



To: Commonwealth of Pennsylvania  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, Pennsylvania 17120  
[Hhttp://www.puc.pa.gov](http://www.puc.pa.gov)

February 14, 2024

To Whom This May Concern:

Docket No. A-2024-3046224  
NEW WORLD VAN LINES, INC.  
Data Request

1. Question #5 of the applicant's verified statements requires that you describe your hiring and employment policies. You are expected to provide a PLAN that satisfies the requirements of 52 Pa Code. Please review the requirements of the following chapters of 52 Pa Code and provide a revised compliant plan for drivers.
  - 52 Pa Code § 37.204,49 CFR 391.11 - Age restrictions (minimum age).
  - 52 Pa Code § 37.204,49 CFR 391.25 - Driver history. (schedule)
  - 52 Pa Code § 31.134 - Criminal history. (schedule)

**Response:** Our hiring and employment policies at New World Van Lines are designed to align with the regulations outlined by the Federal Motor Carrier Safety Administration (FMCSA) as well as the requirements set forth in 52 Pa Code. In accordance with FMCSA standards and 52 Pa Code, our hiring process mandates that all drivers must be 21 years of age or older. Prior to hiring, each driver's Motor Vehicle Record (MVR) will be thoroughly reviewed to ensure compliance with safety regulations. Additionally, we conduct annual reviews of each driver's MVR to confirm ongoing adherence to safety standards. Moreover, as part of our commitment to safety and compliance, New World Van Lines conducts comprehensive background checks on all prospective employees. Our stringent background screening process ensures that none of our drivers have a criminal history involving felonies or misdemeanors prior to their employment. By adhering to these hiring and employment policies, we aim to maintain the highest standards of safety and regulatory compliance in our operations

2. You indicate involvement in interstate service since 1982; however, review of your holdings indicates what appears to be local based subsidiaries (i.e. New World Van Lines of Florida, and New World Van lines of Ohio, etc.). Can you please explain the ownership structure for these locations – are these franchise operations, or wholly owned and fully controlled by New World

Van Lines, Inc.? What is the intention for the corporate structure here in Pennsylvania, and who will be the management for the Pennsylvania operations? What is their individual experience?

**Response:** New World Van Lines owns and operates 14 locations across the US. Please see the list of locations on the last page. All 14 locations are owned and operated by the Marx family who have been in business for more than 100 years. The work performed in Pennsylvania will be Managed by Quintin Marx (owning Partner) who leads our national operations team. Quintin was born in the business with more than 30 years of experience. Ed Marx Jr. (owning Partner) leads our operations for our 14 locations. Ed was also born in the business and has more than 50 years of experience. There is a complete support staff of planners, dispatchers, human resources and a safety department.

3. Where is the Pennsylvania operation to be physically based at? In your application not only do you indicate that you presently have no vehicles allocated, you also provide no indication of any in state facilities. Please provide a detailed description of how you believe your lack of physical presence, facilities, or equipment leaves you properly situated to render safe, efficient, and reasonable service to citizens of the Commonwealth within 60 days of the conditional approval of the requested authority. If in consideration, also please include discussion on how potential service from neighboring states will be adequate to service the interior of Pennsylvania.

**Response:** New World Van Lines primary business is corporate relocations. We are applying for Intrastate Pennsylvania authority to service our very large national accounts. Some of these accounts are Merck, Lowes, Sherwin Williams, Wells Fargo and many others. At this time New World is planning to service these corporate customers from our two nearest locations which are in Cranbury NJ 65,00 sq. ft. of warehouse and Columbus OH 30,000 sq. ft. of warehouse. These two locations have more than 25 drivers and trucks to service this area. We currently facilitate numerous interstate moves that either originate from or are destined for the state of Pennsylvania. New World will add more drivers and facilities as the business grows.

I, Danielle Camphouse, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to penalties of 18 Pa.C.S 4904 (relating to unsworn falsification to authorities).

Sincerely,  
  
Danielle Camphouse

Executive Assistant

New World Van Lines 773-509-5987

dcamphouse@nwwl.com



**List of Locations:**

**New World Van Lines of Arizona**  
7375 West Buckeye Road, Suite 175  
Phoenix, AZ 85043

**New World Van Lines of California**  
14322 Commerce Drive  
Garden Grove, CA 92843

**New World Van Lines of Colorado**  
4950 Oak Street  
Wheat Ridge, CO 80033

**New World Van Lines of Chicago**  
5875 N. Rogers Avenue  
Chicago, IL 60646

**New World Van Lines of Dallas**  
13700 Senlac Drive  
Farmers Branch, TX 75234

**New World Van Lines of Florida**  
11320 Satellite Boulevard  
Orlando, FL 32837

**New World Van Lines of Georgia**  
800 Wylie Road  
Marietta, GA 30067

**New World Van Lines of Missouri**  
12750 Carrollton Industrial Court  
Bridgeton, MO 63044

**New World Van Lines of New Jersey**  
108 Melrich Road  
Cranbury, NJ 08512



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New World Van Lines of North Carolina  
1801 Frank Holt Drive  
Burlington, NC 27215

New World Van Lines of Ohio  
4633 Homer Ohio Lane  
Groveport, OH 43125

New World Van Lines of San Francisco  
33373 Lewis Avenue  
Union City, CA 94587

New World Van Lines of Texas  
6205 Guhn Road  
Houston, TX 77040

New World Van Lines of Washington  
2920 142nd Avenue E, Ste. 105  
Sumner, WA 98390