



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

Graciela Christlieb, Senior Attorney
Legal Department
Direct Dial: 215-684-6164
FAX: 215-684-6798
E-mail: graciela.christlieb@pgworks.com

September 13, 2023

VIA ELECTRONIC MAIL

Administrative Law Judge Darlene Heep
Pennsylvania Public Utility Commission
801 Market Street
Philadelphia, PA 19107

Re: Luke Stanshine v. Philadelphia Gas Works, Docket No. C-2023-3040796

Dear Judge Heep:

Enclosed, please find PGW Exhibits 4 , 5, and 6; information in these exhibits was requested during the hearing in the above referenced matter.

Exhibit 4 – Updated Statement of Account for Luke Stanshine that shows the most recent bill as well as the most recent payment.

Exhibit 5 – Statement of Account spanning the last few months of service for the previous customer at the Service Address. The customer terminated their gas service in February of 2022 and the February 25, 2022 bill was their final bill. After that time, there was no customer until Mr. Stanshine. The document has been redacted to remove personal information (name, account number, etc.) as well as financial information (payments, fees, balances carried, etc.).

Exhibit 6 – Service order directing Alex Tsafos to the Service Address. Service orders are sent to Field Service Technicians on their field computers and the system is dynamic, so there is no way to see exactly what he saw as the system updates the service order with the information uploaded by the technician. However, page 1 is an example of what the technician would see when they receive the order (stock image used for reference) and page 2 is an example of the service order with Mr. Tsafos' Field Activity Details.

If you need additional information about this matter, please let me know. Thank you.

Sincerely,

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

Enclosure
cc: Cert. of Service [w/enc.]



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CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of Philadelphia Gas Works' Exhibits upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

VIA ELECTRONIC MAIL

Luke Stanshine

lstanshine0315@gmail.com

Date: September 13, 2023

/s/ Graciela Christlieb

Graciela Christlieb, Esquire



Specific Service Agreement Statement of Account SA- 5046576171

Customer Name	From Date	To Date		
LUKE STANSHINE	11/1/2022	9/13/2023		
Service Address	Account Number	S A Number	Meter	Rate/Class
1148 HARRISON ST Apt 2F PHIL, PA 191242908	59344895	5046576171	1779466	GS

STATEMENT

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
12/20/2022	BILL	7195	R	38	288	7.58	779		1/18/2023	\$562.15	\$562.15	\$562.15
1/1/2023	PAY							Debit Card		(\$0.50)	\$561.65	\$561.65
1/21/2023	LPC									\$8.42	\$570.07	\$570.07
1/21/2023	BILL	7536	R	34	341	10.03	852		2/14/2023	\$677.75	\$1,247.82	\$1,247.82
2/18/2023	BILL	7731	R	28	195	6.96	636		3/15/2023	\$425.75	\$1,673.57	\$1,673.57
3/17/2023	CTYTST									\$10.00	\$1,683.57	\$1,683.57
3/22/2023	LPC									\$25.12	\$1,708.69	\$1,708.69
3/22/2023	BILL	7914	R	32	183	5.72	687		4/17/2023	\$329.37	\$2,038.06	\$2,038.06
3/22/2023	INTAPL									(\$1.70)	\$2,036.36	\$2,036.36
3/22/2023	DEPAPL									(\$104.50)	\$1,931.86	\$1,931.86
4/21/2023	LPC									\$28.47	\$1,960.33	\$1,960.33
4/21/2023	BILL	7539	R	30	75	2.5	308		5/16/2023	\$145.84	\$2,106.17	\$2,106.17
5/20/2023	LPC									\$30.66	\$2,136.83	\$2,136.83
5/20/2023	BILL	7578	R	29	39	1.34	179		6/14/2023	\$73.84	\$2,210.67	\$2,210.67
6/21/2023	BILL	7599	R	32	21	0.66	13		7/17/2023	\$45.84	\$2,256.51	\$2,256.51
7/21/2023	BILL	7617	R	30	18	0.6	3		8/15/2023	\$40.46	\$2,296.97	\$2,296.97
8/19/2023	BILL	7633	R	29	16	0.55	0		9/13/2023	\$37.75	\$2,334.72	\$2,334.72
9/1/2023	PAY							Debit Card		(\$37.75)	\$2,296.97	\$2,296.97

Specific Service Agreement Statement of Account SA- [REDACTED]

Customer Name	From Date	To Date		
[REDACTED]	8/1/2021	2/28/2022		
Service Address	Account Number	S A Number	Meter	Rate/Class
1148 HARRISON ST Apt 2F PHIL, PA 191242908	[REDACTED]	[REDACTED]	1779466	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
8/21/2021	BILL	6627	R	29	16	0.55	0	[REDACTED]	9/15/2021	\$39.59	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
9/23/2021	BILL	6645	R	33	18	0.55	0	[REDACTED]	10/18/2021	\$44.33	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
10/22/2021	BILL	6660	R	29	15	0.52	32	[REDACTED]	11/17/2021	\$40.65	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
11/23/2021	BILL	6677	R	30	17	0.57	356	[REDACTED]	12/17/2021	\$43.94	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
12/23/2021	BILL	6709	R	32	32	1	653	[REDACTED]	1/19/2022	\$72.24	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
1/26/2022	BILL	6759	R	34	50	1.47	943	[REDACTED]	2/18/2022	\$106.61	[REDACTED]	[REDACTED]
2/25/2022	BILL	6784	R	23	25	1.09	694	[REDACTED]	3/22/2022	\$61.63	[REDACTED]	[REDACTED]

Orders						
Summary	Assigned Orders	<input type="checkbox"/>	Worked Orders	<input type="checkbox"/>	Remaining Orders	<input type="checkbox"/>
Order	Number: <input type="text"/>	Desc: <input type="text"/>	PLP? <input type="checkbox"/>	Status: Arrived on Job		Off Route Activity
You are currently in Arrive on Job status <input type="text"/>						
Order Detail						
Order Summary Mobile History Meter Information						
Order Information						
Appointment	Window	Customer Class	Account Number			
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>			
Customer Information						
Customer	<input type="text"/>	Home Phone	<input type="text"/>	Contact Information		
Preferred Phone	<input type="text"/>	Work Phone	<input type="text"/>	Name	<input type="text"/>	
				Phone	<input type="text"/>	
Premise Information						
Address	<input type="text"/>					
Instructions	<input type="text"/>					
PLP Desc	<input type="text"/>					
<input type="button" value="Record Data"/>		<input type="button" value="Scan Meter"/>			<input type="button" value="Work List"/>	

Field Information

Order Num | 13746437 Order Type | Trace Mtr/Piping Customer Name | STANSHINE LUKE

Field Activity Sequence

Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
▶ 13681940	06-14-23	Alexander Tsafos	CMP	Completed By FSD	Primary	800-1200	6/14/2023 12:08 PM	ON	ON

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | **Activities** | Completion Time | Survey Check | Acct. Codes | Comment

▶ Detail Activity

▶ Trace Meter and Piping

Others Order Data

Customer Req Flag	Order Type Desc	Special Instructions	Created By	Contact Name	Contact Number
▶	Trace Mtr/Piping	Trace Mtr/Piping-Landlord Ribhi Mustafar ☎ 267-228-8448 ☎ 11 AM appointment	tgerhard		

Close