

PUC- Contest the Compliant

1463 Meadowview Drive
Pottstown, Pa 19464
December 7, 2023

RCVD PUC SEC BUR
DEC 11 2023 AM 11:05

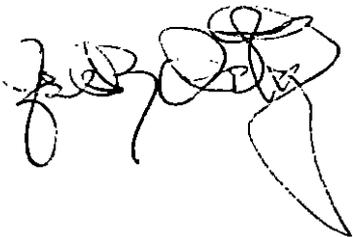
Attn: Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street, 2nd Floor
Harrisburg, Pa 17120

Dear Rosemary Chiavetta,

I am writing this letter concerning a notice I received by email after speaking to one of your representative over the phone about this matter. He informed me that someone had filed a complaint about my business practices since I received my commission on 11/15/23. He was not able to identify the person involved and was told that it was a verbal warning and nothing would come about this matter. Now I am receiving this letter fining me concerning this matter which he said was not going to happen. This letter conflicts with your representative that spoke to me about this matter. I by no means violated any rules that you have set. I have been nothing but compliant since receiving this matter. I take my commission seriously and would not jeopardize my commission after it took 2-3 months just to get this commission. If anything, when I advertise, I am writing my commission number and doing everything to comply. I don't know of anyone I have spoken to about what you are mentioning. If anything, it has been nothing but slow with work since I got this commission. This is my livelihood and want you guys to reconsider this decision. I am new to this whole thing with PUC and I just started mentioning to all my clients. I would appreciate a response or over the phone video conferencing concerning this matter. I can be reached at 267-978-5627.

Docket# C-2023-3044610- Bie complaint notice

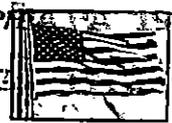
Sincerely,

A handwritten signature in black ink, appearing to be "John P. [unclear]", written in a cursive style.

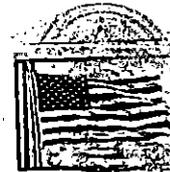
Jose Ortiz
1463 Meadowview Dr
Pottstown, PA 19464

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9 DEC 2023



FOREVER / USA



FOREVER / USA



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ROSEMARY CHIAVETTA
SECRETARY
PA Public Utility Commission
400 North Street
2nd Floor
Harrisburg, PA 17120

17120-009399

