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December 5, 2023

VIA E-MAIL ONLY

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RE: *RE: Pennsylvania PUC, et al. v. Conneaut Lake Park Water Corporation, Inc.*
Consolidated Docket Number: R-2023-3041575

Dear Ms. Chiavetta,

As originally asserted within Rhonda Jaquay, et al.'s Formal Complaint dated October 13, 2023, within paragraphs 10-12, and 19(G) wherein the undersigned requested, amongst other relief, that the PUC "Grant such other relief as may be necessary or appropriate including ordering the utility and its owner to cease and desist from threatening its customers."

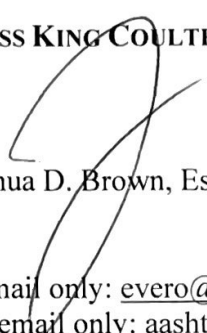
Since the October 13th filing, additional information has come to light regarding communications between the public utility owner and members of the community revealing a pattern of behavior illustrated within the attached communications. One such set of communications attached were with Conneaut resident Ms. Heather Shean, the second of which were with Conneaut resident Tammy Claypoole from a separate but substantively related matter under docket ID 3804411. Finally I am attaching communications with a member of the community who does not wish to be identified for fear of retaliation from the public utility owner but has consented to the message disclosure nonetheless.

These communications are being disclosed at this time in advance of the Public Input Hearings on December 7th for the above-captioned matter so that precautions may be taken to ensure proper candor and testimony without fear of retaliation or threatening conduct from the public utility owner.

If you have any questions, please contact me at your convenience. Thank you.

Sincerely,

DILLON McCANDLESS KING COULTER & GRAHAM, L.L.P.



Joshua D. Brown, Esquire

Enclosure

cc: The Honorable Eranda Vero (email only: evero@pa.gov)
The Honorable Arlene Ashton (email only: aashton@pa.gov)
Certificate of Service

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, by the manner indicated below, and in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party):

SERVICE AS FOLLOWS:

VIA ELECTRONIC MAIL

Christine Maloni Hoover, Esquire
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555 Walnut Street, 5th Floor
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New Kensington, PA 15068

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VIA ELECTRONIC MAIL

Allison C. Kaster, Deputy Chief Prosecutor
Michael A. Podskoch, Jr., Esquire
Pennsylvania Public Utility Commission
Bureau of Investigation and Enforcement
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VIA ELECTRONIC MAIL

Mark J. Shaw, Esquire
MacDonald Illig Jones and Britton, LLP
100 State Street, STE 700
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2 People >

Stop w the BS

Bob Greg Conneaut

**Still can have an
opinion**

**LOL! My BS...
Maybe you
should keep your
employees un-
der control!**

2 People >

Todd Park Owner

**Tammy do your
part by with-
drawing from
PUC complaint**

Stop w the BS

Bob Greg Conneaut

**Still can have an
opinion**

2 People >

?

Bob Greg Conneaut

I would love to,
but it's not my
fight. Out of my
hands

B

That's right! It's
not your fight, so
keep your com-
ments. and your

2 People >

I'm not getting
free water! So I
don't know
where you're
getting your in-
formation from?
You don't wanna
go there

Or do you?

?

2 People >

Perfect

I think it's stupid
to have it get this
far. Thank you
Jacqueline

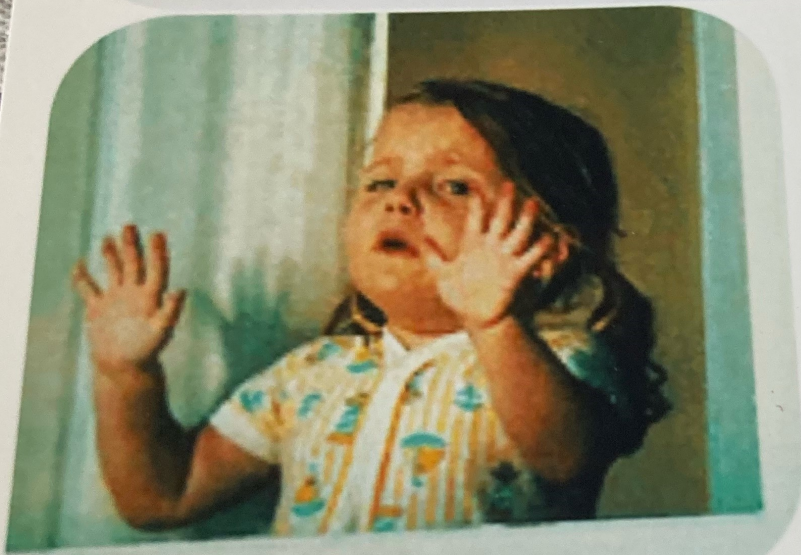
Bob Greg Conneaut

Don't do that,
Tammy. You
shouldn't be



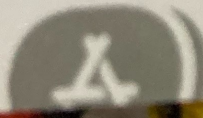
Todd Park Owner >

U cried to the
PUC ?



GIF Keyboard via #images

I don't like to pay
my bills I want



iMessage

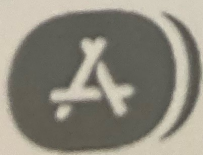
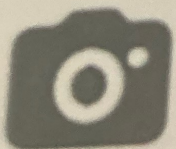


Todd Park Owner >

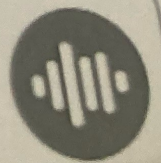
Attorneys are
\$300 per hour
the total water
bill owed is
\$900.

Be smart

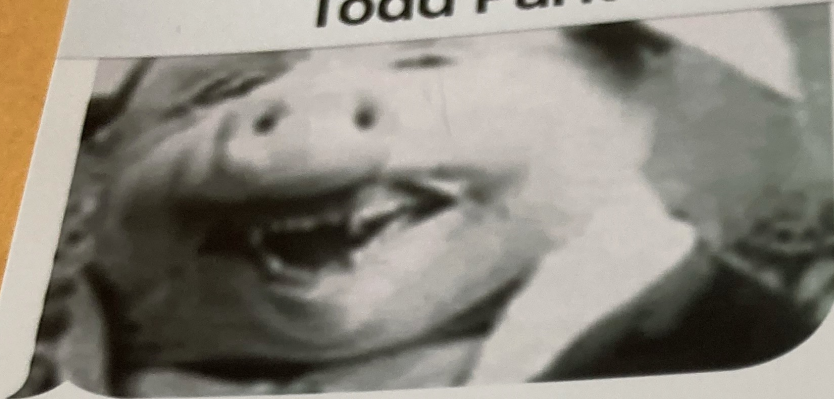
It will cost you
more then the
water bills that



iMessage

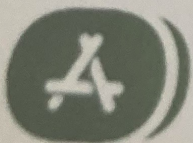


Todd Park Owner >



Gfycat via #images

**Little pigs get
fed
Hogs get
slaughtered
Can't be a hog**



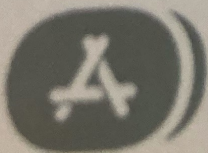
K



Todd Park Owner >

I try to help u. I
haven't shut
your water off. I
lowered the
price of my land
next to your.
Dam sista

Shoot, you said
you was going to



K





Park property **Inbox**



Conneaut La... 12:22 PM ← ...
to me ▾

Dave and Heather,

Due to the current lawsuit, I have been advised as a third party to communicate the following: you are not allowed on hotel, Camperland, or park property and your dock lease will not be renewed for 2024.

If you have any questions you can email me. Please do not contact Todd Joseph directly.

Once this is resolved, the situation can be revisited.

Thank you
Jaclyn



me 12:25 PM
Not a problem. There are many oth...



me 2:40 PM ← ...
to Conneaut ▾

REDACTED



New Conversation

TJ Tod Josphe (M)



[REDACTED] If u would like to discuss your free water that you've been receiving as per your PUC complaint feel free to reach out to me

9/27/23 8:53 AM

U could always get a well

11/20/23 3:11 PM

material from any and all computers. Unintended transmissions shall not constitute waiver of the attorney-client or any other privilege.

Please be advised that pursuant to 52 Pa. Code § 1.96, this informal opinion is provided solely as an aid to you. It is not binding upon the Commonwealth or the Commission. Informal opinions are subject to withdrawal or change at any time to conform to new or different interpretations of the law.



Bureau of Consumer Services
Notification of Informally Verified Infraction
Filing/Mailing Date: 11/17/2023

BCS CASE NUMBER: 3040145	CASE OPEN DATE: 9/7/2023
UTILITY: Conococt Lake Park	COMPLAINANT: Mark Josphe
UTILITY CONTACT ADDRESS: T. Josphe	COMPLAINANT ADDRESS: 1902 Cedar Ave, Conococt Lake, PA 15316
ACCOUNT NUMBER:	

Based on the informal investigation, BCS is recording the following informally verified infractions.

INFRACTION: 56.153.11
DATE OF OCCURRENCE: 6/7/2023
DESCRIPTION: 56.153(1). The utility failed to submit a prompt response to this informal complaint.

If the information is accurate, you do not have to provide a written response to BCS. BCS will assume that the company has properly identified the problem, the cause of the problem, and has taken the necessary corrective action to avoid further problems of this nature.



Type a message...



26 Infraction letter - BCS 39...

...ing to whom it is addressed and may contain confidential and/or privileged material. Any use of this information other than by the intended recipient is prohibited. If you receive this message in error, please send a reply e-mail to the sender and delete the material from any and all computers. Unintended transmissions shall not constitute waiver of the attorney-client or any other privilege.

Please be advised that pursuant to 52 Pa. Code § 1.96, this informal opinion is provided solely as an aid to you. It is not binding upon the Commonwealth or the Commission. Informal opinions are subject to withdrawal or change at any time to conform to new or different interpretations of the law.

Bureau of Consumer Services
Notification of Informally Verified Infraction

Faxing/Mailing Date: 11/17/2023

BCS CASE NUMBER: 3940145	CASE OPEN DATE: 07/20/23
UTILITY: Conococheague Lake Park	COMPLAINANT: Mark Pajowich
UTILITY CONTACT ADDRESS: T. Joseph	COMPLAINANT ADDRESS: 11032 Kiefer Ave, Conococheague, PA 15316
ACCOUNT NUMBER:	

Based on the informal investigation, BCS is recording the following informally verified infractions:

INFRACTION: 56.153(1)
DATE OF OCCURRENCE: 6/7/2023
DESCRIPTION: 56.153(1). The utility is not to submit a good response to this infraction complaint.

If the information is accurate, you do not have to provide a written response to BCS. BCS will assume that the company has properly identified the problem, the cause of the problem, and has taken the necessary corrective action to avoid future problems of this nature.

If you deem that the infraction(s) occurred, you must request a review of each informal infraction involved within 30 days of the faxing/mailing date of this notice. Each written request for review must include the UCS case number, the complainant's name, and specific supporting data to prove that the information is inaccurate.

Informal infraction reviews or questions should be sent to Dobbie Anderson:
E-MAIL: BCS_Infraction_Response@pa.gov
PHONE: 717-783-2338
MAILING ADDRESS: P.O. Box 2260, Harrisburg, PA 17105-2260
FAX NUMBER: 717-266-2373

