

Susan Lloyd

V

PPL Electric Utilities Corporation

F 2023-3041339

I Susan Lloyd, disagree 100 percent with the decision made on this case. I am appealing this decision and I will be filing a fraud and unfair trade lawsuit against PPL if they do not delete this overbill.

Evidence in this matter clearly shows that PPL egregiously and maliciously overbilled me and then refuses to fix THEIR billing errors and even refused to come investigate after i sent them written notice. Recent fines against PPL show this is a systemic issue involving many many costumers. PPL knows they overbilled me and instead of fixing their errors, they continue a frivolous defense in this matter and had 2 people testify who could not even answer basic questions in regards to their bills. PPL then spoliated evidence in this matter and destroyed all bills in this matter. I am entitled to summary judgment against PPL as a direct result.

PPL was recently fined 1 million dollars due to their egregious billing errors and they also were told to make things right with their customers who they overbilled and yet have failed to make things right with Lloyd.

Lloyd is one person who did not triple her bill in one months time. PPL is liars and I will be pursuing litigation to the fullest extent of the law in this matter.

Lloyd is not paying this egregious PPL bill and if PPL does not delete this bill, Lloyd will be filing litigation. Lloyd reserves all rights to litigate this case to the fullest extent of the law for PPL egregious billing errors and their intentional destruction of evidence during this matter. PPL is maliciously and intentionally causing me injury while they violate the laws and their own agreement they signed with their 1 million dollar fine for egregious billing errors.

Susan Lloyd

/s/ susan lloyd

Certificate of service

A copy of this response was emailed to Devin Ryan at
dryan@postschell.com on november 28 2023

Susan lloyd

/s/ susan lloyd