

**PENNSYLVANIA  
PUBLIC UTILITY COMMISSION  
Harrisburg, PA 17105-3265**

MARY AYOM	:	
	:	
v.	:	C-2022-3036975
	:	
PHILADELPHIA GAS WORKS	:	

**FINAL ORDER**

In accordance with the provisions of Section 332(h) of the Public Utility Code, 66 Pa. C.S. §332(h), the decision of Special Agent Michael J. Mroczka dated August 10, 2023, has become final without further Commission action;

THEREFORE,

IT IS ORDERED:

1. That the Formal Complaint filed by Mary Ayom in Mary Ayom v. Philadelphia Gas Works at Docket No. C-2022-3036975 is sustained.

2. That, in accordance with Section 1405(e) of the Public Utility Code, 66 Pa.C.S. § 1405(e), the payment arrangement issued by the Bureau of Consumer Services on May 5, 2019 in BCS Case No. 3698262 is reinstated and the remaining term is extended for an initial period of six months, for a total of 32 months, following the entry of a final Commission order in this case.

3. That Philadelphia Gas Works shall reconnect Complainant's gas service within 72 hours of Complainant's payment of any reconnection and/or deposit fees Philadelphia Gas Works may assess, in accordance with 66 Pa.C.S. § 1407(a) (regarding a reconnection fee) and 66 Pa.C.S. § 1404 (regarding payment of a deposit).

4. That as long as Mary Ayom maintains the terms of the reinstated payment arrangement, Philadelphia Gas Works shall not suspend or terminate her utility service except for valid safety or emergency reasons or assess late payments or finance charges against her account.

5. That, if Mary Ayom does not keep the payment schedule stated in this order, Philadelphia Gas Works is authorized to suspend or terminate her utility service in accordance with the Commission's statute and regulations.

6. That Docket No. C-2022-3036975 be marked closed.

BY THE COMMISSION,

A handwritten signature in black ink, appearing to read "Rosemary Chiavetta". The signature is written in a cursive, flowing style.

Rosemary Chiavetta  
Secretary

(SEAL)

ORDER ENTERED: September 13, 2023