

August 9, 2023

#### **VIA UPS**

Ms. Rosemary Chiavetta Secretary Pennsylvania Public Utility Commission 400 North Street, Keystone Building Harrisburg, PA 17120

Re:

Direct Energy Business Marketing, LLC n/k/a NRG Business Marketing LLC Natural Gas Supplier License Application Amendment for a Name Change Docket No. A-2013-2365792; Utility Code 1215776

Direct Energy Business Marketing, LLC n/k/a NRG Business Marketing LLC Electric Generation Supplier License Application Amendment for a Name Change Docket No. A-2013-2368464; Utility Code 1115809

**Dear Secretary Chiavetta:** 

In accordance with 52 Pa. Code § 54.34 and 52 Pa. Code § 62.105, please accept this letter as formal notice of the legal entity name change of Direct Energy Business Marketing, LLC to NRG Business Marketing LLC, effective August 1, 2023.

Please see Attachment A for the supporting documentation reflecting the legal name change, along with the notice that was sent to impacted customers as Attachment B. Additionally, the Certificate of Service is enclosed as well as two checks in the amount of \$350.00 each to cover the required filing fee.

Should you have any questions or require additional information, please contact me at 301.509.1508 or via email at NERetailRegulatory@nrg.com.

Sincerely,

Leah Gibbons

Senior Director, Regulatory Affairs

DATE OF DEPOSIT

AUG - 9 2023

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

**Enclosures** 

#### **VERIFICATION**

I, Leah Gibbons, hereby state that I am Senior Director of Regulatory Affairs of NRG Energy, Inc., and am authorized to make this verification on its behalf. I hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

August 9, 2023

**Dated** 

Leah Gibbons

Senior Director, Regulatory Affairs

DATE OF DEPOSIT

AUG - 9 2023

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

#### **Certificate of Service**

Bureau of Investigation & Enforcement Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street, 2 West

Harrisburg, PA 17120

email: RA-PCCmpIntResp@pa.gov

Office of Consumer Advocate

5th Floor, Forum Place 555 Walnut Street Harrisburg, PA 17120

e-mail: ra-oca@paoca.org

Office of the Small Business Advocate

Commerce Building, Suite 202 300 North Second Street Harrisburg, PA 17101 email: tereswagne@pa.gov

West Penn Power d/b/a Allegheny Power

Legal Department 800 Cabin Hill Drive Greensburg, PA 15601-1689

**Duquesne Light** 

Regulatory Affairs
Duquesne Light Company
411 Seventh Street, MD 16-4
Pittsburgh, PA 15219
email:twilliams@duqlight.com

Met-Ed, Penelec, and Penn Power

Legal Department First Energy 2800 Pottsville Pike Reading PA, 19612

email: tgiesler@firstenergycorp.com

Citizens' Electric Company

Attn: EGS Coordination 1775 Industrial Boulevard Lewisburg, PA 17837

email: kelchnerj@citizenselectric.com

Office of the Attorney General

Bureau of Consumer Protection Strawberry Square, 14th Floor Harrisburg, PA 17120

e-mail: Consumers@attornevgeneral.gov

Department of Revenue

Bureau of Compliance PO Box 281230 Harrisburg, PA 17128-1230

email: RA-RVGAMPROFCLER@pa.gov

Pike County Light & Power Company

Vice President – Energy Supply
Corning Natural Gas Holding Corporation
330 West William Street Corning, NY 14830

**PECO** 

Manager Energy Acquisition PECO Energy Company 2301 Market Street Philadelphia, PA 19101-8699

PPL

Office of General Counsel Attn: Kimberly A. Klock PPL Two North Ninth Street (GENTW3) Allentown, PA 18101-1179

email: kklock@pplweb.com

UGI ·

UGI Utilities, Inc. Attn: Rates Dept.  $\dot{-}$  Choice Coordinator

1 UGI Drive Denver, PA 17517

email::anzaldostephen@ugi.com

Wellsboro Electric Company

Attn: EGS Coordination 33 Austin Street P. O. Box 138 Wellsboro, PA 16901

email: ceccher@ctenterprises.org

Columbia Gas of PA, Inc. Transport Support Services 290 W. Nationwide Blvd. Columbus, OH 43215

e-mail: transportevaluations@nisource.com

Peoples Natural Gas Company LLC

Carol Scanlon 375 North Shore Drive Pittsburgh, PA 15212

e-mail: Carol.Scanlon@peoples-gas.com

Philadelphia Gas Works

Ryan Reeves, Director Supply Transportation & Control-800 West Montgomery Avenue Philadelphia, PA 19122

email: pgwchoicesupply@pgworks.com

Valley Energy Inc. Ed Rogers

523 South Keystone Avenue Sayre, PA 18840-0340

email: erogers@ctenterprises.org

National Fuel Gas Distribution Corp. Daniel Czechowicz,

Director – Gas Supply Administration 6363 Main Street Williamsville, NY 14221

e-mail: czechowiczd@natfuel.com

**PECO** 

Suzette Adams. Sr. Manager, Gas Supply and Transportation 2301 Market Street, S-18 Philadelphia, PA 19103

Email: Suzette.Adams@exeloncorp.com

UGI Utilities, Inc. – Gas Division Sherry Epler 1 UGI Drive Denver, PA 17517

email: sepler@ugi.com

## Delaware The First State

Page 1

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "DIRECT ENERGY BUSINESS MARKETING, LLC", CHANGING ITS NAME FROM "DIRECT ENERGY BUSINESS MARKETING, LLC" TO "NRG BUSINESS MARKETING LLC", FILED IN THIS OFFICE ON THE THIRTY-FIRST DAY OF JULY, A.D. 2023, AT 12:51 O'CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE EFFECTIVE DATE OF

THE AFORESAID CERTIFICATE OF AMENDMENT IS THE FIRST DAY OF

AUGUST, A.D. 2023 AT 12:02 O'CLOCK A.M.



Authentication: 203856833

Date: 07-31-23

5306943 8100 SR# 20233120875 State of Delaware
Secretary of State
Division of Corporations
Delivered 12:50 PM 07/31/2023
FILED 12:51 PM 07/31/2023
SR 20233120875 - File Number 5306943

## STATE OF DELAWARE CERTIFICATE OF AMENDMENT

The name of the Co	mpany is changed to: NRG Business N	Aarketing LLC
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•	VHEREOF, the undersigned hav	
N WITNESS V	VHEREOF, the undersigned hav	e executed this Certific
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June 23, 2023

<<Company>>
<<Address 1>>
<<Address 2>>
<<City>>, <<State>> <<Zip>>>

#### Important Integration Update from Direct Energy Business and NRG

Direct Energy Business natural gas is rebranding to NRG

Dear Valued Customer.

Thank you for trusting us with your natural gas supply — we appreciate the opportunity to serve you. We have some important information to share about our integration with NRG.

#### What's going on?

When NRG Energy, Inc. acquired Direct Energy Business in 2021, the companies began a journey to create a best-in-class experience for all customers across NRG's trusted family of business brands. This has included combining resources and identifying the best processes and technology platforms to support all customers under one brand – NRG. We're glad to have you with us on this journey.

#### What changes can I expect?

On August 1, 2023, you will see a change from Direct Energy Business branding to NRG branding across all elements of the natural gas customer experience: You will notice the following:

- Your invoice from us will be branded NRG (if you are billed by the utility on our behalf, you'll notice "NRG Business Marketing, LLC" as your supplier designation).
- The MyAccount portal will include the NRG logo and branding for natural gas.
- Our post-sale support materials will reflect the NRG brand.

As part of the rebranding to NRG, our legal entity for natural gas is changing from Direct Energy Business Marketing, LLC to NRG Business Marketing, LLC. We will have a new W9 for natural gas available on MyAccount beginning Aug. 1. This is important if you have us set up as a vendor in your accounts payable system, as you may want to change your "remit to payee" to NRG Business Marketing, LLC.

(over)



#### What isn't changing?

Most things will remain unchanged or will simply be rebranded to NRG:

- your current price, contract and terms
- your invoice format/billing type
- your online account management portal, MyAccount and your login information
   Note: you will notice a new URL listed on your invoice: nrg.com/myaccount, but it will take you to the same MyAccount login page you've been using.
- your remittance options, as well as our lockbox information if you mail in payments Note: we will continue to accept checks made out to Direct Energy Business and Direct Energy Business Marketing, LLC but we recommend updating the payee to "NRG Business Marketing, LLC."
- your sales support team you can continue to reach out to the same account executive or energy broker
- your Pittsburgh-based care team

Note: you will notice a change in name reference, phone number and a new email address specific to gas-related questions and concerns, but your support team is the same.

NRG Client Relations GasSupport@nrg.com 844.737.6742

Keep in mind that if you also have electricity supply service with us, all elements of your electricity customer experience will remain branded as Direct Energy Business for the time being.

As we grow together, we look forward to continuing to provide the level of care and expertise you've come to expect—and regularly enhancing that experience with valuable tools and benefits for your business. Please reach out if you have any questions and thank you for being a valued customer.

Warm Regards,

NRG Client Services 844.737.6742 GasSupport@nrg.com

- Ensure there are no other shipping or tracking labels attached to your package. this function select Print from the File menu to print the label the Print button on the print dialog box that appears. Note: If your browser does not support Select
- Ы Fold the printed label at the solid line below. you do not have a pouch, affix the folded label using clear plastic shipping tape over the entire label. Place the label in a UPS Shipping Pouch.

# GETTING YOUR SHIPMENT TO UPS Customers with a Daily Pickup

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Your driver will pickup your shlpment(s) as usual

## Customers without a Daily Pickup

sent via UPS Return Services(SM) (including via Ground) are also accepted at Drop Boxes Schedule a same day or future day Pickup to have a UPS driver pickup all your CampusShip UPS Locations. Drop Box, UPS Customer Center, Staples® or Authorized Shipping Outlet near you. Items Take your package to any location of The UPS Store®, UPS Access Point(TM) location, UPS To find the location nearest you, please visit the Resources area of CampusShip and select

UPS Access Point TM UTHE UPS STORE C3720 SPRUCE ST 4
PHILADELPHIA ,PA 19104 P

SS

**STORE # 4007** 

PHILADELPHIA ,PA 19104

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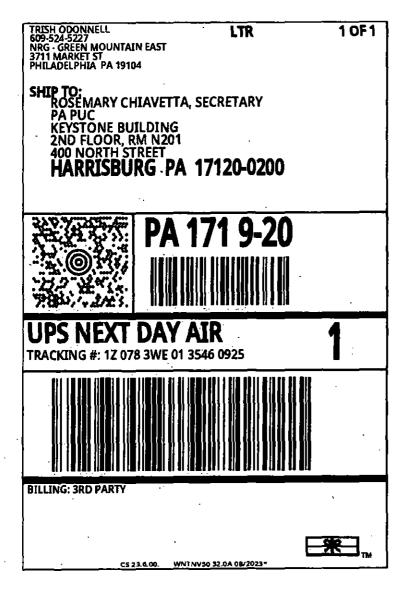
3925 WALNUT ST

UPS Access Point TM

packages.

Hand the package to any UPS driver in your area.

UPS Access Point<sup>TM</sup> CVS STORE # 2755 4314 LOCUST ST PHILADELPHIA ,PA 19104



### **RECEIVED**

AUG 1 0 2023

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU