

No. 4	(Bill Due 4/26/23)	55	66
No. 5	(Bill Due 5/30/23)	51	66
No. 8	(Account Activity		
	76874-91057)	63	66
No. 12	(Lloyd Letter)	48	66

*** Account Information ***

*** Current Account Status ***

Account Number: 87816-61012
 Mail To: SUSAN LLOYD
 18 PEQUEA MANOR DR
 UNIT 2
 GORDONVILLE PA 17529
 Requested By: SUSAN LLOYD
 (213) 321-9999 Extension:

Payment Agreement
 Installment: \$0.00 Balance: \$0.00
 Budget Bill Amortization
 Installment: \$0.00 Balance: \$0.00
 Current Rate: RS

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
04/11/2022	Transfer Debit		\$103.54								
04/11/2022	Transfer Debit		\$174.35								
04/22/2022	ELECTRIC SERVICE		\$58.42								
04/22/2022	Regular Bill	05/16	\$336.31				0181/0002	04895A	13	398	
04/29/2022	Payment		\$-58.42								
05/23/2022	ELECTRIC SERVICE		\$99.39								
05/23/2022	Regular Bill	06/13	\$377.28	\$277.89			0191/0048	05541A	31	646	
06/02/2022	Credit		\$-125.00								
06/02/2022	Credit		\$-250.00								
06/23/2022	ELECTRIC SERVICE		\$17.40								
06/23/2022	ELECTRIC SERVICE		\$64.37								
06/23/2022	NRG Retail Solutions		\$23.03								
06/23/2022	Regular Bill	07/14	\$107.08	\$2.28			0002/0115	059110	30	647	
07/11/2022	Payment		\$-107.08								
07/25/2022	ELECTRIC SERVICE		\$43.94								
07/25/2022	NRG Retail Solutions		\$59.20								
07/25/2022	Regular Bill	08/15	\$103.14				0000/0378	06900A	30	712	
08/22/2022	Payment		\$-103.14								
08/23/2022	ELECTRIC SERVICE		\$50.82								
08/23/2022	NRG Retail Solutions		\$73.59								
08/23/2022	Regular Bill	09/13	\$124.41				0000/0426	07785A	31	885	
09/14/2022	Payment		\$-124.41								
09/22/2022	ELECTRIC SERVICE		\$48.32								
09/22/2022	NRG Retail Solutions		\$64.44								
09/22/2022	Regular Bill	10/13	\$112.76				0001/0271	08560A	30	775	
10/13/2022	Payment		\$-112.76								
10/21/2022	ELECTRIC SERVICE		\$56.86								
10/21/2022	NRG Retail Solutions		\$79.16								
10/21/2022	Regular Bill	11/14	\$136.02				0257/0010	09512A	29	952	
11/08/2022	Payment		\$-136.02								
11/21/2022	ELECTRIC SERVICE		\$53.11								
11/21/2022	NRG Retail Solutions		\$72.09								
11/21/2022	Regular Bill	12/12	\$125.20				0388/0009	10379A	29	867	



We deliver.

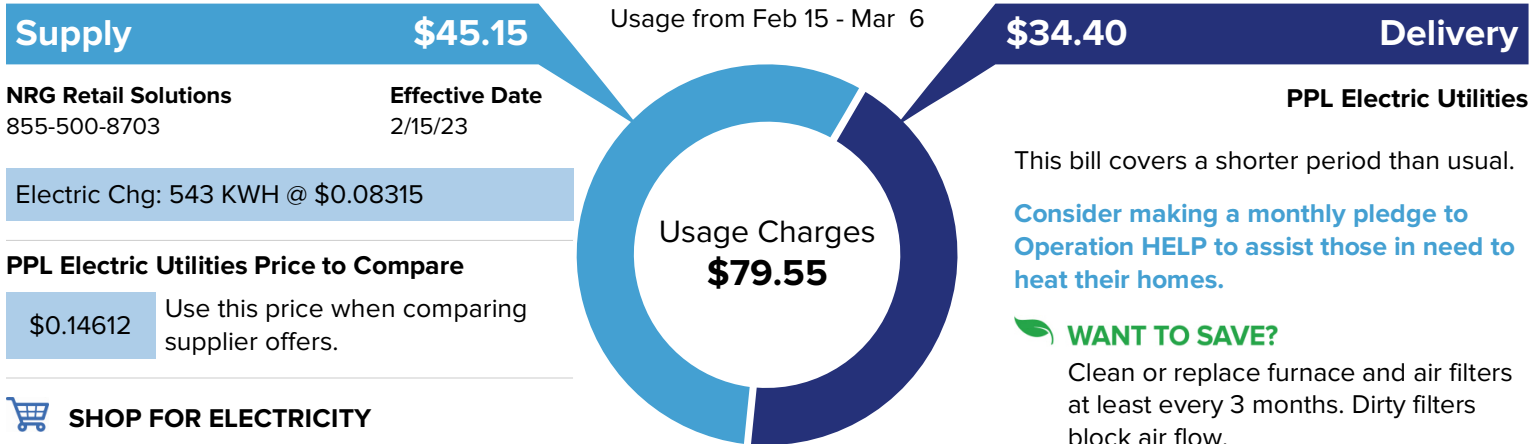
1-800-342-5775
For hours of operation and to pay/manage your account, visit ppelectric.com.

Meter **300337085** Account **76874-91057**

Due Date	Amount Due
3/28/23	\$79.55

[Billing Details on Back](#)

Service to:
SUSAN LLOYD
18 PEQUEA MANOR DR UNIT 2
GORDONVILLE, PA 17529



SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: **76874-91057**
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppelectric.com/rates

Usage Summary



March

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
543	43°	\$4.19
2023	2023	2023

For usage and billing details, visit us online at ppelectric.com

Questions/concerns? Contact us by 3/28/23

Sign back of bill stub to enroll in auto bill pay.

1-800-342-5775
Visit ppelectric.com for hours of operation.

Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392

Account Number	Due Date	Amount Due
76874-91057	3/28/23	\$79.55

Amount Enclosed:

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------

SUSAN LLOYD
18 PEQUEA MANOR DR UNIT 2
GORDONVILLE, PA 17529

Please make check payable to: PPL ELECTRIC UTILITIES
PO BOX 419054
ST LOUIS, MO 63141-9054

kWh Delivered (to Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
300337085	Mar 6	36667	543
	Feb 15	36124	
Days Billed: 19		Avg. kWh/Day: 28	Total Delivered: 543

Next meter reading on or about: Apr 4, 2023.

State taxes this bill: About \$0.33. PA Gross Receipts Tax: About \$2.02.

Supply Details



Generation & Transmission Charges for Feb 15-Mar 6	
STANDARD OFFER (7% OFF PPL RATE)	
Electric Chg: 543 KWH @ \$0.08315	45.15
State Sales Tax	0.00
Gross Receipts Tax \$2.66	
Total NRG Retail Solutions Charges	\$45.15

For questions on these charges, please contact this supplier at:



855-500-8703



**NRG Retail Solutions
Customer Services**
PO Box 1532
Houston, TX 77251-1532

General information: Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Understanding Your Bill

Act 129 Compliance Rider - Monthly charge to recover costs for energy efficiency and conservation programs approved by the PUC.

Customer Charge - The basic service charge to partially cover costs for billing, meter reading, equipment and service line maintenance. If you select a new supplier, the name, address and telephone number for both your distribution and supplier company will appear on your bill.

Distribution Charge (Delivery) - Part of the basic service charges on every customer's bill for delivering electricity from the electric distribution company to your home or business. The distribution charge is regulated by the Public Utility Commission. This charge will vary according to how much electricity you use.

Kilowatt-hour (kWh) - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour. A kilowatt-hour is the equivalent of using ten 100-watt light bulbs for one hour.

Billing Summary

Total Supply Charges	\$45.15
Total Delivery Charges	\$34.40

Amount Due By 3/28/23

\$79.55

Account Balance	\$79.55
-----------------	---------

Delivery Details



Distribution Charges

Residential Rate: RS for Feb 15 - Mar 6

Customer Charge	10.11
543 kWh at 4.608¢ per kWh	25.01
Tax Cut and Jobs Act Credit at -8.23%	-2.31
System Improvement Charge at 5.00%	1.64
PA Tax Adj Surcharge at -0.134%	-0.05

Total Delivery Charges	\$34.40
-------------------------------	----------------

Understanding Your Bill

kWh Delivered - The amount of electricity we delivered to you for your use.

Storm Damage Expense Rider - Monthly charge to recover certain costs to make repairs after major storms.

System Improvement Charge - Monthly charge to recover costs for improving, repairing and replacing equipment that delivers electricity to your home or business.

Smart Meter Rider - Monthly charge to recover costs associated with the smart meter programs approved by the PUC.

State Tax Adjustment Surcharge - Monthly charge or credit to reflect changes in various state taxes. The surcharge may vary by bill component.

Tax Cut and Jobs Act Credit - Monthly adjustment for federal tax changes.

Type(s) of Meter Readings:

Actual - Measures your monthly electricity use based on an actual reading.

Enroll in Automatic Bill Pay

Enroll in Automatic Bill Pay (ABP) and your monthly electric payment will be automatically deducted from your bank checking account. To enroll, sign and date this form and return your check payment (voided check not required). Money orders, cashier and foreign checks do not qualify for enrollment.

I authorize PPL Electric Utilities to automatically deduct from the checking account as shown on my enclosed check, all future payments for the PPL Electric Utility bill account number listed on this payment stub. I will notify PPL Electric Utilities if I decide to cancel this authorization.

To enroll in automatic bill payment,
Checking Account holder sign here

Date _____

Note: To enroll a savings account in automatic bill pay visit ppllectric.com/autopay.

\$79.55



We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit ppllectric.com.

Meter **300337085** Account **76874-91057**

Due Date	Amount Due
4/26/23	\$239.83

[Billing Details on Back](#)

Because of Other Charges, your amount due does not equal your Usage Charges.

Service to:
SUSAN LLOYD
18 PEQUEA MANOR DR UNIT 2
GORDONVILLE, PA 17529

Supply	\$91.30	Usage from Mar 6 - Apr 4	\$65.22	Delivery
---------------	----------------	--------------------------	----------------	-----------------

NRG Retail Solutions Effective Date
855-500-8703 2/15/23

PPL Electric Utilities

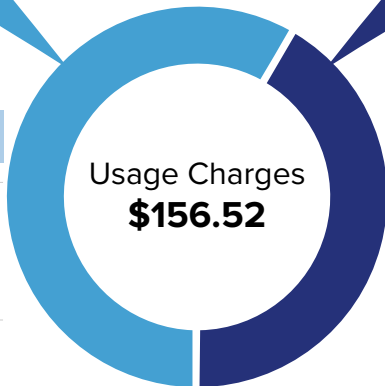
Electric Chg: 1098 KWH @ \$0.08315

This bill reflects \$2.77 transferred from account 87816-61021 to this account.

PPL Electric Utilities Price to Compare

\$0.14612 Use this price when comparing supplier offers.

This bill includes a previous balance. If you already paid it, please pay only the current charges.



WANT TO SAVE?

To save, turn off exhaust fans within 20 minutes of finishing cooking or bathing.

SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: **76874-91057**
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppllectric.com/rates

Usage Summary



April

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
1098	44°	\$5.40
2023	2023	2023

For usage and billing details, visit us online at ppllectric.com

Questions/concerns? Contact us by 4/26/23

1-800-342-5775
Visit ppllectric.com for hours of operation.

Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392

Account Number	Due Date	Amount Due
76874-91057	4/26/23	\$239.83

Amount Enclosed:

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------

SUSAN LLOYD
18 PEQUEA MANOR DR UNIT 2
GORDONVILLE, PA 17529

Please make check payable to: PPL ELECTRIC UTILITIES
PO BOX 419054
ST LOUIS, MO 63141-9054

kWh Delivered (to Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
300337085	Apr 4	37765	1098
	Mar 6	36667	
Days Billed: 29		Avg. kWh/Day: 37	Total Delivered: 1098

Next meter reading on or about: May 4, 2023.
State taxes this bill: About \$1.41. **PA Gross Receipts Tax:** About \$8.59.

Supply Details



Generation & Transmission Charges for Mar 6-Apr 4
 STANDARD OFFER (7% OFF PPL RATE)
 Electric Chg: 1098 KWH @ \$0.08315 91.30
 State Sales Tax 0.00
 Gross Receipts Tax \$5.39
Total NRG Retail Solutions Charges \$91.30

For questions on these charges, please contact this supplier at:



855-500-8703



NRG Retail Solutions Customer Services
 PO Box 1532
 Houston, TX 77251-1532

General information: Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Billing Summary

Previous Balance	\$79.55
Balance as of Apr 5, 2023	\$79.55
Total Supply Charges	\$91.30
Total Delivery Charges	\$65.22
Other Charges	
Late Payment Charge	\$0.43
Transferred Amount	\$2.77
Late Payment Charge	\$0.56
Total Other Charges	\$3.76

Amount Due By 4/26/23 \$239.83

Account Balance \$239.83

Delivery Details



Distribution Charges Residential Rate: RS for Mar 6 - Apr 4

Customer Charge	15.96
1,098 kWh at 4.608¢ per kWh	50.59
Tax Cut and Jobs Act Credit at -8.23%	-4.35
System Improvement Charge at 5.00%	3.11
PA Tax Adj Surcharge at -0.134%	-0.09
Total Delivery Charges	\$65.22

Understanding Your Bill

- Act 129 Compliance Rider** - Monthly charge to recover costs for energy efficiency and conservation programs approved by the PUC.
- Customer Charge** - The basic service charge to partially cover costs for billing, meter reading, equipment and service line maintenance. If you select a new supplier, the name, address and telephone number for both your distribution and supplier company will appear on your bill.
- Distribution Charge (Delivery)** - Part of the basic service charges on every customer's bill for delivering electricity from the electric distribution company to your home or business. The distribution charge is regulated by the Public Utility Commission. This charge will vary according to how much electricity you use.
- Kilowatt-hour (kWh)** - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour. A kilowatt-hour is the equivalent of using ten 100-watt light bulbs for one hour.
- Late Payment Charge** - Charge added if you do not pay your bill by the due date.
- kWh Delivered** - The amount of electricity we delivered to you for your use.
- Storm Damage Expense Rider** - Monthly charge to recover certain costs to make repairs after major storms.



Account Number	Due Date	Amount Due
76874-91057	4/26/23	\$239.83

Understanding Your Bill - Continued

System Improvement Charge - Monthly charge to recover costs for improving, repairing and replacing equipment that delivers electricity to your home or business.

Smart Meter Rider - Monthly charge to recover costs associated with the smart meter programs approved by the PUC.

State Tax Adjustment Surcharge - Monthly charge or credit to reflect changes in various state taxes. The surcharge may vary by bill component.

Tax Cut and Jobs Act Credit - Monthly adjustment for federal tax changes.

Type(s) of Meter Readings:

Actual - Measures your monthly electricity use based on an actual reading.



We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit pplelectric.com.

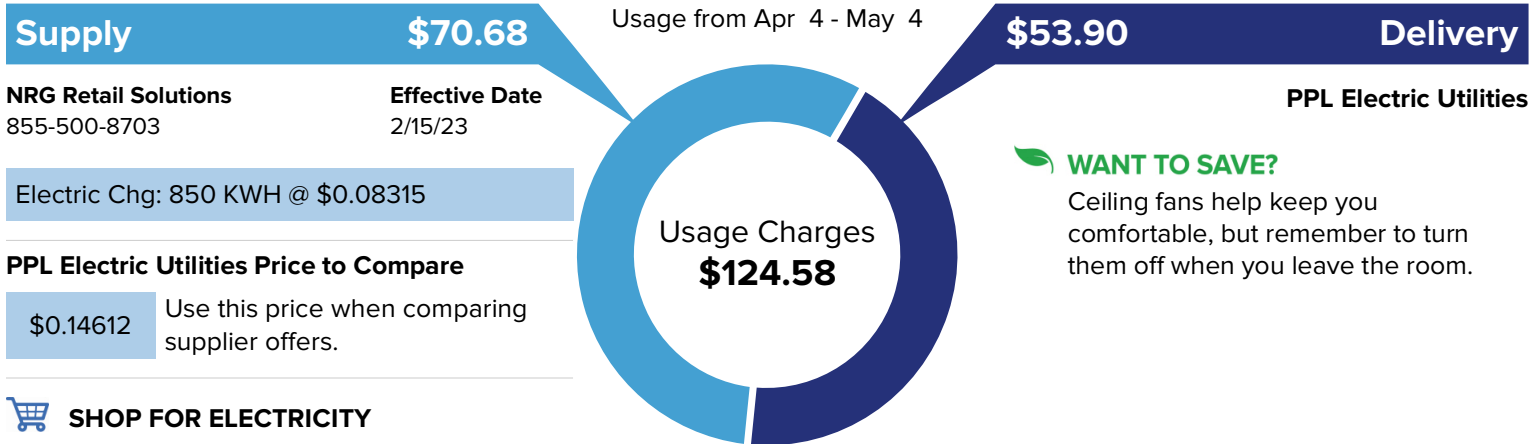
Meter **300337085** Account **76874-91057**

Due Date	Amount Due
5/30/23	\$127.38

[Billing Details on Back](#)

Because of Other Charges, your amount due does not equal your Usage Charges.

Service to:
SUSAN LLOYD
18 PEQUEA MANOR DR UNIT 2
GORDONVILLE, PA 17529



NRG Retail Solutions Effective Date 2/15/23
855-500-8703

Electric Chg: 850 KWH @ \$0.08315

PPL Electric Utilities Price to Compare

\$0.14612 Use this price when comparing supplier offers.

SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: **76874-91057**
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at pplelectric.com/rates

Usage Summary



For usage and billing details, visit us online at pplelectric.com

May

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
850	56°	\$4.15
2023	2023	2023

Questions/concerns? Contact us by 5/30/23

1-800-342-5775
Visit pplelectric.com for hours of operation.



Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392

Account Number	Due Date	Amount Due
76874-91057	5/30/23	\$127.38

Amount Enclosed:

□ □ □, □ □ □ □ □ □ □ □

SUSAN LLOYD
18 PEQUEA MANOR DR UNIT 2
GORDONVILLE, PA 17529

Please make check payable to: PPL ELECTRIC UTILITIES
PO BOX 419054
ST LOUIS, MO 63141-9054

kWh Delivered (to Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
300337085	May 4	38615	850
	Apr 4	37765	
Days Billed: 30		Avg. kWh/Day: 28	Total Delivered: 850

Next meter reading on or about: Jun 5, 2023.

State taxes this bill: About \$0.54. PA Gross Receipts Tax: About \$3.34.

Supply Details



Generation & Transmission Charges for Apr 4-May 4	
STANDARD OFFER (7% OFF PPL RATE)	
Electric Chg: 850 KWH @ \$0.08315	70.68
State Sales Tax	0.00
Gross Receipts Tax \$4.17	
Total NRG Retail Solutions Charges	\$70.68

For questions on these charges, please contact this supplier at:



855-500-8703



NRG Retail Solutions
Customer Services
PO Box 1532
Houston, TX 77251-1532

General information: Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Billing Summary

Previous Balance	\$239.83
Payment Received - Thank You!	-\$236.07
Balance as of May 5, 2023	\$2.77
Total Supply Charges	\$70.68
Total Delivery Charges	\$53.90
Other Charges	
Late Payment Charge	\$0.03
Total Other Charges	\$0.03

Amount Due By 5/30/23 **\$127.38**

Account Balance \$127.38

Delivery Details



Distribution Charges

Residential Rate: RS for Apr 4 - May 4

Customer Charge	15.86
850 kWh at 4.608¢ per kWh	39.17
Tax Cut and Jobs Act Credit at -8.23%	-3.63
System Improvement Charge at 5.00%	2.57
PA Tax Adj Surcharge at -0.134%	-0.07

Total Delivery Charges **\$53.90**

Understanding Your Bill

Act 129 Compliance Rider - Monthly charge to recover costs for energy efficiency and conservation programs approved by the PUC.

Customer Charge - The basic service charge to partially cover costs for billing, meter reading, equipment and service line maintenance. If you select a new supplier, the name, address and telephone number for both your distribution and supplier company will appear on your bill.

Distribution Charge (Delivery) - Part of the basic service charges on every customer's bill for delivering electricity from the electric distribution company to your home or business. The distribution charge is regulated by the Public Utility Commission. This charge will vary according to how much electricity you use.

Kilowatt-hour (kWh) - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour. A kilowatt-hour is the equivalent of using ten 100-watt light bulbs for one hour.

Late Payment Charge - Charge added if you do not pay your bill by the due date.

kWh Delivered - The amount of electricity we delivered to you for your use.

Storm Damage Expense Rider - Monthly charge to recover certain costs to make repairs after major storms.

System Improvement Charge - Monthly charge to recover costs for improving, repairing and replacing equipment that delivers electricity to your home or business.



Account Number	Due Date	Amount Due
76874-91057	5/30/23	\$127.38

Understanding Your Bill - Continued

Smart Meter Rider - Monthly charge to recover costs associated with the smart meter programs approved by the PUC.

State Tax Adjustment Surcharge - Monthly charge or credit to reflect changes in various state taxes. The surcharge may vary by bill component.

Tax Cut and Jobs Act Credit - Monthly adjustment for federal tax changes.

Type(s) of Meter Readings:

Actual - Measures your monthly electricity use based on an actual reading.



We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit pplelectric.com.

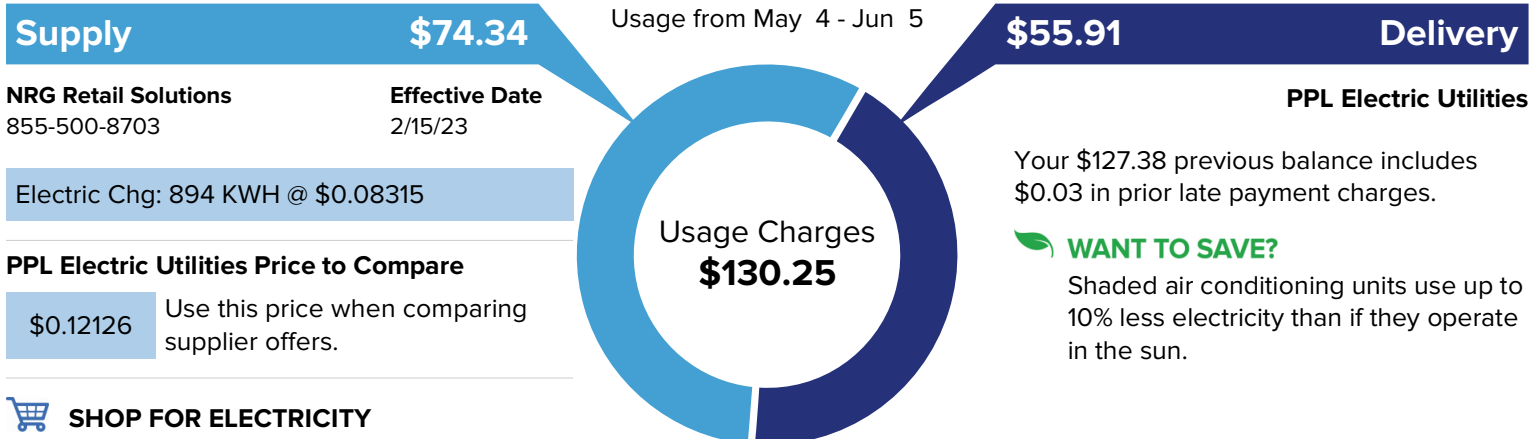
Meter **300337085** Account **76874-91057**

Due Date	Amount Due
6/27/23	\$259.21

[Billing Details on Back](#)

Because of Other Charges, your amount due does not equal your Usage Charges.

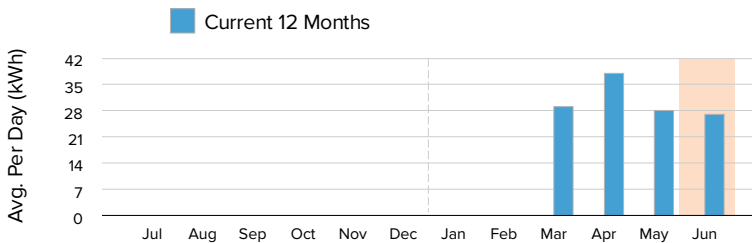
Service to:
SUSAN LLOYD
18 PEQUEA MANOR DR UNIT 2
GORDONVILLE, PA 17529



SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: **76874-91057**
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at pplelectric.com/rates

Usage Summary



June

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
894	64°	\$4.07
2023	2023	2023

Questions/concerns? Contact us by 6/27/23

1-800-342-5775
Visit pplelectric.com for hours of operation.
Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392

Account Number	Due Date	Amount Due
76874-91057	6/27/23	\$259.21

Amount Enclosed:

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------

SUSAN LLOYD
18 PEQUEA MANOR DR UNIT 2
GORDONVILLE, PA 17529

Please make check payable to: PPL ELECTRIC UTILITIES
PO BOX 419054
ST LOUIS, MO 63141-9054

kWh Delivered (to Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
300337085	Jun 5	39509	894
	May 4	38615	
Days Billed: 32		Avg. kWh/Day: 27	Total Delivered: 894

Next meter reading on or about: Jul 5, 2023.
State taxes this bill: About \$1.79. **PA Gross Receipts Tax:** About \$10.90.

Supply Details



Generation & Transmission Charges for May 4-Jun 5
 STANDARD OFFER (7% OFF PPL RATE)
 Electric Chg: 894 KWH @ \$0.08315 74.34
 State Sales Tax 0.00
 Gross Receipts Tax \$4.39

Total NRG Retail Solutions Charges \$74.34

For questions on these charges, please contact this supplier at:



855-500-8703



NRG Retail Solutions
Customer Services
 PO Box 1532
 Houston, TX 77251-1532

General information: Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Billing Summary

Previous Balance	\$127.38
Balance as of Jun 6, 2023	\$127.38
Total Supply Charges	\$74.34
Total Delivery Charges	\$55.91
Other Charges	
Late Payment Charge	\$1.58
Total Other Charges	\$1.58

Amount Due By 6/27/23	\$259.21
Account Balance	\$259.21

Delivery Details



Distribution Charges
Residential Rate: RS for May 4 - Jun 5

Customer Charge	15.86
894 kWh at 4.6114¢ per kWh	41.22
Tax Cut and Jobs Act Credit at -8.23%	-3.76
System Improvement Charge at 5.00%	2.67
PA Tax Adj Surcharge at -0.134%	-0.08
Total Delivery Charges	\$55.91

Understanding Your Bill

- Act 129 Compliance Rider** - Monthly charge to recover costs for energy efficiency and conservation programs approved by the PUC.
- Customer Charge** - The basic service charge to partially cover costs for billing, meter reading, equipment and service line maintenance. If you select a new supplier, the name, address and telephone number for both your distribution and supplier company will appear on your bill.
- Distribution Charge (Delivery)** - Part of the basic service charges on every customer's bill for delivering electricity from the electric distribution company to your home or business. The distribution charge is regulated by the Public Utility Commission. This charge will vary according to how much electricity you use.
- Kilowatt-hour (kWh)** - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour. A kilowatt-hour is the equivalent of using ten 100-watt light bulbs for one hour.
- Late Payment Charge** - Charge added if you do not pay your bill by the due date.
- kWh Delivered** - The amount of electricity we delivered to you for your use.
- Storm Damage Expense Rider** - Monthly charge to recover certain costs to make repairs after major storms.
- System Improvement Charge** - Monthly charge to recover costs for improving, repairing and replacing equipment that delivers electricity to your home or business.
- Smart Meter Rider** - Monthly charge to recover costs associated with the smart meter programs approved by the PUC.



Account Number	Due Date	Amount Due
76874-91057	6/27/23	\$259.21

Understanding Your Bill - Continued

State Tax Adjustment Surcharge - Monthly charge or credit to reflect changes in various state taxes. The surcharge may vary by bill component.

Tax Cut and Jobs Act Credit - Monthly adjustment for federal tax changes.

Type(s) of Meter Readings:

Actual - Measures your monthly electricity use based on an actual reading.

PPL Electric Utilities
827 Hausman Road Allentown, PA 18104-9392
Tel.800.342.5775 (800.DIAL.PPL) Fax 484.634.3484
ppl electric.com



AB 01 002013 99877 H 4 A



SUSAN LLOYD
18 PEQUEA MANOR DR UNIT 2
GORDONVILLE PA 17529-9513

March 13, 2023

Bill Account No: 76874-91057

Dear Customer,

During an automated review of closed accounts, our system found an account in your name at:

Service Address: 1107 BELWYCK BLVD
LANCASTER PA 17601

Balance: \$2.77

This balance has been transferred to your current account. If you do not agree with these findings or, would like to request payment terms, please call us at 1-800-358-6623.

Sincerely,

PPL Electric Utilities

002013 1/1



PPL ELECTRIC
EXHIBIT 1

*** Account Information ***

*** Current Account Status ***

Account Number: 87816-61012
 Mail To: SUSAN LLOYD
 18 PEQUEA MANOR DR
 UNIT 2
 GORDONVILLE PA 17529
 Requested By: SUSAN LLOYD
 (213) 321-9999 Extension:

Payment Agreement
 Installment: \$0.00 Balance: \$0.00
 Budget Bill Amortization
 Installment: \$0.00 Balance: \$0.00
 Current Rate: RS

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
04/11/2022	Transfer Debit		\$174.35								
04/11/2022	Transfer Debit		\$103.54								
04/22/2022	ELECTRIC SERVICE		\$58.42								
04/22/2022	Regular Bill	05/16	\$336.31				0181/0002	04895A	13	398	
04/29/2022	Payment		\$-58.42								
05/23/2022	ELECTRIC SERVICE		\$99.39								
05/23/2022	Regular Bill	06/13	\$377.28	\$277.89			0191/0048	05541A	31	646	
06/02/2022	Credit		\$-125.00								
06/02/2022	Credit		\$-250.00								
06/23/2022	ELECTRIC SERVICE		\$64.37								
06/23/2022	ELECTRIC SERVICE		\$17.40								
06/23/2022	NRG Retail Solutions		\$23.03								
06/23/2022	Regular Bill	07/14	\$107.08	\$2.28			0000/0094	06188A	30	647	
07/11/2022	Payment		\$-107.08								
07/25/2022	ELECTRIC SERVICE		\$43.94								
07/25/2022	NRG Retail Solutions		\$59.20								
07/25/2022	Regular Bill	08/15	\$103.14				0000/0378	06900A	30	712	
08/22/2022	Payment		\$-103.14								
08/23/2022	ELECTRIC SERVICE		\$50.82								
08/23/2022	NRG Retail Solutions		\$73.59								
08/23/2022	Regular Bill	09/13	\$124.41				0000/0426	07785A	31	885	
09/14/2022	Payment		\$-124.41								
09/22/2022	ELECTRIC SERVICE		\$48.32								
09/22/2022	NRG Retail Solutions		\$64.44								
09/22/2022	Regular Bill	10/13	\$112.76				0001/0271	08560A	30	775	
10/13/2022	Payment		\$-112.76								
10/21/2022	ELECTRIC SERVICE		\$56.86								
10/21/2022	NRG Retail Solutions		\$79.16								
10/21/2022	Regular Bill	11/14	\$136.02				0257/0010	09512A	29	952	
11/08/2022	Payment		\$-136.02								
11/21/2022	ELECTRIC SERVICE		\$53.11								
11/21/2022	NRG Retail Solutions		\$72.09								
11/21/2022	Regular Bill	12/12	\$125.20				0388/0009	10379A	29	867	

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	BILLED KW
12/13/2022	Payment		\$-126.00							
12/28/2022	ELECTRIC SERVICE		\$59.66							
12/28/2022	NRG Retail Solutions		\$84.48							
12/28/2022	Regular Bill	01/18	\$143.34				0964/0000	11395E	34	1016
01/18/2023	Payment		\$-143.34							
01/24/2023	ELECTRIC SERVICE		\$156.54							
01/24/2023	NRG Retail Solutions		\$257.85							
01/24/2023	Regular Bill	02/14	\$414.39				0922/0000	14496A	32	3101
02/07/2023	Payment		\$-140.00							
02/16/2023	ELECTRIC SERVICE		\$64.21							
02/16/2023	NRG Retail Solutions		\$96.04							
02/16/2023	Regular Bill	03/09	\$434.64	\$274.39			0632/0000	156510	23	1155
03/20/2023	Payment		\$-79.55							
04/18/2023	Debit Transfer Charge		\$63.01							
04/18/2023	Debit Transfer Charge		\$16.54							

PPL ELECTRIC
EXHIBIT 2

Account Contact History
Account: 8781661012 Customer Name: SUSAN LLOYD
From 8/7/2019 to 8/7/2023

Contact Date	Contact Type	Remarks	User
2023-06-19	PUC/Formal	Caller SUSAN LLOYD Ratepayer. working PUC Formal... Outbound at 10 06 am ... s w Susan LLOYD attempted to discuss December estimated bill... Customer advise no need for discussion unless I was adjusting her January bill... Customer disc the call.. Form to OGC	HOLLY L HANKERSON
2023-06-16	SC - PUC Formal Complaint	The customer filed Formal Complaint Docket No. F-2023-3041339- WATT ID 3852325	E02623
2023-06-16	Miscellaneous	WATT CCC Formal Complaint - Bill Dispute Work Item 3852325 Created	APRIL TOU
2023-05-26	SC - GRACE EXTENSION	Received notice that the customer appealed the decision for BCS 3891508. Necessary protections placed on the customer s account until 06 26 2023.	E02623
2023-05-23	SC - GRACE EXTENSION	Caller Back Office Ratepayer. SC Status from Open to Closed Cust Rights Given Y Cust Satisfied Y Comments BCS 3891508 DEC CLOSED 5 22 2023 SEE CRS	CUCL143
2023-04-22	Miscellaneous	WATT Scanned - Blue Mail Other Work Item 3234536 Completed	BRENDA J SNYDER
2023-04-22	Miscellaneous	WATT Clerical - Misapplied Payment Follow up-CashOps ONLY Work Item 3580364 Completed	BRENDA J SNYDER
2023-04-18	CIMS ADJ - MISAPPLY	ADJUSTMENT AMOUNT 79.55- RECEIVE DATE 04 18 2023	CUBAR090
2023-04-18	Connect/Disconnect	Caller Back Office Ratepayer. sandra the caller wants to start a service on this address but the call disconnected	MARIGRACE OCAMPO
2023-04-10	Correspondence - General	Template Name Master Utility Report Created By JANELLE VASILAKOS Letter Edited No CS Letters ID 5133981	CSLET
2023-04-10	SC - GRACE EXTENSION	Suspend Charge automatically added by CSLET	CSLET
2023-04-10	Credit	Caller SUSAN LLOYD Ratepayer. Payment located on this acct for 79.55 issued WATT to have payment applied to correct acct 76874-91057. RP disc call prior to accessing SAT UND.	JANELLE VASILAKOS
2023-04-10	WUR Assessment	Back Office Ratepayer. Caller s Concern Lost Misapplied Payment. Position Stated Yes. Sat No. WUR Required Yes. Provided PUC No.	JANELLE VASILAKOS
2023-04-10	SC - MISAPPLIED PAYMENT	Caller Back Office Ratepayer. Added due to Misapplied payment.	306844
2023-04-10	Miscellaneous	3 20 23 Full payment of 79.55 from 87816-61012 to 76874-91057.	JANELLE VASILAKOS
2023-04-10	Miscellaneous	WATT Clerical - Cash Ops Misapplied Payment Work Item 3580364 Created	JANELLE VASILAKOS
2023-03-03	SC - PUC Informal Complaint	PUC MDIA BCS 3891508	CUCL143
2023-02-17	Connect Issued	CTP-Customer caller JC Petterson manager CallerRelation Ratepayer date of connect 02 18 2023 new address 1107 BELWYCK BLVD LANCASTER PA 17601 DepositAmt 0 DepositReq No Pre Bal 0 Pre Bal Req No ID Req No Send AddName Letter No	LISA PERNOT
2023-02-15	Connect/Disconnect	Caller SUSAN LLOYD Ratepayer User Comments calling because her power was disconnected today. she states she had req for 2 16 23. started svc in her name for 2 15 23 per req. also she is issuing a disconnect for 2 16 23 at same location. confirmed she does have service in her name at new location for 2 15 23 at 18 Pequa Manor Dr Gordonville 17529 SAT	REBECCA GILLERN
2023-02-15	WUR Assessment	SUSAN LLOYD Ratepayer. Caller s Concern Application for Service. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No. Interested in SO No.	REBECCA GILLERN
2023-02-15	Connect Issued	CTP-Customer caller SUSAN LLOYD CallerRelation Ratepayer date of connect 02 16 2023 new address 1107 BELWYCK BLVD LANCASTER PA 17601 DepositAmt 0 DepositReq No Pre Bal 0 Pre Bal Req No ID Req No Send AddName Letter No	REBECCA GILLERN
2023-02-15	Disconnect Completed		BATCH
2023-02-15	Credit	Caller SUSAN LLOYD Ratepayer User Comments cci says put transfer of service back to landlords name but no power in home trans to mss	MIRANDA HUDSON
2023-02-15	WUR Assessment	SUSAN LLOYD Ratepayer. Caller s Concern Call Transfer. Position Stated No. Investigation reqd No. . WUR Required No. Provided PUC No.	MIRANDA HUDSON
2023-02-04	Data Repair	DR REQ10782282 - CD-NXT-COLL-ACTION UPDATE	CSSDR044
2023-02-02	Data Repair	DR REQ10782282 - CD-NXT-COLL-ACTION UPDATE	CSSDR044
2023-01-24	Data Repair	INC10765324 - Reads Workaround	CSSDR044
2023-01-17	Disconnect Issued	Electric Caller SUSAN LLOYD Ratepayer WantDate 02 15 2023 18 PEQUEA MANOR DR UNIT 2 UNIT 2 GORDONVILLE PA 17529 Send Joint1 Letter No System CTP	CARMEN ACEVEDO
2022-08-19	Correspondence - General	Template Name Master Utility Report Created By PRECIOUS NUNES Letter Edited No CS Letters ID 4775345	CSLET
2022-08-19	SC - GRACE EXTENSION	Suspend Charge automatically added by CSLET	CSLET

Contact Date	Contact Type	Remarks	User
2022-08-19	Credit	Caller SUSAN LLOYD Ratepayer User Comments cx called about her bill nd the bill amt. inform cx the amt on bill is 103.14. cx asked if there were any late fee on acc inform cx there isn t any. cx hanged up before assessing sat.	PRECIOUS NUNES
2022-08-19	WUR Assessment	SUSAN LLOYD Ratepayer. Caller s Concern Account Balance. Position Stated Yes. Sat No. WUR Required Yes. Provided PUC No.	PRECIOUS NUNES
2022-07-08	Choice Inquiry	Caller SUSAN LLOYD Ratepayer User Comments CCI to see about her supplier and asked if she was saving moneyu. told her yes and said that she is 3 cents cheaper than our rate right now. told her the bill under our new rate would have been about 121.66 where as the same usage under only the sop rate she has would have been about 95.45. cx understood. SAT	RYAN DENEFRIO
2022-07-08	WUR Assessment	SUSAN LLOYD Ratepayer. Caller s Concern Suppliers - General Inquiries. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No.	RYAN DENEFRIO
2022-06-07	Cust Choice 1 Bill	Supplier added on 2022-06-10 - NRG Retail Solutions	
2022-06-07	Batch Enrollment		
2022-06-02	Request Credit		CYNTHIA M WESOLOWSKI
2022-06-02	Request Credit		CYNTHIA M WESOLOWSKI
2022-05-31	Choice Standard Offer	Web User Accepted Standard Offer Supplier NRG Retail Solutions Customer declined to give supplier phone email No Preference	SELF SERVICE USER
2022-04-29	SC - OPHELP GUARANTEE	Crystal Werhel from CAPLANC submitted OpHelpGuarantee for 375.00	REP
2022-04-29	OnTrack - Ineligible	OnTrack application Rejected. Reason You do not meet the program criteria. Agency Community Action Partnership of Lancaster County. Agency user Crystal Werhel	SELF SERVICE USER
2022-04-29	Financial Statement Added		CWERHEL@
2022-04-18	OnTrack Customer	OnTrack application submitted by MFISHER@CAPLANC.ORG Source Rep	SELF SERVICE USER
2022-04-11	Choice Inquiry	New Connect Privacy Release Default - OK to Release All	SYSTEM SYSTEM
2022-04-11	Continuous Transfer Letter	Continuous Transfer Letter	
2022-04-11	Continuous Transfer	THIS ACCOUNT IS CURRENTLY IN A CONTINUOUS TRANSFER RELATIONSHIP. SEE THE MAINTAIN TRANSFER HISTORY WINDOW FOR DETAILS.	SYSTEM SYSTEM
2022-04-09	Connect Completed		WILHEMINA MAGLIOLI
2022-03-21	OnTrack - Ineligible	Cannot process OT app because account is not active. Submitted by Michelle Fisher Agency CAPLANC	SELF SERVICE USER
2022-03-21	OnTrack - Ineligible	OnTrack application Rejected. Reason You do not meet the program criteria. Agency Community Action Partnership of Lancaster County. Agency user Michelle Fisher	SELF SERVICE USER
2022-03-04	OnTrack Customer	OnTrack application submitted by EUWEB Source EuWeb	SELF SERVICE USER
2022-03-04	Credit	sw SUSAN LLOYD rp rev d w o bal from 71780-96062 rev d final bill date rev d already at agency BUT because opened a new account CAT will transfer 87816-61012 CAT letter will go out. said had to move from 71780-96062 had mold sewer issues. explained that can set up p a once bal comes over she applied for ERAP gave OP HELP email address. sats	WILHEMINA MAGLIOLI
2022-03-04	Credit	SUSAN LLOYD Ratepayer. Gross monthly income provided exceeds requirements for assistance programs.	WILHEMINA MAGLIOLI
2022-03-04	Financial Statement Added		WILHEMINA MAGLIOLI
2022-03-04	Password Required	Caller SUSAN LLOYD Ratepayer User Comments PIN 2324	WILHEMINA MAGLIOLI
2022-03-04	WUR Assessment	SUSAN LLOYD Ratepayer. Caller s Concern Application for Service. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No. Interested in SO No.	WILHEMINA MAGLIOLI
2022-03-04	myPPL Alerts - CSS WEB	Caller Name SUSAN LLOYD Relationship Ratepayer Agreed to T Cs-Enrolled	WILHEMINA MAGLIOLI
2022-03-04	Maintain Bill Account	Caller SUSAN LLOYD Ratepayer added - as alternate phone Declined to Provide	WILHEMINA MAGLIOLI
2022-03-04	Connect Questions	TYPE OF CONNECT REQUEST METERED RATEPAYER OWNS THE PROPERTY N RATEPAYER WILL OCCUPY THE PROPERTY Y NON-RESIDENTIAL USE ASSOCIATED WITH THE PROPERTY NONE TYPE OF PROPERTY RESIDENTIAL ELECTRIC HEAT Y RESIDENTIAL USE ASSOCIATED WITH THE PROPERTY RESIDENTIAL USE WILL BE FOR THE RATEPAYERS SOLE BENEFIT	WILHEMINA MAGLIOLI
2022-03-04	Connect Issued	Electric CTP-Applicant caller SUSAN LLOYD CallerRelation Ratepayer date of connect 04 09 2022 new address 1107 BELWYCK BLVD LANCASTER PA 17601 DepositAmt 0 DepositReq No Pre Bal 0 Pre Bal Req No ID Req No Send AddName Letter No	WILHEMINA MAGLIOLI

PPL ELECTRIC
EXHIBIT 4

Account Number	Billed	Days in bill	Total KWh Used	Avg kWh/day	Electricity costs	Avg. Temperature
8781661012	02/16/2023	23	1155	50	\$160.25	39
8781661012	01/24/2023	32	3101	97	\$414.39	37
8781661012	12/28/2022	34	1016	30	\$144.14	37
8781661012	11/21/2022	29	867	30	\$125.20	52
8781661012	10/21/2022	29	952	33	\$136.02	57
8781661012	09/22/2022	30	775	26	\$112.76	74
8781661012	08/23/2022	31	885	29	\$124.41	78
8781661012	07/25/2022	30	712	24	\$103.14	77
8781661012	06/23/2022	30	647	22	\$104.80	71
8781661012	05/23/2022	31	646	21	\$99.39	61
8781661012	04/22/2022	13	398	31	\$58.42	52

The information contained in this file is intended for the confidential use by the customer and third parties authorized by the customer to receive the information. Any unauthorized use is prohibited.

PPL ELECTRIC
EXHIBIT 5

From	To	Source	KWH Delivered	KWH Delivered Usage	KWH Received	KWH Received Usage	Pk KW 1P	Pk KW 1P Usage	Status	Reading Sequence	Bill Account	Meter Number
06/21/2023	07/21/2023	Regular	16486	263	0	0	6.2	6.2	Billed	450	1049	301051447
06/05/2023	06/21/2023	Regular	16223	121	0	0	5.4	5.4	Billed	440	1049	301051447
	06/05/2023	Activation	16102	0	0	0	0	0		430	1049	301051447
04/21/2023	06/05/2023	Final	16102	141	0	0	0	0	Billed	420	1030	301051447
04/21/2023	06/05/2023	Probable (SO)	16102	141	0	0	0	0	Posted	410	1030	301051447
	06/05/2023	Work (SO)	16102	0	0	0	0	0	Posted	400	1030	301051447
04/21/2023	05/24/2023	Estimate	16031	70	0	0	3.552	3.552	Memo	380	1030	301051447
04/21/2023	05/22/2023	Regular	16077	116	0	0	8	8	Do Not Bill	390	1030	301051447
03/22/2023	04/21/2023	Regular	15961	71	0	0	3.7	3.7	Billed	370	1030	301051447
02/18/2023	03/22/2023	Regular	15890	228	0	0	5.6	5.6	Billed	360	1030	301051447
02/18/2023	02/21/2023	Regular	15721	59	0	0	11.9	11.9	Do Not Bill	350	1030	301051447
	02/18/2023	Activation	15662	0	0	0	0	0		340	1030	301051447
	02/18/2023	Probable (SO)	15662	0	0	0	0	0	Posted	330	1030	301051447
	02/18/2023	Work (SO)	15662	0	0	0	0	0	Posted	320	0	301051447
02/15/2023	02/16/2023	Final	15662	11	0	0	11.9	11.9	Billed	310	1021	301051447
02/15/2023	02/16/2023	Probable (SO)	15662	11	0	0	11.9	11.9	Posted	300	1021	301051447
	02/16/2023	Work (SO)	15662	0	0	0	11.9	0	Posted	290	1021	301051447
	02/15/2023	Activation	15651	0	0	0	2.1	0		280	1021	301051447
	02/15/2023	Probable (SO)	15651	0	0	0	2.1	0	Posted	270	1021	301051447
	02/15/2023	Work (SO)	15651	0	0	0	2.1	0	Posted	260	0	301051447
01/23/2023	02/15/2023	Final	15651	1155	0	0	11.9	11.9	Billed	250	1012	301051447
01/23/2023	02/15/2023	Probable (SO)	15651	1155	0	0	11.9	11.9	Posted	240	1012	301051447
	02/15/2023	Work (SO)	15651	0	0	0	11.9	0	Posted	230	1012	301051447
12/22/2022	01/25/2023	Estimate	12411	1016	0	0	9.9	9.9	Memo	210	1012	301051447
12/22/2022	01/23/2023	Regular	14496	3101	0	0	9.9	9.9	Billed	220	1012	301051447
11/18/2022	12/22/2022	Forced Est	11395	1016	0	0	9.9	9.9	Billed	200	1012	301051447
10/20/2022	11/18/2022	Regular	10379	867	0	0	9.9	9.9	Billed	190	1012	301051447
09/21/2022	10/20/2022	Regular	9512	952	0	0	11.6	11.6	Billed	180	1012	301051447
08/22/2022	09/21/2022	Regular	8560	775	0	0	10.1	10.1	Billed	170	1012	301051447
07/22/2022	08/22/2022	Regular	7785	885	0	0	9.6	9.6	Billed	160	1012	301051447
06/22/2022	07/22/2022	Regular	6900	712	0	0	8.7	8.7	Billed	150	1012	301051447
06/10/2022	06/22/2022	Regular	6188	277	0	0	9.4	9.4	Billed	140	1012	301051447
05/23/2022	06/10/2022	Supp Switch	5911	370	0	0	8.3	8.3	Billed	130	1012	301051447
04/22/2022	05/23/2022	Regular	5541	646	0	0	8.9	8.9	Billed	120	1012	301051447
04/09/2022	04/22/2022	Regular	4895	398	0	0	10.5	10.5	Billed	110	1012	301051447
	04/09/2022	Activation	4497	0	0	0	9.593	0		100	1012	301051447
03/23/2022	04/09/2022	Final	4497	101	0	0	9.593	9.593	Billed	90	1003	301051447
	04/09/2022	Work (SO)	4497	101	0	0	9.593	9.593	Posted	80	1003	301051447
02/23/2022	03/23/2022	Regular	4396	217	0	0	10.1	10.1	Billed	70	1003	301051447
01/25/2022	02/23/2022	Regular	4179	1664	0	0	5.8	5.8	Billed	60	1003	301051447
11/17/2021	01/25/2022	Regular	2515	2515	0	0	3.2	3.2	Billed	50	1003	301051447
	11/17/2021	Activation	0	0	0	0	0	0		40	1003	301051447
	11/17/2021	Work (SO)	0	0	0	0	0	0	Posted	30	0	301051447
	11/17/2021	Activation	0	0	0	0	0	0		20	0	301051447
	11/17/2021	Work (SO)	0	0	0	0	0	0	Posted	10	0	

PPL ELECTRIC
EXHIBIT 8

I am disputing my latest bill. I have done nothing different since I moved here and my heat is set at 69 as I cant have it high. My heat has been running since late october and my previous bills were no where near this cost. I have medical conditions that make me pass out if my unit gets too hot. My bills prior to now have been accurate. I went and looked at everybody elses meter and mine is 3000 plus kwh more than everybody elses. We all moved in april 2022. Some of these other units are 500 sq feet more than mine and have 4 plus people living there. I am a single person. There is no reason my meter should be reading way higher than everybody elses. Please fix this issue. I am on limited disability and cannot afford this bill and there is no reason why my bill should be this high.

Enclosed is copy of my latest bill.

Susan lloyd

1000 belwyck blvd apt 1107 lancaster pa 17601

Aka

1107 belwyck blvd lancaster pa 17601



We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit ppelectric.com

Meter **301051447**

Account **87816-61012**

Due Date	Amount Due
2/14/23	\$414.39

Billing Details on Back

Service to:

SUSAN LLOYD
1107 BELWYCK BLVD
LANCASTER, PA 17601

Supply	\$257.85	Usage from Dec 22 - Jan 23	\$156.54	Delivery
---------------	-----------------	----------------------------	-----------------	-----------------

NRG Retail Solutions
855-500-8703

Effective Date
6/10/22

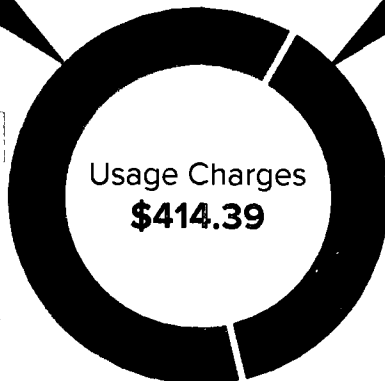
PPL Electric Utilities

Electric Chg: 3101 KWH @ \$0.08315

PPL Electric Utilities Price to Compare

\$0.14612

Use this price when comparing supplier offers.



Consider making a monthly pledge to Operation HELP to assist those in need to heat their homes.

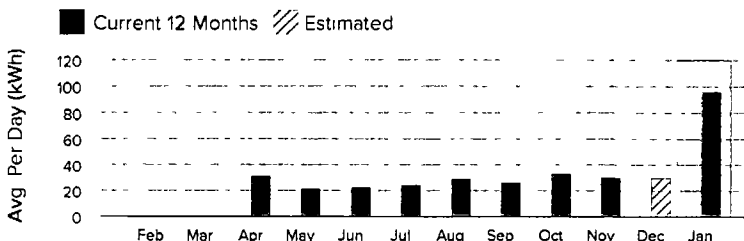
WANT TO SAVE?

Reduce heating costs by sealing air leaks with caulk, spray foam or weather stripping.

SHOP FOR ELECTRICITY

Visit PPowerSwitch.com or www.oa.state.pa.us
If you're shopping, know your contract expiration date
Account Number **87816-61012**
The price to compare is updated June 1st and December 1st
Rate RS View schedule at ppelectric.com/rates

Usage Summary



For usage and billing details, visit us online at ppelectric.com

January

Electricity Usage (kWh) Avg Temperature Avg Daily Cost

3101	37°	\$12.95
2023	2023	2023

Questions/concerns? Contact us by 2/14/23

1-800-342-5775
Visit ppelectric.com for hours of operation

Correspondence to
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392



PPL Electric Utilities

MD 01 046213 49851 H 156 A



SUSAN LLOYD
1107 BELWYCK BLVD
LANCASTER, PA 17601

Sign back of bill stub to enroll in auto

Account Number	Due Date	Amount Due
87816-61012	2/14/23	\$414.39

Amount Enclosed

□	□	□	□	□	□	□	□
---	---	---	---	---	---	---	---

Please make check payable to **PPL ELECTRIC UTILITIES**
PO BOX 419054
ST LOUIS, MO 63141-9054



046213 1/1

1/6

kWh Delivered (to Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
301051447	Jan 23	14496	3101
	Dec 22	11395	
Days Billed 32		Avg kWh/Day 96	Total Delivered 3101

Next meter reading on or about: Feb 21, 2023
 State taxes this bill: About \$1 51 PA Gross Receipts Tax: About \$9 23

Supply Details



Generation & Transmission Charges for Dec 22-Jan 23
 STANDARD OFFER (7% OFF PPL RATE)
 Electric Chg 3101 KWH @ \$0 08315 257 85
 State Sales Tax 0 00
 Gross Receipts Tax \$15 21
Total NRG Retail Solutions Charges \$257.85

For questions on these charges, please contact this supplier at



855-500-8703



NRG Retail Solutions
Customer Services
 PO Box 1532
 Houston, TX 77251-1532

General information Generation prices and charges are set by the electric generation supplier you have chosen The Public Utility Commission regulates distribution rates and services The Federal Energy Regulatory Commission regulates transmission prices and services

Understanding Your Bill

- Act 129 Compliance Rider** - Monthly charge to recover costs for energy efficiency and conservation programs approved by the PUC
- Customer Charge** - The basic service charge to partially cover costs for billing, meter reading, equipment and service line maintenance If you select a new supplier, the name, address and telephone number for both your distribution and supplier company will appear on your bill
- Distribution Charge (Delivery)** - Part of the basic service charges on every customer's bill for delivering electricity from the electric distribution company to your home or business The distribution charge is regulated by the Public Utility Commission This charge will vary according to how much electricity you use
- Kilowatt-hour (kWh)** - The basic unit of electric energy for which most customers are charged In cents per kilowatt-hour A kilowatt-hour is the equivalent of using ten 100-watt light bulbs for one hour
- kWh Delivered** - The amount of electricity we delivered to you for your use

led jjiq c

Enroll in Automatic Bill Pay

Enroll in Automatic Bill Pay (ABP) and your monthly electric payment will be automatically deducted from your bank checking account To enroll, sign and date this form and return your check payment (voided check not required) Money orders, cashier and foreign checks do not qualify for enrollment

I authorize PPL Electric Utilities to automatically deduct from the checking account as shown on my enclosed check, all future payments for the PPL Electric Utility bill account number listed on this payment stub I will notify PPL Electric Utilities if I decide to cancel this authorization

To enroll in automatic bill payment,
 Checking Account holder sign here

Date _____

Note: To enroll a savings account in automatic bill pay visit ppelectric.com/autopay

\$414.39

Billing Summary

Previous Balance	\$143 34
Payment Received Jan 18, 2023 - Thank You!	-\$143 34
Balance as of Jan 24, 2023	\$0 00
Total Supply Charges	\$257 85
Total Delivery Charges	\$156 54

Amount Due By 2/14/23

\$414.39

Account Balance \$414 39

Delivery Details



PPL Electric Utilities

Distribution Charges

Residential Rate RS for Dec 22 - Jan 23

Customer Charge	15 99
3,101 kWh at 4 6246¢ per kWh	143 41
Tax Cut and Jobs Act Credit at -8 23%	-10 18
System Improvement Charge at 5 00%	7 46
PA Tax Adj Surcharge at -0 0876%	-0 14

Total Delivery Charges \$156 54

Understanding Your Bill

- Storm Damage Expense Rider** - Monthly charge to recover certain costs to make repairs after major storms
- System Improvement Charge** - Monthly charge to recover costs for improving, repairing and replacing equipment that delivers electricity to your home or business
- Smart Meter Rider** - Monthly charge to recover costs associated with the smart meter programs approved by the PUC
- State Tax Adjustment Surcharge** - Monthly charge or credit to reflect changes in various state taxes The surcharge may vary by bill component
- Tax Cut and Jobs Act Credit** - Monthly adjustment for federal tax changes
- Type(s) of Meter Readings.**
 - Actual** - Measures your monthly electricity use based on an actual reading
 - Estimated** - Determines your monthly electricity use based on the weather and your past usage

Susan (07)

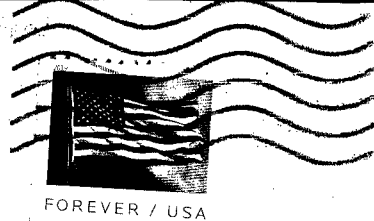
1000 Belwyck Blvd

Apt 1107

Lancaster PA
17601

HARRISBURG PA 171

30 JAN 2023 PM 2 L



PPL
827

Mausman Rd
Allentown PA
18104

18104-939227

