

**PENNSYLVANIA  
PUBLIC UTILITY COMMISSION  
HARRISBURG, PA 17120**

Public Meeting held February 1, 2024

Commissioners Present:

Stephen M. DeFrank, Chairman  
Kimberly Barrow, Vice Chair  
Ralph V. Yanora  
Kathryn L. Zerfuss  
John F. Coleman, Jr.

PECO Energy Company Pro Forma Tariff Changes  
to Tariff Electric Pa. P.U.C. No. 7

Docket Number:  
R-2023-3043673

**ORDER**

**BY THE COMMISSION:**

On October 20, 2023, PECO Energy Company (PECO), Utility Code 110550, filed Supplement No. 36 to Tariff Electric Pa. P.U.C. No. 7 (Supplement No. 36), to become effective January 16, 2024. On December 1, 2023, PECO filed to withdraw Supplement No. 36 and replace it with *Pro Forma* tariff changes to Tariff Electric Pa P.U.C. No. 7 (*Pro Forma* tariff). PECO is requesting that the Commission allow it to file a tariff supplement consistent with the *Pro Forma* tariff changes to be effective on one-day's notice when the implementation date for its Customer Care and Billing System (CC&B) is known.

PECO states the proposed *Pro Forma* tariff reflects the elimination of Billing on Supplier Switch (BOSS Billing), changing the use of the customer's account number with a new Electric Choice ID (Choice ID), and removal of the application of late fees to unpaid balances on final bills.

PECO states the proposed tariff changes are necessary to complete its plan to upgrade its current Customer Information Management System (CIMS) to a new customer information system, Oracle's Customer Care and Billing. PECO states the tariff changes are required to support applicable convergence of existing business processes and functionality. *Pro Forma* Tariff Supplement filing (a)(1).

PECO currently uses BOSS Billing and generates a bill for every Electric Generation Supplier (EGS) enrollment or drop. PECO states that with the elimination of BOSS Billing, customers will receive on-cycle bills that reflect all customer EGS switches within the billing period. PECO states the new system will continue to support accelerated switching of suppliers within three business days, as well as the ability for customers to switch suppliers multiple times within the same billing period. Additionally, PECO states that the elimination of BOSS Billing will reduce O&M expenses by approximately \$11,000 per month.

PECO states that it will replace customer's account numbers with a Choice ID. PECO states that EGSs will use this unique Choice ID for all supplier enrollments, drops, and historical usage requests. PECO states that they will accept the old account number from EGSs for incoming transactions for a period of ninety days after implementation. Response to TUS Data Request pg. 1.

PECO states that it will no longer apply late fees to unpaid balances on final bills. *Pro Forma* Tariff Supplement filing (a)(1) ¶¶1, 2, and 3.

PECO avers that the use of a Choice ID and the removal of late fees on unpaid balances on final bills will have minimal to no impact on revenues or expenses. *Pro Forma* Tariff Supplement filing (a)(5) ¶¶ 1 and 2.

PECO served the *Pro Forma* tariff on the Commission's Bureau of Investigation and Enforcement, the Office of Consumer Advocate, and the Office of Small Business

Advocate. Notice of the filing was published in the *Pennsylvania Bulletin* (53 Pa.B. 7824) on December 16, 2023, with a complaint period ending on January 9, 2024. No protests or comments have been received and no hearings have been held.

The Commission agrees that the proposed tariff changes are required to support both the new Customer Care and Billing system and applicable convergence of business practices and functionality. Upon review of the *Pro Forma* tariff, we find that the proposed modifications contained therein do not appear to be unlawful, unjust, unreasonable, or contrary to the public interest.

Accordingly, we approved the changes requested in the *Pro Forma* tariff and direct that PECO file a compliance tariff to become effective on one day's notice when the implementation date for the Customer Care and Billing system is known. However, approval of this filing does not constitute a determination that this filing is lawful, just, or reasonable, but only that further investigation or suspension does not appear to be warranted at this time; **THEREFORE,**

**IT IS ORDERED:**

1. That the PECO Energy Company *Pro Forma* tariff changes to Tariff Electric Pa. P.U.C. No. 7 are hereby approved as to form and legality.

2. That PECO Energy Company be permitted to file a tariff supplement on at least one-day's notice to the Commission, containing the effective date, consistent with this Order.

3. That a copy of this Order be served on the Office of Consumer Advocate, the Office of Small Business Advocate, and the Bureau of Investigation and Enforcement.

4. That this proceeding at Docket No. R-2023-3043673 be closed.

**BY THE COMMISSION,**



Rosemary Chiavetta  
Secretary

(SEAL)

ORDER ADOPTED: February 1, 2024

ORDER ENTERED: February 1, 2024