

pecoSM

AN EXELON COMPANY

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PECO
2301 Market Street
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December 6, 2023

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RE: PECO Energy Company - Proposed Revisions to Electric Service Tariff, Customer Care & Billing Implementation, Docket No. R-2023-3043673

Dear Secretary Chiavetta:

Pursuant to the Commission's November 22, 2023 Secretarial Letter in the above-referenced docket, enclosed please find PECO Energy Company's (PECO's) Response to the Data Requests of the Bureau of Technical Utility Services.

Thank you for your assistance in this matter and please direct any questions regarding the above to Megan McDevitt, Manager, Retail Rates at 267-533-1942 or via email: megan.mcdevitt@exeloncorp.com.

Sincerely,

Richard G. Webster, Jr.

Enclosures

CC: P. Diskin, Bureau of Technical Utility Services (email only)
J. Haring, Bureau of Technical Utility Services (e-mail only)

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

PECO ENERGY COMPANY – :
PROPOSED REVISIONS TO ELECTRIC : **Docket No. R-2023-3043673**
SERVICE TARIFF, CUSTOMER CARE & :
BILLING IMPLEMENTATION :
:

CERTIFICATE OF SERVICE

I hereby certify and affirm that I have this day served a copy of **PECO Energy Company’s Responses to the Data Requests of the Commission’s Bureau of Technical Utility Services** on the persons listed below, in the manner specified in accordance with the requirements of 52 Pa. Code § 1.54:

VIA ELECTRONIC MAIL

Patrick Cicero
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Dated: December 6, 2023

PECO Energy Company – Proposed Revisions to Electric Service Tariff

Docket No. R-2023-3043673

(Electric Service Tariff Changes for Customer Care & Billing Implementation)

Response of PECO Energy Company
To Interrogatories of the
Pennsylvania Public Utility Commission

Response Date: December 6, 2023

TUS-1

Reference Tariff Supplement No. 36 - Please explain how the proposed changes will affect the marketing and service operations of Electric Generation Suppliers (EGS) operating in PECO's territory.

RESPONSE:

The Company cannot attest to the impacts on all marketing and service operations of EGSs operating in its territory. This response summarizes expected impacts based on the anticipated changes to PECO's billing and supplier coordination processes.

Regarding the elimination of Billing On Supplier Switch (aka "BOSS"):

-) PECO will bill all the electric service for the entire billing period on-cycle.
-) All EGS switches that occur during the period will appear on the same on-cycle bill.
-) PECO will no longer issue BOSS (short cycle) bills.
-) PECO will provide the applicable billed usage (EDI 867 transactions) to EGSs serving the customer within the billing period at the close of that billing period.
-) PECO will continue to support accelerated switching of EGSs within three business days, as well as the ability for customers to switch multiple times within the same billing period.

Regarding the introduction of the new Electric Choice ID:

PECO will provide EGSs with three different ways to obtain the new Electric Choice ID very shortly after CC&B implementation:

1. **Conversion File.** PECO will post a "Supplier Conversion List" for each EGS to their individual report folders on the SUCCESS website. This will include a column with both the current PECO account number and the new CC&B Electric "Choice ID" number. PECO has already posted a sample of this list to its supplier coordination website.
2. **EDI 814 Change Transactions.** PECO will issue a transaction to each customer's current supplier that includes both the current PECO account number and the new CC&B

Electric “Choice ID” number. PECO has already posted a sample of this list to its supplier coordination website.

3. **Eligible Customer List / Release Of Information file updates.** PECO will populate the “Old Account Number” field in the existing list with the current PECO account number for three months following implementation. Updates of the file layouts are available to EGSs on PECO’s supplier coordination website.

PECO will accept the old account number from EGSs for incoming transactions for a period of ninety calendar days after implementation. After ninety days, the EGSs must use the new Choice ID instead of the current PECO account number in all transactions, including enrollments, drops, changes, and historical usage requests. PECO will place the current (aka “old”) PECO ten-digit account number on a “DO NOT USE” list to ensure no conflicts or crossover with the new CC&B customer account numbers and Choice IDs.

EGSs must respond to all open billed usage transactions with their billed supplier charges before PECO’s implementation effort begins. PECO will communicate a blackout period to suppliers for all supplier transactions, including enrollments and drops, and is strongly encouraging suppliers to check their own records for outstanding items prior to CC&B cutover. Once CC&B implementation is complete, PECO will not accept any supplier charges for billed usage that suppliers received before CC&B implementation.

PECO has posted webinar content to its supplier coordination website which includes the above information as well as details on other expected changes to specific EDI transactions issued by PECO.

PECO Energy Company – Proposed Revisions to Electric Service Tariff

Docket No. R-2023-3043673

(Electric Service Tariff Changes for Customer Care & Billing Implementation)

Response of PECO Energy Company
To Interrogatories of the
Pennsylvania Public Utility Commission

Response Date: December 4, 2024

TUS-2

Reference Tariff Supplement No. 36 - Please explain how and when the proposed changes will be communicated to EGS's operating in PECO's territory.

RESPONSE:

PECO initially communicated the impacts described above in a webinar on June 28, 2023. The Company distributed multiple e-mail communications in advance to suppliers as well as to affiliated EDI service providers. PECO also posted all webinar content to its supplier coordination website afterwards.

PECO intends to host a second webinar on December 13, 2023, and will distribute an e-mail communication advertising that event to suppliers.

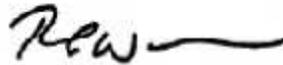
**PECO Energy Company
Proposed Revisions to
Electric Service Tariff for**

Customer Care & Billing Implementation:

DOCKET NO.: R-2023-3043673

VERIFICATION

I, Richard G. Webster, Jr., hereby state that the facts set forth in PECO's Response to the Bureau of Technical Utility Services' Data Request, TUS-1 are true and correct to the best of my knowledge, information, and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

A handwritten signature in black ink, appearing to read 'REW', followed by a horizontal flourish.

Date: December 6, 2023

Richard G. Webster, Jr.
Vice President, Regulatory Policy & Strategy
PECO Energy Company