

September 13, 2023

To: Secretary of Commission

RE: "EXCEPTIONS"

FOR: BRYAN GARVER v. Philadelphia Gas Works

Case # F2022-3036883

I am filing for an "EXCEPTIONS" hearing of the judgement made by Administrative Judge Arlene Ashton.

The decision that was rendered by Judge Ashton was not "JUST". I provided my documents to the Utility Commission in a timely manner, and all my documentation was accurate.

Judge Ashton made it a point that she gave me additional time from the original scheduled hearing and I stated "on the record" that I was thankful for additional time to seek legal representation. Judge Ashton made it a point to say that when I arrived at the (PGW) Headquarters that I never made contact with whom I was suppose to meet. How can I make direct contact with someone I never met nor knew. I only had "LIMITED ACCESS" TO THE LOBBY. Judge Ashton made it a point to say I went outside to take a phone call. Yet she failed to mention that I was asked to go outside by a (PGW) EMPLOYEE whom I was trying to make contact with whom I was scheduled to meet.

THAT DAY AT PGW HEADQUARTERS. SHE FAILED TO STATE THAT WHEN I CROSS EXAMINED PGW THAT SHE ADMITTED THAT I WAS HERE "TOO EARLY" YET MY APPOINTMENT TIME WAS 9:15 AM AND I ARRIVED AT 8:40 AM. I LEFT PGW TO GET TO WORK AT 10:20 AM BECAUSE SHE MADE IT CLEAR THAT SHE WAS NOT COMING OUT UNTIL SHE WAS READY.

Judge Ashton report also states that during the 2022 season my bill was "EXCESSIVELY HIGH" WHEN I DID NOT HAVE A WORKING HEATER. DESPITE HAVING A STOVE, I ONLY COOK FOR (1) PERSON AND I HAVE A DRYER THAT I NEVER USED (BRAND NEW) DURING THE WINTER OF 2021-2022 SEASON. I WAS GIVEN A NEW METER IN MARCH 2023 AND I'VE HAD NO ISSUES WITH "HIGH" USAGE AS I DID WITH THE ORIGINAL EXCHANGE OF METERS. MULTIPLE NEIGHBORS HAVE SINCE FILED CLAIMS AND HAVE HAD THEIR METERS EXCHANGED ON HARVEY ST + POLASKI AVE (MY STREET).

MY REASON FOR THIS "EXCEPTIONS" IS NOT ~~FOR~~ FAIR ACCESS TO BOARD. I DO HAVE USAGE (NATURAL GAS) COMING INTO MY HOME BUT NOT THE "EXCESSIVE RATES" I WAS BEING CHARGED IN 2021-2022 SEASON. I SHOULD HAVE A "UTILITY BILL" BUT NOT A \$2,300.00 BILL. AT THE MINIMUM PGW AND MYSELF SHOULD SHARE IN THIS MATTER. I BELIEVE AND KNOW THAT THEIR EQUIPMENT (METER) WAS "INACCURATE AND MALFUNCTIONED."

PLEASE REVIEW MY CASE AND REVIEW PGW METER EXCHANGES THROUGHOUT PHILADELPHIA AND ESPECIALLY MY RESIDENTIAL BLOCK OF (5900 PULASKI AVE). TO SEE THE ADDITIONAL METER EXCHANGES BECAUSE WE "QUESTIONABLE EXCESSIVELY HIGH BILLS".

I AM WILLING TO NEGOTIATE A "SETTLEMENT" WITH PGW BUT NOT THE OFFER THEY MADE WHICH WAS PAY HALF UPFRONT AND THE BALANCE OVER TIME. I AM WILLING TO WORK WITH PGW TO DO THE RIGHT THING FOR A CUSTOMER WHO MORE THAN 30 YRS AND HAS NEVER HAD PASSED ISSUES UNTIL THEY CHANGED MY ORIGINAL METER BEFORE GIVING ME MY THIRD METER THAT I'M ACTUALLY FINE WITH MY MOST RECENT BILLS.

THE "EXCEPTIONS" SHOULD AND HOPEFULLY BE "GRANTED".

BRYAN E. GAMER

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