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January 24, 2024

By Electronic Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street – Second Floor North
Harrisburg, PA 17120

RE: Community Utilities of Pennsylvania Inc. Water Division;
Docket No. R-2021-3025206

Community Utilities of Pennsylvania Inc. Wastewater Division;
Docket No. R-2021-3025207

**COMMUNITY UTILITIES OF PENNSYLVANIA INC. WATER DIVISION
COMPLIANCE FILING – LOW INCOME QUARTERLY UPDATE FOR
FOURTH QUARTER 2023**

Dear Secretary Chiavetta:

Pursuant to the Commission-approved settlement at the above referenced docket, CUPA is submitting this quarterly report regarding its low income pilot program for water customers.

CUPA has had 72 unique customers request participation in the program. CUPA has contracted with Dollar Energy for administration of eligibility determinations for the program. CUPA has submitted the list of low-income applicants to Dollar Energy. Dollar Energy is continuing to review applicants for eligibility and uses 3 methods of communication (phone call, letter, and email). To date, Dollar Energy has received 16 responses from the applicants, with 9 being ineligible due to over-income (above 100% FPIG).

Dollar Energy has confirmed 7 applicants as eligible. These customers are being billed at the low-income rate. The total consumption for these customers in the fourth quarter 2023 is 105,431 gallons. The associated revenue surplus attributable to low-income rates participation from February 2022 through December 2023 is \$162,417.

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Thank you for your attention to this matter. If you have any questions, please contact me at (717) 236-1300.

Very truly yours,

/s/ Whitney E. Snyder

Whitney E. Snyder (Attorney ID No. 316625)
Thomas J. Sniscak (Attorney ID No. 33891)

*Counsel for
Community Utilities of Pennsylvania Inc.*

WES/das

cc: Per Certificate of Service

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

BY ELECTRONIC MAIL ONLY

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/s/ Whitney E. Snyder
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Thomas J. Sniscak

Dated this 24th day of January, 2024.