

COMMONWEALTH OF PENNSYLVANIA
(Public Utility Commission)

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CHARISA BENSINGER, :
Complainant, : Case No.:
vs. : F-2023-3042674
PPL ELECTRIC UTILITIES :
CORPORATION, :
Respondent. :
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Pages 1 through 37 TELEPHONIC HEARING
Judges' Chambers
Commonwealth Keystone Bldg.
400 North Street
Harrisburg, PA 17120

Tuesday, November 28, 2023
Met, pursuant to notice, at 10:08 a.m.

BEFORE: THE HONORABLE GAIL M. CHIODO
Administrative Law Judge

INDEX TO EXHIBITS
Docket No.: F-2023-3042674
Hearing Date: November 28, 2023

EXHIBITS INDEX
EXHIBIT: FOR IDENTIFICATION IN EVIDENCE
PPL EXHIBITS
NUMBER:

1 (Account Statement)	24
6 (Customer usage statement)	33

PPL ELECTRIC

Exhibit 1

*** Account Information ***

*** Current Account Status ***

Account Number: 97470-36021
 Mail To: CHARISA BENSINGER
 2066 MUSTANG COVE
 AUBURN PA 17922
 Requested By: CHARISA BENSINGER
 (570)516-2773 Extension:

Payment Agreement
 Installment: \$49.00 Balance: \$1703.59
 Budget Bill Amortization
 Installment: \$0.00 Balance: \$0.00
 Current Rate: RS

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
11/27/2019	Payment		\$-80.00								
12/09/2019	OTRK Arrearage Credit		\$-127.57								
12/09/2019	OnTrack Credit		\$-268.29								
12/09/2019	ELECTRIC SERVICE		\$348.29								
12/09/2019	Regular Bill	12/30	\$764.12	\$604.12			0945/0000	15681A	32	2807	
12/27/2019	Payment		\$-80.00								
01/07/2020	OTRK Arrearage Credit		\$-127.57								
01/09/2020	OnTrack Credit		\$-286.87								
01/09/2020	ELECTRIC SERVICE		\$366.87								
01/09/2020	Regular Bill	01/30	\$508.98	\$428.98			1007/0000	18688A	31	3007	
01/27/2020	Payment		\$-80.00								
02/06/2020	OTRK Arrearage Credit		\$-127.57								
02/07/2020	OnTrack Credit		\$-220.63								
02/07/2020	ELECTRIC SERVICE		\$300.63								
02/07/2020	Regular Bill	03/02	\$381.41	\$301.41			0938/0000	21106A	29	2418	
02/21/2020	Payment		\$-80.00								
03/09/2020	OTRK Arrearage Credit		\$-127.57								
03/10/2020	OnTrack Credit		\$-272.34								
03/10/2020	ELECTRIC SERVICE		\$352.34								
03/10/2020	Regular Bill	03/31	\$253.84	\$173.84			0947/0000	23964A	32	2858	
03/27/2020	Payment		\$-80.00								
04/01/2020	Payment		\$-80.00								
04/07/2020	OTRK Arrearage Credit		\$-93.84								
04/08/2020	OnTrack Credit		\$-182.68								
04/08/2020	ELECTRIC SERVICE		\$257.68								
04/08/2020	Regular Bill	04/29	\$75.00				0560/0000	26043A	29	2079	
04/17/2020	Payment		\$-75.00								
05/08/2020	OnTrack Credit		\$-161.18								
05/08/2020	ELECTRIC SERVICE		\$236.18								
05/08/2020	Regular Bill	06/01	\$75.00				0522/0003	27935A	30	1892	
06/01/2020	Payment		\$-75.00								

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	BILLED KW
06/09/2020	ELECTRIC SERVICE		\$157.48							
06/09/2020	Regular Bill	06/30	\$157.48				0178/0082	29163A	32	1228
07/01/2020	Payment		\$-157.48							
07/09/2020	ELECTRIC SERVICE		\$88.40							
07/09/2020	Regular Bill	07/30	\$88.40				0009/0248	29809A	30	646
08/03/2020	Payment		\$-88.40							
08/10/2020	ELECTRIC SERVICE		\$111.25							
08/10/2020	Regular Bill	08/31	\$111.25				0000/0385	30661A	32	852
08/20/2020	Payment		\$-111.25							
09/09/2020	ELECTRIC SERVICE		\$97.75							
09/09/2020	Regular Bill	09/30	\$97.75				0000/0261	31392A	30	731
09/21/2020	Payment		\$-97.75							
10/09/2020	ELECTRIC SERVICE		\$98.61							
10/09/2020	Regular Bill	11/02	\$98.61				0200/0035	32131A	30	739
10/22/2020	Payment		\$-98.61							
11/09/2020	ELECTRIC SERVICE		\$167.42							
11/09/2020	Regular Bill	11/30	\$167.42				0432/0007	33488A	31	1357
11/30/2020	Payment		\$-167.42							
12/09/2020	ELECTRIC SERVICE		\$181.84							
12/09/2020	Regular Bill	12/30	\$181.84				0704/0000	34973A	30	1485
12/28/2020	Payment		\$-181.84							
01/11/2021	ELECTRIC SERVICE		\$118.16							
01/11/2021	Regular Bill	02/01	\$118.16				1117/0000	35861A	33	888
01/26/2021	Payment		\$-118.16							
02/10/2021	ELECTRIC SERVICE		\$123.73							
02/10/2021	Regular Bill	03/03	\$123.73				1099/0000	36799A	30	938
02/22/2021	Payment		\$-123.73							
03/12/2021	ELECTRIC SERVICE		\$154.83							
03/12/2021	Regular Bill	04/05	\$154.83				1008/0000	38010A	30	1211
03/19/2021	Payment		\$-154.83							
04/13/2021	ELECTRIC SERVICE		\$225.50							
04/13/2021	Regular Bill	05/04	\$225.50				0565/0000	39837A	32	1827
05/03/2021	Payment		\$-225.50							
05/12/2021	ELECTRIC SERVICE		\$158.27							

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
05/12/2021	Regular Bill	06/02	\$158.27				0369/0004	41070A	29		
Page 3 of 5											
06/11/2021	ELECTRIC SERVICE		\$125.46								
06/11/2021	Regular Bill	07/06	\$283.73	\$158.27			0110/0127	42008A	30	938	
06/16/2021	Payment		\$-283.73								
07/13/2021	ELECTRIC SERVICE		\$118.39								
07/13/2021	Regular Bill	08/03	\$118.39				0009/0236	42874A	32	866	
07/27/2021	Payment		\$-118.39								
08/11/2021	ELECTRIC SERVICE		\$104.19								
08/11/2021	Regular Bill	09/01	\$104.19				0000/0236	43618A	29	744	
08/18/2021	Payment		\$-104.19								
09/10/2021	ELECTRIC SERVICE		\$108.50								
09/10/2021	Regular Bill	10/04	\$108.50				0006/0228	44399A	30	781	
09/20/2021	Payment		\$-108.50								
10/11/2021	ELECTRIC SERVICE		\$104.44								
10/11/2021	Regular Bill	11/01	\$104.44				0080/0065	45149A	31	750	
10/22/2021	Payment		\$-104.44								
11/09/2021	ELECTRIC SERVICE		\$161.24								
11/09/2021	Regular Bill	11/30	\$161.24				0388/0004	46395A	29	1246	
11/29/2021	Payment		\$-161.24								
12/09/2021	ELECTRIC SERVICE		\$191.42								
12/09/2021	Regular Bill	12/30	\$191.42				0806/0000	47828A	30	1433	
12/20/2021	Payment		\$-91.42								
12/28/2021	Payment		\$-100.00								
01/11/2022	ELECTRIC SERVICE		\$188.11								
01/11/2022	Regular Bill	02/01	\$188.11				1011/0000	49114A	33	1286	
01/25/2022	Payment		\$-188.11								
02/09/2022	ELECTRIC SERVICE		\$221.34								
02/09/2022	Regular Bill	03/02	\$221.34				1274/0000	50696A	29	1582	
02/22/2022	Payment		\$-221.34								
03/10/2022	ELECTRIC SERVICE		\$182.35								
03/10/2022	Regular Bill	03/31	\$182.35				0899/0000	51978A	29	1282	
04/01/2022	Payment		\$-182.35								
04/08/2022	ELECTRIC SERVICE		\$222.41								
04/08/2022	Regular Bill	05/02	\$222.41				0645/0000	53569A	29	1591	

Bill Account: 97470-36021

Account Activity Statement

Date: 11/16/23

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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
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04/10/2023	ELECTRIC SERVICE		\$279.23							
04/10/2023	Regular Bill	05/01	\$1259.73	\$968.39			0716/0000	68098A	32	1378
05/09/2023	ELECTRIC SERVICE		\$280.31							
05/09/2023	Late Payment Charge		\$15.50							
05/09/2023	Late Payment Charge		\$0.25							
05/09/2023	Regular Bill	05/30	\$1555.79	\$1259.73			0317/0020	69482A	29	1384
06/06/2023	Late Payment Charge		\$0.44							
06/06/2023	Late Payment Charge		\$19.00							
06/08/2023	ELECTRIC SERVICE		\$216.68							
06/08/2023	Regular Bill	06/29	\$1791.91	\$1555.79			0111/0052	70571A	30	1089
06/21/2023	Payment		\$-250.00							
07/10/2023	ELECTRIC SERVICE		\$209.83							
07/10/2023	Regular Bill	07/31	\$1751.74	\$1541.91			0025/0198	71737A	32	1166
08/08/2023	ELECTRIC SERVICE		\$195.70							
08/08/2023	Regular Bill	08/29	\$1947.44	\$1751.74			0000/0238	72812A	29	1075
08/17/2023	Payment		\$-195.70							
09/07/2023	BUDGET BILLING		\$247.00							
09/07/2023	Regular Bill	09/28	\$1998.74	\$1751.74	\$189.50	\$-57.50	0002/0197	73834A	30	1022
09/22/2023	Payment		\$-189.50							
10/06/2023	BUDGET BILLING		\$247.00							
10/06/2023	Regular Bill	10/30	\$2056.24	\$1809.24	\$154.56	\$-149.94	0085/0059	45603A	29	817
10/24/2023	Payment		\$-100.00							
10/31/2023	Payment		\$-54.56							
11/06/2023	BUDGET BILLING		\$247.00							
11/06/2023	Regular Bill	11/27	\$2148.68	\$1901.68	\$233.57	\$-163.37	0429/0006	46884A	31	1281

PPL ELECTRIC

Exhibit 6

Account Number	Billed	Days in bill	Total KWh Used	Avg kWh/day	Electricity costs	Avg. Temperature
9747036021	11/06/2023	31	1281	41	\$233.57	52
9747036021	10/06/2023	29	817	28	\$154.56	64
9747036021	09/07/2023	30	1022	34	\$189.50	71
9747036021	08/08/2023	29	1075	37	\$195.70	73
9747036021	07/10/2023	32	1166	36	\$209.83	70
9747036021	06/08/2023	30	1089	36	\$216.68	63
9747036021	05/09/2023	29	1384	48	\$280.31	55
9747036021	04/10/2023	32	1378	43	\$279.23	43
9747036021	03/09/2023	30	1465	49	\$295.93	38
9747036021	02/07/2023	29	1564	54	\$314.87	34
9747036021	01/12/2023	33	1739	53	\$349.28	34
9747036021	12/07/2022	30	1445	48	\$264.78	40
9747036021	11/07/2022	31	1543	50	\$273.66	52
9747036021	10/07/2022	29	764	26	\$143.12	61
9747036021	09/08/2022	30	736	25	\$136.52	72
9747036021	08/09/2022	29	794	27	\$145.33	77
9747036021	07/11/2022	32	764	24	\$140.67	72
9747036021	06/09/2022	30	678	23	\$110.51	67
9747036021	05/10/2022	32	1659	52	\$231.04	52
9747036021	04/08/2022	29	1591	55	\$222.41	44
9747036021	03/10/2022	29	1282	44	\$182.35	35
9747036021	02/09/2022	29	1582	55	\$221.34	23
9747036021	01/11/2022	33	1286	39	\$188.11	35
9747036021	12/09/2021	30	1433	48	\$191.42	39
9747036021	11/09/2021	29	1246	43	\$161.24	52
9747036021	10/11/2021	31	750	24	\$104.44	65
9747036021	09/10/2021	30	781	26	\$108.50	72
9747036021	08/11/2021	29	744	26	\$104.19	73
9747036021	07/13/2021	32	866	27	\$118.39	72
9747036021	06/11/2021	30	938	31	\$125.46	66
9747036021	05/12/2021	29	1233	43	\$158.27	53
9747036021	04/13/2021	32	1827	57	\$225.50	48
9747036021	03/12/2021	30	1211	40	\$154.83	32
9747036021	02/10/2021	30	938	31	\$123.73	30
9747036021	01/11/2021	33	888	27	\$118.16	32
9747036021	12/09/2020	30	1485	50	\$181.84	42
9747036021	11/09/2020	31	1357	44	\$167.42	52
9747036021	10/09/2020	30	739	25	\$98.61	60
9747036021	09/09/2020	30	731	24	\$97.75	73
9747036021	08/10/2020	32	852	27	\$111.25	77
9747036021	07/09/2020	30	646	22	\$88.40	73
9747036021	06/09/2020	32	1228	38	\$157.48	62
9747036021	05/08/2020	30	1892	63	\$236.18	48
9747036021	04/08/2020	29	2079	72	\$257.68	46
9747036021	03/10/2020	32	2858	89	\$352.34	36
9747036021	02/07/2020	29	2418	83	\$300.63	34
9747036021	01/09/2020	31	3007	97	\$366.87	34
9747036021	12/09/2019	32	2807	88	\$348.29	36
9747036021	11/07/2019	29	1247	43	\$164.11	50

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