

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

LUCIA GETZ, : DOCKET NO.
 : F-2023-3041775
v. :
 :
PPL ELECTRIC UTILITIES CORPORATION :
 :
Initial Call In Telephonic Hearing :

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Judge's Chambers
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Tuesday November 14, 2023
Commencing at 10:00 a.m.

BEFORE:
Administrative Law Judge CHAREZE Z. COLLINS

REPORTER:
SAMANDA J. RIOS

APPEARANCES:
LUCIA GETZ
103 Stone Ledge Drive
Lakeville, PA 18438
845.662.6332
Luciagetz@gmail.com

POST & SCHELL, PC
BY: MEGAN E. RULLI, ESQUIRE
17 North Second Street, 12th Floor
Harrisburg, PA 17101
717.612.6012
Mrulli@postschell.com
-- Counsel for PPL Electric Utilities

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(Credit Card Statement 12/16/25 to 1/16/23)

GETZ-2 14/21
(Billing Statement 1/23/23 to 2/15/23)

GETZ-3 15/21
(Photo) - Retained by Complainant

GETZ-4 15/21
(Photo) - Retained by Complainant

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(Wiezeldt Letter) - Retained by Complainant

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RESPONDENT: IDENTIFIED/ADMITTED

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PAY MY BILL



DROPOFF LOCATIONS

ACCOUNT:

Y

OVERVIEW

MY SERVICES

MY DOCUMENTS

ACCOUNTS

SUPPORT LUCIA GETZ

VICE DETAILS

SERVICE CALENDAR

MY BRANCH

BILLING& PAYMENTS

SUBMIT REQUEST SITE: K

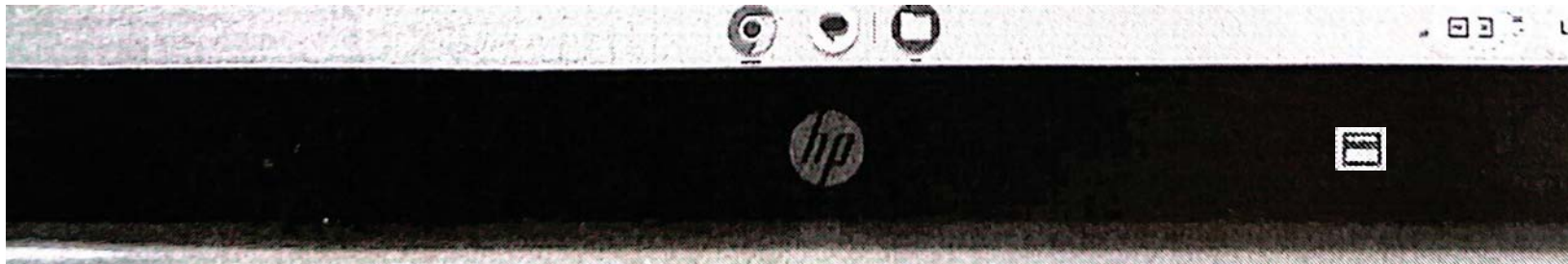
Stone Ledge Dr. Lake:

nvoices



DUE DATE

INVOICE#	BILLING TYPE	INVOICE DATE	INVOICE AMT(USD)	DUE DATE
KE0000588915	CustomerARCustomer	Sep 14,2023	\$9.04	Oct 04,2023
KE0000561917	CustomerARCustomer	Aug 14,2023	\$40.00	Sep 03,2023
KE0000534809	CustomerARCustomer	Jul 14,2023	\$40.00.	Aug 03,2023
KE0000507894.01	CustomerARCustomer	Jul11,2023	-\$60.13	Jul 31,2023
KE0000507894	CustomerARCustomer	Jun 14,2023	\$140.13	Jul 04,2023
KE0000249557	CustomerARCustomer	Sep14,2022	\$19.35	Oct 14,2022
KE0000216605	CustomerARCustomer	Aug 14,2022	\$40.00	Sep 13,2022
KE0000184002	CustomerARCustomer	Jul14,2022	\$40.00	Aug 13,2022
KE0000151289	CustomerARCustomer	Jun 14,2022	\$57.17	Jul 14,2022





OVERVIEW

MY SERVICES

MY DOCUMENTS-

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SUPPORT

ACCOUNT

LUCIA GETZ



SERVICE DETAILS

SERVICE CALENDAR

MY BRANCH

BILLING & PAYMENTS

SUBMIT REQUEST Stone Ledge Dr. Lakeville, Pennsylvania

Lunnci:

ALLUUII NUMDEK	MATMENI UAIC	PAYIENT AMOONT	PATIICNIMEINUU	LAnUisre	Lunnci:
Sep 18,2023		-\$9.04	Cash	None	USD
Sep 18,2023		\$9.04	Cash	None	USD
Aug 15.2023		\$50.00	CreditCard	Visa	USD
Aug 15,2023		\$40.00	CreditCard	Visa	USD
Jul11.2023		-\$60.13	Cash	None	USD
Jul 11,2023		\$60.13	Cash	None	USD
Jun 19,2023		\$80.00	CreditCard	Visa	USD
Sep 19.2022		\$19.35	CreditCard	Visa	USD
Sep 19.2022		\$40.00	CreditCard	Visa	USD
Sep 19,2022		\$2.83	CreditCard	Visa	USD
Sep 05,2022		\$37.17	CreditCard	Visa	USD
Jul27,2022		\$57.17	Cash	None	USD



Costco Anywhere Visa® Card by Citi

VENIMETU E GETZ

www.citiede.com

Cash advances +\$0.0

Fees +\$0.0

Interest _____

\$6,481.5

New balance

Credit Limit

\$15,10

Credit Limit

Includes \$2,500.00 cash advance limit

Available Credit Limit

\$86

Includes \$2,500 available for cash advance

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay a late fee of up to \$41 and your APRs may be increased up to the Penalty APR of 29.99%.

For information about credit counseling services, call 1-877-337-8187.



Costco Cash

Rewards Summary

as of 01/16/23

\$180.57

See page 2 for more information
about your rewards

For Payments, send check to: Citi Cards, PO Box 70272, Philadelphia PA, 19176-0272



Anywhere Visa Card

790057

uis, MO 63179-0057

Monthly Statement

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Pay your bill from virtually anywhere

with the Citi Mobile® App and Citi Online



To download:

Text 'App15' to MyCiti (692484)

or go to your device's app store.

Or visit www.citicards.com

Minimum payment due

New balance

Payment due date

Amount enclosed:

Account number ending in

Please make check payable to Citi Car

NNETH E GETZ Citi Cards

6 UNION ST PO Box 70272

ST PALM BCH FL 33411-5757/Philadelphia PA 19176-0272

12/31	12/31	PUBLIX #894 W	EST PALM BEAFL	\$4.99
12/31	12/31	WAL-MART #4560	WEST PALM BEAFL	\$38.96
01/01	01/01	CENTANNI CAFE RIVER	WALK WEST PALM BEAFL	\$8.56

Total Costco Cash Rewards Balance

Year To Date:

\$180.57

Costco Cash Rewards

Earned This Period

- 4% on eligible gas worldwide,including gas at Costco. \$2.29
- 3% on restaurants.. +\$12.76
- 3% on eligible travel worldwide.. +\$0.00
- 2% on Costco and Costco.com. +\$2.09
- 1% on all other purchases +\$157.41
- Total Earned:** \$180.57



Up to \$7,000 per year in purchases, then 1%cash back

KENNETH E GE12

Standard Purchases,Cont'd

01/02	01/02	WAL-MART #4560	WEST PALM BEAFL	\$15.44
01/0201/02	01/02	DUNKIN #350714 Q35	W PALM BEACH FL	\$2.56
01/0301/03	01/03	SPEEDWAY 06656	WEST PALM BEAFL	\$4.28
01/0301/03	01/03	WAL-MART #4560	WEST PALM BEAFL	\$16.80
01/0301/03	01/03	DUNKIN #350714 Q35	W PALM BEACH FL	\$2.24
01/04	01/04	WAL-MART #4560	WEST PALM BEAFL	\$10.00
01/04	01/04	ALDI 77003 RO	VAL PALM BEFL	\$38.37
01/0401/04	01/04	WAL-MART #4560	WEST PALM BEAFL	\$10.27

01/0501/05	RAINDANCER STEAK BEAFL	OUSE WEST PALM	\$56.08
01/06 01/06	COSTCO GAS #0623	ROYAL PALM BEFL	\$66.58
01/07 01/07	THE HOME DEPOT #6 BCHFL	330 WEST PALM	\$24.57
01/09 01/09	DICK'S CLOTHING&SP BEAFL	ORTING WEST PALM	\$20.84
01/1001/10	WAL-MART #4560	WEST PALM BEAFL	\$38.99
01/11 01/11	WAL-MART #1541	ROYAL PALM BEFL	\$25.64
01/11 01/11	WAL-MART #4560	WEST PALM BEAFL	\$11.05
01/11 01/11	THE HOME DEPOT #6 BCHFL	330 WEST PALM	\$39.57
01/12 01/12	MAKER'S BAGELS	WEST PALM BEAFL	\$9.00
01/12 01/12	BEST BRAKES AUTO BEFL	REPAIR ROYAL PALM	\$1,622.59
01/12 01/12	LOWES #01962*	WEST PALM BEAFL	\$16.03
01/13 01/13	CENTANNI CAFE RIVE BEAFL	RWALK WEST PALM	\$16.96
01/13 01/13	THE HOME DEPOT #6 BCHFL	330 WEST PALM	\$57.89
01/15 01/15	WAL-MART #4560	WEST PALM BEAFL	\$14.97
01/15 01/15	COSTCO GAS #0623	ROYAL PALM BEFL	\$45.18

LUCIA N GETZ

Standard Purchases

12/16	12/16	TST *KAPOW NOODLE BAR-BBOCA RATON FL	\$42.34
12/16	12/16	BLUE RIDGE CABLE TECH. 800-22-5377 PA	\$59.95
12/22	12/22	PADRONI FLOORING DESIGNCTR LAKE WORTH FL	\$187.20
12/22	12/22	SO*OCEAN ONE GRILLE ROYAL Palm BeFL	\$25.01
12/22	12/22	THE HOME DEPOT #0220 LAKE PARK FL	\$27.26
12/23	12/23	JOSEPH'S CLASSIC MARKET WEST PALM BEAFL	\$225.29
12/23	12/23	CAREFIRST SPECIALLY PHARMOUNT LAUREL NJ	\$65.90
12/23	12/23	COSTCO WHSE #0623 ROYAL PALM BEFL	\$37.87
12/24	12/24	CENTANNI CAFE RIVERWALK WEST PALM	\$5.35

BEAFL	
CENTANNI CAFE RIVERWALK WEST PALM	
12/25	12/25
BEAFL	\$42.80
12/28 12/28 INSTALLATION MADE EASY 866-477-6060 GA \$9,415.33	
01/05	01/05
TOTAL WINE AND MORE VILLAGE OF WEFL \$70.40	
01/05	01/05
WAL-MART #1541 WEST PALM BEAFL \$83.94	
01/06	01/06
PRIMO REMODELING 954-990-4813 FL \$2,000.00	
01/06	01/06
WENDY'S 2338 WEST PALM BEAFL \$9.93	
01/06	01/06
SQ*IT'S ALL ABOUT YOU SAWest Palm BeFL \$33.00	
THE HOME DEPOT #6330 WEST PALM \$7.46	
BCHEFL	

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Standard Purchases,Cont'd

01/08	01/08	SANTARELL&SONS	570-489-7690 PA	\$7
01/08	01/08	CITY OF WEST PALM BE	ACH 0561-65598050 FL	\$2
01/14	01/14	GREASE BURGER BAR	561-6591940 FL	\$

Fees Charged

TOTAL FEES FOR THIS PERIOD

Interest Charged
TOTAL INTEREST FOR THIS PERIOD

2023 totals year-to-date	
Total fees charged in 2023	\$0.00
Total Interest charged in 2023 \$0.00	
TOTAL INTEREST FOR THIS PERIOD	

Interest charge calculation Days in billing cycle:32

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

Annual percentage Balance subject

Balance type rate (APR) to interest rate Interest charge

PURCHASES	
Standard Purch 19.49%(V) \$0.00	
ADVANCES	
Standard Adv 29.49%(V) \$0.00	

Your Annual Percentage Rate (APR) is the annual interest rate on your account. APRs followed by (V) may vary. Balances followed by (D) are determined by the daily balance method (including current transactions).

Account messages

Important:To receive a credit card reward certificate you must have earned more than \$1 in rewards through your December 2022 statement closing date and your account must be open at the time your certificate is issued in February.

Please be sure to pay on time. If you submit your payment by mail, we suggest you mail it no later than 02/06/2023 to allow enough time for regular mail to reach us.

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Important Information If you have questions about marketing communications, please visit www.citi.com/offersforyou or call the number on the back of your card. (TTY: We accept 711 or other Relay Service.)

Costco Anywhere Visa® Card by Citi



KENNETH E GETZ

www.citicards.ci

Member Since 2020 Account number ending in: 

Customer Service 1-855-378

Billing Period: 01/17/23-02/15/23 P.O. Box 790046 ST. LOUIS, MO 63179-0046

FEBRUARY STATEMENT	
Minimum payment due:	\$41.00
New balance as of 02/15/23:	\$3,605.68
Payment due date:	03/13/23

Account Summary

Previous balance	\$6,481.56
Payments	-\$6,224.82
Credits	-\$268.30
Purchases	+\$3,617.24
Cash advances	+\$0.00
Fees	+\$0.00

Interest balance \$3,605.68

\$15,100

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay a late fee of up to \$41 and your APRs may be increased up to the Penalty APR of 29.99%.

For information about credit counseling services, call 1-877-337-8187.

Includes \$2,500.00 cash advance limit

Available Credit Limit

Credit Limit

Credit Limit
\$11,494

Includes \$2,500 available for cash advance



Costco Cash

Rewards Summary

as of 02/15/23

\$233.63

»See page 2 for more information about your rewards

For Payments, send check to: Citi Cards, PO Box 70272, Philadelphia PA, 19176-0272

o Anywhere Visa Card

x 790057

ouis, MO 63179-0057

Monthly Statement

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Pay your bill from virtually anywhere

with the Citi Mobile® App and Citi Online



To download:

Text 'App15' to MyCiti (692484)

or go to your device's app store.

Or visit www.citicards.com

Minimum payment due

\$41.0

New balance

\$3,605.6

Payment due date

03/13/2

Amount enclosed:

Account number ending in 3316

Please make check payable to Citi Cards.

KENNETH E GETZ Citi Cards

156 UNION ST PO Box 70272

VEST PALM BCH FL 33411-5757 Philadelphia PA 19176-0272

www.citicards.com Customer Service 1-855-378-6467

Page

TTY:711

KENNETH E GETZ

CARDHOLDER SUMMARY

KENNETH E GETZ

Card ending in 3316

\$2,015.04

Costco Cash

Rewards Summary



New Charges

LUCIA N GETZ

Card ending in 1867

\$1,602.20

New Charges

ACCOUNT SUMMARY Total Costco Cash Rewards Balanc

Sale Post **\$233.63**

Date	Date	Description	Amount
	02/09	ONLINE PAYMENT, THANK YOU	-\$6,224.82
01/19	01/19	THE HOME DEPOT #6330 WEST PALM BCHFL	-\$57.89
01/28	01/28	THE HOME DEPOT #6330 WEST PALM BCHFL	-\$8.54
02/10	02/10	WM SUPERCENTER #4560 WEST PALM BEAFL	-\$11.56
02/03	02/03	PADRON FLOORING DESIGNCTR PALM SPRINGS FL	-\$190.31

Costco Cash Rewards Summary

Costco Cash Rewards balance
 as of last statement.....+\$180.5
 Earned this period.....+ \$53.0

Total Costco Cash Rewards Balance

KENNETH E GETZ Year To Date:

\$233

Standard Purchases

01/16	01/17	WAL-MART #1541	WEST PALM BEAFL	\$28.08	BEFL
01/16	01/17	COSTCO WHSE #0623	ROYAL PALM BEFL	01/24 01/24.97	WAL-MART #4560 WEST PALM BEAFL
01/16	01/17	COSTCO WHSE #0623	ROYAL PALM BEFL	01/26 01/26.81	COSTCO WHSE #0623 ROYAL PALM BEFL
01/16	01/17	COSTCO GAS #0623	ROYAL PALM BEFL	01/26 01/26.56	COSTCO WHSE #0623 ROYAL PALM BEFL
01/16	01/17	COSTCO WHSE #0623	ROYAL PALM BEFL	01/26 01/26.52	COSTCO GAS #0623 ROYAL PALM BEFL
01/16	01/17	THE HOME DEPOT #63 BCHFL	30 WEST PALM	01/27 01/27.57	1359 GREAT CLIPS AT LAKE WEST PALM BEAFL
01/16	01/17	THE HOME DEPOT #63 BCHFL	30 WEST PALM	01/27 01/27.11	PUBLIX #894 W EST PALM BEAFL 30 WEST PALM
01/18	01/18	WAL-MART #4560	WEST PALM BEAFL	\$13.97	THE HOME DEPOT #63
01/18	01/18	LEWIS PRIME GRILL	WEST PALM BEAFL	01/2 12 \$47.00	
01/18	01/18	ANDERSON DENTAL-R BEFL	OYAL PAROYAL PALM	BCHFL \$273.00	
01/18	01/18	DUNKIN #350714 Q35	W PALM BEACH FL	\$6.93	
01/19	01/19	WAL-MART #4560	WEST PALM BEAFL	\$16.33	
01/19	01/19	BALANCE OF NATURE	435-6887454 NV	\$69.95	
01/20	01/20	WINN-DIXIE #0212	ROYAL PALM BEFL	\$11.96	
01/20	01/20	GATOR GUNS & ARCH BEAFL	ERY WEST PALM	\$13.91	
01/21	01/21	WINN-DIXIE #0212	ROYAL PALM BEFL	\$8.87	
01/21	01/21	ALDI 77003 RO	YAL PALM BEFL	\$27.94	
01/21	01/21	THE HOME DEPOT #63 BCHFL	30 WEST PALM	\$31.50	
01/22	01/22	WINN-DIXIE #0212	ROYAL PALM BEFL	\$29.26	
01/23	01/23	MCDONALD'S F22446	ROYAL PALM BEFL	\$6.08	
01/23	01/23	BUTTERFIELDS SOUTH	ERN ROYAL PALM	\$11.36	

Costco Cash Rewards Earned This Period

Total Earned:

4% cash back on eligible gas and electric vehicle(EV) charging purchases

\$5

worldwide,including gas and EV charging a

Costco..... +\$10.

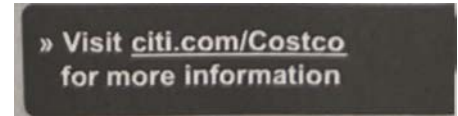
3% on restaurants. +\$14.

3% on eligible travel worldwide.. +\$0.

2% on Costco and

Costco.com +\$5

1% on all other purchases .+\$23



'Up to \$7,000 per year in purchases,the cash back

www.citicards.com

Customer Service 1-855-378-6467

KENNETH E GETZ

Standard Purchases,Cont'd

01/29	01/29	BEAFL	CENTANNI CAFE RIVER WALK WEST PALM	02/07	02/07	7-11 STORE 34858	WEST PALM BEAFL
						TTT:711	
				02/07	02/07	COSTCO GAS #0623	ROYAL PALM BEFL
				02/09	02/09	WINN-DIXIE #0212	ROYAL PALM BEFL
				02/09	02/09	ALDI 77003 RO	YAL PALM BEFL
01/29	01/29	BEAFL	CENTANNI CAFE RIVER WALK WEST PALM	02/09	02/09	WM SUPERCENTER # 4560 WEST PALM	
						\$11.77	
							BEAFL
01/29	01/29	BEAFL	WM SUPERCENTER #4 560 WEST PALM	02/09	02/09	WM SUPERCENTER #1 541 WEST PALM	
						\$5.00	
							BEAFL
01/30	01/30	BEFL	BUTTERFIELDS SOUTH ERN ROYAL PALM	02/09	02/09	WAL-MART #4560	WEST PALM BEAFL
						\$1.36	
01/30	01/30		DUNKIN #358518 ROYAL PALM BEFL	02/10	02/10	WAL-MART #1541	ROYAL PALM BEFL
						\$7.04	
02/01	02/01		TST*HULLABALOO WEST PALM BEAFL	02/10	02/10	RAINDANCER STEAKH OUSE WEST PALM	
						\$5.09	
							BEAFL
02/03	02/03	BEAFL	WM SUPERCENTER #4 560 WEST PALM	02/11	02/11	WINN-DIXIE #0212	ROYAL PALM BEFL
						\$12.82	
							TARGET 00019356
02/03	02/03		ROYAL BATH PLACE LAKE PARK FL	02/11	02/11	WAL-MART #4560	WEST PALM BEAFL
						\$10.83	
							THE HOME DEPOT#63 30 WEST PALM
02/04	02/04	BEAFL	CENTANNI CAFE RIVE RWALK WEST PALM	02/12	02/12	BCHFL	
						\$10.70	
02/04	02/04		COSTCO WHSE #0623 ROYAL PALM BEFL	02/14	02/14	WAL-MART #1541	ROYAL PALM BEFL
						\$14.97	
							CENTANNI CAFE RIVE RWALK WEST PALM
02/04	02/04		COSTCO GAS #0623 ROYAL PALM BEFL	02/14	02/14	BEAFL	
						\$44.71	
02/04	02/04		COSTCO WHSE #0623 ROYAL PALM BEFL	02/14	02/14	DUNKIN #350714 Q35	W PALM BEACH FL
						\$4.37	
02/05	02/05		SQ*GOURMET DELI H OUSE Lake Worth FL	02/14	02/14	COSTCO WHSE #0623	ROYAL PALM
						\$45.26	
02/06	02/06		THE VILLAGE GOLF CL UB ROYAL PLM BCHFL	02/14	02/14	COSTCO GAS #0623	ROYAL PALM BEFL
						\$65.27	
02/06	02/06		BRASS RING PUB OF R PB 2 ROYAL PALM FL			\$13.77	
02/06	02/06		MCDONALD'S F22446 ROYAL PALM BEFL			\$6.08	

LUCIA N GETZ

Standard Purchases

01/16	01/17	DENTALPLANS.COM	800-494-9294 FL	\$343.95
01/16	01/17	BLUE RIDGE CABLE TE	H. 800-222-5377 PA	\$59.95
01/18	01/18	ANDERSON DENTAL -R BEFL	OYAL PAROYAL PALM	\$308.00
01/19	01/19	SQ*IT'S ALL ABOUT YO	U SAWest Palm BeaFL	\$120.00
01/19	01/19	GOING GOING GONE	ROYAL PALM BEFL	\$45.93
01/21	01/21	JOANN STORES#1862	WELLINGTON FL	\$79.11
01/21	01/21	CENTANNI CAFE RIVER BEAFL	WALK WEST PALM	\$75.26
01/23	01/23	SINGING BAMBOO	WEST PALM BEAFL	\$49.04
01/26	01/26	1 LINCARE NG	ALENS@SECURFL	\$84.96

www.citicards.com

Customer

KENNETH E GETZ

Standard Purchases,Cont'd

02/01	02/01	WM SUPERCENTER #4560 WEST PALM BEAFL		\$8.15
02/01	02/01	ONE PARKING FL,INC WEST PALM BEAFL		\$5.17
02/04	02/04	WM SUPERCENTER #4560 WEST PALM BEAFL		\$83.17
02/05	02/05	WAWA 5212 LAKE WORTH FL		\$2.12
02/05	02/05	MOVIES OF LAKE WORTH LAKE WORTH FL		\$12.00
02/06	02/06	T J MAXX #1387 WEST PALM BEAFL		\$154.02
02/08	02/08	RIZE 012-345-6789 OH		\$78.82
02/09	02/09	CENTANNI CAFE RIVERWALK WEST PALM BEAFL		\$29.96
02/09	02/09	AARP*MEMBERSHIP 888-687-2277 CA		\$16.00
02/10	02/10	MACYS WELLINGTON WELLINGTON FL		\$33.85
02/10	02/10	TST* Palm Beach Gardens West Palm BeaFL		\$12.74

Fees Charged

TOTAL FEES FOR THIS PERIOD \$0.00

Interest Charged

TOTAL INTEREST FOR THIS PERIOD \$0.00

2023 totals year-to-date

Total fees charged in 2023 \$0.00

Total interest charged in 2023 \$0.00

2023 totals year-to-date

Total fees charged in 2023 \$0.00

Total interest charged in 2023 \$0.00

Interest charge calculation Days in billing cycle:30

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

Annual percentage Balance subject

Balance type rate(APR) to interest rate Interest charge

PURCHASES

Standard Purch 19.74%(V) \$0.00(D) \$0.00

ADVANCES

Standard Adv 29.74%(V) \$0.00(D) \$0.00

Your Annual Percentage Rate(APR)is the annual interest rate on your account. APRs followed by (V) may vary. Balances followed by (D) are determined by the daily balance method (including current transactions).

*** Account Information ***

*** Current Account Status ***

Account Number: XXXXXXXXXX Mail To:
 LUCIA GETZ
 2156 UNION STREET
 WEST PALM BEACH FL 33411

Requested By:
 LUCIA GETZ
 (561)884-1458 Extension:

Payment Agreement
 Installment: \$0.00 Balance: \$0.00

Budget Bill Amortization
 Installment: \$0.00 Balance: \$0.00

Current Rate: RS



DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
11/21/2019	Payment		\$-93.31								
11/27/2019	ELECTRIC SERVICE		\$28.18								
11/27/2019	ENERGY PLUS HOLDINGS		\$33.80								
11/27/2019	Regular Bill	12/23	\$61.98				0702/0002	10226A	28	262	
12/11/2019	Payment		\$-61.98								
12/31/2019	ELECTRIC SERVICE		\$31.77								
12/31/2019	ENERGY PLUS HOLDINGS		\$44.89								
12/31/2019	Regular Bill	01/22	\$76.66				1060/0000	10574A	34	348	
01/08/2020	Payment		\$-76.66								
01/30/2020	ELECTRIC SERVICE		\$29.02								
01/30/2020	ENERGY PLUS HOLDINGS		\$38.96								
01/30/2020	Regular Bill	02/20	\$67.98				0939/0000	10876A	30	302	
02/07/2020	Payment		\$-67.98								
03/02/2020	ELECTRIC SERVICE		\$27.27								
03/02/2020	ENERGY PLUS HOLDINGS		\$33.41								
03/02/2020	Regular Bill	03/23	\$60.68				0933/0000	11135A	30	259	
03/10/2020	Payment		\$-60.68								
03/31/2020	ELECTRIC SERVICE		\$24.56								
03/31/2020	ENERGY PLUS HOLDINGS		\$24.90								
03/31/2020	Regular Bill	04/21	\$49.46				0700/0000	11328A	31	193	
04/17/2020	Payment		\$-49.46								
04/30/2020	ELECTRIC SERVICE		\$22.09								
04/30/2020	ENERGY PLUS HOLDINGS		\$18.45								
04/30/2020	Regular Bill	05/21	\$40.54				0571/0000	11471A	30	143	
05/11/2020	Payment		\$-40.54								
06/01/2020	ELECTRIC SERVICE		\$38.62								
06/01/2020	ENERGY PLUS HOLDINGS		\$71.85								
06/01/2020	Regular Bill	06/22	\$110.47				0241/0056	12028A	30	557	
06/18/2020	Payment		\$-110.47								
06/30/2020	ELECTRIC SERVICE		\$61.90								
06/30/2020	ENERGY PLUS HOLDINGS		\$151.45								
06/30/2020	Regular Bill	07/21	\$213.35				0036/0190	13202A	31	1174	

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	BILLED KW
07/17/2020	Payment		\$-213.35							
07/31/2020	ELECTRIC SERVICE		\$82.10							
07/31/2020	ENERGY PLUS HOLDINGS		\$219.69							
07/31/2020	Regular Bill	08/24	\$301.79				0000/0381	14905A	31	1703
08/20/2020	Payment		\$-301.79							
08/31/2020	ELECTRIC SERVICE		\$63.03							
08/31/2020	ENERGY PLUS HOLDINGS		\$156.09							
08/31/2020	Regular Bill	09/21	\$219.12				0000/0277	16115A	29	1210
09/17/2020	Payment		\$-219.12							
10/01/2020	ELECTRIC SERVICE		\$48.60							
10/01/2020	ENERGY PLUS HOLDINGS		\$107.97							
10/01/2020	Regular Bill	10/22	\$156.57				0094/0107	16952A	33	837
10/20/2020	Payment		\$-156.57							
10/30/2020	ELECTRIC SERVICE		\$29.75							
10/30/2020	ENERGY PLUS HOLDINGS		\$45.54							
10/30/2020	Regular Bill	11/23	\$75.29				0300/0004	17305A	29	353
11/19/2020	Payment		\$-75.29							
12/01/2020	ELECTRIC SERVICE		\$25.62							
12/01/2020	ENERGY PLUS HOLDINGS		\$31.73							
12/01/2020	Regular Bill	12/22	\$57.35				0595/0001	17551A	32	246
12/18/2020	Payment		\$-57.35							
12/31/2020	ELECTRIC SERVICE		\$30.59							
12/31/2020	ENERGY PLUS HOLDINGS		\$48.38							
12/31/2020	Regular Bill	01/25	\$78.97				0931/0000	17926A	30	375
01/21/2021	Payment		\$-78.97							
02/02/2021	ELECTRIC SERVICE		\$36.94							
02/02/2021	ENERGY PLUS HOLDINGS		\$63.47							
02/02/2021	Regular Bill	02/23	\$100.41				1185/0000	18418A	33	492
02/19/2021	Payment		\$-100.41							
03/04/2021	ELECTRIC SERVICE		\$33.02							
03/04/2021	ENERGY PLUS HOLDINGS		\$51.08							
03/04/2021	Regular Bill	03/25	\$84.10				1102/0000	18814A	30	396
03/23/2021	Payment		\$-84.10							
04/05/2021	ELECTRIC SERVICE		\$25.89							
04/05/2021	ENERGY PLUS HOLDINGS		\$28.25							
04/05/2021	Regular Bill	04/26	\$54.14				0682/0000	19033A	29	219
04/22/2021	Payment		\$-54.14							
05/04/2021	ELECTRIC SERVICE		\$25.90							

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
05/04/2021	ENERGY PLUS HOLDINGS		\$25.80								
05/04/2021	Regular Bill	05/25	\$51.70				0551/0000	19233A	32	200	
05/21/2021	Payment		\$-51.70								
06/03/2021	ELECTRIC SERVICE		\$33.16								
06/03/2021	ENERGY PLUS HOLDINGS		\$48.76								
06/03/2021	Regular Bill	06/24	\$81.92				0204/0058	19611A	30	378	
06/22/2021	Payment		\$-81.92								
07/02/2021	ELECTRIC SERVICE		\$57.18								
07/02/2021	ENERGY PLUS HOLDINGS		\$124.74								
07/02/2021	Regular Bill	07/26	\$181.92				0016/0209	20578A	29	967	
07/22/2021	Payment		\$-181.92								
08/03/2021	ELECTRIC SERVICE		\$60.28								
08/03/2021	ENERGY PLUS HOLDINGS		\$134.55								
08/03/2021	Regular Bill	08/24	\$194.83				0003/0224	21621A	32	1043	
08/20/2021	Payment		\$-194.83								
09/01/2021	ELECTRIC SERVICE		\$72.86								
09/01/2021	ENERGY PLUS HOLDINGS		\$174.28								
09/01/2021	Regular Bill	09/22	\$247.14				0000/0274	22972A	29	1351	
09/20/2021	Payment		\$-247.14								
10/01/2021	ELECTRIC SERVICE		\$43.46								
10/01/2021	ENERGY PLUS HOLDINGS		\$81.40								
10/01/2021	Regular Bill	10/25	\$124.86				0054/0081	23603A	30	631	
10/21/2021	Payment		\$-124.86								
11/01/2021	ELECTRIC SERVICE		\$26.25								
11/01/2021	ENERGY PLUS HOLDINGS		\$31.22								
11/01/2021	Regular Bill	11/22	\$57.47				0190/0010	23845A	29	242	
11/18/2021	Payment		\$-57.47								
12/01/2021	ELECTRIC SERVICE		\$28.61								
12/01/2021	ENERGY PLUS HOLDINGS		\$38.70								
12/01/2021	Regular Bill	12/22	\$67.31				0771/0000	24145A	32	300	
12/20/2021	Payment		\$-67.31								
01/03/2022	ELECTRIC SERVICE		\$31.16								
01/03/2022	ENERGY PLUS HOLDINGS		\$46.70								
01/03/2022	Regular Bill	01/24	\$77.86				0812/0000	24507A	30	362	
01/20/2022	Payment		\$-77.86								
02/01/2022	ELECTRIC SERVICE		\$37.62								
02/01/2022	ENERGY PLUS HOLDINGS		\$69.53								
02/01/2022	Regular Bill	02/22	\$107.15				1307/0000	25046A	32	539	

Bill Account: [REDACTED]

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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
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03/17/2022	Payment											
03/02/2022	ELECTRIC SERVICE			\$31.56								
03/02/2022	ENERGY PLUS HOLDINGS			\$50.31								
03/02/2022	Regular Bill	03/23		\$81.87		1001/0000	25436A	29			390	
03/21/2022	Payment			\$-81.87								
03/31/2022	ELECTRIC SERVICE			\$26.05								
03/31/2022	ENERGY PLUS HOLDINGS			\$32.77								
03/31/2022	Regular Bill	04/21		\$58.82		0717/0000	25690A	29			254	
04/19/2022	Payment			\$-58.82								
05/02/2022	ELECTRIC SERVICE			\$22.88								
05/02/2022	ENERGY PLUS HOLDINGS			\$23.61								
05/02/2022	Regular Bill	05/23		\$46.49		0507/0002	25873A	30			183	
05/19/2022	Payment			\$-46.49								
06/01/2022	ELECTRIC SERVICE			\$20.55								
06/01/2022	ENERGY PLUS HOLDINGS			\$16.25								
06/01/2022	Regular Bill	06/22		\$36.80		0142/0073	25999A	32			126	
06/20/2022	Payment			\$-36.80								
07/06/2022	ELECTRIC SERVICE			\$35.26								
07/06/2022	ENERGY PLUS HOLDINGS			\$63.21								
07/06/2022	Regular Bill	07/27		\$98.47		0016/0129	26489A	29			490	
07/25/2022	Payment			\$-98.47								
08/01/2022	ELECTRIC SERVICE			\$62.72								
08/01/2022	ENERGY PLUS HOLDINGS			\$152.09								
08/01/2022	Regular Bill	08/22		\$214.81		0000/0336	27668A	30			1179	
08/18/2022	Payment			\$-214.81								
08/30/2022	ELECTRIC SERVICE			\$69.34								
08/30/2022	ENERGY PLUS HOLDINGS			\$220.25								
08/30/2022	Regular Bill	09/20		\$289.59		0000/0298	29011A	31			1343	
09/16/2022	Payment			\$-289.59								
09/29/2022	ELECTRIC SERVICE			\$42.87								
09/29/2022	ENERGY PLUS HOLDINGS			\$104.30								
09/29/2022	Regular Bill	10/20		\$147.17		0068/0104	29647A	30			636	
10/18/2022	Payment			\$-147.17								
10/28/2022	ELECTRIC SERVICE			\$27.68								
10/28/2022	ENERGY PLUS HOLDINGS			\$47.40								
10/28/2022	Regular Bill	11/21		\$75.08		0367/0000	29936A	29			289	
11/17/2022	Payment			\$-75.08								
11/29/2022	ELECTRIC SERVICE			\$27.49								

Bill Account: XXXXXXXXXX

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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
11/29/2022	ENERGY PLUS HOLDINGS		\$46.74								
11/29/2022	Regular Bill	12/20	\$74.23				0619/0008	30221A	32	285	

01/16/2023	Payment											
01/04/2023	ELECTRIC SERVICE		\$31.93									
01/04/2023	ENERGY PLUS HOLDINGS		\$67.16									
01/04/2023	Regular Bill	01/25	\$99.09			1046/0000	30607E	32				386
01/23/2023	Payment		\$-99.09									
01/30/2023	ELECTRIC SERVICE		\$75.27									
01/30/2023	ENERGY PLUS HOLDINGS		\$229.51									
01/30/2023	Regular Bill	02/21	\$304.78			0765/0000	31926A	28				1319
02/16/2023	Payment		\$-304.78									
03/01/2023	ELECTRIC SERVICE		\$19.89									
03/01/2023	ELECTRIC SERVICE		\$75.46									
03/01/2023	Frontier Utilities NE LLC		\$38.91									
03/01/2023	ENERGY PLUS HOLDINGS		\$243.43									
03/01/2023	Regular Bill	03/22	\$377.69			0732/0000	333250	32				1763
03/30/2023	ELECTRIC SERVICE		\$32.03									
03/30/2023	Frontier Utilities NE LLC		\$38.91									
03/30/2023	Regular Bill	04/20	\$448.63	\$377.69		0770/0000	34053A	29				364
04/10/2023	Payment		\$-100.00									
04/19/2023	Payment		\$-70.94									
05/01/2023	ELECTRIC SERVICE		\$24.44									
05/01/2023	Frontier Utilities NE LLC		\$21.27									
05/01/2023	Regular Bill	05/22	\$323.40	\$277.69		0395/0029	34252A	30				199
05/31/2023	ELECTRIC SERVICE		\$26.91									
05/31/2023	Frontier Utilities NE LLC		\$27.15									
05/31/2023	Regular Bill	06/21	\$377.46	\$323.40		0255/0015	34506A	32				254
06/14/2023	Payment		\$-377.46									
06/29/2023	ELECTRIC SERVICE		\$36.89									
06/29/2023	Frontier Utilities NE LLC		\$50.46									
06/29/2023	Regular Bill	07/20	\$87.35			0050/0084	34978A	29				472
07/13/2023	Payment		\$-87.35									
07/25/2023	Miscellaneous		\$-0.16									
07/31/2023	ELECTRIC SERVICE		\$50.04									
07/31/2023	Frontier Utilities NE LLC		\$81.46									
07/31/2023	Regular Bill	08/21	\$131.34			0000/0273	35740A	30				762
08/29/2023	ELECTRIC SERVICE		\$47.26									
08/29/2023	Frontier Utilities NE LLC		\$69.91									
08/29/2023	Regular Bill	09/19	\$248.51	\$131.34		0000/0162	36394A	31				654

Bill Account: [REDACTED]

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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
09/13/2023	Payment		\$-248.51								
09/28/2023	ELECTRIC SERVICE		\$45.72								
09/28/2023	Frontier Utilities NE LLC		\$66.06								
09/28/2023	Regular Bill	10/19	\$111.78				0094/0102	37012A	30		618

10/17/2023 Payment

\$-111.78

10/27/2023	ELECTRIC SERVICE		\$29.12
10/27/2023	Frontier Utilities NE LLC		\$30.04
10/27/2023	Regular Bill	11/20	\$59.16

0272/0011 37293A 29



Account Contact History
Account: [REDACTED] **Customer Name: LUCIA GETZ**
 From 11/3/2019 to 11/3/2023

Contact Date	Contact Type	Remarks	User
2023-10-18	Credit	Caller Back Office Ratepayer. wanted letter of credit ed ppl doesnt sug other utilities	LEAH KENNY
2023-10-18	Credit - Connect/Disconnect	Caller LUCIA GETZ Ratepayer. cci called in she wants to have a credit n ppl because she will start her service n new jersey cx sat	LANIE CUNANAN
2023-10-16	IVR Customer Initiated Payment	Scheduled date 10 16 2023 Amount 111.78 User IVR Owner YES. Confirmation Number 23101636	IVR
2023-09-12	Credit	Caller LUCIA GETZ Ratepayer User Comments cci to update the phone no and want to be transfer automated system do enhanced verification did complete update phone no cx want to make a payment of 248.51 using bank acc process payment cx sat	ALDRIN CATCHUELA
2023-09-12	WUR Assessment	LUCIA GETZ Ratepayer. Caller s Concern Payment Assistance. Position Stated Yes. Sat Yes. WUR Required No. Caller s Concern Enhanced Verification Procedures. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No.	ALDRIN CATCHUELA
2023-09-12	CSS WEB Interface Payment	Caller LUCIA GETZ Ratepayer Occupant. Comments Made Payment in the amount of 248.51. Confirmation number was read.. Confirmation Number 23091225	ALDRIN CATCHUELA
2023-09-12	Maintain Bill Account	Caller LUCIA GETZ Ratepayer added - as alternate phone Does Not Have	ALDRIN CATCHUELA
2023-09-12	Maintain Bill Account	Caller LUCIA GETZ Ratepayer updated primary phone from 845-662-6332 to primary phone 561-884-1458. Consent Attained	ALDRIN CATCHUELA
2023-07-25	Miscellaneous Accounts Receivable Adjustment	Customer received credit line adjustment on bill to correct previous billing error.	CSSDR044
2023-07-19	Maintain Bill Account	MOVED PRIMARY TO ALT . ADDED ONLY PHONE LISTED ON PUC FORMAL FORM BY THE CUSTOMER AS THE NEW PRIMARY . SENT PUC FORMAL RESPONSE TO THE OGC	TAMI L ROLAND
2023-07-18	SC - PUC Formal Complaint	The customer filed Formal Complaint Docket No. F-2023-3041775- WATT ID 3899280	E02623
2023-07-18	Miscellaneous	WATT CCC Formal Complaint - Bill Dispute Work Item 3899280 Created	DONNA BARRY
2023-07-13	Credit	Caller LUCIA GETZ Ratepayer User Comments called to update phone number on account updated to 561-884-1458 per customer request SAT	NATHAN NEUWHARD
2023-07-13	WUR Assessment	LUCIA GETZ Ratepayer. Caller s Concern Billing Payment - WUR will be sent. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No. Interested in SO No.	NATHAN NEUWHARD
2023-07-13	Maintain Bill Account	Caller LUCIA GETZ Ratepayer added - as alternate phone Does Not Have	NATHAN NEUWHARD
2023-07-13	Maintain Bill Account	Caller LUCIA GETZ Ratepayer updated primary phone from 845-662-6332 to primary phone 561-884-1458. Consent Attained	NATHAN NEUWHARD
2023-07-13	IVR Customer Initiated Payment	Scheduled date 7 13 2023 Amount 87.35 User IVR Owner YES. Confirmation Number 23071306	IVR
2023-06-19	SC - GRACE EXTENSION	Received notice that the customer appealed the decision for BCS 3895101. Necessary protections placed on the customer s account until 07 17 2023.	E02623
2023-06-15	SC - GRACE EXTENSION	Caller Back Office Ratepayer. SC Status from Open to Closed Cust Rights Given Y Cust Satisfied Y Comments BCS 3895101 DEC CLOSED 06 14 2023 SEE CRS	CUCL143
2023-06-14	WEB Customer Initiated Payment	Scheduled date 6 14 2023 Amount 377.46 User lugetz Owner YES. Confirmation Number 23061437	SELF SERVICE USER
2023-06-07	Correspondence - General	Template Name Master Utility Report Created By JUDITH K JONES Letter Edited No CS Letters ID 5207713	CSLET
2023-06-07	SC - GRACE EXTENSION	Suspend Charge automatically added by CSLET	CSLET
2023-06-07	High Bill	Caller LUCIA GETZ Ratepayer User Comments cust disputed bill ending 2 28 went over graph and home profile not sat sent utility rpt no one here since memorial day oil heat hot water goes through the furnace cust has puc complaint said puc sent her an email today	JUDITH K JONES
2023-06-07	WUR Assessment	LUCIA GETZ Ratepayer. Caller s Concern Billed Amounts. Position Stated Yes. Sat No. WUR Required Yes. Provided PUC No. Interested in SO No.	JUDITH K JONES
2023-06-07	WEB Inquiry	Caller LUCIA GETZ Ratepayer User Comments cust wanted to look at her account on line but only had her previous acct on the profile. i linked this acct to the profile and deleted the old acct to her profile and she was sat	JUDITH K JONES
2023-06-07	WUR Assessment	LUCIA GETZ Ratepayer. Caller s Concern Miscellaneous - WUR will NOT be sent. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No. Interested in SO No.	JUDITH K JONES
2023-06-07	Usage Analysis	Caller LUCIA GETZ Ratepayer Reviewed Bill History Yes Reviewed Daily Hourly Usage Yes Is Usage in line Yes Customer Satisfied No	JUDITH K JONES
2023-06-07	WEB Maintain Bill Account	Updated email address from luciagetz@gmail.com to luciagetz@gmail.com.	SELF SERVICE USER
2023-04-19	IVR Customer Initiated Payment	Scheduled date 4 19 2023 Amount 70.94 User IVR Owner YES. Confirmation Number 23041954	IVR
2023-04-10	IVR Customer Initiated Payment	Scheduled date 4 10 2023 Amount 100.00 User IVR Owner YES. Confirmation Number 23041085	IVR
2023-03-27	SC - PUC Informal Complaint	PUC MDIA BCS 3895101	CUCL143
2023-03-20	Bill Comparison	Caller LUCIA GETZ Ratepayer. called bout high bill this is a 2nd home no one has been there since oct advised usage increase from 1 4 to 2 28 and is now back down. They need to have someone go to the house and chk it as it seems that there was an problem	MEGAN RUMBALSKI

Contact Date	Contact Type	Remarks	User
2023-03-20	Billing	Caller LUCIA GETZ Ratepayer User Comments cx is calling bk cos she was told that her est would be corrected and has not yet. transfer to ee. she was waiting on ppl to call her bk .	KIMBERLY GIBSON
2023-03-20	WUR Assessment	LUCIA GETZ Ratepayer. Caller s Concern Account Balance. Position Stated Yes. Sat Yes. WUR Required No. Caller s Concern Meter Not Changed. Position Stated Yes. Sat Yes. WUR Required No. Caller s Concern Call Transfer. Position Stated No. Investigation reqd No. . WUR Required No. Provided PUC No. Interested in SO No.	KIMBERLY GIBSON
2023-03-08	Correspondence - General	Template Name Remove from EFT Created By 313020 Letter Edited No CS Letters ID 5090665	CSLET
2023-03-08	SC - GRACE EXTENSION	Caller LUCIA GETZ Ratepayer. Removed from ABP. Letter sent.	313020
2023-03-08	Maintain EFT	Caller LUCIA GETZ Ratepayer. Removed from EFT Customer Request .	ROBERTA HEIDELBERG
2023-03-08	Call Transfer	Caller LUCIA GETZ Ratepayer User Comments Returning the call back. Billing concern cx wanted to know about her high bill also she wanted to cancel her auto pay. Call transferred.	LALEINE MORALES
2023-03-08	WUR Assessment	LUCIA GETZ Ratepayer. Caller s Concern Call Transfer. Position Stated No. Investigation reqd No. . WUR Required No. Provided PUC No. Interested in SO No.	LALEINE MORALES
2023-03-08	WUR Assessment	LUCIA GETZ Ratepayer. Caller s Concern Call Transfer. Position Stated No. Investigation reqd No. . WUR Required No. Provided PUC No. Interested in SO No.	AALIYAH JORDAN
2023-03-08	Call Transfer	Caller LUCIA GETZ Ratepayer User Comments cci abt last 2 bills cx is confused high bills and they have not been in home trans ee	AALIYAH JORDAN
2023-03-08	WUR Assessment	LUCIA GETZ Ratepayer. Caller s Concern Call Transfer. Position Stated No. Investigation reqd No. . WUR Required No. Provided PUC No. Interested in SO No.	AALIYAH JORDAN
2023-03-02	Special Situation	HIGH BILL ALERT	SUPP_HB
2023-02-15	Cust Choice 1 Bill	Supplier added on 2023-02-21 - Frontier Utilities NE LLC	
2023-02-15	Batch Enrollment		
2023-02-04	Data Repair	DR_REQ10782282 - CD-NXT-COLL-ACTION UPDATE	CSSDR044
2023-02-02	Data Repair	DR_REQ10782282 - CD-NXT-COLL-ACTION UPDATE	CSSDR044
2023-01-31	Special Situation	HIGH BILL ALERT	SUPP_HB
2023-01-05	Special Situation	HIGH BILL ALERT	SUPP_HB
2022-12-14	Batch Enrollment		
2022-11-30	Special Situation	HIGH BILL ALERT	SUPP_HB
2022-10-29	Special Situation	HIGH BILL ALERT	SUPP_HB
2022-09-30	Special Situation	HIGH BILL ALERT	SUPP_HB
2022-08-31	Special Situation	HIGH BILL ALERT	SUPP_HB
2022-08-22	Batch Enrollment		
2022-08-02	Special Situation	HIGH BILL ALERT	SUPP_HB
2022-07-07	Special Situation	HIGH BILL ALERT	SUPP_HB
2022-06-02	Special Situation	HIGH BILL ALERT	SUPP_HB
2022-05-03	Special Situation	HIGH BILL ALERT	SUPP_HB
2022-04-14	Batch Enrollment		
2022-04-01	Special Situation	HIGH BILL ALERT	SUPP_HB
2022-03-03	Special Situation	HIGH BILL ALERT	SUPP_HB
2022-02-02	Special Situation	HIGH BILL ALERT	SUPP_HB
2022-01-04	Special Situation	HIGH BILL ALERT	SUPP_HB
2021-12-02	Special Situation	HIGH BILL ALERT	SUPP_HB
2021-11-02	Special Situation	HIGH BILL ALERT	SUPP_HB
2021-10-02	Special Situation	HIGH BILL ALERT	SUPP_HB
2021-09-02	Special Situation	HIGH BILL ALERT	SUPP_HB
2021-08-04	Special Situation	HIGH BILL ALERT	SUPP_HB
2021-07-03	Special Situation	HIGH BILL ALERT	SUPP_HB
2021-06-04	Special Situation	HIGH BILL ALERT	SUPP_HB
2021-05-05	Special Situation	HIGH BILL ALERT	SUPP_HB
2021-04-06	Special Situation	HIGH BILL ALERT	SUPP_HB
2021-03-05	Special Situation	HIGH BILL ALERT	SUPP_HB
2021-02-03	Special Situation	HIGH BILL ALERT	SUPP_HB
2021-01-01	Special Situation	HIGH BILL ALERT	SUPP_HB
2020-12-15	WUR Assessment	LUCIA GETZ Ratepayer. Caller s Concern Miscellaneous - WUR will NOT be sent. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No. Interested in SO No.	CLAUDIUS WILSON
2020-12-15	Maintain Bill Account	Caller LUCIA GETZ Ratepayer updated mailing address from 2240 BLUE SPRINGS RD WEST PALM BEACH FL 33411 to 2156 UNION STREET WEST PALM BEACH FL 33411. Reason Forwarding Address	CLAUDIUS WILSON
2020-12-02	Special Situation	HIGH BILL ALERT	SUPP_HB
2020-10-31	Special Situation	HIGH BILL ALERT	SUPP_HB

Contact Date	Contact Type	Remarks	User
2020-10-02	Special Situation	HIGH BILL ALERT	SUPP_HB
2020-09-01	Special Situation	HIGH BILL ALERT	SUPP_HB
2020-08-01	Special Situation	HIGH BILL ALERT	SUPP_HB
2020-07-01	Special Situation	HIGH BILL ALERT	SUPP_HB
2020-06-02	Special Situation	HIGH BILL ALERT	SUPP_HB
2020-05-11	Customer Enrolled in EFT Notice	EFT Enrollment Notice	
2020-05-01	Special Situation	HIGH BILL ALERT	SUPP_HB
2020-04-17	IVR Customer Initiated Payment	IVR Payment 49.46 Confirmation Number 20041700	IVR
2020-04-01	Special Situation	HIGH BILL ALERT	SUPP_HB
2020-03-09	IVR Customer Initiated Payment	IVR Payment 60.68 Confirmation Number 20030933	IVR
2020-03-03	Special Situation	HIGH BILL ALERT	SUPP_HB
2020-02-06	IVR Customer Initiated Payment	IVR Payment 67.98 Confirmation Number 20020627	IVR
2020-01-31	Special Situation	HIGH BILL ALERT	SUPP_HB
2020-01-07	IVR Customer Initiated Payment	IVR Payment 76.66 Confirmation Number 20010791	IVR
2020-01-01	Special Situation	HIGH BILL ALERT	SUPP_HB
2019-12-10	IVR Customer Initiated Payment	IVR Payment 61.98 Confirmation Number 19121048	IVR
2019-11-28	Special Situation	HIGH BILL ALERT	SUPP_HB
2019-11-20	IVR Customer Initiated Payment	IVR Payment 93.31 Confirmation Number 19112029	IVR
2019-11-12	Batch Enrollment		

[Home](#)**Informal Case View**[Case Search](#)

General			
BCS Case No.	3895101	Case Notes	Count : 1 Detail...
CSS Account No.	██████████	Received Date	03/27/2023
CSS Name	LUCIA GETZ	Due Date	04/25/2023
Name	LUCIA GETZ	Investigator Name	CASE POOL, BCS
Service Address 1	103 STONELEDGE DR	Mailing Address 1	2156 UNION STREET
Service Address 2		Mailing Address 2	
Service City, State Zip	LAKEVILLE, PA 18438-	Mailing City, State Zip	WEST PALM BEACH, FL 33411-
PUC Address	103 STONELEDGE DR,,LAKEVILLE,PA,18438-		
Service Class	RESIDENTIAL	Case Origin	TELEPHONE
Phone Number		Prior Case Number	0
Income Level		On Track	No
Reason For Contact	BILLING DISPUTES (# 18)		
Customer Position	18 & HIGH BILL DISPUTE. THE CUSTOMER IS DISPUTING THE BILL(S) FROM THE MONTH(S) OF JAN (\$304.78) AND FEB 23 (\$377.69). CUSTOMER CLAIMS HER USAGE IS MINIMAL AND SHE DOESN'T UNDERSTAND THE DRASTIC INCREASE. CUSTOMER HAS OIL HEAT. - RELIEF SOUGHT - FOR RATES TO BE INVESTIGATED AND ADJUSTED DOWNWARD. THE CELL PHONE NUMBER (845) 662 - 6332 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS LUCIAGETZ@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.		
Company Position	03/08/2023 UTILITY CLAIMS THERE WAS A RATE INCREASE FROM JAN ON. BILL IS CORRECT		
Related Information			
Misc Info			
Heating	No	Service	On
Acct Bal Due Date	04/20/2023	Total Account Balance	348.63
Budget Bill Amount	153.00		
Arrearage	0.00	Reported Income Amount	0.00
Date of Last Customer Contact prior to Complaint	03/20/2023		

[Type Assignment](#)

Case Type	Informal
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Category and Section

Primary Category	High Bill
Secondary Category	
Tertiary Category	
Assign To Section	CCC-

Ownership

Contact Person	305551 - 305551
Written By	Grubbs, Shannon
Written By Date	04/15/2023

Other Information

Adults	0	Children	0
Amount Needed to Update Most Recent Payment Arrangement		Universal Service Program	No

Informal Final Report

Details of the Company's Original Investigation

01/04/2023 - The Company sent the customer an estimated bill. The specific details regarding the estimate are included with the supplemental information attached to this report.

01/30/2023 - The Company sent the customer the monthly bill statement. The usage charges for this bill were \$304.78. This amount reflects a total usage of 1319 kWh. This bill statement included the 123 kWh from the prior bill, which was underestimated. This bill period covered the 28 days from 12/30/2022 to 01/27/2023.

02/15/2023 - The Company was notified by Frontier Utilities NE LLC, electric generation supplier (EGS), that the customer has initiated service. Effective date of 02/21/2023.

03/01/2023 - The Company sent the customer the monthly bill statement. The usage charges for this bill were \$337.69. This amount reflects a total usage of 1763 kWh. This bill period covered the 32 days from 01/27/2023 to 02/28/2023.

03/08/2023 - The customer, Lucia Getz, contacted the Company to discuss the amount of her electric bill. The customer stated that they have not been in the home and that the usage is unusually high. The Company transferred the customer to another department; there is no record of the customer speaking to an agent after the transfer was initiated.

03/20/2023 (Date of last contact) - The customer contacted the Company to discuss the amount of her electric bill. The customer requested someone go to the house to check to see if there is a problem due to the increase in usage from 01/04/2023 to 02/28/2023. The Company placed the customer on a call back list.

Company's Final Position to the Customer

The customer contacted the Company on 03/20/2023 to discuss the amount of her electric bill.

The customer requested someone go to the house to check to see if there is a problem due to the increase in usage from 01/04/2023 to 02/28/2023.

The Company placed the customer on a call back list.

Details of Company's Investigation after BCS Contact

The Company completed the "Estimate Form," which is included with this report. The form shows the details regarding the estimated bill, as well as the information from the billing month, which was the basis for the estimate. In addition, the Company included details regarding the first bill it sent after it rendered the estimate.

03/30/2023 - The Company sent the customer the monthly bill statement. The usage charges for this bill were \$70.94. This amount reflects a total usage of 364 kWh. This bill period covered the 29 days from 02/28/2023 to 03/29/2023.

The Company has no record of the customer speaking with an agent after this complaint was filed.

Company's Final Position to BCS

The Company identified a technical system issue, which resulted in some customers receiving estimated bills.

The Company found that while data from customers' meters was being gathered as usual, it was temporarily unavailable in the systems that generate bills and display customer usage data.

The Company followed the regulations found at 56.12(3) regarding issuing estimated bills for this situation.

The Company estimated the customer's usage based on historical data.

The estimated usage was less than the actual usage.

The additional 123 kWh from the estimated month has been placed on the bill rendered after the estimate. This contributed to the total amount of the bill. No further adjustments to the customer's account are necessary.

The Company no longer uses meter readers to manually obtain usage data from its electric meters. The Company's meters communicate readings electronically at regular intervals for the purpose of billing.

The Company records show that the supplier price changed from \$0.16400 to \$0.17400. The Company is unable to address specific concerns regarding supplier rates. As such, the Company recommends the customer reach out directly to the supplier to discuss pricing concerns.

The Company has no record of the customer speaking with an agent after this complaint was filed.

The customer's total account balance is \$348.63. This includes the previous balance of \$277.69 and the current bill charges of \$70.94. The customer can contact the Company for a payment arrangement, if necessary.

The amount of the customer's bill was influenced by the electricity

consumption and the cost of electricity.

The Company investigated the matter and did not find any inaccuracy with the billing.

[Analysis Information](#)

Justified

Not Analyzed

No Analysis Items Found

Return To Search

Case History

Print

Decision

Change State

Dismiss

Home

Decision Detail

Case Search

General			
BCS Case No.	3895101	CSS Account No.	
Customer Name	LUCIA GETZ	Investigator Name	CASE POOL, BCS
Address 1	103 STONELEDGE DR	Service Class	RESIDENTIAL
Address 2		Case Origin	TELEPHONE
City, State Zip	LAKEVILLE , PA 18438	Head Date	06/14/2023
Service Restore Amount	0.00	Current Monthly Payment	0.00
Service Continue Amount	0.00	Service Continue Date	
Decision Issue	Yes	Ending Monthly Payment	0.00
Chapter		Oral/Written	Written
Section Rule		Violation	NO
Total Balance	348.63	Closed Date	06/14/2023
Reconnect Amount	0.00	Balance Date	04/17/2023
Special Budget Amount	0.00	Regular Budget Amount	153.00
Arrears Payment Plus	0.00	Final Monthly Payment	0.00
Resolution	DECISION ISSUED: THIS INFORMAL COMPLAINT IS DISMISSED. THE COMPANY ESTIMATED THE CUSTOMER'S BILL IN ACCORDANCE WITH 52 PA. CODE §56.12(3) DUE TO BILLING SYSTEM ERRORS. THE COMPANY ISSUED THE CUSTOMER A BILL ON 1/30/2023 BASED ON AN ACTUAL METER READING WHICH CORRECTED THE PRIOR ESTIMATED BILL ISSUED FOR DECEMBER 2022. THE CUSTOMER'S USAGE INCREASED, AND THE SUPPLIER RATE INCREASED CAUSING THE BILL TO INCREASE.		
Terms			
Letter Description			

Action Required Options	
Action Required	<input type="radio"/> Yes <input checked="" type="radio"/> No
WorkQ Category	<input type="text" value=""/>

Sub Category	<input type="text" value=""/>		
Up Front Amount	<input type="text" value=""/>	Up Front Due Date	<input type="text" value=""/>
Bill Type	<input type="text" value=""/>		
Plus Amount	<input type="text" value=""/>		
Beginning Date	<input type="text" value=""/>		
Write-Off Amount	<input type="text" value=""/>		
Comments	BCS#3895101 DEC CLOSED 06/14/2023 SEE CRS		
Processed By	305551	Processed Date	6/15/2023 7:51:59 AM

[Return to Case](#)

Account Number	Billed	Days in bill	Total KWh Used	Avg kWh/day	Electricity costs	Avg. Temperature
	10/27/2023	29	281	10	\$59.16	56
	09/28/2023	30	618	21	\$111.78	65
	08/29/2023	31	654	21	\$117.17	70
	07/31/2023	30	762	25	\$131.50	74
	06/29/2023	29	472	16	\$87.35	66
	05/31/2023	32	254	8	\$54.06	58
	05/01/2023	30	199	7	\$45.71	53
	03/30/2023	29	364	13	\$70.94	39
	03/01/2023	32	1763	55	\$377.69	37
	01/30/2023	28	1319	47	\$304.78	39
	01/04/2023	32	386	12	\$99.09	33
	11/29/2022	32	285	9	\$74.23	46
	10/28/2022	29	289	10	\$75.08	53
	09/29/2022	30	636	21	\$147.17	66
	08/30/2022	31	1343	43	\$289.59	74
	08/01/2022	30	1179	39	\$214.81	76
	07/06/2022	29	490	17	\$98.47	69
	06/01/2022	32	126	4	\$36.80	63
	05/02/2022	30	183	6	\$46.49	49
	03/31/2022	29	254	9	\$58.82	41
	03/02/2022	29	390	13	\$81.87	32
	02/01/2022	32	539	17	\$107.15	25
	01/03/2022	30	362	12	\$77.86	39
	12/01/2021	32	300	9	\$67.31	42
	11/01/2021	29	242	8	\$57.47	59
	10/01/2021	30	631	21	\$124.86	66
	09/01/2021	29	1351	47	\$247.14	74
	08/03/2021	32	1043	33	\$194.83	72
	07/02/2021	29	967	33	\$181.92	71
	06/03/2021	30	378	13	\$81.92	60
	05/04/2021	32	200	6	\$51.70	48
	04/05/2021	29	219	8	\$54.14	42
	03/04/2021	30	396	13	\$84.10	29
	02/02/2021	33	492	15	\$100.41	30
	12/31/2020	30	375	12	\$78.97	35
	12/01/2020	32	246	8	\$57.35	47
	10/30/2020	29	353	12	\$75.29	55
	10/01/2020	33	837	25	\$156.57	65
	08/31/2020	29	1210	42	\$219.12	74
	07/31/2020	31	1703	55	\$301.79	77
	06/30/2020	31	1174	38	\$213.35	70
	06/01/2020	30	557	19	\$110.47	59
	04/30/2020	30	143	5	\$40.54	47
	03/31/2020	31	193	6	\$49.46	43
	03/02/2020	30	259	9	\$60.68	35
	01/30/2020	30	302	10	\$67.98	35
	12/31/2019	34	348	10	\$76.66	35
	11/27/2019	28	262	9	\$61.98	41
	10/30/2019	29	473	16	\$93.31	55

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From	To	Source	KWH Delivered	KWH Delivered Usage	KWH Received	KWH Received Usage	Pk KW 1P	Pk KW 1P Usage	Tot KWH	Tot KWH Usage	Status	Reading Sequence	Bill Account	Meter Number
09/27/2023	10/26/2023	Regular	37293	281	0	0	5.4	5.4			Billed	3350		300855286
08/28/2023	09/27/2023	Regular	37012	618	0	0	7.2	7.2			Billed	3340		300855286
07/28/2023	08/28/2023	Regular	36394	654	0	0	6.5	6.5			Billed	3330		300855286
06/28/2023	07/28/2023	Regular	35740	762	0	0	7.2	7.2			Billed	3320		300855286
05/30/2023	06/28/2023	Regular	34978	472	0	0	5.5	5.5			Billed	3310		300855286
04/28/2023	05/30/2023	Regular	34506	254	0	0	4.1	4.1			Billed	3300		300855286
03/29/2023	04/28/2023	Regular	34252	199	0	0	2.1	2.1			Billed	3290		300855286
02/28/2023	03/29/2023	Regular	34053	364	0	0	2.4	2.4			Billed	3280		300855286
02/21/2023	02/28/2023	Regular	33689	364	0	0	2.4	2.4			Billed	3270		300855286
01/27/2023	02/21/2023	Supp Switch	33325	1399	0	0	2.6	2.6			Billed	3260		300855286
12/30/2022	01/27/2023	Regular	31926	1319	0	0	2.9	2.9			Billed	3250		300855286
11/28/2022	12/30/2022	Forced Est	30607	386	0	0	2.4	2.4			Billed	3240		300855286
10/27/2022	11/28/2022	Regular	30221	285	0	0	2.9	2.9			Billed	3230		300855286
09/28/2022	10/27/2022	Regular	29936	289	0	0	5.7	5.7			Billed	3220		300855286
08/29/2022	09/28/2022	Regular	29647	636	0	0	7.3	7.3			Billed	3210		300855286
07/29/2022	08/29/2022	Regular	29011	1343	0	0	7.7	7.7			Billed	3200		300855286
06/29/2022	07/29/2022	Regular	27668	1179	0	0	7.8	7.8			Billed	3190		300855286
05/31/2022	06/29/2022	Regular	26489	490	0	0	7.4	7.4			Billed	3180		300855286
04/29/2022	05/31/2022	Regular	25999	126	0	0	1.4	1.4			Billed	3170		300855286
03/30/2022	04/29/2022	Regular	25873	183	0	0	2	2			Billed	3160		300855286
03/01/2022	03/30/2022	Regular	25690	254	0	0	2.2	2.2			Billed	3150		300855286
01/31/2022	03/01/2022	Regular	25436	390	0	0	2.5	2.5			Billed	3140		300855286
12/30/2021	01/31/2022	Regular	25046	539	0	0	2.9	2.9			Billed	3130		300855286
11/30/2021	12/30/2021	Regular	24507	362	0	0	2.4	2.4			Billed	3120		300855286
10/29/2021	11/30/2021	Regular	24145	300	0	0	2.7	2.7			Billed	3110		300855286
09/30/2021	10/29/2021	Regular	23845	242	0	0	5.9	5.9			Billed	3100		300855286
08/31/2021	09/30/2021	Regular	23603	631	0	0	6.9	6.9			Billed	3090		300855286
08/02/2021	08/31/2021	Regular	22972	1351	0	0	7.9	7.9			Billed	3080		300855286
07/01/2021	08/02/2021	Regular	21621	1043	0	0	7.8	7.8			Billed	3070		300855286
06/02/2021	07/01/2021	Regular	20578	967	0	0	7.6	7.6			Billed	3060		300855286
05/03/2021	06/02/2021	Regular	19611	378	0	0	6.3	6.3			Billed	3050		300855286
04/01/2021	05/03/2021	Regular	19233	200	0	0	1.9	1.9			Billed	3040		300855286
03/03/2021	04/01/2021	Regular	19033	219	0	0	2.3	2.3			Billed	3030		300855286
02/01/2021	03/03/2021	Regular	18814	396	0	0	2.6	2.6			Billed	3020		300855286
12/30/2020	02/01/2021	Regular	18418	492	0	0	2.4	2.4			Billed	3010		300855286
11/30/2020	12/30/2020	Regular	17926	375	0	0	2.6	2.6			Billed	3000		300855286
10/29/2020	11/30/2020	Regular	17551	246	0	0	2.1	2.1			Billed	2990		300855286
09/30/2020	10/29/2020	Regular	17305	353	0	0	5.7	5.7			Billed	2980		300855286
08/28/2020	09/30/2020	Regular	16952	837	0	0	7.2	7.2			Billed	2970		300855286
07/30/2020	08/28/2020	Regular	16115	1210	0	0	9.4	9.4			Billed	2960		300855286
06/29/2020	07/30/2020	Regular	14905	1703	0	0	9.4	9.4			Billed	2950		300855286
05/29/2020	06/29/2020	Regular	13202	1174	0	0	9	9			Billed	2940		300855286
04/29/2020	05/29/2020	Regular	12028	557	0	0	6.3	6.3			Billed	2930		300855286
03/30/2020	04/29/2020	Regular	11471	143	0	0	1.3	1.3			Billed	2920		300855286
02/28/2020	03/30/2020	Regular	11328	193	0	0	1.9	1.9			Billed	2910		300855286
01/29/2020	02/28/2020	Regular	11135	259	0	0	2.1	2.1			Billed	2900		300855286
12/30/2019	01/29/2020	Regular	10876	302	0	0	2.4	2.4			Billed	2890		300855286
11/26/2019	12/30/2019	Regular	10574	348	0	0	2.1	2.1			Billed	2880		300855286
10/29/2019	11/26/2019	Regular	10226	262	0	0	6.7	6.7			Billed	2870		300855286
09/30/2019	10/29/2019	Regular	9964	473	0	0	6.5	6.5			Billed	2860		300855286
08/28/2019	09/30/2019	Regular	9491	673	0	0	6.2	6.2			Billed	2850		300855286



Account Number	Meter Number	Multiplier	Manufacturer	Date	Delivered Read	Total Usage kWh	Demand KW	Peak kWh	Off Peak kWh
	300855286	1	Siemens	12/30/2022	30730	9.89	1.92		
	300855286	1	Siemens	12/29/2022	30718	11.045	1.53		
	300855286	1	Siemens	12/28/2022	30705	13.651	3.03		
	300855286	1	Siemens	12/27/2022	30685	19.412	3.03		
	300855286	1	Siemens	12/26/2022	30663	21.963	3.03		
	300855286	1	Siemens	12/25/2022	30638	25.702	3.01		
	300855286	1	Siemens	12/24/2022	30607	30.997	3.01		
	300855286	1	Siemens	12/23/2022	30589	17.38	3.01		
	300855286	1	Siemens	12/22/2022	30571	18.339	3.01		
	300855286	1	Siemens	12/21/2022	30554	17.508	3.01		
	300855286	1	Siemens	12/20/2022	30535	18.154	3.01		
	300855286	1	Siemens	12/19/2022	30518	17.524	3.01		
	300855286	1	Siemens	12/18/2022	30502	15.961	3.01		
	300855286	1	Siemens	12/17/2022	30487	14.939	3.01		
	300855286	1	Siemens	12/16/2022	30472	15.399	3.01		
	300855286	1	Siemens	12/15/2022	30452	20.023	3.01		
	300855286	1	Siemens	12/14/2022	30434	17.189	3.01		
	300855286	1	Siemens	12/13/2022	30416	18.079	3.01		
	300855286	1	Siemens	12/12/2022	30400	16.575	2.26		
	300855286	1	Siemens	12/11/2022	30383	16.971	2.26		
	300855286	1	Siemens	12/10/2022	30367	16.011	2.26		
	300855286	1	Siemens	12/09/2022	30349	17.55	2.26		
	300855286	1	Siemens	12/08/2022	30342	7.052	2.26		
	300855286	1	Siemens	12/07/2022	30336	5.681	2.26		
	300855286	1	Siemens	12/06/2022	30324	12.776	2.26		
	300855286	1	Siemens	12/05/2022	30309	14.97	2.26		
	300855286	1	Siemens	12/04/2022	30297	11.735	2.26		
	300855286	1	Siemens	12/03/2022	30287	10.117	2.26		
	300855286	1	Siemens	12/02/2022	30271	15.455	2.13		
	300855286	1	Siemens	12/01/2022	30256	14.958	1.95		
	300855286	1	Siemens	11/30/2022	30244	12.451	1.72		
	300855286	1	Siemens	11/29/2022	30231	13.351	0		
	300855286	1	Siemens	11/28/2022	30221	9.791	3		

Actual meter reads display in black. Estimated meter reads display in orange. We estimate readings from time-to-time for several reasons, and we could update these numbers later.

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Account Number	Meter Number	Multiplier	Manufacturer	Date	Delivered Read	Total Usage kWh	Demand KW	Peak kWh	Off Peak kWh
	300855286	1	Siemens	01/27/2023	31926	56.078	2.91		
	300855286	1	Siemens	01/26/2023	31895	31.173	2.91		
	300855286	1	Siemens	01/25/2023	31866	28.44	2.91		
	300855286	1	Siemens	01/24/2023	31810	55.949	2.91		
	300855286	1	Siemens	01/23/2023	31754	55.854	2.91		
	300855286	1	Siemens	01/22/2023	31698	55.987	2.91		
	300855286	1	Siemens	01/21/2023	31642	55.839	2.91		
	300855286	1	Siemens	01/20/2023	31582	60.795	2.66		
	300855286	1	Siemens	01/19/2023	31526	55.99	2.66		
	300855286	1	Siemens	01/18/2023	31470	56.023	2.66		
	300855286	1	Siemens	01/17/2023	31414	56.11	2.66		
	300855286	1	Siemens	01/16/2023	31357	56.153	2.66		
	300855286	1	Siemens	01/15/2023	31302	55.863	2.66		
	300855286	1	Siemens	01/14/2023	31246	55.69	2.66		
	300855286	1	Siemens	01/13/2023	31190	55.883	2.66		
	300855286	1	Siemens	01/12/2023	31134	56.025	2.66		
	300855286	1	Siemens	01/11/2023	31078	56.205	2.66		
	300855286	1	Siemens	01/10/2023	31022	56.184	2.66		
	300855286	1	Siemens	01/09/2023	30987	34.382	2.66		
	300855286	1	Siemens	01/08/2023	30979	8.155	2.66		
	300855286	1	Siemens	01/07/2023	30940	38.721	2.66		
	300855286	1	Siemens	01/06/2023	30884	55.864	2.66		
	300855286	1	Siemens	01/05/2023	30828	55.98	2.35		
	300855286	1	Siemens	01/04/2023	30773	55.707	0		
	300855286	1	Siemens	01/03/2023	30764	8.429	1.92		
	300855286	1	Siemens	01/02/2023	30757	7.701	1.92		
	300855286	1	Siemens	01/01/2023	30748	8.362	1.92		
	300855286	1	Siemens	12/31/2022	30739	8.807	1.92		
	300855286	1	Siemens	12/30/2022	30730	9.89	1.92		

Actual meter reads display in black. Estimated meter reads display in orange. We estimate readings from time-to-time for several reasons, and we could update these numbers later.

The information contained in this file is intended for the confidential use by the customer and third parties authorized by the customer to receive the information. Any unauthorized use is prohibited.

