
Abigail Sindelar,
v.
West Penn Power Company

Docket No.: C-2023-3041667

Initial Call-In
Telephonic

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Judge's Chambers
Piatt Place
301 5th Avenue
Suite 220
Pittsburgh, PA

Tuesday, November 21, 2023
Commencing at 10:04 a.m.

INDEX TO EXHIBITS

Docket No. C-2023-3041667

Hearing Date: November, 21, 2023

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
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Respondent's Exhibit 6

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BCS Decision



DETAILED STATEMENT OF ACCOUNT

Customer Name: ABAGAIL SINDELAR
 Service Address: 1771 GILLHALL RD
 FINLEYVILLE PA 15332

Account Number: [REDACTED]

Entry Date	Read Date	Cons Type	Meter Reading	Cons Usage	Nbr Days	Daily Average	Read Type	FE Billing Amt	Supplier Billing Amt	Total Billing Amt	Budget Billing Amt	Due Date	Payment Amt	Adj Amt	Adj Type	Account Balance
11/17/21																1,690.57
11/29/21	11/28/21	KWH	30,364	648	32	20	Act	69.90	69.90	69.90	113.00	12/21/21	-291.00	8.85	LPC	1,769.32
12/29/21	12/28/21	KWH	31,103	739	30	25	Act	80.41	80.41	80.41	113.00	01/20/22		13.14	LPC	1,862.87
01/27/22	01/26/22	KWH	31,729	626	29	22	Act	69.84	69.84	69.84	113.00	02/22/22		17.43	LPC	1,950.14
02/26/22	02/24/22	KWH	32,436	707	29	24	Act	78.17	78.17	78.17	104.00	03/21/22		18.11	LPC	2,046.42
03/29/22	03/28/22	KWH	33,242	806	32	25	Act	87.91	87.91	87.91	104.00	04/20/22		22.27	LPC	2,156.60
04/28/22	04/27/22	KWH	34,151	909	30	30	Act	98.29	98.29	98.29	104.00	05/23/22		26.42	LPC	2,281.31
Installment plan deactivated on 05/12/2022 - Installment Plan In Arrears.																
Installment plan started on 05/12/2022 for current + 39.00.																
05/28/22	05/26/22	KWH	35,243	1,092	29	38	Act	116.65	116.65	116.65	104.00	06/21/22				2,397.96
06/28/22	06/27/22	KWH	36,728	1,485	32	46	Act	189.43	189.43	189.43	104.00	07/20/22		2.15	LPC	2,589.54
07/29/22													-143.00			2,446.54
07/30/22	07/28/22	KWH	38,444	1,716	31	55	Act	219.90	219.90	219.90	104.00	08/22/22		4.29	LPC	2,670.73
08/30/22	08/29/22	KWH	40,111	1,667	32	52	Act	213.80	213.80	213.80	127.00	09/21/22		4.32	LPC	2,888.85
08/31/22													-145.15			2,743.70
08/31/22																2,987.70
09/29/22	09/28/22	KWH	41,216	1,105	30	37	Act	145.04	145.04	145.04	127.00	10/25/22		2.55	LPC	3,135.29
09/30/22													-147.29			2,988.00
10/29/22	10/27/22	KWH	41,916	700	29	24	Act	94.66	94.66	94.66	127.00	11/21/22		5.04	LPC	3,087.70
11/15/22													-170.32			2,917.38
11/21/22																2,927.38
11/21/22													170.32			3,097.70
Payment Returned -Non Sufficient Funds																
11/28/22													-250.00			2,847.70
11/29/22	11/28/22	KWH	42,762	846	32	26	Act	113.03	113.03	113.03	153.00	12/21/22		7.53	LPC	2,968.26
11/29/22																2,968.26
12/29/22	12/28/22	KWH	43,480	718	30	24	Act	98.34	98.34	98.34	153.00	01/23/23		10.41	LPC	3,076.97
12/29/22																3,076.97
01/30/23	01/29/23	KWH	44,176	696	32	22	Act	99.67	99.67	99.67	153.00	02/21/23		-0.66	SDINT	3,076.31
01/30/23													13.29		LPC	3,189.27

**FIRST ENERGY
HIERARCHY OF PAYMENT ARRANGEMENTS**



Name: Abigail Sindelar

Account Number: [REDACTED]

Address: 1771 Gillhall Rd
Finleyville PA 15332

Type of Arrangement	Date	Arrangement Amount	Income	Arrangement Terms/Remarks
CO PA	3/28/2019	\$880.22	\$1,200.00	Budget bill + \$73.00, beginning 4/5/2019
CO Ext PA	6/3/2021	\$2,078.60	\$2,000.00	Budget bill + \$173.00, beginning 7/22/2021
BCS Case No. 3837032	5/12/2022	\$2,328.94	\$3,200.00	Budget bill + \$39.00, beginning 6/21/2022

Remarks:

BCS – Bureau of Consumer Services Payment Arrangement
 CO EXT PA – Company PAPUC Emergency Order Payment Arrangement (Docket No. M-2020-3019244)
 CO PA – Company Payment Arrangement



Assigned To

Assigned Specialist

Webb, Max S

Customer Information

Case Number

3837032

Account Number

[REDACTED]

First Name

ABAGAIL

Last Name

SINDELAR

Service Address

Address1

Address2

Service City

Service State

Service Zip

Service Class

Work Phone

Home Phone

Mailing Address

Address1

1771 GILLHALL RD

Address2

City

FINLEYVILLE

State

PA

Mail Zip

15332

Family

Family Size

4

Children

2

Age

8,12

Adults

2

General

PUC Date Opened

5/9/2022

PUC Date Prepared

5/9/2022

Received Date

5/9/2022

PUC Date Closed

5/9/2022

Case Information

Prior Case Number

0

Term Date

4/25/2022

Arrearage

1550

Case Origin

Universal Service

Income

PUC WEBSITE

No

CustIncome - \$3200

Source

Business Name

Reason For Contact

ON - PAR NEEDED (# 61)

Case Problem

Company Position

04/29/2022 CAN'T OFFER ANY PAYMENT PLAN.

Related Information

61 – CUSTOMER NEEDS A PAYMENT ARRANGEMENT.

I AM NEEDING TO MAKE PAYMENT ARRANGEMENTS. WEST PENN POWER WILL NOT WORK WITH ME ON MY PAST DUE. RATE INCREASE AND LOSS OF INCOME IS MAKING THINGS HARD - RELIEF SOUGHT - HOPEFULLY FOR A PAYMENT ARRANGEMENT TO KEEP MY ELECTRIC ON AND GET MY ACCOUNT CAUGHT UP. THE CELL PHONE NUMBER (814) 790 - 2218 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS HAMMETT31065@COMCAST.NET HAS BEEN ALLOWED TO BE SHARED.

Misc. Info.

Hot Issue

PUC Investigator / Intaker

Investigator First Name	Investigator Last Name	Investigator Phone
BCS	CASE POOL	(717)
Intaker First Name	Intaker Last Name	
IVAN	LIM	

Status

Status

Closed

History

Click To Expand ▼

▶

Is Archived

Customer Information

Case Number

3837032

Customer First Name

ABAGAIL

Customer Last Name

SINDELAR

Account Number

██████████

Service Address

Address 1

1771 GILL HALL RD

Address 2

City

FINLEYVILLE

Service State

PA

Zip

15332

Home Phone

Work Phone

Mailing Address

Address 1

1771 GILLHALL RD

Address 2

City

FINLEYVILLE

State

PA

Zip

15332

Family

Adults

2

Family Size

4

Children

2

Age

8,12

General

PUC Date Opened

5/9/2022

PUC Sent Date

5/9/2022

PUC Date Closed

5/9/2022

Case Type

Straight

Assigned To

Assigned Specialist

Webb, Max S

Case Information

PUC Violation

NO

PUC Chapter

Section Rule

Balance Date

5/9/2022

Head Date

5/9/2022

Bill Date	PUC Service Continue Date	
Total Balance 2328.94	PUC Service Restored Pay 0.00	PUC Special Budget Amount 143.00
Regular Budget Amount 104.00	PUC Service Continue Amount 0.00	Arrears Payment Plus 39.00
Final Monthly Payment 0.00	Current Monthly Payment 0.00	End Monthly Payment 0.00
Reconnect Amount 0.00	Pay Amount 0	
PUC Terms		
JUNE 2022 BILL DUE DATE		
Letter Description		
Resolution		
LEVEL 1, BB 104.00 + 39.00 = 143.00 BEGINNING JUNE 2022. WAIVE LPCS.		
Has Decision Issue	Response Time	

Other Information

Investigator First Name BUREAU OF	Investigator Last Name CONSUMER SERVICE
Investigator Area Code 717	Investigator Phone
Investigator Fax Area Code	Investigator Fax
Intaker First Name IVAN	Intaker Last Name LIM
Status	

Is SAP Completed <input checked="" type="checkbox"/>	SAP Completion Date 5/12/2022
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History

Click To Expand ▼