

Dennis Stecko  
490 Edna Road  
Adamsburg, Pa.  
724-527-1720  
September 13, 2023

Rosemary Chiavetta, Esquire  
Secretary  
Pa Public Utility Commission  
P.O. Box 3265  
Harrisburg, Pa. 7105-3265

RCVD PUC SEC BUR  
SEP 18 2023 AM 10:30

Re: Docket No. C2023-3042239

Secretary Chiavetta:

The reply from Reger Rizzo Darnall LLP does not address the following:

1. After having no major electrical problems with overloads since 1979 West Penn changed the transformer (just a couple weeks prior to April 1<sup>st</sup>) serving my house and a major failure occurred.
2. The transformer was changed, and the West Penn workers believed the transformer only serviced a garage and were not aware that my house was on the transformer.
3. West Penn Power, knowing that power spikes will damage customers' equipment, has knowingly not done anything to prevent the damage that occurred.

It is known that trees falling on power lines will cause voltage spikes and affect downstream connected low voltage transformers. The damage to my equipment as listed in my letter of April 10<sup>th</sup> consisted of low voltage transformers being fried. The incoming West Penn transformer should have had protection to prevent the voltage spike that damaged my equipment. I believe that West Penn Power has liability for this damage.

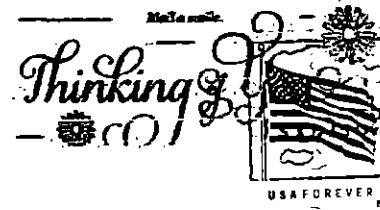
Dennis Stecko

Copy to: Margaret A. Morris, Esq.  
Via email  
mmorris@regerlaw.com



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SECRETARY  
PA. PUBLIC UTILITY COMMISSION  
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17105-326565

