
Maria Camody,
v.
PPL Electric Utilities
Corporation

Docket No.:
F-2023-3041898

Initial Call-In
Telephonic Hearing

Pages 1 - 56

Judge's Chambers
Keystone Building
400 North Street
Harrisburg, PA

Friday, October 13, 2023
Commencing at 10:08 a.m.

INDEX TO EXHIBITS

Docket No. F-2023-3041898

Hearing Date: October 13, 2023

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
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PPL Utilities Exhibit:

PPL-1	23	45
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Statement of Account

PPL-2	30	45
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Customer Contact History

PPL-3	34	45
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Payment Agreement

PPL-4	36	45
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BCS Case

PPL-5	27	45
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Meter Reading History

PPL ELECTRIC
EXHIBIT 1

*** Account Information ***

*** Current Account Status ***

Account Number: 32050-20009
 Mail To: MARIA CAMODY
 334 LIBERTY ST
 BETHLEHEM PA 18018
 Requested By: MARIA CAMODY
 (610)865-0067 Extension:

Payment Agreement
 Installment: \$19.00 Balance: \$299.86
 Budget Bill Amortization
 Installment: \$0.00 Balance: \$0.00
 Current Rate: RS

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
10/07/2019	ELECTRIC SERVICE		\$46.95								
10/07/2019	Regular Bill	10/28	\$46.95				0056/0116	06942A	32	252	
11/01/2019	Payment		\$-46.95								
11/05/2019	ELECTRIC SERVICE		\$48.88								
11/05/2019	Regular Bill	11/26	\$48.88				0298/0004	07211A	29	269	
11/27/2019	Payment		\$-16.00								
12/02/2019	Payment		\$-32.88								
12/03/2019	Payment		\$-32.88								
12/05/2019	ELECTRIC SERVICE		\$140.49								
12/05/2019	Regular Bill	12/26	\$107.61				0793/0000	08257A	30	1046	
01/02/2020	Late Payment Charge		\$1.35								
01/03/2020	Payment		\$-107.61								
01/07/2020	ELECTRIC SERVICE		\$151.81								
01/07/2020	Regular Bill	01/28	\$153.16				0960/0000	09420A	33	1163	
02/04/2020	Payment		\$-100.00								
02/04/2020	Late Payment Charge		\$0.66								
02/05/2020	ELECTRIC SERVICE		\$128.09								
02/05/2020	Regular Bill	02/26	\$181.91	\$53.16			0845/0000	10369A	29	949	
02/12/2020	Payment		\$-54.00								
03/03/2020	Late Payment Charge		\$1.60								
03/04/2020	Payment		\$-127.91								
03/06/2020	ELECTRIC SERVICE		\$123.51								
03/06/2020	Regular Bill	03/30	\$125.11				0806/0000	11279A	30	910	
04/03/2020	Payment		\$-125.11								
04/06/2020	ELECTRIC SERVICE		\$112.91								
04/06/2020	Regular Bill	04/27	\$112.91				0547/0000	12112A	31	833	
05/04/2020	Payment		\$-112.91								
05/06/2020	ELECTRIC SERVICE		\$98.20								
05/06/2020	Regular Bill	05/27	\$98.20				0392/0004	12816A	30	704	

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	BILLED KW
06/01/2020	Payment		\$-98.20							
06/05/2020	ELECTRIC SERVICE		\$61.89							
06/05/2020	Regular Bill	06/29	\$61.89				0182/0062	13210A	30	394
07/02/2020	Payment		\$-61.89							
07/07/2020	ELECTRIC SERVICE		\$46.16							
07/07/2020	Regular Bill	07/28	\$46.16				0005/0277	13477A	32	267
08/03/2020	Payment		\$-46.16							
08/06/2020	ELECTRIC SERVICE		\$51.70							
08/06/2020	Regular Bill	08/27	\$51.70				0000/0389	13795A	30	318
08/31/2020	Payment		\$-51.70							
09/04/2020	ELECTRIC SERVICE		\$45.35							
09/04/2020	Regular Bill	09/28	\$45.35				0000/0253	14056A	29	261
10/02/2020	Payment		\$-45.35							
10/07/2020	ELECTRIC SERVICE		\$44.42							
10/07/2020	Regular Bill	10/28	\$44.42				0164/0071	14309A	33	253
11/02/2020	Payment		\$-44.42							
11/05/2020	ELECTRIC SERVICE		\$55.57							
11/05/2020	Regular Bill	11/30	\$55.57				0375/0000	14663A	29	354
12/01/2020	Payment		\$-55.57							
12/07/2020	ELECTRIC SERVICE		\$99.89							
12/07/2020	Regular Bill	12/28	\$99.89				0651/0000	15414A	32	751
01/07/2021	ELECTRIC SERVICE		\$114.62							
01/07/2021	Regular Bill	01/28	\$214.51	\$99.89			1012/0000	16271A	31	857
01/11/2021	Payment		\$-100.00							
02/08/2021	Payment		\$-114.51							
02/08/2021	ELECTRIC SERVICE		\$105.39							
02/08/2021	Regular Bill	03/01	\$105.39				1146/0000	17048A	32	777
03/02/2021	Payment		\$-105.39							
03/10/2021	ELECTRIC SERVICE		\$122.03							
03/10/2021	Regular Bill	03/31	\$122.03				1054/0000	17971A	30	923
04/05/2021	Payment		\$-122.03							
04/09/2021	ELECTRIC SERVICE		\$84.76							
04/09/2021	Regular Bill	05/03	\$84.76				0534/0000	18564A	30	593
05/10/2021	Payment		\$-84.76							
05/10/2021	ELECTRIC SERVICE		\$75.76							

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
05/10/2021	Regular Bill	06/01	\$75.76				0353/0009	19073A	31		
06/01/2021	Payment		\$-75.76								
06/09/2021	ELECTRIC SERVICE		\$56.84								
06/09/2021	Regular Bill	06/30	\$56.84				0117/0131	19414A	30	341	
07/01/2021	Payment		\$-56.84								
07/09/2021	ELECTRIC SERVICE		\$47.24								
07/09/2021	Regular Bill	08/02	\$47.24				0010/0227	19668A	30	254	
08/03/2021	Payment		\$-47.24								
08/09/2021	ELECTRIC SERVICE		\$60.23								
08/09/2021	Regular Bill	08/30	\$60.23				0002/0267	20034A	31	366	
09/01/2021	Payment		\$-60.23								
09/08/2021	ELECTRIC SERVICE		\$51.98								
09/08/2021	Regular Bill	09/29	\$51.98				0003/0282	20329A	30	295	
09/30/2021	Payment		\$-51.98								
10/07/2021	ELECTRIC SERVICE		\$47.83								
10/07/2021	Regular Bill	10/28	\$47.83				0061/0085	20591A	29	262	
11/02/2021	Payment		\$-47.83								
11/05/2021	ELECTRIC SERVICE		\$63.69								
11/05/2021	Regular Bill	11/29	\$63.69				0275/0007	20998A	29	407	
12/02/2021	Payment		\$-63.69								
12/07/2021	ELECTRIC SERVICE		\$123.81								
12/07/2021	Regular Bill	12/28	\$123.81				0812/0000	21889A	32	891	
01/03/2022	Payment		\$-123.81								
01/07/2022	ELECTRIC SERVICE		\$130.37								
01/07/2022	Regular Bill	01/31	\$130.37				0877/0000	22739A	31	850	
02/02/2022	Payment		\$-130.37								
02/07/2022	ELECTRIC SERVICE		\$131.67								
02/07/2022	Regular Bill	02/28	\$131.67				1289/0000	23631A	31	892	
03/02/2022	Payment		\$-131.67								
03/08/2022	ELECTRIC SERVICE		\$106.96								
03/08/2022	Regular Bill	03/29	\$106.96				0874/0000	24333A	29	702	
04/01/2022	Payment		\$-106.96								
04/06/2022	ELECTRIC SERVICE		\$88.73								
04/06/2022	Regular Bill	04/27	\$88.73				0661/0000	24895A	29	562	

Bill Account: 32050-20009

Account Activity Statement

Date: 10/03/23
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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
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07/02/2022	Payment										
05/06/2022	ELECTRIC SERVICE			\$79.78							
05/06/2022	Regular Bill	05/31		\$79.78		0410/0001	25390A	30			
06/02/2022	Payment			\$-79.78							
06/08/2022	ELECTRIC SERVICE			\$14.61							
06/08/2022	ELECTRIC SERVICE			\$41.43							
06/08/2022	American Power & Gas of PA LLC			\$18.07							
06/08/2022	Regular Bill	06/29		\$74.11		0073/0031	256420	32		446	
07/05/2022	Payment			\$-74.11							
07/08/2022	ELECTRIC SERVICE			\$29.50							
07/08/2022	American Power & Gas of PA LLC			\$32.62							
07/08/2022	Regular Bill	08/01		\$62.12		0010/0188	26186A	30		350	
08/04/2022	Payment			\$-62.12							
08/08/2022	ELECTRIC SERVICE			\$31.74							
08/08/2022	American Power & Gas of PA LLC			\$48.98							
08/08/2022	Regular Bill	08/29		\$80.72		0000/0359	26599A	29		413	
09/06/2022	Payment			\$-80.72							
09/07/2022	ELECTRIC SERVICE			\$32.64							
09/07/2022	American Power & Gas of PA LLC			\$68.49							
09/07/2022	Regular Bill	09/28		\$101.13		0000/0327	27027A	32		428	
10/03/2022	Payment			\$-70.00							
10/04/2022	Late Payment Charge			\$0.39							
10/06/2022	ELECTRIC SERVICE			\$30.10							
10/06/2022	American Power & Gas of PA LLC			\$63.56							
10/06/2022	Regular Bill	10/27		\$125.18	\$31.13	0145/0047	27370A	29		343	
11/01/2022	Payment			\$-125.18							
11/04/2022	ELECTRIC SERVICE			\$39.41							
11/04/2022	American Power & Gas of PA LLC			\$81.80							
11/04/2022	Regular Bill	11/28		\$121.21		0379/0000	27926A	29		556	
12/02/2022	Payment			\$-121.21							
12/06/2022	ELECTRIC SERVICE			\$53.84							
12/06/2022	American Power & Gas of PA LLC			\$102.98							
12/06/2022	Regular Bill	12/27		\$156.82		0726/0005	28810A	32		884	
01/04/2023	Payment			\$-156.82							
01/11/2023	ELECTRIC SERVICE			\$69.05							
01/11/2023	American Power & Gas of PA LLC			\$135.83							
01/11/2023	Regular Bill	02/01		\$204.88		0960/0000	29976A	31		1166	
02/06/2023	ELECTRIC SERVICE			\$62.57							

Bill Account: 32050-20009

Account Activity Statement

Date: 10/03/23

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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
02/06/2023	American Power & Gas of PA LLC		\$121.04								
02/06/2023	Regular Bill	02/27	\$388.49	\$204.88			0862/0000	31015A	29	1039	

03/09/2023	Payment		\$-80.00					
03/08/2023	ELECTRIC SERVICE		\$31.94					
03/08/2023	ELECTRIC SERVICE		\$25.84					
03/08/2023	American Power & Gas of PA LLC		\$51.49					
03/08/2023	VERDE ENERGY USA		\$49.05					
03/08/2023	Regular Bill	03/29	\$466.81	\$308.49	0368/0000	314570	32	933
03/09/2023	Payment		\$-70.00					
04/06/2023	ELECTRIC SERVICE		\$54.86					
04/06/2023	VERDE ENERGY USA		\$86.81					
04/06/2023	Regular Bill	05/01	\$538.48	\$396.81	0670/0000	32817A	29	869
04/10/2023	Payment		\$-70.00					
05/08/2023	Payment		\$-70.00					
05/08/2023	ELECTRIC SERVICE		\$8.12					
05/08/2023	ELECTRIC SERVICE		\$27.25					
05/08/2023	ELECTRIC SERVICE		\$14.68					
05/08/2023	VERDE ENERGY USA		\$22.18					
05/08/2023	Median Energy PA LLC		\$15.53					
05/08/2023	VERDE ENERGY USA		\$41.43					
05/08/2023	Regular Bill	05/30	\$527.67	\$398.48	0097/0017	330390	30	765
06/07/2023	ELECTRIC SERVICE		\$35.08					
06/07/2023	VERDE ENERGY USA		\$41.62					
06/07/2023	Regular Bill	06/28	\$604.37	\$527.67	0112/0030	34016A	32	434
06/09/2023	Payment		\$-70.00					
06/30/2023	Payment		\$-115.00					
07/07/2023	ELECTRIC SERVICE		\$30.05					
07/07/2023	VERDE ENERGY USA		\$30.88					
07/07/2023	Regular Bill	07/31	\$480.30	\$419.37	0020/0156	34338A	30	322
08/02/2023	Payment		\$-90.00					
08/07/2023	ELECTRIC SERVICE		\$30.32					
08/07/2023	VERDE ENERGY USA		\$31.17					
08/07/2023	Regular Bill	08/28	\$451.79	\$390.30	0000/0287	34663A	29	325
09/05/2023	Payment		\$-91.00					
09/06/2023	ELECTRIC SERVICE		\$31.84					
09/06/2023	VERDE ENERGY USA		\$32.13					
09/06/2023	Regular Bill	09/27	\$424.76	\$360.79	0002/0227	34998A	32	335

PPL ELECTRIC
EXHIBIT 2

Account Contact History
Account: 3205020009 Customer Name: MARIA CAMODY
From 10/3/2019 to 10/3/2023

Contact Date	Contact Type	Remarks	User
2023-09-01	WEB Customer Initiated Payment	Scheduled date 9 2 2023 Amount 91.00 User CHOMYCHKA Owner YES. Confirmation Number 23090234	SELF SERVICE USER
2023-08-19	Data Repair	INC10860635 - SuspendChg to keep out of Collections	CSSDR044
2023-08-02	Correspondence - General	Template Name Master Utility Report Created By ISAAC WEEKES Letter Edited No CS Letters ID 5353315	CSLET
2023-08-02	SC - GRACE EXTENSION	Suspend Charge automatically added by CSLET	CSLET
2023-08-02	Credit	Caller MARIA CAMODY Ratepayer. accessing sat	ISAAC WEEKES
2023-08-02	Credit	Caller MARIA CAMODY Ratepayer User Comments cci to say someone called her out her house and cx wants to know why was someone calling her adv cx of PUC leaving a voice message adv cx of pmt of 90.00 paid tdy adv cx of PUC Formal complaint cx said she did go to PUC cx was confused as to why i know the PUC contacted her cx then disconnected prior access	ISAAC WEEKES
2023-08-02	WUR Assessment	MARIA CAMODY Ratepayer. Caller s Concern Account Balance. Position Stated Yes. Sat No. WUR Required Yes. Caller s Concern Miscellaneous - WUR will NOT be sent. Position Stated Yes. Sat No. WUR Required No. Provided PUC No. Interested in SO No.	ISAAC WEEKES
2023-08-02	PUC/Formal	working PUC Formal... Outbound to 610-865-0067.. left voice message. form sent to OGC	HOLLY L HANKERSON
2023-08-02	IVR Customer Initiated Payment	Scheduled date 8 2 2023 Amount 90.00 User IVR Owner YES. Confirmation Number 23080207	IVR
2023-07-26	Miscellaneous	WATT CCC Formal Complaint - Bill Dispute Work Item 3912451 Created	DONNA BARRY
2023-07-03	Billing	Caller MARIA CAMODY Ratepayer User Comments cci requesting a copy of the bills from august2022 to Feb 2023. Told cx we can t send a copy of the bills from that period. we can only send a copy of the last recent bill. I offer her I could send her an estatementof account. cx said that she recved the statemen. I didnt assess SATbecause I didnt do anything	VICTORIA SOOKNANAN
2023-07-03	WUR Assessment	MARIA CAMODY Ratepayer. Caller s Concern Miscellaneous - WUR will NOT be sent. Position Stated No. Investigation reqd No. WUR Required No. Provided PUC No. Interested in SO No.	VICTORIA SOOKNANAN
2023-06-30	IVR Customer Initiated Payment	Scheduled date 6 30 2023 Amount 115.00 User IVR Owner YES. Confirmation Number 23063091	IVR
2023-06-20	SC - GRACE EXTENSION	Received notice that the customer appealed the PUC decision for BCS 3889740. Necessary protections placed on the customer s account until 07 20 2023.	E02623
2023-06-20	Correspondence - General	Template Name Statement of Account - No Dispute Created By Rojas Joshua Letter Edited No CS Letters ID 5222918	CSLET
2023-06-19	OnTrack Customer	Caller MARIA CAMODY Ratepayer User Comments Customer ci to apply for OT Customer will have to cancel supplier of Verde Energy USA. Line was disconnected before I could further assist and assess sat.	CHANTEE TONDEE
2023-06-19	WUR Assessment	MARIA CAMODY Ratepayer. Caller s Concern OnTrack. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No. Interested in SO No.	CHANTEE TONDEE
2023-06-19	Billing	Caller MARIA CAMODY Ratepayer User Comments customer called in with regards to wanting to wanting statement of acct. wants to apply to ot. rev usage. cx trans to ot for furth assist cx sat	SHUR-KAINAH WILKINSON
2023-06-19	WUR Assessment	MARIA CAMODY Ratepayer. Caller s Concern Call Transfer. Position Stated No. Investigation reqd No. WUR Required No. Caller s Concern Miscellaneous - WUR will NOT be sent. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No. Interested in SO No.	SHUR-KAINAH WILKINSON
2023-06-15	Request Account Activity Statement	Caller MARIA CAMODY Ratepayer User Comments gave amount of kwh used for bills issued october 2021 to feb 2022. she would also like printout of this info as well.sat	JANICE L IRELAND
2023-06-15	Billing	MARIA CAMODY Ratepayer. Caller s Concern Billed Amounts. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No. Interested in SO No.	JANICE L IRELAND
2023-06-15	WUR Assessment	MARIA CAMODY Ratepayer. Caller s Concern Billed Amounts. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No. Interested in SO No.	JANICE L IRELAND
2023-06-15	Correspondence - General	Template Name Ontrack Referral Created By CSLET Letter Edited No CS Letters ID 5218630	CSLET
2023-06-14	Credit	Caller MARIA CAMODY Ratepayer User Comments SW RP Maria Camody about cb of 534.37. Reviewed past bills w her and we looked at supp charges last yr 8 cents now 10. kwh usage similar. Offered PAG which was accepted 95 due 6 29 w 19 installments. Declined BB at 126 directed her to website for more info enrollment. Offered OpHelp OnTrack. SAT	HELEN OBRIEN
2023-06-14	WUR Assessment	MARIA CAMODY Ratepayer. Caller s Concern Payment Assistance. Position Stated Yes. Sat Yes. WUR Required No. Caller s Concern Suppliers - General Inquiries. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No. Interested in SO No.	HELEN OBRIEN
2023-06-14	SC - REFERRAL TO ONTRACK	Referred to Ontrack.	308330
2023-06-14	Added Payment Agreement	MARIA CAMODY Ratepayer. Agreement Type NCU. Cust agrees to PAG terms YES. First payment of 95.00 is due 06 29 2023. Future payments beginning with next bill will include installment amount of 19.00. Enrolled in BB NO. Emailed PAG info to mshynka766@aol.com.	HELEN OBRIEN

Contact Date	Contact Type	Remarks	User
2023-06-14	Credit	MARIA CAMODY Ratepayer. Offered Operation HELP - Yes Offered OnTrack - Yes . Emailed agency contact info to mashynka766@aol.com .	HELEN OBRIEN
2023-06-14	Financial Statement Added		HELEN OBRIEN
2023-06-14	Billing	Caller MARIA CAMODY Ratepayer User Comments cci wanted all her supplier sharges and delivery charges from aug 2022 til now in regards to her puc complaint. I provided info from her bills. cust sat	BRANDY WEIGEL
2023-06-14	WUR Assessment	MARIA CAMODY Ratepayer. Caller s Concern Billing Payment - WUR will be sent. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No. Interested in SO No.	BRANDY WEIGEL
2023-06-12	SC - GRACE EXTENSION	Caller Back Office Ratepayer. SC Status from Open to Closed Cust Rights Given Y Cust Satisfied Y Comments BCS 3889740 DEC CLOSED 06 10 2023 SEE CRS	CUCL143
2023-05-09	Special Situation	HIGH BILL ALERT	SUPP_HB
2023-04-17	Cust Choice 1 Bill	Supplier added on 2023-04-20 - VERDE Energy USA	
2023-04-17	Batch Enrollment		
2023-04-11	Cust Choice 1 Bill	Supplier added on 2023-04-14 - Median Energy PA LLC	
2023-04-11	Batch Enrollment		
2023-02-16	SC - PUC Informal Complaint	PUC MDIA BCS 3889740	CUCL143
2023-02-10	Cust Choice 1 Bill	Supplier added on 2023-02-15 - VERDE Energy USA	
2023-02-10	Batch Enrollment		
2023-02-02	Data Repair	DR_REQ10782282 - CD-NXT-COLL-ACTION UPDATE	CSSDR044
2023-01-19	Credit	Caller MARIA CAMODY Ratepayer User Comments cx queried bill being high over the past few months nov-jan . cx adv there is increase in usage seen. cx did not want to speak with EE as she stated she would not get the answers to her questions. cx sferred to billing to check on the bills and breakdown of charges. cx req supplier rate 10.99 kWh	KRYSLE CAMPBELL
2023-01-19	WUR Assessment	MARIA CAMODY Ratepayer. Caller s Concern Account Balance. Position Stated No. Investigation reqd Yes. . WUR Required No. Caller s Concern Call Transfer. Position Stated No. Investigation reqd No. . WUR Required No. Provided PUC No. Interested in SO No.	KRYSLE CAMPBELL
2023-01-13	Call Transfer	Caller MARIA CAMODY Ratepayer User Comments sw RP called in due to high bill. says never been this high. xfer to ee	DERREK AUFIERO
2023-01-13	WUR Assessment	MARIA CAMODY Ratepayer. Caller s Concern Call Transfer. Position Stated No. Investigation reqd No. . WUR Required No. Provided PUC No. Interested in SO No.	DERREK AUFIERO
2023-01-11	Data Repair	INC10765324 - Reads Workaround	CSSDR044
2023-01-03	WEB Customer Initiated Payment	Scheduled date 1 3 2023 Amount 156.82 User chomychka Owner YES. Confirmation Number 23010343	SELF SERVICE USER
2022-12-01	WEB Customer Initiated Payment	Scheduled date 12 1 2022 Amount 121.21 User chomychka Owner YES. Confirmation Number 22120146	SELF SERVICE USER
2022-11-05	Special Situation	HIGH BILL ALERT	SUPP_HB
2022-10-31	WEB Customer Initiated Payment	Scheduled date 10 31 2022 Amount 125.18 User chomychka Owner YES. Confirmation Number 22103103	SELF SERVICE USER
2022-10-07	Special Situation	HIGH BILL ALERT	SUPP_HB
2022-10-03	WEB Customer Initiated Payment	Scheduled date 10 2 2022 Amount 70.00 User chomychka Owner YES. Confirmation Number 22100208	SELF SERVICE USER
2022-09-13	Billing	Caller MARIA CAMODY Ratepayer User Comments Sent out statement of accounts for RP Maria Camody Explained can only send out most recent copy of bill No further concerns Cx sat	LINDA CHOATE
2022-09-13	Correspondence - General	Template Name Statement of Account - No Dispute Created By Choate Linda Letter Edited No CS Letters ID 4810763	CSLET
2022-09-13	WUR Assessment	MARIA CAMODY Ratepayer. Caller s Concern Miscellaneous - WUR will NOT be sent. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No.	LINDA CHOATE
2022-09-13	Call Transfer	Caller MARIA CAMODY Ratepayer User Comments cci get copy of bill on acc sent to address. xferred to billing	COURTNEY SEELAL
2022-09-13	WUR Assessment	MARIA CAMODY Ratepayer. Caller s Concern Call Transfer. Position Stated No. Investigation reqd No. . WUR Required No. Provided PUC No.	COURTNEY SEELAL
2022-09-13	WUR Assessment	MARIA CAMODY Ratepayer. Caller s Concern Call Transfer. Position Stated No. Investigation reqd No. . WUR Required No. Provided PUC No.	JAYDEN LYONS
2022-09-13	Credit	Caller MARIA CAMODY Ratepayer User Comments cx call for bill to send from 2001 til now transferred cx	JAYDEN LYONS
2022-09-13	Call Transfer	Caller MARIA CAMODY Ratepayer User Comments cx xfrd to billing to get billing history of her acc from jan 2021 to current	AKHEIL ALBERT
2022-09-13	WUR Assessment	MARIA CAMODY Ratepayer. Caller s Concern Call Transfer. Position Stated No. Investigation reqd No. . WUR Required No. Provided PUC No.	AKHEIL ALBERT
2022-09-08	Special Situation	HIGH BILL ALERT	SUPP_HB
2022-09-02	WEB Customer Initiated Payment	Scheduled date 9 3 2022 Amount 80.72 User chomychka Owner YES. Confirmation Number 22090326	SELF SERVICE USER
2022-08-03	WEB Customer Initiated Payment	Scheduled date 8 4 2022 Amount 62.12 User chomychka Owner YES. Confirmation Number 22080449	SELF SERVICE USER
2022-07-01	WEB Customer Initiated Payment	Scheduled date 7 1 2022 Amount 74.11 User chomychka Owner YES. Confirmation Number 22070127	SELF SERVICE USER
2022-06-01	WEB Customer Initiated Payment	Scheduled date 6 1 2022 Amount 79.78 User chomychka Owner YES. Confirmation Number 22060145	SELF SERVICE USER
2022-05-19	Cust Choice 1 Bill	Supplier added on 2022-05-24 - American Power Gas of PA LLC	

Contact Date	Contact Type	Remarks	User
2022-05-19	Batch Enrollment		
2022-05-02	WEB Customer Initiated Payment	Scheduled date 5 1 2022 Amount 88.73 User chomychka Owner YES. Confirmation Number 22050123	SELF SERVICE USER
2022-03-31	WEB Customer Initiated Payment	Scheduled date 3 31 2022 Amount 106.96 User chomychka Owner YES. Confirmation Number 22033112	SELF SERVICE USER
2022-03-01	WEB Customer Initiated Payment	Scheduled date 3 2 2022 Amount 131.67 User chomychka Owner YES. Confirmation Number 22030206	SELF SERVICE USER
2022-02-01	WEB Customer Initiated Payment	Scheduled date 2 1 2022 Amount 130.37 User chomychka Owner YES. Confirmation Number 22020183	SELF SERVICE USER
2022-01-03	WEB Customer Initiated Payment	Scheduled date 1 3 2022 Amount 123.81 User chomychka Owner YES. Confirmation Number 22010322	SELF SERVICE USER
2021-12-01	WEB Customer Initiated Payment	Scheduled date 12 1 2021 Amount 63.69 User chomychka Owner YES. Confirmation Number 21120165	SELF SERVICE USER
2021-11-30	Call Transfer	Caller MARIA CAMODY Ratepayer. Transferred to SOP for further assistance with suppliers.	CHASITY MORRISON
2021-11-30	Choice Inquiry	Caller MARIA CAMODY Ratepayer User Comments CCI with concerns about supplier. Advised customer to visit papowerswitch.com also offered SOP nd advised 7 discount offered towards rate. Advised customer being charge PPL PTC which will increase to 0.09502kwh on 12 1. Also advised customer cb of 63.69 due 11 29 customer advised will make payment on 12 1. SAT	CHASITY MORRISON
2021-11-30	WUR Assessment	MARIA CAMODY Ratepayer. Caller s Concern Suppliers - General Inquiries. Position Stated Yes. Sat Yes. WUR Required No. Caller s Concern Call Transfer. Position Stated No. Investigation reqd No. . WUR Required No. Provided PUC No. Interested in SO Not on Phone.	CHASITY MORRISON
2021-11-02	WEB Customer Initiated Payment	Scheduled date 11 2 2021 Amount 47.83 User chomychka Owner YES. Confirmation Number 21110210	SELF SERVICE USER
2021-09-30	WEB Customer Initiated Payment	Scheduled date 9 30 2021 Amount 51.98 User chomychka Owner YES. Confirmation Number 21093007	SELF SERVICE USER
2021-08-31	WEB Customer Initiated Payment	Scheduled date 9 1 2021 Amount 60.23 User chomychka Owner YES. Confirmation Number 21090117	SELF SERVICE USER
2021-08-02	WEB Customer Initiated Payment	Scheduled date 8 2 2021 Amount 47.24 User chomychka Owner YES. Confirmation Number 21080253	SELF SERVICE USER
2021-06-30	WEB Customer Initiated Payment	Scheduled date 6 30 2021 Amount 56.84 User chomychka Owner YES. Confirmation Number 21063005	SELF SERVICE USER
2021-06-01	WEB Customer Initiated Payment	Scheduled date 5 30 2021 Amount 75.76 User chomychka Owner YES. Confirmation Number 21053071	SELF SERVICE USER
2021-05-07	WEB Customer Initiated Payment	Scheduled date 5 7 2021 Amount 84.76 User chomychka Owner YES. Confirmation Number 21050782	SELF SERVICE USER
2021-04-05	WEB Customer Initiated Payment	Scheduled date 4 2 2021 Amount 122.03 User chomychka Owner YES. Confirmation Number 21040204	SELF SERVICE USER
2021-03-01	WEB Customer Initiated Payment	Scheduled date 3 2 2021 Amount 105.39 User chomychka Owner YES. Confirmation Number 21030211	SELF SERVICE USER
2021-02-08	WEB Customer Initiated Payment	Scheduled date 2 6 2021 Amount 114.51 User chomychka Owner YES. Confirmation Number 21020639	SELF SERVICE USER
2021-01-11	IVR Customer Initiated Payment	Caller IVR Ratepayer. Comments Made Payment in the amount of 100.00. Confirmation number was Read. Confirmation Number 21011047	IVR
2020-12-01	WEB Customer Initiated Payment	Scheduled date 12 1 2020 Amount 55.57 User chomychka Owner YES. Confirmation Number 20120166	SELF SERVICE USER
2020-11-23	LIHEAP	LIHEAP application mailed to customer	CSLET
2020-11-02	WEB Customer Initiated Payment	Scheduled date 11 2 2020 Amount 44.42 User chomychka Owner YES. Confirmation Number 20110247	SELF SERVICE USER
2020-10-01	WEB Customer Initiated Payment	Scheduled date 10 1 2020 Amount 45.35 User chomychka Owner YES. Confirmation Number 20100173	SELF SERVICE USER
2020-08-31	WEB Customer Initiated Payment	Scheduled date 8 31 2020 Amount 51.70 User chomychka Owner Yes. Confirmation Number 20083110	SELF SERVICE USER
2020-07-31	WEB Customer Initiated Payment	Scheduled date 7 31 2020 Amount 46.16 User chomychka Owner Yes. Confirmation Number 20073122	SELF SERVICE USER
2020-07-01	WEB Customer Initiated Payment	Scheduled date 7 1 2020 Amount 61.89 User chomychka Owner Yes. Confirmation Number 20070115	SELF SERVICE USER
2020-06-01	WEB Customer Initiated Payment	Scheduled date 5 31 2020 Amount 98.20 User chomychka Owner Yes. Confirmation Number 20053173	SELF SERVICE USER
2020-05-01	WEB Customer Initiated Payment	Scheduled date 5 1 2020 Amount 112.91 User chomychka Owner Yes. Confirmation Number 20050124	SELF SERVICE USER
2020-02-08	Credit - Outbound Call	Outbound Dialer A call attempt was made and received no answer	IVR
2020-02-04	Miscellaneous	WATT Scanned - Blue Mail Other Work Item 2514316 Completed	JENNIFER M HAUSMAN
2020-02-04	Miscellaneous	WATT ID 2514316 closed watt item cust sent in note that she made a pmt of 100.00 and will make remaining pmt of 53.16 shortly noted acct	JENNIFER M HAUSMAN
2020-02-04	Miscellaneous	WATT Scanned - Blue Mail Other Work Item 2514316 Created	KOFAX
2020-01-02	WEB Customer Initiated Payment	Scheduled date 1 2 2020 Amount 107.61 User chomychka Owner Yes. Confirmation Number 20010291	SELF SERVICE USER
2019-12-02	WEB Customer Initiated Payment	Scheduled date 12 1 2019 Amount 32.88 User chomychka Owner Yes. Confirmation Number 19120138	SELF SERVICE USER
2019-11-01	WEB Customer Initiated Payment	Scheduled date 11 1 2019 Amount 46.95 User chomychka Owner Yes. Confirmation Number 19110125	SELF SERVICE USER
2019-10-28	Credit	Caller MARIA CAMODY Ratepayer User Comments cci was unable to pay on bill due date set up collections arrg on acct for 46.95 due on nov 1st cust sat	RAMONA TELFER
2019-10-28	WUR Assessment	MARIA CAMODY Ratepayer. Caller s Concern Payment Assistance. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No. Interested in SO No.	RAMONA TELFER
2019-10-28	Issued Collection Arrangement	MARIA CAMODY Ratepayer. Comments Customer agrees to terms 46.95 due on 11 01 2019.	RAMONA TELFER

PPL ELECTRIC
EXHIBIT 3

Maintain Payment Agreement for Account 32050-20009

Edit Help

Type : **Non-Catch-Up** Status: **Active**

Current Billing Information		Budget Billing Details	
Bill Due Date:	09/27/23	Enroll in Budget Bill:	<input type="checkbox"/>
Bill Amount:	\$424.76	Setup BB Amount:	\$121.00
Agreement Details		Installment Details	
Start Date:	06/14/23	Installment Amount:	\$19.00
Agreement Amount:	\$534.37	Number Of Installments:	23
Initial Payment Details		Remaining Installments:	16
Due Date:	06/29/23	Final Installment Amount:	\$14.86
Payment Amount:	\$95.00	Customer Offer	
Restore Amount:	\$95.00	Downpayment Amount:	\$0.00
Task List		Downpayment Due Date:	//
Customer Contact...		Installment Amount:	\$0.00
		Installment Due Date:	//
<input type="button" value="OK"/> <input type="button" value="Cancel"/>		Special Situation Details	
Outstanding Money... <input type="button" value="?"/>		Special Circumstance:	
		Supervisor Discretion:	

PPL ELECTRIC
EXHIBIT 4

[Home](#)**Informal Case View**[Case Search](#)

General			
BCS Case No.	3889740	Case Notes	Count : 1 Detail...
CSS Account No.	3205020009	Received Date	02/16/2023
CSS Name	MARIA CAMODY	Due Date	03/17/2023
Name	MARIA CAMODY	Investigator Name	CASE POOL, BCS
Service Address 1	334 LIBERTY ST	Mailing Address 1	
Service Address 2		Mailing Address 2	
Service City, State Zip	BETHLEHEM, PA 18018-	Mailing City, State Zip	, -
PUC Address	334 LIBERTY ST,,BETHLEHEM,PA,18018-		
Service Class	RESIDENTIAL	Case Origin	TELEPHONE
Phone Number	(610) 865-0067	Prior Case Number	0
Income Level	1	On Track	No
Reason For Contact	PHONE ACCESS PROBLEM / DIFFICULTY CONTACTING CO (#17)		
Customer Position	CUSTOMER COMPLAINED THAT HER NORMAL BILLS WERE AROUND 65.00/MONTH. CUSTOMER SAID THAT HER BILL FOR NOV 2022 WAS 122.00, AND THE BILL FOR DEC 2022 WAS 156.00. CUSTOMER'S BILL FOR LAST MONTH WAS 204.00. RECENTLY, CUSTOMER RECEIVED HER CURRENT BILL IN THE AMOUNT OF 268.00 WHICH DUE BY 2/27/2023. CUSTOMER COMPLAINED SHE TRIED TO CONTACT PPL LAST WEEK TO DISPUTE HER BILL, BUT SHE WAS TRANSFERRED TO ANOTHER DEPARTMENT JUST TO BE DISCONNECTED. CUSTOMER CALLED PPL AGAIN ON 2/15/2023 BUT SHE WAS UNABLE TO TALK TO ANY REPS. THE CELL PHONE NUMBER (610) 333 - 0099 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS MASHYNKA766@AOL.COM HAS BEEN ALLOWED TO BE SHARED. RELIEF SOUGHT - CORRECT THE BILL. GET AN EXPLANATION FROM PPL.		
Company Position	02/15/2023 (CUSTOMER WAS UNABLE TO GET ANY EXPLANATION)		
Related Information			
Misc Info			
Heating	No	Service	On
Acct Bal Due Date	02/27/2023	Total Account Balance	308.49
Budget Bill Amount	113.00		
Arrearage	0.00	Reported Income	0.00

	Amount
Date of Last Customer Contact prior to Complaint	

[Type Assignment](#)

Case Type	Informal
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[Category and Section](#)

Primary Category	High Bill
Secondary Category	
Tertiary Category	
Assign To Section	CCC-

[Ownership](#)

Contact Person	E191630 - E191630
Written By	Donaldson, Matthew
Written By Date	02/27/2023

[Other Information](#)

Adults	2	Children	0
Amount Needed to Update Most Recent Payment Arrangement		Universal Service Program	No

[Informal Final Report](#)

Details of the Company's Original Investigation
12/6/2022 - The Company sent the customer the monthly bill statement. The amount of the bill was \$156.82. This amount reflects the actual usage of 884 kWh for the 32 days from 11/3/2022 to 12/5/2022.
1/11/2023 - The Company sent the customer the monthly bill statement. The amount of the bill was \$204.88. This amount reflects the actual usage of 1166 kWh for the 31 days from 12/5/2022 to 1/5/2023.
2/6/2023 - The Company sent the customer the monthly bill statement. The amount of the bill was \$183.61. This amount reflects the actual usage of 1039 kWh for the 29 days from 1/5/2023 to 2/3/2023.
1/13/2023 - Customer, Maria Camody, called due to high bill. The agent transferred the call to Energy Education to review the usage in more detail. The Company has no record of conversation after the call was transferred.
1/19/2023 - Customer, Maria Camody, called again regarding high bill. The agent advised customer there is an increase in usage in the recent months bills the customer was concerned about. Customer declined speaking with Energy Education to review their usage.
Company's Final Position to the Customer
The Company advised that increased bill amounts in recent months have been due to increased usage.
Details of Company's Investigation after BCS Contact

No additional investigation is necessary.

Company's Final Position to BCS

The Company billed the customer on actual meter readings.

The amount of the customer's bill was influenced by the electricity consumption and the cost of electricity.

The Company experienced higher than normal call volume during the same general time as when this customer called. The Company has since added more phone agents to assist callers and shorten wait times.

The Company recognizes the customer's usage in some months is higher than previous years. However, the billed usage was based on actual meter readings and therefore, the bills are considered correct as rendered.

In other months, the customer's current usage is not out of line with the history at this location.

From 11/3/2022 to 12/5/2022, the customer used 884 kWh. From 11/5/2021 to 12/7/2021, the customer used 891 kWh.

The Company investigated the matter and did not find any inaccuracy with the billing.

[Analysis Information](#)

Justified	Not Analyzed
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No Analysis Items Found

Return To Search	Case History	Print
Decision	Change State	Dismiss

Home

Decision Detail

Case Search

General			
BCS Case No.	3889740	CSS Account No.	3205020009
Customer Name	MARIA CAMODY	Investigator Name	CASE POOL, BCS
Address 1	334 LIBERTY ST	Service Class	RESIDENTIAL
Address 2		Case Origin	TELEPHONE
City, State Zip	BETHLEHEM , PA 18018	Head Date	06/10/2023
Service Restore Amount	0.00	Current Monthly Payment	0.00
Service Continue Amount	0.00	Service Continue Date	
Decision Issue	Yes	Ending Monthly Payment	0.00
Chapter	56	Oral/Written	Written
Section Rule	56.1, 56.2, 56.163(1)	Violation	ACTUAL
Total Balance	534.37	Closed Date	06/10/2023
Reconnect Amount	0.00	Balance Date	06/10/2023
Special Budget Amount	0.00	Regular Budget Amount	113.00
Arrears Payment Plus	0.00	Final Monthly Payment	0.00
Resolution	DECISION ISSUED: ALL USAGE AND BILLINGS ARE BASED ON ACTUAL METER READINGS. CUSTOMER USAGE INCREASED FROM THE PRIOR YEAR. CUSTOMER HAS HAD MULTIPLE SUPPLIERS ON ACCOUNT. TOTAL ACCOUNT BALANCE: 534.37 AS OF 06/10/2023. CUSTOMER ADVISED TO CONTACT EGS ABOUT TERMS OF CONTRACTS. CUSTOMER ADVISED TO CONTACT PPL REGARDING AMOUNT TO MAINTAIN SERVICE, REQUEST SPECIAL METER TEST OR PAYMENT ARRANGEMENT. DISMISSED.		
Terms			
Letter Description			

Action Required Options	
Action Required	<input type="radio"/> Yes <input checked="" type="radio"/> No
WorkQ Category	<input type="text" value=""/> ▼

Sub Category	<input type="text" value=""/>		
Up Front Amount	<input type="text" value=""/>	Up Front Due Date	<input type="text" value=""/>
Bill Type	<input type="text" value=""/>		
Plus Amount	<input type="text" value=""/>		
Beginning Date	<input type="text" value=""/>		
Write-Off Amount	<input type="text" value=""/>		
Comments	BCS#3889740 DEC CLOSED 06/10/2023 SEE CRS		
Processed By	305551	Processed Date	6/12/2023 9:46:47 AM

[Return to Case](#)

PPL ELECTRIC
EXHIBIT 5

From	To	Source	KWH Delivered	KWH Delivered Usage	KWH Received	KWH Received Usage	Pk KW 1P	Pk KW 1P Usage	Tot KWH	Tot KWH Usage	Status	Reading Sequence	Bill Account	Meter Number
08/04/2023	09/05/2023	Regular	34998	335	0	0	3.5	3.5			Billed	3330	3205020009	300575546
07/06/2023	08/04/2023	Regular	34663	325	0	0	2.6	2.6			Billed	3320	3205020009	300575546
06/06/2023	07/06/2023	Regular	34338	322	0	0	2.5	2.5			Billed	3310	3205020009	300575546
05/05/2023	06/06/2023	Regular	34016	434	0	0	3.1	3.1			Billed	3300	3205020009	300575546
04/20/2023	05/05/2023	Regular	33582	432	0	0	3.3	3.3			Billed	3290	3205020009	300575546
04/14/2023	04/20/2023	Supp Switch	33150	111	0	0	3.6	3.6			Billed	3280	3205020009	300575546
04/05/2023	04/14/2023	Supp Switch	33039	222	0	0	3.5	3.5			Billed	3270	3205020009	300575546
03/07/2023	04/05/2023	Regular	32817	869	0	0	4	4			Billed	3260	3205020009	300575546
02/15/2023	03/07/2023	Regular	31948	491	0	0	5.4	5.4			Billed	3250	3205020009	300575546
02/03/2023	02/15/2023	Supp Switch	31457	442	0	0	4.9	4.9			Billed	3240	3205020009	300575546
01/05/2023	02/03/2023	Regular	31015	1039	0	0	4.9	4.9			Billed	3230	3205020009	300575546
12/05/2022	01/09/2023	Estimate	29777	967	0	0	5	5			Memo	3210	3205020009	300575546
12/05/2022	01/05/2023	Regular	29976	1166	0	0	5	5			Billed	3220	3205020009	300575546
11/03/2022	12/05/2022	Regular	28810	884	0	0	5	5			Billed	3200	3205020009	300575546
10/05/2022	11/03/2022	Regular	27926	556	0	0	3.5	3.5			Billed	3190	3205020009	300575546
09/06/2022	10/05/2022	Regular	27370	343	0	0	2.9	2.9			Billed	3180	3205020009	300575546
08/05/2022	09/06/2022	Regular	27027	428	0	0	2.9	2.9			Billed	3170	3205020009	300575546
07/07/2022	08/05/2022	Regular	26599	413	0	0	2.9	2.9			Billed	3160	3205020009	300575546
06/07/2022	07/07/2022	Regular	26186	350	0	0	2.4	2.4			Billed	3150	3205020009	300575546
05/24/2022	06/07/2022	Regular	25836	194	0	0	3.1	3.1			Billed	3140	3205020009	300575546
05/06/2022	05/24/2022	Supp Switch	25642	252	0	0	3.1	3.1			Billed	3130	3205020009	300575546
04/06/2022	05/06/2022	Regular	25390	495	0	0	3.5	3.5			Billed	3120	3205020009	300575546
03/08/2022	04/06/2022	Regular	24895	562	0	0	3.3	3.3			Billed	3110	3205020009	300575546
02/07/2022	03/08/2022	Regular	24333	702	0	0	4.3	4.3			Billed	3100	3205020009	300575546
01/07/2022	02/07/2022	Regular	23631	892	0	0	4.3	4.3			Billed	3090	3205020009	300575546
12/07/2021	01/07/2022	Regular	22739	850	0	0	4.1	4.1			Billed	3080	3205020009	300575546
11/05/2021	12/07/2021	Regular	21889	891	0	0	5.2	5.2			Billed	3070	3205020009	300575546
10/07/2021	11/05/2021	Regular	20998	407	0	0	3.4	3.4			Billed	3060	3205020009	300575546
09/08/2021	10/07/2021	Regular	20591	262	0	0	3.2	3.2			Billed	3050	3205020009	300575546
08/09/2021	09/08/2021	Regular	20329	295	0	0	3.1	3.1			Billed	3040	3205020009	300575546
07/09/2021	08/09/2021	Regular	20034	366	0	0	2.6	2.6			Billed	3030	3205020009	300575546
06/09/2021	07/09/2021	Regular	19668	254	0	0	2.6	2.6			Billed	3020	3205020009	300575546
05/10/2021	06/09/2021	Regular	19414	341	0	0	2.6	2.6			Billed	3010	3205020009	300575546
04/09/2021	05/10/2021	Regular	19073	509	0	0	3.9	3.9			Billed	3000	3205020009	300575546
03/10/2021	04/09/2021	Regular	18564	593	0	0	4.2	4.2			Billed	2990	3205020009	300575546
02/08/2021	03/10/2021	Regular	17971	923	0	0	3.7	3.7			Billed	2980	3205020009	300575546
01/07/2021	02/08/2021	Regular	17048	777	0	0	3.6	3.6			Billed	2970	3205020009	300575546
12/07/2020	01/07/2021	Regular	16271	857	0	0	3.8	3.8			Billed	2960	3205020009	300575546
11/05/2020	12/07/2020	Regular	15414	751	0	0	4.6	4.6			Billed	2950	3205020009	300575546
10/07/2020	11/05/2020	Regular	14663	354	0	0	4	4			Billed	2940	3205020009	300575546
09/04/2020	10/07/2020	Regular	14309	253	0	0	2.9	2.9			Billed	2930	3205020009	300575546
08/06/2020	09/04/2020	Regular	14056	261	0	0	2.8	2.8			Billed	2920	3205020009	300575546
07/07/2020	08/06/2020	Regular	13795	318	0	0	3.2	3.2			Billed	2910	3205020009	300575546
06/05/2020	07/07/2020	Regular	13477	267	0	0	3.1	3.1			Billed	2900	3205020009	300575546
05/06/2020	06/05/2020	Regular	13210	394	0	0	3.8	3.8			Billed	2890	3205020009	300575546
04/06/2020	05/06/2020	Regular	12816	704	0	0	4.4	4.4			Billed	2880	3205020009	300575546
03/06/2020	04/06/2020	Regular	12112	833	0	0	3.7	3.7			Billed	2870	3205020009	300575546
02/05/2020	03/06/2020	Regular	11279	910	0	0	3.8	3.8			Billed	2860	3205020009	300575546
01/07/2020	02/05/2020	Regular	10369	949	0	0	5.2	5.2			Billed	2850	3205020009	300575546
12/05/2019	01/07/2020	Regular	9420	1163	0	0	5.1	5.1			Billed	2840	3205020009	300575546
11/05/2019	12/05/2019	Regular	8257	1046	0	0	5.1	5.1			Billed	2830	3205020009	300575546
10/07/2019	11/05/2019	Regular	7211	269	0	0	3.7	3.7			Billed	2820	3205020009	300575546
09/05/2019	10/07/2019	Regular	6942	252	0	0	2.8	2.8			Billed	2810	3205020009	300575546
08/06/2019	09/05/2019	Regular	6690	244	0	0	2.9	2.9			Billed	2800	3205020009	300575546
11/03/2017	11/28/2017	CMO - Out					3.2544	3.2544	46301	239	Billed	2570	3205020009	98977693