



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120
<http://www.puc.pa.gov>

September 19, 2023

A-6425601
A-2023-3040184

DAVID P TEMPLE ESQUIRE
GALLAGHER & TURCHI PC
1600 MARKET STREET SUITE 1320
PHILADELPHIA PA 19103

Re: Application of Gentle Options NEMT LLC, 5042 Germantown Avenue, Suite 1F,
Philadelphia, Philadelphia County, Pennsylvania 19144. (215) 853-7723

To Whom It May Concern:

The purpose of this Letter is to advise you that your application has been reviewed and approved by the Pennsylvania Public Utility Commission (Commission). However, before you begin operations, you must file with the Commission all of the information listed in paragraphs (a) and (b) below. **You cannot operate under the approved motor carrier rights set forth in this Letter until all of the information listed below is filed with, and approved by, the Commission.** Once the information listed below is received and approved by the Commission, you will receive a Certificate of Public Convenience, with **PUC No. A-6425601** which authorizes you to begin operating under the motor carrier rights set forth in this Letter.

- a.** An acceptable **Form E** filed by an insurance company which is evidence of bodily injury and property damage liability insurance. **Your insurance company must file a Form E with the exact name of the applicant as it appears on this Letter – Gentle Options NEMT LLC** You should also advise your insurance company to place the following numbers at the top of your insurance form: **A-2023-3040184 and A-6425601. Insurance filings are accepted online via NIC Insurance Filings at www.nicinsurancefilings.com.**
- b.** Email **tariff draft** to: RA-PCTARIFFILING@pa.gov. **DO NOT E-File unapproved tariffs. Call (717) 214-7155 for assistance.**

Upon issuance of a Certificate of Public Convenience you are granted the right to operate as follows:

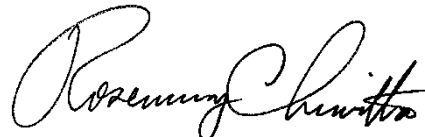
To transport, as a common carrier, by motor vehicle, persons in paratransit service, from points in the City and County of Philadelphia and the County of Delaware to points in Pennsylvania and return; and persons who receive personal care services (PCS) or other home care services reimbursed by a Medical waiver program or other public payment program from Gentle Options NEMT LLC, from points in the Counties of Bucks, Montgomery and Chester Counties to points in Pennsylvania and return.

FAILURE TO COMPLY WITH ANY PROVISION OF THIS LETTER WITHIN SIXTY (60) DAYS OF THE DATE OF THIS LETTER WILL RESULT IN THE DISMISSAL OF THE APPLICATION AND REQUIRE THE FILING OF A NEW APPLICATION AND FILING FEE.

You should become familiar with the requirements of 52 Pa. Code as applicable to the **Gentle Options NEMT LLC** must be reported to the Commission by filing a Change of Address Form. This form can be found on the Commission's website. Failure to comply with all applicable requirements may subject the carrier to penalties, including fines, suspension of operating rights or cancellation of authority. Title 52 of the Pennsylvania Code may be accessed at www.pacode.com.

If you are dissatisfied with the resolution of this matter, you may, as set forth in 52 Pa. Code §5.44, file a petition with the Commission within twenty (20) days of the date of this Letter.

Very truly yours,



Rosemary Chiavetta
Secretary

Contact: Insurance (717-787-1227)
Tariff (717-214-7155)
Safety (717-787-7598)

ALL Parties to proceedings pending before the Commission are advised to open and use an e-filing account through the Commission's website. If a filing

contains confidential or proprietary material, the filing is required to be submitted by overnight delivery.