



**peco**<sup>SM</sup>

AN EXELON COMPANY

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PECO  
2301 Market Street  
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Philadelphia, PA 19103

October 20, 2023

**VIA E-Filing**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, Pennsylvania 17120

RE: Proposed Revisions to Electric Supplier Coordination Tariff, Customer Care & Billing  
("CC&B") Implementation

Dear Secretary Chiavetta:

PECO Energy Company ("PECO") is planning to upgrade its current Customer Information Management System ("CIMS") to a new customer information system, Oracle's Customer Care and Billing ("CC&B"), in early 2024. To that end, PECO submits Electric Supplier Coordination Tariff No. 1S, Supplement No. 33 with an effective date of January 16, 2024. Concurrent with this filing, PECO is also making a similar filing to its Electric Service Tariff.

Most of the proposed changes are required to support applicable convergence of existing business processes and functionality. PECO is also cleaning up the formatting of Attachment A of the Supplier Coordination Tariff ("Billing Specifications"), which is unrelated to the pending system upgrade.

Thank you for your assistance in this matter and please direct any questions regarding the above to Megan McDevitt, Senior Manager, Retail Rates at 267-533-1942 or via email: [megan.mcdevitt@exeloncorp.com](mailto:megan.mcdevitt@exeloncorp.com).

Sincerely,

Attachment

CC: Paul Diskin, Bureau of Technical Utility Services (via e-mail only)  
Marissa Boyle, Bureau of Technical Utility Services (via e-mail only)  
David Huff, Bureau of Technical Utility Services (via e-mail only)

**Proposed Changes to  
PECO Energy Electric Supplier Coordination Tariff  
Supplement No. 33**

Information furnished with the filing of rate changes under 52 Pa. Code, Section 53.52(a).

**(a)(1) The specific reason for each change.**

PECO is proposing minor tariff changes in alignment with its plan to upgrade its current Customer Information Management System (“CIMS”) to a new customer information system, Oracle’s Customer Care and Billing (“CC&B”). The implementation is currently scheduled for January of 2024.

The proposed tariff changes are summarized as follows: For Customer Choice purposes, PECO will replace the use of the customer’s account number with a new “Electric Choice ID.” EGSs will use this unique Choice ID for all supplier enrollments, drops, and historical usage requests. PECO will modify its Eligible Customer List by replacing customers’ account numbers with Choice ID numbers. (Customers receiving both electric and gas distribution service from PECO will have two unique Choice IDs, one for electric and another for gas.)

PECO has leveraged the existing CC&B platform used by its Maryland-based affiliate, Baltimore Gas and Electric (BGE), as a starting point for its own implementation. The above tariff changes are required to support applicable convergence of existing business processes and functionality.

PECO is also cleaning up formatting in Attachment A of the Supplier Coordination Tariff (“Billing Specifications”), which is unrelated to the pending system upgrade.

**(a)(2) The total number of customers served by the utility.**

The total number of electric customers served by PECO was 1,700,477 as of May 31, 2023.

**(a)(3) A calculation of the number of customers, by tariff subdivision, whose bills will be affected by the change.**

These changes impact all customers.

**(a)(4) The effect of the change on the utility’s customers.**

Customers will need to provide their Electric Choice ID to EGSs instead of their PECO account number. PECO will display each customer’s Electric Choice ID in the “Shopping Information Box” on Page 2 of its bill.

**(a)(5) The effect, whether direct or indirect, of the proposed change on the utility’s revenue and expenses.**

PECO does not expect the use of a Choice ID to impact revenues or expenses.

**(a)(6) The effect of the change on the service rendered by the utility.**

These tariff changes will not impact the service rendered by PECO.

**(a)(7) A list of factors considered by the utility.**

Please refer to the response to Question (a)(1) above.

**(a)(8) Studies undertaken by the utility in order to draft its proposed change.**

No studies were conducted.

**(a)(9) Customer polls taken and other documents, which indicate customer acceptance and desire for the proposed change.**

No customer polls were taken.

**(a)(10) Plans the utility has for introducing or implementing the changes with respect to its customers.**

PECO's system upgrade will have impacts on customers beyond those driving the proposed tariff changes, including changes to customer account numbers. PECO currently expects customer outreach regarding the billing system update to begin in late November. This will include a postcard mailing to each customer which will include a URL pointing to a related, dedicated page on PECO.com. The web page will outline specific customer impacts, related timing, and Frequently Asked Questions.

**(a)(11) F.C.C., or FERC or Commission orders or rulings applicable to the filings.**

No such orders or rulings are applicable to this filing.

Supplement No. 33 to  
Tariff Electric Pa. P.U.C. No. 1S

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PECO ENERGY COMPANY

ELECTRIC GENERATION SUPPLIER COORDINATION TARIFF

COMPANY OFFICE LOCATION

2301 Market Street

Philadelphia, Pennsylvania 19103

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Issued: [October 20, 2023](#)

Effective: [January 16, 2024](#)

Deleted: March 9, 2023

Deleted: March 10, 2023

ISSUED BY: M. A. Innocenzo, – President & CEO  
PECO Energy Distribution Company  
2301 MARKET STREET  
PHILADELPHIA, PA. 19103

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**NOTICE.**

**Supplement No. 33 to  
Tariff Electric Pa. P.U.C. No. 1S  
Twenty-~~Third~~ Revised Page No. 1A  
PECO Energy Company ~~Superseding Twenty-Second~~ Revised Page No. 1A**

**LIST OF CHANGES MADE BY THIS SUPPLEMENT**

**Rule 5.1.2, Provision of Customer Lists – 4<sup>th</sup> Revised Page No. 17**

Modified to indicate that the list shall include monthly electric usage and registered demand data at the “Electric Choice ID” level, rather than at the account level.

**Rule 5.1.3(a), Data Exchange – Changed Account Number to “Electric Choice ID.”**

**Rule 5.1.3(a), Data Exchange (continued) 4<sup>th</sup> Revised Page No. 18**

Added “Old Customer Account Number” field to list in subpart (a) which also changed numbering. Changed Account Number to “Electric Choice ID.”

**Attachment A – Billing Specifications – 4<sup>th</sup> Revised Page No. 107**

Cleaned up formatting and updated column headings.

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**TABLE OF CONTENTS**

	<b>Page</b>
How to Use Loose-Leaf Tariff .....	3
Definition of Terms and Explanation of Abbreviations.....	4 <sup>2</sup> , 5 <sup>2</sup> , 6 <sup>1</sup> , 7 <sup>3</sup>
<b>RULES AND REGULATIONS:</b>	
1. The Tariff.....	8
2. Scope and Purpose of Tariff.....	9
3. Commencement of EDC/EGS Coordination.....	10
4. Coordination Obligations.....	13, 14 <sup>2</sup> , 15 <sup>3</sup>
5. Direct Access Procedures.....	17 <sup>4</sup> , 18 <sup>4</sup>
5. Direct Access Procedures.....	20 <sup>3</sup>
5. Direct Access Procedures.....	22
5. Provision for EGS Serving Customers Participating in PECO Energy Company's Customer Assistance Program ("CAP Customers").....	23 <sup>3</sup>
6. Load Backcasting.....	24 <sup>2</sup> , 25, 26, 27, 28, 29 <sup>1</sup>
7. Load Scheduling .....	30 <sup>3</sup>
8. Reconciliation Service.....	31 <sup>2</sup> , 32 <sup>3</sup> , 33 <sup>2</sup>
9. Utilization of Scheduling Coordinators.....	34 <sup>2</sup>
10. Metering Data .....	36
11. Confidentiality of Information.....	37 <sup>1</sup>
12. Payment and Billing .....	38 <sup>1</sup>
13. Withdrawal by EGS from Retail Service .....	41
14. EGS's Discontinuance of Customers .....	42
15. Liability .....	43
16. Breach of Coordination Obligations.....	44
17. Termination of Individual Coordination Agreement.....	46
18. Alternative Dispute Resolution .....	47 <sup>1</sup>
19. Miscellaneous .....	49, 50 <sup>1</sup>
<b>CHARGES:</b>	
Technical Support and Assistance Charge.....	51 <sup>1</sup>
Load Data Supply Charge .....	53 <sup>1</sup>
PJM Metering Reconciliation.....	53A
<b>RIDERS:</b>	
Individual Coordination Agreement Rider .....	54
Scheduling Coordinator Designation Form.....	59
Competitive Metering Specifications .....	63 <sup>1</sup>
Competitive Billing Specifications.....	91 <sup>2</sup>
<b>Attachments:</b>	
Attachment A - Billing Specifications.....	107 <sup>4</sup>
Attachment B - PJM Billing Line Items that are the Responsibility of Electric Generation Suppliers .....	108
Issued <u>October 20, 2023</u> Effective <u>January 16, 2024</u>	

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5. DIRECT ACCESS PROCEDURES

5.1 Customer Enrollment

5.1.1 Generally. The selection of Customers eligible to obtain Competitive Energy Supply shall occur in accordance with the Commission's applicable Orders and Regulations.

5.1.2 Provision of Customer Lists. The Company shall provide to all EGSs a complete list of all Customer information in electronic format via the Success website or the successor thereto. Said list shall be provided electronically, without charge, to licensed EGSs on a monthly basis. Said list shall include all of the information outlined in Rule 5.1.3(a), below, for Customers that do not restrict the release of Customer information pursuant to applicable Commission Secretarial Letters, Orders, Rules or Regulations. The list shall be updated monthly and shall include individual monthly electric usage and registered demand data at the Customer Electric Choice ID level for the most recent (12) twelve month period preceding the respective month, for which data is available. The lag time for this data shall not exceed (2) two billing cycles.

5.1.3 Data Exchange.

(a) The list of Customers that the Company provides to all EGSs pursuant to Rule 5.1.2, above, shall be posted on the SUCCESS website and shall include, but is not limited to, the following information about Customers that have not restricted the release of Customer information.

- (i) PECO Energy Electric Choice ID
- (ii) Billing Route
- (iii) Customer Name
- (iv) Service Address
- (v) Service City
- (vi) Service State Zip

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Issued October ~~20, 2023~~

Effective January 16, 2024

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Supplement No. 33 to  
Tariff Electric Pa. P.U.C. No. 1S  
Fourth Revised Page No. 18  
Superseding Third Revised Page No. 18

**PECO Energy Company**

- (vii) Billing Address
- (viii) Billing City
- (ix) Billing State Zip
- (x) Contact Name (applicable to industrial and large commercial Customers only)
- (xi) Contact Address (applicable to industrial and large commercial Customers only)
- (xii) Contact City, State, Zip (applicable to industrial and large commercial Customers only)
- (xiii) Rate Class
- (xiv) Rate Code
- (xv) Strata
- (xvi) Total kWh
- (xvii) Registered Peak Demand
- (xviii) Load Factor
- (xix) Capacity Obligation
- (xx) Old Customer Account Number (C)
- (xxi) 12 Individual Months of registered demand (kW) (C)
- (xxii) 12 Individual Months of Usage (kWh) (C)

(b) The list of Customers that the Company provides to all EGSs pursuant to Rule 5.1.2, above, shall contain the following information about Customers that have restricted the release of load data:

- (i) PECO Energy Electric Choice ID (C)
- (ii) Rate Class
- (iii) Customer Name
- (iv) Service Address

(c) Customers who restrict the release of all of their account information shall not be included in the above described Customer list.

(d) Such information requirements may be modified from time to time pursuant to applicable Commission Secretarial Letters, Orders, Rules or Regulations.

**5.1.4 Manner of Customer Consent.** An EGS that enrolls a Customer in accordance with Rules 5.1.1 or 5.1.2 of this Tariff must ask the Customer whether the Customer consents to the disclosure to all EGSs by the Company of Customer-specific information. The EGS must retain for the period of time required by Rule 4.12 a record indicating whether the Customer consented to such disclosure. If the record is not itself a hard copy document, but rather an electronic or computer record, the EGS must be able to print or otherwise reproduce the record in hard copy.

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Issued October 20, 2023, Effective January 16, 2024

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Attachment A - Billing Specifications

Billing Option	Day 0	Day 1**	Day 2**	Day 3/4/5
EDC Consolidated Billing and EDC Reading Meter	EDC reads meter	<ul style="list-style-type: none"> <li>EDC transmits available reading and usage data to EGS between 10:00 PM and 10:00 AM on Day 2</li> </ul>	<ul style="list-style-type: none"> <li>EGS transmits billing data to EDC by 3:00 PM</li> <li>EDC transmits remaining reading and usage data to EGS between 10:00 PM and 10:00 AM on Day 3</li> <li>EDC processes bills for accounts where EGS info is received by 3:00 PM*</li> </ul>	<ul style="list-style-type: none"> <li>EGS transmits billing data to EDC by 3:00 PM</li> <li>EDC processes bills for accounts where EGS info is received by 3:00 PM*</li> </ul>
EGS Consolidated Billing and EDC Reading Meter	EDC reads meter	<ul style="list-style-type: none"> <li>EDC transmits available reading, usage and billing data to EGS between 10:00 PM and 10:00 AM on Day 2</li> </ul>	<ul style="list-style-type: none"> <li>EDC transmits remaining reading, usage and billing data to EGS between 10:00 PM and 10:00 AM on Day 3</li> <li>EGS processes bills for accounts where EDC info is received by 3:00 PM*</li> </ul>	<ul style="list-style-type: none"> <li>EGS processes bills for accounts where EDC info is received by 3:00 PM*</li> </ul>
Separate (Dual) Billing and EDC Reading Meter	EDC reads meter	<ul style="list-style-type: none"> <li>EDC transmits available reading and usage data to EGS between 10:00 PM and 10:00 AM on Day 2</li> <li>EDC processes bills for accounts with Dual billing*</li> </ul>	<ul style="list-style-type: none"> <li>EDC transmits remaining reading and usage data to EGS between 10:00 PM and 10:00 AM on Day 3</li> <li>EDC processes bills for accounts with Dual billing*</li> </ul>	

All times are Eastern Standard Time. All transactions are sent via EDI and an EDI processing schedule is maintained on the SUCCESS website in the general folder.

\* Billing agent will mail bills the day after processing.

\*\* The reply period for transmitting billing data does not start until the reading/usage data has been transmitted. The due date and time are reflected in the transaction sent to the EGS.

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Issued October 20, 2023

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**PECO ENERGY COMPANY**

**ELECTRIC GENERATION SUPPLIER COORDINATION TARIFF**

**COMPANY OFFICE LOCATION**

**2301 Market Street**

**Philadelphia, Pennsylvania 19103**

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**Issued: October 20, 2023**

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**ISSUED BY: M. A. Innocenzo, – President & CEO  
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2301 MARKET STREET  
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**NOTICE.**

**LIST OF CHANGES MADE BY THIS SUPPLEMENT**

**Rule 5.1.2, Provision of Customer Lists – 4<sup>th</sup> Revised Page No. 17**

Modified to indicate that the list shall include monthly electric usage and registered demand data at the “Electric Choice ID” level, rather than at the account level.

**Rule 5.1.3(a), Data Exchange** – Changed Account Number to “Electric Choice ID.”

**Rule 5.1.3(a), Data Exchange (continued) 4<sup>th</sup> Revised Page No. 18**

Added “Old Customer Account Number” field to list in subpart (a) which also changed numbering. Changed Account Number to “Electric Choice ID.”

**Attachment A – Billing Specifications – 4<sup>th</sup> Revised Page No. 107**

Cleaned up formatting and updated column headings.

**TABLE OF CONTENTS**

	<b>Page</b>
How to Use Loose-Leaf Tariff .....	3
Definition of Terms and Explanation of Abbreviations.....	4 <sup>2</sup> , 5 <sup>2</sup> , 6 <sup>1</sup> , 7 <sup>3</sup>
<b>RULES AND REGULATIONS:</b>	
1. The Tariff.....	8
2. Scope and Purpose of Tariff.....	9
3. Commencement of EDC/EGS Coordination.....	10
4. Coordination Obligations.....	13, 14 <sup>2</sup> , 15 <sup>3</sup>
5. Direct Access Procedures.....	17 <sup>4</sup> , 18 <sup>4</sup>
5. Direct Access Procedures.....	20 <sup>3</sup>
5. Direct Access Procedures.....	22
5. Provision for EGS Serving Customers Participating in PECO Energy Company's Customer Assistance Program ("CAP Customers").....	23 <sup>3</sup>
6. Load Backcasting.....	24 <sup>2</sup> , 25, 26, 27, 28, 29 <sup>1</sup>
7. Load Scheduling.....	30 <sup>3</sup>
8. Reconciliation Service.....	31 <sup>2</sup> , 32 <sup>3</sup> , 33 <sup>2</sup>
9. Utilization of Scheduling Coordinators.....	34 <sup>2</sup>
10. Metering Data.....	36
11. Confidentiality of Information.....	37 <sup>1</sup>
12. Payment and Billing.....	38 <sup>1</sup>
13. Withdrawal by EGS from Retail Service.....	41
14. EGS's Discontinuance of Customers.....	42
15. Liability.....	43
16. Breach of Coordination Obligations.....	44
17. Termination of Individual Coordination Agreement.....	46
18. Alternative Dispute Resolution.....	47 <sup>1</sup>
19. Miscellaneous.....	49, 50 <sup>1</sup>
<b>CHARGES:</b>	
Technical Support and Assistance Charge.....	51 <sup>1</sup>
Load Data Supply Charge.....	53 <sup>1</sup>
PJM Metering Reconciliation.....	53A
<b>RIDERS:</b>	
Individual Coordination Agreement Rider.....	54
Scheduling Coordinator Designation Form.....	59
Competitive Metering Specifications.....	63 <sup>1</sup>
Competitive Billing Specifications.....	91 <sup>2</sup>
<b>Attachments:</b>	
Attachment A - Billing Specifications.....	107 <sup>4</sup>
Attachment B - PJM Billing Line Items that are the Responsibility of Electric Generation Suppliers.....	108

## 5. DIRECT ACCESS PROCEDURES

### 5.1 Customer Enrollment

**5.1.1 Generally.** The selection of Customers eligible to obtain Competitive Energy Supply shall occur in accordance with the Commission's applicable Orders and Regulations.

**5.1.2 Provision of Customer Lists.** The Company shall provide to all EGSs a complete list of all Customer information in electronic format via the Success website or the successor thereto. Said list shall be provided electronically, without charge, to licensed EGSs on a monthly basis. Said list shall include all of the information outlined in Rule 5.1.3(a), below, for Customers that do not restrict the release of Customer information pursuant to applicable Commission Secretarial Letters, Orders, Rules or Regulations. The list shall be updated monthly and shall include individual monthly electric usage and registered demand data at the Customer Electric Choice ID level for the most recent (12) twelve month period preceding the respective month, for which data is available. The lag time for this data shall not exceed (2) two billing cycles. (C)

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- (v) Service City
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(C) Denotes Change

**PECO Energy Company**

**Superseding Third Revised Page No. 18**

- (vii) Billing Address
- (viii) Billing City
- (ix) Billing State Zip
- (x) Contact Name (applicable to industrial and large commercial Customers only)
- (xi) Contact Address (applicable to industrial and large commercial Customers only)
- (xii) Contact City, State, Zip (applicable to industrial and large commercial Customers only)
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**(C)** Denotes Change

**Attachment A - Billing Specifications**

**(C)**

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