

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

JUSTIN LEWIS : DOCKET NO.
: F-2023-3043317

v. :

DUQUESNE LIGHT COMPANY :

Initial Call In Telephonic Hearing :

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Judge's Chambers
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Wednesday, January 10, 2024
Commencing at 10:07 a.m.

BEFORE:

JOHN COOGAN, ADMINISTRATIVE LAW JUDGE

REPORTER:

TIFFANY L. MAST

APPEARANCES:

MICHAEL A. GRUIN, ESQ.
DUQUESNE LIGHT COMPANY
111 North 6th Street
Reading, PA 19601
610.478.2216
michael.gruin@stevenslee.com

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KARASCH & ASSOCIATES (800) 621-5689

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COMPLAINANT: IDENTIFIED/ADMITTED

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RESPONDENT: IDENTIFIED/ADMITTED

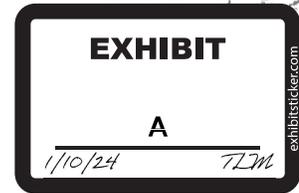
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EXHIBIT A

fax. 412-393-6040

REQUEST FOR CONTINUANCE OF SERVICE



In reply to your recent request, in order for Duquesne Light Company to put the electric service in your name between tenants, we must ask that you complete the form below and return it to us in the enclosed postage paid envelope.

Justin R. Lewis (Name of Landlord)
 _____ (Ein/Tin/Social Security Number)
 _____ - 0370 (Daytime Telephone Number)
50 N. Park Rd. 1st Fl. (Mailing Address with Street Number)
Pittsburgh, PA 15229 (City, State, Zip)

*** Service Address (Rental Property) Please Print

50 N. Park Rd. 2nd Fl. Pittsburgh, PA 15229

Service Address (1) include Zip Code

Service Address (2)

Service Address (3)

Service Address (4)

Service Address (5)

*** If the premise contains more than one unit, please specify apartment or floor designation.

The undersigned accepts responsibility for payment of the service bills at the above address (es) during periods of vacancy. The undersigned agrees to notify Duquesne Light Company at 1-888-393-7100 in the event any of the above information changes.

This agreement shall remain in effect until the undersigned provides written notification notice of the undersigned's intent to cancel this agreement to Duquesne Light Company.

****This agreement is void when a tenant's service is shut off for non-pay. You will need to contact us to establish service in this instance.

Signature of Landlord: [Signature] Date: 4-13-11

EXHIBIT A

50 N. Park Rd. 1st Fl. (Mailing Address with Street Number)
Pittsburgh, PA 15229 (City, State, Zip)

*** Service Address Please Print
(Rental Property)

50 N. Park Rd. 2nd Fl. Pittsburgh, PA 15229
Service Address (1) include Zip Code

Service Address (2)

Service Address (3)

Service Address (4)

Service Address (5)

*** If the premise contains more than one unit, please specify apartment or floor designation.

The undersigned accepts responsibility for payment of the service bills at the above address (es) during periods of vacancy. The undersigned agrees to notify Duquesne Light Company at 1-888-393-7100 in the event any of the above information changes.

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*****This agreement is void when a tenant's service is shut off for non-pay. You will need to contact us to establish service in this instance.

Signature of Landlord:  Date: 4-13-11

TRANSMISSION COMPLETED

TX/RX NO. 0058

DESTINATION NUMBER 6042

DESTINATION ID

ST. TIME 04/13 19:21

COMMUNICATION TIME 00:18

PAGES SENT 1

RESULT OK

*** TX REPORT ***

EXHIBIT B



www.duquesnelight.com
1-412-393-7100

Customer Name and Service Address:
JUSTIN LEWIS
50 NORTH PARK RD FLR 2
PITTSBURGH, PA 15229-1813

Account Number [REDACTED]-248-004

Rate: RS-Residential Service

Date Prepared: 07/15/11

Meter Reading Usage Information			Summary		
Next Scheduled Meter Reading Date: July 22, 2011			Prior Billing Information		
Meter Read Information for Meter Number: [REDACTED]			Amount of Last Bill	\$103.20	
Present: Jul 15, 2011 - Actual	4983		Payment(s) Received as of 07/05/11	<u>-103.20</u>	
Prior: Jun 22, 2011 - Actual	4964		Total Amount Owed From Your Last Bill	\$0.0	
Difference	19		DLC Basic Service Charges	41.7	
Your Meter Multiplier	x 12		TOTAL ACCOUNT BALANCE PAYABLE TO DLC	<u>\$41.7</u>	
Total kWh Used	228		TOTAL BUDGET PAYMENT PLAN AMOUNT	\$41.75	
Electric Usage:			FINAL BILL		
Comparing Your Usage			See following pages for more detailed information.		
	Jul 10	Jul 11	Please contact us at 1-412-393-7100 with any billing questions before the due date on your bill.		
Avg. kWh Per Day	0	9	Help Our Neighbors. Give to the Dollar Energy Fund to help people without heat or light. Please add \$1.00 to your payment or make a monthly pledge at www.duquesnelight.com. Your gift is tax deductible.		
Avg. Temperature (F)	74	73	<div style="border: 2px solid black; padding: 5px; text-align: center;"> EXHIBIT B <i>1/10/24</i> <i>TLW</i> </div>		
YTD Usage (kWh)	0	828			
<ul style="list-style-type: none"> Your Average Usage for the past 3 months is 276 kWh. Total Usage for the past 3 months is 828 kWh. For comparison to other electric suppliers--your supply/generation and transmission Price to Compare is 9.33 cents/kWh. 					
Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge after Aug 8, 2011	Payment Due	FINAL BILL	
\$2.36	\$5.38	\$0.00	Aug 8, 2011	Amount Due	
				\$41.75	

Understanding Your Bill

Actual Meter Reading – A reading we take from your meter. We read over 99% of our meters each month.

Basic Service – The three charges for supply, transmission and distribution that all customers must pay to retain electric service.

Customer Charge – A monthly charge on your bill that includes our costs for meter reading, customer billing, service equipment, implementation of advanced metering technology and other expenses. We have these expenses even in months that you may not use electricity. The advanced metering technology and related infrastructure will provide, in the next several years, the ability for features such as two-way communication, hourly usage information and electric-price information.

Distribution – The local wires, transformers, substations and other equipment used to distribute and deliver electricity to end-use consumers from high-voltage transmission lines.

Distribution Charges – Charges for the use of local wires and other equipment that deliver electricity to consumers and for energy efficiency programs that conserve energy and reduce demand.

Electric Distribution Company (EDC) – The company that owns the power lines and equipment necessary to deliver purchased electricity to the customer.

Estimated Meter Reading – Amount of electricity we determine that you may have used during the month, based on your prior electric use and weather conditions. We send you an estimated bill for the months when we have not read your meter.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. The amount of electricity used by 10 100-watt light bulbs left on for one hour. Consumers are charged for electricity in cents per kilowatt-hour.

Multiplier – A number we use to convert the difference between your meter readings to kilowatt-hours and to show your actual electric usage. Most residential meters have a multiplier of 12.

Non-Basic / Special Charges – Any category of service not related to basic service (supply, transmission and distribution charges).

Supplier (Electricity Supplier) – A person or corporation, generator, broker, marketer, aggregator or any other entity that sells electricity to customers using the transmission or distribution facilities of an electric distribution company (EDC).

Supply/Generation – Production of electricity from a power plant.

Supply/Generation Charges – Charges for production of electricity.

Special Services

Customer Protection Plan – An injury, illness or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light past-due notice to a person of your choice.

Employee I.D. Program – All Duquesne Light employees have a photo-identification card. For your protection, ask to see it!

Customer Assistance Program – Duquesne Light may be able to help you reduce your bills, arrange an affordable payment or provide information on cash grants, household budgeting or financial counseling. Our goal is to help eligible customers maintain their electric service. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

Billing and Payment Conveniences

e-Bill service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com.

Automatic Bill Payment (ElectriCheck) – our free service to have your bill payment automatically deducted from your bank account on the due date of the bill. You can sign up at www.duquesnelight.com.

Schedule an On-line Payment – a free service to have your payment deducted from your bank account on the date you choose.

Make a One-Time Payment – credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

Budget Payment Plan – helps you level out your monthly payments -- see page 3 for more information.

U.S. Mail – use the payment coupon and envelope we provide to return your payment to us.

How to Reach Us

Visit our Web site at: www.duquesnelight.com

Call us for: General information: 1-888-393-7100 or 1-412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 1-412-393-7100

Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1830

EXHIBIT B



Customer Name and Service Address:

JUSTIN LEWIS
50 NORTH PARK RD FLR 2
PITTSBURGH, PA 15229-1813

Account Number	██████████-248-004
Rate: RS-Residential Service	

Duquesne Light Company Information	Duquesne Light Company Basic Service Charges																											
<p>Important Information: A change in the Transmission rate and the Customer Charge (reflecting Consumer Education expenses) that went into effect 6/1, will increase the overall monthly bill of an average residential customer (using 600 kWh) who purchases electric generation from DLC by about \$3 or 3%.</p> <p>Important Information: A change in the Customer Charge (reflecting Smart Meter expenses) that went into effect 7/1, will increase the overall monthly bill of an average residential customer (using 600 kWh) by an additional \$0.14 or .1%.</p> <p>Watt Choices: Duquesne Light's WATT CHOICES offers a variety of energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.</p> <p>Need to call us? Moving? Billing Questions? For quicker access, call us Tuesday, Wednesday or Thursday afternoons.</p> <p>NOTE: The current billing period is not equal to one month; therefore, the monthly customer charge and kilowatt-hour blocks when appropriate have been adjusted to reflect the billing period.</p>	<table border="0"> <tr> <td colspan="2">Current Charges</td> <td></td> </tr> <tr> <td>Customer Charge</td> <td></td> <td>5.89</td> </tr> <tr> <td>Supply</td> <td>228 kWh @ 7.8800¢</td> <td>17.92</td> </tr> <tr> <td>Transmission</td> <td>228 kWh @ 1.4583¢</td> <td>3.32</td> </tr> <tr> <td>Distribution</td> <td>228 kWh @ 5.2187¢</td> <td>11.90</td> </tr> <tr> <td>Pennsylvania Tax Adjustment</td> <td></td> <td>-0.01</td> </tr> <tr> <td>Sales Tax</td> <td></td> <td>2.73</td> </tr> <tr> <td>Total Current Charges</td> <td></td> <td>41.75</td> </tr> <tr> <td>Total DLC Basic Service Charges</td> <td></td> <td>\$41.75</td> </tr> </table>	Current Charges			Customer Charge		5.89	Supply	228 kWh @ 7.8800¢	17.92	Transmission	228 kWh @ 1.4583¢	3.32	Distribution	228 kWh @ 5.2187¢	11.90	Pennsylvania Tax Adjustment		-0.01	Sales Tax		2.73	Total Current Charges		41.75	Total DLC Basic Service Charges		\$41.75
Current Charges																												
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Sales Tax		2.73																										
Total Current Charges		41.75																										
Total DLC Basic Service Charges		\$41.75																										
General & Supplier Information	Supplier Charges																											
<ul style="list-style-type: none"> • Generation/Supply prices and charges are set by the electric generation supplier you have chosen. • The Public Utility Commission regulates distribution prices and services. • The Federal Energy Regulatory Commission regulates transmission prices and services. 	<p>Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.</p>																											

EXHIBIT B



Account Number	██████████ 248-004
Duquesne Light Non-Basic/Special Charges	

Duquesne Light Non-Basic Service / Special Charges

Currently you are not subscribing to any Non-Basic Services.

EXHIBIT C

COMMONWEALTH OF PENNSYLVANIA
COUNTY OF: ALLEGHENY

ORDER FOR POSSESSION,
RETURN AND NOTICE

Mag. Dist. No.: 05-2-02

MDJ Name: Hon. RICHARD G. OPIELA

Address: 439 PERRY HIGHWAY
PITTSBURGH, PA

Telephone: (412) 931-3205 15229-0000

PLAINTIFF: NAME and ADDRESS

LEWIS, JUSTIN ROBERT
50 NORTH PARK ROAD
1ST FLOOR
PITTSBURGH, PA 15229

DEFENDANT: NAME and ADDRESS

TRAUB, GARY
50 NORTH PARK ROAD 2ND FL
PITTSBURGH, PA 15229

JUSTIN R. LEWIS
50 NORTH PARK ROAD
1ST FLOOR
PITTSBURGH, PA 15229

Docket No.: LT-0000334-11
Date Filed: 8/05/11



Time Filed: 3:29PM
Date Order Filed: 9/07/11

RESIDENTIAL LEASE

Judgment Amount \$	7,400.00
Costs in Original LT Proceeding \$	176.00
Costs in this Proceeding \$	176.00 78.00
Attorney Fees \$	450.00
Total \$	8,102.00

EXHIBIT

C

1/10/24 TLM

TO THE MAGISTERIAL DISTRICT JUDGE: The above named plaintiff, having obtained a judgment for possession of real property located at:

Address if any: 50 North Park Road, Pittsburgh, PA 15229
Requests that you issue an ORDER FOR POSSESSION for such property.
Date: 9/7/11 Plaintiff: _____ (Signature on File)

ORDER FOR POSSESSION

To: DOUGLAS J RENZELMAN (Sheriff or Certified Constable)
You are hereby directed to deliver actual possession to plaintiff, or his agent, of real property located at (Give location and/or address): _____

Date: 9/8/11 Time: 2:45 P Magisterial District Judge
Date: _____ Time: _____ Sheriff or Certified Constable

RETURN

Defendant (Name): _____
 Adult person in charge (Name): _____

Served with copy of ORDER FOR POSSESSION and served with NOTICE TO VACATE on (Date of service): _____
at (Location and Address): _____

Since none of the above found, served by posting a copy of the complaint conspicuously on the premises at (Date): 9/8/11 (Time): 3:10 PM

Order satisfied by payment of rent in arrears and costs Amount Paid \$ _____
 Premises vacated without forcible entry and ejection

Distribution	
\$ _____	To _____

Forcible entry and ejection (Date): _____
(Time): _____

Returned within five business days following delivery of possession to plaintiff or satisfaction by payment of rent in arrears and costs.

Expenses and fees of sheriff or certified constable \$ _____

(Signature of Sheriff or Certified Constable)

(Print Name and Title)

NOTICE TO DEFENDANT TO VACATE

If you, and all the occupants of this property not authorized by the owner to be present thereon, do not vacate this property within ten (10) days after the (date of service) 8th day of September 2011, the law authorizes me to use, and I must use, such force as may be necessary to enter upon this property, by the breaking in of any door or otherwise, and to eject you and all unauthorized occupants. If necessary, eviction will commence on 9/20/11 after 12:01 AM.

At any time before actual delivery of the real property is made in execution of the Order for Possession, the defendant may, in a case for the recovery of possession solely because of failure to pay rent, satisfy the Order for Possession by paying to the executing officer the rent actually in arrears and the cost of the proceedings.

Complete if judgment of possession is based solely on failure to pay rent. Rent in Arrears \$ 1200 Costs \$ 100

EXHIBIT D



www.duquesnelight.com
1-412-393-7100

Customer Name and Service Address:
JUSTIN R LEWIS
50 NORTH PARK RD FLR 2
PITTSBURGH, PA 15229-1813

Account Number	██████████-797-003
Rate:	RS-Residential Service
Date Prepared:	10/24/11

Meter Reading Usage Information			Summary		
Next Scheduled Meter Reading Date: November 22, 2011			Prior Billing Information		
Meter Read Information for Meter Number: ██████████			Amount of Last Bill	<u>\$0.00</u>	
Present:	Oct 21, 2011 - Actual	5063	Total Amount Owed From Your Last Bill	\$0.00	
Prior:	Sep 29, 2011 - Actual	5057	DLC Basic Service Charges	17.37	
	Difference	6	TOTAL ACCOUNT BALANCE PAYABLE TO DLC	<u>\$17.37</u>	
Your Meter Multiplier		x 12	TOTAL BUDGET PAYMENT PLAN AMOUNT	\$19.00	
Total kWh Used		72	ACTUAL METER READING BILL		
Electric Usage:			See following pages for more detailed information.		
Comparing Your Usage			Please contact us at 1-412-393-7100 with any billing questions before the due date on your bill.		
	Oct 10	Oct 11	Help Our Neighbors. Give to the Dollar Energy Fund to help people without heat or light. Please add \$1.00 to your payment or make a monthly pledge at www.duquesnelight.com. Your gift is tax deductible.		
Avg. kWh Per Day	0	3	<div data-bbox="1279 976 1572 1165" data-label="Text" style="border: 2px solid black; padding: 5px; text-align: center;"> <p>EXHIBIT</p> <p><u> </u></p> <p>D</p> <p>1/10/24 TLM</p> </div>		
Avg. Temperature (F)	54	56			
YTD Usage (kWh)	0	72			
<ul style="list-style-type: none"> This is your initial bill for 72 kWh. For comparison to other electric suppliers—your supply/generation and transmission Price to Compare is 9.33 cents/kWh. 					
Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge after Nov 14, 2011	Payment Due	To Join the Budget Payment Plan see the message on page 3	Amount Due
\$0.98	\$2.24	\$0.21	Nov 14, 2011		\$17.37

Understanding Your Bill

Actual Meter Reading -- A reading we take from your meter. We read over 99% of our meters each month.

Basic Service -- The three charges for supply, transmission and distribution that all customers must pay to retain electric service.

Customer Charge -- A monthly charge on your bill that includes our costs for meter reading, customer billing, service equipment, implementation of advanced metering technology and other expenses. We have these expenses even in months that you may not use electricity. The advanced metering technology and related infrastructure will provide, in the next several years, the ability for features such as two-way communication, hourly usage information and electric-price information.

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Distribution Charges -- Charges for the use of local wires and other equipment that deliver electricity to consumers and for energy efficiency programs that conserve energy and reduce demand.

Electric Distribution Company (EDC) -- The company that owns the power lines and equipment necessary to deliver purchased electricity to the customer.

Estimated Meter Reading -- Amount of electricity we determine that you may have used during the month, based on your prior electric use and weather conditions. We send you an estimated bill for the months when we have not read your meter.

Kilowatt-Hour (kWh) -- The basic unit of electric energy for which most customers are charged. The amount of electricity used by 10 100-watt light bulbs left on for one hour. Consumers are charged for electricity in cents per kilowatt-hour.

Multiplier -- A number we use to convert the difference between your meter readings to kilowatt-hours and to show your actual electric usage. Most residential meters have a multiplier of 12.

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Supplier (Electricity Supplier) -- A person or corporation, generator, broker, marketer, aggregator or any other entity that sells electricity to customers using the transmission or distribution facilities of an electric distribution company (EDC).

Supply/Generation -- Production of electricity from a power plant.

Supply/Generation Charges -- Charges for production of electricity.

Special Services

Customer Protection Plan -- An injury, illness or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light past-due notice to a person of your choice.

Employee I.D. Program -- All Duquesne Light employees have a photo-identification card. For your protection, ask to see it!

Customer Assistance Program -- Duquesne Light may be able to help you reduce your bills, arrange an affordable payment or provide information on cash grants, household budgeting or financial counseling. Our goal is to help eligible customers maintain their electric service. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

Billing and Payment Conveniences

e-Bill service -- Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com.

Automatic Bill Payment (ElectriCheck) -- our free service to have your bill payment automatically deducted from your bank account on the due date of the bill. You can sign up at www.duquesnelight.com.

Schedule an On-line Payment -- a free service to have your payment deducted from your bank account on the date you choose.

Make a One-Time Payment -- credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

Budget Payment Plan -- helps you level out your monthly payments -- see page 3 for more information.

U.S. Mail -- use the payment coupon and envelope we provide to return your payment to us.

How to Reach Us

Visit our Web site at: www.duquesnelight.com

Call us for: General information: 1-888-393-7100 or 1-412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 1-412-393-7100

Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

EXHIBIT D



Customer Name and Service Address:

JUSTIN R LEWIS
50 NORTH PARK RD FLR 2
PITTSBURGH, PA 15229-1813

Account Number [REDACTED]-797-003

Rate: RS-Residential Service

Duquesne Light Company Information	Duquesne Light Company Basic Service Charges																											
<p>Important Information: \$\$\$ Low Income Home Energy Assistance Program Funds are available. Please call (412)562-0330 for an application today! \$\$\$</p> <p>Important Information: A change in the Customer Charge (reflecting Smart Meter expenses) that went into effect 10/1, will increase the overall monthly bill of an average residential customer (using 600 kwh) by an additional \$0.09 or 0.1%.</p> <p>Watt Choices: Duquesne Light's WATT CHOICES offers a variety of energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.</p> <p>Dear Customer, This is your first bill for electric service. If you have any questions, please call DLC at 412-393-7100.</p> <p>Need to call us? Moving? Billing Questions? For quicker access, call us Tuesday, Wednesday or Thursday afternoons.</p> <p>NOTE: The current billing period is not equal to one month; therefore, the monthly customer charge and kilowatt-hour blocks when appropriate have been adjusted to reflect the billing period.</p> <p>SEE ADDITIONAL MESSAGES ON PAGE 4.</p>	<table border="0"> <tr> <td colspan="2">Current Charges</td> <td></td> </tr> <tr> <td>Customer Charge</td> <td></td> <td>5.77</td> </tr> <tr> <td>Supply</td> <td>72 kWh@ 7.8600¢</td> <td>5.86</td> </tr> <tr> <td>Transmission</td> <td>72 kWh@ 1.4583¢</td> <td>1.05</td> </tr> <tr> <td>Distribution</td> <td>72 kWh@ 5.2187¢</td> <td>3.76</td> </tr> <tr> <td>Pennsylvania Tax Adjustment</td> <td></td> <td>-0.01</td> </tr> <tr> <td>Sales Tax</td> <td></td> <td>1.14</td> </tr> <tr> <td>Total Current Charges</td> <td></td> <td>17.37</td> </tr> <tr> <td>Total DLC Basic Service Charges</td> <td></td> <td>\$17.37</td> </tr> </table>	Current Charges			Customer Charge		5.77	Supply	72 kWh@ 7.8600¢	5.86	Transmission	72 kWh@ 1.4583¢	1.05	Distribution	72 kWh@ 5.2187¢	3.76	Pennsylvania Tax Adjustment		-0.01	Sales Tax		1.14	Total Current Charges		17.37	Total DLC Basic Service Charges		\$17.37
Current Charges																												
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General & Supplier Information	Supplier Charges																											
<ul style="list-style-type: none"> ▪ Generation/Supply prices and charges are set by the electric generation supplier you have chosen. ▪ The Public Utility Commission regulates distribution prices and services. ▪ The Federal Energy Regulatory Commission regulates transmission prices and services. 	<p>Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.</p>																											



EXHIBIT D

Account Number [REDACTED]-797-003

Duquesne Light Non-Basic/Special Charges

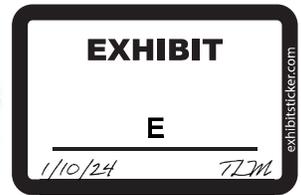
Duquesne Light Non-Basic Service / Special Charges

Currently you are not subscribing to any Non-Basic Services.

Duquesne Light Company Information - continued

Join Budget Payment Plan. Each month, we review your electric usage history to calculate your budget amount. On the Budget Plan, you will pay a budget amount for 11 months. The 12th budget bill will show the difference between your actual monthly charges and the budget amounts you paid. To join the Budget Payment Plan, please pay this Budget Bill No. 1 - \$19.00.

EXHIBIT E



000690 000000112



JUSTIN R LEWIS
50 N PARK RD FL 1
PITTSBURGH PA 15229-1813

Service Address:
50 NORTH PARK RD FLR 2
PITTSBURGH, PA 15229-1813

Account Number: [REDACTED]-030-000



2

March 19, 2023

Dear Customer,

Based on information provided to us, the electric service at the above service address is listed as 100% exempt from the Pennsylvania Sales and Use Tax. However, the Pennsylvania Department of Revenue requires that all customers pay the state sales tax, unless they can document the reason for their exemption.

To continue your tax-exempt status, please read and complete the form on the back of this letter. Once you have signed and dated the form, return it to Duquesne Light Company in the enclosed self-addressed envelope or via fax (412-393-5678) or email (salestax@duqlight.com). If the electricity provided to you at this address is not solely for your own residential use, you also must provide us with a separate blanket sales and use tax exemption certificate in order to maintain your exempt status.

Please return the requested materials promptly. If they are not received within 15 days of the date of this letter, by law, the sales tax will be added to your electric bill.

Thank you for your cooperation. We value you as a customer, and if you have further questions or need more information, please call us at 888-393-7100.

Sincerely,

Customer Service Department

SLSTXGEN

Contact Us:



Online: DuquesneLight.com



Mobile App: Download for free on App Store or Google Play



Phone: 888-393-7100



EXHIBIT E

DUQUESNE LIGHT CO.
JUSTIN R LEWIS
50 N PARK RD FL 1
PITTSBURGH, PA 15229-1813

Account Number: [REDACTED] 030000

Service Agreement Number: [REDACTED] 030581

Service Address:
50 NORTH PARK RD FLR 2
PITTSBURGH, PA 15229-1813

Select ONE option and only ONE option that best describes the use of service at the service address. If you are not sure which is correct, please explain in the OTHER box and it will be processed appropriately.

NOT A LEGAL AFFIDAVIT IN PENNSYLVANIA WITHOUT A SIGNATURE.

Please remember to sign below (ONLY one primary residence permitted per customer).

- 1. The service address is my personal residence (or vacation home). The electricity used at the service address is for me and members of my household solely for residential purposes (not applicable to commercial or landlord accounts).
- 2. The service address is my personal residence or vacation home AND I RECEIVE MY BILL AT ANOTHER LOCATION. The electricity used at the service address is for me and members of my household solely for residential purposes (not applicable to commercial or landlord accounts).
- 3. The service address is a personal residence. I receive AND PAY THE BILL ON BEHALF of a family member or client. I am the caretaker or legal guardian for the ratepayer of record.
- 4. The service address is for commercial or business purposes only. If a sales tax exemption applies, ATTACH a properly completed PA Exemption Certificate to support the tax exempt status.*
- 5. The service address is for commercial or business purposes, but does include approximately ___ % for residential use (please fill in the blank). If a sales tax exemption applies, ATTACH a properly completed PA Exemption Certificate to support the tax exempt status.*
- 6. The service address is for residential purposes for me or members of my household, but does include approximately ___ % for commercial or business use (please fill in the blank). If a sales tax exemption applies, ATTACH a properly completed PA Exemption Certificate to support the tax exempt status.*
- 7. The service address is a RESIDENTIAL RENTAL PROPERTY. The electricity service is metered individually and billed to the tenant and paid by the tenant. If you check this box, you must choose one:
 - I am the owner
 - I am the tenant
- 8. The service is a RESIDENTIAL RENTAL PROPERTY. The electricity is included in the rental amount. If you check this box, you must choose one:
 - I am the owner
 - I am the tenant
- 9. OTHER (please provide a reason):

Signature: [Signature] Day Phone: [REDACTED] 8280 Date Signed: 3/27/23
(Signature Required)

*Available online at revenue.pa.gov/FormsandPublications/FormsforBusinesses/SUT/Documents/rev-1220.pdf

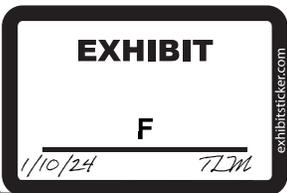


EXHIBIT F



Justin Lewis <[redacted]>

Executed Sales Tax Document

11 messages

Justin Lewis <[redacted]>
To: salestax@duqlight.com

Mon, Mar 27, 2023 at 1:25 PM

Please see attached

(2023) 03.27.23 Sales Tax Form.pdf
792K

Justin Lewis <[redacted]>
To: mdavis@duqlight.com

Tue, May 23, 2023 at 4:01 PM

I received the Sales Tax form on 3/27/23 and returned it via email to the email address provided in the letter. After spending 40 minutes on hold today, I was told by a female employee named Chris (sp?) that this form was not entered into the system and that female employee told me to forward my original email to this email address. After reviewing my case notes, I am assuming this email address is the Margaret Davis that I left voicemails for on 2/27 and 3/13 before finally speaking on the telephone on 3/13. Please confirm receipt of this email. I will also be filing a complaint with the PUC and hope that we will be able to resolve this issue amicably.

----- Forwarded message -----

From: Justin Lewis <[redacted]>
Date: Mon, Mar 27, 2023 at 1:25 PM
Subject: Executed Sales Tax Document
To: <salestax@duqlight.com>

Please see attached

(2023) 03.27.23 Sales Tax Form.pdf
792K

Davis, Margaret L. <MDavis@duqlight.com>
To: Justin Lewis <[redacted]>
Cc: "Camerson, Michele" <mcamerson@duqlight.com>

Wed, May 24, 2023 at 12:27 PM

Hello Justin,

I have updated your account #8232030000 effective 4/26/2023 (date of last bill) to exempt. Your account will be credited the sales taxes charged for March (\$1.84) and April (\$1.96) 2023 bills. By using the 4/26/2023 date, you should not have any sales taxes charged on your next bill. If you do, email me and I will have it refunded. Sorry for any inconvenience.

Best Regards,

Ms. M. L. Davis

EXHIBIT F

Tax Clerk

Duquesne Light Company

412-393-6191 desk

412-393-5678 fax

mdavis@duqlight.com

BE THE CHANGE YOU WANT TO SEE!!

From: Justin Lewis <[REDACTED]>
Sent: Tuesday, May 23, 2023 4:01 PM
To: Davis, Margaret L. <MDavis@duqlight.com>
Subject: [EXTERNAL] Fwd: Executed Sales Tax Document

Warning:

This email message did not originate from Duquesne Light and is from an external organization. DO NOT CLICK links or attachments unless you recognize the sender and are certain the content is safe. If this message is suspicious, PLEASE CLICK THE REPORT SUSPICIOUS BUTTON IN THIS BANNER.

Report Suspicious

[Quoted text hidden]

Justin Lewis <[REDACTED]>
To: "Davis, Margaret L." <MDavis@duqlight.com>
Cc: "Camerson, Michele" <mcamerson@duqlight.com>

Wed, May 24, 2023 at 12:29 PM

Thank you for updating the account. The sales tax has been wrongfully assessed for approximately 10 years. Can you please advise as to the status of that refund?

[Quoted text hidden]

Davis, Margaret L. <MDavis@duqlight.com>
To: Justin Lewis <[REDACTED]>

Wed, May 24, 2023 at 12:45 PM

Hi Justin,

EXHIBIT F

You were still listed as the landlord for account #8232030000 until your recent contact in March 2023. You didn't notify Duquesne Light Company that you were now living at the premise. You will have to request a refund from the Pa Department of Revenue. I have attached the information to request a refund.

Best Regards,

Ms. M. L. Davis

Tax Clerk

Duquesne Light Company

412-393-6191 desk

412-393-5678 fax

mdavis@duqlight.com

BE THE CHANGE YOU WANT TO SEE!!

From: Justin Lewis <[REDACTED]>
Sent: Wednesday, May 24, 2023 12:29 PM
To: Davis, Margaret L. <MDavis@duqlight.com>
Cc: Camerson, Michele <mcamerson@duqlight.com>
Subject: Re: [EXTERNAL] Fwd: Executed Sales Tax Document

[Quoted text hidden]

 **FOR REFUND OF PA SALES TAX.docx**
12K

Justin Lewis <[REDACTED]>
To: "Davis, Margaret L." <MDavis@duqlight.com>

Wed, May 24, 2023 at 12:59 PM

I have lived on the property since 2008. When was I designated as a landlord on the account? Does Duquesne Light have any documentation to support this designation? Does Duquesne Light claim that any notification was sent to me?

[Quoted text hidden]

Justin Lewis <[REDACTED]>
To: "Davis, Margaret L." <MDavis@duqlight.com>

Tue, Jun 13, 2023 at 2:39 PM

I am still awaiting a response. Please advise. Thanks.

[Quoted text hidden]

EXHIBIT F

Justin Lewis <[REDACTED]>
To: "Davis, Margaret L." <MDavis@duqlight.com>

Sat, Jun 17, 2023 at 3:03 PM

Please advise no later than the close of business on Tuesday. Thanks.
[Quoted text hidden]

Justin Lewis <[REDACTED]>
To: "Davis, Margaret L." <MDavis@duqlight.com>

Wed, Jun 21, 2023 at 1:57 PM

Please allow this email to confirm that you failed to respond. Thanks.
[Quoted text hidden]

Justin Lewis <[REDACTED]>
To: "Davis, Margaret L." <MDavis@duqlight.com>
Cc: salestax@duqlight.com

Thu, Jul 27, 2023 at 12:37 PM

Today via regular mail, I received a letter from Duquesne Light dated July 18, 2023. It is the same letter I had already received, completed, and returned to you on March 27, 2023 (see initial email). As noted in these letters, a response is due within 15 days "of the date of this letter" ... meaning Duquesne Light is giving me just 6 days to respond to this most recent letter before adding sales tax to my bill. This appears to be another fraudulent attempt by Duquesne Light to collect monies that it knows are not owed. Please forward this email thread to your legal department as the actions of Duquesne Light are in violation of the Pennsylvania Unfair Trade Practices and Consumer Protection Law (UTPCPL). I have brought several successful claims under this statute and will have no choice but to do the same against Duquesne Light unless an amicable resolution can be reached.
[Quoted text hidden]

 (2023) 07.18.23 Ltr. from Duquesne Light.pdf
818K

Justin Lewis <[REDACTED]>
To: "Davis, Margaret L." <MDavis@duqlight.com>
Cc: salestax@duqlight.com

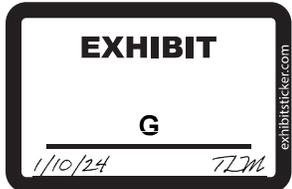
Tue, Sep 26, 2023 at 9:37 AM

Despite receiving this letter, you have fraudulently assessed Sales Tax on the account once again. Please forward this to your legal department and have them respond to me within ten (10) days if you are interested in an amicable resolution. Thanks.

Justin R. Lewis
Law Offices of Justin R. Lewis, PLLC
50 North Park Road, 1st Floor
Pittsburgh, PA 15229
412-415-0370 (office)
412-638-8280 (cell)

[Quoted text hidden]

EXHIBIT G



000619 000000075



JUSTIN R LEWIS
50 N PARK RD FL 1
PITTSBURGH PA 15229-1813



Service Address:
50 NORTH PARK RD FLR 2
PITTSBURGH, PA 15229-1813

Account Number: [REDACTED]-030-000



2

July 18, 2023

Dear Customer,

Based on information provided to us, the electric service at the above service address is listed as 100% exempt from the Pennsylvania Sales and Use Tax. However, the Pennsylvania Department of Revenue requires that all customers pay the state sales tax, unless they can document the reason for their exemption

To continue your tax-exempt status, please read and complete the form on the back of this letter. Once you have signed and dated the form, return it to Duquesne Light Company in the enclosed self-addressed envelope or via fax (412-393-5678) or email (salestax@duqlight.com). If the electricity provided to you at this address is not solely for your own residential use, you also must provide us with a separate blanket sales and use tax exemption certificate in order to maintain your exempt status.

Please return the requested materials promptly. If they are not received within 15 days of the date of this letter, by law, the sales tax will be added to your electric bill.

Thank you for your cooperation. We value you as a customer, and if you have further questions or need more information, please call us at 888-393-7100.

Sincerely,

Customer Service Department

SLSTXGEN

Contact Us:



Online: DuquesneLight.com



Mobile App: Download for free on App Store or Google Play



Phone: 888-393-7100



DUQUESNE LIGHT CO.
JUSTIN R LEWIS
50 N PARK RD FL 1
PITTSBURGH, PA 15229-1813

EXHIBIT G

Account Number: [REDACTED] 030000

Service Agreement Number: [REDACTED] 030581

Service Address:
50 NORTH PARK RD FLR 2
PITTSBURGH, PA 15229-1813

Select **ONE** option and only **ONE** option that best describes the use of service at the service address. If you are not sure which is correct, please explain in the OTHER box and it will be processed appropriately.

NOT A LEGAL AFFIDAVIT IN PENNSYLVANIA WITHOUT A SIGNATURE.

Please remember to sign below (ONLY one primary residence permitted per customer).

- 1. The service address is my personal residence (or vacation home). The electricity used at the service address is for me and members of my household solely for residential purposes (not applicable to commercial or landlord accounts).
- 2. The service address is my personal residence or vacation home AND I RECEIVE MY BILL AT ANOTHER LOCATION. The electricity used at the service address is for me and members of my household solely for residential purposes (not applicable to commercial or landlord accounts).
- 3. The service address is a personal residence. I receive AND PAY THE BILL ON BEHALF of a family member or client. I am the caretaker or legal guardian for the ratepayer of record.
- 4. The service address is for commercial or business purposes only. If a sales tax exemption applies, ATTACH a properly completed PA Exemption Certificate to support the tax exempt status.*
- 5. The service address is for commercial or business purposes, but does include approximately ___ % for residential use (please fill in the blank). If a sales tax exemption applies, ATTACH a properly completed PA Exemption Certificate to support the tax exempt status.*
- 6. The service address is for residential purposes for me or members of my household, but does include approximately ___ % for commercial or business use (please fill in the blank). If a sales tax exemption applies, ATTACH a properly completed PA Exemption Certificate to support the tax exempt status.*
- 7. The service address is a RESIDENTIAL RENTAL PROPERTY. The electricity service is metered individually and billed to the tenant and paid by the tenant. If you check this box, you must choose one:
 - I am the owner I am the tenant
- 8. The service is a RESIDENTIAL RENTAL PROPERTY. The electricity is included in the rental amount. If you check this box, you must choose one:
 - I am the owner I am the tenant
- 9. OTHER (please provide a reason):

Signature: _____

(Signature Required)

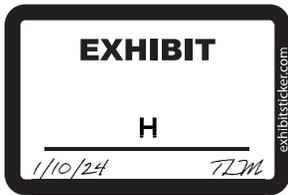
Day Phone: [REDACTED]

Date Signed: 7/27/23

*Available online at revenue.pa.gov/FormsandPublications/FormsforBusinesses/SUT/Documents/rev-1220.pdf



EXHIBIT H



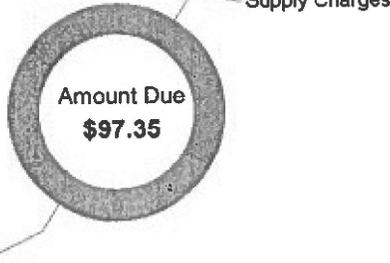
JUSTIN R LEWIS

Account # [REDACTED]-030-000

Due Date	Amount Due
10/16/2023	\$97.35

Bill Summary

Bill ID: [REDACTED]1569 Date Prepared: 09/25/2023



Previous Account Balance	\$100.62
Payment(s) Received as of 08/25/2023	-\$100.62
Balance Forward	\$0.00
DLC Charges	\$50.04
Supply Charges	\$47.31
AMOUNT DUE BY 10/16/2023	\$97.35

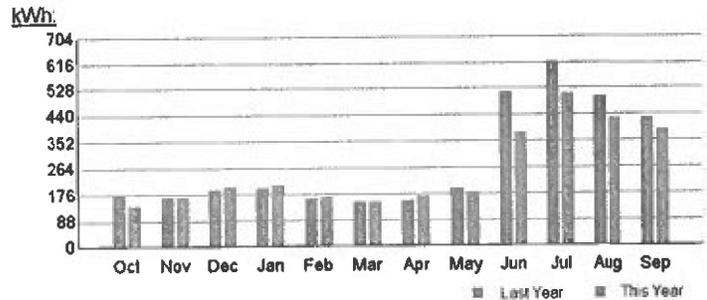
Message Center

Duquesne Light Company partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar.



Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	393	12	32	69
Last Month	433	15	29	76
Same Month Last Year	432	13	33	70



Average Monthly Usage for the last 12 months: 264 kWh
Total Annual Usage for the last 12 months: 3165 kWh

BI_EBILL_20230925PRD.xml

Online: www.DuquesneLight.com

Phone: 888-393-7100

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2023-10-16



Account # [REDACTED]-030-000

Due Date	Amount Due
10/16/2023	\$97.35

\$ [REDACTED]

USD Amount Enclosed

JUSTIN R LEWIS

Please mail payment to:

DUQUESNE LIGHT COMPANY
PO BOX 371324
PITTSBURGH PA 15250-7324



8232030000 000000000000 00000097356 00000097356

General Information

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

Online: www.DuquesneLight.com

Phone: 888-393-7100 TTY Users: 711

Mail: Dept 6-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Billing and Service Options

Sign up online for any of the following services:

- **Phone:** 888-393-7100 TTY Users: 711
- **Budget Billing** - Levels out payments across the year
- **Start/Stop Service** - If you're moving and need to have your service turned on or off, you must call Customer Service at 888-393-7100 or visit our website
- **Double Notice Protection** - Sends a payment reminder to you and a person you designate

Dollar Energy Fund

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

Text: Make a one-time donation of \$5 by texting POWER to 50000

Online: Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu

Phone: 888-393-7100

Mail: Make a donation by mailing a check to:

Duquesne Light Hardship Fund Donations
Dept 14-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Understanding Your Bill

- **Customer Charge** – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.
- **Distribution Charges** – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
- **Distribution System Improvement Charge (DSIC)** – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.
- **DLC Charges** – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmissions and distribution.
- **Kilowatt-Hour (kWh)** – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for one hour.
- **Meter Reading** – An actual (Act) reading is a reading taken from the meter. An estimated (Est) reading is used when no actual reading is available and is based on past electric usage.
- **Non-Basic Service Charges** – Any category of service not related to basic service.
- **Smart Meter Charge** – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.
- **Supply Charges** – Basic service charges for generation supply to retail customers.
- **Transmission Charges** – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

Customer Assistance Program (CAP)

CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the Federal Poverty Guidelines. Customers who enroll in CAP are eligible for a reduced monthly payment based on their verified household income. The CAP Program also includes an opportunity to have existing debt forgiven. Please call a CAP Specialist at 888-393-7600 with any questions or for information on how to enroll in the program.



MANAGE YOUR ACCOUNT WITH A TOUCH.

WITH OUR CONVENIENT AND FLEXIBLE MOBILE APP, YOU CAN SCHEDULE PAYMENTS, SET BILL REMINDERS, MONITOR YOUR DAILY ENERGY USAGE, AND MORE.

DOWNLOAD TODAY.






SCAN HERE to register for AutoPay.



DuquesneLight.com/autopay



EXHIBIT H

JUSTIN R LEWIS

Account # 030-000

Page 3 of 3

Account Detail

50 NORTH PARK RD FLR 2

Supplier Agreement ID:

Meter Reading Usage Information

Meter Number	F74443037
Present 09/25/2023 Act	29,533.9210
Prior 08/24/2023 Act	29,140.4830
Difference	393.4380
Your Meter Multiplier	1
Total kWh Used	393.4380

Current Bill Details

DLC Rate	RS-Residential Service	
Price to Compare	\$0.1145 / kWh	
DLC Charges		\$50.04
Customer Charge		\$12.50
Distribution	393.4380 kWh@ \$0.087833	\$34.56
DSIC Surcharge	1.36%	\$0.64
Pennsylvania Tax Adjustment		-\$0.06
Sales Tax		\$2.40
Supply Charges		\$47.31
Supply	393.4380 kWh@ \$0.091956	\$36.18
Transmission	393.4380 kWh@ \$0.022514	\$8.86
Sales Tax		\$2.27

Total kWh Used

393.4380

Service Charges

\$97.35

Shopping and Supplier Information

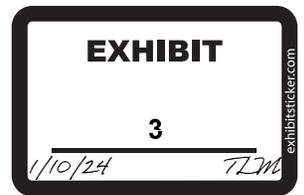
When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID:
Rate Schedule: RS-Residential Service

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 14-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- DLC offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or learn more about these programs, visit WattChoices.com
- Join our Budget Plan for consistent bills at DuquesneLight.com/budget. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- Sign up for AutoPay and learn about other convenient payment options by visiting DuquesneLight.com
- Your bill contains \$6.30 in estimated PA State Taxes, of which \$5.47 is PA Gross Receipts Tax.



Service Agreement

[Main](#)
[Rate Info](#)
[SA/SP](#)
[Chars, Qty & Rec. Charges](#)
[Misc](#)
[Contract Options](#)
[Interval Info](#)
[TOU Contract Values](#)
[Billing Scenario](#)
[SA Portal](#)

SA Info Residential Service Master SA, Active, 09-29-2011 - RS Residential Service - Master SA, \$0.00, [REDACTED]

Rate

		Effective Date		Rate Schedule	
+	🗑️	09-29-2011	📅	RS	🔍 RS Residential Service - Master SA
+	🗑️	09-13-2016	📅	RS	🔍 RS Residential Service - Master SA
+	🗑️	03-14-2017	📅	RS	🔍 RS Residential Service - Master SA
+	🗑️	03-02-2019	📅	RS	🔍 RS Residential Service - Master SA

Contract Riders

		Start Date		End Date		Bill Factor	
+	🗑️	09-29-2011	📅		📅		🔍

Contract Values

		Start Date		End Date		Bill Factor		Contract Value
+	🗑️	09-29-2011	📅		📅		🔍	

Tax Exemptions

Bill Factor **Sales Tax Exemption Percentage** **Percent Exempt**

Start Date **End Date**

Tax Exempt Type **Tax Certification**

General Information

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Phone: 888-393-7100 TTY Users: 711
Mail: Dept 6-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

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Double Notice Protection - Sends a payment reminder to you and a person you designate

Dollar Energy Fund

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

- Text: Make a one-time donation of \$5 by texting POWER to 50000
Online: Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu
Phone: 888-393-7100
Mail: Sign up below to add a monthly pledge to your bill or make a one-time donation by mailing a check to:
Duquesne Light Hardship Fund Donations
Dept 15-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Understanding Your Bill

- Customer Charge - A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses.
Distribution Charges - Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
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DLC Charges - Services necessary for the physical delivery of electricity service, such as supply, including default service, transmissions and distribution.
Kilowatt-Hour (kWh) - The basic unit of electric energy for which most customers are charged.
Meter Reading - An actual (Act) reading is a reading taken from the meter. An estimated (Est) reading is used when no actual reading is available and is based on past electric usage.
Non-Basic Service Charges - Any category of service not related to basic service.
Smart Meter Charge - Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.
Supply Charges - Basic service charges for generation supply to retail customers.
Transmission Charges - Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

Customer Assistance Program (CAP)

CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the Federal Poverty Guidelines. Customers who enroll in CAP are eligible for a reduced monthly payment based on their verified household income. The CAP Program also includes an opportunity to have existing debt forgiven. Please call a CAP Specialist at 888-393-7600 with any questions or for information on how to enroll in the program.

NEW: Make a payment at your local Walmart!
Provide your DLC bill & use code WMBP.



Dollar Energy Fund
Monthly Pledge:
\$1.00
\$2.00
Other: \$____.00



Account Detail

50 NORTH PARK RD FLR 2

Supplier Agreement ID: 8232030581

Meter Reading Usage Information

Meter Number	F74443037
Present 05/25/2023 Act	27,805.8120
Prior 04/26/2023 Act	27,617.4530
Difference	188.3590
Your Meter Multiplier	1
Total kWh Used	188.3590

Current Bill Details

DLC Rate	RS-Residential Service	
Price to Compare	\$0.1125 / kWh	
DLC Charges		\$29.68
Customer Charge		\$12.50
Distribution	188.3590 kWh@ \$0.087933	\$16.56
DSIC Surcharge	0.05%	\$0.01
Pennsylvania Tax Adjustment		-\$0.04
Late Payment Charge		\$0.65
Supply Charges		\$21.20
Supply	188.3590 kWh@ \$0.088349	\$16.64
Transmission	188.3590 kWh@ \$0.024211	\$4.56
Miscellaneous Charges		-\$3.80
County Sales Tax		-\$0.54
State Sales Tax		-\$3.26

Total kWh Used 188.3590

Service Charges \$47.08

Shopping and Supplier Information

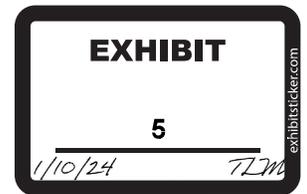
When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- DLC offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or learn more about these programs, visit WattChoices.com
- Join our Budget Plan for consistent bills at DuquesneLight.com/budget. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- Sign up for AutoPay and learn about other convenient payment options by visiting DuquesneLight.com
- Your bill contains \$2.96 in estimated PA State Taxes, of which \$3.41 is PA Gross Receipts Tax.



(w_informal_complaint_sheet) Informal Complaint For Customer: LEWIS, JUSTIN - BCS #: 3912810 - ACCT #: [REDACTED]

General/Open | Final Report | Departments | Disputes, Holds, Notices & PUC Audit | Investigative Contacts | Attachments | Closing

Date(s) Sent: 06/07/23 [DUQ_06072023_124700.xml](#) Double-click on file name to view...

Status: Receipt of PUC Decision Date Closed: 09/11/23 Closing Data Received: 9/11/23 10:50:01

Justified: Internal Justification: No Reason Justified: Error Code:

Decision: Written Oral Decision Balance: \$47.08 Balance Date: 06/07/23

Lump
Requested: Awarded: \$0.00 Difference: Date Awarded: 00/00/00

Budget Payments
Regular: \$71.00 Arrears Plus: \$0.00 Special: \$0.00

Monthly Payments
Current: \$0.00 Final: \$0.00 End: \$0.00

Decision Type:
Terms:
Resolution: **DECISION ISSUED: THIS INFORMAL COMPLAINT IS DISMISSED. THE CUSTOMER DID NOT INFORM THE COMPANY OF THE PROPERTY'S CHANGE IN USE UNTIL 3/2023 THEREFORE IS NOT ENTITLED TO ANY FURTHER COMPANY REFUND/CREDIT. THE CUSTOMER RECEIVED A REFUND FOR 3/2023 AND 4/2023 SALES TAX. THE CUSTOMER MUCH CONTACT THE DEPARTMENT OF REVENUE FOR ANY ADDITIONAL REFUND PRIOR TO 3/2023.**



Duquesne Light Exhibit 6

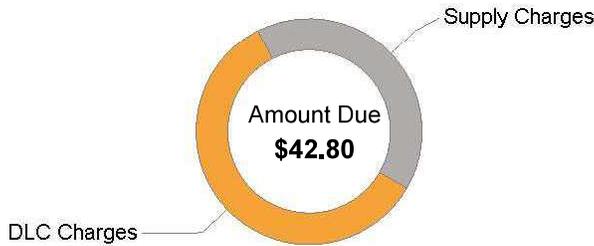
JUSTIN R LEWIS
justinlewislaw@gmail.com

Account # [REDACTED]



Due Date	Amount Due
11/14/2023	\$42.80

Bill Summary



Bill ID: 823805627536 Date Prepared: 10/24/2023

Previous Account Balance	\$97.35
Payment(s) Received as of 09/26/2023	-\$97.35
Balance Forward	\$0.00
DLC Charges	\$28.10
Supply Charges	\$19.37
Miscellaneous Adjustments	-\$4.67
AMOUNT DUE BY 11/14/2023	\$42.80

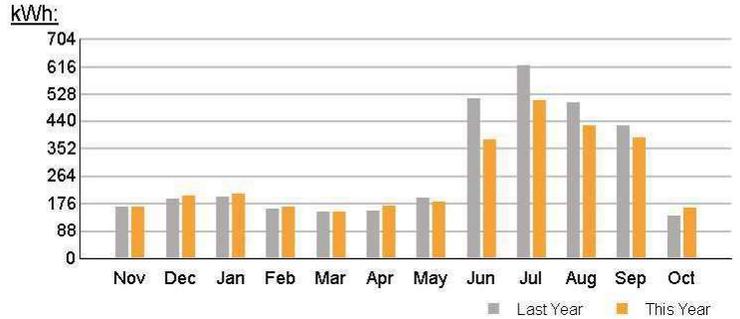
Message Center

Duquesne Light Company partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar.



Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	169	6	29	58
Last Month	393	12	32	71
Same Month Last Year	144	5	29	53



Average Monthly Usage for the last 12 months: 266 kWh
Total Annual Usage for the last 12 months: 3191 kWh

BI_EBILL_20231024PRD.xml

Online: www.DuquesneLight.com

Phone: 888-393-7100

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2023-11-14



Account # [REDACTED]

Due Date	Amount Due
11/14/2023	\$42.80

\$ [REDACTED]

USD Amount Enclosed

JUSTIN R LEWIS
justinlewislaw@gmail.com

Please mail payment to:

DUQUESNE LIGHT COMPANY
PO BOX 371324
PITTSBURGH PA 15250-7324



General Information

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

-  **Online:** www.DuquesneLight.com
-  **Phone:** 888-393-7100 **TTY Users:** 711
-  **Mail:** Dept 6-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Billing and Service Options

Sign up online for any of the following services:

- **Phone:** 888-393-7100 **TTY Users:** 711
- **Budget Billing** - Levels out payments across the year
- **Start/Stop Service** - If you're moving and need to have your service turned on or off, you must call Customer Service at 888-393-7100 or visit our website
- **Double Notice Protection** - Sends a payment reminder to you and a person you designate

Dollar Energy Fund

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

-  **Text:** Make a one-time donation of \$5 by texting POWER to 50000
-  **Online:** Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu
-  **Phone:** 888-393-7100
-  **Mail:** Make a donation by mailing a check to:

Duquesne Light Hardship Fund Donations
Dept 14-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Understanding Your Bill

- **Customer Charge** – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.
- **Distribution Charges** – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
- **Distribution System Improvement Charge (DSIC)** – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.
- **DLC Charges** – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmissions and distribution.
- **Kilowatt-Hour (kWh)** – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for one hour.
- **Meter Reading** – An actual (Act) reading is a reading taken from the meter. An estimated (Est) reading is used when no actual reading is available and is based on past electric usage.
- **Non-Basic Service Charges** – Any category of service not related to basic service.
- **Smart Meter Charge** – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.
- **Supply Charges** – Basic service charges for generation supply to retail customers.
- **Transmission Charges** – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

Customer Assistance Program (CAP)

CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the Federal Poverty Guidelines. Customers who enroll in CAP are eligible for a reduced monthly payment based on their verified household income. The CAP Program also includes an opportunity to have existing debt forgiven. Please call a CAP Specialist at 888-393-7600 with any questions or for information on how to enroll in the program.



MANAGE YOUR ACCOUNT WITH A TOUCH.

WITH OUR CONVENIENT AND FLEXIBLE MOBILE APP, YOU CAN SCHEDULE PAYMENTS, SET BILL REMINDERS, MONITOR YOUR DAILY ENERGY USAGE, AND MORE.

DOWNLOAD TODAY.






SCAN HERE
to register for **AutoPay.**



DuquesneLight.com/autopay



Account Detail

50 NORTH PARK RD FLR 2

Supplier Agreement ID: 8232030581

Meter Reading Usage Information

Meter Number	F74443037
Present 10/24/2023 Act	29,703.1200
Prior 09/25/2023 Act	29,533.9210
Difference	169.1990
Your Meter Multiplier	1
Total kWh Used	169.1990

Current Bill Details

DLC Rate	RS-Residential Service	
Price to Compare	\$0.1145 / kWh	
DLC Charges		\$28.10
Customer Charge		\$12.50
Distribution	169.1990 kWh@ \$0.087833	\$14.86
DSIC Surcharge	2.86%	\$0.78
Pennsylvania Tax Adjustment		-\$0.04
Supply Charges		\$19.37
Supply	169.1990 kWh@ \$0.091956	\$15.56
Transmission	169.1990 kWh@ \$0.022514	\$3.81
Miscellaneous Charges		-\$4.67
State Sales Tax		-\$4.01
County Sales Tax		-\$0.66

Total kWh Used 169.1990

Service Charges \$42.80

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RS-Residential Service

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 14-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- A change in the Distribution System Improvement Charge, effective October 1, will increase your monthly bill by about \$0.98, or 1%.
- DLC offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or learn more about these programs, visit WattChoices.com
- Join our Budget Plan for consistent bills at DuquesneLight.com/budget. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- Sign up for AutoPay and learn about other convenient payment options by visiting DuquesneLight.com
- Your bill contains \$3.23 in estimated PA State Taxes, of which \$2.80 is PA Gross Receipts Tax.



Duquesne Light Company - Statement Of Account

Prepared: December 21, 2023

Page: 1 of 3



Account #: XXXXXXXXXX
 Name: LEWIS,JUSTIN R

Paid Deposit Amount: \$0.00
 Disputed Amount: \$0.00

Premise ID	Service Address
8232030394	50 NORTH PARK RD FLR 2, PITTSBURGH, PA 15229

Residential												
Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
12/26/21	12/26/21	Bill - Actual	8232030394	01/18/22	12/26/21	33	23,387.38	198.30	\$46.72	\$46.72	\$46.72	\$46.72
01/11/22	01/26/22	Payment							-\$46.72	\$0.00	-\$46.72	\$0.00
01/26/22	01/26/22	Bill - Actual	8232030394	02/16/22	01/26/22	31	23,593.74	206.36	\$47.73	\$47.73	\$47.73	\$47.73
01/27/22	02/24/22	Payment							-\$47.73	\$0.00	-\$47.73	\$0.00
02/24/22	02/24/22	Bill - Actual	8232030394	03/17/22	02/24/22	29	23,760.12	166.39	\$42.30	\$42.30	\$42.30	\$42.30
02/25/22	03/27/22	Payment							-\$42.30	\$0.00	-\$42.30	\$0.00
03/27/22	03/27/22	Bill - Actual	8232030394	04/18/22	03/27/22	31	23,916.71	156.59	\$40.59	\$40.59	\$40.59	\$40.59
03/28/22	04/26/22	Payment							-\$40.59	\$0.00	-\$40.59	\$0.00
04/26/22	04/26/22	Bill - Actual	8232030394	05/17/22	04/26/22	30	24,077.27	160.55	\$41.27	\$41.27	\$41.27	\$41.27
04/27/22	05/25/22	Payment							-\$41.27	\$0.00	-\$41.27	\$0.00
05/25/22	05/25/22	Bill - Actual	8232030394	06/15/22	05/25/22	29	24,280.60	203.34	\$48.70	\$48.70	\$48.70	\$48.70
05/26/22	06/26/22	Payment							-\$48.70	\$0.00	-\$48.70	\$0.00
06/26/22	06/26/22	Bill - Actual	8232030394	07/18/22	06/26/22	32	24,801.94	521.34	\$110.23	\$110.23	\$110.23	\$110.23
06/28/22	07/26/22	Payment							-\$110.23	\$0.00	-\$110.23	\$0.00
07/26/22	07/26/22	Bill - Actual	8232030394	08/16/22	07/26/22	30	25,429.70	627.75	\$131.72	\$131.72	\$131.72	\$131.72
07/28/22	08/24/22	Payment							-\$131.72	\$0.00	-\$131.72	\$0.00
08/24/22	08/24/22	Bill - Actual	8232030394	09/14/22	08/24/22	29	25,937.38	507.68	\$109.10	\$109.10	\$109.10	\$109.10
08/25/22	09/26/22	Payment							-\$109.10	\$0.00	-\$109.10	\$0.00
09/26/22	09/26/22	Bill - Actual	8232030394	10/17/22	09/26/22	33	26,368.94	431.56	\$94.74	\$94.74	\$94.74	\$94.74



Duquesne Light Company - Statement Of Account

Prepared: December 21, 2023

Page: 2 of 3

Residential												
Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
10/06/22	10/25/22	Payment							-\$94.74	\$0.00	-\$94.74	\$0.00
10/25/22	10/25/22	Bill - Actual	8232030394	11/15/22	10/25/22	29	26,512.50	143.56	\$40.44	\$40.44	\$40.44	\$40.44
10/26/22	11/24/22	Payment							-\$40.44	\$0.00	-\$40.44	\$0.00
11/24/22	11/24/22	Bill - Actual	8232030394	12/15/22	11/24/22	30	26,685.68	173.18	\$46.03	\$46.03	\$46.03	\$46.03
11/29/22	12/26/22	Payment							-\$46.03	\$0.00	-\$46.03	\$0.00
12/26/22	12/26/22	Bill - Actual	8232030394	01/17/23	12/26/22	32	26,893.09	207.41	\$55.76	\$55.76	\$55.76	\$55.76
12/28/22	01/26/23	Payment							-\$55.76	\$0.00	-\$55.76	\$0.00
01/26/23	01/26/23	Bill - Actual	8232030394	02/16/23	01/26/23	31	27,108.95	215.87	\$59.39	\$59.39	\$59.39	\$59.39
01/30/23	02/26/23	Payment							-\$59.39	\$0.00	-\$59.39	\$0.00
02/26/23	02/26/23	Bill - Actual	8232030394	03/20/23	02/26/23	31	27,283.35	174.39	\$50.73	\$50.73	\$50.73	\$50.73
03/22/23	03/27/23	Payment							-\$50.73	\$0.00	-\$50.73	\$0.00
03/27/23	03/27/23	Bill - Actual	8232030394	04/17/23	03/27/23	29	27,440.28	156.93	\$46.98	\$46.98	\$46.98	\$46.98
03/28/23	04/26/23	Payment							-\$46.98	\$0.00	-\$46.98	\$0.00
04/26/23	04/26/23	Bill - Actual	8232030394	05/17/23	04/26/23	30	27,617.45	177.18	\$51.35	\$51.35	\$51.35	\$51.35
05/23/23	05/25/23	Late Payment Charge							\$0.65	\$52.00	\$0.65	\$52.00
05/23/23	05/25/23	Payment							-\$51.35	\$0.65	-\$51.35	\$0.65
05/24/23	05/25/23	County Sales Tax							-\$0.26	\$0.39	-\$0.26	\$0.39
05/24/23	05/25/23	State Sales Tax							-\$3.26	-\$2.87	-\$3.26	-\$2.87
05/24/23	05/25/23	County Sales Tax							-\$0.28	-\$3.15	-\$0.28	-\$3.15
05/26/23	05/25/23	Bill - Actual	8232030394	06/15/23	05/25/23	29	27,805.81	188.36	\$50.23	\$47.08	\$50.23	\$47.08
06/19/23	06/26/23	Payment							-\$47.08	\$0.00	-\$47.08	\$0.00
06/26/23	06/26/23	Bill - Actual	8232030394	07/17/23	06/26/23	32	28,193.13	387.32	\$90.67	\$90.67	\$90.67	\$90.67
06/27/23	07/26/23	Payment							-\$90.67	\$0.00	-\$90.67	\$0.00



Duquesne Light Company - Statement Of Account

Prepared: December 21, 2023

Page: 3 of 3

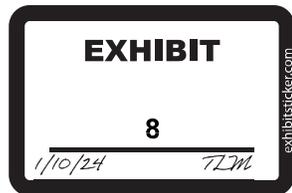
Residential												
Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
07/26/23	07/26/23	Bill - Actual	8232030394	08/16/23	07/26/23	30	28,707.96	514.83	\$117.35	\$117.35	\$117.35	\$117.35
07/27/23	08/24/23	Payment							-\$117.35	\$0.00	-\$117.35	\$0.00
08/24/23	08/24/23	Bill - Actual	8232030394	09/14/23	08/24/23	29	29,140.48	432.52	\$100.62	\$100.62	\$100.62	\$100.62
08/25/23	09/25/23	Payment							-\$100.62	\$0.00	-\$100.62	\$0.00
09/25/23	09/25/23	Bill - Actual	8232030394	10/16/23	09/25/23	32	29,533.92	393.44	\$97.35	\$97.35	\$97.35	\$97.35
09/26/23	10/24/23	State Sales Tax							-\$2.06	\$95.29	-\$2.06	\$95.29
09/26/23	10/24/23	County Sales Tax							-\$0.66	\$94.63	-\$0.66	\$94.63
09/26/23	10/24/23	State Sales Tax							-\$1.95	\$92.68	-\$1.95	\$92.68
09/26/23	10/24/23	Payment							-\$97.35	-\$4.67	-\$97.35	-\$4.67
10/24/23	10/24/23	Bill - Actual	8232030394	11/14/23	10/24/23	29	29,703.12	169.20	\$47.47	\$42.80	\$47.47	\$42.80
10/25/23	11/23/23	Payment							-\$42.80	\$0.00	-\$42.80	\$0.00
11/23/23	11/23/23	Bill - Actual	8232030394	12/14/23	11/23/23	30	29,831.88	128.76	\$39.20	\$39.20	\$39.20	\$39.20
11/24/23		Payment							-\$39.20	\$0.00	-\$39.20	\$0.00

Duquesne Light Exhibit 8

[REDACTED] PC 019 LST-BL 07 RD CYC 46 BL CYC 46 SERV ENDED 07/15/11
 LEWIS JUSTIN STATUS FINAL BILL FNA LAST-TRAN 08/05/11
 50 NORTH PARK RD FLR 2 RT/RDR 010 000 DISPUTE EXP
 PITTSBURGH PA 15229-1813 *NM* 412 415 0370 RNTPROP YES CSA-YES
 ***** 01-20 CAMM ACTION INFORMATION ***** 10/23/23 *** 1711 **

TRIGGER **DATE**
..DATE.. MESSAGE..... **NAME** **TIME** **ENTERED**
 99 99 99 SUPPLIER DATA WAS SENT ON 05/22/2011 PCSPM200 1442 05/22/11
 99 99 99 B/R CODED AUTO RESET TO "N" PCSBW126 1932 04/25/11
 99 99 99 SUPPLIER DATA WAS SENT ON 04/24/2011 PCSPM200 1629 04/24/11
 99 99 99 ENTERED CSA PER CORRESPONDENCE/JUSTIN R LEWIS J ANDRULON 0940 04/14/11
 99 99 99 NAME CHANGE AUTH CHGD FROM NO TO YA (15-02) J ANDRULON 0940 04/14/11
 LL PHONE NO CHG FROM 4129319187 TO 4124150307
 ZIP CODE CHG FROM 152370000 (15-02)
 ADDR CHG FROM 1185 WINDMILL LN (15-02)
 NAME CHG FROM LEWIS JAMES (15-02)
 99 99 99 DATE EST START INITIALIZD FOR DLCO-UNBUN 0001 PCSPM162 0105 04/04/11
 DATE EST START = 2011-04-04 (AC)
 99 99 99 TAX QSTNS: RSDNTL ONLY = N TAX EXEMPT ORG = N TJH 1924 04/04/11
 SRVORD DUAL CMPL 04/04/11 BY TJH READ 004914

* * * ARE THERE MORE RECORDS YES * * *
 DSPLY 21 KEY TO NEW SS DSPLY KEY



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