

**From:** Darcy Jones <darcyoj@gmail.com>  
**Sent:** Tuesday, October 24, 2023 9:14 AM  
**To:** Vero, Eranda <evero@pa.gov>; ra-pcbcsfaxpc2@pa.gov  
**Subject:** Fwd: [External] Fwd: PA PUC eServe Notice

You don't often get email from [darcyoj@gmail.com](mailto:darcyoj@gmail.com). [Learn why this is important](#)

Good morning. I am trying to formally withdraw from this complaint and I want to do it properly. My neighbors are all starting to file theirs and we are hoping to file together because we have our state's representative's office involved now. Since last Thursday, I've called the PUC multiple times to find out how to do this. They keep directing me to the Secretary's Bureau. I called the Secretary's Bureau and left a voicemail on Thursday 10/19. I also emailed Ariel Wolf on Friday 10/20 (see chain below). Apparently she forwarded my voice mail to the Office of Administrative Law. I've still not heard from them. According to the docket, Judy Eranda Vero is assigned to my case. Could you please tell me how I can withdraw this complaint and have the ability to resubmit at a later date?

Darcy Jones  
484-883-0830  
Docket C-2023-3041906

----- Forwarded message -----

**From:** Darcy Jones <darcyoj@gmail.com>  
**Date:** Mon, Oct 23, 2023 at 12:17 PM  
**Subject:** Fwd: [External] Fwd: PA PUC eServe Notice  
**To:** Ariel Wolf <[awolf@pa.gov](mailto:awolf@pa.gov)>

Hi Ariel. I still haven't heard back from the Office of Administrative Law. Is there someone specific I can email or call? I believe you said you forwarded my voicemail to them last week.

Thanks,  
Darcy Jones

Sent from my iPhone

Begin forwarded message:

**From:** Darcy Jones <darcyoj@gmail.com>  
**Date:** October 20, 2023 at 11:58:26 AM EDT  
**To:** "Wolf, Ariel" <[awolf@pa.gov](mailto:awolf@pa.gov)>  
**Subject:** Re: [External] Fwd: PA PUC eServe Notice

Thank you for your quick reply I did call the Judge's office yesterday. Is that the same as Office of Administrative Law? Because the judges office said I had to contact The Secretary's Bureau. And another call I made this morning they gave me your email and said I had to go through the Secretary's Bureau.

Sent from my iPhone

On Oct 20, 2023, at 11:37 AM, Wolf, Ariel <[awolf@pa.gov](mailto:awolf@pa.gov)> wrote:

Hello,

The Office of Administrative Law Judge would actually be the best area to answer your question, I had already forwarded your voicemail to them and they should get back to you soon.

Thank you,

Ariel Wolf

Legal Assistant Supervisor

PA Public Utility Commission

Secretary's Bureau

[awolf@pa.gov](mailto:awolf@pa.gov)

**From:** Darcy Jones <[darcyoj@gmail.com](mailto:darcyoj@gmail.com)>

**Sent:** Friday, October 20, 2023 11:24 AM

**To:** Wolf, Ariel <[awolf@pa.gov](mailto:awolf@pa.gov)>

**Subject:** [External] Fwd: PA PUC eServe Notice

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Hello Ariel. I was given your name by 2 people with the PUC that you maybe able to help me. I would like to drop this formal complaint. I cannot afford a lawyer to help me go against Peco. Since I was just trying to get insurance deductible back, it just doesn't seem worth it to hire a lawyer. I also don't feel that I'm capable to represent myself against Peco's big in house lawyers. They would eat me alive if you know what I mean. Most of my neighbors are now starting to file formal complaints and I'm hoping if there are enough of them, the PUC will realize there is a problem and Peco is at fault. We also have our state representative involved.

So I would like to withdraw this complaint with hopes that our neighbors will be able to file a joint complaint one day. Could you please instruct me how to do this and where to send the letter?

Thank you,

Darcy Jones

484-883-0830

----- Forwarded message -----

From: <[RA-PCESERVE@pa.gov](mailto:RA-PCESERVE@pa.gov)>

Date: Thu, Oct 19, 2023 at 1:21 PM

Subject: PA PUC eServe Notice

To: <[darcyjoj@gmail.com](mailto:darcyjoj@gmail.com)>

Dear Darcy Jones,

A(n) **Hearing Notice** has been served in this proceeding. This document is docketed as **C-2023-3041906**.

You may view this document at

[C-2023-3041906 Initial Telephonic Hearing Notice](#)

You are receiving this email because you are a(n) **Complainant** for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

Thank You,  
Public Utility Commission  
Commonwealth of Pennsylvania

*\* Please do not respond to this automatically generated email.*

*PUC has recently updated E-Service delivery E-Mail address to [RA-PCESERVE@pa.gov](mailto:RA-PCESERVE@pa.gov). Please update your Address book and/or E-Mail rules accordingly.*