

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Kimberly Able	:	C-2023-3040239
	:	
v.	:	
	:	
West Penn Power Company	:	

**INTERIM ORDER
ON LATE-FILED EXHIBITS**

On April 23, 2023, Kimberly Able (Complainant) filed a formal complaint against West Penn Power Company (West Penn) requesting a payment arrangement. West Penn filed an Answer and New Matter alleging that the Complainant was not entitled to a further Commission-ordered payment arrangement. In New Matter West Penn alleged that the Complainant's balance was in excess of \$22,000, and that she was abusing the Commission's administration process in order to avoid paying her past-due bills.

The Office of Administrative Law Judge scheduled a hearing by telephone for August 17, 2023. The hearing convened as scheduled. Margaret Morris, Esquire, appeared on behalf of West Penn. The Complainant did not appear. West Penn was permitted to present the testimony of Laurie Parker and exhibits in support of West Penn's abuse of process defense. West Penn requested leave to present two late-filed exhibits which were not included with West Penn's proposed exhibit packet that was served on August 8, 2023:

West Penn Ex. 19: BCS Decision 3326078

West Penn Ex. 20: PCAP Removal Date Screen

These exhibits have been served on the Complainant and are also attached to this order.



Assigned To

Assigned Specialist
Simotas, Alexandros N
Customer Information

Case Number
3326078

Account Number	First Name	Last Name
100092952488	KIMBERLY	ABLE

Service Address

Address1
205 BROAD STREET
Address2

Service City	Service State	Service Zip
SCOTTDALE	PA	15683-0
Service Class	Work Phone	Home Phone

Mailing Address

Address1

Address2

City	State	Mail Zip
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Family

Family Size	Children	Age
3	0	

Adults
3

General

PUC Date Opened	PUC Date Prepared	Received Date
3/19/2015	3/19/2015	3/19/2015

PUC Date Closed
9/21/2015

Case Information

Prior Case Number	Term Date	Arrearage
3297648	3/20/2015	0
Case Origin	Universal Service	Income
TELEPHONE	No	DISABILITY - \$720
Source	Business Name	AD2 - \$0
	SM	AD3 - \$0

Reason For Contact
PHONE ACCESS PROBLEM / DIFFICULTY CONTACTING CO (#17)

Case Problem

Company Position

03/19/2015 WEST PENN POWER WANTS HER TO PAY 262 TO KEEP SERVICES ON.

Related Information

BILLING DISPUTE

CUSTOMER IS DISPUTING THE HIGH BILL FROM IDT ENERGY FOR 1000.

CUSTOMER IS DISPUTING THE ACCUARACY OF THE BILL.

CUSTOMER WOULD LIKE SEE THE BILL IS CORRECT OF IDT ENERGY.

Misc. Info.

NO HOME NO WK

Hot Issue

PUC Investigator / Intaker

Investigator First Name	Investigator Last Name	Investigator Phone
BCS	CASE POOL	(717)
Intaker First Name	Intaker Last Name	
STEFANIA	MICOLUCCI	

Status

Status

Closed

History

Click To Expand	▼
◀	▶

Is Archived

Customer Information

Case Number

3326078

Customer First Name

KIMBERLY

Customer Last Name

ABLE

Account Number

80553098200068275

Service Address

Address 1

205 BROAD STREET

Address 2

City

SCOTTDAL

Service State

PA

Zip

15683

Home Phone

Work Phone

Mailing Address

Address 1

Address 2

City

State

Zip

Family

Adults

3

Family Size

3

Children

0

Age

General

PUC Date Opened

3/19/2015

PUC Sent Date

9/21/2015

PUC Date Closed

9/21/2015

Case Type

Pa-Informal

Assigned To

Assigned Specialist

Simotas, Alexandros N

Case Information

PUC Violation

NO

PUC Chapter

0

Section Rule

Balance Date

Head Date

Bill Date	PUC Service Continue Date	
Total Balance	PUC Service Restored Pay	PUC Special Budget Amount
12902.32	0.00	0.00
Regular Budget Amount	PUC Service Continue Amount	Arrears Payment Plus
0.00	0.00	0.00
Final Monthly Payment	Current Monthly Payment	End Monthly Payment
0.00	0.00	0.00
Reconnect Amount	Pay Amount	
0.00	0.00	

PUC Terms

Letter Description

NO LETTER REQUIRED

Resolution

VERBAL CLOSE...COMPLAINT RESOLVED CO ISSUED REIMBURSEMENT

Has Decision Issue

No

Response Time

Other Information

Investigator First Name

CHRISTIE

Investigator Last Name

CRUMMY

Investigator Area Code

717

Investigator Phone

Investigator Fax Area Code

Investigator Fax

Intaker First Name

STEFANIA

Intaker Last Name

MICOLUCCI

Status

Is SAP Completed



SAP Completion Date

10/8/2015

History

Click To Expand	▼
◀	▶



Kimberly Able
205 Broad St
Scottsdale Pa 15683
Account No. 100092952488

Human Services Screen

Human Service Activity Reason Code			Program Activity Short Descript.	
11	PCAP	FAILURE TO REVERIFY	R	Removal

Contract Account	Current Date	Time	HS Program Activity	HS Reason	HS Date	
100092952488	12/05/2018	18:48:49	PCAP	R	11	11/02/2018

Note:

Current date: date of the removal entry

HS Date: effective date of removal (billing period 10/5/18 – 11/2/2018)

C-2023-3040239 - KIMBERLY ABLE v. WEST PENN POWER CO.

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