



7235 Elmwood Ave • Philadelphia, Pa 19142
Phone: 215.365.1626
info@vnslanes.com • www.vnslanes.com

November 20, 2023

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Steven Fred Sr./V&S Elmwood Lanes, Inc., v. Philadelphia GasWorks; Docket No.
C-2023-3042898

Dear Secretary Chiavetta:

On November 9th I received a call from a Manager within PGW that I believed was going to discuss working through settling my dispute as you directed. After explaining why and how I am disputing their billing, she expressed to me that PGW does not have to work through resolving this dispute and that the only reason for her call was because it was your directive to reach out to me. Upon explaining where I felt the billing discrepancies are, I asked her if she had reviewed the material I provided showing where the issues are, and she indicated she had not. I asked her for her email address so that I could email the information to her, and she indicated that she would get it from the PGW Attorney (whom I relayed to her it was Graciela Christlieb). After 20 minutes of attempting to converse with her through many snide comments, I gave up attempting to get to any negotiation. I have still not heard back from either party at PGW to follow through with your directive.

As such, PGW did not follow your directive dated October 30th, 2023, to set a mutually convenient time to hold a conference call about resolving this case. therefor I am still deputing the erroneous billing as stated in my dispute.

Respectfully,

A handwritten signature in black ink, appearing to be 'Steven Fred Sr.', written over a horizontal line.

Steven Fred Sr.
Owner\Operator
V&S Elmwood Lanes Inc.