

INDEX TO EXHIBITS (cont.)

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
8B	Customer Contacts for Barn	100 101
9A	Computer Record of Field Activity for House	135 136
9B	Field Activities Pertaining to Barn	142 142
11	Energy Diversion Shut-Off Notice	144 145
14	General Service Requirements	147 147
17	Information Downloaded from MDM System Showing Daily Read	240 241
26A	Screenshot from Billing System Billed from 11/8/17 to 2/13/20 for House	172 173
26B	Billable Service from 2/19/18 through 3/2/20 for Barn	176 177
27	Extraction from Meter Data Management System Showing Usage from 10/9/19 to 11/5/19 for House	180 181
28	Measured Consumption from 11/6/19 through 12/7/19 for Barn	183 183

INDEX TO EXHIBITS (cont.)

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
30	Extraction of Billable Usage from 5/8/19 through 6/8/19 for House	185 185
31	Net Metering Summary Statement when a Customer Generates and has Credit Balance	200 200
32	Net Metering Summary Statement for Barn	202 203
37A	Copies of Bills Sent to Customer for House	187 188
37B	Copies of Bills Sent to Customer for Barn	194 195

15

16

17

18

19

20

21

22

23

24

25

PennCredit Corporation

2800 Commerce Drive Harrisburg PA 17110
 Hours: Mon-Thur 8am-10pm EST
 Fri 8am-8pm, Sat 8am-12pm EST
 Phone: 800-900-1370

NOTICE OF COLLECTION

05/05/20

CREDITOR: Duquesne Light Company
 ID NUMBER: C4341313
 TOTAL BALANCE DUE: \$823.32

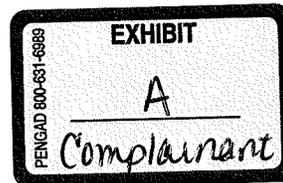


Our client has referred your delinquent account(s) referenced below for collection. Our client is serious about collecting all monies owed them and I am sure your intentions are to honor your debt. Send payment using the enclosed envelope or you may go online to <http://account.penncredit.com> to make payment or contact our office to pay over the phone. Contact our office if you are unable to pay the amount due.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the validity of this debt or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice this office will provide you with the name and address of the original creditor, if different from the current creditor.

This is an attempt to collect a debt by a debt collector and any information obtained will be used for that purpose. The important rights included above apply to each account individually and you have the right to dispute any or all of the accounts included in this notice. In the event you choose to exercise your important rights included above please indicate which account(s) you are disputing.

SERVICE RENDERED	SERVICE DATE	ACCOUNT NUMBER	BALANCE
174 BARBERRY RD BARN	2020/03/02	8796070000	\$823.32



DETACH AND RETURN WITH PAYMENT TO EXPEDITE CREDIT TO YOUR ACCOUNT

P.O. Box 1259, Department 91047
 Oaks, PA 19456



IF PAYING BY VISA, MASTERCARD OR DISCOVER, FILL OUT BELOW			
<input type="checkbox"/> VISA	<input type="checkbox"/> MASTERCARD	<input type="checkbox"/> DISCOVER	
CARD NUMBER	EXP. DATE		
SIGNATURE		AMOUNT	

For questions, please call 800-900-1370
 Visit <http://account.penncredit.com> to pay your bill online.

Payments received by check will be electronically deposited, unless you pay by non-consumer type check. You may opt out of this program by paying with a money order or a travelers check. In the unlikely event your check (payment) is returned unpaid, we may elect to electronically (or by paper draft) re-present your check (payment) up to two more times. You also understand and agree that we may collect a return processing charge by the same means, in an amount not to exceed that as permitted by state law.

ID NUMBER: C4341313 05/05/20

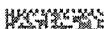
FRANK J CSERVAK
 174 BARBERRY RD
 SEWICKLEY PA 15143-9440

91203 - 2740

PENN CREDIT
 P.O. Box 69703
 Harrisburg, PA 17106-9703

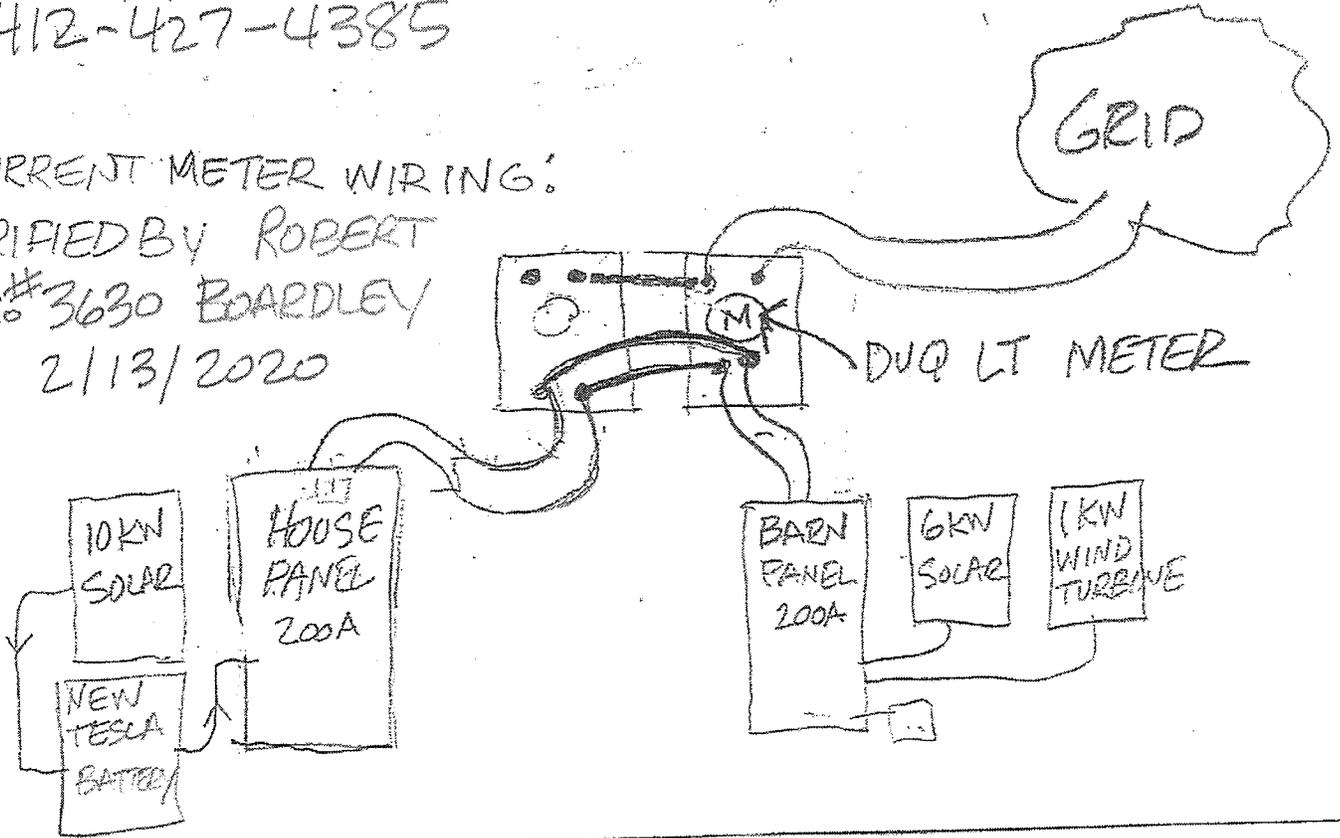


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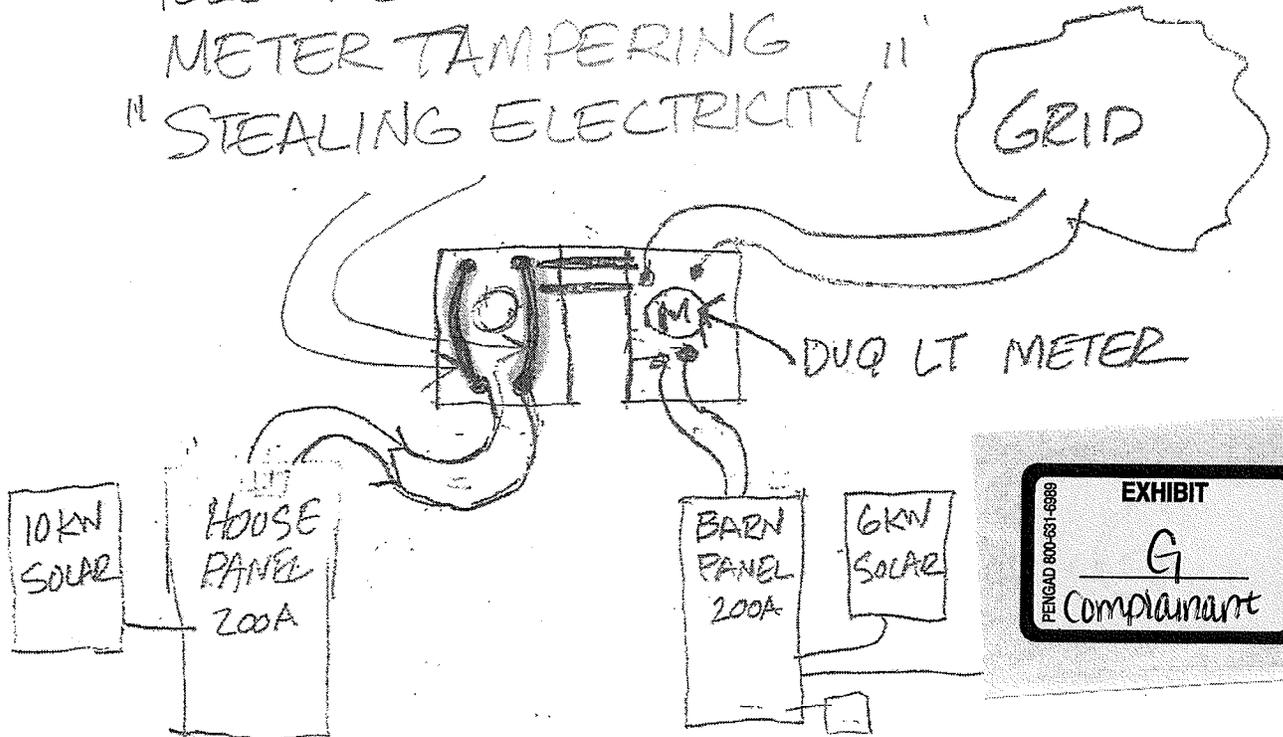


FRANK CSERVAK
174 BARBERY Rd.
SEWICKLEY, PA 15143
412-427-4385

CURRENT METER WIRING:
VERIFIED BY ROBERT
DLC # 3630 BOARDLEY
2/13/2020



ILLEGAL WIRING
METER TAMPERING " "
"STEALING ELECTRICITY"



6/5/2020

Ms. Katie M. Stringent
Sewickley Heights Boro Manager and Zoning Officer
Country Club Drive
Sewickley Heights, PA 15143

Re: Claim for Damages as a Result of DENIAL OF CERTIFICATE OF APPROPRIATENESS for Relocation of Rooftop Solar Panels and Dual Axis Solar Tracker - Cservak 174 Barberry Road

Dear Ms Stringent,

I am in receipt of your letter of April 23, 2020 stating: It is the Borough's understanding, based on your public statements at the Borough Council Meeting on February 17, 2020, and your failure to file appeals with the Allegheny County Court of Common Pleas, that you have elected not to exercise your right to appeal either of the Denial Notices. Accordingly, the Borough considers this matter to be closed.

Please be advised that I have filed a Formal PUC Complaint (Docket # F-2020-3019005) with the PA Public Utility Commission in which the Borough's Involvement in the Permitting and Inspection Process and Denial of the Relocation of Rooftop Solar Panels and Dual Axis Solar Trackers has resulted in the Termination of my Electrical Service By Duquesne Light Company on March 3, 2020, the day I filed my Formal Complaint against Duquesne Light Company.

I contend that the Borough has conspired with DLCo to deny my use of Solar Panels and to harm me financially because I have complained. This matter is far from over and I promise to entertain your suggestion to pursue this Claim through a litigious route if necessary.

To offer some background on the situation of how and why my Electrical Service was terminated by DLCo, I offer the attached Email to the Sewickley Heights Police Department of 4/15/2020. They politely declined to help getting my power restored. To date, I have installed an Emergency Generator and am endeavoring to have my power restored ASAP. A Telephonic Hearing with the PA PUC Judge in my Case is scheduled for Monday, July 9, 2020.

Current Tabulation of Damages due to the Delay and Denial of Solar Panel Permits:

Delay of Solar Panels Building Permit: November 2016 to October 2017:

$$11 \text{ Months} \times [\$124.68 \text{ (House)} + \$92.81 \text{ (Barn)}] = 11 \times \$217.49 = \$2392.39$$

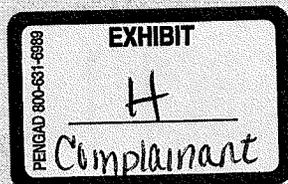
Damages relating to Improper Orientation - Lost Efficiency: October 2017 - June 2020:

$$33 \text{ Months} \times [\$44.88/\text{mo (House)} + \$33.41 \text{ (Barn)}] = 33 \times \$78.29/\text{mo} = \$2583.57$$

Damages relating to Solar Tracker - Delay of Building Permit: November 2019 - June 2020:

$$8 \text{ Months} \times \$30.60/\text{mo} = \$244.80$$

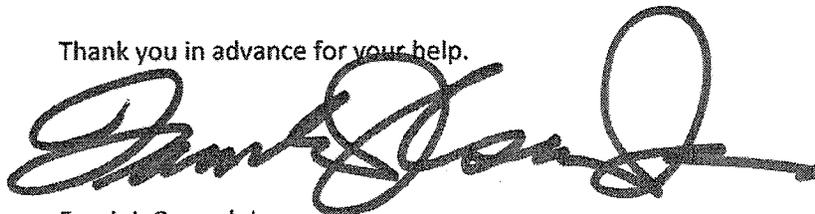
Total Damages to Date: \$5,220.76



You may have already been contacted by my contractor Solar City/Tesla for a Permit to install Batteries at my house. The batteries are installed in the basement and are the last part of their installation, the batteries were not available until recently and have been on order for months. I expect an immediate approval and will check in with you early next week after my call with the Judge.

This situation has been brought about by the Boro's Denials of my Projects and can be immediately resolved with Approvals. I intend to pursue this matter to the highest Court if necessary.

Thank you in advance for your help.

A handwritten signature in black ink, appearing to read "Frank J. Cservak Jr.", written in a cursive style.

Frank J. Cservak Jr.
174 Barberry Road
Sewickley, PA 15143
412-427-4385



Frank J Cservak Jr <fcservak@c-mservices.com>

Fwd: Pics

1 message

SA POLICE REPORT

Frank J Cservak Jr <fcservak@c-mservices.com>

Wed, Apr 15, 2020 at 10:52 AM

To: Samuel Kochevski <SKochevski@sewickleyheightsboro.com>, "Frank J. Cservak" <fcservak@c-mservices.com>

Hello Sam,

I mentioned to you that Duq Lt Co. Terminated my electrical service over this Solar Panel thing on Monday 3/4/20.

This is the result of my filing an "Informal" PUC Claim BCS No: 3691697 Dtd. 4/15/2019 which was ultimately Denied by the PUC on 1/11/2020. I filed my Notification of Intent to Appeal and filed my Formal Complaint on 3/4/20 (the day my Service was Terminated).

The dispute is over Meter Readings, Rates, Unfair Billing Practices, Extortion and Improper Termination of Services and started in 2017 when I finally gained Approval to install the Solar Panels. The Meters have been changed or "re-flashed" over a dozen times since I went to Net Metering in 2017. I also have an Electricity Data Logger that records all the electricity generated by my panels, used and purchased from DLCo that confirms their hokey meter readings and demonstrates how badly they rip us off.

On Thurs 2/13/2020 three people came unannounced and entered my property and headed to "Inspect" the Service Connection on the house. I told the leader, Emp #3032 (No Name) that I was going to place a call to the Police he said "Go Ahead" with a very surly attitude... I went to place a call and grabbed my phone, but the situation was moving too fast. When I returned and engaged him in conversation as to what they were doing, he replied that they were doing a Safety Inspection and Changing the Meter. When they were finished I asked them how it looked... Robert Boardley #3630 who was obviously the Technician, said it was "OK".

When I asked #3032 for his name, he would not comply, only offering to let me take a pic of their badges (good thing I had my phone). Of Particular interest to me is Employee #3630 who does not have a Name on his badge but rather "Security Services"... I have a sneaking suspicion that this individual is Charles Stoltenberg, Senior Meter Engineer, the person at Duq Lt Co. behind my problems and the one responsible for Terminating my Service.

In any event, with all the scammers and thieves out there, Duq Lt shouldn't be sending guys like that around (calling the shots) without Proper Identification. Please note that the other two Employees were Properly Identified.

It would help in my Formal Complaint if I could confirm that was Stoltenberg. Thank you. Frank

Frank J. Cservak Jr.
FCservak@C-MServices.com
412-427-4385

----- Forwarded message -----

From: **Frank J Cservak Jr** <fcservak@c-mservices.com>
Date: Wed, Apr 15, 2020 at 9:24 AM
Subject: Pics
To: Frank J. Cservak <fcservak@c-mservices.com>

3 attachments

20200213_084708.jpg
257K



MARY # 6998



20200213_084713.jpg

228K

TECHNICIAN

ROBERT BOARDLEY

3630



20200213_084703.jpg

193K

SECURITY SERVICES

3032

3032

Issued: 6 May 2017



DLC
DEFENSE LOGIC & CONTROL



REDACTED

Duquesne Light Company - Statement of Account

Prepared: Jun 18, 2020

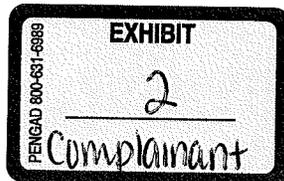
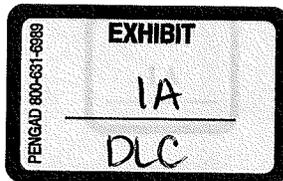
Account #: [REDACTED] 0000

Name: CSERVAK JR, FRANK J

Paid Deposit Amount:	\$0.00
Disputed Amount:	\$2,395.36

Premise ID	Service Address
[REDACTED]	174 BARBERRY RD, SEWICKLEY, PA 15143

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
3/8/18	Bill - Actual	[REDACTED]	3/29/18	3/7/18	29	10,815.49	2,364.98	\$367.15	\$367.15	\$367.15	\$367.15
3/27/18	Payment							-\$367.15	\$0.00	-\$367.15	\$0.00
4/9/18	Bill - Actual	[REDACTED]	4/30/18	4/8/18	32	12,830.56	2,015.08	\$315.56	\$315.56	\$315.56	\$315.56
5/7/18	Late Payment Charge							\$3.95	\$319.51	\$3.95	\$319.51
5/8/18	Bill - Actual	[REDACTED]	5/29/18	5/7/18	29	13,882.38	1,051.82	\$172.31	\$491.82	\$172.31	\$491.82
5/22/18	Payment							-\$315.56	\$176.26	-\$315.56	\$176.26
5/30/18	Payment							-\$176.26	\$0.00	-\$176.26	\$0.00
6/10/18	Bill - Actual	[REDACTED]	7/2/18	6/8/18	32	14,509.98	627.59	\$109.34	\$109.34	\$109.34	\$109.34
6/26/18	Payment							-\$109.34	\$0.00	-\$109.34	\$0.00
7/9/18	Bill - Actual	[REDACTED]	7/30/18	7/8/18	30	15,707.30	1,197.32	\$194.89	\$194.89	\$194.89	\$194.89
8/6/18	Late Payment Charge							\$2.44	\$197.33	\$2.44	\$197.33
8/7/18	Payment							-\$194.81	\$2.52	-\$194.81	\$2.52
8/8/18	Bill - Actual	[REDACTED]	8/29/18	8/6/18	29	17,310.43	1,603.12	\$255.53	\$258.05	\$255.53	\$258.05



REDACTED

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
8/21/18	Payment							-\$258.05	\$0.00	-\$258.05	\$0.00
9/9/18	Bill - Actual		10/1/18	9/8/18	33	19,221.58	1,911.15	\$301.58	\$301.58	\$301.58	\$301.58
9/18/18	Payment							-\$301.58	\$0.00	-\$301.58	\$0.00
10/8/18	Bill - Actual		10/29/18	10/7/18	29	20,132.13	910.55	\$151.77	\$151.77	\$151.77	\$151.77
10/23/18	Payment							-\$151.77	\$0.00	-\$151.77	\$0.00
11/6/18	Bill - Actual		11/27/18	11/5/18	29	21,230.97	1,098.84	\$175.87	\$175.87	\$175.87	\$175.87
11/27/18	Payment							-\$175.87	\$0.00	-\$175.87	\$0.00
12/6/18	Bill - Actual		12/27/18	12/5/18	30	24,388.27	3,157.30	\$474.81	\$474.81	\$474.81	\$474.81
12/18/18	Payment							-\$474.81	\$0.00	-\$474.81	\$0.00
12/21/18	2018 Tax Refund - Residential							-\$25.49	\$0.00	-\$25.49	-\$25.49
1/8/19	Bill - Actual		1/29/19	1/7/19	33	28,125.29	3,737.02	\$558.54	\$533.05	\$558.54	\$533.05
2/4/19	Late Payment Charge							\$6.66	\$539.71	\$6.66	\$539.71
2/7/19	Bill - Actual		2/28/19	2/6/19	30	32,395.94	4,270.65	\$671.76	\$1,211.47	\$671.76	\$1,211.47
2/11/19	Payment							-\$533.05	\$678.42	-\$533.05	\$678.42
3/6/19	Late Payment Charge							\$8.40	\$686.82	\$8.40	\$686.82
3/10/19	Bill - Actual		4/1/19	3/9/19	31	35,992.85	3,596.91	\$567.88	\$1,254.70	\$567.88	\$1,254.70
4/8/19	Late Payment Charge							\$15.49	\$1,270.19	\$15.49	\$1,270.19
4/8/19	Bill - Actual		4/29/19	4/7/19	29	38,382.01	2,389.16	\$380.67	\$1,650.86	\$380.67	\$1,650.86
4/15/19	Dispute							-\$1,650.86	\$0.00	\$0.00	\$1,650.86
5/8/19	Bill - Actual		5/29/19	5/7/19	30	38,665.60	283.59	\$56.76	\$56.76	\$56.76	\$1,707.62
6/4/19	Late Payment Charge							\$0.71	\$57.47	\$0.71	\$1,708.33
6/9/19	Bill - Actual		7/1/19	6/8/19	32	38,681.04	15.44	\$15.53	\$73.00	\$15.53	\$1,723.86
7/8/19	Late Payment Charge							\$0.91	\$73.91	\$0.91	\$1,724.77
7/9/19	Bill - Actual		7/30/19	7/8/19	30	39,086.87	405.83	\$75.65	\$149.56	\$75.65	\$1,800.42
8/5/19	Late Payment Charge							\$1.85	\$151.41	\$1.85	\$1,802.27
8/8/19	Bill - Actual		8/29/19	8/6/19	29	39,856.60	769.73	\$131.65	\$283.06	\$131.65	\$1,933.92

REDACTED

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
9/4/19	Late Payment Charge							\$3.49	\$286.55	\$3.49	\$1,937.41
9/9/19	Bill - Actual	██████████	9/30/19	9/8/19	33	40,100.38	243.77	\$50.70	\$337.25	\$50.70	\$1,988.11
10/7/19	Late Payment Charge							\$4.12	\$341.37	\$4.12	\$1,992.23
10/9/19	Bill - Actual	██████████	10/30/19	10/8/19	30	40,031.70	0.00	\$13.22	\$354.59	\$13.22	\$2,005.45
11/5/19	Late Payment Charge							\$4.29	\$358.88	\$4.29	\$2,009.74
11/6/19	Bill - Actual	██████████	11/27/19	11/5/19	28	40,038.10	0.00	\$13.36	\$372.24	\$13.36	\$2,023.10
12/3/19	Late Payment Charge							\$4.46	\$376.70	\$4.46	\$2,027.56
12/8/19	Bill - Actual	██████████	12/30/19	12/7/19	32	40,848.15	747.78	\$127.88	\$504.58	\$127.88	\$2,155.44
1/6/20	Late Payment Charge							\$6.06	\$510.64	\$6.06	\$2,161.50
1/12/20	Bill - Estimated	██████████	2/3/20	1/6/20	30	41,700.00	851.85	\$142.57	\$653.21	\$142.57	\$2,304.07
1/13/20	Dispute - Cancel Transaction							\$1,650.86	\$2,304.07	\$0.00	\$2,304.07
2/10/20	Late Payment Charge							\$28.47	\$2,332.54	\$28.47	\$2,332.54
2/17/20	Bill - Estimated	██████████	3/9/20	2/13/20	38	42,000.00	300.00	\$62.82	\$2,395.36	\$62.82	\$2,395.36
3/3/20	Dispute							-\$2,395.36	\$0.00	\$0.00	\$2,395.36
3/5/20	Billing - Cancel Transaction	██████████	3/9/20	2/13/20	38	42,000.00	300.00	-\$62.82	\$0.00	-\$62.82	\$2,332.54
3/5/20	Bill - Estimated	██████████	3/26/20	2/13/20	38	42,000.00	300.00	\$62.82	\$0.00	\$62.82	\$2,395.36



REDACTED

Duquesne Light Company - Statement of Account

Prepared: Jun 18, 2020

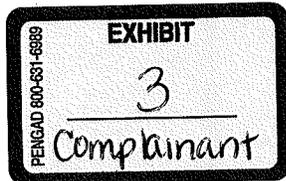
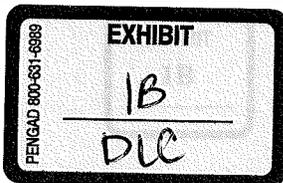
Account #: [REDACTED] 0000

Name: CSERVAK JR,FRANK J

Paid Deposit Amount:	\$0.00
Disputed Amount:	\$823.32

Premise ID	Service Address
[REDACTED]	174 BARBERRY RD BARN, SEWICKLEY, PA 15143

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
3/8/18	Bill - Actual	[REDACTED]	3/29/18	3/7/18	17	143.81	143.81	\$30.37	\$30.37	\$30.37	\$30.37
3/27/18	Payment							-\$30.37	\$0.00	-\$30.37	\$0.00
4/9/18	Bill - Actual	[REDACTED]	4/30/18	4/8/18	32	2,484.01	2,340.20	\$363.89	\$363.89	\$363.89	\$363.89
5/7/18	Late Payment Charge							\$4.55	\$368.44	\$4.55	\$368.44
5/8/18	Bill - Actual	[REDACTED]	5/29/18	5/7/18	29	3,731.93	1,247.93	\$201.48	\$569.92	\$201.48	\$569.92
5/22/18	Payment							-\$363.89	\$206.03	-\$363.89	\$206.03
5/30/18	Payment							-\$206.03	\$0.00	-\$206.03	\$0.00
6/7/18	Bill - Actual	[REDACTED]	6/28/18	6/6/18	30	4,937.07	1,205.14	\$195.31	\$195.31	\$195.31	\$195.31
6/26/18	Payment							-\$195.31	\$0.00	-\$195.31	\$0.00
7/10/18	Bill - Estimated	[REDACTED]	7/31/18	7/5/18	29	6,181.79	1,244.72	\$202.02	\$202.02	\$202.02	\$202.02
8/6/18	Late Payment Charge							\$2.53	\$204.55	\$2.53	\$204.55
8/7/18	Payment							-\$202.02	\$2.53	-\$202.02	\$2.53
8/8/18	Bill - Actual	[REDACTED]	8/29/18	8/6/18	32	7,880.97	1,699.17	\$269.89	\$272.42	\$269.89	\$272.42



REDACTED

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
8/21/18	Payment							-\$272.42	\$0.00	-\$272.42	\$0.00
9/9/18	Bill - Actual	██████████	10/1/18	9/8/18	33	9,870.77	1,989.81	\$313.35	\$313.35	\$313.35	\$313.35
9/18/18	Payment							-\$313.35	\$0.00	-\$313.35	\$0.00
10/8/18	Bill - Actual	██████████	10/29/18	10/7/18	29	991.52	1,025.75	\$168.95	\$168.95	\$168.95	\$168.95
10/23/18	Payment							-\$168.95	\$0.00	-\$168.95	\$0.00
11/6/18	Bill - Actual	██████████	11/27/18	11/5/18	29	2,839.07	1,847.55	\$284.74	\$284.74	\$284.74	\$284.74
11/27/18	Payment							-\$284.74	\$0.00	-\$284.74	\$0.00
12/6/18	Bill - Actual	██████████	12/27/18	12/5/18	30	5,684.96	2,845.90	\$429.56	\$429.56	\$429.56	\$429.56
12/18/18	Payment							-\$429.56	\$0.00	-\$429.56	\$0.00
12/22/18	2018 Tax Refund - Residential							-\$25.49	\$0.00	-\$25.49	-\$25.49
1/8/19	Bill - Actual	██████████	1/29/19	1/7/19	33	8,491.73	2,806.77	\$423.16	\$397.67	\$423.16	\$397.67
2/4/19	Late Payment Charge							\$4.97	\$402.64	\$4.97	\$402.64
2/7/19	Bill - Actual	██████████	2/28/19	2/6/19	30	11,228.61	2,736.88	\$435.24	\$837.88	\$435.24	\$837.88
2/11/19	Payment							-\$397.67	\$440.21	-\$397.67	\$440.21
3/6/19	Late Payment Charge							\$5.44	\$445.65	\$5.44	\$445.65
3/10/19	Bill - Actual	██████████	4/1/19	3/9/19	31	13,733.14	2,504.53	\$399.42	\$845.07	\$399.42	\$845.07
4/8/19	Late Payment Charge							\$10.44	\$855.51	\$10.44	\$855.51
4/8/19	Bill - Actual	██████████	4/29/19	4/7/19	29	15,596.27	1,863.13	\$299.75	\$1,155.26	\$299.75	\$1,155.26
4/15/19	Dispute							-\$1,155.26	\$0.00	\$0.00	\$1,155.26
5/8/19	Bill - Actual	██████████	5/29/19	5/7/19	30	15,605.56	9.29	\$14.59	\$14.59	\$14.59	\$1,169.85
6/4/19	Late Payment Charge							\$0.18	\$14.77	\$0.18	\$1,170.03
6/9/19	Bill - Actual	██████████	7/1/19	6/8/19	32	15,260.67	0.00	\$13.14	\$27.91	\$13.14	\$1,183.17
7/8/19	Late Payment Charge							\$0.35	\$28.26	\$0.35	\$1,183.52
7/17/19	Bill - Estimated	██████████	8/7/19	7/9/19	31	15,014.04	0.00	\$13.18	\$41.44	\$13.18	\$1,196.70
8/8/19	Bill - Actual	██████████	8/29/19	8/6/19	28	15,414.05	0.00	\$13.18	\$54.62	\$13.18	\$1,209.88
8/13/19	Late Payment Charge							\$0.51	\$55.13	\$0.51	\$1,210.39

REDACTED

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
9/4/19	Late Payment Charge							\$0.68	\$55.81	\$0.68	\$1,211.07
9/9/19	Bill - Actual		9/30/19	9/8/19	33	15,264.83	0.00	\$13.18	\$68.99	\$13.18	\$1,224.25
10/7/19	Late Payment Charge							\$0.84	\$69.83	\$0.84	\$1,225.09
10/9/19	Bill - Actual		10/30/19	10/8/19	30	15,197.82	0.00	\$13.22	\$83.05	\$13.22	\$1,238.31
11/5/19	Late Payment Charge							\$1.01	\$84.06	\$1.01	\$1,239.32
11/10/19	Bill - Estimated		12/2/19	11/7/19	30	15,106.06	0.00	\$13.36	\$97.42	\$13.36	\$1,252.68
12/8/19	Bill - Actual		12/30/19	12/6/19	29	15,605.00	0.00	\$13.36	\$110.78	\$13.36	\$1,266.04
12/9/19	Late Payment Charge							\$1.17	\$111.95	\$1.17	\$1,267.21
1/6/20	Late Payment Charge							\$1.34	\$113.29	\$1.34	\$1,268.55
1/12/20	Bill - Estimated		2/3/20	1/6/20	31	16,100.00	494.44	\$88.42	\$201.71	\$88.42	\$1,356.97
1/13/20	Dispute - Cancel Transaction							\$1,155.26	\$1,356.97	\$0.00	\$1,356.97
2/10/20	Late Payment Charge							\$16.88	\$1,373.85	\$16.88	\$1,373.85
2/12/20	Bill - Actual		3/3/20	2/5/20	30	0.00	0.00	\$13.64	\$1,387.49	\$13.64	\$1,387.49
2/12/20	Billing - Cancel Transaction		3/3/20	2/5/20	30	0.00	0.00	-\$13.64	\$1,373.85	-\$13.64	\$1,373.85
2/12/20	Bill - Estimated		3/4/20	2/5/20	30	16,600.00	500.00	\$89.97	\$1,463.82	\$89.97	\$1,463.82
3/3/20	Sales of Elec - Residential Distribution							-\$414.00	\$1,049.82	-\$414.00	\$1,049.82
3/3/20	Residential Rider 22 Distribution System Improvement Charge							-\$15.63	\$1,034.19	-\$15.63	\$1,034.19
3/3/20	Sales of Elec - Residential STAS							\$0.63	\$1,034.82	\$0.63	\$1,034.82
3/3/20	State Sales Tax							-\$32.60	\$1,002.22	-\$32.60	\$1,002.22
3/3/20	Sales of Elec - Residential Generation							-\$443.33	\$558.89	-\$443.33	\$558.89
3/3/20	Sales of Elec - Residential Transmission							-\$112.78	\$446.11	-\$112.78	\$446.11
3/3/20	State Sales Tax							-\$32.81	\$413.30	-\$32.81	\$413.30
3/4/20	Bill - Actual		3/25/20	3/2/20	26	467.95	2,539.95	\$401.41	\$814.71	\$401.41	\$814.71
3/9/20	Late Payment Charge							\$3.74	\$818.45	\$3.74	\$818.45

REDACTED

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
3/10/20	Late Payment Charge							\$4.87	\$823.32	\$4.87	\$823.32
5/18/20	Dispute							-\$823.32	\$0.00	\$0.00	\$823.32

How to Reach Us

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Special Services

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Automatic Bill Payment – Duquesne Light Company's free ElectriCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

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Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 01/08/19

Duquesne Light Company Basic Service Charges

Adjustments

Tax Cuts and Job Act One Time Refund -25.49
Total Adjustments -\$25.49

Current Charges

Table with 2 columns: Description and Amount. Includes Customer Charge (13.74), Supply (170.24), Transmission (38.63), Distribution (113.41, 18.16, 41.51), DSIC Surcharge (-0.03%), Pennsylvania Tax Adjustment (-0.17), Sales Tax (27.70), Total Current Charges (\$423.16), and DLC Basic Service Charges (\$397.67).

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Default Service Supply rate that went into effect December 1 decreased the overall monthly bill of an average residential customer (using 600 kWh) who purchases electric generation from Duquesne Light by about \$0.41, or less than 1%.
New distribution rates went into effect December 29, 2018 and will increase the overall monthly bill of an average residential customer (using 600 kWh) by about \$3.60, or 4%.
A change in the State Tax Adjustment Surcharge, effective January 1, will increase your overall monthly bill by about \$0.07, or less than 1%.
Changes in the Distribution rate, reflecting expenses related to energy-assistance programs for low-income customers, effective January 1, will decrease your monthly bill by \$0.86, or 1%.
Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.
Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com
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Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.
You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.
If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate: RS-Residential Service Rider 21

Date Prepared: 01/08/19

Page 4 of 4

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
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Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

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BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 02/07/19

Duquesne Light Company Basic Service Charges

Adjustments

Late Payment Charge - Distribution 2.18
Late Payment Charge - Gen & Tran 2.79

Total Adjustments

\$4.97

Current Charges

Customer Charge 12.35
Supply 2736.8760 kWh@ 6.065400¢ 166.00
Transmission 2736.8760 kWh@ 1.376400¢ 37.67
Distribution 2736.8760 kWh@ 6.971300¢ 190.80
DSIC Surcharge -0.03% -0.06
Pennsylvania Tax Adjustment 0.01
Sales Tax 28.47

Total Current Charges

\$435.24

DLC Basic Service Charges (see Page 1 Summary)

\$440.21

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Duquesne Light Company Information

A change in the Customer Charge, reflecting single-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will decrease your monthly bill by \$0.13, or less than 1%.

A change in the Customer Charge, reflecting poly-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will decrease your monthly bill by \$2.49, or 2%.

Effective January 1, the Distribution System Improvement Charge (see Understanding Your Bill section on page 2) will decrease your monthly bill by about \$0.02, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

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YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

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Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

Suspended Charges – Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.

Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectriCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED]-000
Rate: RS-Residential Service Rider 21
Date Prepared: 03/10/19

Duquesne Light Company Basic Service Charges

Adjustments

Late Payment Charge - Distribution 2.72
Late Payment Charge - Gen & Tran 2.72

Total Adjustments

\$5.44

Current Charges

Customer Charge 12.35
Supply 2504.5290 kWh@ 6.065400¢ 151.91
Transmission 2504.5290 kWh@ 1.376400¢ 34.47
Distribution 2504.5290 kWh@ 6.971300¢ 174.60
DSIC Surcharge -0.03% -0.06
Pennsylvania Tax Adjustment 0.01
Sales Tax 26.14

Total Current Charges

\$399.42

DLC Basic Service Charges (see Page 1 Summary)

\$404.86

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared:03/10/19

Page 4 of 4

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

Visit our Website at: www.duquesnelight.com
Call us for: General information: 412-393-7100
Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
Write us at: Customer Care Department
Duquesne Light Company
411 Seventh Avenue, MD 6-1
Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

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Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:04/08/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (5.22), Late Payment Charge - Gen & Tran (5.22), and Total Adjustments (\$10.44).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.35), Supply (113.01), Transmission (25.64), Distribution (129.88), DSIC Surcharge (-0.75), Pennsylvania Tax Adjustment (0.01), Sales Tax (19.61), and Total Current Charges (\$299.75).

DLC Basic Service Charges (see Page 1 Summary) \$310.19

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Distribution System Improvement Charge, effective April 1, will decrease your monthly bill by about \$0.27, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

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You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:04/08/19

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 05/08/19

Table with 5 columns: Meter Reading Usage Information, Summary, Actual Meter Reading Bill, Estimated Gross Receipts Tax, Estimated PA State Taxes, Late Charge After May 29, 2019, Payment Due, Amount Due.

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED] 0-000

PLEASE PAY THIS AMOUNT BY MAY 29, 2019 \$14.59

USD Amount Enclosed box with dollar sign and grid

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

Check box for account changes

#BWNHBYB #6215 7204 9560 0281#

FRANK J CSERVAK JR 174 BARBERRY RD BARN SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY PAYMENT PROCESSING CENTER PO BOX 67 PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
Call us for: General information: 412-393-7100
Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
Write us at: Customer Care Department
Duquesne Light Company
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U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

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For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$ _____.00

Request to enroll in Autopay - check box for application request

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Table with account information: Account Number: [REDACTED] 0-000, Rate: RS-Residential Service Rider 21, Date Prepared: 05/08/19

Duquesne Light Company Basic Service Charges

Current Charges

Table of current charges: Customer Charge (12.35), Supply (0.56), Transmission (0.13), Distribution (0.65), DSIC Surcharge (-0.07), Sales Tax (0.97)

Total Current Charges \$14.59

DLC Basic Service Charges (see Page 1 Summary) \$14.59

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

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If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

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Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

Suspended Charges – Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.

Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectriCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$ ____ .00

Request to enroll in Autopay - check box for application request



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 06/09/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (0.17), Late Payment Charge - Gen & Tran (0.01), and Total Adjustments (\$0.18).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.35), DSIC Surcharge (-0.53% / -0.07), Sales Tax (0.86), and Total Current Charges (\$13.14).

DLC Basic Service Charges (see Page 1 Summary) \$13.32

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Effective Jun.1, changes in the Customer Charge, reflecting costs to enhance the competitive energy market in PA, will increase the monthly bill of a customer using 600 kWh by about \$0.03 or less than 1%.

Effective Jun. 1, changes in the Energy Efficiency Surcharge, reflecting costs related to our Watt Choices program, will increase the monthly bill of a customer using 600 kWh by about \$0.18 or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
• The Public Utility Commission regulates distribution prices and services.
• The Federal Energy Regulatory Commission regulates transmission prices and services.

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared:06/09/19

Page 4 of 4

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

Visit our Website at: www.duquesnelight.com
Call us for: General information: 412-393-7100
Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
Write us at: Customer Care Department
Duquesne Light Company
411 Seventh Avenue, MD 6-1
Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

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Transmission Charges – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

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CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

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Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

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Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:07/17/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (0.34), Late Payment Charge - Gen & Tran (0.01), and Total Adjustments (\$0.35).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.38), DSIC Surcharge (-0.45%, -0.06), Sales Tax (0.86), and Total Current Charges (\$13.18).

DLC Basic Service Charges (see Page 1 Summary) \$13.53

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Transmission and Default Service Supply rates that went into effect June 1 will decrease the overall monthly bill of an average residential customer who purchases electric generation from Duquesne Light by about \$0.17, or less than 1%.

A change in the Distribution System Improvement Charge, effective July 1, will increase your monthly bill by about \$0.04, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
• The Public Utility Commission regulates distribution prices and services.
• The Federal Energy Regulatory Commission regulates transmission prices and services.

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared:07/17/19

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:08/08/19

Table with 5 columns: Description, Estimated Gross Receipts Tax, Estimated PA State Taxes, Late Charge After Aug 29, 2019, Payment Due, Amount Due. Includes sections for Meter Reading Usage Information, Summary, Electric Usage, and Actual Meter Reading Bill.

Please return this portion with your payment. Please enclose check facing forward.
Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED] 0-000

PLEASE PAY THIS AMOUNT BY AUG 29, 2019
\$54.62

USD Amount Enclosed form with a grid for entering the amount.

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

Check box for account changes.

#BWNHBYB
#5725 7484 9350 0141#

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
Call us for: General information: 412-393-7100
Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
Write us at: Customer Care Department
Duquesne Light Company
411 Seventh Avenue, MD 6-1
Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

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Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

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CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

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Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Table with account details: Account Number [REDACTED] 0-000, Rate: RS-Residential Service Rider 21, Date Prepared: 08/08/19

Duquesne Light Company Basic Service Charges

Current Charges

Table of current charges: Customer Charge (12.38), DSIC Surcharge (-0.45%), Sales Tax (0.86), Total Current Charges (\$13.18), DLC Basic Service Charges (\$13.18)

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand.

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If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
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CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.

Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectricCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. **Fees apply.**

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:09/09/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (0.50, 0.67, 0.01, 0.01) and Total Adjustments (\$1.19).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.38), DSIC Surcharge (-0.45%, -0.06), Sales Tax (0.86), and Total Current Charges (\$13.18).

DLC Basic Service Charges (see Page 1 Summary) \$14.37

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
• The Public Utility Commission regulates distribution prices and services.
• The Federal Energy Regulatory Commission regulates transmission prices and services.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 70-000
Rate:RS-Residential Service Rider 21
Date Prepared:09/09/19

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000
 Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

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Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

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Supply Charges – Basic service charges for generation supply to retail customers.

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PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

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CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

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Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$ ____ .00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 10/09/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (0.83), Late Payment Charge - Gen & Tran (0.01), and Total Adjustments (\$0.84).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.42), DSIC Surcharge (-0.53%), Sales Tax (0.87), and Total Current Charges (\$13.22).

DLC Basic Service Charges (see Page 1 Summary) \$14.06

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Distribution System Improvement Charge, effective October 1, will decrease your monthly bill by about \$0.04, or less than 1%.

A change in the Customer Charge, reflecting single-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective October 1, will increase your monthly bill by \$0.18, or less than 1%.

A change in the Customer Charge, reflecting poly-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective October 1, will increase your monthly bill by \$0.56, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

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If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared:10/09/19

Page 4 of 4

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

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Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

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Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared: 11/10/19

Duquesne Light Company Basic Service Charges

Adjustments

Late Payment Charge - Distribution 1.00
Late Payment Charge - Gen & Tran 0.01

Total Adjustments \$1.01

Current Charges

Customer Charge 12.56
DSIC Surcharge -0.53% -0.07
Sales Tax 0.87

Total Current Charges \$13.36

DLC Basic Service Charges (see Page 1 Summary) \$14.37

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Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

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E-Bill Service – Our free on-line bill presentation service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectricCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 000
Rate: RS-Residential Service Rider 21
Date Prepared: 12/08/19

Duquesne Light Company Basic Service Charges

Current Charges

Table with 3 columns: Charge Description, Rate, and Amount. Rows include Customer Charge (12.56), DSIC Surcharge (-0.07), Sales Tax (0.87), Total Current Charges (\$13.36), and DLC Basic Service Charges (\$13.36).

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
• The Public Utility Commission regulates distribution prices and services.
• The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000
 Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

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PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

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Suspended Charges – Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

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Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared:01/12/20

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (1.16, 1.33, 0.01, 0.01).

Total Adjustments

\$2.51

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.58), Supply (27.53), Transmission (7.57), Distribution (27.92), Distribution (6.83), DSIC Surcharge (0.20), Sales Tax (5.79).

Total Current Charges

\$88.42

DLC Basic Service Charges (see Page 1 Summary)

\$90.93

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Default Service Supply rate that went into effect December 1, decreased the overall monthly bill of an average residential customer (using 600 kWh) who purchases electric generation from Duquesne Light by about \$2, or approximately 2%.
A change in the Customer Charge, reflecting single-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will increase your monthly bill by \$0.13, or less than 1%.
A change in the Customer Charge, reflecting poly-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will increase your monthly bill by \$0.99, or 1%.
Changes in the Distribution rate, reflecting expenses related to energy-assistance programs for low-income customers, effective January 1, will increase your monthly bill by \$0.82, or 1%.
A change in the State Tax Adjustment Surcharge, effective January 1, will decrease your overall monthly bill by about \$0.01, or less than 1%.
Effective January 1, the Distribution System Improvement Charge (see Understanding Your Bill section on page 2) will increase your monthly bill by about \$0.53, or 1%.
Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.
Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com
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You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.
You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.
If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate: RS-Residential Service Rider 21

Date Prepared: 01/12/20

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

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Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
Write us at: Customer Care Department
Duquesne Light Company
411 Seventh Avenue, MD 6-1
Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

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Suspended Charges – Charges held in relation to a dispute

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CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

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U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:02/11/20

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (9.20), Late Payment Charge - Gen & Tran (7.68), and Total Adjustments (\$16.88).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.69), DSIC Surcharge (0.43%, 0.05), Sales Tax (0.90), and Total Current Charges (\$13.64).

DLC Basic Service Charges (see Page 1 Summary) \$30.52

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

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On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

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Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 02/12/20

Table with 5 main sections: Meter Reading Usage Information, Summary, Electric Usage (including bar chart and table), Estimated Gross Receipts Tax, and Payment Due/Amount Due.

Please return this portion with your payment. Please enclose check facing forward.
Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED] 0-000

PLEASE PAY THIS AMOUNT BY MAR 4, 2020
\$1,463.82

USD Amount Enclosed box with grid for amount

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

Check box for account changes

#BWNHBYB
#6005 7694 9280 0141#

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



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Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectricCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 02/12/20

Duquesne Light Company Basic Service Charges

Miscellaneous Charges

Cancel Bill 01/06/20 - 02/05/20 -13.64
Total Miscellaneous Charges -\$13.64

Current Charges

Customer Charge 12.69
Supply 500.0000 kWh@ 5.566900¢ 27.83
Transmission 500.0000 kWh@ 1.531900¢ 7.66
Distribution 500.0000 kWh@ 7.138300¢ 35.69
DSIC Surcharge 0.43% 0.21
Sales Tax 5.89
Total Current Charges \$89.97

DLC Basic Service Charges (see Page 1 Summary) \$76.33

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

This corrected bill shows that your electric usage is higher than your last bill. Please call us at (412) 393-7100 if you have any questions.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number: [REDACTED] 000
Rate:RS-Residential Service Rider 21
Date Prepared:02/12/20

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

Visit our Website at: www.duquesnelight.com
Call us for: General information: 412-393-7100
Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
Write us at: Customer Care Department
Duquesne Light Company
411 Seventh Avenue, MD 6-1
Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

Supply Charges – Basic service charges for generation supply to retail customers.

Transmission Charges – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

Suspended Charges – Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.

Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectricCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:03/04/20

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Residential Rider 22 Distribution System Improvement Charge (-15.63), Sales of Elec - Residential Distribution (-414.00), State Sales Tax (-32.60), Sales of Elec - Residential STAS (0.63), State Sales Tax (-32.81), Sales of Elec - Residential Transmission (-112.78), Sales of Elec - Residential Generation (-443.33), Total Adjustments (-\$1,050.52).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.69), Supply (141.40), Transmission (38.91), Distribution (181.31), DSIC Surcharge (0.83), Pennsylvania Tax Adjustment (0.01), Sales Tax (26.26), Total Current Charges (\$401.41).

DLC Basic Service Charges (see Page 1 Summary) -\$649.11

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared:03/04/20

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

REDACTED



Duquesne Light Company

Energy Diversion Department
Shutoff Notice

Name FRANK CSERNAK

Hours-Monday through Friday
8:00 a.m. to 5:00 p.m.
Payments by Phone 1-866-526-0815
(PAYMENTS MUST THEN BE REPORTED TO DLC)

Address 174 Barberry Rd
Sewickley PA 15143

Account _____

Shut-Off Notice
AVISO DE SUSPENSION DE SERVICIO

Your electric service (MAY BE HAS BEEN) shut off for:

- | | |
|--|---|
| <input type="checkbox"/> Non-access | <input type="checkbox"/> Unauthorized service restoration |
| <input checked="" type="checkbox"/> Irregular Wiring | <input type="checkbox"/> Unauthorized use of service |
| <input checked="" type="checkbox"/> Meter Tampering | <input type="checkbox"/> Redistribution |
| <input type="checkbox"/> Theft of Service | <input checked="" type="checkbox"/> Unsafe condition |

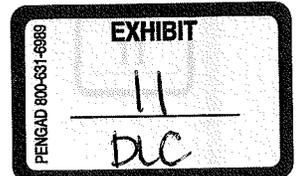
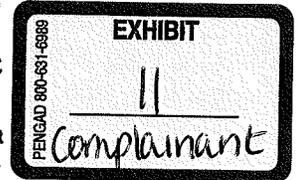
on or after 8:00am on _____ . We may act on this notice for up to 60 days.

We will not shut off your electric service or will restore your service if you take the actions checked below:

- Allow us to enter your home/business to read, inspect, or change the electric meter.
- Pay an investigative fee in the amount of \$ 300.00 .
- Pay for all un-metered or unauthorized service used.
- Obtain a wiring inspection from the appropriate wiring inspection agency.
- Call us at 1-888-393-7100 to properly apply for service.
- Remove all extension cords that are redistributing the service.
- Other: Unauthorized rewiring requires inspection

If checked, this Medical Emergency Notice applies in this case. Let us know if you or anyone presently and normally living in your home is SERIOUSLY ILL or is affected with a medical condition, which will be aggravated by termination of service. WE WILL NOT SHUT OFF YOUR SERVICE provided you:

- Have your licensed physician or certified nurse practitioner certify in writing that such an illness exists, that it may be aggravated if your service is shut off and the specific reason for which the electric service is required. An acceptable written certification is needed within 7 days: AND
- Make arrangements to pay this bill. You must provide us with household income and occupant information to determine your payment terms while protected under the medical certification.





REDACTED

Duquesne Light Company - Statement of Account

Prepared: Jun 18, 2020

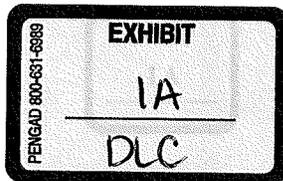
Account #: [REDACTED] 0000

Name: CSERVAK JR, FRANK J

Paid Deposit Amount:	\$0.00
Disputed Amount:	\$2,395.36

Premise ID	Service Address
[REDACTED]	174 BARBERRY RD, SEWICKLEY, PA 15143

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
3/8/18	Bill - Actual	[REDACTED]	3/29/18	3/7/18	29	10,815.49	2,364.98	\$367.15	\$367.15	\$367.15	\$367.15
3/27/18	Payment							-\$367.15	\$0.00	-\$367.15	\$0.00
4/9/18	Bill - Actual	[REDACTED]	4/30/18	4/8/18	32	12,830.56	2,015.08	\$315.56	\$315.56	\$315.56	\$315.56
5/7/18	Late Payment Charge							\$3.95	\$319.51	\$3.95	\$319.51
5/8/18	Bill - Actual	[REDACTED]	5/29/18	5/7/18	29	13,882.38	1,051.82	\$172.31	\$491.82	\$172.31	\$491.82
5/22/18	Payment							-\$315.56	\$176.26	-\$315.56	\$176.26
5/30/18	Payment							-\$176.26	\$0.00	-\$176.26	\$0.00
6/10/18	Bill - Actual	[REDACTED]	7/2/18	6/8/18	32	14,509.98	627.59	\$109.34	\$109.34	\$109.34	\$109.34
6/26/18	Payment							-\$109.34	\$0.00	-\$109.34	\$0.00
7/9/18	Bill - Actual	[REDACTED]	7/30/18	7/8/18	30	15,707.30	1,197.32	\$194.89	\$194.89	\$194.89	\$194.89
8/6/18	Late Payment Charge							\$2.44	\$197.33	\$2.44	\$197.33
8/7/18	Payment							-\$194.81	\$2.52	-\$194.81	\$2.52
8/8/18	Bill - Actual	[REDACTED]	8/29/18	8/6/18	29	17,310.43	1,603.12	\$255.53	\$258.05	\$255.53	\$258.05



REDACTED

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
8/21/18	Payment							-\$258.05	\$0.00	-\$258.05	\$0.00
9/9/18	Bill - Actual		10/1/18	9/8/18	33	19,221.58	1,911.15	\$301.58	\$301.58	\$301.58	\$301.58
9/18/18	Payment							-\$301.58	\$0.00	-\$301.58	\$0.00
10/8/18	Bill - Actual		10/29/18	10/7/18	29	20,132.13	910.55	\$151.77	\$151.77	\$151.77	\$151.77
10/23/18	Payment							-\$151.77	\$0.00	-\$151.77	\$0.00
11/6/18	Bill - Actual		11/27/18	11/5/18	29	21,230.97	1,098.84	\$175.87	\$175.87	\$175.87	\$175.87
11/27/18	Payment							-\$175.87	\$0.00	-\$175.87	\$0.00
12/6/18	Bill - Actual		12/27/18	12/5/18	30	24,388.27	3,157.30	\$474.81	\$474.81	\$474.81	\$474.81
12/18/18	Payment							-\$474.81	\$0.00	-\$474.81	\$0.00
12/21/18	2018 Tax Refund - Residential							-\$25.49	\$0.00	-\$25.49	-\$25.49
1/8/19	Bill - Actual		1/29/19	1/7/19	33	28,125.29	3,737.02	\$558.54	\$533.05	\$558.54	\$533.05
2/4/19	Late Payment Charge							\$6.66	\$539.71	\$6.66	\$539.71
2/7/19	Bill - Actual		2/28/19	2/6/19	30	32,395.94	4,270.65	\$671.76	\$1,211.47	\$671.76	\$1,211.47
2/11/19	Payment							-\$533.05	\$678.42	-\$533.05	\$678.42
3/6/19	Late Payment Charge							\$8.40	\$686.82	\$8.40	\$686.82
3/10/19	Bill - Actual		4/1/19	3/9/19	31	35,992.85	3,596.91	\$567.88	\$1,254.70	\$567.88	\$1,254.70
4/8/19	Late Payment Charge							\$15.49	\$1,270.19	\$15.49	\$1,270.19
4/8/19	Bill - Actual		4/29/19	4/7/19	29	38,382.01	2,389.16	\$380.67	\$1,650.86	\$380.67	\$1,650.86
4/15/19	Dispute							-\$1,650.86	\$0.00	\$0.00	\$1,650.86
5/8/19	Bill - Actual		5/29/19	5/7/19	30	38,665.60	283.59	\$56.76	\$56.76	\$56.76	\$1,707.62
6/4/19	Late Payment Charge							\$0.71	\$57.47	\$0.71	\$1,708.33
6/9/19	Bill - Actual		7/1/19	6/8/19	32	38,681.04	15.44	\$15.53	\$73.00	\$15.53	\$1,723.86
7/8/19	Late Payment Charge							\$0.91	\$73.91	\$0.91	\$1,724.77
7/9/19	Bill - Actual		7/30/19	7/8/19	30	39,086.87	405.83	\$75.65	\$149.56	\$75.65	\$1,800.42
8/5/19	Late Payment Charge							\$1.85	\$151.41	\$1.85	\$1,802.27
8/8/19	Bill - Actual		8/29/19	8/6/19	29	39,856.60	769.73	\$131.65	\$283.06	\$131.65	\$1,933.92

REDACTED

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
9/4/19	Late Payment Charge							\$3.49	\$286.55	\$3.49	\$1,937.41
9/9/19	Bill - Actual	██████████	9/30/19	9/8/19	33	40,100.38	243.77	\$50.70	\$337.25	\$50.70	\$1,988.11
10/7/19	Late Payment Charge							\$4.12	\$341.37	\$4.12	\$1,992.23
10/9/19	Bill - Actual	██████████	10/30/19	10/8/19	30	40,031.70	0.00	\$13.22	\$354.59	\$13.22	\$2,005.45
11/5/19	Late Payment Charge							\$4.29	\$358.88	\$4.29	\$2,009.74
11/6/19	Bill - Actual	██████████	11/27/19	11/5/19	28	40,038.10	0.00	\$13.36	\$372.24	\$13.36	\$2,023.10
12/3/19	Late Payment Charge							\$4.46	\$376.70	\$4.46	\$2,027.56
12/8/19	Bill - Actual	██████████	12/30/19	12/7/19	32	40,848.15	747.78	\$127.88	\$504.58	\$127.88	\$2,155.44
1/6/20	Late Payment Charge							\$6.06	\$510.64	\$6.06	\$2,161.50
1/12/20	Bill - Estimated	██████████	2/3/20	1/6/20	30	41,700.00	851.85	\$142.57	\$653.21	\$142.57	\$2,304.07
1/13/20	Dispute - Cancel Transaction							\$1,650.86	\$2,304.07	\$0.00	\$2,304.07
2/10/20	Late Payment Charge							\$28.47	\$2,332.54	\$28.47	\$2,332.54
2/17/20	Bill - Estimated	██████████	3/9/20	2/13/20	38	42,000.00	300.00	\$62.82	\$2,395.36	\$62.82	\$2,395.36
3/3/20	Dispute							-\$2,395.36	\$0.00	\$0.00	\$2,395.36
3/5/20	Billing - Cancel Transaction	██████████	3/9/20	2/13/20	38	42,000.00	300.00	-\$62.82	\$0.00	-\$62.82	\$2,332.54
3/5/20	Bill - Estimated	██████████	3/26/20	2/13/20	38	42,000.00	300.00	\$62.82	\$0.00	\$62.82	\$2,395.36



REDACTED

Duquesne Light Company - Statement of Account

Prepared: Jun 18, 2020

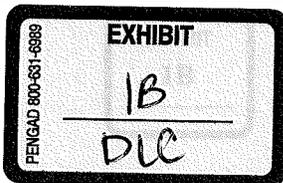
Account #: [REDACTED] 0000

Name: CSERVAK JR,FRANK J

Paid Deposit Amount:	\$0.00
Disputed Amount:	\$823.32

Premise ID	Service Address
[REDACTED]	174 BARBERRY RD BARN, SEWICKLEY, PA 15143

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
3/8/18	Bill - Actual	[REDACTED]	3/29/18	3/7/18	17	143.81	143.81	\$30.37	\$30.37	\$30.37	\$30.37
3/27/18	Payment							-\$30.37	\$0.00	-\$30.37	\$0.00
4/9/18	Bill - Actual	[REDACTED]	4/30/18	4/8/18	32	2,484.01	2,340.20	\$363.89	\$363.89	\$363.89	\$363.89
5/7/18	Late Payment Charge							\$4.55	\$368.44	\$4.55	\$368.44
5/8/18	Bill - Actual	[REDACTED]	5/29/18	5/7/18	29	3,731.93	1,247.93	\$201.48	\$569.92	\$201.48	\$569.92
5/22/18	Payment							-\$363.89	\$206.03	-\$363.89	\$206.03
5/30/18	Payment							-\$206.03	\$0.00	-\$206.03	\$0.00
6/7/18	Bill - Actual	[REDACTED]	6/28/18	6/6/18	30	4,937.07	1,205.14	\$195.31	\$195.31	\$195.31	\$195.31
6/26/18	Payment							-\$195.31	\$0.00	-\$195.31	\$0.00
7/10/18	Bill - Estimated	[REDACTED]	7/31/18	7/5/18	29	6,181.79	1,244.72	\$202.02	\$202.02	\$202.02	\$202.02
8/6/18	Late Payment Charge							\$2.53	\$204.55	\$2.53	\$204.55
8/7/18	Payment							-\$202.02	\$2.53	-\$202.02	\$2.53
8/8/18	Bill - Actual	[REDACTED]	8/29/18	8/6/18	32	7,880.97	1,699.17	\$269.89	\$272.42	\$269.89	\$272.42



REDACTED

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
8/21/18	Payment							-\$272.42	\$0.00	-\$272.42	\$0.00
9/9/18	Bill - Actual	██████████	10/1/18	9/8/18	33	9,870.77	1,989.81	\$313.35	\$313.35	\$313.35	\$313.35
9/18/18	Payment							-\$313.35	\$0.00	-\$313.35	\$0.00
10/8/18	Bill - Actual	██████████	10/29/18	10/7/18	29	991.52	1,025.75	\$168.95	\$168.95	\$168.95	\$168.95
10/23/18	Payment							-\$168.95	\$0.00	-\$168.95	\$0.00
11/6/18	Bill - Actual	██████████	11/27/18	11/5/18	29	2,839.07	1,847.55	\$284.74	\$284.74	\$284.74	\$284.74
11/27/18	Payment							-\$284.74	\$0.00	-\$284.74	\$0.00
12/6/18	Bill - Actual	██████████	12/27/18	12/5/18	30	5,684.96	2,845.90	\$429.56	\$429.56	\$429.56	\$429.56
12/18/18	Payment							-\$429.56	\$0.00	-\$429.56	\$0.00
12/22/18	2018 Tax Refund - Residential							-\$25.49	\$0.00	-\$25.49	-\$25.49
1/8/19	Bill - Actual	██████████	1/29/19	1/7/19	33	8,491.73	2,806.77	\$423.16	\$397.67	\$423.16	\$397.67
2/4/19	Late Payment Charge							\$4.97	\$402.64	\$4.97	\$402.64
2/7/19	Bill - Actual	██████████	2/28/19	2/6/19	30	11,228.61	2,736.88	\$435.24	\$837.88	\$435.24	\$837.88
2/11/19	Payment							-\$397.67	\$440.21	-\$397.67	\$440.21
3/6/19	Late Payment Charge							\$5.44	\$445.65	\$5.44	\$445.65
3/10/19	Bill - Actual	██████████	4/1/19	3/9/19	31	13,733.14	2,504.53	\$399.42	\$845.07	\$399.42	\$845.07
4/8/19	Late Payment Charge							\$10.44	\$855.51	\$10.44	\$855.51
4/8/19	Bill - Actual	██████████	4/29/19	4/7/19	29	15,596.27	1,863.13	\$299.75	\$1,155.26	\$299.75	\$1,155.26
4/15/19	Dispute							-\$1,155.26	\$0.00	\$0.00	\$1,155.26
5/8/19	Bill - Actual	██████████	5/29/19	5/7/19	30	15,605.56	9.29	\$14.59	\$14.59	\$14.59	\$1,169.85
6/4/19	Late Payment Charge							\$0.18	\$14.77	\$0.18	\$1,170.03
6/9/19	Bill - Actual	██████████	7/1/19	6/8/19	32	15,260.67	0.00	\$13.14	\$27.91	\$13.14	\$1,183.17
7/8/19	Late Payment Charge							\$0.35	\$28.26	\$0.35	\$1,183.52
7/17/19	Bill - Estimated	██████████	8/7/19	7/9/19	31	15,014.04	0.00	\$13.18	\$41.44	\$13.18	\$1,196.70
8/8/19	Bill - Actual	██████████	8/29/19	8/6/19	28	15,414.05	0.00	\$13.18	\$54.62	\$13.18	\$1,209.88
8/13/19	Late Payment Charge							\$0.51	\$55.13	\$0.51	\$1,210.39

REDACTED

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
9/4/19	Late Payment Charge							\$0.68	\$55.81	\$0.68	\$1,211.07
9/9/19	Bill - Actual		9/30/19	9/8/19	33	15,264.83	0.00	\$13.18	\$68.99	\$13.18	\$1,224.25
10/7/19	Late Payment Charge							\$0.84	\$69.83	\$0.84	\$1,225.09
10/9/19	Bill - Actual		10/30/19	10/8/19	30	15,197.82	0.00	\$13.22	\$83.05	\$13.22	\$1,238.31
11/5/19	Late Payment Charge							\$1.01	\$84.06	\$1.01	\$1,239.32
11/10/19	Bill - Estimated		12/2/19	11/7/19	30	15,106.06	0.00	\$13.36	\$97.42	\$13.36	\$1,252.68
12/8/19	Bill - Actual		12/30/19	12/6/19	29	15,605.00	0.00	\$13.36	\$110.78	\$13.36	\$1,266.04
12/9/19	Late Payment Charge							\$1.17	\$111.95	\$1.17	\$1,267.21
1/6/20	Late Payment Charge							\$1.34	\$113.29	\$1.34	\$1,268.55
1/12/20	Bill - Estimated		2/3/20	1/6/20	31	16,100.00	494.44	\$88.42	\$201.71	\$88.42	\$1,356.97
1/13/20	Dispute - Cancel Transaction							\$1,155.26	\$1,356.97	\$0.00	\$1,356.97
2/10/20	Late Payment Charge							\$16.88	\$1,373.85	\$16.88	\$1,373.85
2/12/20	Bill - Actual		3/3/20	2/5/20	30	0.00	0.00	\$13.64	\$1,387.49	\$13.64	\$1,387.49
2/12/20	Billing - Cancel Transaction		3/3/20	2/5/20	30	0.00	0.00	-\$13.64	\$1,373.85	-\$13.64	\$1,373.85
2/12/20	Bill - Estimated		3/4/20	2/5/20	30	16,600.00	500.00	\$89.97	\$1,463.82	\$89.97	\$1,463.82
3/3/20	Sales of Elec - Residential Distribution							-\$414.00	\$1,049.82	-\$414.00	\$1,049.82
3/3/20	Residential Rider 22 Distribution System Improvement Charge							-\$15.63	\$1,034.19	-\$15.63	\$1,034.19
3/3/20	Sales of Elec - Residential STAS							\$0.63	\$1,034.82	\$0.63	\$1,034.82
3/3/20	State Sales Tax							-\$32.60	\$1,002.22	-\$32.60	\$1,002.22
3/3/20	Sales of Elec - Residential Generation							-\$443.33	\$558.89	-\$443.33	\$558.89
3/3/20	Sales of Elec - Residential Transmission							-\$112.78	\$446.11	-\$112.78	\$446.11
3/3/20	State Sales Tax							-\$32.81	\$413.30	-\$32.81	\$413.30
3/4/20	Bill - Actual		3/25/20	3/2/20	26	467.95	2,539.95	\$401.41	\$814.71	\$401.41	\$814.71
3/9/20	Late Payment Charge							\$3.74	\$818.45	\$3.74	\$818.45

REDACTED

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
3/10/20	Late Payment Charge							\$4.87	\$823.32	\$4.87	\$823.32
5/18/20	Dispute							-\$823.32	\$0.00	\$0.00	\$823.32

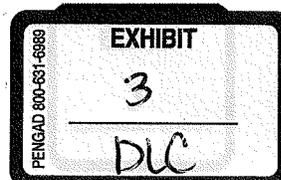
REDACTED



**DUQUESNE LIGHT COMPANY
CHRONOLOGICAL SUMMARY OF COMPANY AND
PUC PAYMENT ARRANGEMENTS**

*FRANK J CSERVAK JR
174 Barberry Rd Barn
Sewickley, PA 15143
Accounts [REDACTED] 0000 - [REDACTED] 0000
Docket F-2020-3019005*

No payment arrangements provided to Mr. Cservak on either account



REDACTED

HOUSE - [REDACTED] 0000

METER F82092154 - INSTALLED 11/8/17 - REMOVED???

CCBPROD Preferences

Home Menu History Device Test

Main Characteristics Components

Device Test **F82092154 / Acceptance Test - 08-14-2017 12:00AM / Passed** Device Test ID

Device Test Component ◀ 1 of 1 ▶ + -

Test Component Type **MFAS-LEFT** Electric Meter as Left Test Sequence 10

Register ID **7472310835** KWH, format 5.3, 1.000000

Result Type	Result
Full Load	100
Light Load	100.04
Power Factor	100.01
Weighted Average	100.01
KWH Read	0
KW Read	0
KVRH Read	0

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CUSTOMER REMOVED METER - HAS NOT RETURNED IT

CCBPROD

Home Menu History SP/Meter Installation

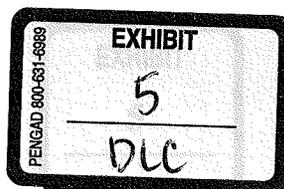
Main SP Installation History

Install Date/Time. 11-08-2017 03:09PM / 120/240 - 1PH 3W Residential - NET/Monthly

SP/Meter History Mtr Read Cyc - Day 4/Route 000143/174 BARBERRY RD, SEWICKLEY, PA, 151439440748

Badge Number	Meter Type	Install Date/Time	Removal Date/Time	Meter ID
F82092154	W-034	11-08-2017 03:09PM	02-13-2020 02:19PM	7472310179

3/17/20



REDACTED

BARN - [REDACTED] 0000

NET METER - F74184522 installed 2/19/18 - removed 9/10/18

The spreadsheet Charlie provided is for this meter

Home Menu History Device Test

Main Characteristics Components

Device Test F74184522 / Acceptance Test - 05-26-2017 12:00AM / Passed

Device Test Component 1 of 1

Test Component Type MASTER Electric Meter as Left Test Sequence 10

Register ID 3802066566 KWH, format 5.3, 1.000000

Result Type	Result
Full Load	99.96
Light Load	99.95
Power Factor	99.93
Weighted Average	99.96
KWH Read	0
KW Read	0
KVRH Read	0

REDACTED

BARN - [REDACTED] 0000

2ND NET METER F82092150 INSTALLED 9/10/18 REMOVED 2/13/20

CCBPROD

Home Menu History **Device Test**

Main Characteristics **Components**

Device Test F82092150 / Acceptance Test - 08-14-2017 12:00AM / Passed

Device Test Component **1 of 1**

Test Component Type: Electric Meter as Left Test Sequence

Register ID: KWH, format 5.3, 1.000000

Result Type	Result
Full Load	<input type="text" value="100.01"/>
Light Load	<input type="text" value="99.98"/>
Power Factor	<input type="text" value="99.98"/>
Weighted Average	<input type="text" value="100.00"/>
KWH Read	<input type="text" value="0"/>
KW Read	<input type="text" value="0"/>
KVRH Read	<input type="text" value="0"/>

Main Menu

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REDACTED

BARN

3RD METER F77238259 INTALLED 2/13/20

CCBPROD

Home Menu History Device Test

Main Characteristics Components

Device Test: F77238259 / Shop Test - 02-12-2020 12:00AM / Passed

Device Test Component 1 of 1

Test Component Type: Electric Meter as Left Test Sequence 10

Register ID: 4770062116 KWH, format 5.3, 1.000000

Result Type	Result
Full Load	100.11
Light Load	100.46
Power Factor	100.12
Weighted Average	100.18
KWH Read	0
KW Read	0
KVRH Read	0

CCBPROD

Home Menu History SP/Meter Installation

Main SP Installation History

Install Date/Time: 02-19-2018 03:19PM / 120/240 - 1PH 3W Residential - NET/Monthly

SP/Meter History Mtr Read Cyc - Day 4/Route 000143/174 BARBERRY RD BARN, SEWICKLEY, PA, 151439440748

Badge Number	Meter Type	Install Date/Time	Removal Date/Time	Meter ID
F77238259	W-034	02-13-2020 02:33PM		4770062498
F82092150	W-034	09-10-2018 03:30PM	02-13-2020 02:28PM	4209465683
F74184522	W-034	02-19-2018 03:19PM	09-10-2018 02:51PM	3802066129

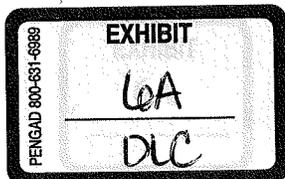
CCBPROD Morris

Home Menu History Service Point Delete Save Clear Refresh

Main Facilities Characteristics SP Type Info Geo Multi-Item Device History Equipment Op Areas SP/SA

Service Point 120/240 - 1PH 3W Residential - NET/Monthly Mtr Read Cyc - Day 4/Route 000143/174 SP ID 7796070134
BARBERRY RD, SEWICKLEY, PA, 151439440748

Effective Date	Characteristic Type	Characteristic Value
11-03-2017	DEPENDCD Dependency Code	T Tampering Found
11-03-2017	NETMTR Net Meter Service	Y Yes - Net Meter Service
11-03-2017	SPVOLT SP Voltage	120/240V 120/240V
11-08-2017	SRVCAP Service Capacity	M02 200A SERVICE CAPACITY
11-03-2017	SVCTYPE SP Service Location Type	OH Overhead



REDACTED

CBPROD Preferences Help Logout You are logged in as Morris

Home Menu History Service Point Delete Save Clear Refr

Main Facilities Characteristics SP Type Info Geo Multi-Item Device History Equipment Op Areas SP/SA

Service Point 120/240 - 1PH 3W Residential - NET/Monthly Mtr Read Cyc - Day 4/Route 000143/174
BARBERRY RD BARN, SEWICKLEY, PA, 151439440748 SP ID 8796070534

		Effective Date	Characteristic Type	Characteristic Value
+	-	02-19-2018	DEPENDCD Dependency Code	T Tampering Found
+	-	02-19-2018	NETMTR Net Meter Service	Y Yes - Net Meter Service
+	-	02-19-2018	SOCKET Socket	G07 GH2 SOCKET
+	-	02-19-2018	SPVOLT SP Voltage	120/240V 120/240V
+	-	02-19-2018	SRVCAP Service Capacity	M02 200A SERVICE CAPACITY
+	-	02-19-2018	SVCTYPE SP Service Location Type	OH Overhead
+	-	02-19-2018	VOLTTEST Voltage Test	120/240

EXHIBIT
6B

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CCBPROD

Home Menu History

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Net Meter Letter, Contacted 11-08-2017

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method User ID SY

Contact Date/Time 11-08-2017 / 03:11PM

Contact Class Billing / Payment

Contact Type NETMTR Net Meter Letter

Comments Please apply Rider 21 status to account # 0000 .Net Meter was completed on:2017-11-08

Related Records

Letter Information Net Meter Letter (NETMTRLETTER) was printed on 11-08-2017 09:52PM.

CCBPROD

Home Menu History

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 11-10-2017

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

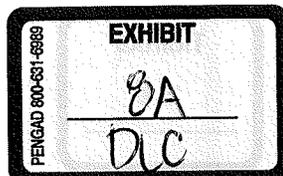
Preferred Contact Method User ID Ct

Contact Date/Time 11-10-2017 / 12:20PM

Contact Class Billing / Payment

Contact Type BILL INQ Billing Inquiries

Comments 0000 RATE CHANGE TO RDR21 EFF 11-08-17. ISSUED FINAL BILL FOR RS RATE



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CCBPROD Preferences Help Logout You are logged in as Roxanne Morris

Home Menu History Customer Contact Save Clear Refresh

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, General Customer Contact/General Customer Contact, Contacted 02-12-2019 Customer Contact ID 2406500043

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method Not Applicable User ID JLESTE1

Contact Date/Time 02-12-2019 / 03:10PM

Contact Class General Customer Contact

Contact Type GCC General Customer Contact

Comments 0000 VIEWED, ADV CRISSY TO SEND F/A, CUSTOMER CLAIMS WE SET THE WRONG METERS AT EACH PREMISE, CLAIMS THE METER ON BILL FOR THE BAARN IS ACTUALLY METER FOR THE HOUSE AND VISE VERSA

CCBPROD Roxanne Morris

Home Menu History Customer Contact Save Clear Refresh

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 03-15-2019 Customer Contact ID 2406500714

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method User ID TRWALKE

Contact Date/Time 03-15-2019 / 05:05PM

Contact Class Billing / Payment

Contact Type BILL INQ Billing Inquiries

Edit data - Internet Explorer

0000 0000, FRANK, DISPUTING BAL FOR BOTH ACCTS@ 174 BARBERRY RD 15143, STATED THAT MTRING ADV HE SHOULD BE UNDER RA RATE, HE SHOULD CREDIT BAL FROM SOLAR PANELS BASED OFF HIS CALCULATIONS, WILL EMAIL DATA TO CUST SERVICE..CONT

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CCBPROD Roxanne Mo

Home Menu History Customer Contact Clear

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 03-15-2019 Customer Contact ID 2406500283

Person ID CSERVAK JR,FRANK
 J - Primary Phone: (Open
 412) 427-4385

Preferred Contact Method User ID TRWALKE

Contact Date/Time /

Contact Class

Contact Type Billing Inquiries

Comments
 CONT: CHARLES IN MTRING, INQ ABOUT NOT RECIVING NET MTRING SUMMARY STMMT FOR BOTH ACCTS. ESCALATED TO ALL SUPS FOR REV. CS

CCBPROD Preferences Help Log

Home Menu History Customer Contact

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 03-15-2019 Customer Contact ID 2406500733

Person ID CSERVAK JR,FRANK J - Primary
 Phone: (412) 427-4385 Open

Preferred Contact Method User ID TRWALKE

Contact Date/Time /

Contact Class

Contact Type Billing Inquiries

Comments
 FOLLOW UP: 9.5 REV, NET METERING SUMMARY STMMTS ARE ONLY IS ISSUED IF MORE ENERGY IS PRODUCED THEN WHAT IS GENERATED

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CCBPROD Roxanne Morris

Home Menu History Customer Contact Save Clear Print Refresh

Main Log Characteristics

CSERVAK JR,FRANK J, General Customer

Customer Contact Info Contact/General Customer Contact, Contacted 03-18-2019 Customer Contact ID 2406500328 🔍

Person ID 2406500000 🔍 CSERVAK JR,FRANK
 J - Primary Phone: (Open
 412) 427-4385

Preferred Contact Method [Dropdown] User ID MDIODAT [Redacted]

Contact Date/Time 03-18-2019 / 11:05AM

Contact Class General Customer Contact ▼

Contact Type GCC 🔍 General Customer Contact

Comments [Redacted] 000 REV WITH REP,HOUSE METER CHANGED TO NET METER ON 11/8/2017, WE ARE GETTING ACTUAL DAILY READINGS, CUST IS NOT GENERATING MORE THAN HE IS USING. MAY GET RATE CHANGE TO RA RATE FROM RS ↕

CCBPROD Roxanne Morris

Home Menu History Customer Contact Save Clear Print Refresh

Main Log Characteristics

CSERVAK JR,FRANK J, General Customer

Customer Contact Info Contact/General Customer Contact, Contacted 03-18-2019 Customer Contact ID 2406500088 🔍

Person ID 2406500000 🔍 CSERVAK
 JR,FRANK J -
 Primary Phone: (Open
 412) 427-4385

Preferred Contact Method Not Applicable ▼ User ID TGRANT [Redacted]

Contact Date/Time 03-18-2019 / 11:22AM

Contact Class General Customer Contact ▼

Contact Type GCC 🔍 General Customer Contact

Comments [Redacted] 0000 - 9.5 CALLBACK VM LEFT FOR FRANK CSERVAK PH#412-427-4385 TO CONTACT DL ↕

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CCBPROD Roxanne Mor

Home Menu History Customer Contact Save Clear

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Legal / Regulatory/PUC Complaint / Issue, Contacted 04-15-2019 Customer Contact ID 2406500952

Person ID CSERVAK JR,FRANK J - Open
 Primary Phone: (412) 427-4385

Preferred Contact Method User ID LDAVENP

Contact Date/Time 04-15-2019 / 04:26PM

Contact Class Legal / Regulatory

Contact Type PUC ISSUE PUC Complaint / Issue

Comments

CCBPROD Roxanne Morris

Home Menu History Customer Contact Save Clear Refr

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, General Customer Contact/General Customer Contact, Contacted 05-09-2019 Customer Contact ID 2406500336

Person ID CSERVAK JR,FRANK J - Open
 Primary Phone: (412) 427-4385

Preferred Contact Method User ID CSTOLTE

Contact Date/Time 05-09-2019 / 12:53PM

Contact Class General Customer Contact

Contact Type GCC General Customer Contact

Comments

Related Records

Letter Information Display Letter

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ECBPROD Roxanne Morr

Home Menu History Customer Contact Save Clear

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 10-10-2019 Customer Contact ID 2406500846

Person ID CSERVAK JR,FRANK J- Primary Open

Phone: (412) 427-4385

Preferred Contact Method User ID APPPROD app-uipath-prod1, SERVICE ACCOUNT

Contact Date/Time 10-10-2019 / 07:25AM

Contact Class Billing / Payment

Contact Type BILL INQ Billing Inquiries

Comments



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-0440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared: 10/09/19

Meter Reading Usage Information		Summary	
Next Scheduled Meter Reading Date: November 5, 2019		Prior Billing Information	
Meter Read Information for Meter Number: F82092154		Amount of Last Bill	\$337.25
Present:	Oct 8, 2019 - Actual	Prior Account Balance	\$337.25
Prior:	Sep 8, 2019 - Actual	Current Billing Information	
	Difference	DLC Basic Service Charges	\$17.34
Your Meter Multiplier	X 1	TOTAL ACCOUNT BALANCE PAYABLE TO DLC	
Total kWh Used	-68.6800	\$354.59	
Electric Usage:			
Comparing Your Usage			
	Oct 18	Oct 19	
Avg. kWh Per Day	31	0	

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CCBPROD Preference

Home Menu History Customer Contact

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted Customer Contact ID
 11-07-2019

Person ID: CSERVAK
 JR,FRANK
 J -
 Primary Open
 Phone: (412) 427-4385

Preferred Contact Method: User ID APPPROD app-uipath-prod1, SERVICE ACCOUNT

Contact Date/Time: 11-07-2019 / 10:14AM

Contact Class: Billing / Payment

Contact Type: BILL INQ Billing Inquiries

Comments:



Customer Name and Service Address:
 FRANK J CSERVAK JR
 174 BARBERRY RD
 SEWICKLEY, PA 15143-6440
 BILL ID: [REDACTED]

Account Number: [REDACTED]-000
 Rate:RS-Residential Service Rider 21
 Date Prepared: 11/06/19

Meter Reading Usage Information		Summary	
Next Scheduled Meter Reading Date: December 5, 2019		<u>Prior Billing Information</u>	
<u>Meter Read Information for Meter Number:</u> F82092154		Amount of Last Bill	\$354.59
Present:	Nov 5, 2019 - Actual	Prior Account Balance	\$354.59
Prior:	Oct 8, 2019 - Actual	<u>Current Billing Information</u>	
	Difference	DLC Basic Service Charges	\$17.65
Your Meter Multiplier	X 1	TOTAL ACCOUNT BALANCE PAYABLE TO DLC	
	Total kWh Used		\$372.24
	6.4040		
<u>Electric Usage:</u>			

0000

Home Menu History Customer Contact Clear Refr

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 12-09-2019 Customer Contact ID 2406500625

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method User ID GMURPHY

Contact Date/Time 12-09-2019 / 09:31AM

Contact Class Billing / Payment

Contact Type BILL INQ Billing Inquiries

Comments 70000 - updated net kwh credit 0



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-0440
BILL ID: [REDACTED]

Account Number: [REDACTED]-000
Rate:RS-Residential Service Rider 21
Date Prepared: 12/08/19

Meter Reading Usage Information	Summary
Next Scheduled Meter Reading Date: January 7, 2020	Prior Billing Information
Meter Read Information for Meter Number: F82092154	Amount of Last Bill <u>\$372.24</u>
Present: Dec 7, 2019 - Actual 40848.1530	Prior Account Balance \$372.24
Prior: Nov 5, 2019 - Actual 40038.0990	Current Billing Information
Difference 810.0540	DLC Basic Service Charges \$132.34
Your Meter Multiplier $\times 1$	TOTAL ACCOUNT BALANCE PAYABLE TO DLC <u>\$504.58</u>
Total kWh Used 810.0540	
Electric Usage:	ACTUAL METER READING BILL
Comparing Your Usage	
	Dec 18 Dec 19
Avg. kWh Per Day 105 23	
Avg. Temperature (F) 36 37	
YTD Usage (kWh) 22238 16460	

0000

CCBPROD Preferences

Home Menu History Customer Contact

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 12-10-2019 Customer Contact ID 2406

Person ID CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method User ID JNICHOL

Contact Date/Time 12-10-2019 / 09:04AM

Contact Class Billing / Payment

Contact Type BILL INQ Billing Inquiries

Comments 0000 - HIGH BILL REVIEW, REG READS IN MDM

Home Menu History Customer Contact

Main Log Characteristics Clear

Customer Contact Info CSERVAK JR,FRANK J, Legal / Regulatory/PUC Complaint / Issue, Contacted 01-13-2020 Customer Contact ID 2406500060

Person ID CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method User ID LDAVENP

Contact Date/Time 01-13-2020 / 08:35AM

Contact Class Legal / Regulatory

Contact Type PUC ISSUE PUC Complaint / Issue

Comments 0000 BCS CASE #3691697 CLOSED 01/10/20. (EXTENDED CC DATE TO 02/03/20.) CASE CLOSED. LKD

0000

Home Menu History Customer Contact Save Clear

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Legal / Regulatory/PUC Complaint / Issue, Customer Contact ID 2406500183

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method User ID RMORRIS

Contact Date/Time 02-06-2020 / 07:09AM

Contact Class Legal / Regulatory

Contact Type PUC ISSUE PUC Complaint / Issue

Comments 0000 - CHANGED CREDIT REVIEW DATE TO 3/9/20- RECEIVED INFORMATION THAT CUSTOMER INTENDS TO APPEAL PUC DECISION 3691697. CUSTOMER HAS UNTIL 3/2/20 TO FILE FORMAL COMPLAINT.

CCBPROD Home Menu History Customer Contact

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Late Payment Charge Inquiry, Customer Contact ID 24065003

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method User ID BWORTHY

Contact Date/Time 02-13-2020 / 11:40AM

Contact Class Billing / Payment

Contact Type LPC Late Payment Charge Inquiry

Comments 0000 -WAITING FOR METER READ

0000

CCBPROD Preferences

Home Menu History Customer Contact

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 02-14-2020 Customer Contact ID 24065

Person ID CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385

Preferred Contact Method User ID SSCHMID

Contact Date/Time /

Contact Class

Contact Type Billing Inquiries

Comments

Home Menu History Customer Contact Save Clear Refresh

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Field Work/Energy Diversion, Contacted 02-18-2020 Customer Contact ID 2406500156

Person ID CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385

Preferred Contact Method User ID JWPETRO

Contact Date/Time /

Contact Class

Contact Type Energy Diversion

Comments

0000

CCBPROD Roxanne Morris

Home Menu History Customer Contact

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Field Work/Energy Diversion, Contacted 03-02-2020 Customer Contact ID 2406500125

Person ID CSERVAK JR,FRANK J - Primary Open
 Phone: (412) 427-4385

Preferred Contact Method User ID JWPETRO

Contact Date/Time /

Contact Class

Contact Type Energy Diversion

Comments

CCBPROD Preferences Help

Home Menu History Customer Contact

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Legal / Regulatory/PUC Complaint / Issue, Contacted 03-02-2020 Customer Contact ID 2406500796

Person ID CSERVAK JR,FRANK J -
 Primary Phone: (412) 427- Open
 4385

Preferred Contact Method User ID RMORRIS

Contact Date/Time /

Contact Class

Contact Type PUC Complaint / Issue

Comments

0000

Home Menu History Customer Contact Save Clear Home Refr

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Legal / Regulatory/PUC Complaint / Issue, Customer Contact ID 2406500552

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Open
Phone: (412) 427-4385

Preferred Contact Method User ID RMORRIS

Contact Date/Time 03-03-2020 / 06:11PM

Contact Class Legal / Regulatory

Contact Type PUC ISSUE PUC Complaint / Issue

Comments
0000 - FORMAL COMPLAINT F-2020-3019005 RECEIVED 3/3/20 FILED BY FRANK CSERVAK JR - SERVICE OFF AT POLE AS OF 3/2/20 (DISPUTE \$2,395.36)



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED].000
Rate:RS-Residential Service Rider 21
Date Prepared:03/05/20

Meter Reading Usage Information	Summary
Next Scheduled Meter Reading Date: April 6, 2020	Prior Billing Information
Meter Read Information for Meter Number: F82092154	Amount of Last Bill \$0.00
Present: Feb 13, 2020 - Estimate 42000.0000	Prior Account Balance \$0.00
Prior: Jan 6, 2020 - Estimate 41700.0000	Current Billing Information
Difference 300.0000	TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$0.00
Your Meter Multiplier X 1	
Total kWh Used 300.0000	
Electric Usage:	

CCBPROD Preferences Help Logout You are logged Roxanne Morris

Home Menu History Customer Contact Save Clear Home Refr

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Legal / Regulatory/PUC Complaint / Issue, Customer Contact ID 2406500145

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Open
Phone: (412) 427-4385

Preferred Contact Method User ID RMORRIS

Contact Date/Time 05-18-2020 / 01:33PM

Contact Class Legal / Regulatory

Contact Type PUC ISSUE PUC Complaint / Issue

Comments
0000 - SETTLEMENT CALL W/MR CSERVAK - UNABLE TO REACH SETTLEMENT CUSTOMER WAS COMBATIVE AND SWEARING - MEDIATION TO BE SCHEDULED

0000

CCBPROD Roxanne Morris

Home Menu History Customer Contact Clear Refresh

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Legal / Regulatory/PUC Complaint / Issue, Customer Contact ID 2406500158
Contacted 06-01-2020

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Open
Phone: (412) 427-4385

Preferred Contact Method User ID RMORRIS

Contact Date/Time 06-01-2020 / 02:02PM

Contact Class Legal / Regulatory

Contact Type PUC ISSUE PUC Complaint / Issue

Comments Edit data - Internet Explorer

0000 & 0000 MEDIATION CONFERENCE WITH MEDIATOR - CUSTOMER TO GET W/A AND
SCHEDULE FA TO VERIFY RATE

Related Letter

REDACTED

CCBPROD

Home

Home Menu History Service Agreement Clear Refresh

Main Rate Info SA/SP Chars, Qty & Rec. Charges Misc Contract Options Interval Info TOL Contract Values Billing Scenarios

SA Info RS Res Svc,Rdr 21 (Master), Closed, 11-08-2017 - 02-13-2020, RS Residential Service, RDR 21 - Master SA, \$0.00, 7796070790 SA ID 7796070790

SA Status Closed Activate SA Cancel SA Inhibit Stop Close SA Reinstale SA

Account ID 0000 CSERVAK JR,FRANK J, Residential, \$0.00, 7796070000
CIS Division DLC SA Type RSM21 DLC / RS Res Svc,Rdr 21 (Master)
Start Date 11-08-2017 End Date 02-13-2020 Maximum Bill Threshold \$600.00
Cutoff Time 12:00AM Start Day Option Previous Day
Customer Read No Allow Estimates
Start Option TAXNONEXEMPT Not Tax Exempt
Char Premise ID 7796070137 174 BARBERRY RD, SEWICKLEY, PA, 151439440748
Old Account ID 0670

0000

CCBPROD

Home Menu History

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Net Meter Letter, Contacted 02-19-2018

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method

Contact Date/Time 02-19-2018 / 03:24PM

Contact Class Billing / Payment

Contact Type NETMTR Net Meter Letter

Comments Please apply Rider 21 status to account # 0000 .Net Meter was completed on:2018-02-19

Related Records

Letter Information Net Meter Letter (NETMTRLETTER) was printed on 02-19-2018 09:34PM.

CCBPROD

Home Menu History

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 02-21-2018

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

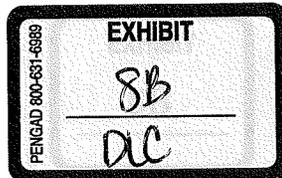
Preferred Contact Method

Contact Date/Time 02-21-2018 / 02:25PM

Contact Class Billing / Payment

Contact Type BILL INQ Billing Inquiries

Comments 000...PER F/A RATE CHANGED FROM RS TO R521



0000

CCBPROD

Home Menu History

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 02-12-2019

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method User ID CP

Contact Date/Time 02-12-2019 / 03:17PM

Contact Class Billing / Payment

Contact Type BILL INQ Billing Inquiries

Comments 0000 FRANK CALLED ABOUT INVESTIGATION FOR THE METER.. SHOULD BE NET METER ON HOME..NOT BARN..FA GENERAL INVESTIGATION.....SHOULD BE NET METERING ON BOTH..CS

CCBPROD

Home Menu History

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 02-22-2019

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method User ID LK

Contact Date/Time 02-22-2019 / 12:37PM

Contact Class Billing / Payment

Contact Type BILL INQ Billing Inquiries

Comments 0000 REVIEWED F/A...NO READS OBTAINED IN FIELD FOR 2/21, BUT THERE ARE REGULAR READS IN MDM FOR 11:59PM.

000

CCBPROD Roxanne Morris

Home Menu History Customer Contact Save Clear Refresh

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Customer Contact ID 2406500714
Contacted 03-15-2019

Person ID 2406500000 CSERVAK JR,FRANK
J - Primary Phone: (Open
412) 427-4385

Preferred Contact Method User ID TRWALKE

Contact Date/Time 03-15-2019 / 05:05PM

Contact Class Billing / Payment

Contact Type BILL INQ Billing Inquiries

Edit data - Internet Explorer

0000, 0000,
FRANK, DISPUTING BAL FOR BOTH ACCTS@ 174 BARBERRY RD 15143, STATED THAT MTRING ADV HE
SHOULD BE UNDER RA RATE, HE SHOULD CREDIT BAL FROM SOLAR PANELS BASED OFF HIS CALCULATIONS,
WILL EMAIL DATA TO CUST SERVICE..CONT

CCBPROD Roxanne Mo

Home Menu History Customer Contact Save Clear Refresh

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Customer Contact ID 2406500283
Contacted 03-15-2019

Person ID 2406500000 CSERVAK JR,FRANK
J - Primary Phone: (Open
412) 427-4385

Preferred Contact Method User ID TRWALKE

Contact Date/Time 03-15-2019 / 05:11PM

Contact Class Billing / Payment

Contact Type BILL INQ Billing Inquiries

Comments
000, 0000
CONT: CHARLES IN MTRING, INQ ABOUT NOT RECIVING NET MTRING SUMMARY STMT
FOR BOTH ACCTS. ESCALATED TO ALL SUPS FOR REV. CS

0000

CCBPROD Roxanne Morris

Home Menu History Customer Contact Save Clear Ref

Main Log Characteristics

CSERVAK JR,FRANK J, General Customer

Customer Contact Info Contact/General Customer Contact, Contacted 03-18-2019 Customer Contact ID 2406500784

Person ID 2406500000 CSERVAK JR,FRANK
 J - Primary Phone: (Open 412) 427-4385

Preferred Contact Method User ID MDIODAT

Contact Date/Time 03-18-2019 / 11:03AM

Contact Class General Customer Contact

Contact Type GCC General Customer Contact

Comments
 0000 REV WITH REP, BARN METER CHANGED TO NET METER ON 2/19/2018, WE ARE GETTING ACTUAL DAILY READINGS, CUST IS NOT GENERATING MORE THAN HE IS USING. MAY GET RATE CHANGE TO RA RATE FROM RS

CCBPROD Roxanne Mor

Home Menu History Customer Contact Save Clear Ref

Main Log Characteristics

CSERVAK JR,FRANK J, General Customer

Customer Contact Info Contact/General Customer Contact, Contacted 04-10-2019 Customer Contact ID 2406500572

Person ID 2406500000 CSERVAK JR,FRANK
 J - Primary Phone: (Open 412) 427-4385

Preferred Contact Method User ID MDIODAT

Contact Date/Time 04-10-2019 / 03:03PM

Contact Class General Customer Contact

Contact Type GCC General Customer Contact

Comments
 0000 REV WITH REP, WE ARE GETTING DAILY READS HE IS OT GENERATING MORE THAN HE IS USING

0000

CCBPROD Roxanne Morris

Home Menu History Customer Contact Save Clear

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 04-10-2019 Customer Contact ID 240650085

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Open
Phone: (412) 427-4385

Preferred Contact Method Phone Primary Phone: (412) 427-4385 User ID JOUTLAW

Contact Date/Time 04-10-2019 / 03:15PM

Contact Class Billing / Payment

Cont Edit data - Internet Explorer

Cont 0000 FRANK-TRIED TO EXPLAIN PER PREV DOCUMENTATION FROM 9.5 NOT GENERATING MORE ELECTRICITY THAN USIMG, UPSET REQUEST TO SPEAK TO SUPERVISOR THAT CALLED HIM IN MARCH, STATES DLC OWES HIM MONEY, SENT EMAIL TO SUPVS FOR CALL BACK...

CCBPROD Roxanne Morris

Home Menu History Customer Contact Save Clear

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, General Customer Contact/General Customer Contact, Contacted 04-11-2019 Customer Contact ID 240650071

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Open
Phone: (412) 427-4385

Preferred Contact Method Phone Primary Phone: (412) 427-4385 User ID KEMOORE

Contact Date/Time 04-11-2019 / 11:10AM

Contact Class General Customer Contact

Contact Type GCC General Customer Contact

Cont Edit data - Internet Explorer

Rel 0000 SUP C/B..CALLED FRANK DIDN'T WANT ME TO HELP HIM WITH ANYTHING..CUST. WAS SCREAMING..STATES HE EMAILED C. STOLTENBERG YESTERDAY REGARDING HIS NET METER..WANTED ME TO SPEAK W/ NET METERING IST REGARDING HIS EMAIL THEN CALL HIM BACK CUST. H/U

0000

CCBPROD Roxanne Morris

Home Menu History Customer Contact Save Clear

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Legal / Regulatory/PUC Complaint / Issue, Contacted 04-15-2019 Customer Contact ID 2406500690

Person ID CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385

Preferred Contact Method User ID LDAVENP

Contact Date/Time 04-15-2019 / 03:06PM

Contact Class Legal / Regulatory

Contact Type PUC ISSUE PUC Complaint / Issue

Comments

CCBPROD Roxanne Morris

Home Menu History Customer Contact Save Clear

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, General Customer Contact/General Customer Contact, Contacted 05-09-2019 Customer Contact ID 2406500336

Person ID CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385

Preferred Contact Method User ID CSTOLTE

Contact Date/Time 05-09-2019 / 12:53PM

Contact Class General Customer Contact

Contact Type GCC General Customer Contact

Comments

Related Records Letter Information

0000

Home Menu History Customer Contact Clear Refresh

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 06-10-2019 Customer Contact ID 2406500623

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method User ID GMURPHY

Contact Date/Time 06-10-2019 / 01:25PM

Contact Class Billing / Payment

Contact Type BILL INQ Billing Inquiries

Comments 000 - UPDATED NET KWH CREDIT -344.887

Related Records Letter Information Display Letter



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-0440
BILL ID: [REDACTED]

Account Number [REDACTED]-000
Rate:RS-Residential Service Rider 21
Date Prepared:06/09/19

Meter Reading Usage Information	Summary
Next Scheduled Meter Reading Date: July 8, 2019	Prior Billing Information
Meter Read Information for Meter Number: F82092150	Amount of Last Bill \$14.59
Present: Jun 8, 2019 - Actual 15260.6720	Prior Account Balance \$14.59
Prior: May 7, 2019 - Actual 15605.5580	Current Billing Information
Difference -344.8870	DLC Basic Service Charges \$13.32
Your Meter Multiplier X 1	TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$27.91
Total kWh Used -344.8870	
Electric Usage:	
Comparing Your Usage	

0000

CCBPROD Roxanne Morris

Home Menu History Customer Contact Clear

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted
07-18-2019 Customer Contact ID 2406500954

Person ID CSERVAK
JR,FRANK
J -
Primary Open
Phone: (412) 427-4385

Preferred Contact Method User ID APPPROD app-uipath-prod1, SERVICE ACCOUNT

Contact Date/Time /

Contact Class

Contact Type Billing Inquiries

Comments

DLC
DUQUESNE LIGHT CO.
duquesneLight.com
412-393-7100

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-0440
BILL ID: [REDACTED]

Rate:RS-Residential Service Rider 21
Date Prepared:07/17/19

Meter Reading Usage Information		Summary	
Scheduled Meter Reading Date: August 7, 2019		<u>Prior Billing Information</u>	
<u>Meter Read Information for Meter Number:</u> F82092150		Amount of Last Bill	\$27.91
Present:	Jul 9, 2019 - Estimate 15014.0400	Prior Account Balance	\$27.91
Prior:	Jun 8, 2019 - Actual 15260.6720	<u>Current Billing Information</u>	
	Difference -246.6320	DLC Basic Service Charges	\$13.53
Meter Multiplier	X 1	TOTAL ACCOUNT BALANCE PAYABLE TO DLC	\$41.44
	Total kWh Used -246.6320	<u>ESTIMATED READING</u>	
<u>Electric Usage:</u>			
Comparing Your Usage			
	Jul 18	Jul 19	
Avg. kWh Per Day	43	0	
Avg. Temperature (F)	73	72	
YTD Usage (kWh)	11812	9921	

0000

CBPROD

Roxanne Morris

Home Menu History Customer Contact Save Clear Refresh

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 07-30-2019 Customer Contact ID 2406500932

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Open Phone: (412) 427-4385

Preferred Contact Method User ID CSGMPK

Contact Date/Time 07-30-2019 / 08:09AM

Contact Class Billing / Payment

Contact Type BILL INQ Billing Inquiries

Comments 000 EMAIL TO GREG M. OCBG FOR 7/17/19

Related Records Letter Information

Display Letter

Home Menu History Customer Contact Save Clear Refresh

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 08-09-2019 Customer Contact ID 2406500092

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Open Phone: (412) 427-4385

Preferred Contact Method User ID APPPROD app-uipath-prod1, SERVICE ACCOUNT

Contact Date/Time 08-09-2019 / 09:27AM

Contact Class Billing / Payment

Contact Type BILL INQ Billing Inquiries

Comments 000 - updated net generation credit kwh -191,506 - Completed by UIPath robot.

0000



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared:08/09/19

Meter Reading Usage Information		Summary	
Next Scheduled Meter Reading Date: September 6, 2019		<u>Prior Billing Information</u>	
Meter Read Information for Meter Number: F82092150		Amount of Last Bill	\$41.44
Present:	Aug 6, 2019 - Actual 15414.0530	Prior Account Balance	\$41.44
Prior:	Jul 9, 2019 - Estimate 15014.0400	<u>Current Billing Information</u>	
	Difference 400.0130	DLC Basic Service Charges	\$13.18
Your Meter Multiplier	X 1	TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$54.62	
	Total kWh Used 400.0130		
<u>Electric Usage:</u>			
Comparing Your Usage			
	Aug 18	Aug 19	
Avg. kWh Per Day	53	0	
Avg. Temperature (F)	73	75	

Home Menu History Customer Contact Clear Ref

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 09-10-2019 Customer Contact ID 2406500384

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Open Phone: (412) 427-4385

Preferred Contact Method [Dropdown] User ID APPPROD app-upath-prod1, SERVICE ACCOUNT

Contact Date/Time 09-10-2019 / 09:42AM

Contact Class Billing / Payment

Contact Type BILL INQ Billing Inquiries

Comments [REDACTED] 0000 - updated net generation credit kvh -340.729 - Completed by UIPath robot.

000



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-0440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:09/09/19

Meter Reading Usage Information		Summary	
Next Scheduled Meter Reading Date: October 7, 2019		Prior Billing Information	
Meter Read Information for Meter Number: F82092150		Amount of Last Bill	\$54.62
Present:	Sep 8, 2019 - Actual	Prior Account Balance	\$54.62
Prior:	Aug 6, 2019 - Actual	Current Billing Information	
	Difference	DLC Basic Service Charges	\$14.37
Your Meter Multiplier	X	TOTAL ACCOUNT BALANCE PAYABLE TO DLC	\$68.99
	Total kWh Used	ACTUAL METER READING BILL	
Electric Usage:		Comparing Your Usage	
		Sep 18	Sep 19
Avg. kWh Per Day		60	0
Avg. Temperature (F)		74	71

Home Menu History Customer Contact Clear Refr

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 10-10-2019 Customer Contact ID 2406500911

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Open Phone: (412) 427-4385

Preferred Contact Method [Dropdown] User ID APPPROD app-uipath-prod1, SERVICE ACCOUNT

Contact Date/Time 10-10-2019 / 07:17AM

Contact Class Billing / Payment

Contact Type BILL INQ Billing Inquiries

Comments [REDACTED] 0000 - updated net generation credit kwh -407.742 - Completed by UIPath robot.

0000



Customer Name and Service Address:
 FRANK J CSERVAK JR
 174 BARBERRY RD BARN
 SEWICKLEY, PA 15143-9440
 BILL ID: [REDACTED]

Account Number: [REDACTED]-000
 Rate:RS-Residential Service Rider 21
 Date Prepared: 10/09/19

Meter Reading Usage Information		Summary	
Next Scheduled Meter Reading Date: November 5, 2019		Prior Billing Information	
Meter Read Information for Meter Number: F82092150		Amount of Last Bill	\$68.99
Present:	Oct 8, 2019 - Actual 15197.8170	Prior Account Balance	\$68.99
Prior:	Sep 8, 2019 - Actual 15264.8300	Current Billing Information	
	Difference -67.0130	DLC Basic Service Charges	\$14.08
Your Meter Multiplier	X 1	TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$83.05	
	Total kWh Used -67.0130		
Electric Usage:			
Comparing Your Usage			

Home Menu History

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 11-11-2019

Person ID: 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method [Dropdown] User ID AP

Contact Date/Time: 11-11-2019 / 08:30AM

Contact Class: Billing / Payment

Contact Type: BILL INQ Billing Inquiries

Comments: [REDACTED]0000 - updated net generation credit kwh -499,498 - Completed by UIPath robot.



Customer Name and Service Address:
 FRANK J CSERVAK JR
 174 BARBERRY RD BARN
 SEWICKLEY, PA 15143-9440
 BILL ID: [REDACTED]

Account Number [REDACTED]p-000
 Rate:RS-Residential Service Rider 21
 Date Prepared: 11/10/19

Meter Reading Usage Information		Summary	
Next Scheduled Meter Reading Date: December 5, 2019		Prior Billing Information	
Meter Read Information for Meter Number: F82092150		Amount of Last Bill	\$83.05
Present:	Nov 7, 2019 - Estimate 15108.0611	Prior Account Balance	\$83.05
Prior:	Oct 8, 2019 - Actual 15197.8170	Current Billing Information	
	Difference -91.7559	DLC Basic Service Charges	\$14.37
Your Meter Multiplier	X 1	TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$97.42	
	Total kWh Used -91.7559		
Electric Usage:			

0000

CCBPROD

Home Menu History

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 12-09-2019

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method User ID APPRC

Contact Date/Time 12-09-2019 / 07:50AM

Contact Class Billing / Payment

Contact Type BILL INQ Billing Inquiries

Comments [REDACTED] - updated net generation credit kwh -0.559 - Completed by UIPath robot.



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number [REDACTED]-0-000
Rate:RS-Residential Service Rider 21
Date Prepared: 12/08/19

Meter Reading Usage Information	Summary
Next Scheduled Meter Reading Date: January 7, 2020	Prior Billing Information
Meter Read Information for Meter Number: F82092150	Amount of Last Bill \$97.42
Present: Dec 8, 2019 - Actual 15805.0000	Prior Account Balance \$97.42
Prior: Nov 7, 2019 - Estimate 15106.0611	Current Billing Information
Difference 498.9389	DLC Basic Service Charges \$13.36
Your Meter Multiplier X 1	TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$110.78
Total kWh Used 498.9389	
Electric Usage:	
Comparing Your Usage	
Dec 18 Dec 19	

CCBPROD Preferences Help Logout You are logged in as Franne Morris

Home Menu History Customer Contact Clear

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Legal / Regulatory/PUC Complaint / Issue, Contacted 01-13-2020 Customer Contact ID 2406500438

Person ID CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method User ID LDAVENP

Contact Date/Time /

Contact Class

Contact Type PUC Complaint / Issue

Comments

Home Menu History Customer Contact Clear

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 01-13-2020 Customer Contact ID 2406500673

Person ID CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method User ID GMURPHY

Contact Date/Time /

Contact Class

Contact Type Billing Inquiries

Comments

000



Customer Name and Service Address:
 FRANK J CSERVAK JR
 174 BARBERRY RD BARN
 SEWICKLEY, PA 15143-9440
 BILL ID: [REDACTED]

Account Number: [REDACTED]-000
 Rate:RS-Residential Service Rider 21
 Date Prepared:01/12/20

Meter Reading Usage Information	Summary
Next Scheduled Meter Reading Date: February 5, 2020	Prior Billing Information
Meter Read Information for Meter Number: F82092150	Amount of Last Bill \$110.78
Present: Jan 8, 2020 - Estimate 16100.0000	Prior Account Balance \$110.78
Prior: Dec 6, 2019 - Actual 15805.0000	Current Billing Information
Difference 495.0000	DLC Basic Service Charges \$60.93
Your Meter Multiplier X 1	TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$201.71
Total kWh Used 495.0000	
Electric Usage:	
Comparing Your Usage	

Home Menu History Customer Contact Save Clear Refr

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted 02-12-2020 Customer Contact ID 2406500838

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method [Dropdown] User ID GMURPHY [REDACTED]

Contact Date/Time 02-12-2020 / 09:12AM

Contact Class Billing / Payment

Contact Type BILL INQ Billing Inquiries

Comments [REDACTED] 0000 - cancel/rebill due to missing read 2/5/20. Account was billed to a 0 end read.



Customer Name and Service Address:
 FRANK J CSERVAK JR
 174 BARBERRY RD BARN
 SEWICKLEY, PA 15143-9440
 BILL ID: [REDACTED]

Account Number: [REDACTED]-000
 Rate:RS-Residential Service Rider 21
 Date Prepared:02/12/20

Meter Reading Usage Information	Summary
Next Scheduled Meter Reading Date: March 5, 2020	Prior Billing Information
Meter Read Information for Meter Number: F82092150	Amount of Last Bill \$1,387.49
Present: Feb 5, 2020 - Estimate 16600.0000	Prior Account Balance \$1,387.49
Prior: Jan 6, 2020 - Estimate 16100.0000	Current Billing Information
Difference 500.0000	DLC Basic Service Charges \$76.33
Your Meter Multiplier X 1	TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$1,463.82
Total kWh Used 500.0000	
Electric Usage:	
Comparing Your Usage	
Feb 19 Feb 20	

000

CCBPROD Preferences Help Logout You are logged in as Roxanne Morris

Home Menu History Customer Contact Clear Refresh

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Credit and Collection Contacts/10 Day Termination Notice - Re, Contacted 02-12-2020 Customer Contact ID 2406500090

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method User ID SYSUSER System, English

Contact Date/Time 02-12-2020 / 03:23AM

Contact Class Credit and Collection Contacts

Contact Type ARTERM10 10 Day Termination Notice - Residential

Comments

Related Records Linked to Collection Process ,Event 010 (Generate Residential 10 Day Te)

Home Menu History Customer Contact

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Field Work/Energy Diversion, Contacted 02-18-2020 Customer Cot

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method Not Applicable User ID JWPETRO Petro, John

Contact Date/Time 02-18-2020 / 11:19AM

Contact Class Field Work

Contact Type ERGY Energy Diversion

Comments Posted for 10 day shut off due to unauthorized rewire going 2 to 1. Must return to 2 meter configuration and have inspected. Will follow and shut off on or around 2/28/20.

Home Menu History Customer Contact Save Clear

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Legal / Regulatory/PUC Complaint / Issue, Contacted 03-02-2020 Customer Contact ID 2406500796

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method User ID RMORRIS

Contact Date/Time 03-02-2020 / 05:17PM

Contact Class Legal / Regulatory

Contact Type PUC ISSUE PUC Complaint / Issue

Comments 000 AND SERVICE OFF AT POLE - IF CUSTOMER CALLS REFER TO SUPERVISOR TO DISCUSS

0000

CCBPROD Roxanne

Home Menu History Customer Contact Save Clear

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted Customer Contact ID 2406500374

03-03-2020

Person ID CSERVAK JR,FRANK J - Primary Open
Phone: (412) 427-4385

Preferred Contact Method User ID LKLEIST

Contact Date/Time /

Contact Class

Contact Type Billing Inquiries

Comments

Home Menu History Customer Contact Save Clear

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, Billing / Payment/Billing Inquiries, Contacted Customer Contact ID 2406500598

03-04-2020

Person ID CSERVAK JR,FRANK J - Primary Open
Phone: (412) 427-4385

Preferred Contact Method User ID LKLEIST

Contact Date/Time /

Contact Class

Contact Type Billing Inquiries

Comments

0000



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number:	[REDACTED]-000
Rate:	RS-Residential Service Rider 21
Date Prepared:	03/04/20

Meter Reading Usage Information		Summary	
Next Scheduled Meter Reading Date: March 5, 2020		Prior Billing Information	
Meter Change Information		Amount of Last Bill	\$1,463.82
Old Meter	F82092150	Prior Account Balance	\$1,463.82
Removed:	Feb 13, 2020 - Actual 18672.0000	Current Billing Information	
Prior:	Feb 5, 2020 - Estimate 16600.0000	DLC Basic Service Charges	-\$649.11
	Difference 2072.0000	TOTAL ACCOUNT BALANCE PAYABLE TO DLC	\$814.71
Old Meter Multiplier	X 1	FINAL BILL	
kWh Used	2072.0000	For more information see www.duquesnelight.com.	
New Meter	F77238259		
Present:	Mar 2, 2020 - Actual 467.9520		
Meter Change Occurred:	Feb 13, 2020 - Estimate 0.0000		
	Difference 467.9520		
New Meter Multiplier	X 1		
kWh Used	467.9520		

CCBPROD Roxanne Morris

Home Menu History Customer Contact Save Clear Ref

Main Log Characteristics

Customer Contact Info CSERVAK JR, FRANK J, Legal / Regulatory/PUC Complaint / Issue, Contacted 05-18-2020 Customer Contact ID 2406500967

Person ID 2406500000 CSERVAK JR, FRANK J - Primary Open Phone: (412) 427-4385 User ID RMORRIS

Preferred Contact Method Contact Date/Time 05-18-2020 / 07:09AM

Contact Class Legal / Regulatory

Contact Type PUC ISSUE PUC Complaint / Issue

Comments [REDACTED] 000 - TODO TO CREDIT TO REMOVE \$823.32 BALANCE FROM COLLECTION AGENCY WHILE FORMAL COMPLAINT F-2020-3019005 PENDING - VERIFIED NO ADVERSE EFFECT ON CREDIT SCORE

Related Records

0000

CCBPROD

Roxanne Mor

Home Menu History Customer Contact Save Clear

Main Log Characteristics

Customer Contact Info CSERVAK JR,FRANK J, - General Customer Contact/General Customer Contact, Contacted 05-18-2020 Customer Contact ID 2406500014

Person ID 2406500000 CSERVAK JR,FRANK J - Primary Phone: (412) 427-4385 Open

Preferred Contact Method User ID AMCCLUR

Contact Date/Time 05-18-2020 / 09:42AM

Contact Class General Customer Contact

Contact Type GCC General Customer Contact

Comments 000 STOPPED WO SA AND CLOSED COLLECTION REFERRAL DUE TO PENDING COMPLAINT

REDACTED

CCBPROD Morris

Home Menu History Clear Refresh

Service Agreement

Main Rate Info SA/SP Chars, Qty & Rec. Charges Misc Contract Options Interval Info TOU Contract Values Billing Scenarios

SA Info RS Res Svc,Rdr 21 (Master), Closed, 02-19-2018 - 03-02-2020, RS Residential Service, RDR 21 - Master SA, \$0.00, 8796070230 SA ID 8796070230

SA Status: Closed

Account ID: [REDACTED]0000 CSERVAK JR,FRANK J, Residential, \$0.00, 8796070000

CIS Division: DLC SA Type: RSM21 DLC / RS Res Svc,Rdr 21 (Master)

Start Date: 02-19-2018 End Date: 03-02-2020 Maximum Bill Threshold: \$600.00

Cutoff Time: 12:00AM Start Day Option: Previous Day

Customer Read: No Allow Estimates:

Start Option: PRTAXEXEMPT Primary Residence and Tax Exempt

Char Premise ID: 8796070501 174 BARBERRY RD BARN, SEWICKLEY, PA, 151439440748

Old Account ID: [REDACTED]0672

CCBPROD Roxanne Morris

Home Menu History Refresh

Premise Note

Main

Premise Note Details Go To Search

Main

Premise: 174 BARBERRY RD, SEWICKLEY, PA, 151439440748

Service Point: 120/240 - 1PH 3W Residential - NET/Monthly Mtr Read Cyc - Day 4/Route 000143/174 BARBERRY RD, SEWICKLEY, PA, 151439440748

Note Type: Energy Diversion

Note Subtype: Generic

Note Date/Time: 02-18-2020 11:19AM

User: [REDACTED]

Comment: Posted for 10 day shut off due to unauthorized rewire going 2 to 1. Must return to 2 meter configuration and have inspected. Will follow and shut off on or around 2/28/20.

REDACTED

CCBPROD Roxanne Morris

Home Menu History Premise Note Refresh

Main

Premise Note Details Go To Search

Main

Premise  174 BARBERRY RD BARN, SEWICKLEY, PA, 151439440748

Service Point 120/240 - 1PH 3W Residential - NET/Monthly Mtr Read Cyc - Day 4/Route
000143/174 BARBERRY RD BARN, SEWICKLEY, PA, 151439440748

Note Type Energy Diversion

Note Subtype Review for Requirements

Note Date/Time 03-02-2020 12:15PM

User 

Comment Service shut off at pole due to tampering and unauthorized rewire. Will need \$300 and w/a prior to reconnect. Customer notice posted on door.

Main Menu

REDACTED

CCBPROD

Home Menu History

Non Steps Characteristics/Remarks Miscellaneous Log

Field Activity 120/240 - 1PH 3W, On-Line User, Meter Noisy - Complex, Canceled, Scheduled 02-05-2020
12:00AM

Service Point ID 7796070134 120/240 - 1PH 3W Residential - NET/Monthly Mtr Read Cyc - Day 4/Route 000143/174
BARBERRY RD, SEWICKLEY, PA, 15143944074B

Activity Type MOCNOISY Meter Noisy - Complex
Created on 02-05-2020 09:12AM by user CCILIA.

Schedule Date/Time 02-05-2020 / 12:00AM

Field Activity Status Canceled Cancel Reason Canceled by DLCO Representative

Field Activity Priority Priority 50 Eligible for Dispatch

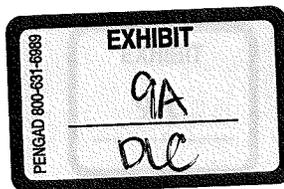
Dispatch Group 114000 SEWICK HGT

Field Order ID No Field Order Information

External ID 3833303539333131353534373330 Intennedate Status

Instructions IPV6 Meter - Check to ensure meter display is cycling normally. Replace meter if damaged or abnormal display conditions are found and RMA back to Itron. If meter display is normal, Incomplete/Complete FA adding informational

Comments 2-06-20 per k skovran placed on hold puc complaint pending.....2/11 PLACE ON HOLD - DO NOT REMOVE FROM HOLD UNLESS AUTHORIZED BY PIETROPAOLO - LEGAL INVOLVED



REDACTED

CCBPROD	
Home Menu History	
Main	Steps Characteristics/Remarks Miscellaneous Log
Field Activity	120/240 - 1PH 3W, On-line User, General Investigation, Completed, Scheduled 02-12-2019 12:00AM, Completed
Service Point ID	7796070134 120/240 - 1PH 3W Residential - NET/Monthly Mtr Read Cyc - Day 4/Route 000143/174 BARBERRY RD, SEWICKLEY, PA, 151439440748
Activity Type	HTINVEST General Investigabon Created on 02-12-2019 03:16PM by user CPETER.S.
Schedule Date/Time	02-12-2019 / 12:00AM
Field Activity Status	Completed
Field Activity Priority	Priority 50 Eligible for Dispatch <input checked="" type="checkbox"/>
Dispatch Group	114000 SEWICK HGT
Field Order ID	No Field Order Information
External ID	2d33343031393939323533393834 Intermediate Status Completed
Instructions	700000 FRANK SAYS METER ASSIGNED TO WRONG PREMISE -CK METER ASSIGNED FOR NET METER .412-427- PHONE SHOULD BE BARN?...CS IS WORKING IN BARN... SEE FRANK
Comments	referred to meter engineer. no reads taken future updates will be listed in premise notes

REDACTED

CCBPROD

Home Menu History

Main Steps Characteristics/Remarks Miscellaneous Log

Field Activity 120/240 - 1PH 3W, On-line User, Remove Meter - Complex, Completed, Scheduled 02-13-2020 12:00AM, Completed

Service Point ID 7796070134 120/240 - 1PH 3W Residential - NET/Monthly Mtr Read Cyc - Day 4/Route 000143/174
BARBERRY RD, SEWICKLEY, PA, 151439440748

Activity Type RCHRMV Remove Meter - Complex
Created on 02-13-2020 01:05PM by user RBOARDL.

Schedule Date/Time 02-13-2020 / 12:00AM

Field Activity Status Completed

Field Activity Priority Priority 50 Eligible for Dispatch

Dispatch Group 114000 SEWICK HGT

Field Order ID No Field Order Information

External ID 2034323735383631363136303636 Intermediate Status Completed

Instructions Please remove Meter W-034 FB2 092 154/ from CCB

Comments Meter was stolen by the customer/seals were all cut and Meter FB2 092 154 was gone. Customer wired cables on the load side of the meter socket to the other side of the GH2 meter socket on the load side of that socket. 2-13-2020

REDACTED

CCBP00D	
Home Menu History	
Main	Steps Characteristics/Remarks Miscellaneous Log
Field Activity	120/240 - 1PH 3W, On-line User, Re-Read Meter, Completed, Scheduled 02-13-2020 12:00AM, Completed
Service Point ID	7796070134 120/240 - 1PH 3W Residential - NET/Monthly Mtr Read Cyc - Day 4/Route 000143/174 BARBERRY RD, SEWICKLEY, PA, 151439440748
Activity Type	FSREREAD Re-Read Meter Created on 02-12-2020 11:23AM by user DMOCKAB.
Schedule Date/Time	02-13-2020 / 12:00AM
Field Activity Status	Completed
Field Activity Priority	Priority 50 Eligible for Dispatch <input checked="" type="checkbox"/>
Dispatch Group	114000 SEWICK HGT
Field Order ID	No Field Order Information
External ID	3638373430373830393738373638 Intermediate Status Completed
Instructions	PLEASE RE-READ METER.....NEED READ FOR FEBRUAR BILLING PURPOSES
Comments	

REDACTED

CCBPROD

Home Menu History

Main Steps Characteristics/Remarks Miscellaneous Log

Field Activity 120/240 - 1PH 3W, On-line User, Stop WAM, Completed, Scheduled 02-28-2020 12:00 AM, Completed

Service Point ID 7796070134 120/240 - 1PH 3W Residential - NET/Monthly Mtr Read Cyc - Day 4/Route 000143/174 BARBERRY RD, SEWICKLEY, PA, 151439440748

Activity Type OFCTDS StopWAM

Created on 02-28-2020 08:53AM by user KDKUHN.

Schedule Date/Time 02-28-2020 / 12:00AM

Field Activity Status Completed

Field Activity Priority Priority 50 Eligible for Dispatch

Dispatch Group 114000 SEWICK HGT

Field Order ID No Field Order Information

External ID 3135323438393835343531313230 Intermediate Status Completed

Instructions WO:796928 - PER J PETRO - Posted for 10 day shut off due to unauthorized rewiring going to 1, J PETRO & D LENGVEL WILL MEET SRV CREW @ 9:00, ON 3-2-20 TO S/OFF AT POLE

Comments

REDACTED

CCBPROD

Home Menu History

Main Steps Characteristics/Remarks Miscellaneous Log

Field Activity 120/240 - 1PH 3W, On-line User, CCCSV - Technician Needed, Completed, Scheduled 10-26-2016 12:00AM, Completed

Service Point ID 7796070155 120/240 - 1PH 3W Residential - AMR/174 BARBERRY RD, SEWICKLEY, PA, 151439440748

Activity Type CCCSV CCCSV - Technician Needed
Created on 10-26-2016 01:36PM by user CACP1GS.

Schedule Date/Time 10-26-2016 / 12:00AM

Field Activity Status Completed

Field Activity Priority Priority 50 Eligible for Dispatch

Dispatch Group 114000 SEWICK HGT

Field Order ID No Field Order Information

External ID 3537313030323730303433343739 Intermediate Status Completed

Instructions WO: 430707 DESIGN 174 BARBERRY RD SEWICKLEY 151439440 - SOLAR CITY; RACHEL PARK; 888-765-2489 EXT 60949; SOLAR GENERATION SIZE KW 8.84; METER F73789719; SPID:7796070155 - CSERVAR JR, FRANK J - H:

Comments Meter Removed on 2017-11-08

REDACTED

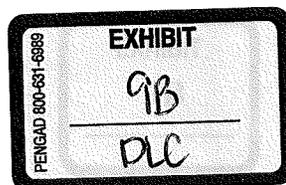
LCBPROD	
Home Menu History	
Main Steps Characteristics/Remarks Miscellaneous Log	
Field Activity	120/240 - 1PH 3W, On-line User, Meter Set - Complex, Completed, Scheduled 11-03-2017 12:00AM, Completed
Service Point ID	7796070134 120/240 - 1PH 3W Residenbal - NET/Monthly Mtr Read Cyc - Day 4/Route 000143/174 BARBERRY RD, SEWICKLEY, PA, 151439440748
Activity Type	STCMTRST Meter Set - Complex Created on 11-03-2017 02:30PM by user KDKUHN.
Schedule Date/Time	11-03-2017 / 12:00AM
Field Activity Status	Completed
Field Activity Priority	Priority 50 Eligible for Dispatch <input checked="" type="checkbox"/>
Dispatch Group	114000 SEWICK HGT
Field Order ID	No Field Order Information
External ID	3339313730383838303539363638 Intermediate Status Completed
Instructions	See Sheila Glover in the Meter Shop for W-034 AMI Net Meters
Comments	SET NET MTR, 11-8-17, CJP

REDACTED

CCBPROD	
Home Menu History	
Main Stop Characters/Remarks Messages Log	
Field Activity	120/240 - 1PH 3W, On-line User, Remove Meter - Simple, Completed, Scheduled 11-08-2017 12:00AM, Completed
Service Point ID	7796070155 120/240 - 1PH 3W Residential - AMR/174 BARBERRY RD, SEWICKLEY, PA, 151439440748
Activity Type	MRSRMV Remove Meter - Simple Created on 11-08-2017 02:51PM by user DAWHITA.
Schedule Date/Time	11-08-2017 / 12:00AM
Field Activity Status	Completed
Field Activity Priority	Priority 50 Eligible for Dispatch <input checked="" type="checkbox"/>
Dispatch Group	114000 SEWICK HGT
Field Order ID	No Field Order Information
External ID	2d57333137373531343136323331 Intermediate Status Completed
Instructions	PER JAKE
Comments	REMOVE MTR FOR NET MTR SET, 11-8-17, CJP

REDACTED

CCBPROD	
Home Menu History	
Main	Steps Characteristics/Remarks Miscellaneous Log
Field Activity	120/240 - 1PH 3W, On-Line User, Meter Noisy - Complex, Completed, Scheduled 02-05-2020 12:00AM, Completed
Service Point ID	8796070534 120/240 - 1PH 3W Residential - NET/Monthly Mtr Read Cyc - Day 4/Route 000143/174 BARBERRY RD BARN, SEWICKLEY, PA, 151439440748
Activity Type	NOISY Meter Noisy - Complex Created on 02-05-2020 09:10AM by user CCILIA.
Schedule Date/Time	02-05-2020 / 12:00AM
Field Activity Status	Completed
Field Activity Priority	Priority 50 Eligible for Dispatch: <input checked="" type="checkbox"/>
Dispatch Group	114000 SEWICK HGT
Field Order ID	No Field Order Information
External ID	3338353539343331373332363633 Intermediate Status Completed
Instructions	IPV6 Meter - Check to ensure meter display is cycling normally. Replace meter if damaged or abnormal display conditions are found and BIA back to Iron. If meter display is normal, Incomplete/Complete. Enabling informational
Comments	2-06-20 per k skovran placed on hold puc complaint pending...2/11 PLACED ON HOLD - DO NOT REMOVE FROM HOLD UNLESS AUTHORIZED BY PIETROPOALO - LEGAL INVOLVED - Installed W-014 F77 238 259 per Meter Shop Request



REDACTED

CCBPROD

Home Menu History

Main Steps Characteristics/Remarks Miscellaneous Log

Field Activity 120/240 - 1PH 3W, On-line User, Remove Meter - Simple, Completed, Scheduled 02-19-2018 12:00AM, Completed

Service Point ID 8796070582 120/240 - 1PH 3W Residential - AMR/174 BARBERRY RD BARN, SEWICKLEY, PA, 151439440748

Activity Type MR5MRMY Remove Meter - Simple
Created on 02-19-2018 03:16PM by user KOKUHN.

Schedule Date/Time 02-19-2018 / 12:00AM

Field Activity Status Completed

Field Activity Priority Priority 50 Eligible for Dispatch

Dispatch Group 114000 SEWICK HGT

Field Order ID No Field Order Information

External ID 3337353235333538313631313836 Intermediate Status Completed

Instructions PLEASE REMOVE METER

Comments removed am meter to set net meter

REDACTED

CCBPROD

Home Menu History

Main Steps Characteristics/Remarks Meter/Bandwidth Log

Field Activity 120/240 - 1PH 3W, On-Line User, Meter Set - Complex, Completed, Scheduled 02-19-2018
12:00AM, Completed

Service Point ID 8796070534 120/240 - 1PH 3W Residential - NET/Monthly Mtr Read Cyc - Day 4/Route 000143/174
BARBERRY RD BARN, SEWICKLEY, PA, 151439440748

Activity Type STCNTRST Meter Set - Complex
Created on 02-19-2018 09:53AM by user KDKUHN.

Schedule Date/Time 02-19-2018 / 12:00AM

Field Activity Status Completed

Field Activity Priority Priority 50 Eligible for Dispatch

Dispatch Group 114000 SEWICK HGT

Field Order ID No Field Order Information

External ID 343233353393236323939393731 Intermediate Status Completed

Instructions

Comments set net meter

REDACTED

CCBPROD	
Home Menu History	
Main Steps Characteristics/Remarks Miscellaneous Log	
Field Activity	120/240 - 1PH 3W, On-line User, Check for Rate Change, Completed, Scheduled 02-20-2019 12:00AM, Completed
Service Point ID	0796070534 120/240 - 1PH 3W Residential - NET/Monthly Mtr Read Cyc - Day 4/Route 000143/174 BARBERRY RD BARN, SEWICKLEY, PA, 151439440748
Activity Type	FNRTCHG Check for Rate Change Created on 02-20-2019 07:07AM by user CSTOLTE.
Schedule Date/Time	02-20-2019 / 12:00AM
Field Activity Status	Completed
Field Activity Priority	Priority 50 Eligible for Dispatch <input checked="" type="checkbox"/>
Dispatch Group	114000 SEWICK HGT
Field Order ID	No Field Order Information
External ID	3838373937343137363838343133 Intennedate Status Completed
Instructions	Please verify not a residence and that the building is used for doing business. Create a TO DO for billing to complete a rate change.
Comments	refused access today referred to meter engineer did not go to site no reads available

REDACTED

CCBPROD

Home Menu History

Main Steps Characteristics/Remarks Miscellaneous Log

Field Activity 120/240 - 1PH 3W, Severance Process, Remote Disconnect for Non-Paym, Canceled,
Scheduled 05-21-2018 12:13AM

Service Point ID 8796070534 120/240 - 1PH 3W Residential - NE //Monthly Mtr Read Cyc - Day 4/Route 000143/174
BARBERRY RD BARN, SEWICKLEY, PA, 151439440748

Activity Type DNP/MTR Remote Disconnect for Non-Payment Meter & Test
Created on 05-21-2018 12:13AM by Severance Process.

Schedule Date/Time 05-21-2018 / 12:13AM

Field Activity Status Canceled Cancel Reason Severance Process Canceled

Field Activity Priority Priority 50 Eligible For Dispatch

Dispatch Group 114000 SEWICK HGT

Field Order ID No Field Order Information

External ID 2d36373833343637393533343333 Intermediate Status

Instructions Financial Information updated on 05-22-2018. Financial Information updated on 05-22-2018. /*Collection amounts -
Payoff: 206.03 Current: 206.03 Delinquent: 0.00 Termination: 0.00 Deposit: 524.00*/

Comments

REDACTED

CCBPROD	
Home Menu History	
Main Steps Characteristics/Remarks Miscellaneous Log	
Field Activity	120/240 - 1PH 3W, On-line User, Meter Change - Complex, Completed, Scheduled 08-27-2018 12:00AM, Completed
Service Point ID	8796070534 120/240 - 1PH 3W Residential - NET/Monthly Mtr Read Cyc - Day 4/Route 000143/174 BARBERRY RD BARN, SEWICKLEY, PA, 151439440748
Activity Type	MCCNTRCH Meter Change - Complex Created on 08-27-2018 12:44PM by user LLIBERI.
Schedule Date/Time	08-27-2018 / 12:00AM
Field Activity Status	Completed
Field Activity Priority	Priority 50 Eligible for Dispatch <input checked="" type="checkbox"/>
Dispatch Group	114000 SEWICK HGT
Field Order ID	No Field Order Information
External ID	3358393937333131343338383136 Intermediate Status Completed
Instructions	PER MDH TEAM... METER NOT COMMUNICATING PROPERLY - THIS SHOULD BE A NET METER
Comments	Job 9-10-18

REDACTED

CCBPROD	
Home Menu History	
Main	Steps Characters/Remarks Miscellaneous Log
Field Activity	120/240 - 1PH 3W, On-line User, Minimum B8 - Complex, Completed, Scheduled 10-23-2019 12:00AM, Completed
Service Point ID	8796070534 120/240 - 1PH 3W Residential - NET/Monthly Mtr Read Cyc - Day 4/Route 000143/174 BARBERRY RD BARN, SEWICKLEY, PA, 151439440748
Activity Type	MOCHINBL Minimum B8 - Complex Created on 10-23-2019 01:23PM by user CCILIA.
Schedule Date/Time	10-23-2019 / 12:00AM
Field Activity Status	Completed
Field Activity Priority	Priority 50 Eligible for Dispatch <input checked="" type="checkbox"/>
Dispatch Group	114000 SEWICK HGT
Field Order ID	No Field Order Information
External ID	3133333632313136313630383932 Intermediate Status Completed
Instructions	UPGRADE COMM FIRMWARE. IF UPGRADE FAILS - PLEASE CHANGE METER
Comments	Upgraded comm firmware 10/24/19 Germeyer

REDACTED

CCBPROD	
Home Menu History	
Main Steps Characteristics/Remarks Miscellaneous Log	
Field Activity	120/240 - 1PH 3W, On-line User, Re-Read Meter, Completed, Scheduled 12-06-2019 12:00AM, Completed
Service Point ID	8796070534 120/240 - 1PH 3W Residential - NET/Monthly Mtr Read Cyc - Day 4/Route 000143/174 BARBERRY RD BARN, SEWICKLEY, PA, 151439440748
Activity Type	FSREREAD Re-Read Meter Created on 12-05-2019 07:02PM by user KSKOVRA.
Schedule Date/Time	12-06-2019 / 12:00AM
Field Activity Status	Completed
Field Activity Priority	Priority 50 Eligible for Dispatch <input checked="" type="checkbox"/>
Dispatch Group	114000 SEWICK HGT
Field Order ID	No Field Order Information
External ID	3739343236303832363533323133 Intermediate Status Completed
Instructions	Need Read for Cycle 04 Billing
Comments	Meter reread

REDACTED



Duquesne Light Company

Energy Diversion Department
Shutoff Notice

Name FRANK CSERNAK

Hours-Monday through Friday
8:00 a.m. to 5:00 p.m.
Payments by Phone 1-866-526-0815
(PAYMENTS MUST THEN BE REPORTED TO DLC)

Address 174 Barberry Rd
Sewickley PA 15143

Account _____

Shut-Off Notice
AVISO DE SUSPENSION DE SERVICIO

Your electric service (MAY BE HAS BEEN) shut off for:

- | | |
|--|---|
| <input type="checkbox"/> Non-access | <input type="checkbox"/> Unauthorized service restoration |
| <input checked="" type="checkbox"/> Irregular Wiring | <input type="checkbox"/> Unauthorized use of service |
| <input checked="" type="checkbox"/> Meter Tampering | <input type="checkbox"/> Redistribution |
| <input type="checkbox"/> Theft of Service | <input checked="" type="checkbox"/> Unsafe condition |

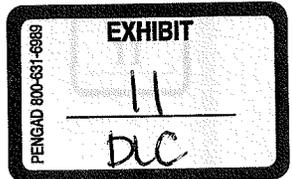
on or after 8:00am on _____ . We may act on this notice for up to 60 days.

We will not shut off your electric service or will restore your service if you take the actions checked below:

- Allow us to enter your home/business to read, inspect, or change the electric meter.
- Pay an investigative fee in the amount of \$ 300.00 .
- Pay for all un-metered or unauthorized service used.
- Obtain a wiring inspection from the appropriate wiring inspection agency.
- Call us at 1-888-393-7100 to properly apply for service.
- Remove all extension cords that are redistributing the service.
- Other: Unauthorized rewire requires inspection

If checked, this Medical Emergency Notice applies in this case. Let us know if you or anyone presently and normally living in your home is SERIOUSLY ILL or is affected with a medical condition, which will be aggravated by termination of service. WE WILL NOT SHUT OFF YOUR SERVICE provided you:

- Have your licensed physician or certified nurse practitioner certify in writing that such an illness exists, that it may be aggravated if your service is shut off and the specific reason for which the electric service is required. An acceptable written certification is needed within 7 days: AND
- Make arrangements to pay this bill. You must provide us with household income and occupant information to determine your payment terms while protected under the medical certification.



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GENERAL SERVICE REQUIREMENTS

RIGHTS FOR ALL FACILITIES

(a) Right of way must be acquired from the property owner before any Duquesne Light Company facilities can be installed and before any overhead wires cross the property (even though the pole may be in the public right of way).

(b) The property State, County or Municipal permit must be acquired before any Duquesne Light company facilities can be installed in the public right of way (highways, streets, alleys, sidewalks).

RIGHTS FOR CONTROL OF VEGETATION

(a) The property owner must grant to Duquesne Light Company the right to trim, remove or control trees and/or brush in the right of way interfering or threatening to interfere, with the facilities in the right of way.

(b) Vegetation management shall be through means deemed appropriate by Duquesne Light Company for the purpose of protecting and maintaining the required Company clearance, as from time to time determined

DIVISION OF OWNERSHIP

The division of ownership of facilities between the Company and the Customer shall be at the service point determined by the type of service. A further description of Company and Customer equipment follows:

COMPANY OWNERSHIP

The Company will provide and own all equipment necessary to supply the Customer's service including the service line, necessary conductors, switches and transformers up to the service point. The service point can be the connection to the service line, service drop, transformer terminals or meter terminals depending on the type of service.

CUSTOMER OWNERSHIP

The Customer will own all conductors and equipment beyond the service point except the Company metering equipment. Examples of Customer equipment are service-entrance conductors, conduits, service equipment and premises wiring.

The Customer will also own the substation structures, vault enclosures, concrete pads, meter instrument transformer enclosures, underground conduits and grounding system necessary for the Company to provide service from high voltage lines to Customer premises as described in specific sections.

CODES

In addition to the rules listed herein, the Customer shall comply with the requirements of the National Electrical Code, the Occupational Safety and Health Act, the National Electrical Safety Code and applicable local building and safety codes.

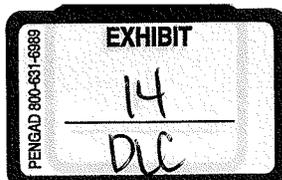
INSPECTION

The Customer shall have their electrical installation inspected and approved by one of the following authorities to certify that the premises wiring complies with the required codes and the Company's Service Installation Rules:

(a) The Bureau of Building Inspection when the property is in the City of Pittsburgh. The Customer shall obtain the services of an electrical contractor registered to perform work in the City, who will obtain a permit and request the approval.

(b) The authority designated by any applicable municipal ordinance when the property is outside the City of Pittsburgh.

(c) An electrical inspection agency, recognized by the Company, where municipal inspection requirements are not applicable.



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The Company will inspect structural and electrical work in substations, vaults and pads for compliance with Company provided plans and service installation rules. Satisfactory evidence of the approval of the premises and service wiring by the inspecting authority having jurisdiction shall be presented to the Company before the installation is energized.

SERVICE GROUNDING

The Customer shall install service grounding at the service equipment in accordance with the National Electrical Code, the requirements of the inspecting authority having jurisdiction, and these service installation rules.

Services To Be Grounded

The service neutral shall be grounded by the Customer on service installations of the following types:

Phase	Wires	Voltage
1	2	120
1	2	2,400
1	2	13,200
1	3	120/240
1	3	120/208
1	3	230/460
3	4	120/208
3	4	277/480
3	4	2,400/4,160
3	4	13,200/23,000

The Customer must furnish a properly sized grounding conductor from the primary circuit neutral, the transformer neutral grounding point or the service line neutral to a ground on the supply side of the service equipment. The grounding conductor shall be installed in the same conduit as the service-entrance conductors or in close proximity when there is no conduit.

Services Not To Be Grounded

The following types of service will be normally supplied ungrounded. The Customer shall not ground the conductors of these installations without specific written permission from the Company.

Phase	Wires	Voltage
1	2	230
1	2	460
3	3	230
3	3	460
3	3	2,400
3	3	23,000
3	3	69,000
3	3	138,000

Grounding Electrode Conductors

The grounding electrode conductor size shall be not less than No. 6 copper or aluminum. Larger services shall have grounding electrode conductors sized as specified in article 250-94 of the National Electrical Code. NEC Article 250-23 shall determine where the grounding electrode conductor is connected to the grounded service conductor, except that the meter enclosure (base) shall not be used for this connection because it is not accessible when sealed.

REDACTED

Old Meter # F74184522
Data below for old meter.

New Meter # F82092150

Itron AMI Register Net

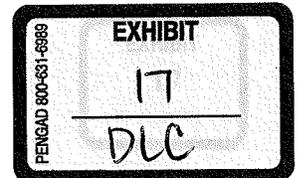
34.129	Start Reading: 9,870.772, End R: 09-09-2018 11:59PM EDT
62.677	Start Reading: 9,808.095, End R: 09-08-2018 11:59PM EDT
67.078	Start Reading: 9,741.017, End R: 09-07-2018 11:59PM EDT
73.028	Start Reading: 9,667.989, End R: 09-06-2018 11:59PM EDT
66.209	Start Reading: 9,601.78, End R: 09-05-2018 11:59PM EDT
65.762	Start Reading: 9,536.018, End R: 09-04-2018 11:59PM EDT
60.686	Start Reading: 9,475.332, End R: 09-03-2018 11:59PM EDT
62.026	Start Reading: 9,413.306, End R: 09-02-2018 11:59PM EDT
63.554	Start Reading: 9,349.752, End R: 09-01-2018 11:59PM EDT
59.711	Start Reading: 9,290.041, End R: 08-31-2018 11:59PM EDT
77.542	Start Reading: 9,212.499, End R: 08-30-2018 11:59PM EDT
67.929	Start Reading: 9,144.57, End R: 08-29-2018 11:59PM EDT
63.154	Start Reading: 9,081.416, End R: 08-28-2018 11:59PM EDT
62.801	Start Reading: 9,018.615, End R: 08-27-2018 11:59PM EDT
63.918	Start Reading: 8,954.697, End R: 08-26-2018 11:59PM EDT
57.847	Start Reading: 8,896.85, End R: 08-25-2018 11:59PM EDT
44.535	Start Reading: 8,852.315, End R: 08-24-2018 11:59PM EDT
39.363	Start Reading: 8,812.952, End R: 08-23-2018 11:59PM EDT
53.622	Start Reading: 8,759.33, End R: 08-22-2018 11:59PM EDT
76.502	Start Reading: 8,682.828, End R: 08-21-2018 11:59PM EDT
52.059	Start Reading: 8,630.769, End R: 08-20-2018 11:59PM EDT
54.418	Start Reading: 8,576.351, End R: 08-19-2018 11:59PM EDT
51.522	Start Reading: 8,524.829, End R: 08-18-2018 11:59PM EDT
80.905	Start Reading: 8,443.924, End R: 08-17-2018 11:59PM EDT
180.131	Start Reading: 8,263.793, End R: 08-16-2018 11:59PM EDT
55.707	Start Reading: 8,208.086, End R: 08-13-2018 11:59PM EDT
42.192	Start Reading: 8,165.894, End R: 08-12-2018 11:59PM EDT
108.482	Start Reading: 8,057.412, End R: 08-11-2018 11:59PM EDT
56.936	Start Reading: 8,000.476, End R: 08-09-2018 11:59PM EDT
26.476	Start Reading: 7,974, End R: 08-08-2018 11:59PM EDT
35.684	Start Reading: 7,938.316, End R: 08-08-2018 11:59PM EDT
57.35	Start Reading: 7,880.966, End R: 08-07-2018 11:59PM EDT
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Itron AMI Register Delivered

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53.394	5 08-02-2018 11:59PM EDT
53.394	5 08-01-2018 11:59PM EDT
53.394	5 07-31-2018 11:59PM EDT
53.394	5 07-30-2018 11:59PM EDT
53.394	5 07-29-2018 11:59PM EDT
53.394	5 07-28-2018 11:59PM EDT
53.394	5 07-27-2018 11:59PM EDT
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Itron AMI Register Received

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0.128	5 09-07-2018 11:59PM EDT
0.055	5 09-06-2018 11:59PM EDT
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1.209	5 08-19-2018 11:59PM EDT
3.021	5 08-18-2018 11:59PM EDT
0	5 08-17-2018 11:59PM EDT
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4.951	5 08-12-2018 11:59PM EDT
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0.512	5 08-08-2018 11:59PM EDT
0.296	5 08-07-2018 11:59PM EDT
113.08	5 08-06-2018 11:59PM EDT



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		53.394	S 07-23-2018 11:59PM EDT		
		53.394	S 07-22-2018 11:59PM EDT		
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271.352	Start Reading: 5,910.44, End Re: 07-05-2018 12:00AM EDT	53.318	S 07-05-2018 11:59PM EDT		
		53.539	S 07-04-2018 11:59PM EDT		
		53.096	S 07-03-2018 11:59PM EDT		
		53.981	S 07-02-2018 11:59PM EDT		
		52.211	S 07-01-2018 11:59PM EDT		
		55.75	S 06-30-2018 11:59PM EDT		
44.348	Start Reading: 5,866.092, End R: 06-29-2018 11:59PM EDT	48.672	S 06-29-2018 11:59PM EDT	4.324	S 06-29-2018 11:59PM EDT
115.7	Start Reading: 5,750.392, End R: 06-28-2018 11:59PM EDT	62.623	S 06-28-2018 11:59PM EDT	2.882	S 06-28-2018 11:59PM EDT
		55.959	S 06-27-2018 11:59PM EDT		
47.817	Start Reading: 5,702.575, End R: 06-26-2018 11:59PM EDT	50.536	S 06-26-2018 11:59PM EDT	2.719	S 06-26-2018 11:59PM EDT
98.706	Start Reading: 5,603.869, End R: 06-25-2018 11:59PM EDT	61.381	S 06-25-2018 11:59PM EDT	6.227	S 06-25-2018 11:59PM EDT
		43.552	S 06-24-2018 11:59PM EDT		
55.772	Start Reading: 5,548.097, End R: 06-23-2018 11:59PM EDT	58.191	S 06-23-2018 11:59PM EDT	2.419	S 06-23-2018 11:59PM EDT
64.925	Start Reading: 5,483.172, End R: 06-22-2018 11:59PM EDT	65.087	S 06-22-2018 11:59PM EDT	0.162	S 06-22-2018 11:59PM EDT
398.661	Start Reading: 5,084.511, End R: 06-21-2018 11:59PM EDT	103.241	S 06-21-2018 11:59PM EDT	42.747	S 06-21-2018 11:59PM EDT
		42.136	S 06-20-2018 11:59PM EDT		
		42.194	S 06-19-2018 11:59PM EDT		
		42.078	S 06-18-2018 11:59PM EDT		
		42.31	S 06-17-2018 11:59PM EDT		
		42.7	S 06-16-2018 11:59PM EDT		
		42.453	S 06-15-2018 11:59PM EDT		
		42.262	S 06-14-2018 11:59PM EDT		
		42.034	S 06-13-2018 11:59PM EDT		
32.041	Start Reading: 5,052.47, End Re: 06-12-2018 11:59PM EDT	37.672	S 06-12-2018 11:59PM EDT	5.631	S 06-12-2018 11:59PM EDT
30.041	Start Reading: 5,022.429, End R: 06-11-2018 11:59PM EDT	34.326	S 06-11-2018 11:59PM EDT	4.285	S 06-11-2018 11:59PM EDT
61.721	Start Reading: 4,960.708, End R: 06-10-2018 11:59PM EDT	28.213	S 06-10-2018 11:59PM EDT	9.436	S 06-10-2018 11:59PM EDT
		42.944	S 06-09-2018 11:59PM EDT		
13.459	Start Reading: 4,947.249, End R: 06-08-2018 11:59PM EDT	24.125	S 06-08-2018 11:59PM EDT	10.666	S 06-08-2018 11:59PM EDT
10.178	Start Reading: 4,937.071, End R: 06-07-2018 11:59PM EDT	20.877	S 06-07-2018 11:59PM EDT	10.699	S 06-07-2018 11:59PM EDT
24.929	Start Reading: 4,912.142, End R: 06-06-2018 11:59PM EDT	26.6	S 06-06-2018 11:59PM EDT	1.671	S 06-06-2018 11:59PM EDT
44.207	Start Reading: 4,867.935, End R: 06-05-2018 11:59PM EDT	47.801	S 06-05-2018 11:59PM EDT	3.594	S 06-05-2018 11:59PM EDT
30.534	Start Reading: 4,837.401, End R: 06-04-2018 11:59PM EDT	38.91	S 06-04-2018 11:59PM EDT	8.376	S 06-04-2018 11:59PM EDT
32.852	Start Reading: 4,804.549, End R: 06-03-2018 11:59PM EDT	39.456	S 06-03-2018 11:59PM EDT	6.604	S 06-03-2018 11:59PM EDT

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35.873	Start Reading: 4,768.676, End R: 06-02-2018 11:59PM EDT	41.315	S 06-02-2018 11:59PM EDT	5.442	S 06-02-2018 11:59PM EDT
48.422	Start Reading: 4,720.254, End R: 06-01-2018 11:59PM EDT	49.258	S 06-01-2018 11:59PM EDT	0.836	S 06-01-2018 11:59PM EDT
56.136	Start Reading: 4,664.118, End R: 05-31-2018 11:59PM EDT	56.943	S 05-31-2018 11:59PM EDT	0.807	S 05-31-2018 11:59PM EDT
51.196	Start Reading: 4,612.922, End R: 05-30-2018 11:59PM EDT	51.898	S 05-30-2018 11:59PM EDT	0.702	S 05-30-2018 11:59PM EDT
29.352	Start Reading: 4,583.57, End Re: 05-29-2018 11:59PM EDT	34.98	S 05-29-2018 11:59PM EDT	5.628	S 05-29-2018 11:59PM EDT
21.216	Start Reading: 4,562.354, End R: 05-28-2018 11:59PM EDT	31.428	S 05-28-2018 11:59PM EDT	10.212	S 05-28-2018 11:59PM EDT
45.283	Start Reading: 4,517.071, End R: 05-27-2018 11:59PM EDT	49.784	S 05-27-2018 11:59PM EDT	4.501	S 05-27-2018 11:59PM EDT
46.04	Start Reading: 4,471.031, End R: 05-26-2018 11:59PM EDT	50.235	S 05-26-2018 11:59PM EDT	4.195	S 05-26-2018 11:59PM EDT
31.868	Start Reading: 4,439.163, End R: 05-25-2018 11:59PM EDT	38.985	S 05-25-2018 11:59PM EDT	7.117	S 05-25-2018 11:59PM EDT
33.632	Start Reading: 4,405.531, End R: 05-24-2018 11:59PM EDT	39.687	S 05-24-2018 11:59PM EDT	6.055	S 05-24-2018 11:59PM EDT
109.878	Start Reading: 4,295.653, End R: 05-23-2018 11:59PM EDT	69.343	S 05-23-2018 11:59PM EDT	2.676	S 05-23-2018 11:59PM EDT
		43.211	S 05-22-2018 11:59PM EDT		
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		44.676	S 05-20-2018 11:59PM EDT		
		45.097	S 05-19-2018 11:59PM EDT		
		46.43	S 05-18-2018 11:59PM EDT		
53.471	Start Reading: 4,067.693, End R: 05-17-2018 11:59PM EDT	54.638	S 05-17-2018 11:59PM EDT	1.167	S 05-17-2018 11:59PM EDT
53.708	Start Reading: 4,013.985, End R: 05-16-2018 11:59PM EDT	54.807	S 05-16-2018 11:59PM EDT	1.099	S 05-16-2018 11:59PM EDT
31.615	Start Reading: 3,982.37, End Re: 05-15-2018 11:59PM EDT	34.78	S 05-15-2018 11:59PM EDT	3.165	S 05-15-2018 11:59PM EDT
29.669	Start Reading: 3,952.701, End R: 05-14-2018 11:59PM EDT	36.338	S 05-14-2018 11:59PM EDT	6.669	S 05-14-2018 11:59PM EDT
30.109	Start Reading: 3,922.592, End R: 05-13-2018 11:59PM EDT	34.987	S 05-13-2018 11:59PM EDT	4.878	S 05-13-2018 11:59PM EDT
26.279	Start Reading: 3,896.313, End R: 05-12-2018 11:59PM EDT	34.257	S 05-12-2018 11:59PM EDT	7.978	S 05-12-2018 11:59PM EDT
38.075	Start Reading: 3,858.238, End R: 05-11-2018 11:59PM EDT	39.935	S 05-11-2018 11:59PM EDT	1.86	S 05-11-2018 11:59PM EDT
53.059	Start Reading: 3,805.179, End R: 05-10-2018 11:59PM EDT	54.482	S 05-10-2018 11:59PM EDT	1.423	S 05-10-2018 11:59PM EDT
39.186	Start Reading: 3,765.993, End R: 05-09-2018 11:59PM EDT	42.7	S 05-09-2018 11:59PM EDT	3.514	S 05-09-2018 11:59PM EDT
34.06	Start Reading: 3,731.933, End R: 05-08-2018 11:59PM EDT	39.505	S 05-08-2018 11:59PM EDT	5.445	S 05-08-2018 11:59PM EDT
8.032	Start Reading: 3,723.901, End R: 05-07-2018 11:59PM EDT	20.374	S 05-07-2018 11:59PM EDT	12.342	S 05-07-2018 11:59PM EDT
20.874	Start Reading: 3,703.027, End R: 05-06-2018 11:59PM EDT	23.802	S 05-06-2018 11:59PM EDT	2.928	S 05-06-2018 11:59PM EDT
22.3	Start Reading: 3,680.727, End R: 05-05-2018 11:59PM EDT	30.194	S 05-05-2018 11:59PM EDT	7.894	S 05-05-2018 11:59PM EDT
41.907	Start Reading: 3,638.82, End Re: 05-04-2018 11:59PM EDT	44.072	S 05-04-2018 11:59PM EDT	2.165	S 05-04-2018 11:59PM EDT
30.064	Start Reading: 3,608.756, End R: 05-03-2018 11:59PM EDT	33.263	S 05-03-2018 11:59PM EDT	3.199	S 05-03-2018 11:59PM EDT
-8.19	Start Reading: 3,616.946, End R: 05-02-2018 11:59PM EDT	11.509	S 05-02-2018 11:59PM EDT	19.699	S 05-02-2018 11:59PM EDT
16.375	Start Reading: 3,600.571, End R: 05-01-2018 11:59PM EDT	32.875	S 05-01-2018 11:59PM EDT	16.5	S 05-01-2018 11:59PM EDT
50.96	Start Reading: 3,549.611, End R: 04-30-2018 11:59PM EDT	55.368	S 04-30-2018 11:59PM EDT	4.408	S 04-30-2018 11:59PM EDT
69.709	Start Reading: 3,479.902, End R: 04-29-2018 11:59PM EDT	69.782	S 04-29-2018 11:59PM EDT	0.073	S 04-29-2018 11:59PM EDT
48.852	Start Reading: 3,431.05, End Re: 04-28-2018 11:59PM EDT	52.989	S 04-28-2018 11:59PM EDT	4.137	S 04-28-2018 11:59PM EDT
56.664	Start Reading: 3,374.386, End R: 04-27-2018 11:59PM EDT	59.323	S 04-27-2018 11:59PM EDT	2.659	S 04-27-2018 11:59PM EDT
32.528	Start Reading: 3,341.858, End R: 04-26-2018 11:59PM EDT	50.054	S 04-26-2018 11:59PM EDT	17.526	S 04-26-2018 11:59PM EDT
73.323	Start Reading: 3,268.535, End R: 04-25-2018 11:59PM EDT	73.324	S 04-25-2018 11:59PM EDT	0.001	S 04-25-2018 11:59PM EDT
65.839	Start Reading: 3,202.696, End R: 04-24-2018 11:59PM EDT	65.839	S 04-24-2018 11:59PM EDT	0	S 04-24-2018 11:59PM EDT
-15.701	Start Reading: 3,218.397, End R: 04-23-2018 11:59PM EDT	11.911	S 04-23-2018 11:59PM EDT	27.612	S 04-23-2018 11:59PM EDT
23.451	Start Reading: 3,194.946, End R: 04-22-2018 11:59PM EDT	32.38	S 04-22-2018 11:59PM EDT	8.929	S 04-22-2018 11:59PM EDT
52.956	Start Reading: 3,141.99, End Re: 04-21-2018 11:59PM EDT	56.543	S 04-21-2018 11:59PM EDT	3.587	S 04-21-2018 11:59PM EDT
51.917	Start Reading: 3,090.073, End R: 04-20-2018 11:59PM EDT	56.162	S 04-20-2018 11:59PM EDT	4.245	S 04-20-2018 11:59PM EDT
87.21	Start Reading: 3,002.863, End R: 04-19-2018 11:59PM EDT	87.222	S 04-19-2018 11:59PM EDT	0.012	S 04-19-2018 11:59PM EDT
57.065	Start Reading: 2,945.798, End R: 04-18-2018 11:59PM EDT	58.163	S 04-18-2018 11:59PM EDT	1.098	S 04-18-2018 11:59PM EDT
87.754	Start Reading: 2,858.044, End R: 04-17-2018 11:59PM EDT	87.754	S 04-17-2018 11:59PM EDT	0	S 04-17-2018 11:59PM EDT
48.024	Start Reading: 2,810.02, End Re: 04-16-2018 11:59PM EDT	48.353	S 04-16-2018 11:59PM EDT	0.329	S 04-16-2018 11:59PM EDT
1.424	Start Reading: 2,808.596, End R: 04-15-2018 11:59PM EDT	9.235	S 04-15-2018 11:59PM EDT	7.811	S 04-15-2018 11:59PM EDT
-3.277	Start Reading: 2,811.873, End R: 04-14-2018 11:59PM EDT	12.643	S 04-14-2018 11:59PM EDT	15.92	S 04-14-2018 11:59PM EDT
22.092	Start Reading: 2,789.781, End R: 04-13-2018 11:59PM EDT	34.335	S 04-13-2018 11:59PM EDT	12.243	S 04-13-2018 11:59PM EDT

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69.912	Start Reading: 2,719.869, End R. 04-12-2018 11:59PM EDT	70.526	S 04-12-2018 11:59PM EDT	0.614	S 04-12-2018 11:59PM EDT
75.643	Start Reading: 2,644.226, End R. 04-11-2018 11:59PM EDT	76.195	S 04-11-2018 11:59PM EDT	0.552	S 04-11-2018 11:59PM EDT
77.407	Start Reading: 2,566.819, End R. 04-10-2018 11:59PM EDT	77.771	S 04-10-2018 11:59PM EDT	0.364	S 04-10-2018 11:59PM EDT
82.813	Start Reading: 2,484.006, End R. 04-09-2018 11:59PM EDT	82.813	S 04-09-2018 11:59PM EDT	0	S 04-09-2018 11:59PM EDT
61.915	Start Reading: 2,422.091, End R. 04-08-2018 11:59PM EDT	63.63	S 04-08-2018 11:59PM EDT	1.715	S 04-08-2018 11:59PM EDT
66.027	Start Reading: 2,356.064, End R. 04-07-2018 11:59PM EDT	67.697	S 04-07-2018 11:59PM EDT	1.67	S 04-07-2018 11:59PM EDT
74.625	Start Reading: 2,281.439, End R. 04-06-2018 11:59PM EDT	74.625	S 04-06-2018 11:59PM EDT	0	S 04-06-2018 11:59PM EDT
66.759	Start Reading: 2,214.68, End Re. 04-05-2018 11:59PM EDT	68.376	S 04-05-2018 11:59PM EDT	1.617	S 04-05-2018 11:59PM EDT
736.088	Start Reading: 1,478.592, End R. 04-04-2018 11:59PM EDT	317.58	S 04-04-2018 11:59PM EDT	7.876	S 04-04-2018 11:59PM EDT
		47.376	S 04-03-2018 11:59PM EDT		
		47.376	S 04-02-2018 11:59PM EDT		
		47.376	S 04-01-2018 11:59PM EDT		
		47.376	S 03-31-2018 11:59PM EDT		
		47.376	S 03-30-2018 11:59PM EDT		
		47.376	S 03-29-2018 11:59PM EDT		
		47.376	S 03-28-2018 11:59PM EDT		
		47.376	S 03-27-2018 11:59PM EDT		
		47.376	S 03-26-2018 11:59PM EDT		
380.962	Start Reading: 1,097.63, End Re. 03-25-2018 11:59PM EDT	217.124	S 03-25-2018 11:59PM EDT	7.613	S 03-25-2018 11:59PM EDT
		45.187	S 03-24-2018 11:59PM EDT		
		41.974	S 03-23-2018 11:59PM EDT		
		42.145	S 03-22-2018 11:59PM EDT		
		42.145	S 03-21-2018 11:59PM EDT		
90.257	Start Reading: 1,007.373, End R. 03-20-2018 11:59PM EDT	90.257	S 03-20-2018 11:59PM EDT	0	S 03-20-2018 11:59PM EDT
61.982	Start Reading: 945.391, End Rea 03-19-2018 11:59PM EDT	63.801	S 03-19-2018 11:59PM EDT	1.819	S 03-19-2018 11:59PM EDT
60.915	Start Reading: 884.476, End Rea 03-18-2018 11:59PM EDT	63.3	S 03-18-2018 11:59PM EDT	2.385	S 03-18-2018 11:59PM EDT
81.969	Start Reading: 802.507, End Rea 03-17-2018 11:59PM EDT	81.969	S 03-17-2018 11:59PM EDT	0	S 03-17-2018 11:59PM EDT
73.175	Start Reading: 729.332, End Rea 03-16-2018 11:59PM EDT	73.804	S 03-16-2018 11:59PM EDT	0.629	S 03-16-2018 11:59PM EDT
77.344	Start Reading: 651.988, End Rea 03-15-2018 11:59PM EDT	77.688	S 03-15-2018 11:59PM EDT	0.344	S 03-15-2018 11:59PM EDT
89.162	Start Reading: 562.826, End Rea 03-14-2018 11:59PM EDT	89.162	S 03-14-2018 11:59PM EDT	0	S 03-14-2018 11:59PM EDT
82.931	Start Reading: 479.895, End Rea 03-13-2018 11:59PM EDT	83.613	S 03-13-2018 11:59PM EDT	0.682	S 03-13-2018 11:59PM EDT
69.003	Start Reading: 410.892, End Rea 03-12-2018 11:59PM EDT	70.807	S 03-12-2018 11:59PM EDT	1.804	S 03-12-2018 11:59PM EDT
56.067	Start Reading: 354.825, End Rea 03-11-2018 11:59PM EDT	57.817	S 03-11-2018 11:59PM EDT	1.75	S 03-11-2018 11:59PM EDT
158.333	Start Reading: 196.492, End Rea 03-10-2018 11:59PM EST	142.268	S 03-10-2018 11:59PM EST	2.094	S 03-10-2018 11:59PM EST
		18.159	S 03-09-2018 11:59PM EST	0.709	S 03-08-2018 11:59PM EST
52.682	Start Reading: 143.81, End Read 03-08-2018 11:59PM EST	53.391	S 03-08-2018 11:59PM EST	0.887	S 03-07-2018 11:59PM EST
37.084	Start Reading: 106.726, End Rea 03-07-2018 11:59PM EST	22.44	S 03-07-2018 11:59PM EST		
		15.531	S 03-06-2018 11:59PM EST	20.522	S 03-05-2018 11:59PM EST
-11.548	Start Reading: 118.274, End Rea 03-05-2018 11:59PM EST	8.974	S 03-05-2018 11:59PM EST	19.914	S 03-04-2018 11:59PM EST
-9.772	Start Reading: 128.046, End Rea 03-04-2018 11:59PM EST	10.142	S 03-04-2018 11:59PM EST	20.074	S 03-03-2018 11:59PM EST
-9.714	Start Reading: 137.76, End Read 03-03-2018 11:59PM EST	10.36	S 03-03-2018 11:59PM EST	8.294	S 03-02-2018 11:59PM EST
25.538	Start Reading: 112.222, End Rea 03-02-2018 11:59PM EST	16.713	S 03-02-2018 11:59PM EST		
		17.119	S 03-01-2018 11:59PM EST		
15.511	Start Reading: 96.711, End Read 02-28-2018 11:59PM EST	10.63	S 02-28-2018 11:59PM EST	36.065	S 02-28-2018 11:59PM EST
		20.473	S 02-26-2018 11:59PM EST		
		20.473	S 02-25-2018 11:59PM EST		
18.198	Start Reading: 78.513, End Read 02-24-2018 11:59PM EST	18.209	S 02-24-2018 11:59PM EST	0.011	S 02-24-2018 11:59PM EST
71.788	Start Reading: 6.725, End Read 02-23-2018 11:59PM EST	78.049	S 02-23-2018 11:59PM EST	6.261	S 02-23-2018 11:59PM EST

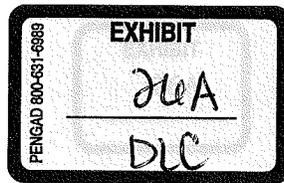
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6.725	Start Reading: 0, End Reading: 6 02-19-2018 11:59PM EST	6.88	5 02-19-2018 11:59PM EST	0.155	5 02-19-2018 11:59PM EST
9904.901		10606.81		701.906	
		9904.901 Delivered minus received			

REDACTED

Account ID: 0000 CSERVAK JR, FRANK J, Residential, \$0.00, 7796070000
 SA Information: RS Res Svc, Rdr 21 (Master), Closed, 11-08-2017 - 02-13-2020, RS Residential
 Service, RDR 21 - Master SA, \$0.00, 7796070790

Start Date	End Date	Days	Status	Current Amount	Payoff Amount	UOM	Billable Service Quantity	Average Daily Service Quantity
01-06-2020	02-13-2020	38	Frozen	\$40.03	\$40.03	Kilowatt Hours (KWH)	300.000000	7.89
01-06-2020	02-13-2020	38	Canceled	\$40.03	\$40.03	Kilowatt Hours (KWH)	300.000000	7.89
12-07-2019	01-06-2020	30	Frozen	\$77.87	\$77.87	Kilowatt Hours (KWH)	851.847000	28.39
11-05-2019	12-07-2019	32	Frozen	\$69.10	\$69.10	Kilowatt Hours (KWH)	747.778000	23.37
10-08-2019	11-05-2019	28	Frozen	\$13.36	\$13.36	Kilowatt Hours (KWH)	0.000000	0.00
09-08-2019	10-08-2019	30	Frozen	\$13.22	\$13.22	Kilowatt Hours (KWH)	0.000000	0.00
08-06-2019	09-08-2019	33	Frozen	\$31.27	\$31.27	Kilowatt Hours (KWH)	243.773000	7.39
07-08-2019	08-06-2019	29	Frozen	\$70.59	\$70.59	Kilowatt Hours (KWH)	769.734000	26.54
06-08-2019	07-08-2019	30	Frozen	\$43.46	\$43.46	Kilowatt Hours (KWH)	405.833000	13.53
05-07-2019	06-08-2019	32	Frozen	\$14.30	\$14.30	Kilowatt Hours (KWH)	15.435000	0.48
04-07-2019	05-07-2019	30	Frozen	\$34.19	\$34.19	Kilowatt Hours (KWH)	283.593000	9.45
03-09-2019	04-07-2019	29	Frozen	\$190.43	\$190.43	Kilowatt Hours (KWH)	2389.160000	82.38
02-06-2019	03-09-2019	31	Frozen	\$281.45	\$281.45	Kilowatt Hours (KWH)	3596.908000	116.03
01-07-2019	02-06-2019	30	Frozen	\$331.70	\$331.70	Kilowatt Hours (KWH)	4270.647000	142.35
12-05-2018	01-07-2019	33	Frozen	\$260.96	\$260.96	Kilowatt Hours (KWH)	3727.023000	113.24
11-05-2018	12-05-2018	30	Frozen	\$221.47	\$221.47	Kilowatt Hours (KWH)	9157.301000	105.24
10-07-2018	11-05-2018	29	Frozen	\$87.56	\$87.56	Kilowatt Hours (KWH)	1098.838000	37.89
09-08-2018	10-07-2018	29	Frozen	\$75.24	\$75.24	Kilowatt Hours (KWH)	910.548000	31.40
08-06-2018	09-08-2018	33	Frozen	\$138.77	\$138.77	Kilowatt Hours (KWH)	1911.154000	57.91
07-08-2018	08-06-2018	29	Frozen	\$118.95	\$118.95	Kilowatt Hours (KWH)	1603.125000	55.28
06-08-2018	07-08-2018	30	Frozen	\$92.89	\$92.89	Kilowatt Hours (KWH)	1197.325000	39.91
05-07-2018	06-08-2018	32	Frozen	\$56.57	\$56.57	Kilowatt Hours (KWH)	627.594000	19.61
04-08-2018	05-07-2018	29	Frozen	\$84.24	\$84.24	Kilowatt Hours (KWH)	1051.819000	36.27
03-07-2018	04-08-2018	32	Frozen	\$146.82	\$146.82	Kilowatt Hours (KWH)	2015.078000	62.97
02-06-2018	03-07-2018	29	Frozen	\$169.12	\$169.12	Kilowatt Hours (KWH)	2364.976000	81.55
01-07-2018	02-06-2018	30	Frozen	\$216.45	\$216.45	Kilowatt Hours (KWH)	3095.618000	103.19
12-05-2017	01-07-2018	33	Frozen	\$221.94	\$221.94	Kilowatt Hours (KWH)	3204.361000	97.10
11-08-2017	12-05-2017	28	Frozen	\$153.08	\$153.08	Kilowatt Hours (KWH)	2150.532000	76.80



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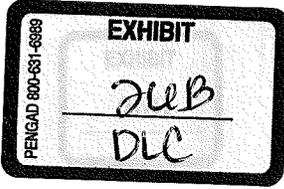
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Home Menu History SA Billing History Preferences Help Logout

Account ID: 0000 CSERVAK JR, FRANK J, Residential, \$0.00, 8796070000

SA Information: RS Res Svc, Rdr 21 (Master), Closed, 02-19-2018 - 03-02-2020, RS Residential Service, RDR 21 - Master SA, \$0.00, 8796070230

Start Date	End Date	Days	Status	Current Amount	Payoff Amount	UOM	Blisable Service Quantity	Average Daily Service Quantity
02-05-2020	03-02-2020	26	Frozen	\$208.48	\$208.48	Kilowatt Hours (KWH)	2539.952000	97.69
01-06-2020	02-05-2020	30	Frozen	\$52.00	\$52.00	Kilowatt Hours (KWH)	500.000000	16.67
01-05-2020	02-05-2020	30	Canceled	\$13.64	\$13.64	Kilowatt Hours (KWH)	0.000000	0.00
12-06-2019	01-06-2020	31	Frozen	\$50.87	\$50.87	Kilowatt Hours (KWH)	494.441000	15.95
11-07-2019	12-06-2019	29	Frozen	\$13.36	\$13.36	Kilowatt Hours (KWH)	0.000000	0.00
10-08-2019	11-07-2019	30	Frozen	\$13.36	\$13.36	Kilowatt Hours (KWH)	0.000000	0.00
09-09-2019	10-08-2019	30	Frozen	\$13.22	\$13.22	Kilowatt Hours (KWH)	0.000000	0.00
08-06-2019	09-05-2019	30	Frozen	\$13.18	\$13.18	Kilowatt Hours (KWH)	0.000000	0.00
07-09-2019	08-06-2019	28	Frozen	\$13.18	\$13.18	Kilowatt Hours (KWH)	0.000000	0.30
06-08-2019	07-09-2019	31	Frozen	\$13.18	\$13.18	Kilowatt Hours (KWH)	0.000000	0.06
05-07-2019	06-06-2019	32	Frozen	\$13.14	\$13.14	Kilowatt Hours (KWH)	0.000000	0.00
04-07-2019	05-07-2019	30	Frozen	\$13.84	\$13.84	Kilowatt Hours (KWH)	9.291000	0.31
03-09-2019	04-07-2019	29	Frozen	\$151.39	\$151.39	Kilowatt Hours (KWH)	1863.131000	64.25
02-06-2019	03-09-2019	31	Frozen	\$199.99	\$199.99	Kilowatt Hours (KWH)	2504.529000	80.79
01-07-2019	02-06-2019	30	Frozen	\$217.31	\$217.31	Kilowatt Hours (KWH)	2736.876000	91.23
12-05-2018	01-07-2019	33	Frozen	\$199.66	\$199.66	Kilowatt Hours (KWH)	2606.770000	85.05
11-05-2018	12-05-2018	30	Frozen	\$201.21	\$201.21	Kilowatt Hours (KWH)	2845.895000	94.86
10-07-2018	11-05-2018	29	Frozen	\$136.27	\$136.27	Kilowatt Hours (KWH)	1847.549000	63.71
09-08-2018	10-07-2018	29	Frozen	\$82.74	\$82.74	Kilowatt Hours (KWH)	1025.746000	35.37
08-06-2018	09-08-2018	33	Frozen	\$143.83	\$143.83	Kilowatt Hours (KWH)	1989.806000	60.30
07-05-2018	08-05-2018	32	Frozen	\$125.13	\$125.13	Kilowatt Hours (KWH)	1699.174000	53.10
06-06-2018	07-05-2018	29	Frozen	\$95.97	\$95.97	Kilowatt Hours (KWH)	1244.719000	42.92
05-07-2018	06-06-2018	30	Frozen	\$94.04	\$94.04	Kilowatt Hours (KWH)	1205.138000	40.17
04-08-2018	05-07-2018	29	Frozen	\$96.98	\$96.98	Kilowatt Hours (KWH)	1247.927000	43.09
03-07-2018	04-08-2018	32	Frozen	\$167.94	\$167.94	Kilowatt Hours (KWH)	2340.196000	73.13
02-19-2018	03-07-2018	17	Frozen	\$18.33	\$18.33	Kilowatt Hours (KWH)	143.610000	8.46



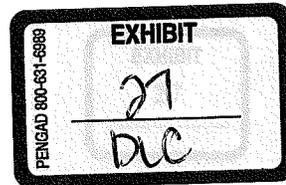
REDACTED

Filtered by Measuring Component ID 673091620111, Start Date/Time 2019-10-07-23.00.00, End Date/Time 2019-11-06-00.00.00, Days Prior to Latest Date/Time 5000

Measurement	Additional Details	Measurement Date/Time
Itron AMI Register Net for Residential Meters	14.621 Start Reading: 40,023.478, End Reading: 40,038.099, Condition: Regular	11-05-2019 11:59PM EST
	1.337 Start Reading: 40,022.141, End Reading: 40,023.478, Condition: Regular	11-04-2019 11:59PM EST
	-7.641 Start Reading: 40,029.782, End Reading: 40,022.141, Condition: Regular	11-03-2019 11:59PM EST
	-11.035 Start Reading: 40,040.817, End Reading: 40,029.782, Condition: Regular	11-02-2019 11:59PM EDT
	13.868 Start Reading: 40,026.949, End Reading: 40,040.817, Condition: Regular	11-01-2019 11:59PM EDT
	21.674 Start Reading: 40,005.275, End Reading: 40,026.949, Condition: Regular	10-31-2019 11:59PM EDT
	8.274 Start Reading: 39,997.001, End Reading: 40,005.275, Condition: Regular	10-30-2019 11:59PM EDT
	-7.909 Start Reading: 40,004.91, End Reading: 39,997.001, Condition: Regular	10-29-2019 11:59PM EDT
	-7.185 Start Reading: 40,012.095, End Reading: 40,004.91, Condition: Regular	10-28-2019 11:59PM EDT
	15.601 Start Reading: 39,996.494, End Reading: 40,012.095, Condition: Regular	10-27-2019 11:59PM EDT
	14.665 Start Reading: 39,981.829, End Reading: 39,996.494, Condition: Regular	10-26-2019 11:59PM EDT
	10.696 Start Reading: 39,971.133, End Reading: 39,981.829, Condition: Regular	10-25-2019 11:59PM EDT
	-10.207 Start Reading: 39,981.34, End Reading: 39,971.133, Condition: Regular	10-24-2019 11:59PM EDT
	-4.019 Start Reading: 39,985.359, End Reading: 39,981.34, Condition: Regular	10-23-2019 11:59PM EDT
	19.767 Start Reading: 39,965.592, End Reading: 39,985.359, Condition: Regular	10-22-2019 11:59PM EDT
	-9.507 Start Reading: 39,975.099, End Reading: 39,965.592, Condition: Regular	10-21-2019 11:59PM EDT
	7.571 Start Reading: 39,967.528, End Reading: 39,975.099, Condition: Regular	10-20-2019 11:59PM EDT
	-12.5 Start Reading: 39,980.028, End Reading: 39,967.528, Condition: Regular	10-19-2019 11:59PM EDT
	-8.154 Start Reading: 39,988.182, End Reading: 39,980.028, Condition: Regular	10-18-2019 11:59PM EDT
	13.903 Start Reading: 39,974.279, End Reading: 39,988.182, Condition: Regular	10-17-2019 11:59PM EDT
	19.034 Start Reading: 39,955.245, End Reading: 39,974.279, Condition: Regular	10-16-2019 11:59PM EDT
	-8.481 Start Reading: 39,963.726, End Reading: 39,955.245, Condition: Regular	10-15-2019 11:59PM EDT
	-10.788 Start Reading: 39,974.514, End Reading: 39,963.726, Condition: Regular	10-14-2019 11:59PM EDT
	-10.88 Start Reading: 39,985.394, End Reading: 39,974.514, Condition: Regular	10-13-2019 11:59PM EDT
	4.322 Start Reading: 39,981.072, End Reading: 39,985.394, Condition: Regular	10-12-2019 11:59PM EDT
	-15.592 Start Reading: 39,996.664, End Reading: 39,981.072, Condition: Regular	10-11-2019 11:59PM EDT
	-16.077 Start Reading: 40,012.741, End Reading: 39,996.664, Condition: Regular	10-10-2019 11:59PM EDT
	-18.954 Start Reading: 40,031.695, End Reading: 40,012.741, Condition: Regular	10-09-2019 11:59PM EDT
	-16.246 Start Reading: 40,047.941, End Reading: 40,031.695, Condition: Regular	10-08-2019 11:59PM EDT

6.404

Usage extracted from MDM (Meter Data Management System)



REDACTED

MEASUREMENTS

Measuring Component: 8292154 / Iron AMI Register Net for Residential Meters
Network Field: The meter is currently not installed at a Service Point.

Device Configuration Overview

Type	Information	360
1 Smart Meter	8292154 / W-034 / Iron OpenWay Head End System / Active	
2 Device Configuration	W-034 / Effective DateTime: 08-14-2017 12:00AM EDT / AMI Net Single	New Reading
3 Custom Register AutoRead 30 for Iron OW HCs	8292154 / Iron AMI Registers Received for Residential Meters	360
4 Custom Register AutoRead 60 for Iron OW HCs	8292154 / Iron AMI Register Net for Residential Meters	360
5 Custom Register AutoRead 30 for Iron OW HCs	8292154 / Iron AMI Register Delivered for Residential Meters	360
6 Custom Interval Channel for Iron OW HCs	8292154 / 60MIN-2 / Iron Interval Consumption (DAM) 60 Minutes Reserved for Residential Net Meters	360
7 Custom Interval Channel for Iron OW HCs	8292154 / 60MIN-4 / Iron Interval Consumption (DAM) 66 Minutes Delivered for Residential Net Meters	360
8 Custom Service Point	174 GANSBERRY RD, 00174 BARBERSPOINT, SEWICKLEY, PA. 15143940748, USA / 120243 - 104 / 201 Residential NET / Monthly Meter Read Cycle - Day 4, Route 000143 / Next Scheduled Read: 07-08-2023 / Active	360

Refresh

Final Values Overlay

Scalar - Initial Measurement Overlay

Scalar - Audit View

Measurements

Measurement Date/Time	Measurement	Value 1	Value 2	Value 3	Value 4	Value 5	Value 6	Value 7	Value 8	Value 9	Value 10	Additional Details
11-05-2019 11:55PM EST	Iron AMI Register Net for Residential Meters	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	Start Reading: 40,023,478, End Reading: 40,038,596, Condition: Regular
11-04-2019 11:55PM EST	Iron AMI Register Net for Residential Meters	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	Start Reading: 40,022,141, End Reading: 40,023,478, Condition: Regular
11-03-2019 11:55PM EST	Iron AMI Register Net for Residential Meters	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	Start Reading: 40,020,782, End Reading: 40,022,141, Condition: Regular
11-02-2019 11:55PM EST	Iron AMI Register Net for Residential Meters	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	Start Reading: 40,019,817, End Reading: 40,020,782, Condition: Regular
11-01-2019 11:55PM EST	Iron AMI Register Net for Residential Meters	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	Start Reading: 40,018,949, End Reading: 40,019,817, Condition: Regular
10-31-2019 11:55PM EST	Iron AMI Register Net for Residential Meters	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	Start Reading: 40,015,275, End Reading: 40,018,949, Condition: Regular
10-30-2019 11:55PM EST	Iron AMI Register Net for Residential Meters	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	Start Reading: 39,997,001, End Reading: 40,015,275, Condition: Regular
10-29-2019 11:55PM EST	Iron AMI Register Net for Residential Meters	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	Start Reading: 40,004,911, End Reading: 39,997,001, Condition: Regular
10-28-2019 11:55PM EST	Iron AMI Register Net for Residential Meters	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	Start Reading: 40,012,695, End Reading: 40,004,911, Condition: Regular
10-27-2019 11:55PM EST	Iron AMI Register Net for Residential Meters	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	Start Reading: 39,996,494, End Reading: 40,012,695, Condition: Regular
10-26-2019 11:55PM EST	Iron AMI Register Net for Residential Meters	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	Start Reading: 39,981,875, End Reading: 39,996,494, Condition: Regular

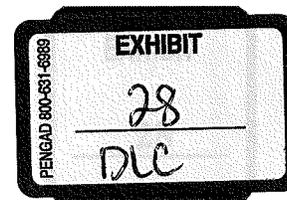
REDACTED

Filtered by Measuring Component ID 673091620111, Start Date/Time 2019-11-05-00.00.00, End Date/Time 2019-12-08-00.00.00, Days Prior to Latest Date/Time 5000

Measurement	Additional Details	Measurement Date/Time
Itron AMI		
Register Net for		
27.308	Start Reading: 40,820.845, End Reading: 40,848.153, Condition: Regular	12-07-2019 11:59PM EST
53.365	Start Reading: 40,767.48, End Reading: 40,820.845, Condition: Regular	12-06-2019 11:59PM EST
54.184	Start Reading: 40,713.296, End Reading: 40,767.48, Condition: Regular	12-05-2019 11:59PM EST
54.213	Start Reading: 40,659.083, End Reading: 40,713.296, Condition: Regular	12-04-2019 11:59PM EST
49.772	Start Reading: 40,609.311, End Reading: 40,659.083, Condition: Regular	12-03-2019 11:59PM EST
28.283	Start Reading: 40,581.028, End Reading: 40,609.311, Condition: Regular	12-02-2019 11:59PM EST
22.391	Start Reading: 40,558.637, End Reading: 40,581.028, Condition: Regular	12-01-2019 11:59PM EST
19.109	Start Reading: 40,539.528, End Reading: 40,558.637, Condition: Regular	11-30-2019 11:59PM EST
19.254	Start Reading: 40,520.274, End Reading: 40,539.528, Condition: Regular	11-29-2019 11:59PM EST
23.605	Start Reading: 40,496.669, End Reading: 40,520.274, Condition: Regular	11-28-2019 11:59PM EST
18.889	Start Reading: 40,477.78, End Reading: 40,496.669, Condition: Regular	11-27-2019 11:59PM EST
4.412	Start Reading: 40,473.368, End Reading: 40,477.78, Condition: Regular	11-26-2019 11:59PM EST
6.086	Start Reading: 40,467.282, End Reading: 40,473.368, Condition: Regular	11-25-2019 11:59PM EST
23.65	Start Reading: 40,443.632, End Reading: 40,467.282, Condition: Regular	11-24-2019 11:59PM EST
9.825	Start Reading: 40,433.807, End Reading: 40,443.632, Condition: Regular	11-23-2019 11:59PM EST
20.714	Start Reading: 40,413.093, End Reading: 40,433.807, Condition: Regular	11-22-2019 11:59PM EST
19.491	Start Reading: 40,393.602, End Reading: 40,413.093, Condition: Regular	11-21-2019 11:59PM EST
22.242	Start Reading: 40,371.36, End Reading: 40,393.602, Condition: Regular	11-20-2019 11:59PM EST
24.506	Start Reading: 40,346.854, End Reading: 40,371.36, Condition: Regular	11-19-2019 11:59PM EST
18.691	Start Reading: 40,328.163, End Reading: 40,346.854, Condition: Regular	11-18-2019 11:59PM EST
10.31	Start Reading: 40,317.853, End Reading: 40,328.163, Condition: Regular	11-17-2019 11:59PM EST
21.281	Start Reading: 40,296.572, End Reading: 40,317.853, Condition: Regular	11-16-2019 11:59PM EST
50.595	Start Reading: 40,245.977, End Reading: 40,296.572, Condition: Regular	11-15-2019 11:59PM EST
59.079	Start Reading: 40,186.898, End Reading: 40,245.977, Condition: Regular	11-14-2019 11:59PM EST
61.696	Start Reading: 40,125.202, End Reading: 40,186.898, Condition: Regular	11-13-2019 11:59PM EST
41.031	Start Reading: 40,084.171, End Reading: 40,125.202, Condition: Regular	11-12-2019 11:59PM EST
11.375	Start Reading: 40,072.796, End Reading: 40,084.171, Condition: Regular	11-11-2019 11:59PM EST
8.03	Start Reading: 40,064.766, End Reading: 40,072.796, Condition: Regular	11-10-2019 11:59PM EST
13.702	Start Reading: 40,051.064, End Reading: 40,064.766, Condition: Regular	11-09-2019 11:59PM EST
-0.051	Start Reading: 40,051.115, End Reading: 40,051.064, Condition: Regular	11-08-2019 11:59PM EST
16.641	Start Reading: 40,034.474, End Reading: 40,051.115, Condition: Regular	11-07-2019 11:59PM EST
-3.625	Start Reading: 40,038.099, End Reading: 40,034.474, Condition: Regular	11-06-2019 11:59PM EST
14.621	Start Reading: 40,023.478, End Reading: 40,038.099, Condition: Regular	11-05-2019 11:59PM EST

810.054

Usage extracted from MDM (Meter Data Management System)



REDACTED

Filtered by Measuring Component ID 728822000738, Start Date/Time 2019-05-06 23.00.00, End Date/Time 2019-06-08-23.00.00, Days Prior to Latest Date/Time 5000

Measures Additional Details

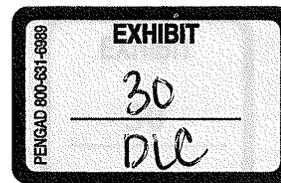
Measurement Date/Time

Iron AMI

-9.177	Start Reading: 15,269.849, End Reading: 15,260.672, Condition: Regular	06-08-2019 11:59PM EDT
-9.99	Start Reading: 15,279.839, End Reading: 15,269.849, Condition: Regular	06-07-2019 11:59PM EDT
-10.972	Start Reading: 15,290.811, End Reading: 15,279.839, Condition: Regular	06-06-2019 11:59PM EDT
-4.157	Start Reading: 15,294.968, End Reading: 15,290.811, Condition: Regular	06-05-2019 11:59PM EDT
-20.635	Start Reading: 15,315.603, End Reading: 15,294.968, Condition: Regular	06-04-2019 11:59PM EDT
-62.606	Start Reading: 15,378.209, End Reading: 15,315.603, Condition: Regular	06-03-2019 11:59PM EDT
9.902	Start Reading: 15,368.307, End Reading: 15,378.209, Condition: Regular	05-31-2019 11:59PM EDT
3.037	Start Reading: 15,365.27, End Reading: 15,368.307, Condition: Regular	05-30-2019 11:59PM EDT
-14.244	Start Reading: 15,379.514, End Reading: 15,365.27, Condition: Regular	05-29-2019 11:59PM EDT
-19.35	Start Reading: 15,398.864, End Reading: 15,379.514, Condition: Regular	05-27-2019 11:59PM EDT
-20.132	Start Reading: 15,418.996, End Reading: 15,398.864, Condition: Regular	05-26-2019 11:59PM EDT
-28.611	Start Reading: 15,447.607, End Reading: 15,418.996, Condition: Regular	05-24-2019 11:59PM EDT
2.103	Start Reading: 15,445.504, End Reading: 15,447.607, Condition: Regular	05-23-2019 11:59PM EDT
-11.245	Start Reading: 15,456.749, End Reading: 15,445.504, Condition: Regular	05-22-2019 11:59PM EDT
-16.288	Start Reading: 15,473.037, End Reading: 15,456.749, Condition: Regular	05-21-2019 11:59PM EDT
-15.697	Start Reading: 15,488.734, End Reading: 15,473.037, Condition: Regular	05-20-2019 11:59PM EDT
-15.809	Start Reading: 15,504.543, End Reading: 15,488.734, Condition: Regular	05-19-2019 11:59PM EDT
-8.751	Start Reading: 15,513.294, End Reading: 15,504.543, Condition: Regular	05-18-2019 11:59PM EDT
2.293	Start Reading: 15,511.001, End Reading: 15,513.294, Condition: Regular	05-17-2019 11:59PM EDT
-17.742	Start Reading: 15,528.743, End Reading: 15,511.001, Condition: Regular	05-16-2019 11:59PM EDT
-19.182	Start Reading: 15,547.925, End Reading: 15,528.743, Condition: Regular	05-15-2019 11:59PM EDT
0.989	Start Reading: 15,546.936, End Reading: 15,547.925, Condition: Regular	05-14-2019 11:59PM EDT
-5.431	Start Reading: 15,552.367, End Reading: 15,546.936, Condition: Regular	05-13-2019 11:59PM EDT
1.19	Start Reading: 15,551.177, End Reading: 15,552.367, Condition: Regular	05-12-2019 11:59PM EDT
-30.144	Start Reading: 15,581.321, End Reading: 15,551.177, Condition: Regular	05-11-2019 11:59PM EDT
7.008	Start Reading: 15,574.313, End Reading: 15,581.321, Condition: Regular	05-10-2019 11:59PM EDT
-6.482	Start Reading: 15,580.795, End Reading: 15,574.313, Condition: Regular	05-09-2019 11:59PM EDT
-24.764	Start Reading: 15,605.559, End Reading: 15,580.795, Condition: Regular	05-08-2019 11:59PM EDT
-17.996	Start Reading: 15,623.555, End Reading: 15,605.559, Condition: Regular	05-07-2019 11:59PM EDT

-344,887

Usage extracted from MDM (Meter Data Management System)



REDACTED



FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY PA, 15143

Net Metering Summary Statement

Account Number: [REDACTED] 0000

Meter Number: F82092154

Calculation of excess kilowatt-hours (kWh)

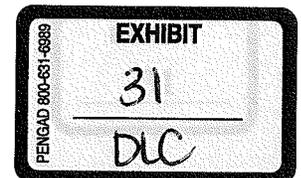
Present Read: 11/5/19	40,038.099
Prior Read: 10/8/19	40,031.695
Difference:	<u>6.404</u>
Meter Multiplier: x	1.000
kWh used this billing cycle:	<u>6.404</u>
Excess kWh from current/prior billing cycle:	<u>-68.680</u>
kWh billed this cycle:	0.000

Total excess kWh to date: -62.276

- A) You have received credit for each kilowatt-hour you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at the full retail rate. Any excess kilowatt-hours are carried forward to your next bill.
- B) On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- C) If you select an alternative electric generation supplier, it is your responsibility to alert them of your participation in Duquesne Light's Rider 21 Net Metering Service. Your supplier may require you to sign a contract or provide them with additional information to allow them to properly service your account.

Please be aware that the annual true-up payment is the responsibility of the company that supplies your electricity. If you choose another electric supplier, Duquesne Light no longer will provide an annual true-up payment since it is not providing the power supply.

This is the net metering summary statement for the bill dated 11/6/19



REDACTED



FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY PA, 15143

Net Metering Summary Statement

Account Number: [REDACTED] 0000

Meter Number: F82092150

Calculation of excess kilowatt-hours (kWh)

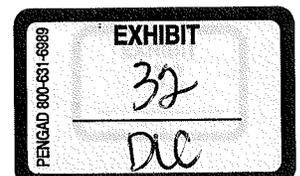
Present Read: 6/8/19	15,260.672
Prior Read: 5/7/19	15,605.559
Difference:	<u>-344.887</u>
Meter Multiplier: x	1.000
kWh used this billing cycle:	<u>-344.887</u>
Excess kWh from current/prior billing cycle:	<u>0.000</u>
kWh billed this cycle:	0.000

Total excess kWh to date: -344.887

- A) You have received credit for each kilowatt-hour you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at the full retail rate. Any excess kilowatt-hours are carried forward to your next bill.
- B) On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- C) If you select an alternative electric generation supplier, it is your responsibility to alert them of your participation in Duquesne Light's Rider 21 Net Metering Service. Your supplier may require you to sign a contract or provide them with additional information to allow them to properly service your account.

Please be aware that the annual true-up payment is the responsibility of the company that supplies your electricity. If you choose another electric supplier, Duquesne Light no longer will provide an annual true-up payment since it is not providing the power supply.

This statement reflects net generation for the period of 5/7/19 through 6/8/19.



REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 01/08/19

Table with 5 columns: Meter Reading Usage Information, Summary, Prior Billing Information, Current Billing Information, and Actual Meter Reading Bill. Includes a bar chart comparing usage for Jan 18 and Jan 19.

Summary table with 5 columns: Estimated Gross Receipts Tax, Estimated PA State Taxes, Late Charge After Jan 29, 2019, Payment Due, Amount Due.

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED] 0-000

PLEASE PAY THIS AMOUNT BY JAN 29, 2019 \$533.05

USD Amount Enclosed form with a grid for entering the amount.

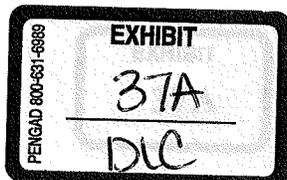
To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

Small square checkbox.

#BWNHBYB
#5095 7764 9070 0283#

FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
Call us for: General information: 412-393-7100
Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
Write us at: Customer Care Department
Duquesne Light Company
411 Seventh Avenue, MD 6-1
Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

Supply Charges – Basic service charges for generation supply to retail customers.

Transmission Charges – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

Suspended Charges – Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.

Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectriCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:01/08/19

Duquesne Light Company Basic Service Charges

Adjustments

Tax Cuts and Job Act One Time Refund -25.49
Total Adjustments -\$25.49

Current Charges

Customer Charge 13.74
Supply 3737.0230 kWh@ 6.065400¢ 226.67
Transmission 3737.0230 kWh@ 1.376400¢ 51.44
Distribution 2604.5918 kWh@ 5.797400¢ 151.00
Distribution 339.7294 kWh@ 7.115300¢ 24.17
Distribution 792.7018 kWh@ 6.971300¢ 55.26
DSIC Surcharge -0.03% -0.07
Pennsylvania Tax Adjustment -0.22
Sales Tax 36.55
Total Current Charges \$558.54

DLC Basic Service Charges (see Page 1 Summary) \$533.05

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Default Service Supply rate that went into effect December 1 decreased the overall monthly bill of an average residential customer (using 600 kWh) who purchases electric generation from Duquesne Light by about \$0.41, or less than 1%.
New distribution rates went into effect December 29, 2018 and will increase the overall monthly bill of an average residential customer (using 600 kWh) by about \$3.60, or 4%.
A change in the State Tax Adjustment Surcharge, effective January 1, will increase your overall monthly bill by about \$0.07, or less than 1%.
Changes in the Distribution rate, reflecting expenses related to energy-assistance programs for low-income customers, effective January 1, will decrease your monthly bill by \$0.86, or 1%.
Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.
Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com
You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.
You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.
If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:01/08/19

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000
 Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

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PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

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CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

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Billing and Payment Conveniences

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Automatic Bill Payment – Duquesne Light Company's free ElectricCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

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Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 02/07/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (2.94), Late Payment Charge - Gen & Tran (3.72), and Total Adjustments (\$6.66).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.35), Supply (259.03), Transmission (58.78), Distribution (297.72), DSIC Surcharge (-0.09), Pennsylvania Tax Adjustment (0.02), and Sales Tax (43.95).

Total Current Charges

\$671.76

DLC Basic Service Charges (see Page 1 Summary)

\$678.42

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Customer Charge, reflecting single-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will decrease your monthly bill by \$0.13, or less than 1%.

A change in the Customer Charge, reflecting poly-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will decrease your monthly bill by \$2.49, or 2%.

Effective January 1, the Distribution System Improvement Charge (see Understanding Your Bill section on page 2) will decrease your monthly bill by about \$0.02, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared:02/07/19

Page 4 of 4

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

REDACTED



Customer Name and Service Address: FRANK J CSERVAK JR 174 BARBERRY RD SEWICKLEY, PA 15143-9440 BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000 Rate: RS-Residential Service Rider 21 Date Prepared: 03/10/19

Meter Reading Usage Information Summary Prior Billing Information Current Billing Information Electric Usage Comparing Your Usage Actual Meter Reading Bill

- Average Monthly Usage for the past 12 months is 2098 kWh.
• Total Annual Usage for the past 12 months is 25177 kWh.

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED]-000 PLEASE PAY THIS AMOUNT BY APR 1, 2019 \$1,254.70

\$ [] [] [] [] [] [] [] [] [] [] USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

[]

#BWNHBYB #5585 7344 9560 0567# FRANK J CSERVAK JR 174 BARBERRY RD SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY PAYMENT PROCESSING CENTER PO BOX 67 PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
Call us for: General information: 412-393-7100
Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
Write us at: Customer Care Department
Duquesne Light Company
411 Seventh Avenue, MD 6-1
Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

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Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

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Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

Suspended Charges – Charges held in relation to a dispute

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CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

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E-Bill Service – Our free on-line bill presentation service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectriCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$_____.00

Request to enroll in Autopay - check box for application request

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate: RS-Residential Service Rider 21

Date Prepared: 03/10/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (4.15), Late Payment Charge - Gen & Tran (4.25), and Total Adjustments (\$8.40).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.35), Supply (218.17), Transmission (49.51), Distribution (250.75), DSIC Surcharge (-0.08), Pennsylvania Tax Adjustment (0.02), Sales Tax (37.16), and Total Current Charges (\$567.88).

DLC Basic Service Charges (see Page 1 Summary) \$576.28

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

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Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

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You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

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When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

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Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 000
Rate:RS-Residential Service Rider 21
Date Prepared:03/10/19

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
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Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

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For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____
 Name: _____
 Street Address: _____
 City: _____
 State: _____ Zip: _____
 Primary Contact Phone #: (____) _____
 Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00
 Request to enroll in Autopay - check box for application request

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 04/08/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (7.66), Late Payment Charge - Gen & Tran (7.83), and Total Adjustments (\$15.49).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.35), Supply (144.91), Transmission (32.88), Distribution (166.56), DSIC Surcharge (-0.95), Pennsylvania Tax Adjustment (0.01), Sales Tax (24.91), and Total Current Charges (\$380.67).

DLC Basic Service Charges (see Page 1 Summary) \$396.16

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Distribution System Improvement Charge, effective April 1, will decrease your monthly bill by about \$0.27, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:04/08/19

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000
 Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

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PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

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CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

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U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 05/08/19

Duquesne Light Company Basic Service Charges

Current Charges

Table with 4 columns: Charge Description, Unit/Rate, Amount, and Total. Rows include Customer Charge, Supply, Transmission, Distribution, DSIC Surcharge, Sales Tax, Total Current Charges (\$56.76), and DLC Basic Service Charges (\$56.76).

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

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Rate Schedule: RS-Residential Service Rider 21

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• The Public Utility Commission regulates distribution prices and services.
• The Federal Energy Regulatory Commission regulates transmission prices and services.

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Currently you are not subscribing to any Non-Basic Services.

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411 Seventh Avenue, MD 6-1
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CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

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U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$_____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:06/09/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (0.43) and Late Payment Charge - Gen & Tran (0.28). Total Adjustments: \$0.71

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.35), Supply (0.70), Transmission (0.16), Distribution (0.81), DSIC Surcharge (-0.07), Sales Tax (1.02). Total Current Charges: \$15.53

DLC Basic Service Charges (see Page 1 Summary) \$16.24

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Effective Jun.1, changes in the Customer Charge, reflecting costs to enhance the competitive energy market in PA, will increase the monthly bill of a customer using 600 kWh by about \$0.03 or less than 1%.

Effective Jun. 1, changes in the Energy Efficiency Surcharge, reflecting costs related to our Watt Choices program, will increase the monthly bill of a customer using 600 kWh by about \$0.18 or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

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You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

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If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared:06/09/19

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
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Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

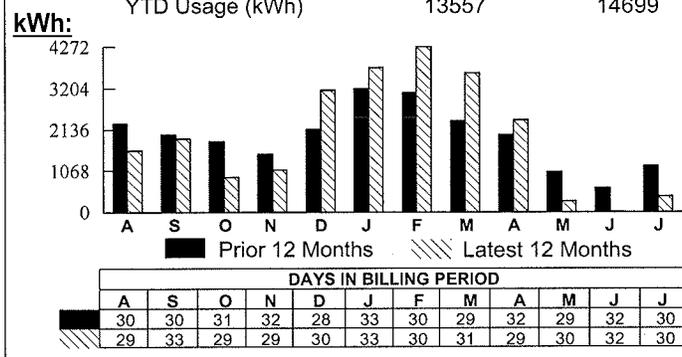
Account Number: [REDACTED] 000
Rate: RS-Residential Service Rider 21
Date Prepared: 07/09/19

Meter Reading Usage Information Summary

Next Scheduled Meter Reading Date: August 7, 2019
Meter Read Information for Meter Number: F82092154
Present: Jul 8, 2019 - Actual 39086.8680
Prior: Jun 8, 2019 - Actual 38681.0350
Difference 405.8330
Your Meter Multiplier X 1
Total kWh Used 405.8330

Prior Billing Information
Amount of Last Bill \$73.00
Prior Account Balance \$73.00
Current Billing Information
DLC Basic Service Charges \$76.56
TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$149.56

Electric Usage: Comparing Your Usage
Avg. kWh Per Day Jul 18 40 Jul 19 14
Avg. Temperature (F) Jul 18 74 Jul 19 71
YTD Usage (kWh) Jul 18 13557 Jul 19 14699



- Average Monthly Usage for the past 12 months is 1948 kWh.
• Total Annual Usage for the past 12 months is 23380 kWh.

ACTUAL METER READING BILL
For more information see www.duquesnelight.com.
Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

The amount of \$1,650.86 is currently in dispute. Please pay the undisputed charges below while your dispute is pending.

Table with 5 columns: Estimated Gross Receipts Tax (\$4.18), Estimated PA State Taxes (\$9.76), Late Charge After July 30, 2019 (1.25%), Payment Due (July 30, 2019), Amount Due (\$149.56)

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED] 0-000 PLEASE PAY THIS AMOUNT BY JUL 30, 2019 \$149.56

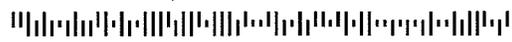
USD Amount Enclosed form with a grid for entering the amount and a checkbox.

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

#BWNHBYB
#4955 7624 9350 0070#

FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



How to Reach Us

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Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

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Complete the information at the right to update your account.

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 07/09/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (0.61), Late Payment Charge - Gen & Tran (0.30), and Total Adjustments (\$0.91).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.38), Supply (23.87), Transmission (6.22), Distribution (28.41), DSIC Surcharge (-0.18), Sales Tax (4.95), and Total Current Charges (\$75.65).

DLC Basic Service Charges (see Page 1 Summary) \$76.56

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Transmission and Default Service Supply rates that went into effect June 1 will decrease the overall monthly bill of an average residential customer who purchases electric generation from Duquesne Light by about \$0.17, or less than 1%.

A change in the Distribution System Improvement Charge, effective July 1, will increase your monthly bill by about \$0.04, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:07/09/19

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

Visit our Website at: www.duquesnelight.com
Call us for: General information: 412-393-7100
Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
Write us at: Customer Care Department
Duquesne Light Company
411 Seventh Avenue, MD 6-1
Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

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Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

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Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

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Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

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Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 08/08/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (1.15), Late Payment Charge - Gen & Tran (0.70), and Total Adjustments (\$1.85).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.38), Supply (45.28), Transmission (11.79), Distribution (53.89), DSIC Surcharge (-0.30), Sales Tax (8.61), and Total Current Charges (\$131.65).

DLC Basic Service Charges (see Page 1 Summary) \$133.50

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

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If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
• The Public Utility Commission regulates distribution prices and services.
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REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:08/08/19

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

REDACTED



Customer Name and Service Address: FRANK J CSERVAK JR 174 BARBERRY RD SEWICKLEY, PA 15143-9440 BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000 Rate:RS-Residential Service Rider 21 Date Prepared:09/09/19

Meter Reading Usage Information Summary Prior Billing Information Current Billing Information Electric Usage Comparing Your Usage Actual Meter Reading Bill

- Average Monthly Usage for the past 12 months is 1740 kWh.
• Total Annual Usage for the past 12 months is 20879 kWh.

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED] 0-000 PLEASE PAY THIS AMOUNT BY SEP 30, 2019 \$337.25

\$ [] [] [] [] [] [] [] [] [] [] USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

[]

#BWNHBYB #5165 7274 9280 0071# FRANK J CSERVAK JR 174 BARBERRY RD SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY PAYMENT PROCESSING CENTER PO BOX 67 PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000
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Reason for change: _____
 Name: _____
 Street Address: _____
 City: _____
 State: _____ Zip: _____
 Primary Contact Phone #: (____) _____
 Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:09/09/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (2.03), Late Payment Charge - Gen & Tran (1.46), and Total Adjustments (\$3.49).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.38), Supply (14.34), Transmission (3.73), Distribution (17.07), DSIC Surcharge (-0.13), Sales Tax (3.31), and Total Current Charges (\$50.70).

DLC Basic Service Charges (see Page 1 Summary) \$54.19

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

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Rate Schedule: RS-Residential Service Rider 21

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Customer Name and Service Address:

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174 BARBERRY RD
SEWICKLEY, PA 15143-9440
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Rate:RS-Residential Service Rider 21

Date Prepared:09/09/19

Page 4 of 4

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

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Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectricCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$ _____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 10/09/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (2.42), Late Payment Charge - Gen & Tran (1.70), and Total Adjustments (\$4.12).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.42), DSIC Surcharge (-0.07), Sales Tax (0.87), and Total Current Charges (\$13.22).

DLC Basic Service Charges (see Page 1 Summary) \$17.34

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Distribution System Improvement Charge, effective October 1, will decrease your monthly bill by about \$0.04, or less than 1%.

A change in the Customer Charge, reflecting single-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective October 1, will increase your monthly bill by \$0.18, or less than 1%.

A change in the Customer Charge, reflecting poly-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective October 1, will increase your monthly bill by \$0.56, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared:10/09/19

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

Visit our Website at: www.duquesnelight.com
Call us for: General information: 412-393-7100
Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
Write us at: Customer Care Department
Duquesne Light Company
411 Seventh Avenue, MD 6-1
Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An **estimated reading** is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The **actual demand** is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The **billing demand** is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

Supply Charges – Basic service charges for generation supply to retail customers.

Transmission Charges – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

Suspended Charges – Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.

Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

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Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

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Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. **Fees apply.**

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$ _____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared: 11/06/19

Duquesne Light Company Basic Service Charges

Adjustments

Late Payment Charge - Distribution 2.59
Late Payment Charge - Gen & Tran 1.70

Total Adjustments \$4.29

Current Charges

Customer Charge 12.56
DSIC Surcharge -0.53% -0.07
Sales Tax 0.87

Total Current Charges \$13.36

DLC Basic Service Charges (see Page 1 Summary) \$17.65

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
• The Public Utility Commission regulates distribution prices and services.
• The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 12/08/19

Table with 5 main sections: Meter Reading Usage Information, Summary, Electric Usage (with bar chart), Actual Meter Reading Bill, and a summary table at the bottom with columns for Estimated Gross Receipts Tax, Estimated PA State Taxes, Late Charge After Dec 30, 2019, Payment Due, and Amount Due.

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED] 0-000 PLEASE PAY THIS AMOUNT BY DEC 30, 2019 \$504.58

USD Amount Enclosed form with a grid for entering the amount and a checkbox.

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

#BWNHBYB
#5165 7764 9070 0072#
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



How to Reach Us

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CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

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U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 000
Rate: RS-Residential Service Rider 21
Date Prepared: 12/08/19

Duquesne Light Company Basic Service Charges

Adjustments

Late Payment Charge - Distribution 2.76
Late Payment Charge - Gen & Tran 1.70

Total Adjustments \$4.46

Current Charges

Customer Charge 12.56
Supply 584.2016 kWh@ 5.882200¢ 34.36
Supply 163.5764 kWh@ 5.566900¢ 9.11
Transmission 747.7780 kWh@ 1.531900¢ 11.46
Distribution 747.7780 kWh@ 7.001300¢ 52.35
DSIC Surcharge -0.53% -0.34
Sales Tax 8.38

Total Current Charges \$127.88

DLC Basic Service Charges (see Page 1 Summary) \$132.34

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared: 12/08/19

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
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Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:01/12/20

Table with multiple sections: Meter Reading Usage Information, Summary, Electric Usage (including a bar chart comparing Jan 19 and Jan 20 usage), and a payment summary table at the bottom.

Please return this portion with your payment. Please enclose check facing forward.
Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED] 0-000

PLEASE PAY THIS AMOUNT BY FEB 3, 2020 \$653.21

USD Amount Enclosed form with a grid for entering the amount.

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

Input box for account changes.

#BWNHBYB
#5305 7414 9630 0492#

FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



How to Reach Us

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Write us at: Customer Care Department
Duquesne Light Company
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Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

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Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

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Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

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Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

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Total Assistance Grant – All assistance grants that are applied to your account.

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Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

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Automatic Bill Payment – Duquesne Light Company's free ElectricCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

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U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$ _____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Table with account information: Account Number: [REDACTED] 0-000, Rate: RS-Residential Service Rider 21, Date Prepared: 01/12/20

Duquesne Light Company Basic Service Charges

Adjustments

Table of adjustments: Late Payment Charge - Distribution (3.62), Late Payment Charge - Gen & Tran (2.44), Total Adjustments (\$6.06)

Current Charges

Table of current charges: Customer Charge (12.59), Supply (47.42), Transmission (13.05), Distribution (47.71), DSIC Surcharge (0.31), Sales Tax (9.33), Total Current Charges (\$142.57)

DLC Basic Service Charges (see Page 1 Summary) \$148.63

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Default Service Supply rate that went into effect December 1, decreased the overall monthly bill of an average residential customer... A change in the Customer Charge, reflecting single-phase Smart Meter expenses... A change in the Customer Charge, reflecting poly-phase Smart Meter expenses... Changes in the Distribution rate, reflecting expenses related to energy-assistance programs for low-income customers... A change in the State Tax Adjustment Surcharge... Effective January 1, the Distribution System Improvement Charge... Duquesne Light's WATT CHOICES offers energy efficiency programs... Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN. You can join our Budget Plan by calling us at (412) 393-7100. Please visit our website www.duquesnelight.com to sign up for electriccheck... You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period... On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year... If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service... If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared:01/12/20

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

REDACTED



Customer Name and Service Address: FRANK J CSERVAK JR 174 BARBERRY RD SEWICKLEY, PA 15143-9440 BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000 Rate: RS-Residential Service Rider 21 Date Prepared: 02/17/20

Meter Reading Usage Information Summary
Next Scheduled Meter Reading Date: March 5, 2020
Meter Read Information for Meter Number: F82092154
Present: Feb 13, 2020 - Estimate 42000.0000
Prior: Jan 6, 2020 - Estimate 41700.0000
Difference 300.0000
Your Meter Multiplier X 1
Total kWh Used 300.0000
Electric Usage: Comparing Your Usage
Feb 19 Feb 20
Avg. kWh Per Day 142 8
Avg. Temperature (F) 27 35
YTD Usage (kWh) 8008 1152
kWh: [Bar chart comparing Prior 12 Months and Latest 12 Months usage by month]
DAYS IN BILLING PERIOD table
Estimated Gross Receipts Tax \$3.47
Estimated PA State Taxes \$8.10
Late Charge After Mar 9, 2020 1.25%
Payment Due Mar 9, 2020
Amount Due \$2,395.36

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED] 000

PLEASE PAY THIS AMOUNT BY MAR 9, 2020 \$2,395.36

USD Amount Enclosed form with a grid for entering the amount and a checkbox.

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

#BWNHBYB #5515 7484 9280 0009#

FRANK J CSERVAK JR 174 BARBERRY RD SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY PAYMENT PROCESSING CENTER PO BOX 67 PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000
 Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

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Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

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Complete the information at the right to update your account.

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For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 000
Rate: RS-Residential Service Rider 21
Date Prepared: 02/17/20

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (14.82), Late Payment Charge - Gen & Tran (13.65), and Total Adjustments (\$28.47).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (15.84), Supply (16.70), Transmission (4.60), Distribution (21.41), DSIC Surcharge (0.16), Sales Tax (4.11), and Total Current Charges (\$62.82).

DLC Basic Service Charges (see Page 1 Summary) \$91.29

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Your current billing period is not equal to one month; therefore, the monthly customer charge has been adjusted to reflect the billing period.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 000
Rate:RS-Residential Service Rider 21
Date Prepared:02/17/20

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
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Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

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Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
Write us at: Customer Care Department
Duquesne Light Company
411 Seventh Avenue, MD 6-1
Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

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Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$ _____.00

Request to enroll in Autopay - check box for application request

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 70-000
Rate:RS-Residential Service Rider 21
Date Prepared:03/05/20

Duquesne Light Company Basic Service Charges

Miscellaneous Charges

Cancel Bill 01/06/20 - 02/13/20 -62.82
Total Miscellaneous Charges -\$62.82

Current Charges

Customer Charge 15.84
Supply 300.0000 kWh@ 5.566900¢ 16.70
Transmission 300.0000 kWh@ 1.531900¢ 4.60
Distribution 300.0000 kWh@ 7.138300¢ 21.41
DSIC Surcharge 0.43% 0.16
Sales Tax 4.11
Total Current Charges \$62.82

DLC Basic Service Charges (see Page 1 Summary) \$0.00

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Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

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CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

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Total Assistance Grant – All assistance grants that are applied to your account.

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Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

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E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectriCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

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U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 01/08/19

Duquesne Light Company Basic Service Charges

Adjustments

Tax Cuts and Job Act One Time Refund -25.49
Total Adjustments -\$25.49

Current Charges

Table with 2 columns: Description and Amount. Includes Customer Charge (13.74), Supply (170.24), Transmission (38.63), Distribution (113.41, 18.16, 41.51), DSIC Surcharge (-0.03%), Pennsylvania Tax Adjustment (-0.17), Sales Tax (27.70), Total Current Charges (\$423.16), and DLC Basic Service Charges (\$397.67).

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Default Service Supply rate that went into effect December 1 decreased the overall monthly bill of an average residential customer (using 600 kWh) who purchases electric generation from Duquesne Light by about \$0.41, or less than 1%.
New distribution rates went into effect December 29, 2018 and will increase the overall monthly bill of an average residential customer (using 600 kWh) by about \$3.60, or 4%.
A change in the State Tax Adjustment Surcharge, effective January 1, will increase your overall monthly bill by about \$0.07, or less than 1%.
Changes in the Distribution rate, reflecting expenses related to energy-assistance programs for low-income customers, effective January 1, will decrease your monthly bill by \$0.86, or 1%.
Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.
Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com
You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.
You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.
If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared:01/08/19

Page 4 of 4

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

Visit our Website at: www.duquesnelight.com
Call us for: General information: 412-393-7100
Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
Write us at: Customer Care Department
Duquesne Light Company
411 Seventh Avenue, MD 6-1
Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

Supply Charges – Basic service charges for generation supply to retail customers.

Transmission Charges – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

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Automatic Bill Payment – Duquesne Light Company's free ElectriCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

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U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 02/07/19

Duquesne Light Company Basic Service Charges

Adjustments

Late Payment Charge - Distribution 2.18
Late Payment Charge - Gen & Tran 2.79

Total Adjustments

\$4.97

Current Charges

Customer Charge 12.35
Supply 2736.8760 kWh@ 6.065400¢ 166.00
Transmission 2736.8760 kWh@ 1.376400¢ 37.67
Distribution 2736.8760 kWh@ 6.971300¢ 190.80
DSIC Surcharge -0.03% -0.06
Pennsylvania Tax Adjustment 0.01
Sales Tax 28.47

Total Current Charges

\$435.24

DLC Basic Service Charges (see Page 1 Summary)

\$440.21

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Customer Charge, reflecting single-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will decrease your monthly bill by \$0.13, or less than 1%.

A change in the Customer Charge, reflecting poly-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will decrease your monthly bill by \$2.49, or 2%.

Effective January 1, the Distribution System Improvement Charge (see Understanding Your Bill section on page 2) will decrease your monthly bill by about \$0.02, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

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On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared: 02/07/19

Page 4 of 4

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

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Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED]-000
Rate: RS-Residential Service Rider 21
Date Prepared: 03/10/19

Duquesne Light Company Basic Service Charges

Adjustments

Late Payment Charge - Distribution 2.72
Late Payment Charge - Gen & Tran 2.72

Total Adjustments

\$5.44

Current Charges

Customer Charge 12.35
Supply 2504.5290 kWh@ 6.065400¢ 151.91
Transmission 2504.5290 kWh@ 1.376400¢ 34.47
Distribution 2504.5290 kWh@ 6.971300¢ 174.60
DSIC Surcharge -0.03% -0.06
Pennsylvania Tax Adjustment 0.01
Sales Tax 26.14

Total Current Charges

\$399.42

DLC Basic Service Charges (see Page 1 Summary)

\$404.86

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

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Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

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You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

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If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:03/10/19

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
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Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

REDACTED



Customer Name and Service Address:
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174 BARBERRY RD BARN
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BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 04/08/19

Meter Reading Usage Information Summary
Next Scheduled Meter Reading Date: May 7, 2019
Meter Read Information for Meter Number: F82092150
Present: Apr 7, 2019 - Actual 15596.2680
Prior: Mar 9, 2019 - Actual 13733.1370
Difference 1863.1310
Your Meter Multiplier X 1
Total kWh Used 1863.1310
Electric Usage: Comparing Your Usage
Apr 18 Apr 19
Avg. kWh Per Day 73 64
Avg. Temperature (F) 36 43
YTD Usage (kWh) 8114 9911
kWh: [Bar chart comparing Prior 12 Months and Latest 12 Months usage by month]
DAYS IN BILLING PERIOD table
Estimated Gross Receipts Tax \$16.53
Estimated PA State Taxes \$38.66
Late Charge After Apr 29, 2019 1.25%
Payment Due Apr 29, 2019
Amount Due \$1,155.26

- Average Monthly Usage for the past 13 months is 1951 kWh.
• Total Annual Usage for the past 13 months is 25357 kWh.

Please return this portion with your payment. Please enclose check facing forward.
Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED]-000

PLEASE PAY THIS AMOUNT BY APR 29, 2019
\$1,155.26

\$ [] [] [] [] [] [] [] [] [] []
USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund,
please update information on the back of this coupon and check the box to the right.

[]

#BWNHBYB
#6215 7344 9350 0567#

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



How to Reach Us

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411 Seventh Avenue, MD 6-1
Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

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CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

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U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:04/08/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (5.22), Late Payment Charge - Gen & Tran (5.22), and Total Adjustments (\$10.44).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.35), Supply (113.01), Transmission (25.64), Distribution (129.88), DSIC Surcharge (-0.75), Pennsylvania Tax Adjustment (0.01), Sales Tax (19.61), and Total Current Charges (\$299.75).

DLC Basic Service Charges (see Page 1 Summary) \$310.19

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Distribution System Improvement Charge, effective April 1, will decrease your monthly bill by about \$0.27, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:04/08/19

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 05/08/19

Table with 5 columns: Meter Reading Usage Information, Summary, Actual Meter Reading Bill, Estimated Gross Receipts Tax, Estimated PA State Taxes, Late Charge After May 29, 2019, Payment Due, Amount Due.

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED] 0-000

PLEASE PAY THIS AMOUNT BY MAY 29, 2019 \$14.59

USD Amount Enclosed form with a grid of boxes for entering the amount.

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

Small square checkbox for account updates.

#BWNHBYB #6215 7204 9560 0281#

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
Call us for: General information: 412-393-7100
Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
Write us at: Customer Care Department
Duquesne Light Company
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Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$ _____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate: RS-Residential Service Rider 21

Date Prepared: 05/08/19

Duquesne Light Company Basic Service Charges

Current Charges

Customer Charge			12.35
Supply	9.2910 kWh@	6.065400¢	0.56
Transmission	9.2910 kWh@	1.376400¢	0.13
Distribution	9.2910 kWh@	6.971300¢	0.65
DSIC Surcharge		-0.53%	-0.07
Sales Tax			0.97

Total Current Charges \$14.59

DLC Basic Service Charges (see Page 1 Summary) \$14.59

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

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If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

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Rate Schedule: RS-Residential Service Rider 21

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Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

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Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$ ____ .00

Request to enroll in Autopay - check box for application request



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 06/09/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (0.17), Late Payment Charge - Gen & Tran (0.01), and Total Adjustments (\$0.18).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.35), DSIC Surcharge (-0.53% / -0.07), Sales Tax (0.86), and Total Current Charges (\$13.14).

DLC Basic Service Charges (see Page 1 Summary) \$13.32

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Effective Jun.1, changes in the Customer Charge, reflecting costs to enhance the competitive energy market in PA, will increase the monthly bill of a customer using 600 kWh by about \$0.03 or less than 1%.

Effective Jun. 1, changes in the Energy Efficiency Surcharge, reflecting costs related to our Watt Choices program, will increase the monthly bill of a customer using 600 kWh by about \$0.18 or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

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If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

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Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

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REDACTED



Customer Name and Service Address:
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BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:06/09/19

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

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Pittsburgh, PA 15230-1930

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Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

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Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

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Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

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CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

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Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

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Reason for change: _____
Name: _____
Street Address: _____
City: _____
State: _____ Zip: _____
Primary Contact Phone #: (____) _____
Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00
Request to enroll in Autopay - check box for application request



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:07/17/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (0.34), Late Payment Charge - Gen & Tran (0.01), and Total Adjustments (\$0.35).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.38), DSIC Surcharge (-0.45% / -0.06), Sales Tax (0.86), and Total Current Charges (\$13.18).

DLC Basic Service Charges (see Page 1 Summary) \$13.53

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Transmission and Default Service Supply rates that went into effect June 1 will decrease the overall monthly bill of an average residential customer who purchases electric generation from Duquesne Light by about \$0.17, or less than 1%.

A change in the Distribution System Improvement Charge, effective July 1, will increase your monthly bill by about \$0.04, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

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You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

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REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared:07/17/19

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:08/08/19

Table with 5 columns: Description, Estimated Gross Receipts Tax, Estimated PA State Taxes, Late Charge After Aug 29, 2019, Payment Due, Amount Due. Includes sections for Meter Reading Usage Information, Summary, Electric Usage, and Actual Meter Reading Bill.

Please return this portion with your payment. Please enclose check facing forward.
Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED] 0-000

PLEASE PAY THIS AMOUNT BY AUG 29, 2019
\$54.62

USD Amount Enclosed form with a grid for entering the amount.

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

Check box for account changes.

#BWNHBYB
#5725 7484 9350 0141#

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



How to Reach Us

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Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
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411 Seventh Avenue, MD 6-1
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Reason for change: _____
Name: _____
Street Address: _____
City: _____
State: _____ Zip: _____
Primary Contact Phone #: (____) _____
Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Table with account details: Account Number [REDACTED] 0-000, Rate: RS-Residential Service Rider 21, Date Prepared: 08/08/19

Duquesne Light Company Basic Service Charges

Current Charges

Table of current charges: Customer Charge (12.38), DSIC Surcharge (-0.45%), Sales Tax (0.86), Total Current Charges (\$13.18), DLC Basic Service Charges (\$13.18)

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

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On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service.

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Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

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Non-Basic Service Charges

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Reason for change: _____

Name: _____

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Primary Contact Phone #: (_____) _____

Email Address: _____

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REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:09/09/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (0.50, 0.67, 0.01, 0.01) and Total Adjustments (\$1.19).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.38), DSIC Surcharge (-0.45%, -0.06), Sales Tax (0.86), and Total Current Charges (\$13.18).

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YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

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REDACTED



Customer Name and Service Address:
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BILL ID: [REDACTED]

Account Number: [REDACTED] 70-000
Rate:RS-Residential Service Rider 21
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Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

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Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

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Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

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CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

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Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

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E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

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Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____
 Name: _____
 Street Address: _____
 City: _____
 State: _____ Zip: _____
 Primary Contact Phone #: (____) _____
 Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$ ____ .00
 Request to enroll in Autopay - check box for application request

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 10/09/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (0.83), Late Payment Charge - Gen & Tran (0.01), and Total Adjustments (\$0.84).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.42), DSIC Surcharge (-0.53%), Sales Tax (0.87), and Total Current Charges (\$13.22).

DLC Basic Service Charges (see Page 1 Summary) \$14.06

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Distribution System Improvement Charge, effective October 1, will decrease your monthly bill by about \$0.04, or less than 1%.

A change in the Customer Charge, reflecting single-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective October 1, will increase your monthly bill by \$0.18, or less than 1%.

A change in the Customer Charge, reflecting poly-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective October 1, will increase your monthly bill by \$0.56, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared:10/09/19

Page 4 of 4

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

Visit our Website at: www.duquesnelight.com
Call us for: General information: 412-393-7100
Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
Write us at: Customer Care Department
Duquesne Light Company
411 Seventh Avenue, MD 6-1
Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An **actual reading** is a reading taken from the meter. An **estimated reading** is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

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Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared: 11/10/19

Duquesne Light Company Basic Service Charges

Adjustments

Late Payment Charge - Distribution 1.00
Late Payment Charge - Gen & Tran 0.01

Total Adjustments \$1.01

Current Charges

Customer Charge 12.56
DSIC Surcharge -0.53% -0.07
Sales Tax 0.87

Total Current Charges \$13.36

DLC Basic Service Charges (see Page 1 Summary) \$14.37

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

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If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

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Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

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Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 000
Rate: RS-Residential Service Rider 21
Date Prepared: 12/08/19

Duquesne Light Company Basic Service Charges

Current Charges

Table with 3 columns: Charge Description, Amount, Total. Rows include Customer Charge (12.56), DSIC Surcharge (-0.07), Sales Tax (0.87), Total Current Charges (\$13.36), and DLC Basic Service Charges (\$13.36).

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

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Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

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• The Public Utility Commission regulates distribution prices and services.
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Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:01/12/20

Table with 5 main sections: Meter Reading Usage Information, Summary, Electric Usage (with bar chart), Estimated Gross Receipts Tax, and Payment Due/Amount Due.

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED] 0-000

PLEASE PAY THIS AMOUNT BY FEB 3, 2020 \$201.71

USD Amount Enclosed form with a grid for entering the amount.

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

Small square checkbox for account changes.

#BWNHBYB
#5655 7624 9560 0142#
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



How to Reach Us

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Supply Charges – Basic service charges for generation supply to retail customers.

Transmission Charges – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

Suspended Charges – Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.

Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectricCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared:01/12/20

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (1.16, 1.33, 0.01, 0.01).

Total Adjustments

\$2.51

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.58), Supply (27.53), Transmission (7.57), Distribution (27.92), DSIC Surcharge (0.20), Sales Tax (5.79).

Total Current Charges

\$88.42

DLC Basic Service Charges (see Page 1 Summary)

\$90.93

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Default Service Supply rate that went into effect December 1, decreased the overall monthly bill of an average residential customer (using 600 kWh) who purchases electric generation from Duquesne Light by about \$2, or approximately 2%.
A change in the Customer Charge, reflecting single-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will increase your monthly bill by \$0.13, or less than 1%.
A change in the Customer Charge, reflecting poly-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will increase your monthly bill by \$0.99, or 1%.
Changes in the Distribution rate, reflecting expenses related to energy-assistance programs for low-income customers, effective January 1, will increase your monthly bill by \$0.82, or 1%.
A change in the State Tax Adjustment Surcharge, effective January 1, will decrease your overall monthly bill by about \$0.01, or less than 1%.
Effective January 1, the Distribution System Improvement Charge (see Understanding Your Bill section on page 2) will increase your monthly bill by about \$0.53, or 1%.
Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.
Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com
YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.
You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.
You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.
If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate: RS-Residential Service Rider 21

Date Prepared: 01/12/20

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

REDACTED



Customer Name and Service Address: FRANK J CSERVAK JR 174 BARBERRY RD BARN SEWICKLEY, PA 15143-9440 BILL ID: [REDACTED]

Account Number: [REDACTED]-000 Rate:RS-Residential Service Rider 21 Date Prepared:02/11/20

Table with 5 columns: Meter Reading Usage Information, Summary, Actual Meter Reading Bill, Estimated Gross Receipts Tax, Estimated PA State Taxes, Late Charge After Mar 3, 2020, Payment Due, Amount Due.

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED] 0-000 PLEASE PAY THIS AMOUNT BY MAR 3, 2020 \$1,387.49

USD Amount Enclosed form with a grid for entering the amount.

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

Check box for account changes.

#BWNHBYB #6005 7274 9560 0355#

FRANK J CSERVAK JR 174 BARBERRY RD BARN SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY PAYMENT PROCESSING CENTER PO BOX 67 PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
Call us for: General information: 412-393-7100
Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
Write us at: Customer Care Department
Duquesne Light Company
411 Seventh Avenue, MD 6-1
Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

Supply Charges – Basic service charges for generation supply to retail customers.

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Non-Basic Service Charges – Any category of service not related to basic service.

Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

Suspended Charges – Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.

Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectriCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

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Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:02/11/20

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (9.20), Late Payment Charge - Gen & Tran (7.68), and Total Adjustments (\$16.88).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.69), DSIC Surcharge (0.43%, 0.05), Sales Tax (0.90), and Total Current Charges (\$13.64).

DLC Basic Service Charges (see Page 1 Summary) \$30.52

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
• The Public Utility Commission regulates distribution prices and services.
• The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 02/12/20

Table with 5 main sections: Meter Reading Usage Information, Summary, Electric Usage (including bar chart and table), Estimated Gross Receipts Tax, and Payment Due/Amount Due.

Please return this portion with your payment. Please enclose check facing forward.
Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED] 0-000

PLEASE PAY THIS AMOUNT BY MAR 4, 2020
\$1,463.82

USD Amount Enclosed box with grid for amount

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

Check box for account changes

#BWNHBYB
#6005 7694 9280 0141#

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000
 Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

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CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

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Automatic Bill Payment – Duquesne Light Company's free ElectricCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

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Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service Rider 21
Date Prepared: 02/12/20

Duquesne Light Company Basic Service Charges

Miscellaneous Charges

Cancel Bill 01/06/20 - 02/05/20 -13.64
Total Miscellaneous Charges -\$13.64

Current Charges

Customer Charge 12.69
Supply 500.0000 kWh@ 5.566900¢ 27.83
Transmission 500.0000 kWh@ 1.531900¢ 7.66
Distribution 500.0000 kWh@ 7.138300¢ 35.69
DSIC Surcharge 0.43% 0.21
Sales Tax 5.89
Total Current Charges \$89.97

DLC Basic Service Charges (see Page 1 Summary) \$76.33

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

This corrected bill shows that your electric usage is higher than your last bill. Please call us at (412) 393-7100 if you have any questions.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number: [REDACTED] 000
Rate:RS-Residential Service Rider 21
Date Prepared:02/12/20

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

Visit our Website at: www.duquesnelight.com
Call us for: General information: 412-393-7100
Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
Write us at: Customer Care Department
Duquesne Light Company
411 Seventh Avenue, MD 6-1
Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

Supply Charges – Basic service charges for generation supply to retail customers.

Transmission Charges – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

Suspended Charges – Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.

Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectricCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

REDACTED



Customer Name and Service Address:
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000
Rate:RS-Residential Service Rider 21
Date Prepared:03/04/20

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Residential Rider 22 Distribution System Improvement Charge (-15.63), Sales of Elec - Residential Distribution (-414.00), State Sales Tax (-32.60), Sales of Elec - Residential STAS (0.63), State Sales Tax (-32.81), Sales of Elec - Residential Transmission (-112.78), Sales of Elec - Residential Generation (-443.33), Total Adjustments (-\$1,050.52).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.69), Supply (141.40), Transmission (38.91), Distribution (181.31), DSIC Surcharge (0.83), Pennsylvania Tax Adjustment (0.01), Sales Tax (26.26), Total Current Charges (\$401.41).

DLC Basic Service Charges (see Page 1 Summary) -\$649.11

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.

On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.

If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

If you have net generation credits, please refer to your Net Metering Summary Statement, mailed separately, for detail regarding your total excess kWh.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RS-Residential Service Rider 21

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

REDACTED



Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440

BILL ID: [REDACTED]

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service Rider 21

Date Prepared:03/04/20

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.