

**PENNSYLVANIA  
PUBLIC UTILITY COMMISSION  
Harrisburg, PA 17105-3265**

Stephanie Jenkins	:	
	:	
v.	:	C-2023-3038917
	:	
Philadelphia Gas Works	:	

**FINAL ORDER**

In accordance with the provisions of Section 332(h) of the Public Utility Code, 66 Pa. C.S. §332(h), the decision of Deputy Chief Administrative Law Judge Christopher P. Pell dated September 5, 2023, has become final without further Commission action;

THEREFORE,

IT IS ORDERED:

1. That the Complaint of Stephanie D. Jenkins against Philadelphia Gas Works at Docket No. C-2023-3038917 is sustained.
2. That Philadelphia Gas Works is hereby assessed a penalty of One Thousand Dollars (\$1,000) because the Respondent failed to provide the Complainant with reasonable service in violation of Section 1501 of the Public Utility Code. 66 Pa.C.S. § 1501.
3. That within thirty (30) days of the Commission’s Final Order in this case, Philadelphia Gas Works shall pay a civil penalty in the amount of One Thousand Dollars

(\$1,000) by sending a certified check or money order payable to the Commonwealth of Pennsylvania addressed to:

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
400 North Street  
Harrisburg, PA 17120

4. That if Philadelphia Gas Works fails to make the civil penalty payment within thirty (30) days of the entry date of the Final Commission Order, it is further ordered that the Bureau of Administrative Services, Assessment Section, shall refer this matter to the Pennsylvania Office of Attorney General for collection of the total amount set forth above for appropriate action.

5. That upon payment of the penalty, the Secretary shall mark this docket closed.

BY THE COMMISSION,



Rosemary Chiavetta  
Secretary

(SEAL)

ORDER ENTERED: October 10, 2023