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December 21, 2023

VIA eFILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105-3265

**Re: Pennsylvania Public Utility Commission v.
Pennsylvania-American Water Company
Docket No. R-2023-3043189 (Water)
Docket No. R-2023-3043190 (Wastewater)**

Dear Secretary Chiavetta:

Pennsylvania-American Water Company (“PAWC” or the “Company”) has been served with a number of formal complaints in the above-captioned matter and anticipates that additional formal complaints will be filed. On December 21, 2023 the Pennsylvania Public Utility Commission (the “Commission”) entered an Order initiating an investigation of the Company’s rate increase request at the above-referenced docket numbers. Consistent with Commission practice, the Company anticipates that all complaints filed with respect to its proposed rate increase will be consolidated in that proceeding. Accordingly, with respect to the complaints that have been filed for which answers are not yet due, and any complaints hereafter filed, the Company, in lieu of filing answers thereto, will rely upon 52 Pa. Code § 5.61(d), which provides:

For complaints which are docketed with Commission-instituted rate proceedings, an answer may be filed within 10 days of date of service. However, an answer is not required, except as may be directed by the Commission or the presiding officer.

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If the presiding Administrative Law Judges or the Commission believe that answers should be filed to any complaints and hereafter directs the Company to do so, we request that the Company be provided 10 days from the date of such directive to file answers to such complaints.

Very truly yours,

A handwritten signature in black ink, appearing to read "Kenneth M. Kulak". The signature is fluid and cursive.

Kenneth M. Kulak

Enclosure

c: Christopher P. Pell, Administrative Law Judge (cpell@pa.gov)
John Coogan, Administrative Law Judge (jcoogan@pa.gov)
Per attached Certificate of Service

DB1/ 142409600.1

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

PENNSYLVANIA PUBLIC UTILITY COMMISSION : **DOCKET NOS.: R-2023-3043189 (Water)**
: **R-2023-3043190 (Wastewater)**
v. : **k**
PENNSYLVANIA-AMERICAN WATER COMPANY :
:

CERTIFICATE OF SERVICE

I hereby certify and affirm that I have this day served a true and correct copy of **Pennsylvania-American Water Company's Letter to Secretary Chiavetta regarding Answers to Formal Complaints** on the following persons, in the manner specified below, in accordance with the requirements of 52 Pa. Code Section 1.54:

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Dated: December 21, 2023

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***W – Filed a Water Complaint**
***WW – Filed a Wastewater Complaint**