNE LIGHT COMPANY

3. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- | | |
|--|---|
| <input checked="" type="checkbox"/> ELECTRIC | <input type="checkbox"/> STORM WATER |
| <input type="checkbox"/> GAS | <input type="checkbox"/> WASTEWATER/SEWER |
| <input type="checkbox"/> WATER | <input type="checkbox"/> TELEPHONE/TELECOMMUNICATIONS (local, long distance) |
| <input type="checkbox"/> STEAM HEAT | <input type="checkbox"/> MOTOR CARRIER (e.g. taxi, moving company, limousine) |

4. Reason for Complaint

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. **Your complaint may be dismissed without a hearing if you do not provide specific information.**

- The utility is threatening to shut off my service or has already shut off my service.

DLC has already shut off my service for an 8 month period due to non-payment of my bill and they are threatening termination again.

- I would like a payment agreement.

- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.

Incorrect and Fraudulent charges were added to my (2) Accounts in Feb 2020 as a result of a DLC Inspection and Meter Change that occurred on 2-13-2020, see the Sewickley Heights Police Report for further reference. The Fraudulent charges show up as "Meter Read Information ESTIMATED" where the DLC Hit Squad charged me for 800 KWH... as if I was STEALING. Those Billing Statements placed my account in the rears by \$3,859.18 and are Acct#7796 BILL ID: 77960339867 and Acct#8796-070-000 BILL ID:879601741709 and are included for reference. Those charges are on my current Billing Statement as Amount DUE.

- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.



Other (explain).

Wrong Rate: DLCo changed my rate from Residential to Commercial Rate in September 2021 when my two Billing Accounts and two Meters were reduced to one Billing Account and one Meter. The change to the Commercial Rate was quite unexpected since Judge Johnson who presided over the Hearing verified with DLC that the Service when restored would be at the Residential Rate. See that in the Hearing Transcript on Pages 291-292.

Deletion of Solar Credits: When the Meter was changed in September of 2021, the Solar Credits that had accrued to Billing Accounts #7796 and #8796 were DELETED. Attached are Final Bill #8796 8-9-21 and Final Bill #7796 8-5-21 which show -1,144.282, -795.143 and -393.000 Bank NET Generation respectively, totaling -2,332.425 Solar Credits that were DELETED from my Billing Account.

Note: If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

5. Requested Relief

How do you want your complaint to be resolved? Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

1. Restore the Residential Rider 21 Rate as it had been since 2010.
2. Correct the Current Billing statement. The DISPUTED CHARGES which were the result of the DLC-DIVERSION UNIT INSPECTION-Jan 2020 prosecuted on Cservak by Sewickley Heights Officials and DLC which led to the Termination of Services for non- payment of bills have been billed as AMOUNT DUE \$3,757.03 by 9/26/2022 and should be REMOVED immediately. The Balance on the Billing Statement should be set to \$0.00.
3. Restore -2,332.425 Solar Credits to the existing balance of -2366.92 Bank NET Generation Balance on Acct#7796 as shown on the 9/8/2022 Billing Statement. Balance should be corrected to read -4,699.345 Bank NET Generation Balance as of 9/8/2022.

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. Protection From Abuse (PFA)/ Domestic Violence

Has a court granted you a "Protection From Abuse" order or any other order which provides clear evidence of domestic violence against you that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order or any other order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

7. Prior Utility Contact

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES

NO

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

- c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

On or about 8/12/22 I filed a Complaint with Char in the DLC Commercial Billing Department and then had a site visit with three DLC personnel, one of whom was responsible for restoring my service, Mr. P. That site visit eventually led to the DLC Utility Company Report Dtd. 8/19/22 which is attached for reference. I responded to that report on 9/20/2022 with my own Report that details the circumstances that surround the case and have not heard back from DLC's Mr. Zimmerman whom I am corresponding with at the direction of Mr. P.

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. Legal Representation

If you are filing a Formal Complaint as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer **in this matter**, provide your lawyer's name, address, telephone number, and e-mail address, (all required contact information). Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

E-mail Address _____

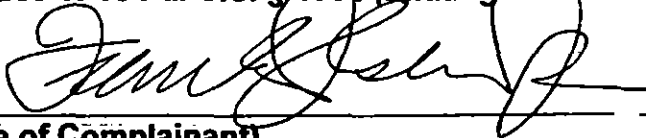
Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

9. **Verification and Signature**

You must sign your complaint. Individuals filing a Formal Complaint **must** print or type their name on the line provided in the verification paragraph below and **must** sign and date this form in **ink**. If you do not sign the Formal Complaint, the PUC **will not accept it**.

Verification:

I Frank J Cservak Jr. P.E., hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).



10/13/2022

(Signature of Complainant)

(Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification **must** be signed by an authorized officer or authorized employee. If the Formal Complaint is **not signed** by one of these individuals, the PUC **will not accept it**.

10. **How to File Your Formal Complaint**

Electronically. You must create an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

Mail. Mail the completed form with your original signature and any attachments, by certified mail, priority mail, or overnight delivery to this address and retain the tracking information as proof of submission:

Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, Pennsylvania 17120

If you are appealing a BCS decision: follow the directions in the cover letter you received from the Secretary's Bureau with the formal complaint form. **ONLY** Formal complaints appealing a BCS decision can be filed by fax, email or overnight delivery to meet filing deadlines. **All other formal complaints MUST be eFiled or mailed.**

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint for your records.

Please know that your complaint form and the utility's answer will not be published to the PUC's website. Once your complaint case moves to the Office of Administrative Law Judge, any filings you make should be marked confidential if you do not want them published to the website.



Frank J Cservak Jr <fcservak@c-mservices.com>

PUC FORMAL COMPLAINT - Frank Cservak - 174 Barberry

1 message

Frank J Cservak Jr <fcservak@c-mservices.com>

Fri, Oct 14, 2022 at 10:04 AM

To: "Chiavetta, Rosemary" <rchiavetta@pa.gov>

Cc: Richard Haft <rhaft@rewisyoder.com>, "Zimmerman, Michael" <mzimmerman@duqlight.com>, Frank J Cservak Jr <fcservak@c-mservices.com>

Dear Secretary Chiavetta,

Attached please find a Formal Complaint against DLC that is being mailed today to you today dealing with the power company's continued unscrupulous Billing Practices and refusal to remove Fraudulent Charges from my Billing Statement.

I am distributing this Formal Complaint in this manner because, as you are aware, Pro Se litigants are no longer able to file Documents into the E-File System as my account was CANCELLED as of January 2022.

I have also attached my EXCEPTIONS to Judge Johnson's Hearing which were not properly addressed by Gladys Brown Duttricuille's OPINION AND ORDER, in which she writes "The Complainant's mere layman's assertion of his TED device's recording accuracy..." is defamatory to this Professional Engineer and will be addressed in the Case now on Appeal.

Service Never Ends

Frank J. Cservak Jr., P.E.
CM Services
174 Barberry Road
Sewickley Heights, PA 15143
FCservak@C-MServices.com
412-427-4385

3 attachments

- PUC-Formal Complaint - 10-13-22.pdf**
2381K
- PUC-DecisionExceptions 3-23-2021 (2).pdf**
4568K
- Response to UTILITY COMPANY REPORT - 9-20-2022.pdf**
4355K



Frank J Cservak Jr <fcservak@c-mservices.com>

Exceptions - Cservak v. Duquesne Light Company - F-2020-3019005

1 message

Frank J Cservak Jr <fcservak@c-mservices.com>

Wed, Mar 24, 2021 at 8:37 PM

To: rchiavetta@pa.gov, "Frank J. Cservak" <fcservak@c-mservices.com>

Dear Secretary Chiavetta,

In accordance with your instructions I have emailed my Exceptions to Judge Johnson's Assistant and Ms. Farah, DLCo. Attorney as well as OSA. I am emailing them to you because I feel they are confidential in nature.

My reason for doing this is that I have been under legal attack since the Condemnation of my Home and Property for the Southern beltway project in 2012 by the Pennsylvania Turnpike Commission. That legal attack followed me to Sewickley Heights where the Borough has delayed and obstructed my use of solar panels through their Permitting and Inspection Processes and Procedures. Those Permitting and Inspection processes and procedures led to the termination of my electrical service on March 3, 2020 which went unresolved until September 1, 2020. Six full months on a gasoline generator, during the Pandemic.

I received no assistance from the Court to resolve the matter in July, but rather was scolded by Judge Johnson that I had "dirty hands" and he suggested for me to pay DLC's bill to resolve the issue.

It was a very disappointing experience... Maybe we can make something good out of it.

Service Never Ends - Frank



Frank J. Cservak Jr.
FCservak@C-MServices.com
412-427-4385



PUC-DecisionExceptions 3-23-2021.pdf
4564K

CSERVAK'S EXCEPTIONS

3-24-2021

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

FRANK J. CSERVAK, Jr., P.E.	:	
	:	
Complainant,	:	
	:	
vs.	:	No: F-2020-3019005
	:	
DUQUESNE LIGHT COMPANY	:	
	:	
Respondent.	:	

INITIAL DECISION - EXCEPTIONS

Before
Conrad A Johnson
Administrative Law Judge

Complainant files its EXCEPTIONS to the INITIAL DECISION, stating as follows:

INTRODUCTION

EXCEPTION: An electric utility customer filed a Complaint alleging incorrect billing charges. Subsequently his electrical service was terminated by the utility company. For relief, Complainant DEMANDED service restoration ASAP and adjustment to his bills.

HISTORY OF THE PROCEEDING

EXCEPTION: Frank J Cservak, Jr. (Complainant or Mr. Cservak) filed an Informal Complaint (PUC BCS Case #3691697 and PUC BCS Case #3691576) with the Pennsylvania Public Utility Commission (Commission) against Duquesne Light Company (Respondent, Duquesne Light Company or DLC) on April 14, 2019 alleging incorrect billing charges based on meter readings reported. The Complainant was contacted by the PUC on Dec 20, 2019 for additional information which was provided to azepp@pa.gov (Angie & Jose) including his intent to have one of the meters removed. At that time the Cases were consolidated. Both Claims were DENIED on JANUARY 31, 2020 to which the Request for Formal Complaint Forms (Notification of Intent to Appeal) were served by the Complainant on the PUC.

The Formal complaint was delivered to the PUC Offices in Harrisburg on Mar 2, 2020 on or about 11:30am to Ms. Bonnie Allison voicing the Complainant's frustration with the Process and desire for a Hearing. Upon the Complainant's return to the Pittsburgh area four hours later, he discovered that his service had been terminated and called the PUC to which Ms. Allison responded "They shouldn't have

done that". Subsequent calls to the PUC regarding Service Termination and Docketing went unanswered until Docketing transpired on Mar 4, 2020 at which time the Complaint was sent to Mediation.

EXCEPTION: For relief, Complainant requests the following: 1) reset house account to \$0.00 as of Jan 1, 2020 and reset meter reading to 0.00; 2) cancel barn account with a \$0.00 balance. 3) A \$2709.80 credit check of the house account; 4) a \$3696.43 credit check for the barn account; and 5) a \$796.50 credit check for the second meter charges. **6) Immediate restoration of electrical service to his House and Barn continued at the Residential Rate.**

Answer and New Matter

EXCEPTION: Respondent further alleges that on February 15, 2019, the Company visited the Service Location to investigate Complainant's claim that the meter assignments between the Home and Barn were switched; however, Complainant refused the Company access to the Service Location. **DENIED: The Service Location for the Home and Barn can be viewed and accessed from the street.**

EXCEPTION: According to Respondent, during a Service Location investigative visit on February, 13, 2020, the Company's technician observed that the Home net meter had been removed from its socket and wiring reconfigured, apparently to connect to the meter for the Barn. Consequently, Respondent asserts that its technician removed the existing Barn's net meter. **DENIED: The Barn's net meter was not removed by its technician. In addition, the technician (DUQ EMP #3630) performed his safety inspection of the house wiring at that time responding to me that everything looked okay. He then told me that I had to pay my Bill which was reinforced by DLC EMP # 6998 and Security Services EMP #3032 (Attach H).**

EXCEPTION: In New Matter, Respondent alleges, in part that under 52 PaCode % 56.2 a utility company is authorized to immediately terminate utility service if it discovers evidence of tampering or unauthorized use. Respondent further alleges that contrary to Complainant's claim that the barn should be on a residential rate schedule, the barn is not a dwelling, as defined by Pa Code % 56.2. Consequently, Respondent asserts that the Barn must be on a commercial rate schedule. **DENIED: The Complainant asserts that the service termination was the result of the Company's attempt to change the service rate schedule on the house and barn to a Commercial Rate. In addition, the only tampering ever evidenced was the Complainant's removal of the meter from its socket which was subsequently returned to the Company.**

Reply to Answer and New Matter and Mediation

EXCEPTION: On June 12, 2020, Respondent filed a Motion for Partial Judgement on the Pleadings (Motion) alleging Complainant admitted removing the Home meter and reconfiguring the wiring for the Home to the Barn meter. Respondent maintained that Complainant's conduct was tantamount to tampering, thereby warranting a ruling that service termination was in conformity with the Commission's Regulations. Complainant did not file a response to the Motion. **DENIED: The Complainant complied with all of the Court's requests to submit all documents intended as Exhibits in the Hearing to the Administrative Law Judge's Assistant by his email of July 1, 2020. In response to**

questions regarding the Motion for Partial Judgement, the Assistant responded that the questions “should be posed to Judge Johnson at the Hearing”. Therefore no response was filed to the Motion.

EXCEPTION: The telephonic hearing in the proceeding convened as scheduled on July 9, 2020... Upon due consideration, I made a ruling that Mr. Cservak admitted he tampered with Duquesne Light’s facilities, thereby warranting termination of his electric service. **DENIED: The Complainant only removed his electrical meter and returned it when service was restored.**

FINDINGS OF FACT

The Parties, Service Location and Billing Accounts

EXCEPTION: 4. At the Service Location there is a residence, the House or Home, and a commercial building, the Barn. TR 275 and 280; DLC Exhibits 6A and 6B. **DENIED: The Witness’s testimony provides no evidence of a commercial building, but rather demonstrates that the Witness had the Billing Accounts of the house and barn confused.**

EXCEPTION: 5. There are two billing accounts for the Service Location: Account 7796... Home and Account 8796... Barn. Tr 76-77, 82; DLC Exhibits 1A and 1B. **DENIED: The Witness’s testimony provides no evidence of the Billing Accounts being correct, but rather demonstrates that the Witness had the Billing Accounts of the house and barn confused. The Witness goes further to describe how the BCS case was closed and the disputed dollars were taken out of a dispute hold once the Company received information that the Complainant intended to Appeal the PUC Decision...**

Service Location Investigation

EXCEPTION: 14. In early 2019 Mr. Cservak contacted Duquesne Light claiming that the meters for the House and Barn were improperly set or installed resulting in a switching of the billing accounts for the House and Barn. **DENIED: The Complainant contacted DLC in February 2019 regarding the Billing Statements and meter readings used to determine the bills to which no reasonable effort was made by the Company to resolve resulting in the Informal Complaint filed on April 15, 2019.**

EXCEPTION: 15. On February 12, 2019, Duquesne Light dispatched a technician to the Service Location to investigate Mr. Cservak’s claim that there was an inverted assignment of the House and Barn Meters. Tr, 137-138; DLC Exhibit 9A. **DENIED: The Witness testified to a field activity... general investigation by a technician. However upon clarification of the investigation the Witness states that no technician was sent and no reads were taken. The Witness had no explanation other than I do not believe the customer provided access which is blatantly untrue. TR 139**

EXCEPTION: 16. On February 22, 2019, Mr. Cservak denied Duquesne Light’s technician access to the meters. Tr. 95, 137-139; DLC Exhibit 8B. **DENIED: The Service Location for the Home and Barn can be viewed and accessed from the street.**

Complainant's Removal of the House's Net Meter

EXCEPTION: 19. Mr. Cservak did not have permission from Duquesne Light to remove net meter F8209 from its socket. Tr. 26, 61. **DENIED:** The Complainant asserts that he does not need the Company's permission to remove a meter from service.

EXCEPTION: 21. Rewiring the wires for two net meters into one net meter presents and unsafe condition and posed the potential for an electrical fire. Tr. 282. The Witness displayed his ignorance by making the ludicrous statement that if you pull over 200 amps continuous, then the meter will probably burn up and you could actually start a fire. **DENIED:** Actual amperage of the Barn and House under full load is less than 12.5 amps or 6.25% of the system rated capacity. The Witness should be removed from his position of Senior Metering Engineer at once due to his professional incompetence.

Service Termination

EXCEPTION: 26. On March 2, 2020 Duquesne Light terminated Mr. Cservak's electrical service for irregular wiring, meter tampering and an unsafe condition. TR 140. **Denied:** The Witness testified that a field activity created on February 28 was created to disconnect service ahead of the meter, typically at a transformer aerial tap of other location above the meter... but only a ten-day notice provided. In answer to safety measures taken by The Company, the Witness went on to state Yes, The meter socket itself, I believe, was open. It was sealed back up with a plastic insert that would prevent a passerby from sticking their hand inside to deenergize the surface of the socket. So it was sealed up and all electrical components were isolated. And I believe a lock was applied as well to prevent further tampering. That is an outright fabrication. Mr. Cservak's electrician sealed the meter socket when the meter was removed on Dec 31, 2019. Service was terminated on March 2, 2020 the day the Formal Complaint was filed in Harrisburg.

Account Balances

EXCEPTION: 28. Upon Termination of his electric service, Mr Cservak had a balance for the House Account 7796 in the amount of \$2395.36 and a balance for the Barn Account 8796 in the amount of \$823.32 Tr. 80-91 DLC Exhibits 1A and 1B. **DENIED:** DLC Bill ID: 779603398767-Barn; Dtd. 2/17/20 Total Account Balance: 2395.36 and DLC Bill ID: 879601741709-House: Dtd. 02/12/20 Total Account Balance: \$1463.82. Att #6, Att #14. In addition, incorrect charges on Bills at the time of the termination of services are \$3859.18-\$832.32 = \$3026.86. DLC Exhibits 1A and 1 B.

Exception: 29. At the time of the hearing Mr. Cservak had not returned the House's net meter to Duquesne Light. Tr. 117 (incorrect reference). **Clarification:** The meter was returned when service was restored on September 1, 2020, after 182 days without power.

EXCEPTION: 31. At the time of the hearing Mr. Cservak was using a generator fueled by gasoline for his electricity, and he has gas heat. Tr. 561-53, 262, 271, 291. **Testimony:** Damn Good thing, it was cold. Tr. 294-296.

EXCEPTION: 32. Mr. Cservak wants Duquesne Light to turn his power back on. Tr. 54, 65, 262, CORRECTION: Mr Cservak demands that his service be restored ASAP and DLC to comply with the Contract. 54, 65, 262.

DISCUSSION

Analysis

The Parties' Positions

In his Complaint, Mr Cservak raised three issues alleging: 1) service termination. 2) incorrect billing charges related to the electricity generated by his solar panels and 3) the switching for his billing accounts for his House meter and Barn meter. **EXCEPTION: In his Complaint Mr. Cservak alleged incorrect billing charges and demanded that his service be restored ASAP and DLC perform to the Contract. Tr. 16-20, 31-40, 58-64, 256-260, 262-265, 269-273.**

Mr. Cservak admits he removed one of the meters from its socket and stored the meter in his garage. Tr. 25, 263. **EXCEPTION: The Complainant had the meter removed by a Licensed Electrician due to DLC's intent to charge the Commercial Rate for electrical service. Removal of the meter does not constitute tampering. Tr. 24-29, 31-40, 45-46, 53-55, 262-265, 265-266, 269-273.**

As a relief for his Complaint Mr. Cservak wants credits for the electricity generated by his Solar Panels... **EXCEPTION: Mr. Cservak wants corrected Billing Statements that accurately reflects the electricity provided to and from DLC at the rates provided for in the Contract. Tr. 24-29, 31-40, 45-46, 53-55, 262-265, 265-266, 269-273.**

Reasonable Service

Section 1501 of the Code, 66 Pa.C.S. § 1501, mandates that a public utility must furnish and maintain adequate, efficient, safe, and reasonable service and facilities, and must make such repairs, changes, alterations, substitutions, and improvements in or to such service and facilities as shall be necessary of proper for the accommodation, convenience and safety of its patrons and the public. Section 102 of the Code, 66 Pa.C.S. § 102 defines "service"... **EXCEPTION: Mr. Cservak: I'm really disappointed in this process, extremely disappointed in this process. Here we see the heavy hand of government laying it on the People. Okay? I didn't do anything wrong out here. Okay? All I did was ask a question. We went all over – all over here. Okay? So you know what, I've been in court before. This is no different. Hopefully I can get some Justice here. I want my Power turned back on. And it's a shame that I got put through this process, you know. I filed a formal complaint, and the day I file it my power gets shut off, right at the beginning of the pandemic. And I'm – I'm a retired military guy, Vietnam era. You know what, if I couldn't have taken care of myself like I do, I could have died here. Oh, you might laugh, but you know, for not paying my bill, that's what I got. And I file my Complaint, I did all the paperwork that I – that I could do. And I contact – I called them people 20, 30 times, trying to work this out. And then I get put into this little thing here. But that's just a sign of the times. We're going to have to stand up for our rights. And you know, when they can roll the cops on you and**

they can make you out the bad guy like I was stealing something off of somebody, these are the guys that are stealing. Okay? And they're stealing off the Public. And this is terrible. I'm like a dog on a bone, Your Honor. I ain't going away. Just hope – you better hope I die out here because I'm going to keep coming back. That's all. Tr. 294-296.

Termination Issue

As noted in the above History of the Proceeding... He further testified that he had removed the net meter in late 2019 without Duquesne Light's authorization. Tr. 25, 41-42, 45, 49, 61, 263.

EXCEPTION: The Complainant asserts that he does not need the Company's permission to remove a meter from service. Tr. 15-18, 26-29, 31-40.

On February 13, 2020 Duquesne Light conducted a Service Location investigation and discovered that the House's net meter F82092154 was missing and wiring for the House's net meter was connected to the Barn's net meter F77238259. Tr. 140; Exhibit 9A; Complainant's Exhibit G. **DENIED: Mr. McClain, Senior Manager of Meter Operations conducted an energy diversion investigation to determine if the Complainant was diverting electricity. On that day the technician Mr. Robert Boardley (DUQ EMP #3630) performed his safety inspection of the house wiring at that time responding to me that everything looked okay. He then told me that I had to pay my Bill which was reinforced by Mary (DLC EMP # 6998) and "Mr. Security Services" (EMP #3032) who refused to identify himself that day and remains unidentified. Tr. 133-141 (Attach H).**

Duquesne Light's discovery of Mr. Cservak's tampering with the Company's facilities warranted termination of his electric service on March 2, 2020. Tr. 140, DLC Exhibit 11. **DENIED: Mr. McClain states when we discovered that the meter was removed, a ten-day notice was provided to the customer to rewire back to two meters. Service was not immediately disconnected then. Mr. McClain went on to state Yes, The meter socket itself, I believe, was open. It was sealed back up with a plastic insert that would prevent a passerby from sticking their hand inside to deenergize the surface of the socket. So it was sealed up and all electrical components were isolated. And I believe a lock was applied as well to prevent further tampering. EXCEPTION and VEHEMENTLY DENIED: These statements made by a DLC Senior Manager are an outright fabrication. Mr. Cservak's electrician sealed the meter socket when the meter was removed on Dec 31, 2019. Service was terminated on March 2, 2020 the day the Formal Complaint was filed in Harrisburg. The Energy Diversion Unit and Mr. "Security Services" EMP #3032 are those responsible for unjustly terminating Mr. Cservak's service. Tr. 24-29, 31-40, 45-46, 53-55, 262-265, 265-266, 269-273; (Attach H).**

Furthermore, Mr. Cservak's rewiring for both the House and Barn into the Barn's net meter posed a fire hazard. Tr.282. Duquesne Light's witness, Charles Stoltenberg, a senior meter engineer, explained the safety hazard. Tr.235. The net meters are each rated for 200 amps continuously. If you wire over 200 amps from one meter into another 200 amps meter, "the meter will probably burn up and you could actually start a fire." Tr. 282. Accordingly, the presence of a safety hazard at the Service Location also warranted termination of Mr. Cservak's electric service. Tr. 22. **DENIED: Actual amperage of the Barn and House under full load is less than 12.5 amps or 6.25% of the system rated capacity. For**

DLC's Senior Metering Engineer to be permitted to make such statements and terminate customers' service is a violation of the Public Trust and the Contract. Mr. Stoltenberg should be removed from his position of Senior Metering Engineer at once due to his professional incompetence. It is quite interesting to note that Mr. Stoltenberg was the first at DLC to refute the Complainant's meter readings as early as February 2019 at the outset of the Claim and he is at center of having my service terminated because he opined that "the meter would probably burn up". This shows the extent to which DLC harassed the Complainant. Tr. 234-260.

Incorrect Charges Issue

Duquesne Light countered that the meters installed at the Service Location were tested prior to installation. According to Ronald Dornin, Duquesne Light's former manager of meter and systems team, the tests measured compliant with the Commissions regulations at 52 Pa. Code % 57.20(c). Tr. 89-92 and 114-122, 126; DLC Exhibit 5; EXCEPTION: Mr Dornin states that neither he nor the three individuals working for him that he describes as "engineers" are Licensed Engineers. Mr Dornin testified that three meters have been installed at the Barn account. Two of the three were exchanged because DLC was having communications issues with the IPv6 firmware update. Tr.121. When questioned regarding the account number he was referring to he replied Mr. Cservak, the account number for the barn, or what we're considering is the barn, ends in 8796. Tr. 127. Mr. Cservak: For the Court's benefit and for DLC's benefit, what I've been saying all along is, look at my Attach #5 and look at my spreadsheet, the house started out as 8796. Tr. 127

Duquesne Light's supervisor of regulatory consumer relations, Roxanne Morris, testified that Mr. Cservak's usage was accurately billed as reflected in his service accounts. Tr. 76-77. EXCEPTION: Ms. Morris testified: A Statement of Account shows bills rendered, payments received. It also breaks down the kilowatt hour usage meter reading dates, things like that. Tr. 79. When we had our resolution conference, this was brought up and brought to my attention, so I put this balance into a dispute as well and added it to the case. The effect of the delay of the dispute hold being placed on the account caused Mr. Cservak to receive a collection agent – a collection letter from a collection agency and – saying that his credit could be affected. Tr. 84-85. The Witness further testified that the transactions represent net metering credits that were not previously for this account. When asked if she was familiar with how the credits are calculated she responded no. Tr. 85.86. Ms. Morris testified that when she reviewed Mr. Cservak's accounts in our computer system and saw that he actually had no payment arrangements on either account, from the chronological summary of payment arrangements and PUC payment arrangements provided on the account, she CREATED them. Tr. 87.

Electrical engineer, Charles Stoltenberg stated Duquesne Light's Meter Data Management System calculates kilowatts delivered to the Service Location and kilowatts received from Mr. Cservak's solar panels. Tr. 176 (incorrect reference), 237-238; DLC Exhibit 17. EXCEPTION: Mr. Stoltenberg states the primary display of the meter is net. What it does is a meter will record the delivered usage and it also records the received usage. Delivered usage is what is being sent from Duquesne Light to the

customer. Received is what the customer may send to Duquesne Light. The meter continuously measures that. And on the net register, anything that is considered delivered, it adds. And anything that becomes – that it receives is subtracted. And that's continuously. Tr. 237-238. Mr. Stoltenberg then explained that the MD – the M Data System ONLY UPDATES ONCE PER HOUR... So the meter updates continuously, but the M Data System... stores data hourly. Tr. 256-257. Mr. Stoltenberg stated that he did not know how Estimated Bills were calculated but that they were automatically generated in the system. Tr. 258-259.

Although Mr. Cservak claims his TED monitor is accurate, there is nothing in the record to establish the accuracy of the monitor. Mr Cservak did not present any evidence that he ever had the TED monitor tested.. **EXCEPTION:** There is no testing of TED that is required as it is accurate to within .01% of recorded values as was submitted to DLC and the Court since February 2019. Accuracy of DLC's MDM System relies on Data recorded on an hourly basis. Tr. 256-257. TED records data to the data logger every second, providing accuracy 3600 times greater than the MDM System which provides data to the billing system in the form of meter readings.

Mr. Cservak did not present any additional evidence to refute the accuracy of his billing charges. **EXCEPTION:** Mr. Cservak testified: What my case shows is that Duquesne Light Company has unscrupulous billing practices in how they're invoicing for power. They control the meter readings. They tell the meters how fast to spin. They tell the meters to be reading don't – they tell the meters do not go backwards, Okay? Now, you know, Duquesne Light Company's still getting the benefit of that power that my solar panels are putting out. Why? Because they're hooked up. It goes right back. It's only the meter that's not going backwards, Your Honor. It's only the meter. And they control this all with a smart meter. Ronald Dornin testified that two of the three meters were exchanged because DLC was having communications issues with the IPv6 firmware update. Tr. 121. Ms. Morris testified that when she reviewed Mr. Cservak's accounts in our computer system and saw that he actually had no payment arrangements on either account, so she CREATED them. Tr. 87. Mr. Dornin testified that DLC was checking the meters because they were having communication issues with the meters. Meaning that the reads were not coming into our system automatically and we had to manually verify them with a technician. Tr. 130-131. Cservak continues to allege the TED system is far more accurate than DLC's MDM/Billing System. Tr. 24-29, 31-40, 45-46, 53-55, 262-265, 265-266, 269-273.

More importantly Mr. Cservak comes before the Commission with "unclean Hands." He removed one of the net meters from its socket, he has not returned the net meter to Duquesne Light nor has he reinstalled the meter into its socket... The doctrine of unclean hands applies generally in a court of equity... while this is an administrative proceeding, the doctrine nevertheless applies. Here, Mr. Cservak is a wrongdoer. He cannot now be heard to claim that his billing charges are incorrect. Equity will not aid a wrongdoer. Accordingly, Mr. Cservak's incorrect billing allegations must be denied. **EXCEPTION:** To Judge Johnson: Mr. Cservak's hands are neither unclean nor is he a wrongdoer. Admonishment, belittlement, disparagement, deprecation, or attacks by the Court or DLC upon him or his family will not deter Mr. Cservak in his pursuit of this Claim, which now includes the wrongful termination of services.

Throughout his testimony Mr. Cservak repeated that he wanted Duquesne Light to turn his power back on... To have his electricity restored, Mr. Cservak is encouraged to arrange for payment of his outstanding balances with Duquesne Light. **EXCEPTION: Mr. Cservak does not intend to pay any outstanding balances and is shocked that the Judge would make such a ruling based on the evidence presented.**

Meter and Account Switching Issue

Mr. Cservak asserts that at some point Duquesne Light Switched his house and barn meters... Mr. Cservak did not present any evidence as to how he determined the meters had been switched or when... "Mere bald assertions... **EXCEPTION: On June 30, 2020, the Complainant submitted via email additional documentation and 8 attachments which were forwarded to the Court at the Clerk's direction to be included as Exhibits in the Case. It became readily apparent from the outset, that since I didn't submit a .pdf version numbered consecutively, the Court was unable to view my evidence. Tr. 10-17,**

Judge: Any – well, let me explain to you Mr. Cservak. Anything that you previously presented through your informal complaint is not a part of the formal complaint, unless you move or offer it into evidence. And then I'll give Attorney Farah an opportunity to respond to any exhibits that you'd like to offer into the record. This is a new proceeding. There is nothing in the record from any prior proceeding. But I – before we get to that part, I will state that I'm going to take what's called official notice of the complaint and the Answer in New Matter that was filed respectively by yourself and Duquesne Light. So I would ask both of you, do either of you have any objection to my taking notice – official notice of the complaint you filed Mr. Cservak and the Answer in New Matter that was filed by Duquesne Light? I will refer – what I'm saying is, I will – I may refer to the complaint and the Answer when I write the Decision. So, I'm asking, do you have an objection? Mr. Cservak: No. Tr. 17-19. **EXCEPTION: Complainant states: if you have any hearing exhibits to which you will refer to during the hearing, one copy must be mailed to Nick, legal assistant, and the other party. And that's been done. Judge: I have – yes, I do – I do have the exhibits that you mailed to my legal assistant. Tr. 19. The Complainant was never convinced that the Judge was able to view the exhibits that were submitted to the legal assistant. Tr. 38-40.**

Judge: Settlement discussions are not part of the record. Settlement discussions are not evidence. So I would ask you to refrain from testifying to anything that may have occurred during the settlement process... I'm sustaining Attorney Farah's objection. Now you can continue with your testimony. Go ahead. **EXCEPTION: The Witness: And again – and again – Your Honor, I'm confused again on this evidence thing. And I understand what's being played on me here. So all the – all the exhibits that I submitted through Nick on all these matters, what, I'm not allowed to bring them up? That's what was asked for in the Order. You wrote me an Order and told me to submit this stuff, that's what I'm talking from. Tr. 37-38.**

Judge: You can go back to the beginning, but refrain from testifying to anything that occurred during the settlement discussions. Witness: Okay. We're going to Attachment A. Judge: Okay. Just a – hold on just a moment while I – because I'm doing everything electronically. I don't have paper exhibits.

Let me get to your – Which exhibit? Witness: Attachment A – Judge: give me a moment – (WHEREUPON, A PAUSE IN THE RECORD WAS HELD.) Witness: There's a couple hundred pages here, Your Honor. Can't do it this way. Judge: Well, we're going to do it this way sir. Witness: Okay. Judge: Give me a moment. Witness: Yes sir. (WHEREUPON, A PAUSE IN THE RECORD WAS HELD.) Tr. 38-39.

The Witness: I'm going to direct you to my Exhibit H, please. Judge: Is it Exhibit H or Attachment H? The Witness: This would be my Attachment H, sir. Judge: Okay. Hold on. (WHEREUPON, A PAUSE IN THE RECORD WAS HELD.) Judge: Just a moment. Okay. Attachment H is entitled Duquesne Light Company Energy Diversion Department Shut-Off Notice. Is that what you're referring to, Mr. Cservak? The witness: No, sir. H, Hotel. Judge: Identify it for me again. It's an - . The Witness: This would be Attachment H, Hotel. Judge: You say Hotel? The Witness: Hotel, H. Judge: Okay. Well, that was Exhibit H that I just referred to. I'm looking through your attachments again. Just a moment. (WHEREUPON, A PAUSE IN THE RECORD WAS HELD.) Judge: I'll let you continue with your testimony, but I'll note it in my notes that you're referring to Attachment H. Identify to me what Attachment – Tr. 43-45. **EXCEPTION: The Complainant was never convinced that the Judge was able to view the exhibits that were submitted to the legal assistant. Tr. 39-40.**

Ruling

Weighing the testimony and analyzing exhibits presented in this proceeding, a ruling is required that Mr. Cservak failed to carry his burden to demonstrate that Duquesne Light violated the Code or a Commission order or regulation. Accordingly the Complaint will be dismissed in the ordering paragraphs below. **EXCEPTION: The Complainant was prevented from placing evidence into the Court. In fact evidence submitted into the Docketing system was deleted and the Complainant was instructed to submit to the Court for the Hearing. That evidence was not available at the time of the Hearing due to the Court's Process.**

Judge: I caution you, if you file Exceptions, your Exceptions should be timely filed. Otherwise, the Commission may not consider your Exceptions. But I would again encourage the parties to before you – my decision probably won't be out for several – I have to wait for the court reporter's transcript, so it will be several weeks before my decision goes out. During that time I would encourage the parties to try and work towards amicably resolve this matter, because it is the Commission's policy to encourage settlement. Tr. 296. **EXCEPTION: The Complainant negotiated and mediated with DLC and was subsequently told that the negotiations were confidential and couldn't be mentioned at the Hearing. Tr. 37. The notion of an amicable settlement at the time of the Hearing is nonsensical and disingenuous.**

Judge: It is the Commission's policy to encourage settlement. Settlement saves everyone the time and expense of litigation. |Settlement provides the parties the opportunity to be in control of the outcome of the Complaint rather than have the Judge make a decision for you. My question to Attorney Farah is, have you had the opportunity to speak with Mr. Cservak to see if this matter could be resolved in an amicable fashion? Attorney Farah: We have had the opportunity to discuss settlement with the Complainant. At this time Duquesne Light does wish to proceed with a hearing on the matter. Tr.10. .

EXCEPTION: The Complainant negotiated and mediated with DLC for over a year and was subsequently told that the negotiations were confidential and couldn't be mentioned at the Hearing. Tr. 37. The notion of an amicable settlement at the time of the Hearing is nonsensical and disingenuous. The Formal complaint was delivered to the PUC Offices in Harrisburg on Mar 2, 2020 on or about 11:30am to Ms. Bonnie Allison voicing the Complainant's frustration with the Process and desire for a Hearing.

Since the Hearing:

Since the Hearing on July 9, 2020 DLC continued their obstruction of restoring my service. DLC continued to collude with Sewickley Heights Borough to delay restoration of my electrical service through their onerous and corrupt permitting and inspection processes. I have names. Service was restored on September 1, 2020 through no help of the Court. Thank you.

Date: Mar 24, 2021

Frank J Cservak Jr. P.E.
174 Barberry Road
Sewickley Heights, PA 15143

9/20/2022

Duquesne Light Company
Customer Service
411 Seventh Avenue
Pittsburgh, PA 15219
Attn: Attorney Michael Zimmerman

Frank J. Cservak Jr. P.E.
CM Services
174 Barberrry Road
Sewickley Heights, PA 15143

RE: Response to DLCo UTILITY COMPANY REPORT - 8/19/2022 (Attachment A)

Dear Customer Service and Mr. Zimmerman,

On or about 8/12/22 I filed a Complaint with Char in the Commercial Billing Department that included the Commercial Rate now being IMPROPERLY charged at 174 Barberrry, the DELETION of Solar Credits and DISPUTED CHARGES that remained on my Billing Statement since you last changed the Meter.

To add insult to injury, those DISPUTED CHARGES are now reflected as a "Previous Account Balance of \$3,735.80" demanding payment by 9/26/22. (Attachment B) That's quite remarkable considering that the Billing Statement also indicates that 174 Barberrry has a **2,366.92 Bank NET Generation Balance** indicating that since last September when the New Meter was installed, I have generated far more electricity than I used from DLCo. And that's not to consider the **1,9787.25 kwh that were DELETED from the Billing Statements** in September of 2021 when the New Meter was installed. See: Final Bill #8796 8-9-21 and Final Bill #7796 8-5-21 for which this Claim is about. (Attachments C1&C2).

1. **The Disputed Charges on my Bill were the result of the DLC- DIVERSION UNIT SCAM - Jan 2020** in which a DLC Hit Squad changed my meter, inspected the house wiring and told me to pay my bill. Please see the attachment DLCo-Hit Squad-2-13-2020.pdf and the attachment DLC-DIVERSION UNIT SCAM - JAN 2020.pdf which details the fraudulent bills and the 10 DAY SHUT-OFF NOTICE which led to the Termination of Services in March 2020. The Disputed Charges on the current bill are these. Have the Disputed Charges REMOVED from my Bill. **And now those Disputed Charges are being billed as AMOUNT DUE... another of DLCo's Fraudulent Billing practices.** (Attachments D1&D2)

2. **Deletion of Solar Credits:** Attached are the Final Bills before going to one meter in September of 2021; so please tell me where the Solar Credits went... Attached are Final Bill #8796 8-9-21 and Final Bill #7796 8-5-21 which show 1,144.282, 795.143 and 393.000 (**Bank NET Generation**) respectively which equals **1,9787.25 Solar Credits DELETED from my account.** This means that if the Solar Credits that I generated carried forward, I would not have had to "purchase" any electricity from DLCo in Dec, Jan and February 2022. **The Billing Account should be set to ZERO.**

The Bills are actually comical as to how DLCo tried to manipulate everything to make it appear I owed them money, rather than the other way around... **another of DLCo's Fraudulent Billing Practices.** (Attachments C1&C2).

3. **The Rate should be returned to the Residential Rider 21 Rate ASAP** as it had been since 2015.

4. DLCo contends in their Report that "Residential rates are only available to premises where (1) there are one or more dwelling unit(s) and (2) less than 25% of the Premises' monthly electrical consumption is attributable to commercial use." Specifically with regard to DLCo's Specification:

1. There is one dwelling unit, the House.
2. **Less than 25% of the Premises' monthly electrical consumption is attributable to commercial use. In Fact, there is NO commercial use and the net monthly electrical consumption at the Barn can be verified on all Billing Statements dating back to 2017.** The Premises' net monthly electrical consumption has been **NEGATIVE** since 2020.

Therefore, 174 Barberry Qualifies for the Residential Rate Rider 21 as it did since 2015.

5. DLCo alleges that "the company could not verify the foregoing because Cservak denied their representatives access to the barn...". Cservak denied DLCo's multiple requests to access the Barn since March of 2018 because they have no right to demand access to either of Cservak's buildings to verify anything; and they will continue to be denied.

6. DLCo alleges that they cannot accept the Appraisal that was furnished to them "because (1) They cannot validate the accuracy of that document and (2) that document does not contain information necessary for the Company to estimate the Barn's electric consumption."

1. The Appraisal stands on its own... no "verification" by DLCo or anyone else is necessary.
2. **The Appraisal contains several photographs of the Barn's interior. To estimate the electrical consumption of the Barn one only needs to look at the historical Billing Statements back to 2017 when the Solar Panels were installed. The Barn is a "Net Generator", there is no "consumption".**

7. Cservak alleges that DLCo is being directed by Sewickley Heights Officials in DLCo's prosecution of Cservak due to the Borough's objections to Solar Panels. **Sewickley Heights officials continued to collude with DLCo to obstruct Cservak from having his power restored over Permits and Inspections for 3 months after the Hearing in 2020; for which Cservak was forced to live off a gas generator causing severe damage.** In addition, establishment of the Commercial Rate by DLCo in 2021 is in **direct disregard to Judge Johnson's instructions at the Hearing**, which Mr Zimmerman and DLCo are clearly aware of.

8. Cservak alleges that these requests to inspect the interior of the Barn are nothing but the Borough and DLCo accusing Cservak of "Diverting Electricity", a crime that they are punishing him for. **Look no further than the Hit Squad led by Mr. Security Services and the Billing Statements containing the 800 kwh Diversion Fees fraudulently added to Cservak's Billing Statements in 2020.** (Attachments D1&D2).

Lastly, I hope that DLCo and Sewickley Heights Borough law enforcement aren't working like they do in California where "the deputies believed the defendants were stealing power to grow marijuana because their power consumption was low and they said as much... The retired couple is "thrifty." and uses solar panels to reduce its overall power and electricity use." FYI: Cservak is not growing marijuana in the Barn. Read the article (Attachment E).

Mr. Zimmerman, when I file this it will be a Formal Complaint, not the Informal one DLCo suggests. Remember, I've been through this before.

Service Never Ends



Frank J. Cservak Jr., P.E.
CM Services
FCservak@C-MServices.com
412-427-4385
174 Barberry Road
Sewickley Heights, PA 15143



411 Seventh Avenue
Pittsburgh, PA 15219
412-393-7100

Date: August 19, 2022

Utility Company Report

Mailing Address:
Frank J. Cservak, Jr.
174 Barberry Rd.
Sewickley, PA 15143

Service Address:
Frank J. Cservak, Jr.
174 Barberry Rd.
Sewickley, PA 15143
Account Number: 7796070000

Customer Dispute: On or about August 12, 2022, you emailed Duquesne Light to dispute the billing and rate assigned to your service address, located at 174 Barberry Rd., Sewickley, PA 15143 ("Property") and identified by account number 7796070000. You alleged that Duquesne Light is not properly applying net metered generation credits to your account, and with respect to the two bills prior to the Property being served via one meter, you asked, "where did my solar credits go?" You also asserted that the Barn uses less than 25% of the combined electric consumption at the Property, and so the Property is eligible for a residential rate. You provided a redacted document entitled "Appraisal" in support of this assertion.

Duquesne Light Company's Position: The Property contains two separate buildings: one building that is used for commercial purposes (the "Barn") and one residential building (the "House"). Since September 21, 2021, the Company began measuring electric consumption for both buildings on your Property through one meter, at your request.

Regarding your billing dispute, Duquesne Light reviewed the bills you referenced in your email dated August 12, 2022, specifically, the two bills issued to you before the Property was billed with one meter. Your solar credits are shown on page 3 of your bills. On August 9, 2021, the Company issued credits for excess solar generation associated with the House (previously assigned account #7796-070-000) in the amount of \$58.93 (\$15.52 associated with Transmission, plus \$43.41 associated with Generation). On August 12, 2021, the Company issued credits for excess solar generation associated with the Barn (previously assigned #8796-070-000) in the amount of \$59.29, which can be seen on the enclosed Statement of Account (\$15.62 associated with Transmission, plus \$43.67 associated with Generation). These credits can be seen on your bill and on the enclosed Statement of Accounts. The Company maintains that you have been billed properly and the solar credits have been appropriately applied to your account.

Regarding your rate, the Property has been billed on the Company's GS-General Service Small rate ("GS"), a nonresidential rate, since September 21, 2021, when the Company began measuring electric consumption for both buildings on your Property through one meter, at your request.

Rate eligibility is provided in the Company's Tariff (available online at



411 Seventh Avenue
Pittsburgh, PA 15219
412-393-7100

<https://www.duquesnelight.com/service-reliability/service-map/rates/tariff-resources>.

Residential rates are only available to premises where (1) there are one or more dwelling unit(s), and (2) less than 25% of the premises' monthly electrical consumption is attributable to commercial use. On August 3, 2022, Company representatives visited the Property, as previously scheduled with you, to determine whether the Property could be eligible for a residential rate. You denied the Company's representatives access to the Barn. Therefore, the Company could not (1) verify whether the Barn contains one or more dwelling units, or (2) estimate the Barn's electric consumption attributable to nonresidential purposes. Because the Company could not verify the Property's eligibility for a residential rate, the Company has determined that the GS rate is appropriate for the Property.

The Company cannot accept the document entitled "Appraisal" to determine the Property's eligibility for a residential rate, because (1) the Company cannot validate the accuracy of that document; and (2) that document does not contain information necessary for the Company to estimate the Barn's electric consumption. The Company is willing to visit the Barn in-person, accompanied by you, to obtain the information necessary to determine the Property's rate eligibility.

If you do not agree with the Company's position, you may file an informal complaint with the Public Utility Commission at P.O. Box 3265, Harrisburg, PA 17120-3265 or by telephone at 1-800-692-7380. You will need to include the following information:

- a. The name and telephone number of the customer.
- b. The address of the customer and, if different, the address at which service is provided.
- c. The account number of the customer, if applicable.
- d. The name of the utility.
- e. A brief statement of the complaint.
- f. The customer must state he/she first contacted Duquesne Light Company for the purpose of resolving the problem about which the customer wishes to file a complaint.
- g. The customer must state whether the dispute was formerly the subject of a Commission informal or formal complaint.
- h. The date the electric service was shut off.
- i. The relief sought.

Payments may be made by phone or in person at a Western Union office. To locate the closest office, visit our website at www.duquesnelight.com or call 412-393-7100.

If you have questions or need additional information, please call our Customer Care Department at 412-393-7100.

Sincerely,

Duquesne Light Company

DIS-MEDON

Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7793845059

Meter Reading Usage Information

Current Bill Details

Meter Number	F84321777
Voltage	120/240V
Meter Readings - kWh	
Present 09/08/2022 Act	99,969 5700
Prior 08/08/2022 Act	99,972.3860
Difference	-2.8160
Your Meter Multiplier	40
Total kWh Used	-112.6400
kWh Credits from Prior Billing	-2,254.2800

DLC Rate	GS-Small Commercial Rider 21	
Price to Compare	\$0.0789 / kWh	
DLC Charges		\$21.23
Customer Charge		\$15 00
DSIC Surcharge	-0.07%	-\$0 01
Sales Tax		\$1.05
Late Payment Charge		\$5 19
Supply Charges		\$0.00

Total kWh Used 0.0000

Service Charges \$21.23

Current Amount Due Detail

Service Charges	
DLC Charges	\$21.23
Subtotal	\$21.23

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-2,254.2800
Total kWh Used/Generated from Current Billing	-112 6400
Bank NET Generation Balance	-2,366 9200

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 7793845059
 Rate Schedule: GS-Small Commercial Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December Your actual PTC may differ based on your demand & usage kWh For more information & supplier offers visit www.PAPowerSwitch.com and www.oa.state.pa.us

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219 Your gift is tax deductible.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand To participate or to learn more about these programs, visit www.wattchoices.com
- YOUR ACCOUNT IS PAST DUE TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com



Account Detail

174 BARBERRY RD BARN

Supplier Agreement ID 8796070868

Meter Reading Usage Information

Meter Number	FR2141467
Present 08/05/2021 Act	08,207 4630
Prior 07/11/2021 Act	08,641 7080
Difference	-344 3360
Your Meter Multiplier	1
Total kWh Used	-344 3360
kWh Credits from Prior Billing	-709 9460

Current Bill Details

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0 0741 / kWh	
DLC Charges		\$10.95
Customer Charge		\$10.43
DSIC Surcharge	4.25%	\$0.62
Supply Charges		\$0 00

Total kWh Used 0 0000

Service Charges \$10.95

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-709 9460
Total kWh Used/Generated from Current Billing	-344 3360
Back Net Generation Balance	-1 144 2820

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rider 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 8796070868

Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$0.65 and Estimated PA State Tax of \$0.74 are included in your rates.



Account Detail

174 BARBERRY RD BARN

Supplier Agreement ID: 8796070868

Meter Reading Usage Information

Current Bill Details

Meter Number	112141403
Present 07/11/2021 Act	08,041.7980
Prior 06/02/2021 Act	08,049.5080
Difference	-307.7100
Your Meter Multiplier	1
Total kWh Used	-307.7100
kWh Credits from Prior Billing	-492.2360

DLC Rate	RS Residential Service Rider 21	
Price to Compare	\$0.0743 / kWh	
DLC Charges		\$13.13
Customer Charge		\$12.51
DSIC Surcharge	4.98%	\$0.02
Supply Charges		\$0.00

Total kWh Used 0.0200

Service Charges \$0.00

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-492.2360
Total kWh Used/Generated from Current Billing	-307.7100
Bank NET Generation Balance	-799.9460

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Net 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 8796070868
 Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- A change in the Distribution System Improvement Charge, effective July 1, will increase your monthly bill by about \$0.54, or less than 1%.
- A change in the Transmission and Default Service Supply rates that went into effect June 1 will increase the overall monthly bill of an average residential customer who purchases electric generation from Duquesne Light by about \$2.08, or 2%.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.watchchoices.com.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$0.77 and Estimated PA State Tax of \$0.80 are included in your totals.





CERVAK BILLS 6/30/21 - 21

FRANK J CSERVAK JR
174 BARBERRY RD BARN

Account # 8796-070-000

06/30/2021

\$0.00

Bill Summary

Bill ID: 879474450521

Date Prepared: 06/09/2021

Amount Due
\$0.00

Previous Account Balance	\$836.31
Payment(s) Received as of 05/25/2021	-\$12.99
Balance Forward	\$823.32
Disputed Charges	-\$823.32
Active Account Balance	\$0.00
OLC Charges	\$12.00
Miscellaneous Adjustments	-\$44.87
NEW ACCOUNT BALANCE	-\$31.88
AMOUNT DUE BY 06/30/2021	\$0.00

Message Center

Signing up for our e-Bill program is fast and easy! Enroll today at DuquesneLight.com/ebill.

Duquesne Light shares customer information with some trusted partners that offer programs and services you may find valuable. These trusted service providers operate under confidentiality agreements and cannot share your information with others. For more information, please visit DuquesneLight.com/privacy.

Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	-492	0	30	64
Last Month	-340	0	29	53
Same Month Last Year	0	0	0	0



Average Monthly Usage for the last 0 months: -117 kWh

Total Annual Usage for the last 0 months: -1050 kWh

REGISTRATION AND METER READING DETAILS ON PAGE 3

Online: www.DuquesneLight.com

Phone: 412.393.7100

REGISTRATION AND METER READING DETAILS ON PAGE 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 07/01/06-30



Account #
8796-070-000

06/30/2021

\$0.00

\$ | | | | | | | | | |

USD Amount Enclosed

046263 000000204



FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY PA 15143-0440



DUQUESNE LIGHT COMPANY
PO BOX 371324
PITTSBURGH PA 15250-7324



Account Detail

174 BARBERRY RD BARN

Supplier Agreement ID: 8796070868

Meter Reading Usage Information

Meter Number	FR2141460
Prior 05/03/2021 Act	98,049.5000
Prior 05/10/2021 Act	99,441.7440
Difference	-492.2360
Your Meter Multiplier	1
Total kWh Used	-492.2360

Current Bill Details

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0.0741 / kWh	
DLC Charges		\$12.99
Customer Charge		\$12.49
DSIC Surcharge	4.01%	\$0.50
Supply Charges		\$0.00
Miscellaneous Charges		-\$44.87
Sales of Elec - Residential Generation		-\$33.02
Sales of Elec - Residential Transmission		-\$11.85

Total kWh Used 0.0000

Service Charges -\$31.88

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	0.0000
Total kWh Used/Generated from Current Billing	-492.2360
Bank NET Generation Balance	-492.2360

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 8796070868
Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers, visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Effective Jun 1, changes in the Customer Charge, reflecting costs to enhance the competitive energy market in PA, will increase the monthly bill of a customer using 600 kWh by about \$0.02 or less than 1%.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$0.77 and Estimated PA State Tax of \$0.84 are included in your rates.



Account Detail

174 BARBERRY RD BARN

Supplier Agreement ID: 8796070868

Meter Reading Usage Information

Current Bill Details

Meter Number	[82141400]
Present 05/10/2021 Act	00.441 7440
Prior 04/11/2021 Act	00.700 0330
Difference	-348 2890
Your Meter Multiplier	1
Total kWh Used	-348 2890
kWh Credits from Prior Billing	-286 7780

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0.0707 / kWh	
DLC Charges		\$12.99
Customer Charge		\$12.49
OSIC Surcharge	4.01%	\$0.60
Supply Charges		\$0.00

Total kWh Used 0.0000

Service Charges \$12.99

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-286 7780
Total kWh Used/Generated from Current Billing	-348 2800
Bank NET Generation Balance	-635 0670

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rider 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 8796070868
 Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.waflchocoms.com.
- You can join our Budget Plan by calling us at (412) 303-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$0.77 and Estimated PA State Tax of \$0.88 are included in your rates.



Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7796070674

Meter Reading Usage Information

Current Bill Details

Meter Number	174217272
Present 08/04/2021 Act	3,085 6580
Prior 07/11/2021 Act	3,204 1330
Difference	-118 4750
Your Meter Multiplier	1
Total kWh Used	-118 4750
kWh Credits from Prior Billing	-676 6680

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0.0741 / kWh	
DLC Charges		\$11.26
Customer Charge		\$10.01
OSIC Surcharge	4.98%	\$0.50
Sales Tax		\$0.75
Supply Charges		\$0.00
Miscellaneous Charges		-\$11.26
Cancel / Rebill	Bill ID 779139713828	-\$11.26

Total kWh Used 0.0000

Service Charges \$0.00

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-676 6680
Total kWh Used/Generated from Current Billing	-118 4750
Bank NET Generation Balance	-795 1430

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity (DLC) delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the low watt hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rider 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 7796070674
 Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us

Additional Notifications

- This is a corrected bill for an error made on your account in an earlier bill period. If you have any questions, contact us at 412-393-7100.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com
- Estimated Gross Receipts Tax of \$0.62 and Estimated PA State Tax of \$0.71 are included in your rates.



Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7796070674

Meter Reading Usage Information

Current Bill Details

RS Residential Service Rider 21

\$0.0741 / kWh

Meter Number	774217202
Present 06/04/2021 Act	3,085.6580
Prior 07/11/2021 Act	3,204.1330
Difference	-118.4750
Your Meter Multiplier	1
Total kWh Used	118.4750
kWh Credits from Prior Billing	-076.6650

DLC Rate		
Price to Compare		
DLC Charges		\$11.25
Customer Charge	\$10.01	
DSIC Surcharge	\$0.50	
Sales Tax	\$0.75	
Supply Charges		\$0.00

Total kWh Used 0.0000

Service Charges \$11.25

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-076.6650
Total kWh Used/Generated from Current Billing	118.4750
Bank NET Generation Balance	<u>-795.1430</u>

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rider 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 7796070674

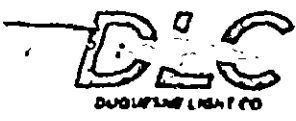
Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us

Additional Notifications

- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com
- Estimated Gross Receipts Tax of \$0.62 and Estimated PA State Tax of \$0.71 are included in your rates.





FRANK J CSERVAK JR
174 BARBERRY RD

Account # 7796-070-000

08/02/2021

Bill Summary

Bill ID: 770601373250

Date Prepared: 07/17/2021

Previous Account Balance	\$2,381.40
Payment(s) Received	\$0.00
Balance Forward	\$2,381.49
Disputed Charges	\$2,305.36
Active Account Balance	-\$13.87
DLC Charges	\$14.05
AMOUNT DUE BY 08/02/2021	\$0.18

DLC Charges
21 JUL 3:28 PM

Amount Due
\$0.18

7-30-21

D JUDY

MON 2d.

8

credits to 8796

Message Center

Signing up for our e-Bill program is fast and easy! Email today at DuquesneLight.com/ebill.

Duquesne Light shares customer information with some trusted partners that offer programs and services you may find valuable. These trusted service providers operate under confidentiality agreements and cannot share your information with others. For more information, please visit DuquesneLight.com/privacy

2 SUE MON 2d 5 PM 5-2

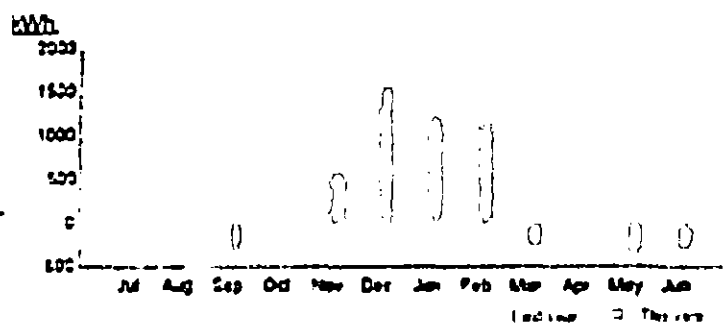
Reconnect House

TUE 3d 845 35
40

3 LAURA 4:39 AM

Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	-305	0	32	71
Last Month	-371	0	30	67
Same Month Last Year	0	0	0	0



Average Monthly Usage for the last 10 months: 320 kWh
Total Annual Usage for the last 10 months: 3204 kWh

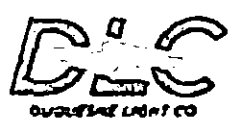
Online: www.Duquesnelight.com

Phone: 412-373-7100

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2021-08-02



08/02/2021	\$0.18
------------	--------

\$ [] [] [] [] [] [] [] [] [] []

4 Steve

Account # 7766-070-000

1 PM

030878 000007726
FRANK J CSERVAK JR
174 BARBERRY RD
SE WICKLIFF IA 15143 0440

7 ERIC

USD Amount Enclosed
9:15 DELETED
10:00 2
1:5
11:00 2.5

DUQUESNE LIGHT COMPANY
PO BOX 371324
PITTSBURGH PA 15250-7324

5 CINDY SUPER CALL CTR 3:30
ALL POWER BACK ON -
NO GOOD - REMOVE METER

WED 8:00 EBONY - COULDN'T SEE SSOC

77960700006 000000000000 000002395548 000000000181

8 Stephanie 12:40 NEW BUSINESS

Account Detail

174 BARBERRY RD

Supplier Agreement ID 7796070674

Meter Reading Usage Information

Current Bill Details

Meter Number	174217262
Present 07/11/2021 Act	3,204 1330
Prior 06/09/2021 Act	3,509 4550
Difference	-305 3220
Your Meter Multiplier	1
Total kWh Used	-305 3220
kWh Credits from Prior Billing	-371 3460

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0.0741 / kWh	
DLC Charges		\$14.05
Customer Charge		\$12.51
DSIC Surcharge	4.37%	\$0.82
Sales Tax		\$0.82
Supply Charges		0.00

Total kWh Used 0.0000

Service Charges \$14.05

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-371 3460
Total kWh Used/Generated from Current Billing	-305 3220
Bank NET Generation Balance	<u>-076 6680</u>

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 7796070674
 Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- A change in the Distribution System Improvement Charge, effective July 1, will increase your monthly bill by about \$0.54 or less than 1%.
- A change in the Transmission and Default Service Supply rates that went into effect June 1 will increase the overall monthly bill of an average residential customer who purchases electric generation from Duquesne Light by about \$2.08, or 2%.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$0.77 and Estimated PA State Tax of \$0.00 are included in your rates.





FRANK J CSERYAK JR
 174 BARBERRY RD
 Account # 7796-070-000

06/30/2021

\$0.00

Bill Summary

Bill ID: 770497042501

Date Prepared: 06/09/2021

Amount Due
\$0.00

Previous Account Balance	\$7,409.26
Payment(s) Received as of 05/25/2021	-\$13.90
Balance Forward	\$2,395.38
Disputed Charges	-\$2,395.38
Active Account Balance	\$0.00
DLC Charges	\$13.00
Miscellaneous Adjustments	\$27.97
NEW ACCOUNT BALANCE	-\$13.87
AMOUNT DUE BY 06/30/2021	\$0.00

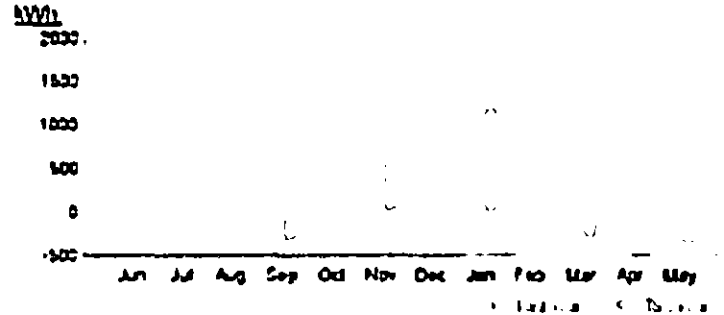
Message Center

Signing up for our e-Bill program is fast and easy! Enroll today at DucquesneLight.com/ebill.

Duquesne Light shares customer information with some trusted partners that offer programs and services you may find valuable. These trusted service providers operate under confidentiality agreements and cannot share your information with others. For more information, please visit DucquesneLight.com/privacy

Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	-371	0	30	64
Last Month	-05	0	20	53
Same Month Last Year	0	0	0	0



Average Monthly Usage for the last 9 months: 300 kWh
 Total Annual Usage for the last 9 months: 3509 kWh

DUQUESNE LIGHT COMPANY

Online: www.DucquesneLight.com

Phone: 412-393-7100

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2021-06-30



Account #
 7796 070 000

06/30/2021	\$0.00
\$ <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	

USD Amount Enclosed

032305 000007166



FRANK J CSERYAK JR
 174 BARBERRY RD
 SEWICKLEY PA 15143 0440

DUQUESNE LIGHT COMPANY
 PO BOX 371324
 PITTSBURGH PA 15250-7324



Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7796070674

Meter Reading Usage Information

Meter Number	774217202
Present 05/10/2021 Act	3,509.4550
Prior 05/10/2021 Act	3,880.8010
Difference	-371.3460
Your Meter Multiplier	1
Total kWh Used	-371.3460

Current Bill Details

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0.0741 / kWh	
DLC Charges		\$13.90
Customer Charge		\$12.49
DSIC Surcharge	4.01%	\$0.60
Sales Tax		\$0.91
Supply Charges		\$0.00
Miscellaneous Charges		\$27.77
Sales of Elec - Residential Generation		-\$20.44
Sales of Elec - Residential Transmission		-\$7.33

Total kWh Used 0.0000

Service Charges \$13.87

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	0.0000	← -393.1 CREDITS DELETED
Total kWh Used/Generated from Current Billing	-371.3460	
Bank NET Generation Balance	-371.3460	

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:
 Supplier Agreement ID: 7796070674
 Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Effective Jun 1, changes in the Customer Charge, reflecting costs to enhance the competitive energy market in PA, will increase the monthly bill of a customer using 600 kWh by about \$0.02 or less than 1%.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- CLICK UP! OR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$0.77 and Estimated PA State Tax of \$0.88 are included in your rates.





FRANK J CSERVAK JR
 174 BARBERRY RD
 Account # 7796-070-000

06/01/2021	\$13.90
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Bill Summary

Bill ID 779102510095

Date Prepared: 05/10/2021

DLC Charges

Amount Due
\$13.90

Previous Account Balance	\$2,409.28
Payment(s) Received as of 04/21/2021	-\$13.90
Balance Forward	\$2,395.38
Disputed Charges	-\$2,395.38
Active Account Balance	\$0.00
DLC Charges	\$13.90
AMOUNT DUE BY 06/01/2021	\$13.90

Message Center

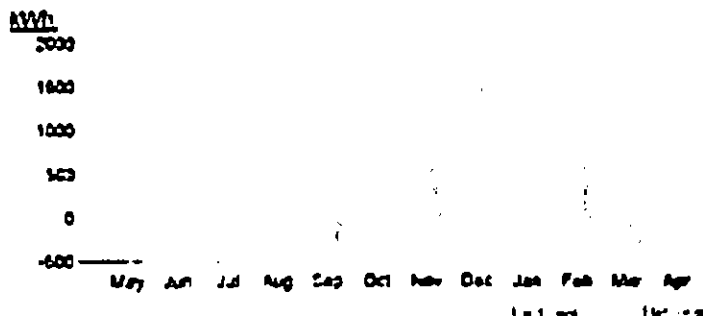
Signing up for our e-Bill program is fast and easy! Enroll today at DuquesneLight.com/ebill and you'll receive an email each month when your bill is available.

Duquesne Light partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar.



Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	95	0	29	51
Last Month	299	0	32	54
Same Month Last Year	0	0	0	0



Average Monthly Usage for the last 8 months: 485 kWh

Total Annual Usage for the last 8 months: 3881 kWh

Online: www.DuquesneLight.com

Phone: 412-353-7100

REGISTRATION AND METER READING DETAILS ON PAGE 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2021-06-01



Account #
 7796-070-000

06/01/2021	\$13.00
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USD Amount Enclosed

034328 000009126
 FRANK J CSERVAK JR
 174 BARBERRY RD
 SE WICKLEY PA 15143 0440



DUQUESNE LIGHT COMPANY
 PO BOX 371324
 PITTSBURGH PA 15250-7324



Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7796070674

Meter Reading Usage Information

Current Bill Details

Meter Number	F74217202
Present 05/10/2021 Act	3 890 8010
Prior 04/11/2021 Act	3 075 3140
Difference	-84 5130
Your Meter Multiplier	1
Total kWh Used	-94 5130
kWh Credits from Prior Billing	-298 5870

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0 0707 / kWh	
DLC Charges		\$13.90
Customer Charge		\$12.49
DSIC Surcharge	4 01%	\$0.50
Sales Tax		\$0 01
Supply Charges		\$0.00

Total kWh Used 0 0000

Service Charges \$13.90

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-298 5870
Total kWh Used/Generated from Current Billing	04 5130
Bank NET Generation Balance	<u>-303 1000</u>

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rtr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 7796070674
 Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us

Additional Notifications

- Give to DoCar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15210. Your gift is tax deductible.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.watchchoices.com.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$0.77 and Estimated PA State Tax of \$0.88 are included in your rates.





Frank J Cservak Jr <fcservak@c-mservices.com>

Fwd: Pics

1 message

**SEWICKLEY HEIGHTS
POLICE REPORT**

Wed, Apr 15, 2020 at 10:52 AM

Frank J Cservak Jr <fcservak@c-mservices.com>

To: Samuel Kochofeld <SKochofeld@sowickleyheightsboro.com>, "Frank J. Cservak" <fcservak@c-mservices.com>

Hello Sam,

I mentioned to you that Duq Lt Co. Terminated my electrical service over this Solar Panel thing on Monday 3/4/20.

This is the result of my filing an "informal" PUC Claim BCS No: 3691697 Dtd. 4/15/2019 which was ultimately Denied by the PUC on 1/11/2020. I filed my Notification of Intent to Appeal and filed my Formal Complaint on 3/4/20 (the day my Service was Terminated).

The dispute is over Meter Readings, Rates, Unfair Billing Practices, Extortion and Improper Termination of Services and started in 2017 when I finally gained Approval to install the Solar Panels. The Meters have been changed or "re-flashed" over a dozen times since I went to Net Metering in 2017. I also have an Electricity Data Logger that records all the electricity generated by my panels, used and purchased from DLCo that confirms their hokoy meter readings and demonstrates how badly they rip us off.

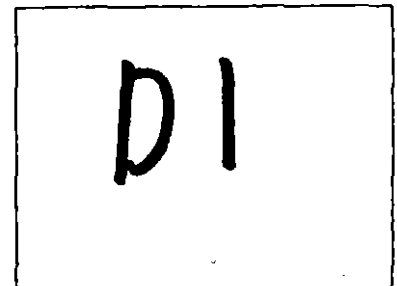
On Thurs 2/13/2020 three people came unannounced and entered my property and headed to "inspect" the Service Connection on the house. I told the leader, Emp #3032 (No Name) that I was going to place a call to the Police he said "Go Ahead" with a very surly attitude... I went to place a call and grabbed my phone, but the situation was moving too fast. When I returned and engaged him in conversation as to what they were doing, he replied that they were doing a Safety Inspection and Changing the Meter. When they were finished I asked them how it looked... Robert Boardley #3630 who was obviously the Technician, said it was "OK".

When I asked #3032 for his name, he would not comply, only offering to let me take a pic of their badges (good thing I had my phone). Of Particular interest to me is Employee #3630 who does not have a Name on his badge but rather "Security Services"... I have a sneaking suspicion that this individual is Charles Stofenberg, Senior Meter Engineer, the person at Duq Lt Co. behind my problems and the one responsible for Terminating my Service.

In any event, with all the scammers and thieves out there, Duq Lt shouldn't be sending guys like that around (calling the shots) without Proper Identification. Please note that the other two Employees were Properly Identified.

It would help in my Formal Complaint if I could confirm that was Stofenberg. Thank you. Frank

Frank J. Cservak Jr.
FCservak@C-MServices.com
412-427-4385



----- Forwarded message -----

From: Frank J Cservak Jr <fcservak@c-mservices.com>
Date: Wed, Apr 15, 2020 at 9:24 AM
Subject: Pics
To: Frank J. Cservak <fcservak@c-mservices.com>

3 attachments

20200213_084708.jpg
257K



MARY B #6998
HOSTERT



20200213_084713.jpg
228K

TECHNICIAN

ROBERT BOARDLEY

#3630



20200213_084703.jpg
193K

SECURITY SERVICES

#3032

Mary B. I.

Employee Number

6998

Issued 24 Apr 2018

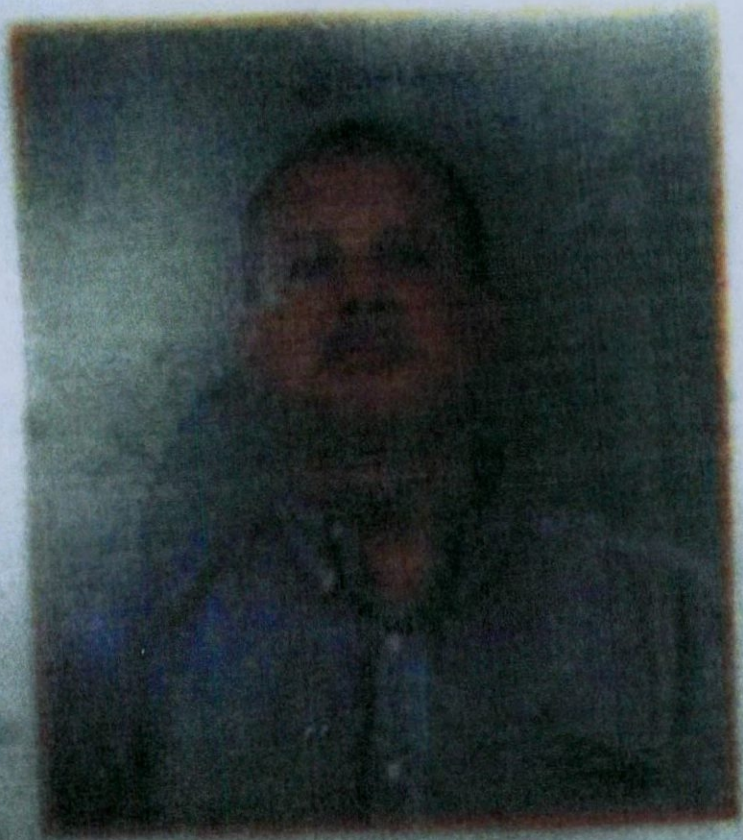


BLC
BANKING LIFE CARE

300

3032

Issued 8 Mar



DLC
DYNAMIC LINK CONTROL



DuquesneLight.com
412-393-7100

Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: 879601741709

Account Number: 8796-070-000

Rate: RS-Residential Service Rider 21

Date Prepared: 02/12/20

Meter Reading Usage Information

Next Scheduled Meter Reading Date: March 5, 2020

Meter Read Information for Meter Number: F82092150

Present: Feb 5, 2020 - Estimate 16600.0000
Prior: Jan 6, 2020 - Estimate -16100.0000
Difference 500.0000

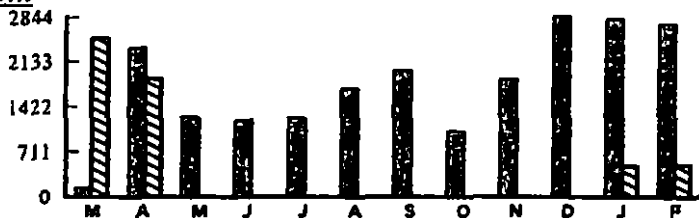
Your Meter Multiplier x 1
Total kWh Used 500.0000

Electric Usage:

Comparing Your Usage

	Feb 19	Feb 20
Avg. kWh Per Day	91	17
Avg. Temperature (E)	27	36
YTD Usage (kWh)	5544	994

kWh:



Legend: Prior 12 Months (Solid Bar), Latest 12 Months (Hatched Bar)

DAYS IN BILLING PERIOD											
M	A	M	J	J	A	S	O	N	D	J	F
17	32	29	30	29	32	33	29	29	30	33	30
31	29	30	32	31	28	33	30	30	29	31	30

- Average Monthly Usage for the past 13 months is 624 kWh.
- Total Annual Usage for the past 13 months is 8108 kWh.

Summary

Prior Billing Information

Amount of Last Bill **TOTALLY** \$1,387.49
Prior Account Balance \$1,387.49

Current Billing Information

DLC Basic Service Charges **FAKE** \$76.33
TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$1,463.82

ESTIMATED CORRECTED BILL

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Mar 4, 2020	Payment Due	Amount Due
\$4.95	\$11.60	1.25%	Mar 4, 2020	\$1,463.82

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number
8796-070-000

PLEASE PAY THIS AMOUNT BY MAR 4, 2020
\$1,463.82

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

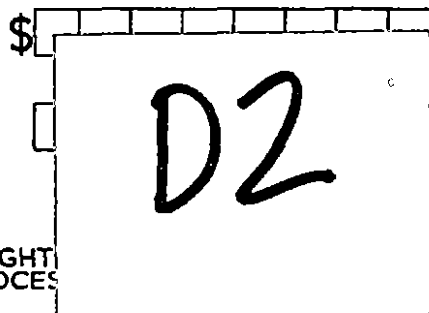
051517 000000080



FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440



DUQUESNE LIGHT
PAYMENT PROCES
PO BOX 67
PITTSBURGH, PA 15267-0001



87960700003 00000000000 000001463824 000001463824



DuquesneLight.com
412-393-7100

Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: 779603398767

Account Number: 7796-070-000

Rate: RS-Residential Service Rider 21

Date Prepared: 02/17/20

Meter Reading Usage Information

Next Scheduled Meter Reading Date: March 5, 2020

Meter Read information for Meter Number: **F82092154**

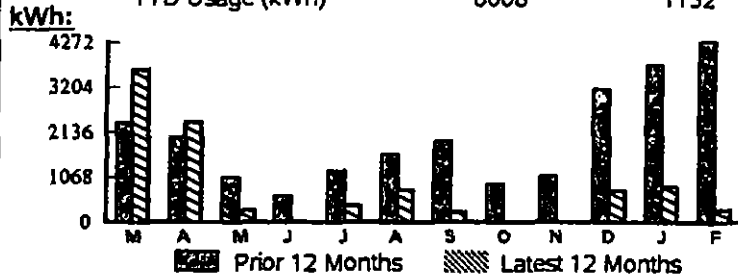
Present: Feb 13, 2020 - Estimate 4200.0000
Prior: Jan 6, 2020 - Estimate 41700.0000
Difference 300.0000

Your Meter Multiplier x 1
Total kWh Used 300.0000

Electric Usage:

Comparing Your Usage

	Feb 19	Feb 20
Avg. kWh Per Day	142	8
Avg. Temperature (F)	27	35
YTD Usage (kWh)	8008	1152



DAYS IN BILLING PERIOD											
M	A	M	J	J	A	S	O	N	D	J	F
29	32	29	32	30	29	33	29	29	30	33	30
31	29	30	32	30	29	33	30	28	32	30	34

- Average Monthly Usage for the past 12 months is 800 kWh.
- Total Annual Usage for the past 12 months is 9604 kWh.

Summary

Prior Billing Information

Amount of Last Bill **\$2,304.07**
Prior Account Balance **\$2,304.07**

Current Billing Information

DLC Basic Service Charges **\$91.29**
TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$2,395.36

ESTIMATED READING

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Mar 9, 2020	Payment Due	Amount Due
\$3.47	\$8.10	1.25%	Mar 9, 2020	\$2,395.36

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number
7796-070-000

PLEASE PAY THIS AMOUNT BY MAR 9, 2020
\$2,395.36

\$

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

USD Amount Enclosed

011191 000013303



FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY PA 15143-9440



DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



77960700006 00000000000 00002395360 00002395360



Customer Name and Service Address:
 FRANK J CSERVAK JR
 174 BARBERRY RD BARN
 SEWICKLEY, PA 15143-9440
 BILL ID: 879609484317

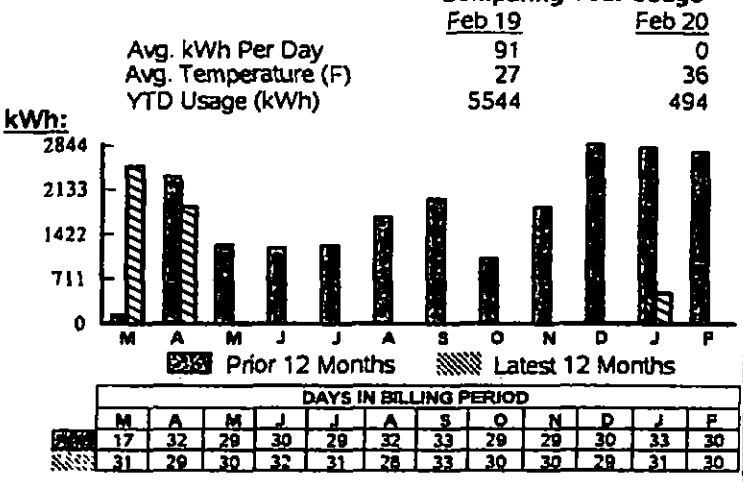
Account Number: 8796-070-000
 Rate: RS-Residential Service Rider 21
 Date Prepared: 02/11/20

Meter Reading Usage Information

Next Scheduled Meter Reading Date: March 5, 2020
Meter Read Information for Meter Number: F82092150
 Present: Feb 5, 2020 - Actual 0.0000
 Prior: Jan 6, 2020 - Estimate 16100.0000
 Difference 0.0000
 Your Meter Multiplier x 1
 Total kWh Used 0.0000

Reset

Electric Usage:



- Average Monthly Usage for the past 13 months is 585 kWh.
- Total Annual Usage for the past 13 months is 7608 kWh.

Summary

Prior Billing Information
 Amount of Last Bill \$1,356.97
 Prior Account Balance \$1,356.97
Current Billing Information
 DLC Basic Service Charges \$30.52
TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$1,387.49

ACTUAL METER READING BILL

For more information see www.duquesnelight.com.
 Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Mar 3, 2020	Payment Due	Amount Due
\$0.75	\$1.77	1.25%	Mar 3, 2020	\$1,387.49

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number 8796-070-000

PLEASE PAY THIS AMOUNT BY MAR 3, 2020 \$1,387.49

\$

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

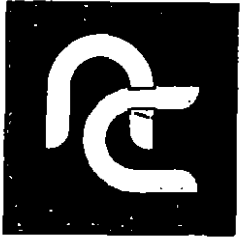
USD Amount Enclosed

049705 000000187

FRANK J CSERVAK JR
 174 BARBERRY RD BARN
 SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001

87960700003 00000000000 000001387492 000001387492



THE LAW OFFICE OF
ALEX COOLMAN

HOME CIVIL RIGHTS

E

Lawsuit alleging illegal searches by Riverside County Sheriff's settled for \$136,000

Attorney: Retired Lake Elsinore couple's two homes were raided due to a false belief they were stealing power to grow marijuana

By ALLYSON VERGARA

Riverside County paid a six-figure settlement to end a lawsuit brought by a Lake Elsinore couple that alleged their two homes were broken into and searched without a warrant by Riverside County Sheriff's deputies in summer 2021.

The county paid \$136,000 to settle a federal civil rights suit filed by [CH], and her husband, [JW], states a news release from their attorney, Alex Coolman.

"This was a very strange and frightening incident," [CH] said in the release. "We did nothing to deserve this, and it made us feel unsafe in our own homes."

[CH] and [JW] sued in March in response to sheriff's raids on their two homes on Aug. 5, 2021.

The operation found no evidence of a crime, alleged Coolman, who said deputies were interested in the couple's low electricity consumption, which some law enforcement agencies believe is linked to illegal marijuana growing.

"The deputies believed the defendants were stealing power to grow marijuana because their power consumption was low, and they said as much," Coolman said in an email.

The retired couple is "thrifty," and uses solar panels to reduce its overall power and electricity use, Coolman said.

Messages this week seeking comment from the Riverside County Sheriff's Department were not returned by Friday evening, Aug. 26.

The settlement has been finalized and two payments of \$66,000 — totaling \$130,000 — have been issued to the couple, Riverside County spokesperson Yaoska Machado said by email.

The lawsuit, which was dismissed Aug. 15, names as defendants Sgt. Julio Olguin and other sheriff's deputies who were involved in the 2021 raid.

The complaint alleges that deputies used a battering ram to break down the side door of the couple's first house in a quiet subdivision of Lake Elsinore. Nobody was home.

Deputies broke down multiple doors inside and spent hours rummaging through the couple's belongings, the news release states. At some point, the deputies' attention shifted to the couple's second home in the same subdivision, where [CH] was home alone, Coolman said.

The 67-year-old said in the release that "uniformed, armed deputies banged on the door."

They told her they had already broken into the couple's other residence "because they believed she was involved in growing marijuana, and demanded to come inside," the release states.

[CH] thought the deputies were soldiers because of their attire, the complaint said.

She came out in response to deputies' repeated pounding on the door, according to the complaint. Deputies, led by Olguin, told her that "someone" had informed them the house was being used to grow marijuana.

[CH] agreed to talk to them, "believing she was being directly accused of a crime by a group of uniformed deputies, and she was not free to terminate the encounter," the complaint said.

She did not grant permission to search their second home, but saw deputies photographing the home and doing a warrantless search of the garage for up to 15 minutes, the complaint said. Neighbors watched and documented the process as deputies searched the homes, wandering in and out for hours, the complaint alleges.

[W] spoke to Olguin on the phone and asked deputies to leave the house, the complaint said. In this conversation, Olguin "admitted that the searches of the homes were illegal," the complaint alleges.

Coolman alleged there have been other raids on homes in Riverside County based on similar theories, but "this is the only one I know of where there was no warrant and no apparent justification."

According to the complaint, damages to several doors and door frames at the couple's first home are estimated at nearly \$6,000 before tax.

The couple alleged sheriff's deputies violated the Fourth Amendment by doing a warrantless search of both homes, and "unreasonably" detaining [CH] by "accosting her, while armed and in uniform."

No evidence of a crime was found, no arrests were made and no charges were filed, Coolman said.

The Sheriff's Department did not document what occurred, but Olguin gave the couple a receipt for damaged property, Coolman said.

"The way the Sheriff handled this situation was unreasonable and illegal," Coolman said. "Nobody's home should be broken into based on a hunch about their use of electricity."

OPEN CA



PROUD VIETNAM VETERANS OF AMERICA MEMBER

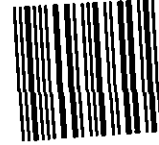
Frank J. Cservak
174 Barberry Rd
Sewickley, PA 15143



7020 3160 0000 5112 9694



1004



17120

U.S. POSTAGE PAID
PM
SEWICKLEY, PA
15143
OCT 14, 22
AMOUNT

\$16.65

R2307M152913-31

RECEIVED

OCT 18 2022

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

SECRETARY
PA PUC
400 NORTH ST.
HARRISBURG, PA 17120
ATTN: Ms ROSEMARY CHIAUETTA

EXHIBIT 3

Initial Decision on 2022 Cservak Formal Complaint

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Frank J. Cservak, Jr.	:	
	:	
v.	:	C-2022-3036252
	:	
Duquesne Light Company	:	

INITIAL DECISION

Before
Conrad A. Johnson
Administrative Law Judge

INTRODUCTION

A Formal Complaint alleging 1) improper service termination; 2) incorrect billing charges; 3) improper deletion of solar credits from electric account; and 4) wrongful reclassification of service account from residential rate to small commercial rate is dismissed. Service termination and incorrect billing allegations ruled upon in the Commission’s prior Opinion and Order, which is pending on a Petition for Review in Commonwealth Court, cannot be relitigated before the Commission. As to the remaining allegations, Complainant failed to meet his burden of proof.

HISTORY OF THE PROCEEDING

Formal Complaint

Frank J. Cservak, Jr. (Complainant or Mr. Cservak) filed a Formal Complaint (Complaint) with the Pennsylvania Public Utility Commission (Commission) against Duquesne

Light Company (Respondent, Duquesne Light, Company or DLC) on October 14, 2022.
Complainant alleges, the following:

- a) Duquesne Light is threatening to or has already shut off my service.
- b) There are incorrect charges on my bills.
- c) Incorrect and fraudulent charges were added to my (2) accounts in February 2020.
- d) “The Fraudulent charges show up as meter Read Information ESTIMATED” . . .as if I was STEALING.”
- e) “Those Billing Statements placed my account in the rears by \$3,859.18.”
- f) “**Wrong Rate:** DLCo changed my rate from Residential to Commercial Rate in September 2021 when my two Billing Accounts and two meters were reduced to one Billing Account and one Meter.”
- g) “**Deletion of Solar Credits:** When the Meter was changed in September of 2021, the Solar Credits that had accrued to Billing Accounts . . . were DELETED.

Complaint ¶ 4.

For relief, Complainant requests the following: 1) restore to my account DLC’s Residential Rider 21 Rate; 2) remove disputed charges in the amount of \$3,757.03 due by September 26, 2022; 3) set account balance to \$0.00; 3) restore -2,332.425 Solar Credits to the existing account balance of -2,366.92 Bank NET Generation as of September 8, 2022.

Complaint ¶ 5.

Answer and New Matter

On November 4, 2022, Respondent filed and served an Answer and New Matter together with a Notice to Plead to New Matter within 20 days of service. Respondent’s Answer specifically denied all material allegations of the Complaint and averred, in part, as follows:

- a) DLC admits terminating Complainant's service on March 2, 2020, for unlawful meter tampering, which was the subject of Complainant's prior Formal Complaint in *Frank J. Cservak, Jr. v. Duquesne Light Company* at Docket No. F-2020-3019005 (*Cservak I*).^[1]
- b) By Opinion and Order dated June 16, 2022, the Commission concluded that DLC had a valid basis for the 2020 termination.
- c) DLC admits the Company issued a 10-day termination notice to Complainant on October 10, 2022, for failure to pay past due amounts.
- d) The current balance on Complainant's account is correct as rendered.
- e) To the extent Complainant disputes charge as of April 5, 2021, such disputes were included in *Cservak I*, and the Commission has determined Complainant's disputes were without merit.
- f) DLC admits that Complainant's account was changed from RS-Residential Service Rate, Rider 21 to GS-Small Commercial Rate Rider 21 Rate, in accordance with DLC's Commission-approved tariff, when Complainant's two accounts were combined at his request in September 2021.
- g) In September 2021 when Complainant's two accounts were combined, the Net Metering Credits on Complainant's two accounts were converted to cash and refunded to Complainant.

Answer ¶ 5.

¹ As the presiding administrative law judge (ALJ) in *Cservak I*, I issued an Initial Decision on February 17, 2021, dismissing, for failure to meet the burden of proof, Mr. Cservak's Formal Complaint alleging 1) there were incorrect charges on his bills or 2) that service termination, based upon his admission of tampering with the utility's facilities, violated the Commission's regulations.

Mr. Cservak filed Exceptions to the Initial Decision on March 24, 2021. In his Exceptions Mr. Cservak claimed the amount of the disputed charges was $\$3,859.18 - \$832.32 = \$3,026.86$. The Exceptions are attached to the Formal Complaint in this proceeding. DLC filed Reply Exceptions to the Initial Decision on April 5, 2021.

By an Opinion and Order entered on June 16, 2022, the Commission denied Mr. Cservak's Exceptions and adopted the ALJ's Initial Decision, in its entirety consistent with the Opinion and Order.

On July 15, 2022, Mr. Cservak filed a Petition for Review with the Pennsylvania Commonwealth Court docketed as *Frank J. Cservak, Jr. v. Pa. Pub. Util. Comm'n*, No. 768 CD 2022. Tr. 18. The petition remains pending as of the date of this decision.

In New Matter, DLC avers a) charges or balances appearing on Complainant's account prior to April 5, 2021, are barred by the doctrine of *res judicata* because the Commission has already determined those balances were correct in *Cservak I* issued on June 16, 2022; and b) for the same reason, allegations pertaining to the electric service termination on March 2, 2020, are barred. New Matter ¶¶ 11-12. Mr. Cservak did not file a reply to New Matter within twenty days of service.²

For relief, Respondent requested that the Complaint be dismissed or set for hearing.

Respondent's Motion for Partial Judgment on the Pleadings

On December 22, 2022, DLC filed a Motion for Partial Judgment (Motion). In pertinent part, DLC reiterated its argument that the Complaint includes two allegations litigated and addressed in *Cservak I*: (1) an 8-month service termination; and (2) charges added to Complainant's accounts in February 2020. Motion ¶¶ 5 and 8. As grounds for its argument, DLC asserted the following:

17. In this case, there is no dispute as to the facts. Complainant's allegations, to the extent they relate to (i) Duquesne Light charges or balances that appeared on his account prior to April 5, 2021; (ii) the March 2, 2020, service termination; and/or (iii) any issues that were addressed by the Commission in the Final Order issued on June 16, 2022, in the 2020 Complaint case [*Cservak I*], are barred by the doctrine of *res judicata*.

18. The doctrine of *res judicata* operates to prevent re-litigation of claims already litigated on the merits. As stated by the Commission in *Frank Tomazin v. Pennsylvania-American Water Company*, 1997 Pa. PUC Lexis 52 (1997), "the policies underlying the doctrine of *res judicata* are minimizing judicial energy devoted to individual cases, establishing certainty and respect for court judgments, and protecting the party relying on the prior adjudication from vexatious litigation."

² Under the Commission's regulations a failure to file a timely reply to new matter may be deemed in default, and relevant facts stated in the new matter may be deemed to be admitted. 52 Pa. Code § 5.63(b).

19. The doctrine of *res judicata*, which is also known as claim preclusion, holds that a final judgment on the merits by a court of competent jurisdiction will bar any future action on the same cause of action between the parties and their privies. *Hopewell Estates, Inc. v. Kent*, 435 Pa. Superior Ct. 471. 476, 646 A.2d 1192 (1994).

20. The doctrine of *res judicata* applies to cases before the Commission. *See, O'Toole v. Bell Telephone Co. of Pennsylvania, Inc.*, 77 Pa. P.U.C. 98, 104 (1992).

21. The doctrine of *res judicata* reflects the refusal of the law to tolerate the re-litigation of a matter decided by a court of competent jurisdiction. For the doctrine to prevail four conditions must be met:

- (1) Identity of issues;
- (2) Identity of causes of action;
- (3) Identity of persons and parties to the action; and
- (4) Identity of the quality and capacity of the parties suing or sued.

Day v. Volkswagenwerk Aktiengesellschaft, 318 Pa. Superior Ct. 255, 474 A.2d 1313, 1316, 1317 (1983).

Motion ¶¶ 17-21. For relief, DLC requested that the Commission dismiss with prejudice the claims that relate to 1) DLC's charges or balances that appeared on Mr. Cservak's account prior to April 5, 2021; 2) the March 2, 2020, service termination; and/or 3) any issues that were addressed by the Commission in the Final Order issued on June 16, 2022, in *Cservak I*.

Complainant's Response to Respondent's Motion

On January 11, 2023, Complainant filed a Response to the Motion for Partial Judgment on the Pleadings (Response). In his Response, Mr. Cservak asserted the following:

- a) The complaint in *Cservak I* was filed before service termination on March 2, 2020.
- b) Fraudulent charges totaling \$3,800.00 were placed on my August 2022 billing statement, and DLC is again threatening service termination over non-payment of those charges.

- c) DLC “visited the property on February 13, 2020, changed the meter again (deleting the Solar Credits on the account); performed a “safety inspection” (all work was OK); and added 800 kwh by means of an “Estimated” bill (\$3800±) putting Cservak’s Billing Statement on the arrears by the amount.”
- d) “The Complainant’s service was terminated in 2020 due to non-payment of his bill. Cservak never ‘tampered’ with a meter, however at the hearing DLCo was able to obtain a Partial Judgment on the meter tampering issue. . .”
- e) The Commission’s June 16, 2022, Opinion and Order in *Cservak I* is now the subject of the Petition for Review before the Commonwealth Court.^[3]
- f) “The incorrect and fraudulent charges which appeared on Cservak’s Billing Statement in August 2022 are the result of the DLCo Hit Squad who visited the property on February 13, 2020....”
- g) “DLCo again threatened to terminate Cservak’s electrical service in August 2022 by making that amount Due and after a 10-Day Shut Off Notice was served on him due to non-payment of his bill, just as DLCo had done in February 2020 which DLCo executed and kept Cservak’s power out for six months.”
- h) “DLCo’s changing the Rate from Residential Rider 21, which it had been since 2015, is in direct violation of Judge Johnson’s instructions at the 2020 Hearing when he verified with DLCo that when the service was restored it would be at the Residential rate. See Hearing Transcript, Pages 291-292.”^[4]
- i) “Solar Credits were deleted from Cservak’s account starting in 2018 at least 5 times when DLCo changed the Meters and remain unaddressed, not considered and unresolved. . . .”
- j) “DLCo’s fraudulent charges and balances that appeared on Cservak’s account(s) as of April 5, 2021, remain unaddressed, not considered and unresolved by either Judge

³ See Footnote 1 above.

⁴ Note is taken here that the transcript for *Cservak I* does not reflect any instructions or verification of the rate upon restoration of service.

Johnson’s Hearing or Gladys Brown Dutrieuille’s Opinion and Order Dtd. June 16, 2022.”

- k) “The Motion should be denied because there are multiple issues as to material facts surrounding the case....”

Response ¶¶ 1-14.

Hearing Notice, Prehearing Order and Hearing Convening

On December 8, 2022, the Commission notified the Parties that this case was scheduled before me for a telephone hearing on February 15, 2023, and on December 9, 2022, a Prehearing Order was served upon the Parties informing them about the procedural rules for the hearing.

The hearing convened as scheduled. Mr. Cservak appeared, self-represented, and testified on his own behalf. He offered Complainant’s Exhibits A through I which were admitted into the record. DLC was represented by Michael A. Gruin, Esquire, who called DLC’s Billing Department Supervisor, Roxanne Morris, and Customer Consumer Relations Supervisor, Greg Murphy to testify. DLC’s witnesses sponsored DLC’s Exhibits 1 through 13, which were admitted into the record. The hearing generated a 193-page transcript.

Argument and Ruling on Motion for Partial Judgment on the Pleadings and Closing the Record

At the commencement of the hearing the Parties were given the opportunity to argue the Motion. Tr. 22-36. DLC argued that Mr. Cservak provided four reasons for his 2022 Complaint: 1) service termination in 2020; 2) incorrect charges stemming from a meter change in 2020; 3) change from residential to commercial rate retroactive to September 2021; and 4) the handling of solar credits on his account. Tr. 23. DLC submitted that the termination of Mr. Cservak’s service on March 2, 2020, and restoration on September 2, 2020, was decided by the Commission in *Cservak I* and could not be relitigated. Tr. 23-27. DLC also claimed in *Cservak I*, the Commission had ruled upon any billing charges occurring prior to April 5, 2021. Accordingly, DLC contended those charges could not be relitigated. DLC premised its argument

on the principal of *res judicata*. Tr. 23-24. DLC requested that the scope of the hearing be limited to the remaining two issues. *Id.*

Mr. Cservak argued that DLC padded his bill with \$3,800.00 and then sent him a termination notice, and within ten days shut off his power. Tr. 29-30, 33. It took him until July (2020) to get a hearing, and his power was not turned back on until September (2020). Tr. 29-30. Mr. Cservak maintained these matters were never adjudicated. *Id.* Mr. Cservak asserted, “And all of this would have been presented in the first case, had my evidence been available.” Tr. 29. Mr. Cservak further asserted that the disputed \$3,800.00 charge from the 2020 Complaint was put back on his bill in August 2022. Tr. 32. However, during the July 2020 hearing in *Cservak I*, he did not get a chance to present evidence because no evidence was available at the time. Tr. 32-33.

From the arguments and the allegations of Mr. Cservak’s present Complaint, it was clear that he was disputing a service termination and billing charges that were the subject of *Cservak I*. More importantly, Mr. Cservak represented that he had taken an appeal of *Cservak I* to the Pennsylvania Commonwealth Court, and he was waiting for a decision from Commonwealth Court. Tr 18. *See supra* note 1. While DLC argued that the doctrine of *res judicata* prevented relitigating of the issues raised in *Cservak I*, *res judicata* applies when there is finality as to the litigation.⁵ Here, the Commission’s Opinion and Order in *Cservak I*, was pending review in Commonwealth Court. Consequently, finality had not been reached. Instead, the application of Rule 1701(a) of the Pennsylvania Rules of Appellate Procedure controlled the outcome of the Motion. Pa.R.A.P. 1701(a). Appellate Rule 1701(a) provides as follows:

General Rule.—Except as otherwise prescribed by these rules, after an appeal is taken or review of a quasijudicial order is sought, the trial court or other government unit may no longer proceed further in the matter.

Pa.R.A.P. 1701(a). None of the exceptions applied to Mr. Cservak’s case.

⁵ During the hearing, I ruled that I had no authority to delve into the matter previously adjudicated. “In legal terms, it’s called preclusion.” Tr. 36-37. This was an error. The above discussion hereby corrects the error.

Accordingly, I explained to the Parties I have no authority to rule on matters on appeal in Commonwealth Court. Tr. 36-37. Accordingly, I ruled that presentation of evidence would be limited to matters occurring after April 5, 2021.⁶ Consequently, in the order paragraphs below, DLC's Summary Motion will be granted.

The record was closed by an interim order entered on April 6, 2023. This case is procedurally ready for ruling.

FINDINGS OF FACT

The Parties and Service Location

1. Complainant Frank J. Cservak, Jr. resides at 174 Barberry Road, Sewickley Heights, Pennsylvania 15143 (the Service Location). Tr. 9.
2. Respondent Duquesne Light Company is a jurisdictional public utility providing electric service to Pennsylvania customers.
3. At the Service Location there is a residence, the House or Home, and a commercial building, the Barn. Tr. 31, 68-69, 79.

The Billing Accounts and Disputed Charges

4. Previously there were two billing accounts and two meters for the Service Location: Account No. 7796-XXX-XXX and Meter No. F74217262 for electric service provided to Mr. Cservak's Home and Account No. 8796-XXX-XXX and Meter No. F82141469 for electric service provided to Mr. Cservak's Barn. Tr. 79; DLC Exhibits 5 and 3.

⁶ Initially, I informed the Parties that the relevant issues concerned the (commercial rate) billing and solar credits. Tr. 40-41. As the hearing progressed, testimony and evidence were received concerning Mr. Cservak's allegation that he was under threat of service termination. Tr. 47-52, 60-63, 76, 138-139, 173.

5. On August 5, 2021, Complainant's two billing accounts had disputed charges totaling \$3,218.68: \$2,395.36 for the Home and \$823.32 for the Barn. Tr. 139; DLC Exhibits 3 and 5.

6. Mr. Cservak's disputed charges totaling \$3,218.68 were at issue in his prior complaint against Duquesne Light. *Cservak I*, Opinion and Order at 10, 16.

Commercial Classification of the Service Account

7. On August 5, 2021, at his request, Mr. Cservak's service for his Home and Barn was combined through one meter and billing under Account No. 7796-XXX-XXX and Meter No. F74217262 starting in September 2021. Tr. 70, 79, 129; DLC Exhibits 11, 2 and 13.

8. Under DLC's tariff, residential rates are available to properties with one or more dwelling units for general household purposes or for commercial or professional activity where the associated consumption represents less than 25% of the total monthly usage of the premises. Tr. 93; DLC Exhibits 13 and 8.

9. Mr. Cservak operates a non-profit corporation, under the fictitious name, Service Never Ends, at the service location. Tr. 144-145, 149-150; DLC Exhibit 12.

10. When Mr. Cservak's service for his Home and Barn was combined through one meter in August 2021, his service was converted from a residential rate to a small commercial rate. Tr. 92, 161; DLC Exhibit 13.

Solar Credits and Duquesne Light's Tariff

11. Mr. Cservak has solar panels installed at the service address, and he receives solar credits on his monthly bills. Tr. 42; DLC Exhibits 3 and 5.

12. A solar credit is the excess kilowatt hours that a customer's solar panels generate in a monthly period. Tr. 80.

13. During any billing period when a customer's solar panels generate more kilowatt hours than those delivered by DLC to the customer, the customer's account is credited for each excess customer-generated kilowatt hour. Tr. 80; Exhibit 9.

14. DLC's Net Metering Service Tariff provides as follows:

Any excess kilowatt hours shall continue to accumulate for the 12 month period ending May 31. On an annual basis, the Company will compensate the customer-generator for kilowatt-hours received from the customer-generator in excess of the kilowatt hours delivered by the Company to the customer-generator during the preceding year at the Company's Price to Compare consistent with the Commission regulations.

Tr. 80; Exhibit 9.

15. On May 31st of each year, DLC conducts a true-up of a customer's solar generation and credits the customer's account for excess solar generation or upon request issues a check to the customer for the excess. When a customer stops service or moves to a new rate, a check is also issued to a customer for excess solar generation. Tr. 81, 118.

16. On September 22, 2021, DLC issued Mr. Cservak a check for excess solar generation associated with the House in the amount of \$47.49; and he cashed the check. Tr. 87-88, 92; DLC Exhibits 1 and 13.

17. On September 22, 2021, DLC issued Mr. Cservak a check for excess solar generation associated with the Barn in the amount of \$67.09; and he cashed the check. Tr. 89-92; DLC Exhibit 6.

Cservak I and Petition for Review

18. On June 16, 2022, the Commission found that Mr. Cservak's dispute of his charges totaling \$3,218.68 was meritless and dismissed his prior complaint, thereby converting the \$3,218.68 charges into undisputed charges. *Cservak I*, Opinion and Order at 17, 23.

19. On June 8, 2022, DLC converted Mr. Cservak's solar credits at the service address into cash on his account balance in the amount of \$54.62 (\$44.98 associated with transmission, plus \$9.64 associated with generation). DLC Exhibit 1.

20. On July 15, 2022, Mr. Cservak filed a Petition for Review of the Commission's Opinion and Order in *Cservak I*. *Frank J. Cservak, Jr. v. Pa. Pub. Util. Comm'n*, No. 768 CD 2022.

21. Mr. Cservak did not file the appropriate security with the Commonwealth Court to stay the effects of the Commission's Opinion and Order in *Cservak I*.

22. On August 3, 2022, Mr. Cservak would not permit DLC access to his Barn to determine/verify 1) any dwelling units within the Barn or 2) equipment and electrical use attributable to nonresidential purposes. Tr. 68-69, 119-120; DLC Exhibit 13.

Shut-Off Notice and Solar Credit Refund Checks

23. On October 10, 2022, DLC issued Mr. Cservak a 10-Day Shut-Off Notice for a past due balance of \$3,797.26, which included the \$3,218.68 undisputed charges. Complainant's Exhibit E.

24. On January 25, 2023, DLC issued a \$32.23 refund check to Mr. Cservak for the payment he had made on his inactive Barn account. Tr. 142; Cservak Exhibit 1. Mr. Cservak does not intend to cash the check. Tr. 174.

25. Mr. Cservak's electricity at the service address is still active. Tr. 92; DLC Exhibit 1.

DISCUSSION

Legal Standards

Complaints and Burden of Proof

Section 701 of the Public Utility Code (Code), 66 Pa.C.S. § 701, provides that any person may complain, in writing, about any act or thing done or omitted to be done by a public utility in violation, or claimed violation, of any law which the Commission has the jurisdiction to administer, or of any regulation or order of the Commission.

As the proponent of a rule or order, Complainant in this proceeding bears the burden of proof pursuant to Section 332(a) of the Code, 66 Pa.C.S. § 332(a). To establish a sufficient case and satisfy the burden of proof, Complainant must show that Respondent is responsible or accountable for the problem described in the Complaint. *Patterson v. The Bell Tel. Co. of Pa.*, 72 Pa.P.U.C. 196 (1990). Such a showing must be by a preponderance of the evidence. *Samuel J. Lansberry, Inc. v. Pa. Pub. Util. Comm'n*, 578 A.2d 600 (Pa. Cmwlth. 1990). A preponderance of the evidence is evidence that is more convincing, by even the smallest amount, than that presented by Respondent. *Se-Ling Hosiery, Inc. v. Margulies*, 70 A.2d 854 (Pa. 1950).

Additionally, any finding of fact necessary to support the Commission's adjudication must be based upon substantial evidence in the record. More is required than a mere trace of evidence or a suspicion of the existence of a fact sought to be established. *Norfolk & W. Ry. Co. v. Pa. Pub. Util. Comm'n*, 413 A.2d 1037 (Pa. 1980).

Upon the presentation by Complainant of evidence sufficient to initially satisfy the burden of proof, the burden of going forward with the evidence to rebut the evidence of

Complainant shifts to Respondent. If the evidence presented by Respondent is of co-equal value or “weight,” the burden of proof has not been satisfied. Complainant now must provide some additional evidence to rebut that of Respondent. *Burleson v. Pa. Pub. Util. Comm’n*, 443 A.2d 1373 (Pa. Cmwlt. 1982).

While the burden of going forward with the evidence may shift back and forth during a proceeding, the burden of proof never shifts. The burden of proof always remains on the party seeking affirmative relief from the Commission. *Milkie v. Pa. Pub. Util. Comm’n*, 768 A.2d 1217 (Pa. Cmwlt. 2001).

Reasonable Service

Section 1501 of the Code, 66 Pa.C.S. § 1501, mandates that a public utility must furnish and maintain adequate, efficient, safe, and reasonable service and facilities, and must make such repairs, changes, alterations, substitutions, and improvements in or to such service and facilities as shall be necessary or proper for the accommodation, convenience and safety of its patrons and the public. Section 102 of the Code defines “service” as:

Used in its broadest and most inclusive sense, includes *any and all acts done, rendered, or performed*, and any and all things furnished or supplied, and any and all facilities used, furnished, or supplied by public utilities[.]

66 Pa.C.S. § 102 (emphasis added). A utility’s “service” is not merely confined to the distribution of utility service, but also includes “any and all acts” related to that function. *West Penn Power Co. v. Pa. Pub. Util. Comm’n*, 578 A.2d 75 (Pa. Cmwlt. 1990). Accordingly, a utility’s solar credit and rate classification practices are included within the scope of reasonable service.

Notification of Service Termination

Section 1406 of the Code permits a utility company to notify a customer of service termination under certain conditions and outlines the procedure the company must follow

in order to terminate service. 66 Pa.C.S. § 1406. Section 1406, in relevant part, states:

(a) **Authorized termination.** — A public utility may notify a customer and terminate service provided to a customer after notice as provided in subsection (b) for any of the following actions by the customer:

(1) Nonpayment of an undisputed delinquent account.

....

(b) **Notice of terminations of service.** —

(1) Prior to terminating service under subsection (a), a public utility:

(i) Shall provide written notice of the termination to the customer at least ten days prior to the date of the proposed termination.

66 Pa.C.S. § 1406(a)(1), (b)(1)(i).

Analysis

The Parties' Positions

In his Complaint, Mr. Cservak raised three issues alleging: 1) threat of service termination; 2) deletion of solar credits from his service account; and 3) change of account from a residential rate to a commercial rate. As a relief for his Complaint, Mr. Cservak wants 1) his solar credits for the electricity generated by his solar panels placed back on his account and 2) change of his service account back to a residential rate.

Duquesne Light admits sending a 10-day termination to Mr. Cservak for a past due balance that was the subject of his prior complaint in *Cservak I*. DLC asserts that Mr. Cservak's account has been properly credited for the electricity generated by his solar panels, and his account rate is correctly categorized as small commercial.

Threat of Service Termination Issue

As noted in the above History of the Proceeding, Duquesne Light's Motion for Partial Judgment on the Pleadings was granted on the March 2, 2020, service termination issue that was addressed in *Cservak I*, which is now pending in Commonwealth Court and cannot be readdressed here. However, Duquesne Light admitted that on October 10, 2022, it sent Mr. Cservak a 10-day service termination for a past due bill. This past due amount included charges in the amount of \$3,218.68 that became undisputed upon the issuance of the Commission's Opinion and Order in *Cservak I*. Although *Cservak I* is pending before the Commonwealth Court, there is nothing in the record in the present proceeding evidencing that Mr. Cservak obtained a stay of the Commission's June 16, 2022, Opinion and Order as provided for under the appellate rules of procedure. *See generally Pa. Pub. Util. Comm'n v. Process Gas Consumers Grp.*, 467 A.2d 805 (Pa. 1983) (requiring certain criteria for the issuance of a stay pending appeal). Consequently, under the Commission's statute governing termination notices, cited above, Duquesne Light was authorized to issue Mr. Cservak a 10-day shut off notice on an undisputed amount. Therefore, Mr. Cservak's allegation that he is improperly under threat of service termination is without merit.

Solar Credit Issue

Mr. Cservak is very particular about his solar credits. Tr. 118-119. His testimony suggests that he wants his solar credits to accumulate on his account rather than being converted to cash. *Id.* However, DLC's Witness Murphy explained during the hearing on May 31st a true-up credit is converted to dollars at the current price to compare for the rate at which the customer is being billed. Tr. 80-81. After the true-up or reconciliation is performed, the customer's next billing will reflect generation credits in cash, and in the alternative, a refund check will be issued to the customer upon request. Tr. 81, 118; DLC Exhibits 1 and 2. Moreover, DLC's tariff requires the Company to follow this process. Furthermore, a public utility's Commission-approved tariff has the full force of law and is binding on the utility and the customer. 66 Pa.C.S. § 316; *Kossman v. Pa. Pub. Util. Comm'n*, 694 A.2d 1147 (Pa. Cmwlth. 1997).

Here, the evidence demonstrates that after each true-up completed on Mr. Cservak's Home and Barn accounts in 2021 and 2022, he was issued refund checks. Tr. 87; DLC Exhibits 1, 4 and 6. Therefore, Mr. Cservak's allegation that solar credits were improperly deleted from his service account is without merit.

Rate Classification Issue

Mr. Cservak claims his rate was improperly switched from residential to commercial. DLC's Witness Murphy explained that under DLC's tariff, residential rates are only available to properties with one or more dwelling units for general household purposes or for commercial or professional activity where the associated consumption represents less than 25% of the total monthly usage of the premises. Tr. 92-94; DLC Exhibit and 8. Witness Murphy further explained that the Company was never able to gain access to the premises to substantiate that less than 25% of the premises' electrical consumption was attributable to commercial. Tr. 92. So electric service was placed on the commercial rate.

Notably the service location has a house and barn for which Mr. Cservak receives solar credits. By definition, a barn is not a dwelling. Mr. Cservak also operates a non-profit corporation, Service Never Ends, at the service location. Tr. 144-145, 149-150; DLC Exhibit 12. A non-profit is a commercial or business enterprise. These factors would operate against classifying Mr. Cservak's rate as residential. Importantly, Mr. Cservak admitted that he would not permit DLC access to his barn to determine/verify 1) any dwelling units within the barn or 2) equipment and electrical use attributable to nonresidential purposes. Tr. 68-69, 119-120; DLC Exhibit 13. Consequently, his request to order DLC to change his service rate from commercial to residential must be denied.

Ruling

Weighing the testimony and analyzing the exhibits presented in this proceeding, a ruling is required that Mr. Cservak failed to carry his burden to demonstrate that Duquesne Light violated the Code or a Commission order or regulation or that he is entitled to the relief that he requested. Accordingly, the Complaint will be dismissed in the ordering paragraphs below.

CONCLUSIONS OF LAW

1. The Commission has jurisdiction over the Parties and subject matter of this proceeding. 66 Pa.C.S. § 701.
2. Complainant carries the burden of proving Respondent has in some manner violated the provisions of the Public Utility Code, or the regulations of the Commission or a Commission order in providing him with electric service. 66 Pa.C.S. § 332(a).
3. The Public Utility Code requires a public utility to furnish and maintain adequate, efficient, safe, and reasonable service and facilities, and must make such repairs, changes, alterations, substitutions, and improvements in or to such service and facilities as shall be necessary or proper for the accommodation, convenience, and safety of its patrons and the public. 66 Pa.C.S. § 1501.
4. A utility may issue a customer a service termination notice for nonpayment of an undisputed delinquent account. 66 Pa.C.S. § 1406.
5. A public utility's Commission-approved tariff has the full force of law and is binding on the utility and the customer. 66 Pa.C.S. § 316; *Kossmann v. Pa. Pub. Util. Comm'n*, 694 A.2d 1147 (Pa. Cmwlth. 1997).
6. Complainant has not met his burden of proof as required under the Public Utility Code. 66 Pa.C.S. § 332(a).

ORDER

THEREFORE,

IT IS ORDERED:

1. That Duquesne Light Company's Motion for Partial Judgment on the Pleadings at Docket No. C-2022-3036252 is granted and the claims regarding service termination and incorrect billing charges are dismissed.

2. That the Complaint of Frank J. Cservak, Jr. in Frank J. Cservak, Jr. v. Duquesne Light Company at Docket No. C-2022-3036252 is dismissed.

3. That the Secretary's Bureau shall mark Docket No. C-2022-3036252 closed.

Date: July 5, 2023

_____/s/
Conrad A. Johnson
Administrative Law Judge

EXHIBIT 4

2023 Cservak Formal Complaint

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), email address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name Frank J. Cservak Jr. P.E.

Street/P.O. Box 174 Barberry Road Apt # _____

City Sewickley Heights State PA Zip 15143

County Allegheny

Telephone Number(s) Where We Can Contact You During the Day (required):

(412) 427-4385 (mob) (412) 281-5050 (bus)

Email Address (required): FCservak@C-MServices.com

Utility Account Number (from your bill) 8796-70-000 & 7796-070-000

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name N/A

Street/P.O. Box _____

City _____ State _____ Zip _____

2. Methods of Communication by the Commission

You have three options on how you would like to receive all communication from the Commission about your Complaint. By selecting one of the following three options, you are agreeing to receive all hearing notices, orders, and related documents about your Complaint in the manner selected.

Select one of the following options for receiving all communications from the Commission:

- a. **eFiling:** You agree to open and use an eFiling account – free of charge through the Commission's website. By selecting this method you will be eServed. (This is the best way to receive, file, and submit documents).

Initial here if you are selecting eFiling 
(And create an eFiling account at <http://www.puc.pa.gov/efiling/default.aspx>)

- b. **Email:** You agree to receive all documents by email (using the email you provided on page 1). Please note that you will only be able to receive documents from the Commission by email and will not be able to file documents by Email or Fax. To submit documents to the Commission you must create an eFiling account accessed at <http://www.puc.pa.gov/efiling/default.aspx> or mail your submissions.

Initial here if you are selecting Email service: _____

- c. **First Class Mail:** You agree to be served only by First Class Mail (at the address on page 1 of this form).

Initial here if you are selecting First Class Mail service: _____

***If you do not select one of the three options above, the Commission will serve all documents to you by First Class Mail at the address listed on page 1 of this form.**

3. **Name of Utility or Company (Respondent)**

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

DUQUESNE LIGHT COMPANY

4. **Type of Utility Service**

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- Electric Gas Water Wastewater/Sewer Storm Water
 Steam Heat Motor Carrier (taxi, moving co., limo)
 Telephone/Telecommunications (local, long distance)

5. **Reason for Complaint**

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. **Your complaint may be dismissed without a hearing if you do not provide specific information.**

- The utility is threatening to shut off my service or has already shut off my service.
 I would like a payment agreement.
 Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.
 I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.
 Other (explain).

Malicious Prosecution by Duquesne Light Company over Cservak's Solar Panel Installation.

Fraudulent billing practices by DLCo from 10/7/17 to 4/7/19 on Account #8798 and Account #7798 resulted in \$5,451.79 of OVER BILLINGS generated through unwarranted Rate Changes; No tabulation of Solar Credits or Net Metering Statements; Adding kWh to the Billing Statement through fraudulent ESTIMATED METER READINGS; Changing Meters without

carrying forward the Solar Credits; Fraudulently Changing the Previous Account Balances; among other Accounting irregularities.

Cservak should be reimbursed \$5,451.71 for those OVERBILLINGS which occurred before DLCo Terminated his Service for non-payment of his bill.

Additionally, the fraudulent billing practices of: Adding kWh to the Billing Statement by using fraudulent ESTIMATED METER READINGS; Changing Meters without carrying forward the Solar Credits; Fraudulently Changing the Previous Account Balance resulting in "Charges Due" of \$3,822.12 being placed on his Billing Statement in 2020 that remain on Cservak's current Billing Statement as "Disputed Charges".

A complete accounting of the Billing Statements for the time period considered is detailed on Attachments #1 and #2. Attachment #3 is DLCo Billing Statements 1/20 & 2/20. Attachment #4 is DLCo Billing Statements 6/23 & 7/23. Solar generation data collection was provided by The Energy Detective (TED) and Tesla/Solar City and is determined to be accurate to within 1%.

HISTORY OF THE COMPLAINT

1. In September 2017, the necessary Permits were granted by Sewickley Heights Borough and Solar City (now Tesla) was granted permission by DLCo to energize the Solar Panels on the House Acct #8796 and Barn Acct #7796 at the residence at 174 Barberry Road, Sewickley Heights Borough. .
2. On 10/7/2017 Net Meter #F73789721 was installed for the House Act #8796.
3. On 11/8/2017 Net Meter #F82092154 was installed for the Barn Act #7796.
4. During the period 10/7/17 through 2/18/2018, on the House #8796 account, the Geothermal Heat Pump Rate was REMOVED, not affording Cservak the Rate as it had been since 2015. In addition, Solar Credits were not being tabulated, resulting in an OVERBILLING to the House #8796 of \$457.35. **Those Bills were paid in full by Cservak and are accounted for on Attachment #1 and Attachment #2. Cservak is owed a \$457.35 REFUND for this time period for the House #8796 account.** No Net Metering Statements were provided. Then the Meter was CHANGED.
5. During the period 11/8/17 through 8/6/2018, on Barn #7796 account, the Geothermal Heat Pump Rate was REMOVED, not affording Cservak the Rate as it had been since 2015. In addition, Solar Credits were not being tabulated resulting in an OVERBILLING to the Barn #7796 of \$1358.76. **Those Bills were paid in full by Cservak and are shown on Attachment #1 and Attachment #2. Cservak is owed a \$1358.76 REFUND for this time period.** No Net Metering Statements were provided. Then the Metering Rate was changed.
6. On 2/19/2018 DLCo CHANGED House #8796 Meter - New Meter #F74184522 and RESET to 0000.
7. During the period 2/19/2018 through 9/10/2018, on House #8796 account, the Geothermal Heat Pump Rate was REMOVED, not affording Cservak the Rate as it had been since 2015. In addition, Solar Credits were not being tabulated resulting in an OVERBILLING to the House #8796 of \$1515.26. **Those Bills were paid in full by Cservak and are shown on Attachment #1 and Attachment #2. Cservak is owed a \$1515.26 REFUND for this time period.**

8. On 3/15/2018, Cservak contacted DLCo Customer Service (Trey this time) regarding the NET Metering Credits that were not appearing on his Billing Statements and was referred to Charles Stoltenberg, Senior Metering Engineer who wanted to "come out and inspect the equipment in the Barn" although he would not say what he wanted to inspect. Mr Stoltenberg had no explanation as to why Cservak's Smart Meters were not configured for Net Metering as they should have been since December 2018 when permission was granted by Sewickley Heights and DLCo; and why the NET Metering Credits were not appearing on Cservak's Billing Statements. Stoltenberg never responded to Cservak's inquiry as to why his Solar Credits were not appearing on the Billing Statements.
9. On 4/7/19 **Duquesne Light Company flip-flopped the two Billing accounts**, Now calling #8796 the Barn and #7796 the House. Now try to keep up...
10. On 4/15/2018, Cservak filed Informal Complaints PUC BCS Case #3691697 and PUC BCS Case #3691576 with the Public Utility Commission.
11. On 5/16/2018, Cservak notified the PUC and DLCo by Email with Data confirming that the Meters were not providing NET metering of Solar Panel Generation and No Solar Credits were being provided and provided spreadsheets of the Billing Statements data as proof.
12. On 9/8/18, DLCo changed the Billing Rate for the Barn #7796.
13. During the period 9/8/2018 through 4/7/2019, on the Barn #7796 account, the Geothermal Heat Pump Rate was REMOVED, not affording Cservak the Rate as it had been since 2015. In addition, Solar Credits were not tabulated resulting in an OVERBILLING to the Barn #7796 of \$1,537.25. **Those Bills were paid in full by Cservak and are shown on Attachment #1 and Attachment #2. Cservak is owed a \$1,537.25 REFUND for this time period.**
14. On 4/7/2019 the accounts for the House and Barn were flip-flopped.
15. On 9/10/2018 **DLCo CHANGED House #8796 Meter** - New Meter #F82092150 and RESET to 000000.
16. During the period 9/10/18 through 4/7/2019, on House #8796 account, the Geothermal Heat Pump Rate was REMOVED, not affording Cservak the Rate as it had been since 2015. In addition, Solar Credits were not tabulated resulting in an OVERBILLING to the House #8796 of \$583.17. **Those Bills were paid in full by Cservak and are shown on Attachment #1 and Attachment #2. Cservak is owed a \$583.17 REFUND for this time period.**
17. After not hearing anything from the PUC since April, on December 20, 2019, Cservak sends Email Updates to PUC CASE #3691576 (Angie) and PUC CASE #3691697 (Jose) who are supposed to be handling the case.
18. On December 24, 2019, Informal Complaints BCS #3691576 (Angie) and BCS #3691697 (Jose) are DENIED with the PUC ordering Cservak to pay the DLCo Bills.
19. On 12/31/2019, Cservak had the House and Barn wiring connected through one meter as it is today.

20. On 1/12/2020, DLCo started using **ESTIMATED METER READINGS** on the **Billing Statements on Act #8796 and Act #7796 to CHARGE 495.000 kWh (\$74.25) and 851.8470 kWh (\$127.77) respectively to the two Billing Statements.** Be aware that the Meter for Act #7796 was disconnected from the Barn on 12/31/19. These are fraudulent charges on both accounts. See Attachment 3.
21. On 1/14/2020, Cservak filed his **INTENT TO APPEAL BCS #3691576 and BCS #3691697.**
22. On 2/11/2020, DLCo issues **Billing Statement for Act #8796 and changes the "Prior Account Balance" to \$1356.97 when the "Prior Account Balance" from the 1/12/20 Billing Statement was \$110.78 resulting in adding \$1,246.19 to the Billing Account.** This is a fraudulent accounting and billing practice.
23. On 2/12/2020 DLCo issues **Billing Statement for Act #8796 and using ESTIMATED METER READINGS charges 500 kWh resulting in fraudulently adding \$76.33 to the Billing Account bringing the Fraudulent Total on Act #8796 to \$1,463.82.**
24. On 2/13/2020, the DLCo Diversion Unit Inspection visited 174 Barberry unannounced. They were found at the Meter location of the House and Barn performing a "Safety Inspection" which Technician Boardley DLCo Emp #3630 reported to be "OK". "Mr Security Services" DLCo Emp. #3032 informed me that they were changing the meter again and Ms. Hostert, Emp. #6998 told me that I had to pay my bill. When I asked if they knew that I was filing a Formal Complaint regarding the Billing Statements, they reacted confrontationally with Mr Boardly explaining to me that he had 5 kids and he had to pay his electric bill too; so I should pay mine. By the end of their visit, all three DLCo employees told me to "pay the bill" and also were sure to inform me that DLCo doesn't generate power any more.
25. On 2/17/2020, DLCo's **Billing Statement for Act #7796 (disconnected Meter) changes the "Prior Account Balance" to \$2304.07 when the "Prior Account Balance" from the 1/12/20 Billing Statement was \$504.58 resulting in adding \$1,799.49 to the Billing Account. In addition, ESTIMATED METER READINGS were used again to charge 300 kWh to the account resulting in fraudulently adding \$76.50 to the Billing Account bringing the Fraudulent Total on Act #7796 to \$2,395.36.**
26. **As of 2/17/2020 the totally Fraudulent Charges Total on Act #8796 was \$1,463.82 and the totally Fraudulent Charges Total on Act #7796 was \$2,395.36 for a Grand Total of \$3,859.18 which remains on Cservak's Billing Statement today.**
27. On 3/4/2020, Cservak delivered his Formal Complaint at 11:30 am to Bonnie Allison of the PUC in Harrisburg and specifically requested a Hearing. By the time Cservak returned home 4 hours later, his Electrical Service was **TERMINATED** for being **DELINQUENT**. When Cservak called Ms Allison and told her what had happened she replied: "Well, they shouldn't have done that..." After repeated calls over the next two days, the Complaint was finally Docketed #F-2020-3019005 on 3-7-2020 and was sent to Mediation by Audley Brown after Cservak specifically requested a Hearing.
28. On 3/4/2020, DLCo **TERMINATED** Cservak's Electrical Service for non-payment of his bills forcing him to live on a gasoline generator at the outset of the Covid Pandemic while the PUC allowed DLCo to delay restoration of Cservak's electrical service over non-existent Permits, Inspections and Approvals for 8 months.

29. On July 9, 2020, at the Telephone Only Hearing by Judge Johnson, not one piece of Cservak's Evidence was able to be accessed by the Judge. Judge Johnson in his Initial Decision, issued March 2, 2021, convicted Cservak of wrongdoing for having a meter removed and having his house and barn wired to one Meter as it is today. The Judge's "dirty hands" assertion in the Order is problematic for this Professional Engineer who is most interested in having the verdict corrected.
30. After the July 9th Hearing, Cservak was forced to endure 4 more months on the emergency generator as he continued to be damaged by DLCo and Sewickley Heights Borough over non-existent Permits, Inspections and Approvals.
31. Finally, after seven (8) full months on an emergency generator during the China Pandemic, electrical service was restored to Cservak via One Meter that he had requested 2 years earlier. At that Site Visit Paul Pietropaolo and Gene Balenciaga supervised the installation of a new Meter Socket and a New Meter. Also in attendance other than technicians was Ms Hostert, the Accounting member of the DLCo's Diversion Unit. .
32. Judge Johnson's Initial Opinion was issued March 2, 2021. It then takes Gladys Brown Dutrieuille, Chairman 1 year and 4 months to write the ORDER AND OPINION of June 16, 2022 that substantiates Judge Johnson's INITIAL DECISION that Cservak had "dirty hands" and in which she writes: "The Complainant's (Cservak) mere layman's assertion of his TED device' recording accuracy..." is defamatory to this Professional Engineer and Cservak looks to the new Hearing and/or the PETITION FOR REVIEW OF THE PENNSYLVANIA UTILITY COMMISSION'S OPINION AND ORDER DENYING PETITIONER'S EXCEPTIONS AND DISMISSING PETITIONER'S COMPLAINT DATED - JUNE 16, 2022 - IN THE COMMONWEALTH COURT OF PENNSYLVANIA to have Ms. Brown Dutrieuille's claim Stricken from the Record.
33. On 10/13/2022 Cservak filed Formal Complaint C-2022-3036252 when DLCo made \$3,735.80 of "Disputed Charges" due and payable and a 10-DAY SHUT-OFF NOTICE was issued.
34. On 2/15/2023 a Telephonic Hearing was held by Judge Conrad A. Johnson, Administrative Law Judge.
35. From 3/29/23 to 4/4/23 Cservak contacted DLCo Call Center speaking to Jackie, David and finally Nancy regarding the fraudulent Billing statements who informed Cservak to file a Formal Complaint.
36. On 7/5/2023, Judge Johnson published his initial decision in which he dismissed the Complaint due to a Court technicality.
37. On 7/10/2023 Cservak received his Billing Statement for Act #7796 that carries a "Previous Account Balance" calling them DISPUTED CHARGES of \$3,822.12 remaining on the Account. Please REMOVE these FRAUDULENT CHARGES. See Attachment #4.

Note: If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

Has a court granted a "Protection From Abuse" order or any other order for your personal safety or welfare?

YES

NO



If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

8. **Prior Utility Contact**

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO



Note: If you answered yes, move to Section 9. No further contact with the utility or company is required. If you answered no, answer the question in Section 8 b. and answer the question in Section 8 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES



NO

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

9. **Legal Representation**

If you are filing a Formal Complaint as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer in this matter, provide your lawyer's name, address, telephone number, and email address, (all required contact information). Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____

Street/P.O. Box _____

City

State

Zip

Area Code/Phone Number _____

E-mail Address _____

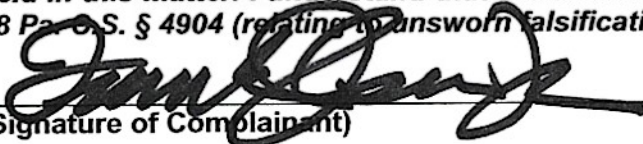
Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

10. Verification and Signature

You must sign your complaint. Individuals filing a Formal Complaint **must** print or type their name on the line provided in the verification paragraph below and **must** sign and date this form in **ink**. **If you do not sign the Formal Complaint, the PUC will not accept it.**

Verification:

I Frank J. Cservak Jr. P.E., hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).


(Signature of Complainant)

7-24-2023
(Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification **must** be signed by an authorized officer or authorized employee. If the Formal Complaint is **not signed** by one of these individuals, the PUC **will not accept it.**

11. How to File Your Formal Complaint

Electronically. You must create an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

Mail. Mail the completed form with your original signature and any attachments, by certified mail, priority mail, or overnight delivery to this address and retain the tracking information as proof of submission:

Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, Pennsylvania 17120

If you are appealing a BCS decision: follow the directions in the cover letter you received from the Secretary's Bureau with the formal complaint form. **ONLY** Formal complaints appealing a BCS decision can be filed by fax, email or overnight delivery to meet filing deadlines. **All other formal complaints MUST be efiled or mailed.**

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint for your records. Please know that your complaint form and the utility's answer will not be published to the PUC's website. Once your complaint case moves to the Office of Administrative Law Judge, any filings you make should be marked confidential if you do not want them published to the website.

House - 8796

DATE	METER #	Meter Reading	Duq Lt Co Kw Rate	DLC Kw	Duq Lt Co Bill	TED Usage Kw	Ted & Telsa Solar Kw	Cservak Net Kw	Corrected Heat Pump Kw Rate	Heat Pump Rate (Fixed)	Corrected Bill	Adjustments House - 8796	
10/7/17	F73789721	26830.5090	\$0.1569	1635.5730	\$258.64	441.2		441.2	\$0.1569	\$0.1569	\$69.22	-\$187.42	
11/5/17		28482.8930	\$0.1587	1652.3840	\$262.29	721.7		721.7	\$0.1333	\$0.1333	\$96.20	-\$166.09	
12/5/17		30794.0300	\$0.1540	2311.1370	\$358.02	1625.5	-231.3	1394.2	\$0.1024	\$0.1194	\$166.47	-\$189.55	
1/7/18		33395.4500	\$0.1559	2601.4200	\$405.57	3556.0	-210	3346.0	\$0.1153	\$0.1225	\$409.89	\$4.32	
2/6/18		35846.5940	\$0.1550	2451.1440	\$379.95	4216.6		4216.6	\$0.1004	\$0.1004	\$423.35	\$43.40	
2/19/18		36424.0000	\$0.1605	577.0080	\$92.65	1314.0	-94.2	1219.8	\$0.0994	\$0.1071	\$130.64	\$37.99	
		Sub Total			11229.0640	\$1,753.12	11875.0	-535.5	11339.5			\$1,295.77	-\$457.35
2/19/18		0.0000				Change Meter							
3/7/18	F74184522	143.8100	\$0.2112	143.8100	\$30.37	656.0	-219.8	436.2	\$0.0608	\$0.0915	\$39.91	\$9.54	
4/8/18		2484.0060	\$0.1555	2340.9960	\$363.89	2337.8	-750.1	1587.7	\$0.0722	\$0.1053	\$168.77	-\$195.12	
5/7/18		3731.9330	\$0.1651	1247.9270	\$206.03	1086.6	-847.6	241.0	\$0.0357	\$0.1611	\$38.83	-\$167.20	
6/6/18		4937.0710	\$0.1621	1205.1380	\$195.31	553.8	-933.2	-379.4	-\$0.1317	\$0.1928	-\$72.96	-\$268.27	
7/5/18		6181.7920	\$0.1623	1244.7210	\$202.02	908.6	-877.7	30.9	\$0.0058	\$0.1715	\$5.30	-\$196.72	
8/6/18		7880.8660	\$0.1603	1699.1740	\$272.42	1744.3	-1016.8	727.5	\$0.0660	\$0.1553	\$115.16	-\$157.26	
9/8/18		9870.7720	\$0.1575	1989.8060	\$313.35	191.8	-850.2	-658.4	-\$1.1829	\$0.3446	-\$226.88	-\$540.28	
9/10/18		9905.0000	\$0.0000	34.2280									
		Sub Total			9905.0000	1583.39	7480.9	-5495.4	1985.5			\$68.13	\$1,515.26
9/10/18			0.0000				Change Meter						
10/7/18	F82092150	991.5180	\$0.1704	991.5180	\$168.95	1353.4	-606.7	746.7	\$0.0906	\$0.1643	\$122.68	-\$46.27	
11/5/18		2839.0670	\$0.1541	1847.5490	\$284.74	712.6	-384.5	328.1	\$0.0756	\$0.1643	\$53.91	-\$230.83	
12/5/18		5684.9620	\$0.1509	2845.8950	\$429.56	3058.3	-172.8	2885.5	\$0.1018	\$0.1079	\$311.35	-\$118.21	
1/7/19		8491.7320	\$0.1417	2806.7700	\$397.67	3541.3	-159.8	3381.5	\$0.1008	\$0.1056	\$357.09	-\$40.58	
2/6/19		11228.6080	\$0.1608	2736.8760	\$440.21	4188.9	-50	4138.9	\$0.1021	\$0.1033	\$427.55	-\$12.66	
3/9/19		13733.1370	\$0.1617	2504.5290	\$404.86	3402.8	-216.6	3186.2	\$0.0956	\$0.1021	\$325.31	-\$79.55	
4/7/19		15596.2680	\$0.1665	1863.1310	\$310.19	3077.6	-556.6	2521.0	\$0.0829	\$0.1012	\$255.13	-\$55.06	
		Sub Total			15596.2680	2436.18	19334.90	-2147.00	17187.90			\$1,853.01	-\$583.17
							Flip-Flop Billing Accounts						
5/7/19			15605.5590	\$1.5703	9.2910	\$14.59	711.3	-770.4	-59.1	\$0.0205	\$0.1079	\$14.59	\$0.00
6/9/19		15260.6720	-\$0.0386	-344.887	13.32	110	-941	-831	\$0.1211	\$0.1803	\$13.32	\$0.00	
7/17/19		15014.0000	-\$0.0549	-246.632	13.53	45.2	-44.5	0.7	\$0.2993	\$0.1803	\$13.53	\$0.00	
8/8/19		15414.0530	\$0.0329	400.013	13.18	843	-1038	-195	\$0.0156	\$0.3243	\$13.18	\$0.00	
9/9/19		15264.8300	N/A	-149.223	14.37	395.5	-1048.4	-652.9	N/A	N/A	\$14.37	\$0.00	
10/9/19		15197.8170	N/A	-67.013	14.06	-113.6	-880.7	-994.08	N/A	N/A	\$14.06	\$0.00	
11/10/19 (EST)		15106.0611	N/A	-91.7559	14.37	34.9	-605.7	-570.8	N/A	N/A	\$14.37	\$0.00	
12/8/19		15605.0000	N/A	489.9369	13.36	92.2	-39.5	52.7	N/A	N/A	\$13.36	\$0.00	
		Sub Total		-0.2700	\$110.78	2118.50	-5368.90	-3250.18			\$110.78	\$0.00	
		Grand Totals		36730.0620	\$5,883.47	40809.3	-13546.8	27262.7			\$3,327.68	-\$2,555.79	

ATT # 1

2 PAGES

Service Never Ends Barn - 7796

METER #	DATE	Meter Reading	Duq Lt Co Kw Rate	DLC Kw	Duq Lt Co Bill	Ted Usage Kw	Ted & Telsa Solar Kw	Cservak Net Kw	Heat Pump Rate (Fixed)	Corrected Bill	Adjustments Barn - 7796	
F82092154	11/8/17	0.0000										
	Change Meter											
	12/5/17	2150.5320	\$0.1660	2150.5320	\$356.93	1,868.3	-83	1,785.3	\$0.1085	\$193.71	-\$163.22	
	1/7/18	5354.8930	\$0.1544	3204.3610	\$494.71	2,025.6	-128.8	1,896.8	\$0.1137	\$215.67	-\$279.04	
	2/6/18	8450.5110	\$0.1537	3095.6180	\$475.67	1,956.2	-120	1,836.2	\$0.1140	\$209.33	-\$266.34	
	3/7/18	10815.4870	\$0.1552	2364.9760	\$367.15	1,825.6	-195	1,630.6	\$0.1110	\$181.00	-\$186.15	
	4/8/18	12830.5650	\$0.1566	2015.0780	\$315.56	1,795.7	-520.2	1,275.5	\$0.1093	\$139.41	-\$176.15	
	5/7/18	13882.3840	\$0.1676	1051.8190	\$176.26	1,725.3	-559.9	1,165.4	\$0.1508	\$175.74	-\$0.52	
	6/6/18	14509.9780	\$0.1742	627.5940	\$109.34	1,143.8	-722.9	420.9	\$0.1580	\$66.50	-\$42.84	
	7/8/18	15707.3030	\$0.1628	1197.3250	\$194.89	1,266.1	-706.4	559.7	\$0.1614	\$90.34	-\$104.55	
	8/6/18	17310.4280	\$0.1610	1603.1250	\$258.05	1,599.7	-858.7	741.0	\$0.1594	\$118.12	-\$139.93	
		Sub Total			17310.4280	\$2,748.56	15,206.3	-3894.9	11,311.4		\$1,389.80	-\$1,358.76
	Metering Rate Changed											
	9/8/18	19221.5820	\$0.1578	1911.1540	\$301.58	1,454.5	-730.6	723.9	\$0.1642	\$118.86	-\$182.72	
	10/7/18	20132.1300	\$0.1667	910.5480	\$151.77	1,309.2	-453.1	856.1	\$0.1671	\$143.05	-\$8.72	
	11/5/18	21230.9680	\$0.1601	1098.8380	\$175.87	1,506.5	-258.2	1,248.3	\$0.1166	\$145.55	-\$30.32	
	12/5/18	24388.2690	\$0.1504	3157.3010	\$474.81	2,742.5	-137.4	2,605.1	\$0.1050	\$273.54	-\$201.27	
	1/7/19	28125.2920	\$0.1426	3737.0230	\$533.05	1,151.2	-54.8	1,096.4	\$0.1245	\$136.50	-\$396.55	
	2/6/19	32395.9390	\$0.1589	4270.6470	\$678.42	2,781.1	-83.3	2,697.8	\$0.1111	\$299.73	-\$378.69	
	3/9/19	35992.8470	\$0.1602	3596.9080	\$576.28	2,358.6	-236.1	2,122.5	\$0.1118	\$237.30	-\$338.98	
					18882.4190	\$2,891.78	13303.6000	-1953.5000				-\$1,537.25
	Flip-Flop Billing Accounts											
	4/7/19	38382.0070	\$0.1658	2389.1800	\$396.16	2,182.7	-411.6	1,771.1	\$0.1079	\$191.10	-\$205.06	
	5/7/19	38665.8000	\$0.2001	283.5930	\$56.76	444	-568.7	-124.7	\$0.1803	\$16.24	-\$40.52	
	6/8/19	38681.0350	\$1.0522	15.435	16.24	-242.3	-699.6	-941.9	\$0.1803	\$16.24	\$0.00	
	7/9/19	39086.868	\$0.3685	405.833	149.56	-8.9	-35.2	-44.1	\$0.1441	\$16.24	-\$133.32	
	8/8/19	39856.602	\$0.1734	769.734	133.5	280.1	-769.8	-489.7	\$0.1583	\$59.17	-\$74.33	
	9/9/19	40100.375	\$0.1441	243.773	54.19	-30.9	-742.2	-773.1	\$0.1441	\$16.24	-\$37.95	
	10/9/19	40031.695	N/A	-68.68	17.34	-131.3	-583.8	-715.1	\$0.1441	\$17.65	\$0.31	
	11/6/19	40038.099	N/A	6.404	17.65	-26.8	-384.0	-410.8	\$0.1441	\$17.34	-\$0.31	
	12/18/19	40848.153	\$0.1998	810.054	132.34	364.5	-216.1	148.4	\$0.1200	\$33.75	-\$98.59	
		Sub Total			4855.3060	\$973.74	2,831.1	-4411	-1,579.9		\$1,578.11	-\$589.77
		Grand Totals			40848.1530	\$6,614.08	31,341.0	-10259.4	9,731.5		\$2,967.91	-\$3,485.78

House - 8796

DATE	METER #	Meter Reading	Duq Lt Co Kw Rate	DLC Kw	Duq Lt Co Bill	TED Usage Kw	Ted & Telsa Solar Kw	Cservak Net Kw	Corrected Heat Pump Kw Rate	Heat Pump Rate (Fixed)	Corrected Bill	Adjustments House - 8796	
10/7/17	F73789721	26830.5090	\$0.1569	1635.5730	\$266.64	441.2		441.2	\$0.1569	\$0.1569	\$69.22	-\$187.42	
11/5/17		28482.8930	\$0.1587	1652.3040	\$262.29	721.7		721.7	\$0.1333	\$0.1333	\$96.20	-\$166.09	
12/5/17		30794.0300	\$0.1540	2311.1370	\$356.02	1625.5	-231.3	1394.2	\$0.1024	\$0.1194	\$166.47	-\$189.55	
1/7/18		33395.4500	\$0.1559	2601.4200	\$405.57	3556.0	-210	3346.0	\$0.1153	\$0.1225	\$409.89	\$4.32	
2/6/18		35846.5940	\$0.1550	2451.1440	\$379.95	4216.6		4216.6	\$0.1004	\$0.1004	\$423.35	\$43.40	
2/19/18		36424.0000	\$0.1605	577.4060	\$92.65	1314.0	-94.2	1219.8	\$0.0994	\$0.1071	\$130.64	\$37.99	
		Sub Total			11229.0640	\$1,753.12	11875.0	-535.5	11339.5			\$1,295.77	-\$457.35
2/19/18		0.0000				Change Meter							
3/7/18	F74184522	143.8100	\$0.2112	143.8100	\$30.37	656.0	-219.8	436.2	\$0.0608	\$0.0915	\$39.91	\$9.64	
4/8/18		2484.0060	\$0.1555	2340.1960	\$363.89	2337.8	-750.1	1587.7	\$0.0722	\$0.1083	\$168.77	-\$195.12	
5/7/18		3731.9330	\$0.1651	1247.9270	\$206.03	1088.6	-847.6	241.0	\$0.0357	\$0.1611	\$38.83	-\$167.20	
6/6/18		4937.0710	\$0.1621	1205.1380	\$195.31	553.8	-933.2	-379.4	-\$0.1317	\$0.1923	-\$72.96	-\$268.27	
7/5/18		6181.7920	\$0.1623	1244.7210	\$202.02	908.6	-877.7	30.9	\$0.0058	\$0.1715	\$5.30	-\$196.72	
8/6/18		7880.9660	\$0.1603	1699.1740	\$272.42	1744.3	-1016.8	727.5	\$0.0660	\$0.1583	\$115.16	-\$157.26	
9/8/18		9870.7720	\$0.1575	1989.8060	\$313.35	191.8	-850.2	-658.4	-\$1.1829	\$0.3446	-\$226.88	-\$540.23	
9/10/18		9905.0000	\$0.0000	34.2280									
		Sub Total			9905.0000	1583.39	7480.9	-5495.4	1985.5			\$68.13	-\$1,515.26
9/10/18			0.0000				Change Meter						
10/7/18	F82092150	991.5180	\$0.1704	991.5180	\$168.95	1353.4	-606.7	746.7	\$0.0906	\$0.1643	\$122.68	-\$46.27	
11/5/18		2839.0670	\$0.1541	1847.5490	\$284.74	712.6	-384.5	328.1	\$0.0756	\$0.1643	\$53.91	-\$230.83	
12/5/18		5684.9620	\$0.1509	2845.8950	\$429.56	3058.3	-172.8	2885.5	\$0.1018	\$0.1079	\$311.35	-\$118.21	
1/7/19		8491.7320	\$0.1417	2806.7700	\$397.67	3541.3	-159.8	3381.5	\$0.1008	\$0.1056	\$357.09	-\$40.58	
2/6/19		11228.6080	\$0.1608	2736.8760	\$440.21	4188.9	-50	4138.9	\$0.1021	\$0.1033	\$427.55	-\$12.66	
3/9/19		13733.1370	\$0.1617	2504.5290	\$404.86	3402.8	-216.6	3186.2	\$0.0956	\$0.1021	\$325.31	-\$79.55	
4/7/19		15598.2680	\$0.1665	1863.1310	\$310.19	3077.6	-556.6	2521.0	\$0.0829	\$0.1012	\$255.13	-\$55.06	
		Sub Total			15598.2680	2436.18	19334.90	-2147.00	17187.90			\$1,853.01	-\$583.17
							Flip-Flop Billing Accounts						
5/7/19			15605.5590	\$1.5703	9.2910	\$14.59	711.3	-770.4	-59.1	\$0.0205	\$0.1079	\$14.59	\$0.00
6/9/19		15260.6720	-\$0.0386	-344.887	13.32	110	-841	-831	\$0.1211	\$0.1803	\$13.32	\$0.00	
7/17/19		15014.0000	-\$0.0549	-246.632	13.53	45.2	-44.5	0.7	\$0.2993	\$0.1803	\$13.53	\$0.00	
8/8/19		15414.0530	\$0.0329	400.013	13.18	843	-1038	-195	\$0.0156	\$0.3243	\$13.18	\$0.00	
9/9/19		15264.8300	N/A	-149.223	14.37	395.5	-1048.4	-652.9	N/A	N/A	\$14.37	\$0.00	
10/9/19		15197.8170	N/A	-67.013	14.06	-113.6	-880.7	-994.08	N/A	\$0.1056	\$14.06	\$0.00	
11/10/19	ESTIMATED	15106.0611	N/A	-91.7559	14.37	34.9	-605.7	-570.8	N/A	\$0.1033	\$14.37	\$0.00	
12/8/19		15605.0000	N/A	489.9669	13.36	92.2	-39.5	52.7	N/A	\$0.1079	\$13.36	\$0.00	
1/12/20	ESTIMATED	16100.0000	\$0.2123	495.0000	\$201.71	615.60	-116.60	499.00		\$0.1056	\$52.69	-\$149.02	
2/11/20	RESET to -0-	0.0000	\$0.2123	0.0000	\$1,387.49			0.0000			\$0.00	-\$1,387.49	
2/12/20	ESTIMATED	16600.0000	\$0.1423	500.0000	\$76.33	802.10	-124.70	677.40		\$0.1056	\$71.53	-\$4.80	
	Sub Total			-0.2700	\$110.78	2118.50	-5368.90	-3250.18				-\$1,541.30	
	Grand Totals			36730.0630	\$5,883.47	40809.3	-13546.8	27262.7				-\$4,097.09	

CREDIT OWED 2-19-18 \$457.35

CREDIT OWED 9-10-18 \$1515.26

CREDIT OWED 4-7-19 \$583.17

NO PAYMENTS MADE

FINAL BILL \$823.32 SET TO "0"

OVERBILLING # 8796 \$2555.78

FINAL INVOICE \$823.32 SET TO 1.01

ATT#2
2 PAGES

Service Never Ends Barn - 7796

METER #	DATE	Meter Reading	Duq Lt Co Kw Rate	DLC Kw	Duq Lt Co Bill	Ted Usage Kw	Ted & Telsa Solar Kw	Cservak Net Kw	Heat Pump Rate (Fixed)	Corrected Bill	Adjustments Barn - 7796
	11/8/17	0.0000									
	Change Meter										
	12/5/17	2150.5320	\$0.1660	2150.5320	\$356.93	1,868.3	-83	1,785.3	\$0.1085	\$193.71	-\$163.22
	1/7/18	5354.8930	\$0.1544	3204.3610	\$494.71	2,025.6	-128.8	1,896.8	\$0.1137	\$215.67	-\$279.04
	2/6/18	8450.5110	\$0.1537	3095.6180	\$475.67	1,956.2	-120	1,836.2	\$0.1140	\$209.33	-\$266.34
	3/7/18	10815.4870	\$0.1552	2364.9760	\$367.15	1,825.6	-195	1,630.6	\$0.1110	\$181.00	-\$186.15
	4/8/18	12830.5650	\$0.1566	2015.0730	\$315.56	1,795.7	-520.2	1,275.5	\$0.1093	\$139.41	-\$176.15
	5/7/18	13882.3840	\$0.1676	1051.8190	\$176.26	1,725.3	-559.9	1,165.4	\$0.1508	\$175.74	-\$0.52
	6/6/18	14509.9780	\$0.1742	627.5940	\$109.34	1,143.8	-722.9	420.9	\$0.1580	\$66.50	-\$42.84
	7/8/18	15707.3030	\$0.1628	1197.3290	\$194.89	1,266.1	-706.4	559.7	\$0.1614	\$90.34	-\$104.55
	8/6/18	17310.4280	\$0.1610	1603.1250	\$258.05	1,599.7	-858.7	741.0	\$0.1594	\$118.12	-\$139.93
		Sub Total		17310.4280	\$2,748.56	15,206.3	-3894.9	11,311.4		\$1,389.80	-\$1,358.76
	Metering Rate Changed										
	9/8/18	19221.5820	\$0.1578	1911.1540	\$301.58	1,454.5	-730.6	723.9	\$0.1642	\$118.86	-\$182.72
	10/7/18	20132.1300	\$0.1667	910.5480	\$151.77	1,309.2	-453.1	856.1	\$0.1671	\$143.05	-\$8.72
	11/5/18	21230.9680	\$0.1601	1098.8380	\$175.87	1,506.5	-258.2	1,248.3	\$0.1166	\$145.55	-\$30.32
	12/5/18	24388.2690	\$0.1504	3157.3010	\$474.81	2,742.5	-137.4	2,605.1	\$0.1050	\$273.54	-\$201.27
	1/7/19	28125.2920	\$0.1426	3737.0290	\$533.05	1,151.2	-54.8	1,096.4	\$0.1245	\$136.50	-\$396.55
	2/6/19	32395.9390	\$0.1589	4270.6470	\$678.42	2,781.1	-83.3	2,697.8	\$0.1111	\$299.73	-\$378.69
	3/9/19	35992.8470	\$0.1602	3596.9090	\$576.28	2,358.6	-236.1	2,122.5	\$0.1118	\$237.30	-\$338.98
				18682.4190	\$2,891.78	13303.6000	-1953.5000				-\$1,537.25
	Flip-Flop Billing Accounts DISPUTE										
	4/7/19	38382.0070	\$0.1658	2389.1600	\$396.16	2,182.7	-411.6	1,771.1	\$0.1079	\$191.10	-\$205.06
	5/7/19	38665.6000	\$0.2001	283.5930	\$56.76	444	-568.7	-124.7	\$0.1803	\$16.24	-\$40.52
	6/8/19	38681.0350	\$1.0522	15.435	16.24	-242.3	-699.6	-941.9	\$0.1803	\$16.24	\$0.00
	7/9/19	39086.868	\$0.3685	405.833	149.56	-8.9	-35.2	-44.1	\$0.1441	\$16.24	-\$133.32
	8/8/19	39856.602	\$0.1734	769.734	133.5	280.1	-769.8	-489.7	\$0.1533	\$59.17	-\$74.33
	9/9/19	40100.375	\$0.1441	243.773	54.19	-30.9	-742.2	-773.1	\$0.1441	\$16.24	-\$37.95
	10/9/19	40031.695	N/A	-68.68	17.34	-131.3	-583.8	-715.1	\$0.1441	\$17.65	\$0.31
	11/6/19	40038.099	N/A	6.404	17.65	-26.8	-384.0	-410.8	\$0.1441	\$17.34	-\$0.31
	12/18/19	40848.153	\$0.1998	810.054	132.34	364.5	-216.1	148.4	\$0.1200	\$33.75	-\$98.59
ESTIMATED	1/12/20	41700	0.2123	851	148.63	87.2	-10.9	76.3	\$0.1200	\$9.16	-\$139.47
ESTIMATED	2/17/20	42000	\$0.1423	300	91.29	262.2	-94.6	167.6	\$0.1200	\$20.11	-\$71.18
		Sub Total		4855.3060	\$973.74	2,831.1	-4411	-1,579.9		\$1,578.11	-\$800.42
		Grand Totals		40848.1530	\$6,614.08	31,341.0	-10259.4	9,731.5		\$2,967.91	-\$3,696.43

F82092154

CREDIT OWE
8-6-18
\$1358.76

CREDIT OWE
3-9-19
\$1537.25

NO PAYMENTS MADE

ACCT DELETED

OVERBILLING #7796 \$2896.01

Meter Reading Usage Information

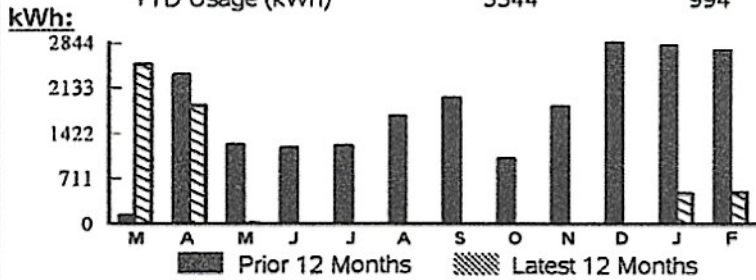
Next Scheduled Meter Reading Date: March 5, 2020

Meter Read Information for Meter Number: F82092150
Present: Feb 5, 2020 - Estimate 16600.0000
Prior: Jan 6, 2020 - Estimate 16100.0000
Difference 500.0000
Your Meter Multiplier x 1
Total kWh Used 500.0000

Electric Usage:

Comparing Your Usage

	Feb 19	Feb 20
Avg. kWh Per Day	91	17
Avg. Temperature (F)	27	36
YTD Usage (kWh)	5544	994



DAYS IN BILLING PERIOD											
M	A	M	J	J	A	S	O	N	D	J	F
17	32	29	30	29	32	33	29	29	30	33	30
31	29	30	32	31	28	33	30	30	29	31	30

- Average Monthly Usage for the past 13 months is 624 kWh.
- Total Annual Usage for the past 13 months is 8108 kWh.

Summary

Prior Billing Information

Amount of Last Bill **TOTALLY** \$1,387.49
Prior Account Balance \$1,387.49

Current Billing Information

DLC Basic Service Charges **FAKE** \$76.33
TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$1,463.82

ESTIMATED CORRECTED BILL

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Mar 4, 2020	Payment Due	Amount Due
\$4.96	\$11.60	1.25%	Mar 4, 2020	\$1,463.82

Please return this portion with your payment. Please enclose check facing forward.
Make payment payable to Duquesne Light Company in US Currency.

Account Number
8796-070-000

PLEASE PAY THIS AMOUNT BY **MAR 4, 2020**
\$1,463.82

\$

USD Amount Enclosed

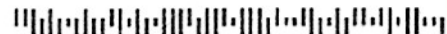
051517 000000080



FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440



DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



ATT #3
6 PAGES

87960700003 00000000000 00001463824 00001463824



DuquesneLight.com
412-393-7100

Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: 879609484317

Account Number: 8796-070-000

Rate: RS-Residential Service Rider 21

Date Prepared: 02/11/20

Meter Reading Usage Information

Next Scheduled Meter Reading Date: March 5, 2020

Meter Read Information for Meter Number: F82092150

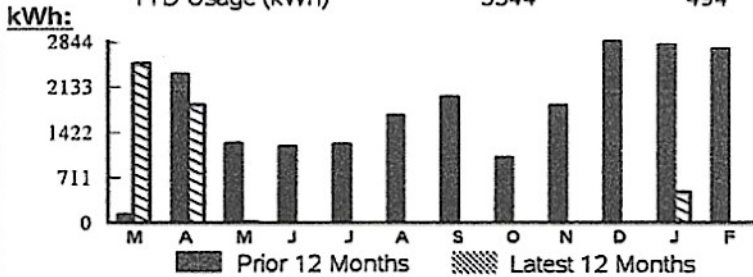
Present: Feb 5, 2020 - Actual 0.0000
Prior: Jan 6, 2020 - Estimate 16100.0000
Difference 0.0000

Your Meter Multiplier X 1
Total kWh Used 0.0000

Electric Usage:

Comparing Your Usage

	Feb 19	Feb 20
Avg. kWh Per Day	91	0
Avg. Temperature (F)	27	36
YTD Usage (kWh)	5544	494



DAYS IN BILLING PERIOD											
M	A	M	J	J	A	S	O	N	D	J	F
17	32	29	30	29	32	33	29	29	30	33	30
31	29	30	32	31	28	33	30	30	29	31	30

- Average Monthly Usage for the past 13 months is 585 kWh.
- Total Annual Usage for the past 13 months is 7608 kWh.

Summary

Prior Billing Information

Amount of Last Bill \$1,356.97
Prior Account Balance \$1,356.97

Current Billing Information

DLC Basic Service Charges \$39.52
TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$1,387.49

ACTUAL METER READING BILL

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Mar 3, 2020	Payment Due	Amount Due
\$0.75	\$1.77	1.25%	Mar 3, 2020	\$1,387.49

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number 8796-070-000

PLEASE PAY THIS AMOUNT BY MAR 3, 2020 \$1,387.49

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

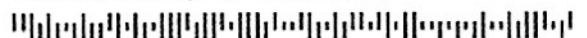
049705 000000187



FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440



DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



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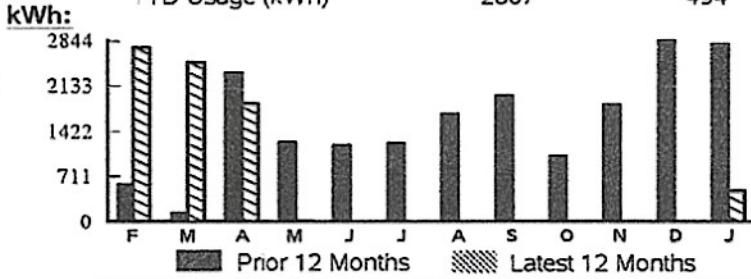
Meter Reading Usage Information

Next Scheduled Meter Reading Date: February 5, 2020
Meter Read Information for Meter Number: F82092150
 Present: Jan 6, 2020 - Estimate 16100.0000
 Prior: Dec 6, 2019 - Actual 15605.0000
Difference 495.0000
 Your Meter Multiplier x 1
Total kWh Used 495.0000

Electric Usage:

Comparing Your Usage

	Jan 19	Jan 20
Avg. kWh Per Day	85	16
Avg. Temperature (F)	36	36
YTD Usage (kWh)	2807	494



DAYS IN BILLING PERIOD											
F	M	A	M	J	J	A	S	O	N	D	J
13	17	32	29	30	29	32	33	29	29	30	33
30	31	29	30	32	31	28	33	30	30	29	31

- Average Monthly Usage for the past 13 months is 801 kWh.
- Total Annual Usage for the past 13 months is 10415 kWh.

Summary

Prior Billing Information

Amount of Last Bill \$110.78
 Prior Account Balance \$110.78

Current Billing Information

DLC Basic Service Charges \$90.93
TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$201.71

ESTIMATED READING

For more information see www.duquesnelight.com.
 Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
 The amount of \$1,155.26 is currently in dispute. Please pay the undisputed charges below while your dispute is pending.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Feb 3, 2020	Payment Due	Amount Due
\$4.87	\$11.41	1.25%	Feb 3, 2020	\$201.71

Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company in US Currency.

Account Number
 8796-070-000

PLEASE PAY THIS AMOUNT BY FEB 3, 2020
 \$201.71

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

045620 000000098

FRANK J CSERVAK JR
 174 BARBERRY RD BARN
 SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001



Meter Reading Usage Information

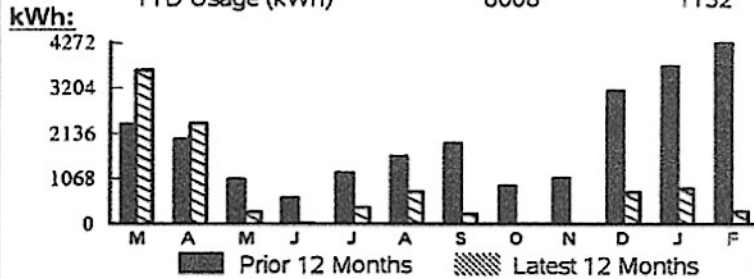
Next Scheduled Meter Reading Date: March 5, 2020

Meter Read Information for Meter Number: **F82092154**
 Present: Feb 13, 2020 - Estimate 42000.0000
 Prior: Jan 6, 2020 - Estimate 41700.0000
 Difference 300.0000
 Your Meter Multiplier x 1
Total kWh Used 300.0000

Electric Usage:

Comparing Your Usage

	Feb 19	Feb 20
Avg. kWh Per Day	142	8
Avg. Temperature (F)	27	35
YTD Usage (kWh)	8008	1152



DAYS IN BILLING PERIOD											
M	A	M	J	J	A	S	O	N	D	J	F
29	32	29	32	30	29	33	29	29	30	33	30
31	29	30	32	30	29	33	30	28	32	30	38

- Average Monthly Usage for the past 12 months is 800 kWh.
- Total Annual Usage for the past 12 months is 9604 kWh.

Summary

Prior Billing Information

Amount of Last Bill \$2,304.07
 Prior Account Balance \$2,304.07

Current Billing Information

DLC Basic Service Charges \$91.29
TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$2,395.36

ESTIMATED READING

For more information see www.duquesnelight.com.
 Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Mar 9, 2020	Payment Due	Amount Due
\$3.47	\$8.10	1.25%	Mar 9, 2020	\$2,395.36

Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company in US Currency.

Account Number
7796-070-000

PLEASE PAY THIS AMOUNT BY MAR 9, 2020
\$2,395.36

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

011191 000013303

FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY PA 15143-9440



DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



77960700006 00000000000 000002395360 000002395360



Customer Name and Service Address:
 FRANK J CSERVAK JR
 174 BARBERRY RD
 SEWICKLEY, PA 15143-9440
 BILL ID: 779608287933

Account Number: 7796-070-000
 Rate: RS-Residential Service Rider 21
 Date Prepared: 01/12/20

Meter Reading Usage Information

Next Scheduled Meter Reading Date: February 5, 2020

Meter Read Information for Meter Number: F82092154

Present:	Jan 6, 2020	- Estimate	41700.0000
Prior:	Dec 7, 2019	- Actual	40848.1530
		Difference	851.8470

Your Meter Multiplier \times 1

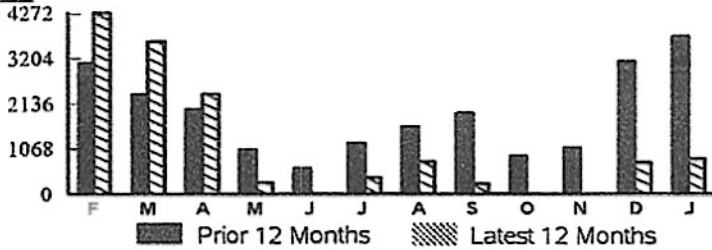
Total kWh Used 851.8470

Electric Usage:

Comparing Your Usage

	Jan 19	Jan 20
Avg. kWh Per Day	113	28
Avg. Temperature (F)	36	36
YTD Usage (kWh)	3737	852

kWh:



DAYS IN BILLING PERIOD											
F	M	A	M	J	J	A	S	O	N	D	J
30	29	32	29	32	30	29	33	29	29	30	33
30	31	29	30	32	30	29	33	30	28	32	30

- Average Monthly Usage for the past 13 months is 1332 kWh.
- Total Annual Usage for the past 13 months is 17312 kWh.

Summary

Prior Billing Information

Amount of Last Bill	\$504.58
Prior Account Balance	\$504.58

Current Billing Information

DLC Basic Service Charges	\$148.63
TOTAL ACCOUNT BALANCE PAYABLE TO DLC	\$653.21

ESTIMATED READING

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

The amount of \$1,650.86 is currently in dispute. Please pay the undisputed charges below while your dispute is pending.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Feb 3, 2020	Payment Due	Amount Due
\$7.86	\$18.39	1.25%	Feb 3, 2020	\$653.21

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number
7796-070-000

PLEASE PAY THIS AMOUNT BY FEB 3, 2020
\$653.21

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

013525 000015904

FRANK J CSERVAK JR
 174 BARBERRY RD
 SEWICKLEY PA 15143-9440

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001

77960700006 00000000000 000002304076 000000653211



February 13, 2020

Account Number: 8796-070-000

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

Hours - Monday through Friday
8:00 a.m. to 5:00 p.m.
Telephone Number: 1-412-393-7100
Payment by Web: www.duquesnelight.com
Payment by Phone: 1-866-526-0815
(PAYMENT MUST THEN BE REPORTED TO DLC)
Payment by Mail:
Duquesne Light Company
Payment Processing Center
Pittsburgh, PA 15267-0001
Service Address:
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

10 DAY SHUT-OFF NOTICE
AVISO DE SUSPENSION DE SERVICIO

Atencion! Este es un mensaje muy importante. Si usted no lo entiende, favor de llamar a 412-393-7200. Your Electric Service May Be Shut Off!

Because your bill is past due, we will shut off the service to 174 BARBERRY RD BARN on or after 8:00 a.m. on 04/01/20. We may act on this notice for up to 60 days.

We will NOT Shut off your electric service if you do ONE of the following:

- Pay \$1,356.97 in full before 04/01/20.
- Pay the amount you owe on your payment plan. Call us at (412) 393-7200 for this amount.
- Call (412) 393-7200 and provide a valid Western Union confirmation number to verify your payment for the past due amount.
- Call (412) 393-7200 right away if you dispute this bill or to provide us with household income and occupant information. You may be eligible for a payment arrangement or special assistance programs.

If we shut off your electric service, you may have to pay all of the following before we can turn your service on:

Overdue Account Arrears	\$1,356.97
Estimated Security Deposit	\$164.00
Reconnect Charge Up-To	\$250.00

Estimated Total \$1,770.97 Maximum turn-on charge. May be reduced.

*If your service is shut off, you may be required to pay any additional amounts that have become past due to restore your service. To talk about your bill, please call our office at (412) 393-7200.

MEDICAL EMERGENCY NOTICE

Let us know if you or anyone presently and normally living in your home is SERIOUSLY ILL. WE WILL NOT SHUT OFF YOUR SERVICE provided you:

1. Have your licensed physician, physician's assistant, or nurse practitioner certify in writing that you or a member of your household has been diagnosed with a medical condition which requires the continuation of electric service. A Medical Certificate form can be obtained by calling (412) 393-7200 or visiting www.duquesnelight.com; AND
2. Make some equitable arrangement to pay the company your current bills for service.

ARTERM10



Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number: 8796-070-000

Please pay
\$1,356.97

\$											
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USD Amount Enclosed

003106 000000019

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 10
PITTSBURGH, PA 15230-0010

87960700003 000001570973 000001463824 000001356973

Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7794147547

Meter Reading Usage Information

Meter Number	F84321777	
Present	06/08/2023 Act	99,944.8120
Prior	05/09/2023 Act	99,980.1010
Difference		-35.2890
Your Meter Multiplier		40
Total kWh Used		-1,411.5600

Current Bill Details

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0.1145 / kWh	
DLC Charges		\$12.49
Customer Charge		\$12.50
DSIC Surcharge	0.05%	\$0.01
Pennsylvania Tax Adjustment		-\$0.02
Supply Charges		\$0.00
Miscellaneous Charges		-\$363.19
Transmission True-Up		-\$72.16
Generation True-Up		-\$291.03

Total kWh Used 0.0000

Service Charges -\$350.70

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	0.0000
Total kWh Used/Generated from Current Billing	-1,411.5600
Bank NET Generation Balance	-1,411.5600

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 7794147547
 Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Effective Jun. 1, changes in the Energy Efficiency Surcharge, reflecting costs related to our Watt Choices program, will decrease the monthly bill of a customer using 600 kWh by about \$0.06 or less than 1%.
- A change in the Transmission and Default Service Supply rates that went into effect June 1, will increase the overall monthly bill of an average residential customer who purchases electric generation from Duquesne Light by about \$1.15, or 1%.
- DLC offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or learn more about these programs, visit WattChoices.com
- Join our Budget Plan for consistent bills at DuquesneLight.com/budget. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- Sign up for AutoPay and learn about other convenient payment options by visiting DuquesneLight.com
- Your bill contains \$0.85 in estimated PA State Taxes, of which \$0.74 is PA Gross Receipts Tax.





FRANK J CSERVAK JR
174 BARBERRY RD
Account # 7796-070-000

Due Date	Amount Due
07/31/2023	\$0.00

Bill Summary



Bill ID: 779391694193 Date Prepared: 07/10/2023

Previous Account Balance	\$3,471.42
Payment(s) Received	\$0.00
Balance Forward	\$3,471.42
Disputed Charges	-\$3,822.12
Active Account Balance	-\$350.70
DLC Charges	\$12.65
NEW ACCOUNT BALANCE	-\$338.05
AMOUNT DUE BY 07/31/2023	\$0.00

Message Center

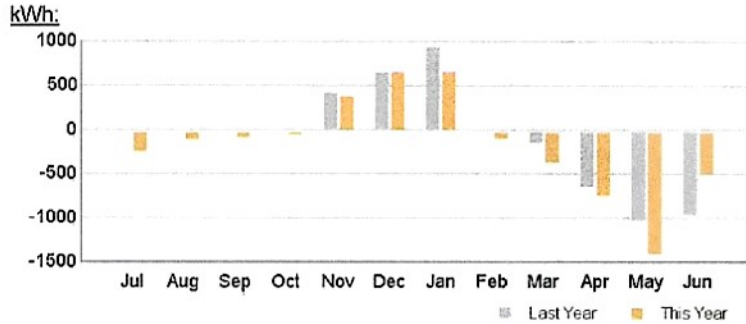
Signing up for our e-Bill program is fast and easy! Enroll today at DuquesneLight.com/ebill and you'll receive an email each month when your bill is available.

Duquesne Light Company partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar.



Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	-502	0	32	68
Last Month	-1412	0	30	67
Same Month Last Year	-981	0	32	74



Average Monthly Usage for the last 12 months: -154 kWh
 Total Annual Usage for the last 12 months: -1851 kWh

Online: www.DuquesneLight.com

Phone: 888-393-7100

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Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2023-07-31



Account #
7796-070-000

Due Date	Amount Due
07/31/2023	\$0.00

\$

USD Amount Enclosed

025246 000005681
 FRANK J CSERVAK JR
 174 BARBERRY RD
 SEWICKLEY PA 15143-9440



Please mail payment to:
 DUQUESNE LIGHT COMPANY
 PO BOX 371324
 PITTSBURGH PA 15250-7324



Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7794147547

Meter Reading Usage Information

Meter Number	F84321777
Present 07/10/2023 Act	99,932.2700
Prior 06/08/2023 Act	99,944.8120
Difference	-12.5420
Your Meter Multiplier	40
Total kWh Used	-501.6800
kWh Credits from Prior Billing	-1,411.5600

Current Bill Details

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0.1145 / kWh	
DLC Charges		\$12.65
Customer Charge		\$12.50
DSIC Surcharge	1.36%	\$0.17
Pennsylvania Tax Adjustment		-\$0.02
Supply Charges		\$0.00

Total kWh Used 0.0000

Service Charges \$12.65

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-1,411.5600
Total kWh Used/Generated from Current Billing	-501.6800
Bank NET Generation Balance	<u>-1,913.2400</u>

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 7794147547
 Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- A change in the Distribution System Improvement Charge, effective July 1, will increase your monthly bill by about \$0.85, or 1%.
- DLC offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or learn more about these programs, visit WattChoices.com
- Join our Budget Plan for consistent bills at DuquesneLight.com/budget. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- Sign up for AutoPay and learn about other convenient payment options by visiting DuquesneLight.com
- Your bill contains \$0.86 in estimated PA State Taxes, of which \$0.75 is PA Gross Receipts Tax.

