
Shawn Johnson,
v.
Philadelphia Gas Works

Docket No.:
C-2023-3044091

Initial Call-In
Telephonic

Pages 1 - 40

Judge's Chambers
State Office Building
801 Market Street
Philadelphia, PA

Wednesday, January 24, 2024
Commencing at 10:03 a.m.

INDEX TO EXHIBITS

Docket No. C-2023-3044091

Hearing Date: January 24, 2024

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
PGW Exhibit 1	28	38
Service Agreement Statement from 10/27/21 to 01/16/24		
PGW Exhibit 2	28	38
Payment Arrangement History		
PGW Exhibit 3	28	38

Opening and Closing Formal Records

Specific Service Agreement Statement of Account SA- [REDACTED] 71

Customer Name	From Date	To Date			
SHAWN JOHNSON	10/27/2021	1/16/2024			
Service Address	Account Number	S A Number	Meter	Rate/Class	
3813 N 19TH ST Apt 1F PHIL, PA 191403511	[REDACTED] 27	[REDACTED] 71	1896008	GS	

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
11/2/2021	LPC									\$46.93	\$3,472.67	\$3,472.67
11/2/2021	BILL	2810	R	29	9	0.31	79		11/29/2021	\$30.34	\$3,503.01	\$3,503.01
12/3/2021	LPC									\$47.39	\$3,550.40	\$3,550.40
12/3/2021	BILL	2970	R	33	160	4.85	572		12/29/2021	\$246.88	\$3,797.28	\$3,797.28
1/6/2022	LPC									\$51.09	\$3,848.37	\$3,848.37
1/6/2022	BILL	3136	R	34	166	4.88	678		2/1/2022	\$317.56	\$4,165.93	\$4,165.93
2/4/2022	LPC									\$55.85	\$4,221.78	\$4,221.78
2/4/2022	BILL	3366	R	29	230	7.93	973		3/2/2022	\$384.44	\$4,606.22	\$4,606.22
3/5/2022	LPC									\$61.62	\$4,667.84	\$4,667.84
3/5/2022	BILL	3551	R	29	185	6.38	698		3/29/2022	\$339.47	\$5,007.31	\$5,007.31
4/5/2022	LPC									\$66.71	\$5,074.02	\$5,074.02
4/5/2022	BILL	3674	R	29	123	4.24	473		4/29/2022	\$229.17	\$5,303.19	\$5,303.19
5/5/2022	LPC									\$70.15	\$5,373.34	\$5,373.34
5/5/2022	BILL	3753	R	32	79	2.47	327		5/31/2022	\$138.15	\$5,511.49	\$5,511.49
6/3/2022	LPC									\$72.22	\$5,583.71	\$5,583.71
6/3/2022	BILL	3772	R	29	19	0.66	49		6/29/2022	\$51.02	\$5,634.73	\$5,634.73
7/2/2022	BILL	3781	R	29	9	0.31	0		7/27/2022	\$33.89	\$5,668.62	\$5,668.62
7/24/2022	PAY							Check		(\$86.57)	\$5,582.05	\$5,582.05

8/3/2022	LPC									\$72.20	\$5,654.25	\$5,654.25	
8/3/2022	BILL	3789	R	32	8	0.25	0			8/26/2022	\$31.89	\$5,686.14	\$5,686.14
9/1/2022	LPC										\$72.68	\$5,758.82	\$5,758.82
9/1/2022	BILL	3795	R	29	6	0.21	0			9/27/2022	\$27.92	\$5,786.74	\$5,786.74
9/13/2022	PAY								Check		(\$140.20)	\$5,646.54	\$5,646.54
9/17/2022	CANP										\$140.20	\$5,786.74	\$5,786.74
9/21/2022	PAY								Check		(\$140.20)	\$5,646.54	\$5,646.54
10/1/2022	LPC										\$70.99	\$5,717.53	\$5,717.53
10/1/2022	BILL	3803	R	30	8	0.27	14			10/25/2022	\$31.46	\$5,748.99	\$5,748.99
10/4/2022	PAY								Check		(\$500.00)	\$5,248.99	\$5,248.99
10/17/2022	PAY								Check		(\$554.00)	\$4,694.99	\$4,694.99
10/19/2022	PAY								Check		(\$997.48)	\$3,697.51	\$3,697.51
10/22/2022	CANP										\$554.00	\$4,251.51	\$4,251.51
10/22/2022	PAYCAN										\$0.00	\$4,251.51	\$4,251.51
10/22/2022	NSFCHA										\$20.00	\$4,271.51	\$4,271.51
11/1/2022	BILL	3816	R	29	13	0.45	209			11/28/2022	\$40.62	\$4,312.13	\$4,312.13
12/1/2022	BILL	3875	R	32	59	1.84	444			12/28/2022	\$135.35	\$4,447.48	\$4,447.48
12/31/2022	LPC										\$53.00	\$4,500.48	\$4,500.48
12/31/2022	BILL	4035	R	30	160	5.33	816			1/26/2023	\$305.70	\$4,806.18	\$4,806.18
2/1/2023	LPC										\$57.58	\$4,863.76	\$4,863.76
2/1/2023	BILL	4196	R	32	161	5.03	678			2/27/2023	\$364.36	\$5,228.12	\$5,228.12
3/1/2023	LPC										\$63.05	\$5,291.17	\$5,291.17
3/1/2023	BILL	4336	R	28	140	5	617			3/24/2023	\$304.44	\$5,595.61	\$5,595.61
3/31/2023	LPC										\$67.61	\$5,663.22	\$5,663.22
3/31/2023	BILL	4471	R	30	135	4.5	592			4/26/2023	\$227.58	\$5,890.80	\$5,890.80
4/6/2023	PAY								Cash		(\$372.00)	\$5,518.80	\$5,518.80
4/19/2023	BPTOCG										\$123.23	\$5,642.03	\$5,642.03
5/2/2023	BILL	4501	R	30	30	1	244			5/25/2023	\$66.82	\$5,708.85	\$5,708.85
6/1/2023	BILL	4531	R	32	30	0.94	123			6/27/2023	\$61.23	\$5,770.08	\$5,770.08
6/30/2023	LPC										\$69.22	\$5,839.30	\$5,839.30

6/30/2023	BILL	4537	R	29	6	0.21	3		7/26/2023	\$24.20	\$5,863.50	\$5,863.50
8/1/2023	LPC									\$69.58	\$5,933.08	\$5,933.08
8/1/2023	BILL	4543	R	30	6	0.2	0		8/24/2023	\$24.17	\$5,957.25	\$5,957.25
8/30/2023	LPC									\$69.94	\$6,027.19	\$6,027.19
8/30/2023	BILL	4549	R	31	6	0.19	0		9/25/2023	\$24.17	\$6,051.36	\$6,051.36
9/10/2023	PAY							Cash		(\$200.00)	\$5,851.36	\$5,851.36
9/30/2023	BILL	4557	R	29	8	0.28	11		10/24/2023	\$26.79	\$5,878.15	\$5,878.15
10/16/2023	PAY							Cash		(\$123.23)	\$5,754.92	\$5,754.92
12/5/2023	PAY							Check		(\$495.42)	\$5,259.50	\$5,259.50

Specific Service Agreement Statement of Account SA- [REDACTED] 00

Customer Name	From Date	To Date		
SHAWN JOHNSON	10/27/2021	1/16/2024		
Service Address	Account Number	S A Number	Meter	Rate/Class
3813 N 19TH ST Apt 1F PHIL, PA 191403511	[REDACTED] 27	[REDACTED] 00	1896008	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
11/2/2021	LPC									\$1.84	\$136.11	\$136.11
12/3/2021	LPC									\$1.84	\$137.95	\$137.95
1/6/2022	LPC									\$1.84	\$139.79	\$139.79
2/4/2022	LPC									\$1.84	\$141.63	\$141.63
3/5/2022	LPC									\$1.84	\$143.47	\$143.47
4/5/2022	LPC									\$1.84	\$145.31	\$145.31
5/5/2022	LPC									\$1.84	\$147.15	\$147.15
6/3/2022	LPC									\$1.84	\$148.99	\$148.99
7/2/2022	LPC									\$1.84	\$150.83	\$150.83
7/24/2022	PAY							Check		(\$63.43)	\$87.40	\$87.40
8/3/2022	LPC									\$0.89	\$88.29	\$88.29
9/1/2022	LPC									\$0.89	\$89.18	\$89.18
9/13/2022	PAY							Check		(\$59.80)	\$29.38	\$29.38
9/17/2022	CANP									\$59.80	\$89.18	\$89.18
9/17/2022	PAYCAN									\$0.00	\$89.18	\$89.18
9/17/2022	NSFCHA									\$20.00	\$109.18	\$109.18
9/21/2022	PAY							Check		(\$59.80)	\$49.38	\$49.38
10/19/2022	PAY							Check		(\$2.52)	\$46.86	\$46.86
12/31/2022	LPC									\$0.30	\$47.16	\$47.16
2/1/2023	LPC									\$0.30	\$47.46	\$47.46

3/1/2023	LPC		\$0.30	\$47.76	\$47.76
3/31/2023	LPC		\$0.30	\$48.06	\$48.06
6/30/2023	LPC		\$0.30	\$48.36	\$48.36
8/1/2023	LPC		\$0.30	\$48.66	\$48.66
8/30/2023	LPC		\$0.30	\$48.96	\$48.96
12/5/2023	PAY	Check	(\$4.58)	\$44.38	\$44.38

Search For Negotiated Payment Arrangement

Search Criteria
Account: [REDACTED] 27 Johnson, Shawn K.
From Date: 01/16/2024

Date	Seq	Status	Comments
04/19/2023	1	Broken	
10/19/2022	1	Broken	
05/07/2021	1	Broken	
09/27/2019	1	Broken	BCS: 3731967
04/25/2019	1	Broken	
10/29/2018	1	Broken	
07/05/2018	1	Broken	
10/05/2015	1	Broken	

10 record(s) found.

Search For Negotiated Payment Arrangement

Search Criteria
Account: [REDACTED] 27 Johnson, Shawn K.
From Date: 01/16/2024

Date	Seq	Status	Comments
09/27/2019	1	Broken	BCS: 3731967
04/25/2019	1	Broken	
10/29/2018	1	Broken	
07/05/2018	1	Broken	
10/05/2015	1	Broken	
05/12/2015	1	Broken	
04/24/2015	1	Canceled	

10 record(s) found.

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3731967
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: ■66
Company Type: GAS TRANSPORTER
Customer First Name: SHAWN
Customer Middle Initial:
Customer Last Name: JOHNSON
Customer Account Number: ■■■■■27
Customer Home Phone w/ Area Code:
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 3813 N 19TH STREET
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19140
Customer Service Address 4-Zip:
Customer Family Adults: 2
Customer Family Children: 0
Customer Family Age:
Gross Income

Source	Income Amount
A1 WAGES	1083.33
A2 NA	0

Date Open: 2019-09-05
Reason For Contact: OFF - SERVICE IS TERMINATED/SUSPENDED - DISPUTE (#76)
Term Date: 2019-09-05

Business Name:

Case Problem:

Company Position:

09/05/2019 PAY \$800.00 TO RESTORE SERVICE.

Related Information:

OFF. CUSTOMER IS ON A PROGRAM BUT UNSURE WHAT PROGRAM. - RELIEF SOUGHT - RESTORE SERVICE AND PAR THE CELL PHONE NUMBER [REDACTED] HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:

Hot Issue:

Case Origin:

TELEPHONE

Prior Case Number:

Universal Service:

Y

Arrearage:

800

BCS Investigator First Name:

BCS

BCS Investigator Last Name:

CASE POOL

BCS Investigator Phone w/ Area Code:

[REDACTED]

BCSIntaker First Name:

ANGIE

BCSIntaker Last Name:

ZEPP

Number Of Time Send:

1

Number Of Time Faxed:

0

Number Of Time Faxed:


[REDACTED]

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3731967
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: ■ 66
Company Type: GAS TRANSPORTER
Customer First Name: SHAWN
Customer Middle Initial:
Customer Last Name: JOHNSON
Account Number: ■ 27
Service Address 1: 3813 N 19TH STREET
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19140
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 692.80
Date Closed: 2019-09-10
Resolution: DECISION ISSUED: CUSTOMER IS ELIGIBLE FOR A PUC PAR FOR GOOD FAITH PAYMENTS TOTALING 809.00: LEVEL 1, CUST MUST PAY 15.00 + RECONNECT FEE 123.00 = 138.00 TO RESTORE. THEN, WITH THE FIRST BILL, BUDGET 81.00 + 15.00 = 96.00 PER MONTH TO MAINTAIN SERVICE. WAIVE LPCS.
Balance Date: 2019-09-09
Service Restored Pay: 138.00
Service Continue Amount: 0.00
Service Continue Date:
Terms: WITH FIRST BILL
Special Budget Amount: 96.00
Regular Budget Amount: 81.00
Arrears Payment Plus: 15.00

FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription: GOOD FAITH SHOWN, BCS SETS PAR.
HeadDate: 2019-09-11
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: BRANDI
BCS Investigator Last Name: BARRICK
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number:	3845424
Company Name:	PGW (PHILA. GAS WORKS (NGDC))
Company Code:	█66
Company Type	GAS TRANSPORTER
Customer First Name:	SHAWN
Customer Middle Initial:	
Customer Last Name:	JOHNSON
Customer Account Number:	█27
Customer Home Phone w/ Area Code:	
Customer Work Phone w/ Area Code:	
Customer Service Class:	RESIDENTIAL
Customer Mail Address 1:	
Customer Mail Address 2:	
Customer Mail Address City:	
Customer Mail Address State:	
Customer Mail Address Zip:	
Customer Mail Address 4-Zip:	
Customer Service Address 1:	3813 N 19TH ST
Customer Service Address 2:	
Customer Service Address City:	PHILADELPHIA
Customer Service Address State:	PA
Customer Service Address Zip:	19140
Customer Service Address 4-Zip:	
Customer Family Adults:	1
Customer Family Children:	0
Customer Family Age:	
Gross Income	
Source	Income Amount
A1 WAGES	1690
Date Open:	2022-06-17
Reason For Contact:	ON - PAR NEEDED (# 61)
Term Date:	2022-06-21
Business Name:	
Case Problem:	
Company Position:	06/17/2022 PAY \$ 2000S TO MAINTAIN THE SERVICE.

Related Information:

61 – PAYMENT ARRANGEMENT REQUEST. - RELIEF
SOUGHT - PAR THE CELL PHONE NUMBER [REDACTED]
HAS BEEN ALLOWED TO BE SHARED. THE EMAIL
ADDRESS [REDACTED] HAS BEEN
ALLOWED TO BE SHARED.

Case Misc Info:**Hot Issue:****Case Origin:**

TELEPHONE

Prior Case Number:

3731967

Universal Service:

Y

Arrearage:

5658.64

BCS Investigator First Name:

BCS

BCS Investigator Last Name:

CASE POOL

BCS Investigator Phone w/ Area Code: [REDACTED]**BCSIntaker First Name:**

IVAN

BCSIntaker Last Name:

LIM

Number Of Time Send:

1

Number Of Time Faxed:

0

Number Of Time Faxed: [REDACTED]

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3845424
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: ■66
Company Type: GAS TRANSPORTER
Customer First Name: SHAWN
Customer Middle Initial:
Customer Last Name: JOHNSON
Account Number: ■■■■■27
Service Address 1: 3813 N 19TH ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19140
Service Zip 4:
Decision Issue: N
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 5819.45
Date Closed: 2022-07-15
Resolution: DISMISSAL LETTER ISSUED: CASE DISMISSED PER 1405 D
CUSTOMER HAS NOT SATISFIED THE PRIOR PUC PAR
BCS#3731967
Balance Date: 2022-07-15
Service Restored Pay: 0.00
Service Continue Amount: 2046.00
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 195.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00

LetterDescription:
HeadDate: 2022-07-15
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: ALISHIA
BCS Investigator Last Name: SNYDER
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: [REDACTED]

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3945532
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: ■ 66
Company Type: GAS TRANSPORTER
Customer First Name: SHAWN
Customer Middle Initial:
Customer Last Name: JOHNSON
Customer Account Number: ■■■■■ 88
**Customer Home Phone w/
Area Code:**
**Customer Work Phone w/
Area Code:**
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 3813 N 19TH ST
Customer Service Address 2:
**Customer Service Address
City:** PHILADELPHIA
**Customer Service Address
State:** PA
**Customer Service Address
Zip:** 19140
**Customer Service Address 4-
Zip:**
Customer Family Adults: 1
Customer Family Children: 0
Customer Family Age:
Gross Income
Source **Income Amount**
WGS 3466.67
Date Open: 2023-09-28

Reason For Contact: STRAIGHT OFF- SVC TERMINATED/SUSPENDED-NO DISPUTE-
PAR NEEDED (# 82)

Term Date: 2023-09-26

Business Name:

Case Problem:

Company Position: 09/26/2023 CUSTOMER MUST PAY 1900.00

Related Information: CUSTOMER SEEKING ASSISTANCE TO RESTORE. THE CELL
PHONE NUMBER [REDACTED] HAS BEEN ALLOWED TO BE
SHARED. THE EMAIL ADDRESS [REDACTED] HAS
BEEN ALLOWED TO BE SHARED.

Case Misc Info:

Hot Issue:

Case Origin: TELEPHONE

Prior Case Number: 3845424

Universal Service: N

Arrearage: 1900

BCS Investigator First Name: BCS

BCS Investigator Last Name: CASE POOL

**BCS Investigator Phone w/
Area Code:** [REDACTED]

BCSIntaker First Name: DORIN

BCSIntaker Last Name: COLLINS

Number Of Time Send: 1

Number Of Time Faxed: 0

Number Of Time Faxed: [REDACTED]

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3945532
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: ■66
Company Type: GAS TRANSPORTER
Customer First Name: SHAWN
Customer Middle Initial:
Customer Last Name: JOHNSON
Account Number: ■■■■■27
Service Address 1: 3813 N 19TH ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19140
Service Zip 4:
Decision Issue: N
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 5900.32
Date Closed: 2023-09-29
Resolution: CASE DISMISSED PER 1405D. CUSTOMER HAS PRIOR PUC PAR NOT SATISFIED.
Balance Date: 2023-09-29
Service Restored Pay: 6124.55
Service Continue Amount: 0.00
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 101.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription:

HeadDate: 2023-09-29
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: BRYAN
BCS Investigator Last Name: KAUFFMAN
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: [REDACTED]