



pecoSM

AN EXELON COMPANY

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PECO
2301 Market Street
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Philadelphia, PA 19103

December 1, 2023

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105-3265

RE: PECO Energy Company - Proposed Revisions to Electric Supplier Coordination Tariff, Customer Care & Billing Implementation, Docket No. R-2023-3043674

Dear Secretary Chiavetta:

On October 20, 2023, PECO Energy Company ("PECO") submitted Electric Supplier Coordination Tariff No. 1S, Supplement No. 33 in the above-captioned docket with a proposed effective date of January 16, 2024. On November 10, 2023, the Company served a copy of the October tariff filing on the statutory advocates and filed a Certificate of Service with the Commission.

The Company based the proposed effective date of Supplement No. 33 on the projected implementation of the Company's new customer information system - Customer Care and Billing ("CC&B") - in January of 2024. After the October tariff filing, the projected implementation timeline for CC&B was delayed but is still expected in the first quarter of 2024.

PECO requests that the tariff supplement filed on October 20, 2023 be withdrawn and replaced in its entirety with the concurrently filed pro forma version of the tariff supplement. This pro forma supplement removes Supplement numbers and dates but makes no revisions to the proposed tariff changes in the original filing. For ease of reference, the Company is also re-submitting the required 52 Pa. Code Section 53.52(a) information, which has also not been modified from the original filing.

The Company requests that the Commission issue an order approving the pro forma tariff filing and allowing PECO to make a compliance filing to implement the changes proposed in the pro forma tariff on one day's notice. When the date for CC&B implementation is known, PECO would then file the final tariff Supplement.

As indicated on the enclosed Certificate of Service, PECO is serving the statutory advocates with a copy of this pro forma tariff supplement filing.

Thank you for your assistance in this matter and please direct any questions regarding the above to Megan McDevitt, Manager, Retail Rates at 267-533-1942 or via email: megan.mcdevitt@exeloncorp.com.

Sincerely,

Enclosures

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

PETITION OF PECO ENERGY :
COMPANY FOR CHANGES TO ITS : **Docket No. R-2023-3043674**
PROPOSED REVISIONS TO ITS :
ELECTRIC SUPPLIER :
COORDINATION TARIFF FOR :
CUSTOMER CARE & BILLING :
IMPLEMENTATION :

CERTIFICATE OF SERVICE

I hereby certify and affirm that I have this day served a copy of **PECO Energy Company's Changes to its Proposed Revisions to its Electric Supplier Coordination Tariff for Customer Care & Billing Implementation** on the persons listed below, in the manner specified in accordance with the requirements of 52 Pa. Code § 1.54:

VIA ELECTRONIC MAIL

Patrick Cicero
Consumer Advocate
Office of Consumer Advocate
555 Walnut Street
5th Floor, Forum Place
Harrisburg, PA 17101-1923
pcicero@paoca.org

NazAarah Sabree
Small Business Advocate
Office of Small Business Advocate
555 Walnut Street
1st Floor, Forum Place
Harrisburg, PA 17101
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Richard Kanaskie
Director and Chief Prosecutor
Bureau of Investigation & Enforcement
Pennsylvania Public Utility Commission
Commerce Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17105-3265
rkanaskie@pa.gov



Jennedy S. Johnson (Pa. No. 203098)
PECO Energy Company
2301 Market Street, S23-1
Philadelphia, PA 19103
Phone: 267.533.0835
Jennedy.Johnson@exeloncorp.com

Dated: December 1, 2023

**Proposed Changes to
PECO Energy Electric Supplier Coordination Tariff
Pro Forma Supplement**

Information furnished with the filing of rate changes under 52 Pa. Code, Section 53.52(a).

(a)(1) The specific reason for each change.

PECO is proposing minor tariff changes in alignment with its plan to upgrade its current Customer Information Management System (“CIMS”) to a new customer information system, Oracle’s Customer Care and Billing (“CC&B”).

The proposed tariff changes are summarized as follows: For Customer Choice purposes, PECO will replace the use of the customer’s account number with a new “Electric Choice ID.” EGSs will use this unique Choice ID for all supplier enrollments, drops, and historical usage requests. PECO will modify its Eligible Customer List by replacing customers’ account numbers with Choice ID numbers. (Customers receiving both electric and gas distribution service from PECO will have two unique Choice IDs, one for electric and another for gas.)

PECO has leveraged the existing CC&B platform used by its Maryland-based affiliate, Baltimore Gas and Electric (BGE), as a starting point for its own implementation. The above tariff changes are required to support applicable convergence of existing business processes and functionality.

PECO is also cleaning up formatting in Attachment A of the Supplier Coordination Tariff (“Billing Specifications”), which is unrelated to the pending system upgrade.

(a)(2) The total number of customers served by the utility.

The total number of electric customers served by PECO was 1,700,477 as of May 31, 2023.

(a)(3) A calculation of the number of customers, by tariff subdivision, whose bills will be affected by the change.

These changes impact all customers.

(a)(4) The effect of the change on the utility’s customers.

Customers will need to provide their Electric Choice ID to EGSs instead of their PECO account number. PECO will display each customer’s Electric Choice ID in the “Shopping Information Box” on Page 2 of its bill.

(a)(5) The effect, whether direct or indirect, of the proposed change on the utility’s revenue and expenses.

PECO does not expect the use of a Choice ID to impact revenues or expenses.

(a)(6) The effect of the change on the service rendered by the utility.

These tariff changes will not impact the service rendered by PECO.

(a)(7) A list of factors considered by the utility.

Please refer to the response to Question (a)(1) above.

(a)(8) Studies undertaken by the utility in order to draft its proposed change.

No studies were conducted.

(a)(9) Customer polls taken and other documents, which indicate customer acceptance and desire for the proposed change.

No customer polls were taken.

(a)(10) Plans the utility has for introducing or implementing the changes with respect to its customers.

PECO's system upgrade will have impacts on customers beyond those driving the proposed tariff changes, including changes to customer account numbers. PECO currently expects customer outreach regarding the billing system update to begin at least six weeks prior to implementation. This will include a postcard mailing to each customer which will include a URL pointing to a related, dedicated page on PECO.com. The web page will outline specific customer impacts, related timing, and Frequently Asked Questions.

(a)(11) F.C.C., or FERC or Commission orders or rulings applicable to the filings.

No such orders or rulings are applicable to this filing.

PECO ENERGY COMPANY

ELECTRIC GENERATION SUPPLIER COORDINATION TARIFF

COMPANY OFFICE LOCATION

2301 Market Street

Philadelphia, Pennsylvania 19103

Issued: XX XX, XXXX

Effective: XX XX, XXXX

**ISSUED BY: M. A. Innocenzo, – President & CEO
PECO Energy Distribution Company
2301 MARKET STREET
PHILADELPHIA, PA. 19103**

NOTICE.

LIST OF CHANGES MADE BY THIS SUPPLEMENT

Rule 5.1.2, Provision of Customer Lists – XX Revised Page No. 17

Modified to indicate that the list shall include monthly electric usage and registered demand data at the “Electric Choice ID” level, rather than at the account level.

Rule 5.1.3(a), Data Exchange – Changed Account Number to “Electric Choice ID.”

Rule 5.1.3(a), Data Exchange (continued) XX Revised Page No. 18

Added “Old Customer Account Number” field to list in subpart (a) which also changed numbering. Changed Account Number to “Electric Choice ID.”

Attachment A – Billing Specifications – XX Revised Page No. 107

Cleaned up formatting and updated column headings.

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5. DIRECT ACCESS PROCEDURES

5.1 Customer Enrollment

5.1.1 Generally. The selection of Customers eligible to obtain Competitive Energy Supply shall occur in accordance with the Commission's applicable Orders and Regulations.

5.1.2 Provision of Customer Lists. The Company shall provide to all EGSs a complete list of all Customer information in electronic format via the Success website or the successor thereto. Said list shall be provided electronically, without charge, to licensed EGSs on a monthly basis. Said list shall include all of the information outlined in Rule 5.1.3(a), below, for Customers that do not restrict the release of Customer information pursuant to applicable Commission Secretarial Letters, Orders, Rules or Regulations. The list shall be updated monthly and shall include individual monthly electric usage and registered demand data at the Customer Electric Choice ID level for the most recent (12) twelve month period preceding the respective month, for which data is available. The lag time for this data shall not exceed (2) two billing cycles. (C)

5.1.3 Data Exchange.

(a) The list of Customers that the Company provides to all EGSs pursuant to Rule 5.1.2, above, shall be posted on the SUCCESS website and shall include, but is not limited to, the following information about Customers that have not restricted the release of Customer information.

- (i) PECO Energy Electric Choice ID
- (ii) Billing Route
- (iii) Customer Name
- (iv) Service Address
- (v) Service City
- (vi) Service State Zip

(C)

(C) Denotes Change

PECO Energy Company

Superseding XX Revised Page No. 18

- (vii) Billing Address
- (viii) Billing City
- (ix) Billing State Zip
- (x) Contact Name (applicable to industrial and large commercial Customers only)
- (xi) Contact Address (applicable to industrial and large commercial Customers only)
- (xii) Contact City, State, Zip (applicable to industrial and large commercial Customers only)
- (xiii) Rate Class
- (xiv) Rate Code
- (xv) Strata
- (xvi) Total kWh
- (xvii) Registered Peak Demand
- (xviii) Load Factor
- (xix) Capacity Obligation
- (xx) Old Customer Account Number (C)
- (xxi) 12 Individual Months of registered demand (kW) (C)
- (xxii) 12 Individual Months of Usage (kWh) (C)

(b) The list of Customers that the Company provides to all EGSs pursuant to Rule 5.1.2, above, shall contain the following information about Customers that have restricted the release of load data:

- (i) PECO Energy Electric Choice ID (C)
- (ii) Rate Class
- (iii) Customer Name
- (iv) Service Address

(c) Customers who restrict the release of all of their account information shall not be included in the above described Customer list.

(d) Such information requirements may be modified from time to time pursuant to applicable Commission Secretarial Letters, Orders, Rules or Regulations.

5.1.4 Manner of Customer Consent. An EGS that enrolls a Customer in accordance with Rules 5.1.1 or 5.1.2 of this Tariff must ask the Customer whether the Customer consents to the disclosure to all EGSs by the Company of Customer-specific information. The EGS must retain for the period of time required by Rule 4.12 a record indicating whether the Customer consented to such disclosure. If the record is not itself a hard copy document, but rather an electronic or computer record, the EGS must be able to print or otherwise reproduce the record in hard copy.

(C) Denotes Change

Attachment A - Billing Specifications

(C)

Billing Option	Day 0	Day 1**	Day 2**	Day 3/4/5
EDC Consolidated Billing and EDC Reading Meter	EDC reads meter	<ul style="list-style-type: none"> EDC transmits available reading and usage data to EGS between 10:00 PM and 10:00 AM on Day 2 	<ul style="list-style-type: none"> EGS transmits billing data to EDC by 3:00 PM EDC transmits remaining reading and usage data to EGS between 10:00 PM and 10:00 AM on Day 3 EDC processes bills for accounts where EGS info is received by 3:00 PM* 	<ul style="list-style-type: none"> EGS transmits billing data to EDC by 3:00 PM EDC processes bills for accounts where EGS info is received by 3:00 PM*
EGS Consolidated Billing and EDC Reading Meter	EDC reads meter	<ul style="list-style-type: none"> EDC transmits available reading, usage and billing data to EGS between 10:00 PM and 10:00 AM on Day 2 	<ul style="list-style-type: none"> EDC transmits remaining reading, usage and billing data to EGS between 10:00 PM and 10:00 AM on Day 3 EGS processes bills for accounts where EDC info is received by 3:00 PM* 	<ul style="list-style-type: none"> EGS processes bills for accounts where EDC info is received by 3:00 PM*
Separate (Dual) Billing and EDC Reading Meter	EDC reads meter	<ul style="list-style-type: none"> EDC transmits available reading and usage data to EGS between 10:00 PM and 10:00 AM on Day 2 EDC processes bills for accounts with Dual billing* 	<ul style="list-style-type: none"> EDC transmits remaining reading and usage data to EGS between 10:00 PM and 10:00 AM on Day 3 EDC processes bills for accounts with Dual billing* 	

All times are Eastern Standard Time. All transactions are sent via EDI and an EDI processing schedule is maintained on the SUCCESS website in the general folder.

* Billing agent will mail bills the day after processing.

** The reply period for transmitting billing data does not start until the reading/usage data has been transmitted. The due date and time are reflected in the transaction sent to the EGS.

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Supplement No. ~~XX~~ to
Tariff Electric Pa. P.U.C. No. 1S

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PECO ENERGY COMPANY

ELECTRIC GENERATION SUPPLIER COORDINATION TARIFF

COMPANY OFFICE LOCATION

2301 Market Street

Philadelphia, Pennsylvania 19103

Issued: ~~XX XX, XXXX~~

Effective: ~~XX XX, XXXX~~

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ISSUED BY: M. A. Innocenzo, – President & CEO
PECO Energy Distribution Company
2301 MARKET STREET
PHILADELPHIA, PA. 19103

NOTICE.

Supplement No. ~~XX~~ to
Tariff Electric Pa. P.U.C. No. 1S
~~XX~~ Revised Page No. 1A
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LIST OF CHANGES MADE BY THIS SUPPLEMENT

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Modified to indicate that the list shall include monthly electric usage and registered demand data at the “Electric Choice ID” level, rather than at the account level.

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Rule 5.1.3(a), Data Exchange (continued) ~~XX~~ Revised Page No. 18

Added “Old Customer Account Number” field to list in subpart (a) which also changed numbering. Changed Account Number to “Electric Choice ID.”

Attachment A – Billing Specifications – ~~XX~~ Revised Page No. 107

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- (vi) Service State Zip

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Supplement No. ~~XX~~ to
Tariff Electric Pa. P.U.C. No. 1S
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Superseding ~~XX~~ Revised Page No. 18

PECO Energy Company

- (vii) Billing Address
- (viii) Billing City
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- (xi) Contact Address (applicable to industrial and large commercial Customers only)
- (xii) Contact City, State, Zip (applicable to industrial and large commercial Customers only)
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Attachment A - Billing Specifications

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