

Rosemary Chiavetta Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street Harrisburg, PA 17120 November 17, 2023

Re: Peering Hub Inc. Application for Approval to Offer, Render, Furnish, or Supply Telecommunications Services to the Public in the Commonwealth of Pennsylvania

To Whom It May Concern:

Please find enclosed an original Application for Approval of Authority to Offer, Render, Furnish, or Supply Telecommunications Services to the Public in the Commonwealth of Pennsylvania and associated exhibits. A certificate of service is also attached indicating service on the required agencies and Verizon Pennsylvania. A check in the amount of \$250.00 and an affidavit from Peering Hub Inc. has been sent under separate cover letter. Please contact me with any questions.

Respectfully submitted,

Kristopher E. Twomey

Counsel to Peering Hub Inc.

Application of:

Get Wireless Inc. for approval to offer, render, furnish or supply telecommunications services to the public in the Commonwealth of Pennsylvania.

1. IDENTITY OF THE APPLICANT: The name, address, telephone number, and fax number of the Applicant.

Peering Hub Inc. 3524 Silverside Road, Suite 35B Wilmington, DE 19810 Phone: 484 424-9683

Fax: 484 424-9683

Toll free: 844 998-0158

Please identify any predecessors of the Applicant and provide other names under which the Applicant has operated within the preceding five years, including name, address, and telephone number.

Not applicable.

2. ATTORNEY: The name, address, telephone number, and fax number of the Applicant's attorney.

Kristopher E. Twomey Law Office of Kristopher E. Twomey, P.C. 1725 I Street, NW, Suite 300 Washington, DC 20006

Phone: 202 681-1850 Fax: 202 517-9175

3. CONTACTS:

A) APPLICATION: The name, title, address, telephone number, and fax number of the person to whom questions about this application should be addressed.

Kristopher E. Twomey Law Office of Kristopher E. Twomey, P.C. 1725 I Street, NW, Suite 300 Washington, DC 20006

Phone: 202 681-1850 Fax: 202 517-9175 **B)** PENNSYLVANIA EMERGENCY MANAGEMENT AGENCY (PEMA): The name, title, address, telephone number and FAX number of the person with whom contact should be made by PEMA (Pennsylvania Emergency Management Agency).

Anne Kwong V.P., Operations Peering Hub, Inc. 3524 Silverside Road, Suite 35B Wilmington, DE 19810

Phone: 484 424-9683 Fax: 484 424-9683 Toll free: 844 998-0158

C) RESOLVING COMPLAINTS: Name, address, telephone number, and FAX number of the person and an alternate person responsible for addressing customer complaints. These persons will ordinarily be the initial point(s) of contact for resolving complaints and queries filed with the Public Utility Commission or other agencies.

Anne Kwong V.P., Operations Peering Hub, Inc. 3524 Silverside Road, Suite 35B Wilmington, DE 19810

Phone: 484 424-9683 Fax: 484 424-9683 Toll free: 844 998-0158

- 4. FICTITIOUS NAME: None
- **5. BUSINESS ENTITY AND DEPARTMENT OF STATE FILINGS**: Applicant has registered its business with the Pennsylvania Department of State. Please check the appropriate registration type for Applicant as designated with the Department.

	Sole proprietor
	Domestic general partnership
	Domestic corporation
	Domestic limited partnership
	Domestic limited liability company
	Domestic limited liability partnership
Χ	*Foreign corporation
	*Foreign general or limited partnership
	*Foreign limited liability company
	*Foreign limited liability general partnership
	*Foreign limited liability limited partnership

*Provide name and address of Corporate Registered Office Provider or Registered Office within PA.

REGISTERED AGENTS INC. 502 W 7TH ST, STE 100 Erie, PA 16502-1333

Attach to the application the name and address of partners. If any partner is not an individual, identify the business nature of the partner entity and identify its partners or officers.

Not applicable

Attach to the application proof of compliance with appropriate Department of State filing requirements as indicated above. Additionally, provide a copy of the Applicant's Articles of Incorporation or a Certificate of Organization.

The Applicant is incorporated in the State of Delaware. See attached corporate organization documents as Exhibit 1. See Exhibit 2 for its Certificate of Registration with the Pennsylvania Department of State.

Give name and address of officers:

Richard Kaplan, President Anne Kwong, V.P. of Operations

Management info:

Richard Kaplan, President- Twenty-one years of experience in the telecommunications industry. Founder and CEO of Access Wireless and Total Access Communications. Former CEO and Founder of Access Tandem Inc. and Voiceterm Inc., carriers and engineering support firm for inbound toll free, inbound DID, outbound services and custom routing applications for clients. Companies also specialized in platform access for prepaid and postpaid carriers with sophisticated low cost routing, reporting, financial modules, billing, with a fully integrated Class 4 Telecom infrastructure/switching facilities.

Anne Kwong- V.P. of Operations- Over twenty tears of telecommunications experience including responsibilities in network architecture, business development, and operational management. Ms. Kwong earned a computer engineering bachelor's degree at McGill University and a master's degree in engineering management from Stanford University.

6. AFFILIATES AND PREDECESSORS WITHIN PENNSYLVANIA:

X The Applicant has no affiliates doing business in Pennsylvania or predecessors which have done business in Pennsylvania.

7.	AFFILIATES AND PREDECESSORS RENDERING PUBLIC UTILITY SERVICE
	OUTSIDE PENNSYLVANIA:

X The Applicant has no affiliates rendering or predecessors which rendered public utility service outside Pennsylvania.

8.	APPLICANT'S PRESENT OPERATIONS : (Select and complete the appropriate statement)
	☐ X The applicant provides primarily wholesale carrier services to VoIP providers. Peering Hub is one of only six companies
9.	APPLICANT'S PROPOSED OPERATIONS : The Applicant proposes to operate as:
	☐ Interexchange Toll Reseller, InterLATA and/or IntraLATA, (e.g., MTS, 1+, 800, WATS, Travel and Debit Cards)
	X Interexchange Toll Facilities-based carrier, InterLATA and/or IntraLATA, (e.g., MTS, 1+, 800, WATS, Travel and Debit Cards)
	 Competitive Access Provider (dedicated point-to-point or multipoint service; voice or data)
	X Competitive Local Exchange Carrier.
	☐ Incumbent Local Exchange Carrier
	Other (Identify).

10. PROPOSED SERVICES: Describe in detail the services which the Applicant proposes to offer. If proposing to provide more than one category in Item #9, clearly and separately delineate the services within each proposed operation. Provide a brief description of the facilities the Company will use to provide services. Specify whether those facilities are Company-owned or obtained from other companies as UNEs or on a resold basis.

Peering Hub provides voice origination and termination services, telephone numbers/management, messaging applications, and STIR/SHAKEN token compliance nationwide. Peering Hub is also a Resp Org for the provision of toll-free numbers. In the limited geographic areas where UNEs are still available, Peering Hub will potentially interconnect with ILECs and collocate equipment in their central offices to provide POTS voice services and switching for POTS and VoIP. Peering Hub will also buy wholesale services from existing carriers.

Peering Hub is currently registered as a competitive local and intrastate long distance voice services provider in Florida, Kentucky, Montana, Nevada, North Dakota, and Vermont. Applications are pending in Arkansas and West Virginia. Peering Hub has never had an application denied.

For more information, see here: https://www.peeringhub.com.

11. SERVICE AREA: Describe the geographic service area in which the Applicant proposes to offer services. Clearly and separately delineate the service territory for each category listed in Item #9. For Competitive Local Exchange Carrier operations, you must name and serve the Incumbent Local Exchange Carriers in whose territory you request authority.

Initially, Peering Hub will operate primarily in Verizon Pennsylvania ILEC areas. Peering Hub requests authority statewide for all ILEC areas not currently protected from interconnection by the Telecommunications Act section 254(f) rural exemption.

12. MARKET: Describe the customer base to which the Applicant proposes to market its services. Clearly and separately delineate a market for each category listed in Item #9.

Applicant proposes to market and sell the identified services on a wholesale basis to voice providers/carriers and to commercial enterprises.

13. PROPOSED TARIFF(S): Each category of proposed operations must have a separate and distinct proposed tariff setting forth the rates, rules and regulations of the Applicant. Every proposed tariff shall state on its cover page the nature of the proposed operations described therein, i.e., IXC Reseller, CLEC, CAP, or IXC Facilities-based. A copy of all proposed tariffs must be appended to each original and duplicate original and copy of Form 377.

See Exhibit 3.

14. FINANCIAL: Attach the following to the Application:

A general description of the Applicant's capitalization and, if applicable, its corporate stock structure;

Current balance sheet, Income Statement, and Cash Flow Statement of Applicant or Affiliated Company, if relying on affiliate for financial security;

A tentative operating balance sheet and a projected income statement for the first year of operation within the Commonwealth of Pennsylvania; provide the name, title, address, telephone number and fax number of the Applicant's

custodian for its accounting records and supporting documentation; and indicate where the Applicant's accounting records and supporting documentation are, or will be, maintained.

If available, include bond rating, letters of credit, credit reports, insurance coverage and reports, and major contracts.

Please see attached Exhibit 4.

- **START DATE:** The Applicant proposes to begin offering services on or about January 1, 2023.
- **16. FURTHER DEVELOPMENTS:** Attach to the Application a statement of further developments, planned or contemplated, to which the present Application is preliminary or with which it forms a part, together with a reference to any related proceeding before the Commission.
- **NOTICE:** Pursuant to 52 Pa. Code § 5.14, you are required to serve a copy of the signed and verified Application, with attachments, on the below-listed parties, and file proof of such service with this Commission:

Office of Consumer Advocate 555 Walnut Street 5th Floor, Forum Place Harrisburg, PA 17101-1923

Office of Attorney General
Office of Consumer Protection
Strawberry Square
Harrisburg, PA 17120

See Exhibit 6.

Office of Small Business Advocate Commerce Building, Suite 1102 300 North Second Street Harrisburg, PA 17101

Verizon Pennsylvania LLC Attn: PA PUC Notifications 900 Race Street, 6th Floor Philadelphia, PA 19107

18. FEDERAL TELECOMMUNICATIONS ACT OF 1996: State whether the Applicant claims a particular status pursuant to the Federal Telecommunications Act of 1996. Provide supporting facts.

Applicant claims no special status pursuant to the Federal Telecommunications Act of 1996.

19. COMPLIANCE: State specifically whether the Applicant, an affiliate, a predecessor of either, or a person identified in this Application has been convicted of a crime involving fraud or similar activity. Identify all proceedings, limited to proceedings dealing with business operations in the last five (5) years, whether before an administrative body or in a judicial forum, in which the Applicant, an affiliate, a predecessor of either, or a person identified herein has been a defendant or a respondent. Provide a statement as to the resolution or present status of any such proceedings.

Neither the Applicant, an affiliate, a predecessor of either, or a person identified in this Application has been convicted of a crime involving fraud or similar activity.

- **20. FALSIFICATION:** The Applicant understands that the making of false statement(s) herein may be grounds for denying the Application or, if later discovered, for revoking any authority granted pursuant to the Application. This Application is subject to 18 Pa. C.S. §§ 4903 and 4904, relating to perjury and falsification in official matters.
- **21**. **CESSATION:** The Applicant understands that if it plans to cease doing business within the Commonwealth of Pennsylvania, it is under a duty to request authority from the Commission for permission prior to ceasing business.

Applicant:

By: Kristopher E. Twomey

Title: Counsel to Peering Hub Inc.

22. AFFIDAVIT: Submitted under separate cover.

Verification

I, Anne Kwong, V.P, Operations, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief), and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

November 8, 2023

Signature

Anne Kwong

Anne Kwang

Vice President, Operations

Exhibit 1 Articles of Incorporation

PAGE 1

State of Belaware

SECRETARY OF STATE DIVISION OF CORPORATIONS P.O. BOX 898 DOVER, DELAWARE 19903 141472226

9713379

12-02-2014

ADVANTAGE DELAWARE, LLC 3524 SILVERSIDE RD STE 35B

WILMINGTON

DE 19810

ATTN: NANCY WOLF

DESCRIPTION	AMOUNT
PEERING HUB INC.	
5649751 0102S Incorp Delaware Stock Co.	
Incorporation Fee	15.00
Receiving/Indexing	25.00
Data Entry Fee	5.00
Court Municipality Fee, Wilm.	20.00
Surcharge Assessment-New Castle	6.00
Page Assessment-New Castle Count	18.00
Expedite Fee, 24 Hour	50.00
FILING TOTAL	139.00
CHARGED TO ACCOUNT	139.00

1.

State of Delaware Secretary of State Division of Corporations Delivered 11:11 AM 12/02/2014 FTLED 11:11 AM 12/02/2014 SRV 141472226 - 5649751 FILE

STATE of DELAWARE CERTIFICATE of INCORPORATION A STOCK CORPORATION

First: The name of this corporation is

PEERING HUB INC.

Second: Its registered office in the State of Delaware is to be located at 3524 Silverside Road Suite 35B, in the City of Wilmington, County of New Castle, Zip Code 19810-4929. The Registered Agent in charge thereof is Advantage Delaware LLC.

Third: The purpose of the corporation is to engage in any lawful act or activity for which corporations may be organized under the General Corporation Law of Delaware.

Fourth: The amount of the total stock of this corporation is authorized to issue is 1,000 shares with a par value of \$0.00 per share.

Fifth: The name and mailing address of the incorporator are as follows:

Name: Nancy J. Wolf, MBA

Address: 3524 Silverside Road Suite 35B, Wilmington, Delaware 19810

I the Undersigned, for the purpose of forming a corporation under the laws of the State of Delaware, do make, file and record this Certificate and do certify that the facts herein stated are true and I have accordingly hereunto set my hand this 2nd day of December, A.D. 2014,

By: Moncy J Wolf (Incorporator)

Name: Nancy J. Wolf

Exhibit 2 Pennsylvania Certificate of Registration

Pennsylvania Department of State

Bureau of Corporations and Charitable Organizations PO Box 8722 | Harrisburg, PA 17105-8722 T:717-787-1057

dos.pa.gov/BusinessCharities

Regarding: Peering Hub Inc

Request Type: Certificate of Registration Issuance Date: June 03, 2023 File No:

Request No.: 016372934 Receipt No.: 546915

Filing Type: Foreign Business Corporation

Initial Filing Date: April 08, 2023

Active Status:

TO ALL WHOM THESE PRESENTS SHALL COME, GREETING:

I DO HEREBY CERTIFY THAT

Peering Hub Inc

is a foreign association duly registered to do business in this Commonwealth as of the issuance date herein.

I DO FURTHER CERTIFY THAT this Certificate of Registration shall not imply that all fees, taxes and penalties owed to the Commonwealth of Pennsylvania are paid.



IN TESTIMONY WHEREOF, I have hereunto set my hand and caused the seal of my office to be affixed, the day and year above written.

0013353119

Albert Schmidt

Acting Secretary of the Commonwealth

Men Schmid

Verify this certificate online at www.file.dos.pa.gov

Exhibit 3

Local Tariff

Issued by:

PEERING HUB INC.

REGULATIONS AND SCHEDULE OF CHARGES

APPLICABLE TO THE RESELLING OF

COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

IN THE COMMONWEALTH OF PENNSYLVANIA

This tariff contains the descriptions, regulations, and schedule of rates and charges applicable to the furnishing of resold business service for Telecommunications Services furnished by Peering Hub Inc. Peering Hub Inc. will mirror the local exchange calling areas and exchange area boundaries as stated in incumbent exchange carrier's tariffs. Local exchange calling areas and rate classes are listed in Section 10 of this tariff.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S., the Telecommunications Act of 1996), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

Issued: Effective:

CHANGE SHEET

List of Changes made by this Supplement

Page									
Number Number	Revision	<u>Number</u>	Revision	Number Number	Revision	Number Number	Revision	Number Number	Revision
1	Original	26	Original	51	Original	76	Original	101	Original
2	Original	27	Original	52	Original	77	Original	102	Original
3	Original	28	Original	53	Original	78	Original	103	Original
4	Original	29	Original	54	Original	79	Original	104	Original
5	Original	30	Original	55	Original	80	Original	105	Original
6	Original	31	Original	56	Original	81	Original	106	Original
7	Original	32	Original	57	Original	82	Original	107	Original
8	Original	33	Original	58	Original	83	Original	108	Original
9	Original	34	Original	59	Original	84	Original		
10	Original	35	Original	60	Original	85	Original		
11	Original	36	Original	61	Original	86	Original		
12	Original	37	Original	62	Original	87	Original		
13	Original	38	Original	63	Original	88	Original		
14	Original	39	Original	64	Original	89	Original		
15	Original	40	Original	65	Original	90	Original		
16	Original	41	Original	66	Original	91	Original		
17	Original	42	Original	67	Original	92	Original		
18	Original	43	Original	68	Original	93	Original		
19	Original	44	Original	69	Original	94	Original		
20	Original	45	Original	70	Original	95	Original		
21	Original	46	Original	71	Original	96	Original		
22	Original	47	Original	72	Original	97	Original		
23	Original	48	Original	73	Original	98	Original		
24	Original	49	Original	74	Original	99	Original		
25	Original	50	Original	75	Original	100	Original		

Issued: Effective: Issued by: Anne Kwong

TABLE OF CONTENTS

Description

CHANGE SHEET	2
TABLE OF CONTENTS	3
EXPLANATION OF SYMBOLS	
APPLICATION OF TARIFF	
1.0 - DEFINITIONS	
2.0 - RULES AND REGULATIONS	9
3.0 - SERVICE AREAS	
4.0 - SERVICE CHARGES	39
5.0 - NETWORK SERVICE DESCRIPTIONS	40
6.0 – PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE	56
7.0 - LOCAL SERVICE PRICES LIST	57
8.0 - DIRECTORY ASSISTANCE SERVICES	71
9.0 – LIFELINE & LINK UP AMERICA SERVICE	72
10.0 – EXCHANGE AREAS	78
11.0 - MISCELLANEOUS SERVICES	107
12.0 – TELEPHONE MESSAGE SERVICES	110
13.0 - RESERVED FOR FUTURE USE	113
14.0 - SPECIAL PROMOTIONS / CONTRACTS & ICB	114

Issued: Issued by:

Effective:

EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) To signify change.
- (D) To signify decrease in rate.
- (I) To signify increase in rate.

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the local exchange telecommunications services provided by Peering Hub Inc. to customers within the Commonwealth of Pennsylvania. Peering Hub Inc., will mirror the local exchange calling areas and exchange area boundaries as stated in incumbent carrier's local exchange tariffs. Local exchange calling areas are listed in Section 10 of this tariff.

Issued by:

SECTION 1.0 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Access Line - An arrangement which connects the Customer's location to a carrier's switching center or point of presence.

Account Codes - Optional, Customer-defined digits that allow the Customer to identify the individual user, department or client associated with a call. Account Codes appear on the Customer bill.

Advance Payment - Part or all of a payment required before the start of service.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Business - A class of service provided to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, and individuals practicing a profession or operating a business who have no offices other than their residences and where the use of the service is primarily or substantially of a business, professional or occupational nature.

Commission - Pennsylvania Public Utilities Commission.

Company or Carrier - Peering Hub Inc., unless otherwise clearly indicated by the context.

Customer - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Deposit - Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

DID Trunk - A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

Dial Pulse (or "DP") - The pulse type employed by rotary dial station sets.

Dual Tone Multi-Frequency (or "DTMF") - The pulse type employed by tone dial station sets.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid for by another Customer.

End Office - With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Bellcore.

Issued: Effective:

SECTION 1.0 - DEFINITIONS

Hearing Impaired - Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy.

In-Only - A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

IXC or Interexchange Carrier - A long distance telecommunications services provider.

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgement entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

LEC - Local Exchange Company

Minimum Point of Presence ("MPOP") - The main telephone closet in the Customer's building.

Monthly Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multi-Frequency or ("MF") - An inter-machine pulse type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

Other Telephone Company - An Exchange Telephone Company, other than the Company.

PBX - Private Branch Exchange

Premises - A building or buildings on contiguous property.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Residence or Residential - A class of service furnished to a Customer at a place of dwelling where the actual or obvious use is for domestic purposes.

Issued: Effective:

SECTION 1.0 - DEFINITIONS

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order of this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order - The written request for services executed by the Customer and the Company in the format devised by the Company. The signing of a Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Two Way - A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Usage-Based Charges - Charges for minutes or messages traversing over local exchange facilities.

User or End User - A Customer, Joint User, or any other person authorized by a Customer to use service provider under this tariff.

SECTION 2.0 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the State of Pennsylvania and terminating within a local calling area as defined herein.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

- (A) Service is provided on the basis of a minimum period of at least one month, 24 hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- **(B)** Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff.
- (C) Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon proper notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- **(D)** Service may be terminated upon written notice to the Customer if:
 - (1) the Customer is using the service in violation of this tariff; or
 - (2) the Customer is using the service in violation of the law. See Section 2.9.
- (E) Company complies with the requirements of Chapter 64 in Title 52 regarding billing standards and practices for residential customers (if applicable). In instances where sections of this tariff may conflict with Chapter 64 regulations, the regulations in Chapter 64 will prevail.

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2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (cont'd.)

- (F) Any Other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (G) To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.
- (H) The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts.

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability

- (A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- (B) Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- (C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability (Cont'd.)

- (D) The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:
 - (1) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
 - (2) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
 - (3) Any unlawful or unauthorized use of the Company's facilities and services;
 - (4) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of company-provided facilities or services;
 - (5) Breach in the privacy or security of communications transmitted over the Company's facilities;

Issued: Effective:

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability (Cont'd.)

- (D) (cont'd)
 - (6) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.4.
 - (7) Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
 - (8) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
 - (9) Any non-completion of calls due to network busy conditions;
 - (10) Any calls not actually attempted to be completed during any period that service is unavailable;
 - (11) And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability (Cont'd.)

- (E) The Company does not guarantee nor make any warranty with respect to installations provided for use in an explosive atmosphere.
- **(F)** The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- (G) Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

Issued by:

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- (A) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- **(B)** The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided by the Customer.
- (C) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- **(D)** Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with the service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- (E) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - (1) the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - (2) the reception of signals by Customer-provided equipment; or
 - (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

Issued: Effective:

Issued by:

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction or facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- **(B)** of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the company would normally construct;
- **(E)** on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- **(G)** involving abnormal costs; or
- (H) in advance of its normal construction.

Issued: Effective:

2.1 Undertaking of the Company, (Cont'd.)

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

2.2 Prohibited Uses

Issued by:

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Pennsylvania Public Utilities Commission's regulations, policies, orders, and decisions.
- 2.2.3 The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.2.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

Issued: Effective:

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

Issued: Effective:

2.3 Obligations of the Customer

2.3.1 General (cont'd.)

- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.3 Obligations of the Customer (Cont'd.)

2.3.2 Liability of the Customer

- (A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- (B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- (C) The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in party from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent to intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

Issued: Effective:

2.4 Customer Equipment and Channels

2.4.1 General

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designated primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- (A) Terminal equipment of the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company MPOP.
- (B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

2.4 Customer Equipment and Channels (Cont'd.)

2.4.3 Interconnection of Facilities

- (A) Local Traffic Exchange provides the ability for another local exchange provider to terminate local traffic on the Company's network. In order to qualify for Local Traffic Exchange the call must: (a) be originated by an end user of a company that is authorized by the Pennsylvania Public Utilities Commission to provide local exchange service; (b) originate and terminate within a local calling area of the Company.
- (B) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- (C) Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- (D) Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations.

2.4 Customer Equipment and Channels (Cont'd.)

2.4.4 Inspections

- (A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.
- (C) If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.5 **Customer Deposits and Advance Payments**

2.5.1 **Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished, where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest.

Payments may be required in advance of furnishing any of the following services:

- 1) Seasonal service;
- 2) The construction of facilities and furnishing of special equipment;
- 3) Temporary service for short-term use.

Issued: Effective:

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.5 Customer Deposits and Advance Payments (Cont'd.)

2.5.2 Deposits

- (A) To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges in accordance with 52 PA Code 64. The Company's credit and deposit policies will be equitable and non-discriminatory throughout its service area without regard to the economic character of the area or any part there of. The Company will inform a Customer, in writing, of the reasons for a deposit request and the process by which a customer can receive service without the posting of a deposit. The deposit will not exceed an amount equal to two twelfths of the estimated charge for the service for existing residential customers (if applicable) during the immediately preceding twelve month period.
- (B) Upon discontinuance of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company in accordance with 52 PA Code 64.
- (C) Deposits for business or residential (if applicable) customers will accrue interest annually at the rate per annum in accordance with 52 PA Code 64.41.
- (D) The Company shall annually and automatically refund the deposits of Customers who have paid bills for twelve consecutive months without having had service discontinued for nonpayment or had more than one occasion on which a bill was not paid within the period prescribed and are not then delinquent in payment.
- (E) When a Customer's service or facility is discontinued, deposits will be returned in accordance with Commission regulations in 52 PA Code 64.

Issued: Effective:

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.6 Payment Arrangements

2.6.1 Payment for Services

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customers residing in the affected jurisdictions.

Certain telecommunications services, as defined in the Pennsylvania Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Pennsylvania, or both, and are charged to a subscriber's telephone number or account in Pennsylvania.

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company. The Company complies with the requirements of Chapter 64 in Title 52 regarding billing standards and practices for residential (if applicable) customers. In instances where sections of this tariff may conflict with Chapter 64 regulations, the regulations in Chapter 64 will prevail.

- (A) Non-recurring charges are due and payable within twenty-one (21) days after the date the invoice is mailed to the Customer by the Company.
- (B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable within twenty-one (21) days after the date the invoice is mailed to the Customer by the Company. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- (C) When service does not begin on the first day of the billing period, or end of the last day of the billing period, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

Issued: Effective:

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.6 Payment Arrangements (Cont'd.)

2.6.2 Billing and Collection of Charges (Cont'd.)

- (D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (E) If any portion of the payment is not received by the Company within 21 days of receipt of this bill, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment charge of 1.5% per month on unpaid balance for business customers and 1.25% per month on the unpaid balance for residential customers, shall be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.
 - **(F)** The Customer should notify the Company of any disputed items on an invoice within thirty (30) days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file an informal complaint with the Bureau of Consumer Services at the Pennsylvania Public Utilities Commission, P.O. Box 3265, Harrisburg, Pennsylvania 17105-3265, Phone: 1-800-782-1110, Fax: 717-787-6641, in accordance with the Commission's rules of procedure. The address, phone and fax of the Company is as follows:

Peering Hub Inc. 3524 Silverside Road, Suite 35B Wilmington, DE 19810 Phone: 484 424-9683

Fax: 484 424-9683 Toll free: 844 998-0158

(G) If service is disconnected by the Company, in accordance with Subchapter D of 52 Pa. Code (§§64.61 – 64.75), and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 4.3.

Issued: Effective:

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.6 Payment Arrangements (Cont'd.)

2.6.3 Discontinuance of Service for Cause

The Company may discontinue service, in accordance with Subchapter D of 52 Pa. Code (§§64.61 – 64.75), for the following reasons provided in this Section 2.6.3.

- (A) Prior to termination of service, the Company will mail or deliver written notice to the customer at least ten (10) days prior to the date of the proposed termination. Termination of service by the Company to a residential customer (if applicable) should follow a two-step process, whereby the Company shall mail or deliver written notice to the customer at least seven (7) days prior to the date of proposed suspension regardless upon which suspension is sought. When at least 10 days have passed since suspension of service, the Company may terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension due to any of the following reasons: (1) failure to make satisfactory arrangements to pay arrearages; (2) failure to post a deposit; (3) failure to meet the requirements of a payment agreement; (4) failure to give adequate assurances that an unauthorized use of practice will cease.
- (B) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- (C) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- (D) Without notice in the event of fraudulent use of the Company's network. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.
- (E) Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.
- **(F)** Without notice in the event of tampering with the equipment or services furnished by the Company.

Issued: Effective:

2.6 Payment Arrangements, (Continued)

2.6.4 Notice to Company for Cancellation of Service

A Customer who wishes to have service discontinued must provide at least five days oral or written notice to the Company for discontinuance of service.

2.6.5 Cancellation of Application for Service

- (A) Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- **(D)** The special charges described in 2.6.5(A) through 2.6.5(C) will be calculated and applied on a case-by-case basis.

Issued: Effective:

2.6 Payment Arrangements, (Continued)

2.6.6 Changes in Services Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6.7 Bad Check Charge

A service charge equal to \$20.00 will be assessed for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

2.7 Allowances for Interruptions in Service

2.7.1 General

- (A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- **(B)** An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

2.7 Allowances for Interruptions in Service, (Continued)

2.7.1 General (Continued)

- (C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- **(D)** The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

2.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- (A) Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
- **(B)** Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- (C) Due to circumstances or causes beyond the reasonable control of the Company;
- **(D)** During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;

Issued: Effective:

2.7 Allowances for Interruptions in Service, (Continued)

2.7.2 Limitations of Allowances (Cont'd)

- (E) A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider:
- **(F)** During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- **(G)** That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- **(H)** That was not reported to the Company within thirty (30) days of the date that service was affected.

2.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.7 Allowances for Interruption in Service, (Continued)

2.7.4 Application of Credits for Interruptions in Service

- (A) Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- **(B)** For calculating credit allowances, every month is considered to have thirty (30) days.

(C) Interruptions Over 24 Hours and Less Than 72 Hours

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full days credit will be allowed for any period of 24 hours.

(D) Interruptions Over 72 Hours

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one-month period.

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.7 Allowances for Interruption in Service, (Continued)

2.7.5 Limitations on Allowances

No credit allowance will be made for:

- (A) interruptions due to the negligence of or noncompliance with the provisions of this tariff by the Customer, authorized user or joint user;
- **(B)** interruptions due to the negligence of any person other than the Company, including but not limited to the Customer;
- (C) interruptions of service during any period in which the Company is not given full access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- **(D)** interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (E) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- **(F)** interruption of service due to circumstances or causes beyond the reasonable control of Company; and
- **(G)** that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.

2.7.6 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen(16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

Issued: Effective:

2.8 Cancellation of Service/Termination Liability

If a Customer cancels a service order or terminates services before the completion of the term for any reason other than a service interruption (as defined in Section 2.7.1) or where the Company breaches the terms in the service contract, Customer may be requested by the Company to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

2.8.1 Termination Liability

Customer's termination liability for cancellation of service shall be equal to:

- (A) all unpaid non-recurring charges reasonably expended by Company to establish service to Customer, plus;
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- (C) all recurring charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the *Wall Street Journal* on the third business day following the date of cancellation;
- (D) minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

2.9 Termination of Service

Termination of service will be in compliance with Subchapter F of 52 Pa. Code section 64.121 – 64.123.

2.10 Suspension of Service

Issued by:

Suspension of service will be in compliance with Subchapter E of 52 Pa. Code section 64.61 – 64.75.

2.11 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights an duties to a) any subsidiary, parent company or affiliate of the Company; b) pursuant to any sale or transfer of substantially all the assets of the Company; or c) pursuant to any financing, merger or reorganization of the Company.

Issued: Effective:

2.12 Notices and Communications

- 2.12.2 The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.12.3 The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.12.4 Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.12.5 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas, as stated in Section 10 of this tariff, currently served by the following Incumbent LECs: 1) Verizon Pennsylvania, Inc. (Verizon). Company will provide service other exchanges in the future.

3.2 Rate Classes

Charges for local services provided by the Company may be based, in part, on the Rate Class associated with the Customers End Office. The Rate Class is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

In the event that an Incumbent LEC or the Pennsylvania Public Utilities Commission reclassifies an exchange from one Rate Class to another, the reclassification will also apply to customers who purchase services under this tariff. Local calling areas and Rate Class assignments are equivalent to those areas and groups specified in Verizon's Pennsylvania General Subscriber Service Tariff (GSST).

Rate Classes

A3, B3, C3 A4, B4, C4 D3, E3 D4, E4 F3, G3 F4, G4 H1, I1 H2, I2 H3, I3

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SECTION 4.0 - SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, for changes in service.

	<u>Business</u>
Line Connection Charge	
First Line	\$50.00
Each Additional Line	\$50.00
Line Change Charge	
First Line	\$20.00
Each Additional Line	\$20.00

4.2 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

<u>Duration of time, per technician</u>	<u>Business</u>
Initial 15 minute increment	\$26.00
Each Additional 15 minute increment	\$15.00

4.3 Restoration of Service

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A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Business</u>
Per occasion	\$40.00

Issued: Effective:

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS

5.1 General

5.1.1 Services Offered

The following Network Services are available to business Customers and for resale by other carriers certificated by the Pennsylvania Public Utilities Commission:

Standard Business Line Service PBX Trunk Service Direct Inward Dial (DID) Service Optional Calling Features

The following services are available to business Customers and are not offered on a resale basis as of the effective date of this page.

Listing Services (including Non Published and Non Listed Services)
Directory Assistance
Miscellaneous Services

5.1.2 Application of Rates and Charges

All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown for Business lines, PBX Trunks, DID Trunks and Digital/DS1 service.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D)

5.1 General (Continued)

5.1.3 9-1-1/Emergency Services

<u>Host Telephone Company</u>: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

<u>Telephone Company</u>: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the servicing selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

<u>Content</u>: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

<u>Formatting, Format</u>: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

5.1.4 Regulations

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. 1, Section 1, General Regulations.

Issued: Effective:

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless required or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within ten (10) business days or the request is deemed to be approved. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operation support systems to validate customer information for input to the ALI database.
- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

Issued: Effective:

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

5.2 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- **5.2.1** Calls are measured in durational increments identified for each service. All calls, which are fractions of a measurement increment, are rounded-up to the next whole unit.
- 5.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- **5.2.3** Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- **5.2.4** Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- **5.2.5** All times refer to local time.

SECTION 5. 0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

5.3 Distance Calculations

Where charges for a service are specified based upon distance, the following rules apply:

- 5.3.1 Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is not telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.
- **5.3.2** The airline distance between any two rate centers is determined as follows:
 - Step 1: Obtain the V (vertical) and H (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.
 - Step 2: Computer the difference between the V coordinate of the two rate centers; and the difference between the two H coordinates.
 - Step 3: Square each difference obtained in step (b) above.
 - Step 4: Add the square of the V difference and the square of the H difference obtained in step (C) above.
 - Step 5: Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
 - Step 6: Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.
- **5.3.3** The formula for distance calculations is:

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Formula:

$$\frac{|(V1-V2)^2 + (H1-H2)^2}{10}$$

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

- 5.4 Rate Periods for Time of Day Sensitive Services
 - **5.4.1** Company does not distinguish between time periods for its rates.
 - 5.4.2 Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.
 - **5.4.3** For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day Memorial Day Independence Day

Thanksgiving Day Christmas Day January 1

As Federally Observed

July 4

As Federally Observed

December 25

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

5.5 Standard Residence Line

The Standard Residence Line provides a Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Residential Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines.

5.6 Standard Business Line

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

5.7 PBX Trunk Service

Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch-tone signaling and may be configured into a hunt group at no additional charge with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DS0 level.

5.8 Direct Inward Dialing (DID) Service

Direct Inward Dialing (DID) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enables DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

Issued: Effective:

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

5.9 Optional Calling Features

The features listed in Section 5.9.1 are offered by the Company to Residential and Business Customers. Refer to Price Lists in Sections 6 and 7 of this tariff for specific features offered with each type of local exchange service.

5.9.1 Features Descriptions

(A) Flexible Call Forwarding: Provides end-user control for call forwarding capabilities via dial-accessed voice prompt menus. Customers may forward calls to a primary local or long distance. The end-user may specify a secondary location for routing of go unanswered at the forward-to location or reach a busy signal. This secondary location may be another telephone number, pager or voice messaging service. Other capabilities included with this feature include:

Speed Forwarding; Priority Screening; Ring Control; and Timed Forwarding.

It is the responsibility of the Customer to subscribe to the telephone number, pager or voice messaging service used as the secondary location.

- (B) Call Forwarding Variable: Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.
- (C) Call Forwarding Variable, Remote Access: Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Remote access requires the end-user to (1) dial a special access number 2) enter their seven-digit telephone number and 3) enter a personal identification number prior to forwarding their calls.

Issued: Effective:

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

5.9 Optional Calling Features, (continued)

5.9.1 Feature Descriptions, (continued)

- **(D)** Call Forwarding Don't Answer: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
- **(E)** Call Forwarding Busy Line: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.
- (F) Call Forwarding Busy Line & Don't Answer w/Customer Control: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- (G) Call Waiting: Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activate by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.
- **(H)** Caller ID: Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

5.9 Optional Calling Features, (continued)

5.9.1 Feature Descriptions, (continued)

- (I) Caller ID Name & Number: Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.
- (J) Anonymous Call Rejection: Permits the end-user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code.
- **(K)** Call Block: Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the features screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the features screening list.
- **(L) Call Return:** Allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

5.9 Optional Calling Features, (continued)

5.9.1 Feature Descriptions, (continued)

- (M) Call Tracing: Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.
- (N) Distinctive Ringing: This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing First Number and Distinctive Ringing Second Number). The designated primary number will receive a normal ringing pattern; other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.
 - (O) Calling Number Delivery Blocking: Prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way. The feature is available on a per call or per line basis. With per call Calling Number Delivery Blocking, it is necessary for the end-user to dial an activation code prior to placing the call. With the per line version of the feature, all calls are placed with the end-user's number blocked. Per line end-users must dial an activation code prior to utilization.
- (P) Repeat Dialing: Permits the end-user to have calls automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

Calls to 800 Service numbers
Calls to 900 Service numbers
Calls preceded by an interexchange carrier access code
International Direct Distance Dialed calls
Calls to Directory Assistance
Calls to 911

Issued: Effective:

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

5.9 Optional Calling Features, (continued)

5.9.1 Feature Descriptions, (continued)

- (Q) Speed Calling: Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the speed calling list without assistance from the Company.
- (R) Three Way Calling: Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.
- (S) Ultra Forward® Service: Ultra Forward Service combines Call Forwarding Variable with remote access capability. In addition to the current Call Forwarding Variable feature access method, Ultra Forward Service provides customers access from any touch-tone or tone-signaling-capable telephone. The customer will dial a Remote Access Directory Number (RADN) and then be guided by voice prompts to enter required information, including a Personal Identification Number (PIN). Calls forwarded by this feature may be subject to local or toll charges as appropriate. Ultra Forward Service is only offered on a monthly subscription basis. Ultra Forward is a Remote Change Service.
- (T) Distinctive Ring Service: Distinctive Ring Service enables an individual line subscriber to have up to two telephone numbers (referred to as "Dependent" numbers) assigned to one dial tone line in addition to the main number (referred to as the "Master" number). Each number when dialed will result in a distinctive ring which facilitates the ability of the customer to determine which number is being called. Where facilities permit, a distinctive Call Waiting tone for each telephone number will be provided for customers who subscribe to Distinctive Ring Service and Call Waiting. Distinctive Ring Service is associated with incoming calls only and does not provide a separate dial tone line to place outgoing calls. Distinctive Ring Service is only offered on a monthly subscription basis.

Issued: Effective:

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

5.9 Optional Calling Features, (continued)

5.9.1 Feature Descriptions, (continued)

(U) Return Call (*69): This service allows a customer to return the most recent incoming call and hear an announcement of the last telephone number that called. To activate Return Call (*69), the customer dials a code, then hears an announcement of the telephone number of the last party that called. If the customer wishes to return the call right away, voice prompts will instruct the customer to dial a certain digit and the call will automatically be returned.

If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle or the queuing process expires.

If a caller uses per call or line blocking, a called party who activates Return Call (*69) will not receive the voiceback of the calling party's telephone number and will not be able to return the call through the use of Return Call (*69) Service.

A Return Call (*69) activation is considered complete and billable after the feature is activated by dialing the first code, regardless of whether or not the call is returned, except in cases where the calling number is not available from the network (e.g., calls from areas not equipped to provide this service) or the originating caller is using per call or line blocking.

All telephone numbers, including Non-Published and Non-Listed telephone numbers will be announced to a Return Call (*69) user unless blocked on the originating end.

Customers can either pay per use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

5.9 Optional Calling Features, (continued)

5.9.1 Feature Descriptions, (continued)

(V) Priority Call: This service provides one distinctive audible signal to the called customer when a call from one of up to six prespecified telephone numbers. Through an interactive dialing sequence, the customer creates a screening list of up to six telephone numbers in the switching machines. This list can only be created from and for telephone numbers located in appropriately equipped offices. When a call arrives from one of the prespecified telephone numbers, the Priority Call rings distinctively. If the called customer subscribes to Call Waiting, and the call arrives while the line is busy, the Call Waiting tone has a distinctive pattern. For calls from a dial tone line with multilane hunting, the distinctive signal is only produced when the main telephone number has been entered in the screening list.

Customers can either incur a daily usage charge that applies for each day the Priority Call list is active; or subscribe to the service and incur a monthly charge for unlimited use.

(W) Select Forward: This service allows the customer to select a maximum of six telephone numbers for forwarding. The customer activates this service by dialing a code to create a screening list via an interactive dialing sequence. This list can only be created from and for telephone numbers located in appropriately equipped offices. Only calls from those telephone numbers in the screening list may be forwarded to the designated telephone number.

For calls from a line within multiline hunting, the call is selectively forwarded only where the main telephone number has been entered in the screening list.

Customers can either incur a daily usage charge that applies for each day the list is active, or subscribe to the service and incur a monthly charge for unlimited use.

- (X) Blocking: A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS&) technology. Blocking will also prevent call completion through the use of Return Call (*69) Service.
 - a. **Per-Call Blocking:** To activate per-call blocking, a customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis.

Issued: Effective:

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

5.9 Optional Calling Features, (continued)

5.9.1 Feature Descriptions, (continued)

b. <u>Line Blocking</u>: Line Blocking must be added to a customer's line by contacting the Telephone Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only.

As a facilities permit, a line blocking customer will be provided with a separate code to deactivate blocking, which is different from the per-call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate line blocking will be the same.

Line Blocking is provided without charge, except as discussed in the rate section of this Tariff.

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID/Caller ID With Name subscribers who have activated the Anonymous Call Rejection feature of Caller ID/Caller ID With Name. If a customer using blocking calls a Caller ID/Caller ID With Name subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID/Caller ID With Name subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID/Caller ID With Name subscriber who has activated Anonymous Call Rejection: (1) place the call through a Company operator; (2) place the call on the Company's network using a Company telephone calling card; (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call.

Issued: Effective:

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

5.10 Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

5.11 Miscellaneous Services

5.11.1 Pay Per Call Blocking/Unblocking

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

5.11.2 Presubscription Services

This service provides for the Presubscription of local exchange lines provided by the Company to the intraLATA and interLATA long distance carrier(s) selected by the Customer. See Section 11.

SECTION 6.0 - PENNSYLVANIA RELAY SERVICE

6.1 General

The Pennsylvania Telecommunications Relay Service (TRS) is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communication between individuals with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech as provided in the tariff filed by AT&T Communications of Pennsylvania, Inc. Tariff PA PUC #13.

6.2 Surcharge

Issued by:

In addition to the charges provided in this tariff and the Company's other intrastate tariffs, a surcharge will apply to all business access lines served by this Company. This surcharge applies regardless of whether or not the access line users the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1, of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after July 1, 2000:

Monthly Rate \$ 0.12

Per business access line

Centrex lines will be charged on an equivalency basis as determined by the Commission.

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST

7.1 General

Services provided in this tariff section are available on a Resale Service basis. Local Resale Services are provided through the use of resold switching and transport facilities obtained from Other Telephone Companies.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through resale of local exchange services.

All rates set forth in this Section are subject to change and may be changed by the Company pursuant to notice requirements established by the Pennsylvania Public Utilities Commission. The rates, terms and conditions set forth in this Section are applicable as of the effective date hereof.

7.2 Standard Residence Local Exchange Service

Standard Residential Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time, in a non-commercial environment. Standard Residential Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residential Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)

7.3 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)

7.4 Monthly Recurring Charges

The following charges apply to Standard Residential or Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

RATE CLASS	SERVICE TYPE				
	Local	Local Extended Local		Local	
	Unlimited	Unlimited	Standard	Valu-Pak	
Rate Classes A3, B3, C3	\$25.93	\$11.28	\$20.03	\$22.33	
Rate Classes A4, B4, C4	\$28.43	\$11.68	\$22.53	\$24.83	
Rate Classes D3, E3	\$30.23	\$12.73	\$20.03	\$26.93	
Rate Classes D4, E4	\$32.73	\$13.13	\$22.53	\$29.43	
Rate Classes F3, G3	\$34.43	\$14.48	\$20.03	\$26.93	
Rate Classes F4, G4	\$36.93	\$14.88	\$22.53	\$29.43	
Rate Classes H1, I1	N/A	N/A	\$15.03	\$27.53	
Rate Classes H2, I2	N/A	N/A	\$17.53	\$29.03	
Rate Classes H3, I3	N/A	N/A	\$20.03	\$31.53	

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)

7.4 Monthly Recurring Charges (Continued)

7.4.1 Other Monthly Recurring Charges

End-User Common Line (EUCL) Recovery Charge

The following charge applies to recovery of End User Common Line charges billed to the Company by the Incumbent LEC.

Single Line Customer, Per Line \$7.00 Multiline Customer, Per Line \$7.00

7.4.2 Usage Sensitive Charges and Allowances

(A) Usage Charges

Call Bands	All Day/Night	All Day/Night
	1 st Minute	Add'l Minute
Local & Call Band 1	\$0.03	\$0.03
Call Band 2	\$0.04	\$0.04
Call Band 3	\$0.05	\$0.05
Call Band 4	\$0.05	\$0.05
Call Band 5	\$0.05	\$0.05
Call Band 6	\$0.05	\$0.05

(B) Usage Allowance

Measured Service

Local Valu-Pak

Rate Classes A, B or C \$12.00 per month
Rate Classes D, E, F or G \$18.00 per month
Rate Classes H or I \$24.00 per month
Local Standard \$8.00 per month

Issued: Effective:

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)

7.5 Business PBX Trunk Service

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit.

An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Sections 7.2 and 7.3).

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 7.6).

RATE	Local	Extended	Local	Local
CLASSES	Unlimited	Unlimited	Valu-Pak	Standard
Rate Classes A3, B3, C3	\$23.83	\$28.13	\$22.33	\$20.03
Rate Classes A4, B4, C4	\$26.33	\$30.63	\$24.83	\$22.53
Rate Classes D3, E3	\$28.13	\$32.38	\$26.93	\$20.03
Rate Classes D4, E4	\$30.63	\$32.88	\$29.43	\$22.53
Rate Classes F3, G3	\$32.33	\$33.98	\$26.93	\$20.03
Rate Classes F4, G4	\$34.83	\$36.48	\$29.43	\$22.53
Rate Classes H1, I1	N/A	N/A	\$27.53	\$15.03
Rate Classes H2, I2	N/A	N/A	\$29.03	\$17.53
Rate Classes H3, I3	N/A	N/A	\$31.53	\$20.03

Issued: Effective:

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)

7.5 Direct Inward Dialing (DID) Service

Direct Inward Dialing (DID) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.5 of this tariff. The Customer will be charged for the number of DID numbers utilized out of the available 20 numbers.

	Installation Charge	Monthly Recurring
Establish Trunk Group and Provide 1st Block of 20 DID Numbers	\$15.00	\$5.60
Each Additional Block of 20 DID Numbers	\$0.00	\$5.60
DID Trunk Termination:	\$25.00	\$25.00
End User Port Charges, per trunk Dual Tone Multifrequency Pulsing Option, Per Trunk	\$0.00 N/A	\$0.70 \$TBD
Automatic Intercept Service, Per Number Referred	\$TBD	N/A

Issued: Effective:

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)

7.6 Reserved For Future Use

7.7 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

7.7.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Optional Calling Features	Business
Three-Way Calling	\$0.75
Call Return	\$0.75
Repeat Dialing	\$0.75
Call Trace	\$1.00

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

Issued: Effective:

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)

7.7 Optional Calling Features, (Continued)

7.7.2 Features Offered on a Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Optional Calling Feature	Business
Call Forwarding - Variable	\$2.69
Call Forwarding – Busy Line	\$2.00
Call Forwarding – Don't Answer	\$2.00
Call Forwarding – Busy Line & Don't Answer	\$2.00
Repeat Dialing	\$6.00
Distinctive Ringing	\$6.50
Caller ID – Standard	\$8.50
Caller ID – with Name	\$9.50
Call Block	\$6.06
Call Waiting	\$7.65
Three-Way Calling	\$2.66
Speed Calling – 8 numbers	\$2.69
Speed Calling – 30 numbers	\$3.84
Priority Call	\$6.06
*69	\$6.00
Select Forward	\$6.06
Ultra Forward	\$7.00
Easy Voice (Voice Dialing)	N/A

Issued: Effective:

SECTION 8.0 - DIRECTORY ASSISTANCE SERVICES

8.1 Directory Assistance Services

8.1.1 Directory Assistance

A Directory Assistance charge applies per local directory assistance call. The Customer is allowed two (2) requests for Directory Assistance per call.

Each Local Directory Assistance Call

\$0.57

SECTION 9.0 - LIFELINE & LINK UP AMERICA SERVICE

9.1 Lifeline Service

Issued by:

9.1.1 Description:

Lifeline Service is a Residence offering for low-income customers who qualify for this service in accordance with the following Regulations. Customers who qualify for Lifeline Service may also qualify for Link Up America Service.

9.1.2 Regulations:

Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance for any Basic Service final bill before being eligible for Lifeline Service.

Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:

- (a) One-Party Residence Unlimited Service and Local Measured Service, if available.
- (b) Directory Listing (standard only).
- (c) Non-Published or Non-Listed Telephone Number Service.
- (d) Access to Directory Assistance Service.
- (e) Touch-Tone Calling Service.
- (f) Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
- (g) Access to Operator Services.
- (h) Voluntary Toll Restriction Option.
- (i) Line Up America (if eligible).
- (j) Access to 800/888 Services.
- (k) Access to Call Trace.
- (1) Access to Alerting and Reporting Systems (9-1-1 dialing).
- (m) Access to Pennsylvania Telecommunications Relay Service.
- (n) Caller ID Per-call and Per-line Blocking.
- (o) One optional vertical service (1)
- (1) When a Lifeline customer subscribes to the Company's or a private vendor's voice mail service as the optional vertical service, a second vertical service may be added if necessary to make the voice mail service function.

Issued: Effective:

SECTION 9.0 - LIFELINE & LINK UP AMERICA SERVICE

9.1 Lifeline Service (Cont'd)

9.1.2 Regulations (Cont'd)

An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants will be conducted biennially by Company Name.

Pennsylvania Department of Public Welfare Lifeline Service Programs

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and Company Name.

Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in B-3 above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified as determined by Company Name. When Company Name is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the DPW programs in B.3. above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (10 working days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). Upon contacting the Company, the customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service.

Issued: Effective:

SECTION 9.0 - LIFELINE & LINK UP AMERICA SERVICE

9.1 Lifeline Service (Cont'd)

9.1.2 Regulations (Cont'd)

A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.

Only services listed above will be provided to Lifeline customers. All other premium services offered by the Company will not be available.

Lifeline Service customers are required to apply for the Link Up America benefit when applicable.

Customer requested temporary suspension of Lifeline Service is not permitted.

Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.

The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.

Lifeline customers are subject to all Residence service regulations in this and other tariffs of Company Name.

Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).

Resale of Lifeline Services are subject to wholesale rate obligations under Section 251©(4) of the Telecommunications Act of 1996.

All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.

Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.

Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

Issued: Effective:

SECTION 9.0 - LIFELINE & LINK UP AMERICA SERVICE

9.1 Lifeline Service (Cont'd)

9.1.3 Lifeline Service Dial Tone Line Monthly Rate

Applicable Residence Dial Tone monthly rate minus \$1.75 (1).

Lifeline Service customers will pay the applicable Subscriber Line Charge monthly rate minus \$3.50 (1)(2).

Lifeline Service is subject to all applicable state, local and federal taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

- (1) The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.
- (2) \$4.35 for Interstate Pricecap Companies per FCC CALLS order (FCC 00-193, May 31, 2000).

Issued: Effective:

SECTION 9.0 - LIFELINE & LINK UP AMERICA SERVICE

9.2 Link Up America Service

9.2.1 Description:

Link Up America Service is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income customers. Customers who qualify for Link Up America Service may also qualify for Lifeline Service.

9.2.2 Regulations:

Link Up America is available to residence customers who meet the following eligibility criteria:

- a) the applicant must not be a dependent for federal income tax purposes, unless he or she is 60 years of age or older. Applicant must self-certify the requirement set out in (a).
- b) An applicant for Link Up America Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Link Up America Service participants will be conducted biennially by Company.

Pennsylvania Department of Public Welfare Link Up America Service Programs

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up America Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and Company.

c) The Link Up America discount is applicable to one access line (dial tone line) when applied to the installation or relocation of main service at a customer's principal residence.

Issued: Effective:

SECTION 9.0 - LIFELINE & LINK UP AMERICA SERVICE

9.2.2 Regulations (cont'd)

- d) Link Up America applicants are not exempt from Company deposit requirements.
- e) Service will not be established at discounted rates prior to receipt of certification. Service will be established at full service connection charges. If certification is received within 60 days of original application, credit will be applied to provide the Link Up America discount.
- f) The Link Up America discount does not apply to applicants who are full time students living in university or college controlled housing.

9.2.3 Rates

The Link Up America Program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence exchange access line (dial tone line) as specified in the Company's tariff. The total amount of the discount may not exceed \$30.00 and the remaining charges will be billed to the Link Up America customer in monthly installments as specified in the Company's tariff.

10.1 Exchange Areas (RC=Rate Class)

EXCHANGE	RC	EXCHANGE	RC	EXCHANGE	RC
Alexandria	В4	Aliquippa	E4	Allentown	G3
Ambler	(H33)H3	Ambridge	D3	Annville	E4
Ardmore	(H24)H3	Ashland	C4	Austin	В4
Avella	E4	Avis	C4	Avondale	G4
Baden	E4	Barnesboro	C4	Bath	G4
Beaver Falls	s F4	Bedminster	E4	Bellefonte	E4
Belle Vernor		Bellwood	E4	Berwick	D4
Bessemer	D4	Bethayres (H37)	н3	Bethel Pk. (I12	2)I3
Bethlehem	G3	Big Run	В4	Black Lick	D4
Blairsville	E4	Bloomsburg	E4	Boalsburg	E4
Bolivar	В4	Bradford	C4	Bridgevl. (I13)	13
Bristol	(H42)H3	Broomall (H22)) НЗ	Brownsville	E4
Bryn Mawr	(H25) H3	Buckingham	E4	Burgettstown	C4
Bushkill	E4	California	C4	Canonsburg	E4
Carbondale	F4		4)I3	Carrolltown	C4
Carversville	E 4	Catasauqua	G3	Catawissa	C4
Center Point		Centre Hall	E4	Charleroi	D4
Cheltenham	(H34)H3	Cherry Tree	B4	Chester (H11) H3
Cstr. Hts.	(H10)H3	Chester Springs		Clairton	E3
Clarion	C4	Claysville	D4	Clearfield	D4
Clymer	C4	Coatesville	G4	Collegeville	G4
Connellsvill			1)H3	Corapolis (I15)	-
Coudersport	B4	Cresco	E4	Cresson	F4
Curwensville		Cynwyd. (H23		Danville	D4
Darby	(H14)H3	Dauphin (M25	F4	Dawson	C4
Derry	E4	Donora	D4	Downington	G3
Doylestown	E3	Dublin	F4	DuBois	C4
Eagle	G4	Easton	G3	East Palestine	B4
Ebensburg	E 4		1)H3	Eldred	D4
Elizabeth	F4	Ellwood City	F4	Elysburg	E4
Endeavor	A 4	Exton	G3	Fairchance	D4
Farmington	D4	Fayette City	C4		D) H3
Finleyville	E4	Fleetwood	F4	Flrtn. (H32	
Fox Chpl.	(I19)I3	Frackville	D4	Freeland (msz	D4
Frenchville	D4	Galeton	A 4	Girardville	C4
Glen Campbel		Glenmoore	F4		3)I3
Glenwillard	E4	Green Lane	F4	Greensburg	E3
Greenville	C.4	Grove City	C4	Halifax	G4
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Issued: Effective:

10.1	Exchange	Areas	(Cont'd)

Exchange Areas (cont u)				
EXCHANGE	RC	EXCHANGE	RC	EXCHANGE	RC
Hamburg	G4	Hamlin	G4	Harleysville	G3
Harrisburg	G3	Hastings	B4	Hatboro (H39) H3
Havertown (Н21)Н3	Hawley	D4	Hazleton	E3
Hellertown	G4	Herminie	E4	Holidaysburg	E4
Homer City	D4	Honesdale	D4	Honey Brook	E4
Hookstown	F4	Houtzdale	D4	Hummelstown	G4
Huntingdon	C4	Imperial	E4	Indiana	D4
Irwin	(I23)I3	Jeannette	E3	Jermyn	F4
Jersey Shor	e E4	Jim Thorpe	D4	Kane	A4
Kemblesville	F4	Kennett Square	G4	Kingston	F3
Kulpmont	C3	Kutztown	G4	Lake Ariel	F4
Lake Como	A4	Lancaster	G3	Landenberg	G4
Landisville	F4	Langhorne (H4	3)H3	Lansdale	F3
Latrobe	E4	Lebanon	E4	Leeper	C4
Lehighton	C4	Lenape	G4	Levittown (H4	4)H3
Lewistown	D4	Ligonier	C4	Line Lexington	F3
Lock Haven	C4	Lords Valley	G4	Lowellville	G4
Ludlow	A4	Mahaffey	B4	Mahanoy City	C4
Marchland	В4	Marienville	A4	Marion Center	C4
Masontown	D4	McAdoo	D4	McClellandton	D4
McDonald	E4	McKeespt. (I1	0)I3	McMurray	E4
McVeytown	C4	Mechanicsburg	G4	Media (H12	2)H3
Mendenhall	G4	Mercer	E4	Middletown	G4
Midland	4	Millersville	F4	Milheim	A4
Millville	C4	Milton	D4	Minersville	D4
Monessen	D3	Monongahela	D4	Moosic	F4
Morrisville	G3	Mortonville	F4	Moscow	E4
Mountaintop	F4	Mt. Carmel	C4	Mt. Gretna	D4
Mt. Jewett	D4	Mt. Pleasant	E4	Mt. Pocono	F4
Mt. Union	C4	Nanticoke	F4	Nazareth	G4
Nesquehoning	C4	New Castle	E4	New Florence	E4
Newfoundland	E4	New Hope	F4	New Knsngtn.	E3
New Phila.	D4	New Salem	D4	Newtown	F3
Norristown (Н30)Н3	Northampton	G4	Northumberld.	C4
North Wales	G3	Numidia	C4	Oakdale	E4
Oakmont	(I20)I3	Olyphant	F4	Orwigsbur	D4
Osceola Mills	D4	Oxford	C4	Palmyra	G4
Paoli	(Н28)Н3	Paris	C4	Parkesburg	D4
Parkwood	C4	Patton	E4	Penn Hills (I2	1)I3
Pennsburg	E4	Perkasie	F4	Perryopolis	E4
Perrysville (I17)I3	Philadelphia I	1/I2	Philipsburg	D4
Phoenixville	F3	2	1/I2	Pittston	G3
Plsnt. Hills(I11) I3	Plumsteadville	F4	Plymouth	F4

Issued: Effective:

Peering Hub Inc.

Point Marion	E4	Portage	B4	Port Allegany	В4
Pottstown	F3	Pottsville	E3	Pughtown	F4

Issued:
Issued by:
Anne Kwong

Effective:

10.1 Exchange Areas (Cont'd)

EXCHANGE	RC	EXCHANGE	RC	EXCHANGE	RC
Punxsutawney	В4	Quakertown	E4	Reading	G3
Renovo	A4	Republic	D4	Rew	C4
Reynoldsville	C4	Riegelsville	G4	Rochester	F4
Roulette	В4	Royersford	G3	Russell	C4
Saint Clair	D4	Saxton	A4	Schuylkill Hvn	. D4
Schwenksville	G4	Scottdale	D4	Scranton	F3
Sewickley (I16) I3	Shamokin	D4	Sharon	D3
Sharpsville	E4	Shenandoah	C4	Slatington	G4
Smethport	C4	Smithfield	D4	Smiths Ferry	E4
Smock	D4	Snow Shoe	C4	Souderton	G3
Springdale	E3	Spring Mills	F4	Springtown	G4
State College	E3	Strasburg	F4	Stroudsburg	F4
Sugar Grove	C4	Sunbury	E4	Swarthmore (H1	3)H3
Sykesville	C4	Tamaqua	D4	Tarentum	E4
Taylor	F3	Tidioute	D4	Tionesta	A4
Turtle Creek(I22)I3	Tyrone	4	Ulysses	В4
Uniontown	E4	Unionville	F4	Upper Darby(H1	7)H3
Upr.Black Eddy	E4	Vly. Frg. (H2	9)H3	Wallenpaupack	D4
Wampum	E4	Warington (H4	5)H3	Warren	C4
Washington	E4	Washingtonvl.	D4	Wayne (H26	5)H3
Weatherly	D4	W.Alexander	E4	West Chester	F3
West Grove	F4	W. Middlesex	D4	West Newton	C4
Westtown	E4	White Haven	E4	Wilkes-Barre	F3
Williamsport	E3	Wlw.Grv. (H3	8)H3	Winburne	C4
Woolrich	C4	Wycombe	F4	Wyoming	G3
Yardley	G3	Youngsville	C4	Youngwood	E4
Zelienople	E4				

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10.2 Exchange Areas and Local Calling Areas

Exchange Areas Local Calling Areas

Alexandria Alexandria, Huntingdon, McConnellstown (Sprint/United)

Aliquippa, Hookstown, Ambridge, Pitb. Subn. Zone 16, Baden,

Rochester, Glenwillard

Metropolitan All stations included in Local Area preceding plus Area the Pittsburgh

Exchange and all other Zones of the Pittsburgh Suburban Exchange.

Allentown Allentown, Nazareth, Bath, New Smithville (GTE), Bethlehem, New

Tripoli (GTE), Catasauqua, Northampton, Coopersburg (Commonwealth Tel.), Riegelsville, Slatington, Easton, Springtown, Emmaus (GTE), Topton (Conestoga

Tel.), Ironton (Ironton Tel.), Kutztown

Altoona Altoona, Hollidaysburg, Bellwood, Tyrone, Cresson

Ambridge Aliquippa, Glenwillard, Ambridge, Pitb. Subn. Zone 16, Baden

Extended Area All stations included in Local Area preceding plus -Pitb. Subn. Zone 15,

Rochester

Metropolitan Area All stations included in Extended Area preceding plus the Pittsburgh Exchange

and all other Zones of the Pittsburgh Suburban Exchange.

Annville Annville, Lebanon, Hershey (GTE), Mt. Gretna, Jonestown (GTE),

Palmyra

Ashland Ashland, Kulpmont, Frackville, Mt. Carmel, Girardville, Shenandoah

Austin Austin, Coudersport

Avella Avella, Washington, Burgettstown

Avis, Lock Haven, Jersey Shore, Woolrich

Avondale Avondale, Unionville, Coatesville, West Chester, Kemblesville, West Grove,

Kennett Square, Westtown, Landenberg, Hockessin, DE (Verizon), Lenape,

Mendenhall, Wilmington, DE (Verizon), Mortonville, Oxford

Baden Aliquippa, Baden, Ambridge, Rochester

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10.2 Exchange Areas and Local Calling Areas (Continued)

Exchange Areas Local Calling Areas

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Pittsburgh Exchange

and all other Zones of the Pittsburgh Suburban Exchange.

Barnesboro Barnesboro, Glen Campbell, Carrolltown, Hastings, Cherry Tree, Patton

Bath Allentown, Nazareth, Bath, Northampton, Bethlehem, Slatington, Catasauqua

Beaver Falls Beaver Falls, Hookstown, Darlington (ALLTEL), Midland, Ellwood City,

Rochester, Enon Valley (ALLTEL), Wampum, Zelienople

Bedminster Bedminster, Perkasie, Carversville, Plumsteadville, Doylestown,

Quakertown, Dublin, Ferndale (Commonwealth Tel.)

Bellefonte Bellefonte, Snow Shoe, Boalsburg, Spring Mills, Centre Hall, State

College, Howard (Sprint), Zion (Sprint)

Belle Vernon Belle Vernon, Monessen, California, Monongahela, Charleroi,

Perryopolis, Donora, West Newton, Fayette City

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Pittsburgh Exchange and

all other Zones of the Pittsburgh Suburban Exchange.

Bellwood Altoona, Tyrone, Bellwood

Berwick Berwick, Shickshinny (Commonwealth Tel.), Bloomsburg, Wapwallopen

(Commonwealth Tel.)

Bessemer, New Castle

Bethlehem Allentown, Ironton (Ironton Tel.), Bethlehem, Nazareth, Catasauqua,

Northampton, Coopersburg (Commonwealth Tel.), Riegelsville, Slatington,

Easton, Springtown, Hellertown

Big Run, Punxsutawney

Black Lick, Homer City, Blairsville, Indiana

Blairsville Black Lick, Homer City, Blairsville, Indiana, Bolivar, Latrobe, Derry

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10.2 Exchange Areas and Local Calling Areas (Continued)

Exchange Areas Local Calling Areas

Bloomsburg Berwick, Numidia, Bloomsburg, Orangeville (Commonwealth Tel.), Catawissa,

Danville, Washingtonville, Millville

Boalsburg Bellefonte, Spring Mills, Boalsburg, State College, Centre Hall

Bolivar Blairsville, New Florence, Bolivar

Bradford Bradford, Rew, Duke Center (Armstrong North), Smethport, Limestone, NY

(Verizon), Eldred, Mount Jewett

Brownsville Brownsville, Republic, California, Smock, Charleroi, Uniontown, New Salem

Buckingham Buckingham, New Hope, Carversville, Phila. Subn. Zone 45,

Doylestown, Wycombe

Extended Area All stations included in Local Area preceding plus – Dublin Phila. Subn.

Zone 39, Line Lexington, Phila. Subn. Zone 40, Newtown, Plumsteadville

Metropolitan Area All stations included in Extended Area preceding plus the Philadelphia

Exchange and all other Zones of the Philadelphia Suburban Exchange.

Burgettstown Avella, Murdocksville (Armstrong), Burgettstown, Paris, McDonald,

Midway (ALLTEL)

Bushkill Bushkill, Stroudsburg, NJ, Lords Valley (Verizon), Stroudsburg

California Belle Vernon, Charleroi, Brownsville, Fayette City, California

Canonsburg Canonsburg, McMurray, Hickory (Hickory Tel.), Pitb. Subn Zone 13,

Washington, McDonald

Metropolitan Area All stations included in Local Area preceding plus the Pittsburgh Exchange and

all other Zones of the Pittsburgh Suburban Exchange.

Carbondale Carbondale, Jermyn, Chapman Lake (GTE), Olyphant, Scranton, Clifford (NE PA

Tel.), Waymart (So. Canaan Tel.), Forest City (NE PA Tel.)

Carrolltown Barnesboro, Hastings, Carrolltown, Patton, Ebensburg

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10.2 Exchange Areas and Local Calling Areas (Continued)

<u>Exchange Areas</u> <u>Local Calling Areas</u>

Carversville Bedminster, Dublin, Buckingham, New Hope, Carversville,

Plumsteadville, Doylestown, Wycombe

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

Catasauqua Allentown, Nazareth, Bath, Northampton, Bethlehem, Riegelsville, Catasauqua,

Slatington, Easton, Springtown, Hellertown, Ironton (Ironton Tel.)

Catawissa Bloomsburg, Elysburg, Catawissa, Numidia, Danville

Center Point Center Point, Phila. Subn. Zone 30, Collegeville, North Wales, Harleysville,

Schwenksville, Lansdale

Extended Area All stations included in Local Area preceding plus - Green Lane, Phoenixville,

Phila. Subn. Zone 29, Royersford, Phila. Subn. Zone 31, Souderton, Phila. Subn.

Zone 33

Metropolitan Area All stations included in Extended Area preceding plus the Philadelphia

Exchange and all other Zones of the Philadelphia Suburban Exchange.

Centre Hall Bellefonte, Millheim, Boalsburg, Spring Mills, Centre Hall, State College

Charleroi Belle Vernon, Donora, Brownsville, Fayette City, California, Monessen,

Charleroi, Monongahela

Cherry Tree Barnesboro, Glen Campbell, Cherry Tree, Clymer

Chester Springs Chester Springs, Phoenixville, Eagle, Pughtown, Exton, Royersford, Phila. Subn.

Zone 28

Extended Area All stations included in Local Area preceding plus - Collegeville, Phila. Subn.

Zone 29, Downingtown, Pottstown, Glenmoore, West Chester, Phila. Subn.

Zone 26

Metropolitan Area All stations included in Extended Area preceding plus the Philadelphia

Exchange and all other Zones of the Philadelphia Suburban Exchange.

Clairton Clairton, Pitb. Subn. Zone 10, Elizabeth Pitb. Subn. Zone 11

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10.2 Exchange Areas and Local Calling Areas (Continued)

<u>Exchange Areas</u> <u>Local Calling Areas</u>

Metropolitan Area All stations included in Local Area preceding plus the Pittsburgh Exchange and

all other Zones of the Pittsburgh Suburban Exchange.

Clarion Clarion, Sligo (ALLTEL), Knox (ALLTEL), Strattanville (ALLTEL), Leeper,

Shippenville (ALLTEL)

Claysville, West Alexander, Washington

Clearfield Clearfield, Osceola Mills, Curwensville, Philipsburg, Frenchville, Winburne

Clymer, Indiana

Coatsville Avondale, Lenape, Coatsville, Mortonville, Downingtown, Parkesburg,

Eagle, Unionville, Exton, West Chester, Glenmoore, West Grove, Honey Brook,

Westtown, Kennett Square

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

Collegeville Center Point, Phila. Subn. Zone 30, Collegeville, Phila. Subn. Zone 31, Green

Lane, Phoenixville, Harleysville, Pottstown, Lansdale, Royersford, North Wales,

Schwenksville, Phila. Subn. Zone 29, Souderton

Metropolitan Area All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

Connellsville Connellsville, Scottdale, Dawson, Uniontown, Mount Pleasant

Coudersport Austin, Roulette, Coudersport, Ulysses

Cresco Cresco, Newfoundland, Lords Valley, Stroudsburg, Mount Pocono

Cresson Altoona, Hollidaysburg, Cresson, Portage, Ebensburg

Curwensville Clearfield, Mahaffey, Curwensville

Danville Bloomsburg, Northumberland, Catawissa, Sunbury, Danville, Washingtonville,

Elysburg

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10.2 Exchange Areas and Local Calling Areas (Continued)

Exchange Areas Local Calling Areas

Dauphin Dauphin, Harrisburg Zone 1, Halifax

Dawson Connellsville, Perryopolis, Dawson, Scottdale

Derry Blairsville, Greensburg, Derry, Latrobe

Donora Belle Vernon, Elizabeth, Charleroi, Monessen, Donora, Monongahela

Metropolitan Area All stations included in Local Area preceding plus the Pittsburgh Exchange and

Plus all other Zones of the Pittsburgh Suburban Exchange.

Downingtown Chester Springs, Lenape, Coatesville, Mortonville, Downingtown, Phila. Subn.

Zone 28, Eagle, Pughtown, Exton, West Chester, Glenmoore, Westtown, Honey

Brook

Metropolitan Area All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

Doylestown Buckingham, Line Lexington, Carversville, Phila. Subn. Zone 45,

Doylestown, Plumsteadville, Dublin, Wycombe

Extended Area All stations included in Local Area preceding plus – Bedminister, Phila. Subn.

Zone 33, Lansdale Phila. Subn. Zone 38, New Hope Phila. Subn. Zone 39,

Newtown Phila. Subn. Zone 40, North Wales, Souderton, Perkasie

Metropolitan Area All stations included in Extended Area preceding plus the Philadelphia

Exchange and all other Zones of the Philadelphia Suburban Exchange.

Dublin Bedminster, Line Lexington, Buckingham, Perkasie, Carversville, Plumsteadville,

Doylestown, Quakertown, Dublin, Souderton, Lansdale

Metropolitan Area

Plus

Plus

All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

DuBois Brockway (ALLTEL), Penfield (ALLTEL), DuBois, Reynoldsville,

Luthersburg (ALLTEL), Sykesville

Issued: Effective:

10.2 Exchange Areas and Local Calling Areas (Continued)

<u>Exchange Areas</u> <u>Local Calling Areas</u>

Eagle Chester Springs, Phila. Subn. Zone 28, Coatesville, Phoenixville,

Downingtown, Pughtown, Eagle, Royersford, Exton, West Chester, Glenmoore

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

Easton Allentown, Nazareth, Bethlehem, Phillipsburg, NJ (Verizon),

Bloomsbury, NJ (Verizon), Riegelsville, Catasauqua, Springtown, Easton, Upper

Black Eddy, Hellertown

East Palestine, Pa., Rogers, O. (AMERITECH, O.), East Palestine, O.

(AMERITECH, O.), New Waterford, O. (AMERITECH, O.)

Ebensburg Carrolltown, Ebensburg, Colver (ALLTEL), Nanty-Glo (GTE), Cresson,

Johnstown (GTE)

Eldred Bradford, Port Allegheny, Duke Center (Armstrong North),

Rew, Smethport, Eldred

Elizabeth Clairton, Monongahela, Donora, Pitb. Subn. Zone 10, Elizabeth, Pitb. Subn. Zone

11

Extended All stations included in Local Area preceding plus – Finleyville, West

Newton, Pitb. Subn. Zone 12

Metropolitan Area All stations included in Extended Area preceding plus the Pittsburgh Exchange

and all other Zones of the Pittsburgh Suburban Exchange.

Ellwood City Beaver Falls, Wampum, Ellwood City, Zelienople, New Castle, Portersville

(Sprint)

Elysburg Catawissa, Mt. Carmel, Danville, Numidia, Elysburg, Shamokin,

Kulpmont, Sunbury

Endeavor, Tionesta, Tidioute

Exton Chester Springs, Lenape, Coatesville, Mortonville,

Downingtown, Phila. Subn. Zone 28, Eagle, Pughtown, Exton, West Chester,

Glenmoore, Westtown

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10.2 Exchange Areas and Local Calling Areas (Continued)

Exchange Areas Local Calling Areas

Metropolitan Area All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

Fairchance Fairchance, Point Marion, Masontown, Smithfield, McClellandtown, Uniontown

Farmington Farmington, Uniontown

Fayette City Belle Vernon, Fayette City, California, Monessen, Charleroi, Perryopolis

Finleyville Finleyville, Pitb. Subn. Zone 11, McMurray, Pitb. Subn. Zone 12,

Monongahela

Extended Area All stations included in Local Area preceding plus – Clairton, Pitb. Subn.

Zone 10, Elizabeth

Metropolitan Area All stations included in Extended Area preceding plus the Pittsburgh Exchange

and all other Zones of the Pittsburgh Suburban Exchange.

Fleetwood Fleetwood, Reading, Kutztown, Topton (Conestoga Tel.), Leesport

(Commonwealth Tel.), Oley (Conestoga Tel.)

Frackville Ashland, Minersville, Frackville, Pottsville, Girardville, Saint Clair,

Mahanoy City, Shenandoah

Freeland Freeland, Weatherly, Hazleton, White Haven, McAdoo

Frenchville Clearfield, Snow Shoe, Frenchville, Winburne, Philipsburg

Galeton Galeton

Girardville Ashland, Mahanoy City, Frackville, Shenandoah, Girardville

Glen Campbell Barnesboro, Glen Campbell, Cherry Tree

Glenmoore Chester Springs, Glenmoore, Coatsville, Honey Brook, Downingtown,

Morgantown (Conestoga Tel.), Eagle, Exton, Green Hills (Conestoga

Tel.), Parkesburg, Pughtown, West Chester

Glenwillard Aliquippa, Pitb. Subn. Zone 15, Ambridge, Pitb. Subn. Zone 16, Glenwillard

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10.2 **Exchange Areas and Local Calling Areas (Continued)**

Exchange Areas Local Calling Areas

All Stations included in Local Area preceding plus the Pittsburgh Exchange and Metropolitan Area

all other Zones of the Pittsburgh Suburban Exchange.

Green Lane Center Point, Collegeville, Quakertown, Green Lane, Schwenksville,

Harleysville, Souderton, Lansdale, Sassamansville (Conestoga Tel.) Pennsburg,

Perkasie

Delmont (ALLTEL), Latrobe, Greensburg, New Alexandria (ALLTEL), Herminie, Greensburg

Youngwood, Jeannette, Kecksburg (Citizens Tel.)

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Pittsburgh Exchange and

all other Zones of the Pittsburgh Suburban Exchange.

Greenville Greenville, Transfer (Pymatuning Ind. Tel.), Sharpsville, Sheakleyville (ALLTEL)

Grove City Blacktown (Sprint), Mercer, Wesley (GTE), Grove City, Harrisville (Sprint)

Dauphin, Harrisburg Zone 1, Elizabethville (Commonwealth Tel.), Millersburg Halifax

(Commonwealth Tel.), Halifax

Hamburg Hamburg, Leesport (Commonwealth Tel.), Kempton (GTE), Reading

Hamlin Hamlin, Olyphant, Lake Ariel, Scranton, Moscow,

Wallenpaupack, Newfoundland

Harleysville Center Point, North Wales, Collegeville, Perkasie, Green Lane, Phila. Subn. Zone

30, Harleysville, Schwenksville, Lansdale, Souderton, Line Lexington

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

Harrisburg Dauphin, Marysville (Sprint/United), Halifax, Harrisburg Zone 1,

> Mechanicsburg, Zone 1 Harrisburg Zone 2, Middletown, Hershey (GTE), Shellsville (GTE), Hummelstown, Lewisberry (Commonwealth Tel.)

Zone 2 Harrisburg Zone 1, Hummelstown, Harrisburg Zone 2, Middletown, Hershey

(GTE)

Hastings Barnesboro, Hastings, Carrolltown, Patton

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10.2 Exchange Areas and Local Calling Areas (Continued)

Exchange Areas Local Calling Areas

Hawley, Newfoundland, Honesdale, Wallenpaupack, Lords Valley

Hazleton Conyngham-Drums (Common-(Commonwealth Tel.), Nuremburg

(Commonwealth Tel.), Freeland, Weatherly, Hazleton, White Haven, McAdoo

Hellertown, Hellertown, Bethlehem, Riegelsville, Catasauqua,

Springtown, Easton

Herminie Greensburg, Jeannette, Herminie, Pitb. Subn. Zone 23

Extended Area All stations included in Local Area preceding plus - Pitb. Subn. Zone 10,

Youngwood, West Newton

Metropolitan Area All stations included in Extended Area preceding plus the Pittsburgh Exchange

and all other Zones of the Pittsburgh Suburban Exchange.

Hollidaysburg Altoona, Hollidaysburg, Cresson

Homer City Black Lick, Homer City, Blairsville, Indiana

Honesdale Beach Lake (GTE), Pleasant Mount (NE PA Tel.), Galilee (GTE), Hawley, South

Canaan (So. Canaan Tel.), Honesdale, Lake Ariel, Wallenpaupack, Lords Valley,

Waymart (So. Canaan Tel.)

Honey Brook Coatesville, Honey Brook, Downingtown, Morgantown (Conestoga Tel.),

Glenmoore, Green Hills (Conestoga Tel.), Parkesburg

Hookstown Aliquippa, Hookstown, Beaver Falls, Midland, Chester, WV (Bell Atl.),

Rochester, Smiths Ferry, East Liverpool, O. (AMERITECH, O.)

Houtzdale Clearfield, Philipsburg, Houtzdale, Osceola Mills

Hummelstown Harrisburg Zone 1, Palmyra, Harrisburg Zone 2, Shellsville (GTE),

Hershey (GTE), Hummelstown, Middletown

Huntingdon Alexandria, McConnellstown (Sprint/United), Huntingdon, Marklesburg (Sprint

Tel.), Mount Union

Imperial Imperial, Oakdale, McDonald, Pitb. Subn. Zone 14, Murdocksville (Armstrong),

Pitb. Subn. Zone 15

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10.2 Exchange Areas and Local Calling Areas (Continued)

<u>Exchange Areas</u> <u>Local Calling Areas</u>

Metropolitan Area All stations included in Extended Area preceding plus the Pittsburgh Exchange

and all other Zones of the Pittsburgh Suburban Exchange.

Indiana Black Lick, Homer City, Blairsville, Indiana, Clymer, Marion

Center, Elderton (ALLTEL), Parkwood

Jeannette Greensburg, Herminie, Harrison City (ALLTEL), Jeannette, Pitb. Subn. Zone 23

Metropolitan All stations included in Local Area preceding plus the Area Pittsburgh Exchange

and all other Zones of the Pittsburgh Suburban Exchange.

Jermyn Carbondale, Jermyn, Chapman Lake (GTE), Olyphant, Scranton

Jersey Shore Avis, Williamsport, Jersey Shore, Woolrich, Lock Haven, Oval (PA Tel.)

Jim Thorpe Jim Thorpe, Weatherly, Lehighton, White Haven, Nesquehoning

Kane Kane, Mount Jewett, Ludlow

Kemblesville Avondale, Unionville, Kemblesville, West Grove, Kennett Square, Hockessin,

DE (Verizon), Landenburg, Mendenhall, Newark, DE (Verizon), Oxford

Kennett Square Avondale, Unionville, Coatesville, West Chester, Kemblesville, West Grove,

Kennett Square, Westtown, Landenberg, Hockessin, DE (Verizon), Lenape,

Mendenhall, Wilmington, DE (Verizon), Mortonville

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

Kingston Center Moreland, Mountaintop (Commonwealth Tel.), Nanticoke, Pittston,

Dallas (Commonwealth Tel.), Plymouth, Trucksville (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Wilkes-Barre, Kingston, Wyoming

Kulpmont Ashland, Mount Carmel, Elysburg, Shamokin, Kulpmont

Kutztown Allentown, Kutztown, Fleetwood, Reading, Kempton (GTE), Topton (Conestoga

Tel.)

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10.2 Exchange Areas and Local Calling Areas (Continued)

<u>Exchange Areas</u> <u>Local Calling Areas</u>

Lake Ariel Hamlin, South Canaan (So. Canaan Tel.), Honesdale, Lake Ariel,

Wallenpaupack, Newfoundland, Waymart (So. Canaan Tel.), Olyphant, Scranton

Lake Como Lake Como

Lancaster Intercourse (Frontier Comm.), Millersville, Mount Joy (Sprint/United),

Lancaster,

Landisville Mountville (Sprint/United), Leola (Frontier Comm.), New Holland (Frontier Comm.), Lititz (Denver & Ephrata Tel.), Quarryville (Commonwealth Tel.), Manheim (Denver & Ephrata Tel.), Rawlinsville (Commonwealth Tel.),

Strasburg

Landenberg Avondale, West Grove, Kemblesville, Westtown, Kennett Square, Hockessin, DE

(Verizon), Landenberg, Lenape, Newark, DE (Verizon), Mendenhall, Oxford,

Wilmington, DE (Verizon), Unionville, West Chester

Landisville Landisville, Landisville, Mount Joy (Sprint/United), Lititz

(Denver & Ephrata Tel.), Mountville (Sprint/United), Manheim (Denver &

Ephrata Tel. Co.), Strasburg

Lansdale Center Point, Line Lexington, Harleysville, North Wales, Lansdale, Souderton

Extended Area All stations included in Local Area preceding plus – Collegeville, Phila. Subn.

Zone 33, Doylestown, Phila. Subn. Zone 38, Dublin, Phila. Subn. Zone 39, Green

Lane, Phila. Subn. Zone 45, Perkasie, Schwenksville, Phila. Subn. Zone 30

Metropolitan Area All stations included in Extended Area preceding plus the Philadelphia

Exchange and all other Zones of the Philadelphia Suburban Exchange.

Latrobe Blairsville, Latrobe, Derry, Ligonier, Greensburg, New

Alexandria (ALLTEL), Kecksburg (Citizens Tel.)

Lebanon Annville, Myerstown (GTE), Frystown (GTE), Palmyra, Hershey (GTE),

Schaefferstown (GTE), Jonestown (GTE), Lebanon, Mt. Gretna

Leeper Clarion, Marienville, Leeper

Lehighton Jim Thorpe, Nesquehoning, Lehighton

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10.2 Exchange Areas and Local Calling Areas (Continued)

<u>Exchange Areas</u> <u>Local Calling Areas</u>

Lenape Avondale, Mortonville, Coatesville, Phila. Subn. Zone 10, Downingtown, Phila.

Subn. Zone 28, Exton, Unionville, Kennett Square, West Chester, Landenberg,

West Grove, Lenape, Westtown, Mendenhall

Metropolitan Area All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

Lewistown (Sprint

Belleville (Sprint/United), Port Royal (Sprint/United), Lewistown, Reedsville

Tel.), McVeytown, Mifflintown (Sprint/United)

Ligonier Latrobe, Stahlstown (Laurel Highland Tel.), Ligonier

Line Lexingtown Doylestown, North Wales, Dublin, Perkasie, Harleysville, Phila. Subn. Zone 45,

Lansdale, Souderton, Line Lexington

Extended Area All stations included in Local Area preceding plus – Buckingham, Phila. Subn.

Zone 39, Phila. Subn. Zone 33, Plumsteadville, Phila. Subn. Zone 38

Metropolitan Area All stations included in Extended Area preceding plus the Philadelphia

Exchange and all other Zones of the Philadelphia Suburban Exchange.

Lock Haven

Issued by:

Jersey Shore,

Avis, Lock Haven, Beech Creek (Sprint/United), Mill Hall (Sprint/United),

Woolrich

Lords Valley Bushkill, Mount Pocono, Cresco, Newfoundland, Hawley, Stroudsburg,

Honesdale, Wallenpaupack, Lords Valley

Lowellville Bessemer, New Castle, Hubbard, O. (AMERITECH, O.), North Lima, O.

(AMERITECH, O.), Lowellville, Youngstown, O. (AMERITECH, O.), Lowellville,

O. (AMERITECH, O.)

Ludlow Kane, Ludlow

Mahaffey Mahaffey, Curwensville

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10.2 Exchange Areas and Local Calling Areas (Continued)

Exchange Areas Local Calling Areas

Mahanoy City Frackville, Mahanoy City, Girardville, Shenandoah, Lakewood (Frontier

Comm.), Tamaqua

Marchand Marchand, Punxsutawney

Marienville Leeper, Marienville

Marion Center Indiana, Marion Center

Masontown Fairchance, Point Marion, Masontown, Smithfield, McClellandtown, Uniontown

McAdoo Freeland, Tamaqua, Hazleton, Weatherly, McAdoo

McClellandtown Fairchance, Smithfield, Masontown, Uniontown, McClellandtown

McDonald Burgettstown, Midway (ALLTEL), Canonsburg, Oakdale, Imperial, Pitb.

Subn. Zone 13, McDonald

Metropolitan Area All stations included in Local Area preceding plus the Pittsburgh Exchange and

all other Zones of the Pittsburgh Suburban Exchange.

McMurray Canonsburg, Pitb. Subn. Zone 12, Finleyville, Pitb. Subn. Zone 13, McMurray

Extended Area All stations included in Local Area preceding plus the Washington exchange.

Metropolitan Area All stations included in Extended Area preceding plus the Pittsburgh Exchange

and all other Zones of the Pittsburgh Suburban Exchange.

McVeytown Lewistown, McVeytown

Mechanicsburg Dillsburg (GTE), Lewisberry (Commonwealth Tel.), Harrisburg Zone 1,

Mechanicsburg

Mendenhall Avondale, West Chester, Kemblesville, West Grove, Kennett Square,

Westtown, Landenberg, Hockessin, DE (Verizon), Lenape, Mendenhall,

Wilmington, DE (Verizon), Phila. Subn. Zone 10, Unionville

Metropolitan Area All Stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

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10.2 Exchange Areas and Local Calling Areas (Continued)

<u>Exchange Areas</u> <u>Local Calling Areas</u>

Mercer Blacktown (Sprint/United), Mercer, Sharon, Fredonia (ALLTEL

Pa.), Sharpsville, Wesley (GTE), Grove City

Middletown Elizabethtown (Sprint/United), Hershey (GTE), Hummelstown,

Harrisburg Zone 1, Middletown, Harrisburg Zone 2

Midland Beaver Falls, Rochester, Hookstown, Smiths Ferry, Midland

Millersville Lancaster, Mountville (Sprint/United), Landisville, Millersville, Strasburg

Millheim Centre Hall, Spring Mills, Millheim

Millville Bloomsburg, Washingtonville, Millville

Milton Lewisburg (Buffalo Valley Tel.), Northumberland, Sunbury, Mifflinburg (Buffalo

Valley Tel.), Washingtonville, Watsontown (ALLTEL), Milton

Minersville Frackville, Saint Clair, Minersville, Schuylkill Haven, New Philadelphia,

Tremont (Commonwealth Tel.), Orwigsburg, Pottsville

Monessen Belle Vernon, Fayette City, Charleroi, Monessen, Donora, Monongahela

Monongahela Belle Vernon, Finleyville, Charleroi, Monessen, Donora, Monongahela, Elizabeth

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Pittsburgh Exchange and

all other Zones of the Pittsburgh Suburban Exchange.

Moosic, Taylor, Pittston, Wyoming, Scranton

Morrisville Ewing, NJ (Verizon), Phila. Subn. Zone 43, Phila. Subn. Zone 44,

Morrisville, Trenton, NJ (Verizon), Newtown, Phila. Subn. Zone 42, Yardley

Metropolitan Area All Stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

Mortonville Avondale, Mortonville, Coatesville, Parkesburg, Downingtown,

Unionville, Exton, West Chester, Kennett Square, West Grove, Lenape, Westtown

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Wilmington, DE 19810

10.2 Exchange Areas and Local Calling Areas (Continued)

Exchange Areas Local Calling Areas

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

Moscow Hamlin, Scranton, Moscow, Wallenpaupack, Newfoundland

Mountaintop Kingston, Nuangola (Commonwealth Tel.), Mountaintop, Nanticoke, Plymouth

Wilkes-Barre

Mount Carmel Ashland, Mount Carmel, Elysburg, Shamokin, Kulpmont

Mount Gretna Annville, Mount Gretna, Lebanon, Palmyra

Mount Jewett Bradford, Mount Jewett, Kane

Mount Pleasant Connellsville, Mount Pleasant, Greensburg, Scottdale, Kecksburg

(Citizens Tel.), Youngwood

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Pittsburgh Exchange and

all other Zones of the Pittsburgh Suburban Exchange.

Mount Pocono Cresco, Newfoundland, Lords Valley, Stroudsburg, Mount Pocono

Mount Union Huntingdon, Mount Union, McConnellstown (Sprint/United)

Nanticoke Kingston, Plymouth, Mountaintop, Wilkes-Barre, Nanticoke, Nuangola

(Commonwealth Tel.)

Nazareth Allentown, Catasauqua, Bath, Easton, Bethlehem, Nazareth

Nesquehoning Jim Thorpe, Lehighton, Lansford (ALLTEL), Nesquehoning

New Castle Bessemer, Plain Grove (Sprint/United), Ellwood City, New Bedford

(GTE), Princeton (GTE No.), New Castle, Volant (Sprint/United), New

Wilmington (GTE), Wampum

New Florence Bolivar, New Florence, Johnstown (GTE)

Newfoundland Cresco, Moscow, Hamlin, Mount Pocono, Hawley, Newfoundland, Lake Ariel,

Wallenpaupack, Lords Valley

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10.2 Exchange Areas and Local Calling Areas (Continued)

Exchange Areas	Local Calling Areas

New Hope Buckingham, New Hope, Carversville, Newtown, Doylestown,

Plumsteadville, Lambertville, NJ (Verizon), Wycombe, Yardley

Metropolitan Area All stations included in Local Area preceding plus the Philadelphia Exchange

Plus and all other Zones of the Philadelphia Suburban Exchange.

New Kensington New Kensington, Springdale, Pitb. Subn. Zone 20, Tarentum

Metropolitan Area All stations included in Local Area preceding plus the Pittsburgh Exchange and

all other Zones of the Pittsburgh Suburban Exchange.

New Philadelphia Minersville, Saint Clair, New Philadelphia, Schuylkill Haven, Orwigsburg,

Tamaqua, Pottsville

New Salem Brownsville, Republic, New Salem, Uniontown

Newtown Newtown, Wycombe, Phila. Subn. Zone 40, Yardley, Phila. Subn. Zone 43

Extended Area All stations included in Local Area preceding plus – Buckingham Phila. Subn.

Zone 38, Doylestown, Phila. Subn. Zone 39, Morrisville, Phila. Subn. Zone 42, New Hope, Phila. Subn. Zone 44, Phila. Subn. Zone 37, Phila. Subn. Zone 45

Metropolitan Area All stations included in Extended Area preceding plus the Philadelphia

Exchange and all other Zones of the Philadelphia Suburban Exchange.

Northampton Allentown, Ironton (Ironton Tel.), Bath, Bethlehem, Northampton,

Catasauqua, Slatington

Northumberland Danville, Northumberland, Milton, Sunbury

North Wales Center Point, North Wales, Harleysville, Phila. Subn. Zone 30, Lansdale, Phila.

Subn. Zone 33, Line Lexington, Souderton

Extended Area All stations included in Local Area preceding plus – Collegeville, Phila. Subn.

Zone 34, Doylestown, Phila. Subn. Zone 38, Phila. Subn. Zone 31, Phila. Subn.

Zone 39, Phila. Subn. Zone 32, Phila. Subn. Zone 45

Metropolitan Area All stations included in Extended Area preceding plus the Philadelphia

Exchange and all other Zones of the Philadelphia Surburban Exchange.

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10.2 Exchange Areas and Local Calling Areas (Continued)

<u>Exchange Areas</u> <u>Local Calling Areas</u>

Numidia Bloomsburg, Elysburg, Catawissa, Numidia

Oakdale Imperial, Pitb. Subn. Zone 13, McDonald, Pitb. Subn. Zone 14, Oakdale

Metropolitan Area All stations included in Local Area Preceding plus the Pittsburgh Exchange and

all other Zones of the Pittsburgh Suburban Exchange.

Olyphant Carbondale, Lake Ariel, Chapman Lake (GTE), Olyphant, Hamlin, Scranton,

Jermyn, Taylor

Orwigsburg Auburn (GTE), Orwigsburg, Minersville, Pottsville, New Philadelphia, Saint

Clair, Schuylkill Haven

Osceola Mills Clearfied, Philipsburg, Houtzdale, Osceola Mills

Oxford Avondale, Landenberg, Kemblesville, Oxford, Kirkwood

(Commonwealth Tel.), West Grove

Palmyra Annville, Lebanon, Harrisburg Zone 1, Mount Gretna, Hershey (GTE), Palymra,

Hummelstown

Paris Burgettstown, Weirton, WV (Verizon), Paris

Parkesburg Atglen (Commonwealth Tel.), Glenmoore, Honey Brook, Coatesville,

Mortonville, Gap (Commonwealth Tel.), Parkesburg, West Grove

Parkwood Indiana, Parkwood

Patton Altoona, Barnesboro, Hastings, Carrolltown, Patton

Pennsburg Bally (Conestoga Tel.), Quakertown, Sassamansville (Conestoga Tel.), Green

Lane, Pennsburg, Perkasie, Souderton

Perkasie Bedminster, Pennsburg, Doylestown, Perkasie, Dublin, Plumsteadville, Green

Lane, Quakertown, Harleysville, Schwenksville, Lansdale, Souderton, Line

Lexington

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

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10.2 Exchange Areas and Local Calling Areas (Continued)

<u>Exchange Areas</u> <u>Local Calling Areas</u>

Perryopolis Belle Vernon, Fayette City, Dawson, Perryopolis, Uniontown

Metropolitan Area All stations in Local Area preceding plus the Pittsburgh Exchange and all other

Plus Zones of the Pittsburgh Suburban Exchange.

Philipsburg Clearfield, Osceola Mills, Frenchville, Philipsburg, Houtzdale, Winburne

Phoenixville Chester Springs, Phila. Subn. Zone 29, Collegeville, Phoenixville, Eagle,

Pughtown, Phila. Subn. Zone 28, Royersford

Extended Area All stations included in Local Area preceding plus - Center Point, Phila. Subn.

Zone 30, Phila. Subn. Zone 26, Pottstown

Metropolitan Area All stations included in Extended Area preceding plus the Philadelphia

Plus Exchange and all other Zones of the Philadelphia Suburban

Exchange.

Pittston Harding (Commonwealth Tel.), Scranton, Taylor, Kingston,

Wilkes-Barre, Moosic, Wyoming, Pittston

Plumsteadville Bedminster, Line Lexington, Buckingham, New Hope, Carversville,

Perkasie, Doylestown, Plumsteadville, Dublin, Quakertown, Ferndale

(Commonwealth

Tel.)

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

Plymouth Kingston, Plymouth, Mountaintop, Wilkes-Barre, Nanticoke

Point Marion Cheat Lake (Verizon), Morgantown, WV (Verizon), Fairchance,

Smithfield, Masontown, Uniontown, Point Marion

Portage Cresson, Portage

Port Allegany Eldred, Roulette, Port Allegany, Smethport

Pottstown Boyertown (Conestoga Tel.), Pughtown, Royersford, Collegeville,

Sassamansville (Conestoga Tel.), Douglassville (Conestoga Tel.), Phoenixville,

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10.2 Exchange Areas and Local Calling Areas (Continued)

Exchange Areas Local Calling Areas

Pottsville Auburn (GTE), New Philadelphia, Frackville, Orwigsburg, Friedensburg

(GTE), Pottsville, Minersville, Saint Clair, Schuylkill Haven, Tamaqua

Pughtown Chester Springs, Morgantown (Conestoga Tel.), Downingtown, Eagle, Exton,

Phoenixville, Glenmoore, Pottstown, Green Hills (Conestoga Tel.), Pughtown,

Royersford

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

Punxsutawney Big Run, Punxsutawney, Marchand

Quakertown Bedminister, Perkasie, Dublin, Plumsteadville, Ferndale

(Commonwealth Tel.), Quakertown, Souderton, Green Lane, Springtown,

Pennsburg

Reading Adamstown (Denver & Ephrata Tel.), Oley (Conestoga Tel.), Bernville

(GTE), Reading, Birdsboro (Conestoga Tel.), Robesonia (GTE), Topton

(Conestoga Tel.),

Fleetwood, Green Hills (Conestoga Tel.), Womelsdorf (GTE), Yellow House (Conestoga Tel.), Hamburg, Kutztown, Leesport (Commonwealth

Tel.), Morgantown (Conestoga Tel.)

Renovo Renovo

Republic Brownsville, Republic, New Salem, Uniontown

Rew Bradford, Limestone, NY (Verizon), Duke Center (Armstrong

No.), Rew, Eldred, Smethport

Reynoldsville DuBois, Sykesville, Reynoldsville

Riegelsville Allentown, Milford, NJ (Verizon), Bethlehem, Catasauqua, Phillipsburg, NJ

(Verizon), Easton, Ferndale (Commonwealth Tel.), Riegelsville, Springtown,

Hellertown, Upper Black Eddy

Rochester Aliquippa, Hookstown, Ambridge, Midland, Baden, Rochester, Beaver Falls

Metropolitan Area All stations included in Local Area preceding plus the Pittsburgh Exchange and

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Plus all other Zones of the Pittsburgh Suburban Exchange.

Roulette Coudersport, Roulette, Port Allegany

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10.2 Exchange Areas and Local Calling Areas (Continued)

Exchange Areas Local Calling Areas

Royersford Center Point, Phoenixville, Chester Springs, Pottstown, Collegeville, Pughtown,

Eagle, Royersford, Phila. Subn. Zone 29, Schwenksville, Phila. Subn. Zone 30

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

Russell, Warren, Sugar Grove, Youngsville

Saint Clair Frackville, Pottsville, Minersville, Saint Clair, New Philadelphia, Schuylkill

Haven, Orwigsburg

Saxton Hopewell (Sprint/United), Saxton

Schuylkill Haven Auburn (GTE), New Philadelphia, Friedensburg (GTE), Orwigsburg, Minersville,

Pottsville, Saint Clair, Schuylkill Haven

Schwenksville Center Point, Pottstown, Collegeville, Royersford, Green Lane, Sassamansville

(Conestoga Tel.), Harleysville, Lansdale, Perkasie, Schwenksville, Phila. Subn.

Zone 30, Souderton

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

Scottdale Connellsville, Mount Pleasant, Dawson, Scottdale

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Pittsburgh Exchange and

all other Zones of the Pittsburgh Suburban Exchange.

Scranton Clarks Summit (Commonwealth Tel.), Lake Winola (Commonwealth

Tel.), Dalton (Commonwealth Tel.), Moosic, Moscow, Factoryville

(Commonwealth Tel.), Olyphant, Pittston, Hamlin, Scranton, Jermyn, Taylor,

Lake Ariel, Wyoming

Shamokin Elysburg, Trevorton (TDS-Mahanoy/Mahantango Tel.), Kulpmont,

Mount Carmel, Shamokin, Sunbury

Sharon Mercer, Sharpsville, Sharon, O. (AMERITECH, O.), Transfer (Pymatuning Ind.

Tel.), Sharon, Pa., West Middlesex

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Sharpsville

Greenville, Sharpsville, Mercer, Transfer (Pymatuning Ind. Tel.), Sharon, O. (AMERITECH, O.), Sharon, Pa., West Middlesex

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10.2 Exchange Areas and Local Calling Areas (Continued)

Exchange Areas Local Calling Areas

Shenandoah Ashland, Ringtown (Commonwealth Tel.), Frackville, Girardsville, Shenandoah,

Mahanoy City

Slatington Allentown, New Tripoli (GTE), Bath, Northampton, Bethlehem,

Slatington, Catasauqua, Ironton (Ironton Tel.)

Smethport Bradford, Rew, Eldred, Smethport, Port Allegany

Smithfield Fairchance, Point Marion, Masontown, Smithfield, McClellandtown, Uniontown

Smiths Ferry Chester, WV. (Verizon), Hookstown, Midland, East Liverpool, O. (AMERITECH,

O.), Rochester, Smiths Ferry

Smock Brownsville, Uniontown, Smock

Snow Shoe Bellefonte, Snow Shoe, Frenchville

Souderton Center Point, Line Lexington, Collegeville, North Wales, Doylestown,

Pennsburg, Dublin, Perkasie, Green Lane, Quakertown, Harleysville,

Schwenksville, Lansdale, Souderton

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Exchange.

Springdale New Kensington, Springdale, Pitb. Subn. Zone 19, Tarentum, Pitb. Subn. Zone 20

Metropolitan Area All stations included in Local Area preceding plus the Pittsburgh Exchange and

all other Zones of the Pittsburgh Suburban Exchange.

Spring Mills Bellefonte, Millheim, Boalsburg, Spring Mills, Centre Hall, State College

Springtown Allentown, Milford, NJ (Verizon), Bethlehem, Catasauqua, Quakertown,

Easton, Riegelsville, Ferndale (Commonwealth Tel.), Springtown, Upper Black

Eddy, Hellertown

State College Bellefonte, Spring Mills, Boalsburg, State College, Centre Hall, Port

Matilda ALLTEL)

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10.2 Exchange Areas and Local Calling Areas (Continued)

Exchange Areas Local Calling Areas

Strasburg Gap (Commonwealth Tel.), Quarryville (Commonwealth Tel.),

Intercourse (Frontier Comm.), Rawlinsville (Commonwealth Tel.), Lancaster,

Landisville, Strasburg, Millersville

Stroudsburg Bushkill, Stroudsburg, Cresco, Stroudsburg, NJ (Verizon), Lords Valley,

Mount Pocono, Saylorsburg (Commonwealth Tel.)

Sugar Grove Russell, Warren, Sugar Grove, Youngsville

Sunbury Danville, Selinsgrove (GTE), Elysburg, Shamokin, Milton, Sunbury,

Northumberland

Sykesville DuBois, Reynoldsville, Luthersburg (ALLTEL), Sykesville

Tamaqua Lakewood (Frontier Comm.), McAdoo, Lansford (ALLTEL), New

Philadelphia, Mahanoy City, Pottsville, Tamaqua

Tarentum New Kensington, Springdale, Pitb. Subn. Zone 20, Tarentum

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Pittsburgh Exchange and

all other Zones of the Pittsburgh Suburban Exchange.

Taylor Moosic, Scranton, Olyphant, Taylor, Pittston, Wyoming

Tidioute Endeavor, Tionesta, Tidioute, Warren

Tionesta Endeavor, Tionesta, Tidioute

Tyrone Altoona, Warriors Mark (ALLTEL), Bellwood, Tyrone

Ulysses Coudersport, Ulysses

Uniontown Brownsville, New Salem, Connellsville, Point Marion, Fairchance, Republic,

Farmington, Smithfield, Masontown, Smock, McClellandtown, Uniontown

Unionville Avondale, Mendenhall, Coatesville, Mortonville, Kemblesville, Unionville,

Kennett Square, West Chester, Landenberg, West Grove, Lenape, Westtown

Metropolitan Area All stations included in Local Area preceding plus the Philadelphia Exchange

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Plus

and all other Zones of the Philadelphia Suburban Exchange.

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10.2 Exchange Areas and Local Calling Areas (Continued)

<u>Exchange Areas</u> <u>Local Calling Areas</u>

Upper Black Eddy Easton, Riegelsville, Ferndale (Commonwealth Tel.), Springtown, Uhlerstown

(Commonwealth Tel.), Frenchtown, NJ (Verizon), Upper Black Eddy, Milford, NJ

(Verizon)

Wallenpaupack Hamlin, Lords Valley, Hawley, Moscow, Honesdale, Newfoundland, Lake Ariel,

Wallenpaupack

Wampum Beaver Falls, New Castle, Ellwood City, Wampum

Warren Russell, Tidioute, Sheffield (ALLTEL), Warren, Sugar Grove, Youngsville

Washington Avella, McMurray, Buffalo (GTE), Taylorstown (GTE), Canonsburg, Washington,

Claysville, West Alexander, Hickory (Hickory Tel.)

Metropolitan Area

Plus

All stations included in Local Area preceding plus the Pittsburgh Exchange and

all other Zones of the Pittsburgh Suburban Exchange.

Washingtonville Bloomsburg, Turbotville (ALLTEL), Danville, Washingtonville, Millville, Milton

Weatherly Freeland, McAdoo, Hazleton, Weatherly, Jim Thorpe, White Haven

West Alexander Claysville, West Alexander, Washington

West Chester Downingtown, Mortonville, Exton, Phila. Subn. Zone 28, Lenape, West Chester,

Mendenhall, Westtown

Extended Area All Stations included in Local Area preceding plus -Avondale, Phila. Subn. Zone

10, Chester Springs, Phila. Subn. Zone 11, Coatesville, Phila. Subn. Zone 12, Eagle, Phila. Subn. Zone 22, Kennett Square, Unionville, Landenberg, West

Grove

Metropolitan Area All Stations included in Extended Area preceding plus the Philadelphia

Exchange and all other Zones of the Philadelphia Suburban Exchange.

West Grove Avondale, Oxford, Coatesville, Parkesburg, Kemblesville, Unionville,

Kennett Square, West Chester, Landenberg, West Grove, Lenape, Westtown,

Mendenhall, Hockessin, DE (Verizon), Mortonville

West Middlesex Sharon, Pa., Sharpsville, Sharon, O. (AMERITECH, O.), West Middlesex

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10.2 Exchange Areas and Local Calling Areas (Continued)

Exchange Areas Local Calling Areas

West Newton Belle Vernon, Yukon (Yukon-Waltz Tel.), West Newton

Extended Area All stations included in Local Area preceding plus – Donora, Mount

Pleasant, Elizabeth, Perryopolis, Herminie, Pitb. Subn. Zone 10, Monessen,

Scottdale

Metropolitan Area All stations included in Extended Area preceding plus the Pittsburgh Exchange

and all other Zones of the Pittsburgh Suburban Exchange.

Westtown Lenape, West Chester, Phila. Subn. Zone 10, Westtown, Mendenhall

Extended Area All stations included in Local Area preceding plus – Avondale, Phila.

Subn. Zone 11, Coatesville, Phila. Subn. Zone 12, Downingtown, Phila. Subn. Zone 22, Exton, Phila. Subn. Zone 28, Kennett Square, Unionville, Landenberg,

West Grove, Mortonville

Metropolitan Area All stations included in Extended Area preceding plus the Philadelphia

Exchange and all other Zones of the Philadelphia Suburban Exchange.

White Haven Freeland, Weatherly, Hazleton, White Haven, Jim Thorpe

Wilkes-Barre Center Moreland (Commonwealth Tel.), Nuangola (Commonwealth Tel.), Dallas

(Commonwealth Tel.), Pittston, Plymouth, Harveys Lake (Commonwealth Tel.),

Trucksville (Commonwealth Tel.), Kingston, Mountaintop, Wilkes-Barre,

Nanticoke, Wyoming

Williamsport Jersey Shore, Trout Run (GTE), Loyalsock (GTE), Williamsport, Oval (PA Tel.)

Winburne Clearfield, Philipsburg, Frenchville, Winburne

Woolrich Avis, Lock Haven, Jersey Shore, Woolrich

Wycombe Buckingham, Phila. Subn. Zone 40, Doylestown, Phila. Subn. Zone 45, New

Hope, Wycombe, Newtown

Extended Area All stations included in Local Area preceding plus - Carversville Phila. Subn.

Zone 39, Morrisville, Phila. Subn. Zone 43, Phila. Subn. Zone 37, Phila. Subn.

Zone 44, Phila. Subn. Zone 38, Yardley

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Metropolitan Area

All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

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SECTION 10.0 - EXCHANGE AREAS

10.2 Exchange Areas and Local Calling Areas (Continued)

Exchange Areas Local Calling Areas

Wyoming Kingston, Taylor, Moosic, Wilkes-Barre, Pittston, Wyoming, Scranton

Yardley Ewing, NJ (Verizon), Phila. Subn. Zone 43, Phila. Subn. Zone 44,

Morrisville, Trenton, NJ (Verizon), New Hope, Newtown, Wycombe, Phila.

Subn. Zone 42, Yardley

Metropolitan Area All stations included in Local Area preceding plus the Philadelphia Exchange

and all other Zones of the Philadelphia Suburban Exchange.

Youngsville Russell, Warren, Sugar Grove, Youngsville

Youngwood Greensburg, Youngwood, Mount Pleasant

Metropolitan Area All stations in Local Area preceding plus the Pittsburgh Exchange and all other

Zones of the Pittsburgh Suburban Exchange.

Zelienople Beaver Falls, Evans City (Sprint/United), Criders Corners (North Pitts.

Tel.), Zelienople, Ellwood City

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SECTION 11.0 - MISCELLANEOUS SERVICES

11.1 Carrier Presubscription

11.1.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls, Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis. Company will comply with the Commission's IntraLATA Toll Presubscription Order in Docket No. I-00940034.

- **11.1.2 Presubscription Options** Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:
 - **Option A:** Customer select the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.
 - Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.
 - Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.
 - **Option D:** Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription.
 - Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.
 - Option F: Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

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SECTION 11.0 - MISCELLANEOUS SERVICES (CONTINUED)

11.1 Carrier Presubscription, (Continued)

11.1.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 11.4.5 below:

11.1.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90-day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 11.4.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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SECTION 11.0 - MISCELLANEOUS SERVICES (CONTINUED)

11.1 Carrier Presubscription, (Continued)

11.1.5 Presubscription Charges

(A) Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 11.4.4 above, for any change thereafter, a Presubscription Change Charge, as set forth below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

(B) Nonrecurring Charges

Per business line, trunk, or port

Initial Line, or Trunk or Port	\$5.00
Additional Line, Trunk or Port	\$5.00

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SECTION 12.0 – TELEPHONE MESSAGE SERVICES

12.1 Telephone Message Services

- **12.1.1 Notice:** Any telephone message service that provides a commercial, informational, public service or other message for a specific charge billed to the caller by a local phone company, prior to the presentation of the message, shall warn the caller that the cost of the call will be charged and that the charge will be itemized on the caller's telephone bill. In the event the message requested contains explicit sexual material, the warning preceding the message shall also inform the caller the message contains explicit sexual material.
- **12.1.2 Intrastate Services:** Before any call can be completed to a telephone message service containing explicit sexual material, the caller shall have first obtained an access code number or other personal identification number consisting of not less than nine digits from the telephone message service through written application to the telephone message service. This access code number or personal identification number must be presented to the telephone message service after the warning message and in order to complete the call.
- **12.1.3 Dissemination to Minors:** Access codes or personal identification numbers obtained to complete calls containing explicit sexual material as defined in 18 Pa.C.S. §5903 (relating to obscene and other sexual materials) shall not be issued to a minor. Telephone message services shall exercise all reasonable methods to ascertain that the applicant is not a minor.
- **12.1.4 Telephone Company Duties:** Every local telephone company and competitive interexchange telephone service shall list all telephone message service calls on the customer telephone bill and shall designate the type or title of message obtained. In addition, the telephone company shall provide, upon request, at no cost to the consumer, the name and address of any telephone service provider. All telephone companies shall include in their telephone message service tariffs, whether provided through the 976 exchange or otherwise, or in any contract with such telephone message service sponsor, a clause requiring compliance with this section as a condition for continuation of the service.

12.1.5 Costs of Service:

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- (A) All costs relating to this section shall be borne solely by the telephone message service.
- (B) All telephone message services shall provide, in writing, to all telephone companies and competitive interexchange telephone companies providing service in this Commonwealth, their complete telephone number or numbers, including area codes and type or title of service provided. This information shall be provided at the time of newly established service, change in service and annually.

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SECTION 12.0 – TELEPHONE MESSAGE SERVICES

12.1 Telephone Message Services (Cont'd.)

12.1.6 Blocking Access: Every telephone company shall, except to the extent that written authorization is required by a customer for availability of access to all or certain types of telephone message services, provide to customers the option of having access to such telephone message services blocked. The telephone company may not charge the customer any fee or other cost for blocking access to availability of telephone message services unless such telephone company has already provided such blocking to the customer without fee.

12.1.7 Enforcement:

- (A) The Commission shall promulgate rules or regulations to ensure the compliance of telephone companies providing messages covered by this section.
- **(B)** The failure of a telephone company to comply with this section shall be a violation of this section and the telephone company shall be subject to enforcement proceedings pursuant to Section 502 (relating to enforcement proceedings by Commission).
- (C) Failure of a telephone message service to comply with this section shall be a violation of the act of December 17, 1968 (P.L. 1224, No. 387), known as the Unfair Trade Practices and Consumer Protection Law, and 18 Pa.C.S. Ch. 39 (relating to theft and related offenses).

12.2 Dissemination of Telephone Numbers and Other Identifying Information:

- **12.2.1 General Rule:** Notwithstanding any other provision of law, but subject to the provisions of this title, any telephone call identification service offered in this Commonwealth by a public utility or by any other person, partnership, association or corporation that makes use of the facilities of a public utility shall be lawful if it allows a caller to withhold display of the caller's telephone number and other identifying information on both a per-call and per-line basis from the telephone instrument of the individual receiving the telephone call.
- 12.2.2 Charge Prohibited: There shall be no charge to the caller who requests that the caller's telephone number and other identifying information be withheld on a per-call basis. The commission may approve a charge to the caller who requests that the caller's telephone number and other identifying information be withheld on a per-line basis if the commission finds, after notice to all customers and an opportunity for hearing, that the charge is just and reasonable and that the charge should be imposed on the caller. Tariff rates shall not apply to victims of domestic violence receiving services from a domestic violence program or protected by a court order nor to social welfare agencies, such as women's shelters, health and counseling centers, public service hotlines and their staffs. In addition, the commission shall direct that the tariff rates shall not apply to customers who order the per-line blocking service within 60 days of its introduction or within 60 days of any request for new telephone service or transfer of existing

Issued: Effective:

SECTION 12.0 – TELEPHONE MESSAGE SERVICES

12.2 Dissemination of Telephone Numbers and Other Identifying Information (Cont'd.)

12.2.2 Charge Prohibited (Cont'd.)

telephone service. The Commission shall also direct that, as soon as practicable, any public utility or any other person, partnership, association or corporation that makes use of the facilities of a public utility which provides this service shall also provide to the calling party only the ability to selectively unblock at no charge on a per-call basis a blocked line using a means which differs from the means to activate per-call blocking. The Commission, in the interest of balancing respective privacy interests, shall also permit a tariffed service that automatically prevents the completion of telephone calls to customers who do not wish to receive calls from callers that withhold their telephone number or other identifying information, the terms and conditions of such a tariff shall be subject to commission approval.

- **12.2.3 Notice:** A public utility offering a call identification service shall notify its subscribers that their calls may be identified to a called party at least 60 days before the service is offered and shall clearly advise its subscribers of their ability to withhold their telephone number and other identifying information on both a per-call and a per-line basis. The form of the required notices must be approved by the commission.
- **12.2.4** Exceptions: Notwithstanding any other provision of law, but subject to the provisions of this title, provision of any of the following caller identification services shall be lawful even if the caller cannot withhold display of the caller's telephone number and other identifying information from the instrument of the individual receiving the telephone call:
 - (A) An identification services which is used within the same limited system, including a Centrex or private branch exchange (PBX) system, as the recipient telephone.
 - (B) An identification service which is used on a public agency's emergency telephone line or on the line which receives the primary emergency telephone number 911.
 - (C) An identification service provided in connection with any "800" or "900" access code telephone service until the public utility develops the technical capability to comply with subsection (a), as determined by the commission. Until such capacity is developed, telephone subscribers shall be notified annually by the public utility that use of an "800" or "900" number may result in the disclosure of the subscriber's telephone number or other identifying information to the called party.
 - (D) An identification service for which the identification information is a necessary component of the communication being conveyed and for which, without such information, the called party would not reasonably be able to act upon or otherwise use the other portions of the communication. This exception is intended to cover services, such as health alert, home monitoring and other similar telemetry services.

Issued: Effective:

SECTION 13.0 - RESERVED FOR FUTURE USE

13.1 [Reserved for Future Use]

Issued: Effective: Issued by: Anne Kwong

SECTION 14.0 - PROMOTIONAL OFFERINGS / CONTRACTS & ICB

14.1 Special Promotions

The Company may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Customers will be notified of promotions via bill inserts and advertising campaigns. Requests for promotional offerings will be presented to the Commission on one (1) day notice for its review and will be included in the Carrier's tariff as an addendum to the Carrier's price lists.

14.2 Contract Rates / Individual Case Basis (ICB) Arrangements

In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for Carrier's services may be established at negotiated rates on an individual case basis (ICB). ICB rates, terms and conditions will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligations and regulation set forth in this tariff shall be incorporated into, and be part of, said contract, and shall be binding on Carrier and Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis.

Issued: Effective:

Exhibit 4

Financials

Income Statement (Profit and Loss)

Peeringhub Inc For the year ended December 31, 2022 Cash Basis

Account	2022
Income	
Sales	51,951.89
Total Income	51,951.89
Cost of Goods Sold	
Telecommunication Service Fee	24,917.58
Total Cost of Goods Sold	24,917.58
Gross Profit	27,034.31
Operating Expenses	
Bank Service Charges	764.03
Business License & Fees	14,030.26
Consulting & Accounting	5,797.00
Income Tax Expenses	923.68
Insurance	371.00
Legal Expenses	18,510.86
Other Expense	1,918.70
State Tax	45.00
Surcharge Fee	15,297.26
Total Operating Expenses	57,657.79
Operating Income	(30,623.48)
Other Income / (Expense)	
Interest Income	2.75
Vendor Refunds	4,480.00
Total Other Income / (Expense)	4,482.75
Net Income	(26,140.73)

Balance Sheet

Peeringhub Inc As of December 31, 2022 Cash Basis

Account	Dec 31, 2022
Assets	
Current Assets	
Cash and Cash Equivalents	
Business Checking_4117	9,766.10
BUSINESS MARKET RATE SAVINGS.	12,515.26
Total Cash and Cash Equivalents	22,281.36
Total Current Assets Long Term Assets	22,281.36
Shareholder Investment	70,240.95
Total Long Term Assets	70,240.95
Total Assets	92,522.31
Liabilities and Equity	
Liabilities	
Current Liabilities	
Rounding	(0.42)
Total Current Liabilities	(0.42)
Total Liabilities Equity	(0.42)
Current Year Earnings	(26,140.73)
Owner's Capital: Owner's Investment	1,650.00
Retained Earnings	117,013.46
Total Equity	92,522.73
Total Liabilities and Equity	92,522.31

Exhibit 5

Certificate of Service

I, Kristopher E. Twomey, Counsel to Peering Hub Inc., hereby affirm that a true and correct copy of the foregoing was served via US Mail to the following parties:

Office of Consumer Advocate

555 Walnut Street 5th Floor, Forum Place Harrisburg, PA 17101-1923

Office of Attorney General

Office of Consumer Protection

Strawberry Square

Harrisburg, PA 17120

Office of Small Business Advocate

Commerce Building, Suite 1102 300 North Second Street Harrisburg, PA 17101

Verizon Pennsylvania LLC

Attn: PA PUC Notifications 900 Race Street, 6th Floor Philadelphia, PA 19107

Kristopher E. Twomey

Exhibit 6

Interexchange tariff

INTEREXCHANGE RESELLER TOLL TARIFF

PROVIDED BY

PEERING HUB INC.

TITLE SHEET

PENNSYLVANIA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by Peering Hub Inc.("Company"), with principal offices at 3524 Silverside Road, Suite 35B, Wilmington, Delaware 19810. This tariff applies for services furnished within the State of Pennsylvania. This tariff is on file with the Pennsylvania Public Utilities Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S., the Telecommunications Act of 1996), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

ISSUE DATE: EFFECTIVE DATE:

ISSUED BY:

Anne Kwong Peering Hub Inc. 3524 Silverside Road, Suite 35B

Wilmington, DE 19810

CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS

- **Concurring Carriers None** 1.
- 2. **Connecting Carriers - None**
- **Other Participating Carriers None** 3.

ISSUE DATE:

ISSUED BY:

EFFECTIVE DATE:

CHECK SHEET

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION	
1	Original	
2	Original	
3	Original	
4	Original	
5	Original	
6	Original	
7	Original	
8	Original	
9	Original	
10	Original	
11	Original	
12	Original	
13	Original	
14	Original	
15	Original	
16	Original	
17	Original	
18	Original	
19	Original	
20	Original	
21	Original	
22	Original	
23	Original	
24	Original	
25	Original	
26	Original	
27	Original	* New or Revised Sheet

ISSUE DATE: EFFECTIVE DATE:

ISSUED BY:

	TABLE OF CONTENTS	<u>Page</u>
Title Sheet		1
Concurring, Connecting or C	ther Participating	2
=		
Check Sheet		4
Section 1 - Technical Terms	and Abbreviations	8
Section 2 - Rules and Regula	ations	10
•	the Company	
	S	
	Company	
	s of the Customer	
	Interruption of Service	
	rvice	
2.8 Deposit		19
•	nts	
	Billing	
2.11 Reserved for Fut	ture Use	21
2.13 Late Charge		21
	Charge	
2.15 Reconnection Ch	narge	21
	rvice	
	f Charges	
3.2 Customer Com	plaints and/or Billing Disputes	23
	e	
3.4 Billing Entity Co	onditions	24
	gs	
Section 4 Dates	•	

ISSUE DATE: ISSUED BY:

EFFECTIVE DATE:

TARIFF FORMAT

- A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.
- B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.
- C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i).(1)

D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

ISSUE DATE:

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) to signify change in regulation
- (D) decrease in rate
- (I) to signify a rate increase

ISSUE DATE: EFFECTIVE DATE:

ISSUED BY:

Anne Kwong
Peering Hub Inc.
3524 Silverside Road, Suite 35B

524 Silverside Road, Suite 35B Wilmington, DE 19810

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to the Company's location or switching center.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

Commission - Used throughout this tariff to mean the Pennsylvania Public Utilities Commission.

<u>Customer</u> - The person, firm, corporation or other legal entity which orders the services of the Company or purchases a Company Prepaid Calling Card and/or originates prepaid calls using such cards, and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Company or Peering Hub Inc.- Used throughout this tariff to mean Peering Hub.

Dedicated Access - The Customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence.

HITDR - Highest Interexchange Transport Daytime Rate

Holiday - New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Holidays shall be billed at the evening rate from 8 a.m. to 11 p.m. After 11 p.m., the lower night rate shall go into effect.

Prepaid Account - An inventory of Telecom Units purchased in advance by the Customer, and associated with one and only one Authorization Code as contained in a specific Prepaid Calling Card.

ISSUE DATE:

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EFFECTIVE DATE:

PEERING HUB INC.

ORIGINAL SHEET 7 TELEPHONE-PA. PUC TARIFF NO. 1

Prepaid Calling Card - A card issued by the Company, containing an Authorization Code which identifies a specific Prepaid Account of Telecom Units, which enables calls to be processed, account activity to be logged, and balances to be maintained, on a prepayment basis.

Resp. Org - Responsible Organization or entity identified by an 800 service Customer that manages and administers records in the 800 database and management system.

Switched Access - The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the company's point of presence.

<u>Telecommunications</u> - The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communications.

Underlying Carrier - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

ISSUE DATE:

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EFFECTIVE DATE:

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

This tariff contains the regulations and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Pennsylvania. Services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers prior to accepting the service order. The service application shall not in itself obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

ISSUE DATE:

- 2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

2.2 <u>Use of Services</u>

- 2.2.1 The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.

ISSUE DATE:

ISSUED BY:

- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company's services are available for use 24 hours per day, 7 days per week.
- 2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6 The Company's services may be denied for nonpayment of charges or for other violations of this tariff.
- 2.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

2.3 Liability of the Company

- 2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.
- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.

ISSUE DATE: EFFECTIVE DATE:

ISSUED BY:

Anne Kwong
Peering Hub Inc.
3524 Silverside Road, Suite 35B

Wilmington, DE 19810

- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.
- 2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others.
- 2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.

ISSUE DATE:

ISSUED BY:

2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

2.4 **Responsibilities of the Customer**

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company's equipment to be maintained within the range normally provided for the operation of microcomputers.

ISSUE DATE:

ISSUED BY:

- 2.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with the Company's facilities or services, that the signals emitted into the Company's network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to Company equipment, personnel or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.
- 2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.
- 2.4.8 The Customer must pay for the loss through theft of any Company equipment installed at Customer's premises.

ISSUE DATE:

ISSUED BY:

- 2.4.9 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- 2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

2.5 **Cancellation or Interruption of Services**

- 2.5.1 Without incurring liability, upon five (5) working days' (defined as any day on which the company's business office is open and the U.S. Mail is delivered) written notice to the Customer, the Company may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:
 - 2.5.1.A For nonpayment of any sum due the Company for more than thirty (30) days after issuance of the bill for the amount due,
 - 2.5.1.B For violation of any of the provisions of this tariff,
 - 2.5.1.C For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over the Company's services, or
 - 2.5.1.D By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its services.

ISSUE DATE:

ISSUED BY:

- 2.5.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- 2.5.3 Service may be discontinued by the Company without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.
- 2.5.4 The Customer may terminate service upon thirty (30) days written notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

ISSUE DATE:

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2.6 Credit Allowance

- 2.6.1 Credit may be given for disputed calls, on a per call basis.
- 2.6.2 Credit shall not be issued for unavailability of long distance services.

ISSUE DATE: EFFECTIVE DATE:

ISSUED BY:

Anne Kwong Peering Hub Inc. 3524 Silverside Road, Suite 35B Wilmington, DE 19810

2.7 **Restoration of Service**

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.8 **Deposit**

The Company does not require deposits to commence service.

2.9 Advance Payments

The Company does not require advance payments to commence service.

ISSUE DATE:

2.10 Payment and Billing

- 2.10.1 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer. Recurring charges and non-recurring charges are billed in advance. Charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.
- 2.10.2 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing within 30 days after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company in writing within such 30 day period.

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ISSUED BY:

3524 Silverside Road, Suite 35B Wilmington, DE 19810

2.11 **Reserved for Future Use**

2.12 **Taxes**

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein.

2.13 Late Charge

A late fee of 1.25% monthly or the amount otherwise authorized by law, whichever is lower, will be charged on any past due balances.

2.14 Returned Check Charge

A fee will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

2.15 Reconnection Charge

A reconnection fee of twenty-five dollars (\$25.00) per occurrence will be charged when service is reestablished for Customers which have been disconnected due to non-payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

ISSUE DATE:

SECTION 3 - DESCRIPTION OF SERVICE

3.1 **Computation of Charges**

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are rounded up to the next whole increment.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

ISSUE DATE:

3.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.

3.2 **Customer Complaints and/or Billing Disputes**

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

Peering Hub Inc. 3524 Silverside Road, Suite 35B Wilmington, DE 19810

Phone: 484 424-9683 Toll free: 844 998-0158

If Customer complaints cannot be resolved by the Company, the Customer may contact the Pennsylvania Public Utility Commission at the following address and phone number:

Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street Harrisburg, Pennsylvania 17120

Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

ISSUE DATE:

ISSUED BY:

EFFECTIVE DATE:

Anne Kwong Peering Hub Inc. 3524 Silverside Road, Suite 35B Wilmington, DE 19810

3.2 Customer Complaints and/or Billing Disputes (cont'd)

If a Customer accumulates more than One Dollar of undisputed delinquent Company 800 Service charges, the Company Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

3.3 **Level of Service**

A Customer can expect end to end network availability of not less than 99% at all times for all services.

3.4 **Billing Entity Conditions**

When billing functions on behalf of the Company or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company's name and toll-free telephone number will appear on the Customer's bill.

ISSUE DATE:

Service Offerings 3.5

3.5.1 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by "ten digits" or dials "101XXXX" followed by "1+ ten digits".

3.5.2 Travel Cards.

The Customer utilizes an 11-digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.

3.5.3 800 Service (Toll-Free)

This service is inbound calling only where an 800, 888 or other tollfree prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

ISSUE DATE:

3.5.4 Directory Assistance.

Access to long-distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published.

ISSUE DATE:

ISSUED BY:

3.5.6 Specialized Pricing Arrangements.

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

3.5.7 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

3.5.8 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

ISSUE DATE:

ISSUED BY:

SECTION 4 - RATES

4.1 1 + Dialing

\$0.02 per minute

Travel Cards 4.2

\$0.03 per minute

4.3 800 Service

\$0.05 per minute

4.4 **Rate Periods**

Inapplicable. Company charges the same rates 24 hours per day.

4.6 **Directory Assistance Charges**

\$0.50 per call, two requests per call.

4.7 Payphone Dial Around Surcharge

A dial around surcharge will be added to any completed INTRAstate toll access code and subscriber 800/888 type calls placed from a public or semi-public payphone.

ISSUE DATE:

4.8 <u>Universal Service Fund Assessment</u> & <u>Presubscribed</u> Interexchange Carrier Charge

The Customer will be assessed a monthly Universal Service Fund Contribution charge on all telecommunications services, which in no event shall be less than the prevailing contribution percentage rate charged the Company on intrastate traffic by the Universal Service Administrative Company (or any successor) or any state agency or its administrator. A Presubscribed Interexchange Carrier Charge ("PICC") applies on a monthly basis to all Customer monthly bills at the prevailing rate.

ISSUE DATE:

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