

September 25, 2023

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, Pa 17120

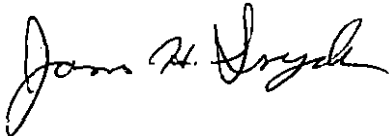
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SEP 28 2023 AM 10:27

C-2023 -3042334

Rosemary:

I received Mr. Gruin letter on September 14, 2023. I am appealing the response from Attorney Gruin who represents PAWC. As I stated in my August 19, 2023, complaint. (Copy Enclosed) The wastewater lines from my address go to PAWC water treatment plant off Cedar Avenue, Scranton, Pa 18505. My wastewater lines should go through lower Moosic, and I would then be charged a fair flat rate per quarter as other Moosic Residents. As I stated in my letter enclosed, all my water DOES NOT go into the wastewater lines for which I am charged. I feel I am unjustly being charged more than other Moosic borough residents as far paying for improvements with PAWC buying the wastewater property from The Scranton Sewer Authority in 2016. PAWC gives the Lackawanna River Basin Sewer Authority my total monthly usage of water. I feel the outrageous fees I am being charged starts from my property sewer line and goes to the PAWC wastewater plant. I am asking to pay my fair share and not overly excessive amount of sewer/water. Your help with my complaint will be appreciated.

Sincerely,



James H. Snyder  
904 O Henry Close  
Moosic, Pa 18507

CC: File

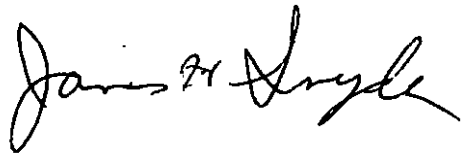
Attorney Michael A. Gruin

Pennsylvania Public Utility Commission-Formal Complaint

August 19, 2023

1. My wife Mary Ann & I, who are both Senior Citizens, and on a fixed income, are being unjustly charged excessive Sewer rates based on our **"TOTAL"** water bill per month. All of our water we purchased from Pennsylvania American Water does **"NOT"** go into the sewer system to be processed. We drink a lot of water from our water dispenser in our refrigerator, and we water indoor & outdoor plants. As residents of Moosic Borough, we are being charged a different and totally higher sewer bill than the other residents of Moosic Borough. We **ALL** pay the same tax rate, and as such we all should pay the same sewer fees. This is total discrimination! Attached is a copy of my last sewer bill which I paid. For two months it was **\$317.43**. The Senior Citizen Account, copy enclosed for a yearly rate which the rest of Moosic Borough Residents are paying is: **\$272.00**. As you can see, I am on pace to pay for the year a reasonable amount of sewer fee of over: **\$1,900**. The \$1900, less the other Moosic Residents fee, \$272, I am paying **\$1662 more a year!** This is unfair as a Resident in Moosic with this two-tier paying system. Please charge us the ANNUAL flat fee of \$272.00.

Sincerely,



James H. Snyder

904 O Henry Close

Moosic, Pa 18507

Jim Snyder  
904 O Henry Close  
Moosic, Pa 18507

LEHIGH VALLEY PA 180

26 SEP 2023 PM 3 L



ROSEMARY CHIAVETTA, SECRETARY  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
COMMONWEALTH KEYSTONE BUILDING  
400 NORTH STREET, SECOND FLOOR  
HARRISBURG, PA 17120

17120-007999

