

Certificate No. A-6425601
Docket No. A-2023-3040184

Paratransit- PA PUC No. 1

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

GENTLE OPTIONS NEMT LLC

PARATRANSIT TARIFF NAMING RATES, RULES AND REGULATIONS
GOVERNING THE TRANSPORTATION OF PERSONS IN PARATRANSIT
SERVICE BETWEEN POINTS IN PENNSYLVANIA

ISSUED: October 5, 2023

EFFECTIVE: October 6, 2023

ISSUED UNDER THE AUTHORITY OF 52 Pa. Code §23.42

ISSUED BY:
Gentle Options NEMT LLC
5042 Germantown Avenue, Suite 1F
Philadelphia, PA 19144
215-853-7723

OPERATING AUTHORITY

To transport, as a common carrier, by motor vehicle, persons in paratransit service, from points in the City and County of Philadelphia and the County of Delaware to points in Pennsylvania and return; and persons who receive personal care services (PCS) or other home care services reimbursed by a Medical waiver program or other public payment program from Gentle Options NEMT LLC, from points in the Counties of Bucks, Montgomery and Chester Counties to points in Pennsylvania and return.

RULES AND REGULATIONS

ITEM 1: ADVANCE RESERVATIONS

Advance Reservations must be made 24 hours prior to the service being rendered.

ITEM 2: CONTRACT SERVICES

Contract service provided will be for a term of not less than 30 days for prequalified persons under a federal, state, county or municipal governmental agency contract. Rates for such services will be specified in the respective contracts, copies of which, including any amendments thereto, are to be filed with the Commission as executed to become effective on one days notice.

ITEM 3: RATES

Rates will be calculated by the odometer of the vehicle used and will be calculated from garage to garage.

ITEM 4: PAYMENT OF OUT OF POCKET EXPENSES

All tolls, parking fees and other out of pocket expenses shall be the responsibility of the customer and will be added onto carrier's charge

ITEM 5: PROMOTIONAL FARES

Upon presentation of advertising coupon or special promotional offer, carrier will offer rates at specified discount from the published Tariff rates on dates authorized by the coupon or special promotional offer. Advertised coupon or promotional offer will be filed with the Public Utility Commission prior to publication/broadcast. Coupons will be published, and promotional offers will be broadcast in one or all of the following: Local Newspaper, Flyers and other printed material, all forms of radio and television advertising media including internet and display advertising

SCHEDULE OF RATES

(Per Person)

Ambulatory

One way

Monday-Friday 7:00AM-7:00PM	\$125.00 plus mileage
Sat, Sun and Monday-Friday 7:00PM-7:00AM	\$200.000 plus mileage

Round trip

Monday-Friday 7:00AM-7:00PM	\$160.00 plus mileage
Sat, Sun and Monday-Friday 7:00PM-7:00AM	\$250.000 plus mileage

Every mile over 30 miles	\$2.00 per mile
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Non Ambulatory

One way

Monday-Friday 7:00AM-7:00PM	\$220.00 plus mileage
Sat, Sun and Monday-Friday 7:00PM-7:00AM	\$240.000 plus mileage

Round trip

Monday-Friday 7:00AM-7:00PM	\$260.00 plus mileage
Sat, Sun and Monday-Friday 7:00PM-7:00AM	\$280.000 plus mileage

Every mile over 30 miles	\$3.00 per mile
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