

COMMONWEALTH OF PENNSYLVANIA



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Consumer Advocate

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September 1, 2023

Via Electronic Mail Only

The Honorable Steven K. Haas
The Honorable John Coogan
Office of Administrative Law Judge
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: OCA and OSBA v. Frontier Commonwealth
Telephone Co.
Docket No. C-2023-3037574
Proposed Additional Public Input Hearing
Statements

Dear Judge Haas and Judge Coogan:

The Office of Consumer Advocate has collected several statements from consumers who still wish to have their voice and stories added to the evidentiary record. These three consumers were unable to testify at the Quarryville Public Input Hearing, which concluded early due to the unfortunate medical emergency of an attendee.

The Office of Consumer Advocate respectfully requests that each of the three attached statements, as identified below, be accepted for admission to the evidentiary record as Public Input testimony in the above captioned case. The OCA acknowledges that counsel for the Company should have time to review each.

- A) **Statement of Nina Yentzer - Print-out of Ms. Yentzer's July 18, 2023 e-mail message to the Office of Consumer Advocate, with additional hand-written notes.**

NOTE: Ms. Yentzer's e-mail message was received by OCA during the pre-registration phase.

However, Ms. Yentzer then brought a print copy of her July 18 e-mail with added handwritten notes to the Quarryville PIH. Ms. Yentzer provided the print document with handwritten notes to OCA Assistant Consumer Advocate Sheridan on July 19, 2023 at the Quarryville Public Input Hearing, when the PIH ended before Ms. Yentzer had an opportunity to testify.

B) Statement of Dr. C. Lynn Swisher – E-mail sent to the Office of Consumer Advocate on July 20, 2023, the day after the PIH. Dr. Swisher attended but was not able to testify at the Quarryville PIH.

NOTE: OCA Assistant Consumer Advocate Sheridan contacted Dr. Swisher after the Quarryville PIH, to advise of the opportunity to submit the e-mail message or similar statement as testimony. By e-mail dated July 25, 2023 sent to OCA, Dr. Swisher confirmed his/her intent to submit written testimony.

C) Statement of Rebecca Kleinz dated July 28, 2023. Cover sheet with name and address, three pages of testimony and chronology, verification and signature.

NOTE: Received by the Office of Consumer Advocate by e-mail on July 31, 2023, in response to OCA outreach following the Quarryville PIH to consumers who had signed up to testify.

The OCA appreciates the willingness of Your Honors and counsel for the Company to allow for this opportunity to add to the Public Input Hearing record, in light of the extraordinary circumstances of the Quarryville Public Input Hearing.

Respectfully submitted,

/s/ Barrett C. Sheridan

Barrett C. Sheridan

Assistant Consumer Advocate

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Enclosures

cc: Secretary Rosemary Chiavetta (Letter and Certificate of Service only)
Certificate of Service

CERTIFICATE OF SERVICE

Office of Consumer Advocate and :
Office of Small Business Advocate :
v. : Docket No. C-2023-3037574
Commonwealth Telephone Company, :
LLC d/b/a Frontier Communications :
Commonwealth Telephone Company :

I hereby certify that I have this day served a true copy of the following document, the Office of Consumer Advocate’s Proposed Supplemental PIH Statements, upon parties of record in this proceeding in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant), in the manner and upon the persons listed below:

Dated this 1st day of September 2023.

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SERVICE BY E-MAIL ONLY (continued)

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