



pecoSM

AN EXELON COMPANY

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Philadelphia, PA 19103

October 20, 2023

VIA E-Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

RE: Proposed Revisions to Electric Service Tariff, Customer Care & Billing (“CC&B”) Implementation

Dear Secretary Chiavetta:

PECO Energy Company (“PECO”) is planning to upgrade its current Customer Information Management System (“CIMS”) to a new customer information system, Oracle’s Customer Care and Billing (“CC&B”), in early 2024. To that end, PECO submits Electric Tariff No. 7, Supplement No. 36 with an effective date of January 16, 2024. Concurrent with this filing, PECO is also making a similar filing to its Electric Choice Supplier Coordination Tariff.

The proposed changes are required to support applicable convergence of existing business processes and functionality.

Thank you for your assistance in this matter and please direct any questions regarding the above to Megan McDevitt, Senior Manager, Retail Rates at 267-533-1942 or via email: megan.mcdevitt@exeloncorp.com.

Sincerely,

Attachment

CC: Paul Diskin, Bureau of Technical Utility Services (via e-mail only)
Marissa Boyle, Bureau of Technical Utility Services (via e-mail only)
David Huff, Bureau of Technical Utility Services (via e-mail only)

**Proposed Changes to
PECO Energy Electric Service Tariff
Supplement No. 36**

Information furnished with the filing of rate changes under 52 Pa. Code, Section 53.52(a).

(a)(1) The specific reason for each change.

PECO is proposing minor tariff changes in alignment with its plan to upgrade its current Customer Information Management System (“CIMS”) to a new customer information system, Oracle’s Customer Care and Billing (“CC&B”). The implementation is currently scheduled for January of 2024.

The proposed tariff changes are summarized as follows:

1. PECO will eliminate Billing On Supplier Switch (aka “BOSS Billing”) and no longer generate a bill for every Electric Generation Supplier (“EGS”) enrollment or drop. Instead of receiving multiple bills in the same billing period, customers will now receive on-cycle bills that reflect all customer EGS switches within that billing period. (Supplier switching timelines will not change, and PECO will not limit the number of times that a customer may switch suppliers per billing period beyond the number of switches permitted by the existing Pennsylvania accelerated switching rules.)
2. For Customer Choice purposes, PECO will replace the use of the customer’s account number with a new “Electric Choice ID.” EGSs will use this unique Choice ID for all supplier enrollments, drops, and historical usage requests. PECO will modify its Eligible Customer List by replacing customers’ account numbers with Choice ID numbers. (Customers receiving both electric and gas distribution service from PECO will have two unique Choice IDs, one for electric and another for gas.)
3. PECO will no longer apply late fees to unpaid balances on final bills.

PECO has leveraged the existing CC&B platform used by its Maryland-based affiliate, Baltimore Gas and Electric (BGE), as a starting point for its own implementation. The above tariff changes are required to support applicable convergence of existing business processes and functionality.

(a)(2) The total number of customers served by the utility.

The total number of electric customers served by PECO was 1,700,477 as of May 31, 2023.

(a)(3) A calculation of the number of customers, by tariff subdivision, whose bills will be affected by the change.

These changes impact all customers.

(a)(4) The effect of the change on the utility's customers.

1. Customers will see all of their supplier switches within a single bill period on the same on-cycle bill and will no longer receive short period bills within the period.
2. Customers will need to provide their Electric Choice ID to EGSs instead of their PECO account number. PECO will display each customer's Electric Choice ID in the "Shopping Information Box" on Page 2 of its bill.
3. Customers who do not remit payment for the balance on their final bill by the due date will no longer be assessed a late fee by PECO on that balance.

(a)(5) The effect, whether direct or indirect, of the proposed change on the utility's revenue and expenses.

1. PECO expects the elimination of BOSS Billing to reduce ongoing O&M expenses for bill print by approximately \$11,000 per month.
2. PECO does not expect the use of a Choice ID to impact revenues or expenses.
3. PECO expects minimal to no impact on revenues from no longer applying late fees to unpaid balances on final bills.

(a)(6) The effect of the change on the service rendered by the utility.

These tariff changes will not impact the service rendered by PECO.

(a)(7) A list of factors considered by the utility.

Please refer to the response to Question (a)(1) above.

(a)(8) Studies undertaken by the utility in order to draft its proposed change.

No studies were conducted.

(a)(9) Customer polls taken and other documents, which indicate customer acceptance and desire for the proposed change.

No customer polls were taken.

(a)(10) Plans the utility has for introducing or implementing the changes with respect to its customers.

PECO's system upgrade will have impacts on customers beyond those driving the proposed tariff changes, including changes to customer account numbers. PECO currently expects customer outreach regarding the billing system update to begin in late November. This will include a postcard mailing to each customer which will include a URL pointing to a related, dedicated page on PECO.com. The web page will outline specific customer impacts, related timing, and Frequently Asked Questions.

(a)(11) F.C.C., or FERC or Commission orders or rulings applicable to the filings.

No such orders or rulings are applicable to this filing.

PECO Energy Company

Electric Service Tariff

COMPANY OFFICE LOCATION

2301 Market Street

Philadelphia, Pennsylvania 19103

For List of Communities Served, See Page 4.

Issued October 20, 2023

Effective January 16, 2024

**ISSUED BY: M. A. Innocenzo – President & CEO
PECO Energy Distribution Company
2301 MARKET STREET
PHILADELPHIA, PA. 19103**

NOTICE

LIST OF CHANGES MADE BY THIS SUPPLEMENT

RULES AND REGULATIONS – 14.7 METER READING INTERVALS – First Revised Page No. 25

Modified from short period billing on supplier switch to reflection of multiple supplier switches within a single monthly bill.

RULES AND REGULATIONS – 17.5 LATE FEES AND COLLECTIONS COSTS – First Revised Page No. 27

Modified to indicate that the Company will not apply late fees to final bills.

RULES AND REGULATIONS – 23.3 EGS SWITCHING – First Revised Page No. 33

Replaced account number with Electric Choice ID number.

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14.4 POWER FACTOR MEASUREMENT. For customers for whom the Company is providing metering and meter reading or Advanced Meter Services, the Company reserves the right to measure the power factor of the customer's load, either by test or by permanently installed instruments. For customers for whom an AMSP is providing Advanced Meter Services, the Company reserves the right to require such AMSP to measure the power factor of the load of the customer on the same basis the Company measures the power factor of customers for which the Company provides metering and meter reading or Advanced Meter Services.

14.5 REVERSE REGISTRATION. The Company may, by ratchet or other device, control its meters to prevent reverse registration.

14.6 ESTIMATED USAGE. The kilowatt-hours and billing demands to be paid for may be determined by computation instead of by measurement in the case of installations having a fixed load or demand value controlled to operate for a definite number of hours each day.

14.7 METER READING INTERVALS. The Company will read its meters in accordance with Appendix C to the Joint Petition for Full Settlement and at scheduled regular intervals of one month. Monthly customer usage will not be prorated for seasonality. For customers for whom it provides Consolidated EDC Billing or Separate EDC Billing, the Company will render standard bills for the recorded use of service based upon the time interval between meter readings. EGS & EDC charges shall be based on the EDC defined meter reading route schedules. Only those bills which cover a period of service of less than 26 days or more than 35 days will be prorated. The Company will reflect multiple supplier switches within a single monthly bill to ensure a customer can switch their electric service in accordance with the accelerated switching process final omitted rulemaking order that amends 52 Pa. Code, Ch. 57.172 – 57.179. See Dockets No. L-2014-2409383 and P-2014-2446292. (C)

14.8 ESTIMATED USAGE. For customers for whom the Company provides meter reading or Advanced Meter Reading Services, the Company shall estimate the amount of service supplied to premises where access to the meter is not available or if such estimate is necessary, and to installations at remote locations when warranted by the type of installation, regularity of usage, or other circumstances. For customers for whom it provides Consolidated EDC Billing or Separate EDC Billing, the Company will render bills in standard form based on such estimate and so marked, for the customer's acceptance. Meter readings will be secured from time to time and billing will be revised when they disclose that the estimate failed to approximate the actual usage. For residential customers, an actual meter reading will be obtained at least every six months in accordance with Commission regulations.

14.9 CUSTOMER SELECTED ADVANCED METERS. A customer may request either PECO Energy or an AMSP to have an Advanced Meter installed and have Advanced Meter Services provided pursuant to Appendix C of the Joint Petition for Full Settlement and any applicable rules adopted by the Commission. For an advanced meter to be deployed in the PECO Energy service territory, it must be included in the Commission's Advanced Meter Catalog, and indicated as eligible for deployment in the PECO Energy territory.

14.10 MANUAL METER READING FEE Upon customer request, the Company will secure an in-person meter reading to confirm the accuracy of an automatic meter reading when a customer disconnects service or a new service request is received. The fee is \$45 and the Company will include this fee on the customer's or applicant's bill.

15. DEMAND DETERMINATION

15.1 MEASURED DEMANDS. Measured demands may be quantified by recording or indicating instruments showing, unless otherwise specified, the greatest 30-minute rate-of-use of energy, provided that in the case of hoists, elevators, welding machine, electric furnaces, or other installations where the use of electricity is intermittent or subject to violent fluctuation the demand may be fixed by special determination.

15.2 DEMAND DETERMINATION.

(a) Special Determination. Where charges specified in this Tariff are based upon the customer's demand, it is intended that such demand shall fairly represent the customer's actual demand that the Company must stand ready to serve. In the case of installations where the customer's regular use of service in the ordinary course of the customer's business is such that measurement over a thirty-minute interval does not result in a fair or equitable measure of the customer's demand, then the demand may be estimated from the known character of use and the rating data of the equipment connected, or from special tests. The intent of this provision is that the demand so determined shall fairly represent the demand that the Company must stand ready to serve.

(b) Demand Waiver. When a customer wishes to conduct a test of equipment or process that is not part of the customer's normal operations, the customer may request that the Company waive the demand caused by that test, if that demand is the highest measured demand in the billing month. The Company will agree to such a waiver if the following conditions are met:

1. The Company's metering is of a type which allows for the determination of 30-minute demands; and
2. The customer's request is in writing, and is received by the Company at least 15 business days before the date of the commencement of the proposed test. The request must specify the nature of the test, the size of the loads to be tested and the starting and ending times; and
3. The Company determines that the tests are not a part of the customer's normal operations; and
4. The test will not last for more than twelve (12) consecutive hours; and
5. The customer has not conducted a test and received a demand waiver for a test pursuant to this rule within one year of the proposed test.

Upon receipt of a request for a demand waiver, the Company will inform the customer in writing within fifteen (15) days of receipt of the customer's request whether it will grant the proposed waiver

(C) Denotes Change

RULES AND REGULATIONS (continued)

17. BILLING AND STANDARD PAYMENT OPTIONS

17.1 BILLING PERIOD. Billing for service will be based upon the amount of use and the time interval of its delivery. The customer will be billed in accordance with rule 14.7. Rate values stated for direct application to monthly billing periods will be adjusted when time elapsed between readings is substantially greater or less than a month.

17.2 BILLING OPTIONS. A customer may select one of the following three billing options as communicated to PECO by the customer's supplier: (1) Consolidated EDC Billing; (2) Consolidated EGS Billing; and (3) Separate EDC/EGS Billing, as those terms are defined herein. If a customer does not make a selection, the customer shall receive Consolidated EDC Billing. When the Company provides Consolidated EDC Billing or Separate EDC Billing, it will comply with the terms and conditions of the Electric Generation Supplier Coordination Tariff. For customers who receive both electric and gas service from the Company, the Company will issue a bill that contains charges for both of these services.

17.3 PAYMENT.

(a) The Company's bills to customers are payable upon presentation. Payment for service received must be made on or before the due date shown on the bill. The due date shall be determined by the Company and shall be not less than twenty days from the date of transmittal of the bill for Rates R, R-H, RS-2, POL and GS (excluding Summary Billing Accounts). The due date shall be not less than 15 days from the date of transmittal of the bill for all other rates, including Summary Billing Accounts. Notwithstanding the foregoing, the due date may be up to thirty days for accounts (including Summary Billing Accounts) with the United States of America, the Commonwealth of Pennsylvania, or any of their departments, political subdivisions, or instrumentalities. The Company may allow a reasonable amount of additional time for payment of bills on industrial and commercial accounts of creditworthy customers. If the due date that appears on a customer's bill falls on a Saturday, Sunday, bank holiday, or any other day when the offices of the Company which regularly receive payments are not open to the general public, the due date shall be extended to the next business day. The payment period will not be extended because of the customer's failure to receive a bill unless said failure is due to the fault of the Company.

(b) Payment may be made at any commercial office of the Company or at any authorized payment agency. The customer bears the risk of delivery of payment tendered on or after the date contained in any termination notice sent to the customer.

(c) The Company may require that a customer that is not creditworthy tender payment by means of a certified, cashier's, teller's, or bank check, or by wire transfer, or in cash or other immediately available funds.

(d) A customer must pay the undisputed portion of disputed bills under investigation. The Company will apply this rule to the disputed portion of disputed bills, if, and only if: (1) the Company has made diligent and reasonable efforts to investigate and resolve the dispute; (2) the result of the investigation is that the Company determines that the customer's claims are unwarranted or invalid; (3) the Commission and/or the Bureau of Consumer Services has decided a formal or informal complaint in the Company's favor and no timely appeal is filed, and (4) the customer nevertheless continues to dispute the same manner in bad faith.

17.4 PAYMENT PROCESSING. When the Company is providing Consolidated EDC Billing, Default Service or Separate EDC Billing, and the customer remits a partial payment to the Company, the payment will be applied as follows:

1. Any past due balances including those for prior PECO basic service charges, for prior EGS receivables purchased by the Company, for prior installment amounts on payment agreements, and also for any reconnection charges.
2. Any current charges including those for PECO basic service charges, for current EGS receivables purchased by the Company, and for current installment amounts on payment agreements.
3. Non-basic service charges.

17.5 LATE FEES AND COLLECTION COSTS. If payment is made at a Company office or authorized payment agency after the due date shown on the bill, a late fee will be added to the unpaid balance until the entire bill is paid. If payment is made by mail, the late fee will be added if the payment is received by the Company more than five days after the due date shown on the bill. For Rates R, R-H, RS-2, POL and GS this late fee will be 1-1/2 % per month; for all other rates the late fee will be 2% per month. The Company will not apply late fees to Final Bills as defined in Tariff Rule 20.2. If the Company files suit to collect a delinquent balance on an account (whether active or inactive) or to ensure payment of current bills, the customer will be required to pay the Company's out of pocket court costs (including filing, service, and witness fees) as ordered by the court and such costs will be added to commercial and industrial accounts. (C)

17.6 BUDGET BILLING.

(a) At the option of a customer receiving residential service under Rates R, R-H, RS-2, and GS, an estimated total bill for all service to be received by the customer over a twelve month period may be budgeted over the period and an average bill rendered monthly for payment each month. Any difference between the budgeted amounts so paid and the actual charges for a twelve month budget period will at the customer's option, either be amortized over the next twelve months or incorporated into the 12th month bill. Absent an indication of preference from the customer, the debit or credit will be amortized. Budget billing may be discontinued upon the customer's request at which time any difference between budget billing amounts and actual charges becomes due and payable. If a monthly budget bill is not paid, a late fee will be added to the unpaid balance of actual charges on the next billing date in accordance with Rule 17.3 and 17.5. Any such late fee will be calculated based on the lesser of budget billing arrears and actual charged arrears. The Company may also arrange budget billing for creditworthy commercial and industrial customers.

(b) When the Company provides Consolidated EDC Billing, the EGS's charges will be included in the customer's Budget Billing Plan.

(C) Denotes Change

RULES AND REGULATIONS (continued)

23. EGS SWITCHING

23.1 PECO Energy will accommodate requests by customers to switch EGSs on active accounts and pending active (Instant Connect) accounts in accordance with this Rule 23, Commission Order M-2014-2401085, and other applicable Commission Orders.

23.2 To switch to a new EGS, a customer must inform the new EGS. Customers that wish to switch are not required to contact PECO Energy to initiate a switch; PECO Energy will only switch a customer in accordance with Rule 23.

23.3 To enable a new EGS to complete a switch, a customer must provide to the new EGS the customer's PECO Energy Electric Choice ID number as it appears on the customer's PECO Energy monthly bill. (C)

23.4 If a Customer contacts the Company to discontinue electric service and indicates that the Customer will be relocating outside of the Company's service territory, the Company will notify the current EGS of the Customer's discontinuance of service for the account at the Customer's location. If relocating within the Company's service territory the Company will seamlessly move the current EGS to the new location if all qualifications are met in accordance with PUC Order M-2014-2401085.

23.5 A switch to an EGS will be effective 3 business days after the enrollment request is processed, provided the enrollment request includes valid customer information as required by the controlling provisions of the Supplier Tariff. Upon receiving valid notice to switch an EGS, the Company shall notify the customer's existing EGS that such a request has been made.

23.6 If and when a customer's EGS discontinues its supply in the event of bankruptcy, loss of license, or similar occurrence, or if a Customer is dropped by its EGS for non-payment or other reason then the customer may select a new EGS. The customer will receive its energy supply from PECO Energy until the switch becomes effective.

23.7 Nothing in this Rule 23 shall be interpreted to preclude EGSs from entering into agreements for supply with a term of service of one month. EGSs may enter into agreements for longer.

23.8 The Company will send Release of Information packets to all new customers (except for customer with demands greater than 500kW), which information will provide customers the opportunity to authorize the release of their confidential account information. PECO annually notifies customers that they can change this authorization. Every three years, in accordance with PUC Docket No. M-2010-2183412, PECO will re-solicit its entire customer base (except for customer with demands greater than 500kW) for the purpose of opting out of disclosing information.

24. LOAD DATA EXCHANGE

24.1 PECO Energy will provide to a customer or the customer's designated EGS or authorized consultant, all available data from the meter once each calendar year for no fee. The exchange of data among PECO Energy, EGSs, and customers shall be in accordance with the Supplier Tariff and the Final Consensus Plan for Electronic Data Exchange Standards for Electric Deregulation in the Commonwealth of Pennsylvania, as approved by the Commission.

(C) Denotes Change

Supplement No. 36 to
ELECTRIC PA P.U.C NO. 7

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PECO Energy Company

Electric Service Tariff

COMPANY OFFICE LOCATION

2301 Market Street
Philadelphia, Pennsylvania 19103

For List of Communities Served, See Page 4.

Issued October 20, 2023

Effective January 16, 2024

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ISSUED BY: M. A. Innocenzo – President & CEO
PECO Energy Distribution Company
2301 MARKET STREET
PHILADELPHIA, PA. 19103

NOTICE

PECO Energy Company

Supplement No. 36 to
Tariff Electric Pa. P.U.C. No. 7
Thirty-Fifth Revised Page No. 1
Supersedes Thirty-Fourth Revised Page No. 1

LIST OF CHANGES MADE BY THIS SUPPLEMENT

RULES AND REGULATIONS – 14.7 METER READING INTERVALS – First Revised Page No. 25
Modified from short period billing on supplier switch to reflection of multiple supplier switches within a single monthly bill.

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Modified to indicate that the Company will not apply late fees to final bills.

RULES AND REGULATIONS – 23.3 EGS SWITCHING – First Revised Page No. 33
Replaced account number with Electric Choice ID number.

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Deleted: **Provision for Recovery of Universal Service Fund Charge – 2nd Revised Page No. 42**
Reflects annual update to USFC. ¶
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Rate R – Residence Service – 11th Revised Page No. 51
Variable Distribution Charge increased to reflect annual update to USFC. ¶
¶
Rate RH – Residential Heating Service – 11th Revised Page No. 52
Variable Distribution Charge increased to reflect annual update to USFC. ¶

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14.7 METER READING INTERVALS. The Company will read its meters in accordance with Appendix C to the Joint Petition for Full Settlement and at scheduled regular intervals of one month. Monthly customer usage will not be prorated for seasonality. For customers for whom it provides Consolidated EDC Billing or Separate EDC Billing, the Company will render standard bills for the recorded use of service based upon the time interval between meter readings. EGS & EDC charges shall be based on the EDC defined meter reading route schedules. Only those bills which cover a period of service of less than 26 days or more than 35 days will be prorated. The Company will reflect multiple supplier switches within a single monthly bill to ensure a customer can switch their electric service in accordance with the accelerated switching process final omitted rulemaking order that amends 52 Pa. Code, Ch. 57.172 – 57.179. See Dockets No. L-2014-2409383 and P-2014-2446292.

14.8 ESTIMATED USAGE. For customers for whom the Company provides meter reading or Advanced Meter Reading Services, the Company shall estimate the amount of service supplied to premises where access to the meter is not available or if such estimate is necessary, and to installations at remote locations when warranted by the type of installation, regularity of usage, or other circumstances. For customers for whom it provides Consolidated EDC Billing or Separate EDC Billing, the Company will render bills in standard form based on such estimate and so marked, for the customer's acceptance. Meter readings will be secured from time to time and billing will be revised when they disclose that the estimate failed to approximate the actual usage. For residential customers, an actual meter reading will be obtained at least every six months in accordance with Commission regulations.

14.9 CUSTOMER SELECTED ADVANCED METERS. A customer may request either PECO Energy or an AMSP to have an Advanced Meter installed and have Advanced Meter Services provided pursuant to Appendix C of the Joint Petition for Full Settlement and any applicable rules adopted by the Commission. For an advanced meter to be deployed in the PECO Energy service territory, it must be included in the Commission's Advanced Meter Catalog, and indicated as eligible for deployment in the PECO Energy territory.

14.10 MANUAL METER READING FEE Upon customer request, the Company will secure an in-person meter reading to confirm the accuracy of an automatic meter reading when a customer disconnects service or a new service request is received. The fee is \$45 and the Company will include this fee on the customer's or applicant's bill.

15. DEMAND DETERMINATION

15.1 MEASURED DEMANDS. Measured demands may be quantified by recording or indicating instruments showing, unless otherwise specified, the greatest 30-minute rate-of-use of energy, provided that in the case of hoists, elevators, welding machine, electric furnaces, or other installations where the use of electricity is intermittent or subject to violent fluctuation the demand may be fixed by special determination.

15.2 DEMAND DETERMINATION.

(a) Special Determination. Where charges specified in this Tariff are based upon the customer's demand, it is intended that such demand shall fairly represent the customer's actual demand that the Company must stand ready to serve. In the case of installations where the customer's regular use of service in the ordinary course of the customer's business is such that measurement over a thirty-minute interval does not result in a fair or equitable measure of the customer's demand, then the demand may be estimated from the known character of use and the rating data of the equipment connected, or from special tests. The intent of this provision is that the demand so determined shall fairly represent the demand that the Company must stand ready to serve.

(b) Demand Waiver. When a customer wishes to conduct a test of equipment or process that is not part of the customer's normal operations, the customer may request that the Company waive the demand caused by that test, if that demand is the highest measured demand in the billing month. The Company will agree to such a waiver if the following conditions are met:

1. The Company's metering is of a type which allows for the determination of 30-minute demands; and
2. The customer's request is in writing, and is received by the Company at least 15 business days before the date of the commencement of the proposed test. The request must specify the nature of the test, the size of the loads to be tested and the starting and ending times; and
3. The Company determines that the tests are not a part of the customer's normal operations; and
4. The test will not last for more than twelve (12) consecutive hours; and
5. The customer has not conducted a test and received a demand waiver for a test pursuant to this rule within one year of the proposed test.

Upon receipt of a request for a demand waiver, the Company will inform the customer in writing within fifteen (15) days of receipt of the customer's request whether it will grant the proposed waiver

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PECO Energy Company

RULES AND REGULATIONS (continued)

17. BILLING AND STANDARD PAYMENT OPTIONS

17.1 BILLING PERIOD. Billing for service will be based upon the amount of use and the time interval of its delivery. The customer will be billed in accordance with rule 14.7. Rate values stated for direct application to monthly billing periods will be adjusted when time elapsed between readings is substantially greater or less than a month.

17.2 BILLING OPTIONS. A customer may select one of the following three billing options as communicated to PECO by the customer's supplier: (1) Consolidated EDC Billing; (2) Consolidated EGS Billing; and (3) Separate EDC/EGS Billing, as those terms are defined herein. If a customer does not make a selection, the customer shall receive Consolidated EDC Billing. When the Company provides Consolidated EDC Billing or Separate EDC Billing, it will comply with the terms and conditions of the Electric Generation Supplier Coordination Tariff. For customers who receive both electric and gas service from the Company, the Company will issue a bill that contains charges for both of these services.

17.3 PAYMENT.

- (a) The Company's bills to customers are payable upon presentation. Payment for service received must be made on or before the due date shown on the bill. The due date shall be determined by the Company and shall be not less than twenty days from the date of transmittal of the bill for Rates R, R-H, RS-2, POL and GS (excluding Summary Billing Accounts). The due date shall be not less than 15 days from the date of transmittal of the bill for all other rates, including Summary Billing Accounts. Notwithstanding the foregoing, the due date may be up to thirty days for accounts (including Summary Billing Accounts) with the United States of America, the Commonwealth of Pennsylvania, or any of their departments, political subdivisions, or instrumentalities. The Company may allow a reasonable amount of additional time for payment of bills on industrial and commercial accounts of creditworthy customers. If the due date that appears on a customer's bill falls on a Saturday, Sunday, bank holiday, or any other day when the offices of the Company which regularly receive payments are not open to the general public, the due date shall be extended to the next business day. The payment period will not be extended because of the customer's failure to receive a bill unless said failure is due to the fault of the Company.
- (b) Payment may be made at any commercial office of the Company or at any authorized payment agency. The customer bears the risk of delivery of payment tendered on or after the date contained in any termination notice sent to the customer.
- (c) The Company may require that a customer that is not creditworthy tender payment by means of a certified, cashier's, teller's, or bank check, or by wire transfer, or in cash or other immediately available funds.
- (d) A customer must pay the undisputed portion of disputed bills under investigation. The Company will apply this rule to the disputed portion of disputed bills, if, and only if: (1) the Company has made diligent and reasonable efforts to investigate and resolve the dispute; (2) the result of the investigation is that the Company determines that the customer's claims are unwarranted or invalid; (3) the Commission and/or the Bureau of Consumer Services has decided a formal or informal complaint in the Company's favor and no timely appeal is filed, and (4) the customer nevertheless continues to dispute the same manner in bad faith.

17.4 PAYMENT PROCESSING. When the Company is providing Consolidated EDC Billing, Default Service or Separate EDC Billing, and the customer remits a partial payment to the Company, the payment will be applied as follows:

- 1. Any past due balances including those for prior PECO basic service charges, for prior EGS receivables purchased by the Company, for prior installment amounts on payment agreements, and also for any reconnection charges.
- 2. Any current charges including those for PECO basic service charges, for current EGS receivables purchased by the Company, and for current installment amounts on payment agreements.
- 3. Non-basic service charges.

17.5 LATE FEES AND COLLECTION COSTS. If payment is made at a Company office or authorized payment agency after the due date shown on the bill, a late fee will be added to the unpaid balance until the entire bill is paid. If payment is made by mail, the late fee will be added if the payment is received by the Company more than five days after the due date shown on the bill. For Rates R, R-H, RS-2, POL and GS this late fee will be 1-1/2 % per month; for all other rates the late fee will be 2% per month. The Company will not apply late fees to Final Bills as defined in Tariff Rule 20.2. If the Company files suit to collect a delinquent balance on an account (whether active or inactive) or to ensure payment of current bills, the customer will be required to pay the Company's out of pocket court costs (including filing, service, and witness fees) as ordered by the court and such costs will be added to commercial and industrial accounts.

17.6 BUDGET BILLING.

(a) At the option of a customer receiving residential service under Rates R, R-H, RS-2, and GS, an estimated total bill for all service to be received by the customer over a twelve month period may be budgeted over the period and an average bill rendered monthly for payment each month. Any difference between the budgeted amounts so paid and the actual charges for a twelve month budget period will at the customer's option, either be amortized over the next twelve months or incorporated into the 12th month bill. Absent an indication of preference from the customer, the debit or credit will be amortized. Budget billing may be discontinued upon the customer's request at which time any difference between budget billing amounts and actual charges becomes due and payable. If a monthly budget bill is not paid, a late fee will be added to the unpaid balance of actual charges on the next billing date in accordance with Rule 17.3 and 17.5. Any such late fee will be calculated based on the lesser of budget billing arrears and actual charged arrears. The Company may also arrange budget billing for creditworthy commercial and industrial customers.

(b) When the Company provides Consolidated EDC Billing, the EGS's charges will be included in the customer's Budget Billing Plan.

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Issued October 20, 2023

Effective January 16, 2024

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PECO Energy Company

RULES AND REGULATIONS (continued)

23. EGS SWITCHING

23.1 PECO Energy will accommodate requests by customers to switch EGSs on active accounts and pending active (Instant Connect) accounts in accordance with this Rule 23, Commission Order M-2014-2401085, and other applicable Commission Orders.

23.2 To switch to a new EGS, a customer must inform the new EGS. Customers that wish to switch are not required to contact PECO Energy to initiate a switch; PECO Energy will only switch a customer in accordance with Rule 23.

23.3 To enable a new EGS to complete a switch, a customer must provide to the new EGS the customer's PECO Energy Electric Choice ID number as it appears on the customer's PECO Energy monthly bill.

23.4 If a Customer contacts the Company to discontinue electric service and indicates that the Customer will be relocating outside of the Company's service territory, the Company will notify the current EGS of the Customer's discontinuance of service for the account at the Customer's location. If relocating within the Company's service territory the Company will seamlessly move the current EGS to the new location if all qualifications are met in accordance with PUC Order M-2014-2401085.

23.5 A switch to an EGS will be effective 3 business days after the enrollment request is processed, provided the enrollment request includes valid customer information as required by the controlling provisions of the Supplier Tariff. Upon receiving valid notice to switch an EGS, the Company shall notify the customer's existing EGS that such a request has been made.

23.6 If and when a customer's EGS discontinues its supply in the event of bankruptcy, loss of license, or similar occurrence, or if a Customer is dropped by its EGS for non-payment or other reason then the customer may select a new EGS. The customer will receive its energy supply from PECO Energy until the switch becomes effective.

23.7 Nothing in this Rule 23 shall be interpreted to preclude EGSs from entering into agreements for supply with a term of service of one month. EGSs may enter into agreements for longer.

23.8 The Company will send Release of Information packets to all new customers (except for customer with demands greater than 500kW), which information will provide customers the opportunity to authorize the release of their confidential account information. PECO annually notifies customers that they can change this authorization. Every three years, in accordance with PUC Docket No. M-2010-2183412, PECO will re-solicit its entire customer base (except for customer with demands greater than 500kW) for the purpose of opting out of disclosing information.

24. LOAD DATA EXCHANGE

24.1 PECO Energy will provide to a customer or the customer's designated EGS or authorized consultant, all available data from the meter once each calendar year for no fee. The exchange of data among PECO Energy, EGSs, and customers shall be in accordance with the Supplier Tariff and the Final Consensus Plan for Electronic Data Exchange Standards for Electric Deregulation in the Commonwealth of Pennsylvania, as approved by the Commission.

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