



**COMMONWEALTH OF PENNSYLVANIA**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

COMMONWEALTH KEYSTONE BUILDING

400 NORTH STREET

HARRISBURG, PENNSYLVANIA 17120

<http://www.puc.pa.gov>

February 20, 2024

Docket No. A-2024-3045516

**HIS LOVING HAND HOME CARE LLC  
610 OLD YORK RD  
SUITE 400  
JENKINTOWN PA 19046**

**RE: Application of His Loving Hand Home Care, LLC, 610 Old York Rd., Ste. 400, Jenkintown, Montgomery County, PA 19046. 267-971-2974**

To Whom It May Concern:

On January 11, 2024, the application of HIS LOVING HAND HOME CARE, LLC, was accepted by the Commission; however, multiple issues must be addressed before publication to the Pennsylvania Bulletin may proceed. Please review page three of this correspondence for additional information and respond appropriately.

Please forward the information to the Secretary of the Commission **within ten (10) working days** from the date of this letter. **Currently, the only acceptable means of filing your response is through the Commission's e-file system. Information is available at the following link to efile:** <https://www.puc.state.pa.us/efiling/default>

**Your answers should be verified per 52 Pa Code § 1.36.** Accordingly, you must provide the following statement with your responses:

I, \_\_\_\_\_, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

Please submit your response to the address cited in this letter's header. Faxes, emails, and other forms of filing are unacceptable.

Sincerely,

A handwritten signature in black ink that reads 'Rosemary Chiavetta'. The signature is written in a cursive, flowing style.

Rosemary Chiavetta, Secretary

Enclosure

cc: Josh Kwiatkowski

Docket No. A-2024-3045516  
HIS LOVING HAND HOME CARE, LLC  
Data Request

**1. SECOND REQUEST:**

In your description of proposed service, you indicated an intent to, “provide transportation services for mobility challenged people.” How do you quantify and identify “mobility challenged people?” In other words, for enforcement purposes, you must establish a criteria which clearly demonstrates in what way a person qualifies under this term. This clarity is required to assist Commission Enforcement Officers who may be undertaking enforcement actions or conducting investigations to ensure that you are offering services to the individuals you are certificated to serve.

2. Question #5 of the applicant’s verified statements requires that you describe your hiring and employment policies. You are expected to provide a PLAN that satisfies the requirements of 52 Pa Code. Please review the requirements of the following chapters of 52 Pa Code and provide a revised compliant plan for drivers.
  - § 29.504. Driver history. (schedule – you are not a limousine or call or demand applicant)
3. Your revised statement of financial position (1/31/2024) indicates a doubling of cash holdings from \$5,000 TO \$10,000 – can you please explain the origin of this additional capital? Are you presently providing intrastate transportation services?

Please provide a copy of a bank statement, or a signed letter from a bank executive verifying the current account balance. Also, please provide a copy of your vehicle registration which will verify vehicle ownership. Is there a loan balance on said vehicle?

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The purpose of the verified statement questions is to determine your ability to provide safe, efficient, and reasonable transportation. It is in your best interest to provide accurate, complete, and timely responses. Failure to do so is sufficient grounds to justify the denial of your application because YOU have failed to provide sufficient evidence of your fitness to operate. Be advised that additional corrections may not always be requested; therefore, prior to submitting your responses, your consultation with an attorney or financial expert familiar with Commission regulated Motor Carrier related proceedings is highly encouraged.