

**PENNSYLVANIA  
PUBLIC UTILITY COMMISSION  
Harrisburg, PA 17105-3265**

Public Meeting held January 18, 2024

Commissioners Present:

Stephen M. DeFrank, Chairman  
Kimberly Barrow, Vice Chair, Statement, Dissenting In Part  
Ralph V. Yanora  
Kathryn L. Zerfuss  
John F. Coleman, Jr.

Kimberly Able	:	
	:	
v.	:	C-2023-3040239
	:	
West Penn Power Company	:	

**ORDER**

BY THE COMMISSION:

We adopt as our action the Initial Decision of Administrative Law Judge Mary D. Long dated November 21, 2023;

THEREFORE,

IT IS ORDERED:

1. That the complaint of Kimberly Able in Kimberly Able v. West Penn Power Company, Docket C-202303040239, is dismissed, with prejudice.

2. That commencing with the next billing period subsequent to the Commission's Final Order in this proceeding, Kimberly Able shall pay to West Penn Power Company, by cash, certified check, or money order, her account balance.

3. That if Kimberly Able fails to comply with the terms of this Order, West Penn Power Company is hereby authorized to suspend or terminate service upon compliance with all applicable tariff and regulatory requirements, and take any other action permitted by law.

4. That Kimberly Able is precluded from filing further formal or informal complaints with the Commission regarding the current balance on her account for electric service rendered by West Penn Power Company, until all arrearages are paid in full and that no complaint pertaining to such arrearages shall be accepted for filing by the Commission's Secretary's Bureau.

5. That the Commission's Bureau of Consumer Services and the Secretary for the Commission reject any further complaints, either informal or formal, by Kimberly Able against West Penn Power Company, on the arrearages for electric service rendered by West Penn Power Company until all the arrearages are paid in full.

6. That West Penn Power Company shall file a notice with the Commission, with a copy to all Parties to this proceeding, at Docket No. C-2023-3040239, within seven (7) days of the date that Kimberly Able's arrearages are paid in full.

7. That a copy of this Opinion and Order shall be served upon the Commission's Bureau of Consumer Services and the Secretary's Bureau.

8. That upon the filing of the notice required in Ordering Paragraph No.6 above, the Secretary's Bureau shall mark Docket No. C-2023-3040239 closed.

BY THE COMMISSION,

A handwritten signature in black ink, appearing to read "Rosemary Chiavetta". The signature is written in a cursive style with a large initial "R".

Rosemary Chiavetta  
Secretary

(SEAL)

ORDER ADOPTED: January 18, 2024

ORDER ENTERED: January 18, 2024