
Victoria Whitaker,
v.
Philadelphia Gas Works

Docket No.:
C-2022-3035783

Call-in Telephonic
Hearing On Remand

Pages 40 - 69

Judge's Chambers
State Office Building
801 Market Street
Philadelphia, PA

Wednesday, January 31, 2024
Commencing at 10:15 a.m.

INDEX TO EXHIBITS

Docket No. C-2022-3035783

Hearing Date: January 31, 2024

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
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Balance Transfer		
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Abuse of Process		
PGW's Exhibit 8	61	62
Payment History		



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

**Graciela Christlieb, Senior Attorney
Legal Department**
Direct Dial: 215-684-6164
FAX: 215-684-6798
E-mail: graciela.christlieb@pgworks.com

December 1, 2023

VIA ELECTRONIC MAIL

Administrative Law Judge F. Joseph Brady
Pennsylvania Public Utility Commission
801 Market Street
Suite 4063
Philadelphia, PA 19107

Re: Victoria Whitaker v. Philadelphia Gas Works, Docket No. C-2022-3035783

Dear Judge Brady:

Enclosed, please find PGW's proposed exhibits for the hearing in the above referenced matter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

Enclosure

cc: Cert. of Service w/enc.



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of Philadelphia Gas Works' Proposed Exhibits upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

VIA Electronic Mail

Victoria Whitaker

vrw1019@gmail.com

Date: December 1, 2023

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number:	3614958
Company Name:	PGW (PHILA. GAS WORKS (NGDC))
Company Code:	0766
Company Type	GAS TRANSPORTER
Customer First Name:	ELOUISE
Customer Middle Initial:	
Customer Last Name:	WOMACK
Customer Account Number:	8888888888
Customer Home Phone w/ Area Code:	
Customer Work Phone w/ Area Code:	
Customer Service Class:	RESIDENTIAL
Customer Mail Address 1:	
Customer Mail Address 2:	
Customer Mail Address City:	
Customer Mail Address State:	
Customer Mail Address Zip:	
Customer Mail Address 4-Zip:	
Customer Service Address 1:	6428 BOYER ST
Customer Service Address 2:	
Customer Service Address City:	PHILADELPHIA
Customer Service Address State:	PA
Customer Service Address Zip:	19119
Customer Service Address 4-Zip:	
Customer Family Adults:	2
Customer Family Children:	0
Customer Family Age:	
Gross Income	
Source	Income Amount
A1- SSI	1398
A2-WAGES	2000
Date Open:	2018-05-15
Reason For Contact:	ON - PAR NEEDED (# 61)
Term Date:	2018-05-18
Business Name:	VICTORIA WHITAKER- PERM TO SPEAK
Case Problem:	

Company Position: 05/15/2018 COMPANY MENTIONED NEEDING TO PAY \$1900 IN ORDER TO PREVENT TERMINATION FOR 5/18/18-

Related Information: CUSTOMER IS IN NEED OF PAR- - RELIEF SOUGHT - PAR THE CELL PHONE NUMBER (267) 997 - 5527 HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info: CELL IS VICTORIA WHITAKER- MAY LEAVE A MESSAGE.

Hot Issue:

Case Origin: TELEPHONE

Prior Case Number:

Universal Service: N

Arrearage: 1900

BCS Investigator First Name: BCS

BCS Investigator Last Name: CASE POOL

BCS Investigator Phone w/ Area Code: 7177875468

BCSIntaker First Name: ZAJAYRA

BCSIntaker Last Name: AVILA

Number Of Time Send: 1

Number Of Time Faxed: 0

Number Of Time Faxed: 7177876641

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number:	3614958
Company Name:	PGW (PHILA. GAS WORKS (NGDC))
Company Code:	0766
Company Type:	GAS TRANSPORTER
Customer First Name:	ELOUISE
Customer Middle Initial:	
Customer Last Name:	WOMACK
Account Number:	729363354
Service Address 1:	6428 BOYER ST
Service Address 2:	
Service City:	PHILADELPHIA
Service State:	PA
Service Zip 5:	19119
Service Zip 4:	
Decision Issue:	Y
Oral Written:	W
Violation:	NO
Chapter:	
Section Rule:	
Total Balance:	2396.99
Date Closed:	2018-05-16
Resolution:	LEVEL 2, BB 123.00 + 67.00 = 190.00 BEGINNING JUNE 2018.
Balance Date:	2018-05-16
Service Restored Pay:	
Service Continue Amount:	
Service Continue Date:	
Terms:	JUNE 2018 BILL DUE DATE
Special Budget Amount:	190.00
Regular Budget Amount:	123.00
Arrears Payment Plus:	67.00
FinalMonthlyPayment:	
CurrentMonthlyPayment:	
EndMonthlyPayment:	
LetterDescription:	
HeadDate:	2018-05-18
Paragraph:	

Bill Date:
Reconnect Amount: 0
Pay Amount:
BCS Investigator First Name: BUREAU OF
BCS Investigator Last Name: CONSUMER SERVICE
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7177876641

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number:	3670329
Company Name:	PGW (PHILA. GAS WORKS (NGDC))
Company Code:	0766
Company Type	GAS TRANSPORTER
Customer First Name:	VICTORIA
Customer Middle Initial:	
Customer Last Name:	WHITAKER
Customer Account Number:	729363354
Customer Home Phone w/ Area Code:	
Customer Work Phone w/ Area Code:	
Customer Service Class:	RESIDENTIAL
Customer Mail Address 1:	
Customer Mail Address 2:	
Customer Mail Address City:	
Customer Mail Address State:	
Customer Mail Address Zip:	
Customer Mail Address 4-Zip:	
Customer Service Address 1:	6428 BOYER ST
Customer Service Address 2:	
Customer Service Address City:	PHILADELPHIA
Customer Service Address State:	PA
Customer Service Address Zip:	19119
Customer Service Address 4-Zip:	
Customer Family Adults:	1
Customer Family Children:	0
Customer Family Age:	
Gross Income	
Source	Income Amount
WAGES	3000
Date Open:	2018-11-27
Reason For Contact:	APPLICANT/DEPOSITS - SERVICE IS ON (# 28)
Term Date:	2018-11-28
Business Name:	
Case Problem:	
Company Position:	11/27/2018

Related Information:

CUSTOMER WAS LIVING WITH HER MOTHER. HER MOTHER PASSED AWAY IN AUGUST AND WANTS TO TRANSFER THE ACCOUNT AND BALANCE IN HER NAME. - RELIEF SOUGHT - WANTS GAS IN HER NAME AND A PAR. THE CELL PHONE NUMBER (267) 997 - 5527 HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:

Hot Issue:

Case Origin: TELEPHONE
Prior Case Number: 3614958
Universal Service: Y
Arrearage: 2595.73
BCS Investigator First Name: BCS
BCS Investigator Last Name: CASE POOL
BCS Investigator Phone w/ Area Code: 7177875468
BCSIntaker First Name: PAUL
BCSIntaker Last Name: MUMMERT
Number Of Time Send: 1
Number Of Time Faxed: 0
Number Of Time Faxed: 7177876641

Customer Contact: Turn On [X]

Date: 11/27/2018 Time: 1:18:00 PM Source: JetSearch Related Tran: _____
CC Type: SERO - Turn On [v] Created: 11/27/2018 at: 1:18:10 PM by: DC0BB
Area: 800 - Residential General Service [v] Changed: 11/27/2018 at: 1:23:07 PM by: DC0BB
 Surveyable Auto Delete Date: 11/27/2022 Class: Inquiry

Comments: Turn On (AMR) App (Victoria Whitaker, 0729363354) called for amr turn on. Address: 6428 Boyer St/ GMI: \$3000 HH: 1 Experian: Failed experian. Deposit: Required. Linked to address since 09/1990 DEPOSIT AMT: \$236 1st install due in 7 days: \$118 (50%) 2nd install due with 1st bill: \$59 (25%) 3rd install due with 2nd bill: \$59 (25%) App accept bal due to being linked to address. Sent contact to AMD to transfer bal from 0729363354. App/S

Letter
Status: _____ Print Date: _____ Run Number: _____ Reprint: [v]
Template: _____
Review List Tickler _____
Follow Up: [] to Review Group to User
Priority: [] Review Group... []
Account: 0007 8957 4558 Whitaker, Victoria [v]
Premise: 6428 Boyer St/Phila,Pa [v]
Person: Whitaker, Victoria [v]

[Change] [Cancel]

Account Financial History: Womack, Elouise

Help

Account: 0007 2936 3354 Name: Womack, Elouise

Trans Date	Type	Service	Actual Amount	Actual Balance	Current Amount	Current Balance	Deposit on Hand
12/23/2014	BILL	U	348.62	133.09	348.62	133.09	0.00
12/15/2014	PAY	U	-204.00	-215.53	-204.00	-215.53	0.00
12/02/2014	PAY	U	-127.00	-11.53	-127.00	-11.53	0.00
12/02/2014	PLP	U	127.00	115.47	127.00	115.47	0.00
11/20/2014	BILL	U	222.56	-11.53	222.56	-11.53	0.00
11/13/2014	PAY	U	-204.00	-234.09	-204.00	-234.09	0.00
10/21/2014	BILL	U	90.96	-30.09	90.96	-30.09	0.00
10/13/2014	PAY	U	-225.00	-121.05	-225.00	-121.05	0.00
09/23/2014	BILL	U	28.87	103.95	28.87	103.95	0.00
09/17/2014	PAY	U	-231.00	75.08	-231.00	75.08	0.00

Financial Details...

Transfer Adjustment: XFER - 2,720.15

Action

Adjustment... 7293670121 Frozen

Status	Date	By
Created	11/28/2018	Acevedo, Anthony
Frozen	11/28/2018	Acevedo, Anthony

Adjustment Code... XFER Transfer Balance Memo Adjustment

Adjustment Amount: 2,720.15 Revenue Month: 11/2018

From

Account... 0007 2936 3354 Womack, Elouise

Type

SA SA... 5261495010 G2-GS, Closed

Deposit

	Begin	+Adj	=Final	<input type="checkbox"/> Appear on Next Bill
Total Amt Due		-2,720.15		
Current Amt Due		-2,720.15		
Write Off Amt		0.00		

Description:

To

Account... 0007 8957 4558 Whitaker, Victoria

Type

SA SA... 5306221938 G2-GS, Active

Deposit

	Begin	+Adj	=Final	<input type="checkbox"/> Appear on Next Bill
Total Amt Due		2,720.15		
Current Amt Due		2,720.15		
Write Off Amt		0.00		

Description:

Main

Fin Details (From)

Fin Details (To)

GL Acctng (From)

GL Acctng (To)

Misc

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3670329
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: VICTORIA
Customer Middle Initial:
Customer Last Name: WHITAKER
Account Number: 789574558
Service Address 1: 6428 BOYER ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19119
Service Zip 4:
Decision Issue: N
Oral Written: O
Violation: NO
Chapter:
Section Rule:
Total Balance: 2720.15
Date Closed: 2019-07-23
Resolution: VERBAL CLOSE--CUSTOMER CONFIRMED THAT THE SERVICE HAS BEEN PLACED IN HER NAME AND THE ISSUE RESOLVED. CUSTOMER AGREES THAT THE CASE MAY BE VERBALLY CLOSED.
Balance Date: 2018-12-12
Service Restored Pay:
Service Continue Amount:
Service Continue Date:
Terms:
Special Budget Amount:
Regular Budget Amount:
Arrears Payment Plus:
FinalMonthlyPayment:
CurrentMonthlyPayment:
EndMonthlyPayment:

LetterDescription:

HeadDate:

Paragraph:

Bill Date:

Reconnect Amount: 0

Pay Amount:

BCS Investigator First Name: JEREMY

BCS Investigator Last Name: PLAGUE

Number Of Time Send: 1

Number Of Time Faxed: 0

PUC Fax: 7177876641

10-DAY SHUT OFF NOTICE
Your Gas Service May Be Shut Off

Your bill is past due. As a result, PGW will shut off gas to 6428 BOYER ST on or after 8 a.m. on Aug 06, 2019. This notice will remain effective for 60 days. To talk about your bill or this notice, call our office at 215-235-1777.

We will not shut off gas if you do ONE of the following:

- Arrange to pay your past due amount of \$3,597.58.
- Pay the amount you owe on your payment plan.
- Show us a payment receipt for the past due amount.
- Make a payment arrangement (you may be eligible for a special assistance program).
- Contact us to dispute the bill.

At a minimum, you may have to pay all of the following before we turn your service on:

Past Due Amount	\$3,597.58
Security Deposit	\$190.00
Turn On Charge	\$123.23
Total	\$3,910.81

(Plus \$372.00 if we must dig up the street to shut off gas).

You are also responsible for all gas service provided to you that is now or has become past due. If shut off, you may be required to pay more than the amount on this notice to have gas turned on.

MEDICAL EMERGENCY NOTICE

LET US KNOW IF SOMEONE LIVING IN YOUR HOME IS SERIOUSLY ILL OR HAS A MEDICAL CONDITION. WE WILL NOT SHUT OFF YOUR SERVICE during such illness, provided you:

1. Have your licensed physician, physician's assistant or nurse practitioner certify by phone or in writing that such an illness exists and that it may be aggravated if your service is shut off; and
2. Make arrangements to pay your current bills.
3. Contact us by calling 215-235-1777.
4. HAVE A LICENSED PHYSICIAN, PHYSICIAN'S ASSISTANT OR NURSE PRACTITIONER SEND PGW A LETTER WITHIN 3 DAYS, VERIFYING THE MEDICAL CONDITION.

IMPORTANT TO KNOW - BEFORE WE SHUT OFF YOUR GAS SERVICE

- You may be eligible for a payment agreement or special assistance program. Enrollment into this program may be a way of avoiding shut off. Contact us immediately at 215-235-1777 to find out if you're eligible, and how to enroll. Documentation of your income may be required.
- If you have questions or need more information, please call us today at 215-235-1777 or write us at P.O. Box 3500, Philadelphia, PA 19122. After you talk with PGW, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC may delay the shut-off if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.
- If you have a valid Protection From Abuse order from a court, there are additional protections available to you. Call us immediately at 215-235-1777. You will be required to provide us with a copy of the order.

- Call us if your landlord pays your utility bill. You have certain legal protections.
- If you have trouble understanding or speaking English call us for free interpretation.
- Please contact us if you are disabled and need assistance.
- All adult occupants of the premises whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill. If service is shut off ANY adult occupant who has been living at the premises may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned on and to arrange access to your premises. It may take up to seven days to have your service restored.

WINTER SHUT OFF PROVISIONS Dec. 1-March 31

- Contact us before the shut off date to give us household and occupant information to see if you qualify for any assistance programs.
- If you are low income there are special rules about whether we may shut off your gas in the winter. Add together the monthly income in your household. Look at the chart below to determine your group. You may need to provide us with proof of income.
- If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service. We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
- If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions applies to you:
 - o Someone in your household is 12 or younger or 65 or older; or
 - o You have paid at least one-half of your last two monthly gas bills; or
 - o If over the last two months you have paid at least 15% of your household income toward the gas bills.
- If we reconnect your service during the winter months (between December 1st and March 31st) we will restore your service within 24 hours of you meeting all requirements to have service reconnected. When street digging is required, it may take up to seven days.

Federal Poverty Guidelines (FPG) 2018

Household Size	Your income is 150% of the FPG or below if your monthly gross is:	Your income is between 151% - 250% of the FPG if your monthly gross is:
1	\$1,518 or less	\$1,519-\$2,529
2	\$2,058 or less	\$2,059-\$3,429
3	\$2,598 or less	\$2,599-\$4,329
4	\$3,138 or less	\$3,139-\$5,229
Each add. person add	\$540	\$541-\$900

PL_20190725180102.dat:3125-000006869

Please return this portion with your payment.
Write your account number on your check or money order made payable to Philadelphia Gas Works

Account Number: 0789574558
Notice Date: Jul 25, 2019
Please Pay: \$3,597.58

Place "X" in box for address corrections. Print corrections on reverse side.

Amount Enclosed:

001563 000006869
VICTORIA WHITAKER
6428 BOYER ST
PHILA PA 19119-3908



Philadelphia Gas Works
P.O. Box 11700
Newark, NJ 07101-4700

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number:	3722204
Company Name:	PGW (PHILA. GAS WORKS (NGDC)
Company Code:	0766
Company Type	GAS TRANSPORTER
Customer First Name:	VICTORIA
Customer Middle Initial:	
Customer Last Name:	WHITAKER
Customer Account Number:	789574558
Customer Home Phone w/ Area Code:	
Customer Work Phone w/ Area Code:	
Customer Service Class:	RESIDENTIAL
Customer Mail Address 1:	
Customer Mail Address 2:	
Customer Mail Address City:	
Customer Mail Address State:	
Customer Mail Address Zip:	
Customer Mail Address 4-Zip:	
Customer Service Address 1:	6428 BOYER ST
Customer Service Address 2:	
Customer Service Address City:	PHILADELPHIA
Customer Service Address State:	PA
Customer Service Address Zip:	19119
Customer Service Address 4-Zip:	
Customer Family Adults:	1
Customer Family Children:	0
Customer Family Age:	
Gross Income	
Source	Income Amount
AI WAGES	3894.80
Date Open:	2019-07-31
Reason For Contact:	ON - PAR NEEDED (# 61)
Term Date:	2019-08-06
Business Name:	
Case Problem:	

Company Position: 07/31/2019 OFFERED PAYMENT ARRANGEMENT THAT CUSTOMER COULD NOT AFFORD. REQUESTED PAYMENT OF 3000 TO AVOID SHUT OFF

Related Information: 61 – CUSTOMER NEEDS A PAYMENT ARRANGEMENT. TO AVOID SHUT OFF - RELIEF SOUGHT - PAR THE CELL PHONE NUMBER (267) 997 - 5527 HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:

Hot Issue:

Case Origin: TELEPHONE

Prior Case Number:

Universal Service: N

Arrearage: 3000

BCS Investigator First Name: BCS

BCS Investigator Last Name: CASE POOL

BCS Investigator Phone w/ Area Code: 7177875468

BCSIntaker First Name: BRYAN

BCSIntaker Last Name: KAUFFMAN

Number Of Time Send: 1

Number Of Time Faxed: 0

Number Of Time Faxed: 7177876641

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3722204
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: VICTORIA
Customer Middle Initial:
Customer Last Name: WHITAKER
Account Number: 789574558
Service Address 1: 6428 BOYER ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19119
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 3674.34
Date Closed: 2019-08-05
Resolution: LEVEL 4, BB 95.00 + 613.00 = 708.00 BEGINNING SEPTEMBER 2019.
Balance Date: 2019-08-05
Service Restored Pay:
Service Continue Amount:
Service Continue Date:
Terms: SEPTEMBER 2019 BILL DUE DATE
Special Budget Amount: 708.00
Regular Budget Amount: 95.00
Arrears Payment Plus: 613.00
FinalMonthlyPayment:
CurrentMonthlyPayment:
EndMonthlyPayment:
LetterDescription:
HeadDate: 2019-08-07
Paragraph:

Bill Date:

Reconnect Amount: 0

Pay Amount:

BCS Investigator First Name: BUREAU OF

BCS Investigator Last Name: CONSUMER SERVICE

Number Of Time Send: 1

Number Of Time Faxed: 0

PUC Fax: 7177876641

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number:	3729350
Company Name:	PGW (PHILA. GAS WORKS (NGDC)
Company Code:	0766
Company Type	GAS TRANSPORTER
Customer First Name:	VICTORIA
Customer Middle Initial:	
Customer Last Name:	WHITAKER
Customer Account Number:	789574558
Customer Home Phone w/ Area Code:	
Customer Work Phone w/ Area Code:	
Customer Service Class:	RESIDENTIAL
Customer Mail Address 1:	
Customer Mail Address 2:	
Customer Mail Address City:	
Customer Mail Address State:	
Customer Mail Address Zip:	
Customer Mail Address 4-Zip:	
Customer Service Address 1:	6428 BOYER ST
Customer Service Address 2:	
Customer Service Address City:	PHILADELPHIA
Customer Service Address State:	PA
Customer Service Address Zip:	19119
Customer Service Address 4-Zip:	
Customer Family Adults:	1
Customer Family Children:	0
Customer Family Age:	
Gross Income	
Source	Income Amount
A1 WAGES	3651.38
Date Open:	2019-08-26
Reason For Contact:	ON - PAR WITH DISPUTE (#63)
Term Date:	2019-08-26
Business Name:	
Case Problem:	
Company Position:	07/31/2019 COMPANY SEEKS 3000.00 FROM MOTHER'S RESIDENCE.

Related Information:

63 - ON - PAR W/ DISPUTE - CUSTOMER INDICATED THAT THEY DON'T HAVE CAP/CAP ARREARS. CUSTOMER INDICATED THAT THEY WERE LIVING WITH MOTHER WHILE IN HOSPICE. CUSTOMER INDICATED THAT THIS IS THEIR MOTHER'S BILL AND WAS UNAWARE THAT THE BILL AMOUNT WAS THIS LARGE. CUSTOMER INDICATES THAT FROM MAY 2018 UNTIL PRESENT, THE CUSTOMER INDICATED THAT THEY SHOULD BE CHARGED. CUSTOMER IS DISPUTING ALL CHARGES PRIOR TO MAY 2018. - RELIEF SOUGHT - CUSTOMER SEEKS A BETTER PAR IF THE DISPUTED AMOUNT CANNOT BE FIXED. THE CELL PHONE NUMBER (267) 997 - 5527 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS VRW1019@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:

Hot Issue:

Case Origin:

TELEPHONE

Prior Case Number:

3722204

Universal Service:

N

Arrearage:

3000

BCS Investigator First Name:

BCS

BCS Investigator Last Name:

CASE POOL

BCS Investigator Phone w/ Area Code: 7177875468

BCSIntaker First Name:

JONATHAN

BCSIntaker Last Name:

ZIMMERMAN

Number Of Time Send:

1

Number Of Time Faxed:

0

Number Of Time Faxed:

7177876641

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3729350
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: VICTORIA
Customer Middle Initial:
Customer Last Name: WHITAKER
Account Number: 789574558
Service Address 1: 6428 BOYER ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19119
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 4156.58
Date Closed: 2020-02-26
Resolution: DECISION LETTER ISSUED-- CASE DISMISSED, PER 1405D: CUSTOMER CONTACTED THE PUC STATED THAT SHE MOVED IN MAY 2018. THE BALANCE WAS ACCRUED IN HER MOTHER'S NAME AND SHE IS DISPUTING BALANCE ACCRUED UNDER MOTHER'S NAME AND IS NOT RESPONSIBLE FOR BALANCE ACCRUED BEFORE 5/18. CUSTOMER REQUESTING PUC PAR IF BILLING DISPUTE CANNOT BE RESOLVED. THE COMPANY REPORTED THAT CUSTOMER APPLIED FOR SERVICE ON 11/27/18 AND PUBLIC RECORD SHOWS THAT SHE HAS BEEN AFFILIATED TO THE PROPERTY SINCE 9/90. THE CUSTOMER ACCEPTED RESPONSIBILITY FOR THE BALANCE AT THAT TIME AND BALANCE OF \$2720.15 WAS TRANSFERRED TO HER ACTIVE ACCOUNT. CUSTOMER HAS A PRIOR PUC PAR (#3722204) BEGINNING 9/19-- DEFAULTED. PUC UNABLE TO ASSIST. CASE DISMISSED. PER COMPANY UPDATE... COMPANY IS WILLING TO OFFER AN ADDITIONAL PAR WITH A DOWN PAYMENT OF \$3325.26 (80% OF \$4156.58), THEN MONTHLY PAR OF \$229 (BUDGET BILL \$90.00 + \$139.00 ARREARS) FOR 6 MONTHS.

Balance Date: 2020-02-20

Service Restored Pay: 0.00

Service Continue Amount: 0.00

Service Continue Date:

Terms:

Special Budget Amount: 0.00

Regular Budget Amount: 95.00

Arrears Payment Plus: 0.00

FinalMonthlyPayment: 0.00

CurrentMonthlyPayment: 0.00

EndMonthlyPayment: 0.00

LetterDescription:

HeadDate: 2020-02-25

Paragraph:

Bill Date:

Reconnect Amount: 0

Pay Amount: 0.00

BCS Investigator First Name: RICKY

BCS Investigator Last Name: WIJAYA

Number Of Time Send: 1

Number Of Time Faxed: 0

PUC Fax: 7177876641

10-DAY SHUT OFF NOTICE
Your Gas Service May Be Shut Off

Your bill is past due. As a result, PGW will shut off gas to 6428 BOYER ST on or after 8 a.m. on Jun 28, 2021. This notice will remain effective for 60 days. To talk about your bill or this notice, call our office at 215-235-1777.

We will not shut off gas if you do ONE of the following:

- * Arrange to pay your past due amount of \$5,986.28.
- * Pay the amount you owe on your payment plan.
- * Show us a payment receipt for the past due amount.
- * Make a payment arrangement (you may be eligible for a special assistance program).
- * Contact us to dispute the bill.

At a minimum, you may have to pay all of the following before we turn your service on:

Past Due Amount	\$5,986.28
Security Deposit	\$206.00
Turn On Charge	\$123.23
Total	\$6,315.51

(Plus \$372.00 if we must dig up the street to shut off gas).

You are also responsible for all gas service provided to you that is now or has become past due. If shut off, you may be required to pay more than the amount on this notice to have gas turned on.

MEDICAL EMERGENCY NOTICE

LET US KNOW IF SOMEONE LIVING IN YOUR HOME IS SERIOUSLY ILL OR HAS A MEDICAL CONDITION. WE WILL NOT SHUT OFF YOUR SERVICE during such illness, provided you:

1. Have your licensed physician, physician's assistant or nurse practitioner certify by phone or in writing that such an illness exists and that it may be aggravated if your service is shut off; and
2. Make arrangements to pay your current bills.
3. Contact us by calling 215-235-1777.
4. HAVE A LICENSED PHYSICIAN, PHYSICIAN'S ASSISTANT OR NURSE PRACTITIONER SEND PGW A LETTER WITHIN 3 DAYS, VERIFYING THE MEDICAL CONDITION.

IMPORTANT TO KNOW - BEFORE WE SHUT OFF YOUR GAS SERVICE

- * You may be eligible for a payment agreement or special assistance program. Enrollment into this program may be a way of avoiding shut off. Contact us immediately at 215-235-1777 to find out if you're eligible, and how to enroll. Documentation of your income may be required.
- * If you have questions or need more information, please call us today at 215-235-1777 or write us at P.O. Box 3500, Philadelphia, PA 19122. After you talk with PGW, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC may delay the shut off if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.
- * If you have a valid Protection From Abuse order from a court, there are additional protections available to you. Call us immediately at 215-235-1777. You will be required to provide us with a copy of the order.

* Call us if your landlord pays your utility bill. You have certain legal protections.

* If you have trouble understanding or speaking English call us for free interpretation.

* Please contact us if you are disabled and need assistance.

* All adult occupants of the premises whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill. If service is shut off ANY adult occupant who has been living at the premises may have to pay all or portions of this bill to have service restored.

* If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned on and to arrange access to your premises. It may take up to seven days to have your service restored.

WINTER SHUT OFF PROVISIONS Dec. 1-March 31

- * Contact us before the shut off date to give us household and occupant information to see if you qualify for any assistance programs.
- * If you are low income there are special rules about whether we may shut off your gas in the winter. Add together the monthly income in your household. Look at the chart below to determine your group. You may need to provide us with proof of income.
- * If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service. We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
- * If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions applies to you:
 - o Someone in your household is 12 or younger or 65 or older; or
 - o You have paid at least one-half of your last two monthly gas bills; or
 - o If over the last two months you have paid at least 15% of your household income toward the gas bills.
- * If we reconnect your service during the winter months (between December 1st and March 31st) we will restore your service within 24 hours of you meeting all requirements to have service reconnected. When street digging is required, it may take up to seven days.

Household Size	Federal Poverty Guidelines (FPG) 2021	
	Your income is 150% of the FPG or below if your monthly gross is:	Your income is between 151% - 250% of the FPG if your monthly gross is:
1	\$1,610 or less	\$1,611-\$2,683
2	\$2,178 or less	\$2,179-\$3,629
3	\$2,745 or less	\$2,746-\$4,575
4	\$3,313 or less	\$3,314-\$5,521
Each add. person add	\$568	\$569-\$946

PL_20210615180001.dat-1859-000004136

Please return this portion with your payment.
Write your account number on your check or money order made payable to Philadelphia Gas Works

Account Number: 0789574558
Notice Date: Jun 15, 2021
Please Pay: \$5,986.28

Place "X" in box for address corrections. Print corrections on reverse side.

Amount Enclosed:

000930 00004136
VICTORIA WHITAKER
6428 BOYER ST
PHILADELPHIA PA 19119-3908



Philadelphia Gas Works
P.O. Box 11700
Newark, NJ 07101-4700

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number:	3792632
Company Name:	PGW (PHILA. GAS WORKS (NGDC))
Company Code:	0766
Company Type	GAS TRANSPORTER
Customer First Name:	VICTORIA
Customer Middle Initial:	
Customer Last Name:	WHITAKER
Customer Account Number:	7089574558
Customer Home Phone w/ Area Code:	
Customer Work Phone w/ Area Code:	
Customer Service Class:	RESIDENTIAL
Customer Mail Address 1:	
Customer Mail Address 2:	
Customer Mail Address City:	
Customer Mail Address State:	
Customer Mail Address Zip:	
Customer Mail Address 4-Zip:	
Customer Service Address 1:	6428 BOYER STREET
Customer Service Address 2:	
Customer Service Address City:	PHILADELPHIA
Customer Service Address State:	PA
Customer Service Address Zip:	19119
Customer Service Address 4-Zip:	
Customer Family Adults:	1
Customer Family Children:	0
Customer Family Age:	
Gross Income	
Source	Income Amount
WAGES	4007.25
Date Open:	2021-06-23
Reason For Contact:	ON - PAR NEEDED (# 61)
Term Date:	2021-06-28
Business Name:	SM
Case Problem:	

Company Position: 06/23/2021 CO SAID THEY WILL BE A SHUT OFF FOR JUNE 28TH. CO OFFERED A PLAN TO PAY 612.00 TO PAY OFF THE BALANCE.

Related Information: 61 – CUSTOMER NEEDS A PAYMENT ARRANGEMENT. NOTES FOR COMPANY – IF RESPONDING WITH AN EGW ABBREVIATED PAR REPORT FOR A STRAIGHT PAYMENT ARRANGEMENT REQUEST (CODE 61), YOU MUST ALSO COMPLETE AND SEND THE “ABBREVIATED REPORT ATTACHMENT.” IF RESPONDING WITH AN EGW FULL PAR REPORT, THE REPORT MUST ANSWER THE SAME QUESTIONS FROM THE “ABBREVIATED REPORT ATTACHMENT.” THE PA’S MUST COMPLY WITH THE MARCH 18, 2021 ORDER (M-2020-3019244). QUESTIONS FOR COMPANY – WAS THE CUSTOMER OFFERED A COMPANY PAYMENT ARRANGEMENT THAT IS COMPLIANT WITH THE 3/18/21 EMERGENCY ORDER THAT BEGINS AFTER 4/1/2021? WHAT TERMS WERE PROVIDED? THE CELL PHONE NUMBER (267) 997 - 5527 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS VRW1019@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:

Hot Issue:

Case Origin: TELEPHONE

Prior Case Number: 3729350

Universal Service: N

Arrearage: 0

BCS Investigator First Name: BCS

BCS Investigator Last Name: CASE POOL

BCS Investigator Phone w/ Area Code: 7177875468

BCSIntaker First Name: KATHY

BCSIntaker Last Name: LAMORGIA

Number Of Time Send: 1

Number Of Time Faxed: 0

Number Of Time Faxed: 7177876641

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3792632
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: VICTORIA
Customer Middle Initial:
Customer Last Name: WHITAKER
Account Number: 789574558
Service Address 1: 6428 BOYER STREET
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19119
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 6128.16
Date Closed: 2021-07-23
Resolution: DECISION ISSUED: THIS CUSTOMER QUALIFIES FOR NEW UTILITY PAYMENT TERMS IN ACCORDANCE WITH THE COMMISSION'S PUBLIC UTILITY SERVICE TERMINATION MORATORIUM PROCLAMATION OF DISASTER EMERGENCY-COVID-19, DOCKET NO. M-2020-3019244 (EMERGENCY ORDER REVISED AND RATIFIED ON MARCH 18, 2021, EFFECTIVE APRIL 1, 2021). THE UTILITY IS ENCOURAGED TO CONTACT THE CUSTOMER WITHIN 20 DAYS OF THE DATE OF THIS DECISION, TO OFFER A PAYMENT ARRANGEMENT TO THIS CUSTOMER. THE INCOME PROVIDED BY THIS CUSTOMER TO BCS INDICATES THE PAYMENT ARRANGEMENT SHOULD BE AT LEAST 12 MONTHS, WHICH IS CONSISTENT WITH THE TERMS OF THE MARCH 18, 2021 PUC ORDER. IF THE UTILITY IS UNABLE TO ESTABLISH PAYMENT TERMS FOR THIS CUSTOMER, THE UTILITY MAY BEGIN THE NOTIFICATION AND TERMINATION PROCESS ANEW.
Balance Date: 2021-07-16
Service Restored Pay: 0.00

Service Continue Amount: 0.00
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 104.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription:
HeadDate: 2021-07-23
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: DAMON
BCS Investigator Last Name: WALTON
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7177876641

10-DAY SHUT OFF NOTICE
Your Gas Service May Be Shut Off

Your bill is past due. As a result, PGW will shut off gas to 6428 BOYER ST on or after 8 a.m. on Nov 09, 2021. This notice will remain effective for 60 days. To talk about your bill or this notice, call our office at 215-235-1777.

We will not shut off gas if you do ONE of the following:

- * Arrange to pay your past due amount of \$6,196.42.
- * Pay the amount you owe on your payment plan.
- * Show us a payment receipt for the past due amount.
- * Make a payment arrangement (you may be eligible for a special assistance program).
- * Contact us to dispute the bill.

At a minimum, you may have to pay all of the following before we turn your service on:

Past Due Amount	\$6,196.42
Security Deposit	\$228.00
Turn On Charge	\$123.23
Total	\$6,547.65

(Plus \$372.00 if we must dig up the street to shut off gas).

You are also responsible for all gas service provided to you that is now or has become past due. If shut off, you may be required to pay more than the amount on this notice to have gas turned on.

MEDICAL EMERGENCY NOTICE

LET US KNOW IF SOMEONE LIVING IN YOUR HOME IS SERIOUSLY ILL OR HAS A MEDICAL CONDITION. WE WILL NOT SHUT OFF YOUR SERVICE during such illness, provided you:

1. Have your licensed physician, physician's assistant or nurse practitioner certify by phone or in writing that such an illness exists and that it may be aggravated if your service is shut off; and
2. Make arrangements to pay your current bills.
3. Contact us by calling 215-235-1777.
4. HAVE A LICENSED PHYSICIAN, PHYSICIAN'S ASSISTANT OR NURSE PRACTITIONER SEND PGW A LETTER WITHIN 3 DAYS, VERIFYING THE MEDICAL CONDITION.

IMPORTANT TO KNOW - BEFORE WE SHUT OFF YOUR GAS SERVICE

- * You may be eligible for a payment agreement or special assistance program. Enrollment into this program may be a way of avoiding shut off. Contact us immediately at 215-235-1777 to find out if you're eligible, and how to enroll. Documentation of your income may be required.
- * If you have questions or need more information, please call us today at 215-235-1777 or write us at P.O. Box 3500, Philadelphia, PA 19122. After you talk with PGW, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC may delay the shutoff if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.
- * If you have a valid Protection From Abuse order from a court, there are additional protections available to you. Call us immediately at 215-235-1777. You will be required to provide us with a copy of the order.

- * Call us if your landlord pays your utility bill. You have certain legal protections.
- * If you have trouble understanding or speaking English call us for free interpretation.
- * Please contact us if you are disabled and need assistance.
- * All adult occupants of the premises whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill. If service is shut off ANY adult occupant who has been living at the premises may have to pay all or portions of this bill to have service restored.
- * If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned on and to arrange access to your premises. It may take up to seven days to have your service restored.

WINTER SHUT OFF PROVISIONS Dec. 1-March 31

- * Contact us before the shut off date to give us household and occupant information to see if you qualify for any assistance programs.
- * If you are low income there are special rules about whether we may shut off your gas in the winter. Add together the monthly income in your household. Look at the chart below to determine your group. You may need to provide us with proof of income.
- * If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service. We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
- * If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions applies to you:
 - o Someone in your household is 12 or younger or 65 or older; or
 - o You have paid at least one-half of your last two monthly gas bills; or
 - o If over the last two months you have paid at least 15% of your household income toward the gas bills.
- * If we reconnect your service during the winter months (between December 1st and March 31st) we will restore your service within 24 hours of you meeting all requirements to have service reconnected. When street digging is required, it may take up to seven days.

Household Size	Federal Poverty Guidelines (FPG) 2021	
	Your income is 150% of the FPG or below if your monthly gross is:	Your income is between 151% - 250% of the FPG if your monthly gross is:
1	\$1,610 or less	\$1,611-\$2,683
2	\$2,178 or less	\$2,179-\$3,629
3	\$2,745 or less	\$2,746-\$4,575
4	\$3,313 or less	\$3,314-\$5,521
Each add. person add	\$568	\$569-\$946

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Please return this portion with your payment.
Write your account number on your check or money order made payable to Philadelphia Gas Works

Account Number: 0789574558
Notice Date: Oct 29, 2021
Please Pay: \$6,196.42

Place "X" in box for address corrections. Print corrections on reverse side.

Amount Enclosed:

000026 000000246

VICTORIA WHITAKER
6428 BOYER ST
PHILADELPHIA PA 19119-3908



Philadelphia Gas Works
P.O. Box 11700
Newark, NJ 07101-4700

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number:	3812268
Company Name:	PGW (PHILA. GAS WORKS (NGDC))
Company Code:	0766
Company Type	GAS TRANSPORTER
Customer First Name:	VICTORIA
Customer Middle Initial:	
Customer Last Name:	WHITAKER
Customer Account Number:	789574558
Customer Home Phone w/ Area Code:	
Customer Work Phone w/ Area Code:	
Customer Service Class:	RESIDENTIAL
Customer Mail Address 1:	
Customer Mail Address 2:	
Customer Mail Address City:	
Customer Mail Address State:	
Customer Mail Address Zip:	
Customer Mail Address 4-Zip:	
Customer Service Address 1:	6428 BOYER STREET
Customer Service Address 2:	
Customer Service Address City:	PHILEDELPHIA
Customer Service Address State:	PA
Customer Service Address Zip:	19119
Customer Service Address 4-Zip:	
Customer Family Adults:	1
Customer Family Children:	0
Customer Family Age:	
Gross Income	
Source	Income Amount
AD1 JOB	2792
Date Open:	2021-11-08
Reason For Contact:	ON - PAR NEEDED (# 61)
Term Date:	2021-11-09
Business Name:	
Case Problem:	
Company Position:	11/03/2021 COMPANY WANTS THE PAR TO KEEP SERVICE ON.

Related Information:

SERVICE ON. CUST RECEIVED A PUC PAR BUT SHE STATES THE AMOUNT THAT HER WAGES ARE WAS INCORRECT WHEN INTAKE TOOK IN THE AMOUNT SHE MAKES. CUST WANTS A NEW PAR. - RELIEF SOUGHT - PAR THE CELL PHONE NUMBER (267) 997 - 5527 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS VRW1019@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:

Hot Issue:

Case Origin:

TELEPHONE

Prior Case Number:

3792632

Universal Service:

M

Arrearage:

6547.65

BCS Investigator First Name:

BCS

BCS Investigator Last Name:

CASE POOL

BCS Investigator Phone w/ Area Code: 7177875468

BCSIntaker First Name:

MERIKKA

BCSIntaker Last Name:

SHIRK

Number Of Time Send:

1

Number Of Time Faxed:

0

Number Of Time Faxed:

7177876641

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number:	3812268
Company Name:	PGW (PHILA. GAS WORKS (NGDC)
Company Code:	0766
Company Type:	GAS TRANSPORTER
Customer First Name:	VICTORIA
Customer Middle Initial:	
Customer Last Name:	WHITAKER
Account Number:	789574558
Service Address 1:	6428 BOYER STREET
Service Address 2:	
Service City:	PHILEDELPHIA
Service State:	PA
Service Zip 5:	19119
Service Zip 4:	
Decision Issue:	N
Oral Written:	W
Violation:	NO
Chapter:	
Section Rule:	
Total Balance:	6531.78
Date Closed:	2021-12-10
Resolution:	DISMISSAL LETTER - CASE DISMISSED PER 1405(D). CUSTOMER HAS NOT SATISFIED THE PRIOR PUC PAR BCS # 37722204.
Balance Date:	2021-12-07
Service Restored Pay:	0.00
Service Continue Amount:	0.00
Service Continue Date:	
Terms:	
Special Budget Amount:	0.00
Regular Budget Amount:	112.00
Arrears Payment Plus:	0.00
FinalMonthlyPayment:	0.00
CurrentMonthlyPayment:	0.00
EndMonthlyPayment:	0.00
LetterDescription:	
HeadDate:	2021-12-08

Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: LISA
BCS Investigator Last Name: COLEY
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7177876641

10-DAY SHUT OFF NOTICE Your Gas Service May Be Shut Off

Your bill is past due. As a result, PGW will shut off gas to 6428 BOYER ST on or after 8 a.m. on Jul 06, 2022. This notice will remain effective for 60 days. To talk about your bill or this notice, call our office at 215-235-1777.

We will not shut off gas if you do ONE of the following:

- Arrange to pay your past due amount of \$8,046.83.
- Pay the amount you owe on your payment plan.
- Show us a payment receipt for the past due amount.
- Make a payment arrangement (you may be eligible for a special assistance program).
- Contact us to dispute the bill.

At a minimum, you may have to pay all of the following before we turn your service on:

Past Due Amount	\$8,046.83
Security Deposit	\$226.00
Turn On Charge	\$123.23
Total	\$8,396.06

(Plus \$372.00 if we must dig up the street to shut off gas).

You are also responsible for all gas service provided to you that is now or has become past due. If shut off, you may be required to pay more than the amount on this notice to have gas turned on.

MEDICAL EMERGENCY NOTICE

LET US KNOW IF SOMEONE LIVING IN YOUR HOME IS SERIOUSLY ILL OR HAS A MEDICAL CONDITION. WE WILL NOT SHUT OFF YOUR SERVICE during such illness, provided you:

1. Have your licensed physician, physician's assistant or nurse practitioner certify by phone or in writing that such an illness exists and that it may be aggravated if your service is shut off; and
2. Make arrangements to pay your current bills.
3. Contact us by calling 215-235-1777.
4. HAVE A LICENSED PHYSICIAN, PHYSICIAN'S ASSISTANT OR NURSE PRACTITIONER SEND PGW A LETTER WITHIN 3 DAYS, VERIFYING THE MEDICAL CONDITION.

IMPORTANT TO KNOW -- BEFORE WE SHUT OFF YOUR GAS SERVICE

- You may be eligible for a payment agreement or special assistance program. Enrollment into this program may be a way of avoiding shut off. Contact us immediately at 215-235-1777 to find out if you're eligible, and how to enroll. Documentation of your income may be required.
- If you have questions or need more information, please call us today at 215-235-1777 or write us at P.O. Box 3500, Philadelphia, PA 19122. After you talk with PGW, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC may delay the shutoff if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.
- If you have a valid Protection From Abuse order from a court, there are additional protections available to you. Call us immediately at 215-235-1777. You will be required to provide us with a copy of the order.

- Call us if your landlord pays your utility bill. You have certain legal protections.
- If you have trouble understanding or speaking English call us for free interpretation.
- Please contact us if you are disabled and need assistance.
- All adult occupants of the premises whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill. If service is shut off ANY adult occupant who has been living at the premises may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned on and to arrange access to your premises. It may take up to seven days to have your service restored.

WINTER SHUT OFF PROVISIONS Dec. 1-March 31

- Contact us before the shut off date to give us household and occupant information to see if you qualify for any assistance programs.
- If you are low income there are special rules about whether we may shut off your gas in the winter. Add together the monthly income in your household. Look at the chart below to determine your group. You may need to provide us with proof of income.
- If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service. We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
- If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions applies to you:
 - o Someone in your household is 12 or younger or 65 or older; or
 - o You have paid at least one-half of your last two monthly gas bills; or
 - o If over the last two months you have paid at least 15% of your household income toward the gas bills.
- If we reconnect your service during the winter months (between December 1st and March 31st) we will restore your service within 24 hours of you meeting all requirements to have service reconnected. When street digging is required, it may take up to seven days.

Household Size	Federal Poverty Guidelines (FPG) 2022	
	Your income is 150% of the FPG or below if your monthly gross is:	Your income is between 151% - 250% of the FPG if your monthly gross is:
1	\$1,699 or less	\$1,700-\$2,831
2	\$2,289 or less	\$2,290-\$3,815
3	\$2,879 or less	\$2,880-\$4,798
4	\$3,469 or less	\$3,470-\$5,781
Each add. person add	\$590	\$591-\$983

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Please return this portion with your payment.
Write your account number on your check or money order made payable to Philadelphia Gas Works

Account Number: 0789574558
Notice Date: Jun 24, 2022
Please Pay: \$8,046.83

Place "X" in box for address corrections. Print corrections on reverse side.

Amount Enclosed:

000044 000001960
VICTORIA WHITAKER
6428 BOYER ST
PHILADELPHIA PA 19119-3908

Philadelphia Gas Works
P.O. Box 11700
Newark, NJ 07101-4700



PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3848362
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: VICTORIA
Customer Middle Initial:
Customer Last Name: WHITAKER
Customer Account Number: 789574558
**Customer Home Phone w/
Area Code:**
**Customer Work Phone w/
Area Code:**
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
**Customer Mail Address
City:**
**Customer Mail Address
State:**
Customer Mail Address Zip:
**Customer Mail Address 4-
Zip:**
Customer Service Address 1: 6428 BOYER STREET
Customer Service Address 2:
Customer Service Address City: PHILEDELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19119
**Customer Service Address 4-
Zip:**
Customer Family Adults: 0
Customer Family Children: 0
Customer Family Age:
**Gross Income
Source** **Income Amount**

Date Open: 2022-07-01
Reason For Contact: PEOPLE-DELIVERED SERVICE (I.E., SCHEDULING DELAYS, PERSONNEL, DAMAGES) (# 58)
Term Date: 2022-07-06
Business Name:
Case Problem: CUSTOMER HAS MADE SEVERAL ATTEMPTS TO CONTACT PGW FOR A PAYMENT ARRANGEMENT. JUNE 15TH CUSTOMER WAS SUPPOSE TO SPEAK TO REPRESENTATIVE VIRTUALLY BUT UTILITY REP HAD AN EMERGENCY AND NO ONE HAS CONTACTED CUSTOMER SINCE. - RELIEF SOUGHT - CUSTOMER NEED AN UTILITY REPRESENTATIVE TO CONTACT HER REGARDING PAR. THE CELL PHONE NUMBER (267) 997 - 5527 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS VRW1019@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.
Company Position: COMPANY SENT STATEMENT OF TERMINATION FOR 8046.83
Related Information:
Case Misc Info:
Hot Issue:
Case Origin: TELEPHONE
Prior Case Number: 3812268
Universal Service: M
Arrearage: 0
BCS Investigator First Name: BCS
BCS Investigator Last Name: CASE POOL
BCS Investigator Phone w/ Area Code: 7177875468
BCSIntaker First Name: MARVIN
BCSIntaker Last Name: KINGCADE
Number Of Time Send: 1
Number Of Time Faxed: 0
Number Of Time Faxed: 7177876641

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3848362
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: VICTORIA
Customer Middle Initial:
Customer Last Name: WHITAKER
Account Number: 789574558
Service Address 1: 6428 BOYER STREET
Service Address 2:
Service City: PHILEDELPHIA
Service State: PA
Service Zip 5: 19119
Service Zip 4:
Decision Issue: N
Oral Written: O
Violation: NO
Chapter:
Section Rule:
Total Balance: 8354.31
Date Closed: 2022-08-01
Resolution: VERBAL CLOSE: T/CUSTOMER AT 267-997-5527. SPOKE WITH VICTORIA WHITAKER. I ADVISED THAT THE COMPANY INDICATED THAT THE COMPANY RECORDS SHOW THAT A SUPERVISOR ATTEMPTED TO CONTACT HER ON 6/30/2022 AND THE CALL WENT TO VOICEMAIL. COMPANY HAS NO RECORD OF CALL ON 6/15/2022. I INFORMED HER THAT THE COMPANY STATED AVAILABLE PAR TERMS TO MAKE AN UPFRONT PAYMENT OF \$6,683.00, AND THEN ENTER A COMPANY PAYMENT AGREEMENT WITH MONTHLY BILLS OF \$419.00 (BB \$140.00 + \$279.00) FOR 6 MONTHS. CUSTOMER ASKED WHAT IF SHE CANT AFFORD THAT. I RECOMMENDED SHE CONTACT THE COMPANY TO DISCUSS REPAYMENT OPTIONS. CUSTOMER STATED SHE WILL CONTACT UTILITY TOMORROW. CUSTOMER WAS SATISFIED WITH INFORMATION PROVIDED CASE DISMISSED.
Balance Date: 2022-07-29
Service Restored Pay:
Service Continue Amount:

Service Continue Date:

Terms:

Special Budget Amount:

Regular Budget Amount:

Arrears Payment Plus:

FinalMonthlyPayment:

CurrentMonthlyPayment:

EndMonthlyPayment:

LetterDescription:

HeadDate:

Paragraph:

Bill Date:

Reconnect Amount: 0

Pay Amount:

BCS Investigator First Name: PRECIOUS

BCS Investigator Last Name: JOHNSON

Number Of Time Send: 1

Number Of Time Faxed: 0

PUC Fax: 7177876641

10-DAY SHUT OFF NOTICE Your Gas Service May Be Shut Off

Your bill is past due. As a result, PGW will shut off gas to 6428 BOYER ST on or after 8 a.m. on Aug 15, 2022. This notice will remain effective for 60 days. To talk about your bill or this notice, call our office at 215-235-1777.

We will not shut off gas if you do ONE of the following:

- Arrange to pay your past due amount of \$8,328.37.
- Pay the amount you owe on your payment plan.
- Show us a payment receipt for the past due amount.
- Make a payment arrangement (you may be eligible for a special assistance program).
- Contact us to dispute the bill.

At a minimum, you may have to pay all of the following before we turn your service on:

Past Due Amount	\$8,328.37
Security Deposit	\$280.00
Turn On Charge	\$123.23
Total	\$8,731.60

(Plus \$372.00 if we must dig up the street to shut off gas).

You are also responsible for all gas service provided to you that is now or has become past due. If shut off, you may be required to pay more than the amount on this notice to have gas turned on.

MEDICAL EMERGENCY NOTICE

LET US KNOW IF SOMEONE LIVING IN YOUR HOME IS SERIOUSLY ILL OR HAS A MEDICAL CONDITION. WE WILL NOT SHUT OFF YOUR SERVICE during such illness, provided you:

1. Have your licensed physician, physician's assistant or nurse practitioner certify by phone or in writing that such an illness exists and that it may be aggravated if your service is shut off; and
2. Make arrangements to pay your current bills.
3. Contact us by calling 215-235-1777.
4. HAVE A LICENSED PHYSICIAN, PHYSICIAN'S ASSISTANT OR NURSE PRACTITIONER SEND PGW A LETTER WITHIN 3 DAYS, VERIFYING THE MEDICAL CONDITION.

IMPORTANT TO KNOW – BEFORE WE SHUT OFF YOUR GAS SERVICE

- You may be eligible for a payment agreement or special assistance program. Enrollment into this program may be a way of avoiding shut off. Contact us immediately at 215-235-1777 to find out if you're eligible, and how to enroll. Documentation of your income may be required.
- If you have questions or need more information, please call us today at 215-235-1777 or write us at P.O. Box 3500, Philadelphia, PA 19122. After you talk with PGW, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC may delay the shutoff if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.
- If you have a valid Protection From Abuse order from a court, there are additional protections available to you. Call us immediately at 215-235-1777. You will be required to provide us with a copy of the order.

- Call us if your landlord pays your utility bill. You have certain legal protections.
- If you have trouble understanding or speaking English call us for free interpretation.
- Please contact us if you are disabled and need assistance.
- All adult occupants of the premises whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill. If service is shut off ANY adult occupant who has been living at the premises may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned on and to arrange access to your premises. It may take up to seven days to have your service restored.

WINTER SHUT OFF PROVISIONS Dec. 1-March 31

- Contact us before the shut off date to give us household and occupant information to see if you qualify for any assistance programs.
- If you are low income there are special rules about whether we may shut off your gas in the winter. Add together the monthly income in your household. Look at the chart below to determine your group. You may need to provide us with proof of income.
- If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service. We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
- If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions applies to you:
 - o Someone in your household is 12 or younger or 65 or older; or
 - o You have paid at least one-half of your last two monthly gas bills; or
 - o If over the last two months you have paid at least 15% of your household income toward the gas bills.
- If we reconnect your service during the winter months (between December 1st and March 31st) we will restore your service within 24 hours of you meeting all requirements to have service reconnected. When street digging is required, it may take up to seven days.

Household Size	Federal Poverty Guidelines (FPG) 2022	
	Your income is 150% of the FPG or below if your monthly gross is:	Your income is between 151% - 250% of the FPG if your monthly gross is:
1	\$1,699 or less	\$1,700-\$2,831
2	\$2,289 or less	\$2,290-\$3,815
3	\$2,879 or less	\$2,880-\$4,798
4	\$3,469 or less	\$3,470-\$5,781
Each add. person add	\$590	\$591-\$983

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Please return this portion with your payment.
Write your account number on your check or money order made payable to Philadelphia Gas Works

Account Number: 0789574558
Notice Date: Aug 03, 2022
Please Pay: \$8,328.37

Place "X" in box for address corrections. Print corrections on reverse side.

Amount Enclosed:

000272 000001718
VICTORIA WHITAKER
6428 BOYER ST
PHILADELPHIA PA 19119-3908



Philadelphia Gas Works
P.O. Box 11700
Newark, NJ 07101-4700

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3856130
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: VICTORIA
Customer Middle Initial:
Customer Last Name: WHITAKER
Customer Account Number: 0789574558
Customer Home Phone w/ Area Code:
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 6428 BOYER ST
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19119
Customer Service Address 4-Zip:
Customer Family Adults: 1
Customer Family Children: 0
Customer Family Age:
Gross Income

Source	Income Amount
WGS	4493.13

Date Open: 2022-08-09
Reason For Contact: ON - PAR NEEDED (# 61)
Term Date: 2022-08-22
Business Name:
Case Problem:
Company Position: 08/09/2022 CUSTOMER MUST PAY 6000 TO RETAIN

Related Information:

61 – PAYMENT ARRANGEMENT REQUEST. THE CELL PHONE NUMBER (267) 997 - 5527 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS VRW1019@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:

Hot Issue:

Case Origin: TELEPHONE
Prior Case Number: 3722204
Universal Service: N
Arrearage: 6000
BCS Investigator First Name: BCS
BCS Investigator Last Name: CASE POOL
BCS Investigator Phone w/ Area Code: 7177875468
BCSIntaker First Name: DORIN
BCSIntaker Last Name: COLLINS
Number Of Time Send: 1
Number Of Time Faxed: 0
Number Of Time Faxed: 7177876641

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3856130
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: VICTORIA
Customer Middle Initial:
Customer Last Name: WHITAKER
Account Number: 789574558
Service Address 1: 6428 BOYER ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19119
Service Zip 4:
Decision Issue: N
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 8378.27
Date Closed: 2022-09-09
Resolution: CASE DISMISSED PER 1405(D). THE CUSTOMER HAS A PRIOR UNSATISFIED PUC PAR (BCS# 3722204). THE COMPANY IS REQUESTING THE UPFRONT PAYMENT OF 6,702.61 THEN ENTER A COMPANY ARRANGEMENT STARTING AT 420.00 EACH MONTH.
Balance Date: 2022-09-09
Service Restored Pay:
Service Continue Amount:
Service Continue Date:
Terms:
Special Budget Amount:
Regular Budget Amount:
Arrears Payment Plus:
FinalMonthlyPayment:
CurrentMonthlyPayment:
EndMonthlyPayment:

LetterDescription:

HeadDate:

Paragraph:

Bill Date:

Reconnect Amount: 0

Pay Amount:

BCS Investigator First Name: ZACHARY

BCS Investigator Last Name: MURPHY

Number Of Time Send: 1

Number Of Time Faxed: 0

PUC Fax: 7177876641

10-DAY SHUT OFF NOTICE Your Gas Service May Be Shut Off

Your bill is past due. As a result, PGW will shut off gas to 6428 BOYER ST on or after 8 a.m. on Oct 04, 2022. This notice will remain effective for 60 days. To talk about your bill or this notice, call our office at 215-235-1777.

We will not shut off gas if you do ONE of the following:

- * Arrange to pay your past due amount of \$8,354.31.
- * Pay the amount you owe on your payment plan.
- * Show us a payment receipt for the past due amount.
- * Make a payment arrangement (you may be eligible for a special assistance program).
- * Contact us to dispute the bill.

At a minimum, you may have to pay all of the following before we turn your service on:

Past Due Amount	\$8,354.31
Security Deposit	\$280.00
Turn On Charge	\$123.23
Total	\$8,757.54

(Plus \$372.00 if we must dig up the street to shut off gas).

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MEDICAL EMERGENCY NOTICE

LET US KNOW IF SOMEONE LIVING IN YOUR HOME IS SERIOUSLY ILL OR HAS A MEDICAL CONDITION. WE WILL NOT SHUT OFF YOUR SERVICE during such illness, provided you:

1. Have your licensed physician, physician's assistant or nurse practitioner certify by phone or in writing that such an illness exists and that it may be aggravated if your service is shut off; and
2. Make arrangements to pay your current bills.
3. Contact us by calling 215-235-1777.
4. HAVE A LICENSED PHYSICIAN, PHYSICIAN'S ASSISTANT OR NURSE PRACTITIONER SEND PGW A LETTER WITHIN 3 DAYS, VERIFYING THE MEDICAL CONDITION.

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- * You may be eligible for a payment agreement or special assistance program. Enrollment into this program may be a way of avoiding shut off. Contact us immediately at 215-235-1777 to find out if you're eligible, and how to enroll. Documentation of your income may be required.
- * If you have questions or need more information, please call us today at 215-235-1777 or write us at P.O. Box 3500, Philadelphia, PA 19122. After you talk with PGW, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC may delay the shutoff if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.
- * If you have a valid Protection From Abuse order from a court, there are additional protections available to you. Call us immediately at 215-235-1777. You will be required to provide us with a copy of the order.

- * Call us if your landlord pays your utility bill. You have certain legal protections.
- * If you have trouble understanding or speaking English call us for free interpretation.
- * Please contact us if you are disabled and need assistance.
- * All adult occupants of the premises whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill. If service is shut off ANY adult occupant who has been living at the premises may have to pay all or portions of this bill to have service restored.
- * If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned on and to arrange access to your premises. It may take up to seven days to have your service restored.

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- * Contact us before the shut off date to give us household and occupant information to see if you qualify for any assistance programs.
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- * If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service. We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
- * If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions applies to you:
 - o Someone in your household is 12 or younger or 65 or older; or
 - o You have paid at least one-half of your last two monthly gas bills; or
 - o If over the last two months you have paid at least 15% of your household income toward the gas bills.
- * If we reconnect your service during the winter months (between December 1st and March 31st) we will restore your service within 24 hours of you meeting all requirements to have service reconnected. When street digging is required, it may take up to seven days.

Household Size	Federal Poverty Guidelines (FPG) 2022	
	Your income is 150% of the FPG or below if your monthly gross is:	Your income is between 151% - 250% of the FPG if your monthly gross is:
1	\$1,699 or less	\$1,700-\$2,831
2	\$2,289 or less	\$2,290-\$3,815
3	\$2,879 or less	\$2,880-\$4,798
4	\$3,469 or less	\$3,470-\$5,781
Each add. person add	\$590	\$591-\$983

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Please return this portion with your payment.
Write your account number on your check or money order made payable to Philadelphia Gas Works

Account Number: 0789574558
Notice Date: Sep 23, 2022
Please Pay: \$8,354.31

Place "X" in box for address corrections. Print corrections on reverse side.

Amount Enclosed:

001387 000005716
VICTORIA WHITAKER
6428 BOYER ST
PHILADELPHIA PA 19119-3908



Philadelphia Gas Works
P.O. Box 11700
Newark, NJ 07101-4700

Customer Contact: Customer Review Unit [X]

Date: 10/03/2022 Time: 11:35:00 AM Source: JetSearch Related Tran: Account Maintenance

CC Type: CRU - Customer Review Unit Created: 10/03/2022 at: 11:35:12 AM by: JGLACE

Area: 800 - Residential General Service Changed: at: by:

Surveyable Auto Delete Date: 10/03/2027 Class: Inquiry

Comments: CRU__The Pennsylvania Public Utility Commission has provided email notification of a Formal Complaint filed at Docket # C-2022-3035783_

Letter

Status: Print Date: Run Number: Reprint: [v]

Template:

Review List Tickler

Follow Up: [] to Review Group to User

Priority: [] Review Group... []

Account: 0007 8957 4558 Whitaker, Victoria

Premise: 6428 Boyer St/Phila,Pa

Person: Whitaker, Victoria

[Change] [Cancel]

Payment: 06/14/2019 - 32.06

Action

Payment: 34955352607 Frozen Siblings...

Account: 0007 8957 4558 Name: Whitaker, Victoria Payment Amt: 32.06

Payment Amt: 32.06
Payment Date: 06/14/2019
Tender Type: B - Banking Institutions
Check Id: 0

Pay Distribution Code:
Confirmation:
Shareholder:
Drawer/Bundle:
Payment Source: Remittance Processor
Agency/Branch: KUB / 002003
Batch Nbr/Seq Nbr: 423 / 11612
Grant Type:

Status History:

Status	Date	By
Created	06/17/2019 22:55	Operator, Bccs Job
Frozen	06/17/2019 22:55	Operator, Bccs Job

Totals:

Category	Amou
Distributed	32.06
Deposit	32.06

Payor / Receipt

Payor...
Person Id:
Receipt Number:

Print Receipt

Header
Distribution

Payment: 09/09/2019 - 95.00

Action

Payment... 75971154928 Frozen Siblings...

Account: 0007 8957 4558 Name: Whitaker, Victoria Payment Amt: 95.00

Payment Amt: 95.00
Payment Date: 09/09/2019
Tender Type: Q - Check
Check Id: 189

Pay Distribution Code:
Confirmation: 614356088
Shareholder:
Drawer/Bundle:
Payment Source: Remittance Processor
Agency/Branch: RGU /
Batch Nbr/Seq Nbr: 15 / 494
Grant Type:

Status History:

Status	Date	By
Created	09/09/2019 20:30	Operator, Bccs Job
Frozen	09/09/2019 20:30	Operator, Bccs Job

Totals:

Category	Amot
Distributed	95.00

Payor / Receipt

Payor...
Person Id:
Receipt Number:

Print Receipt

Header
Distribution

Payment: 03/09/2020 - 60.00

Action

Payment... 13247742233 Frozen Siblings...

Account: 0007 8957 4558 Name: Whitaker, Victoria Payment Amt: 60.00

Payment Amt: 60.00
Payment Date: 03/09/2020
Tender Type: Q - Check
Check Id: 105

Pay Distribution Code:
Confirmation: 600536101
Shareholder:
Drawer/Bundle:
Payment Source: Remittance Processor
Agency/Branch: RGU /
Batch Nbr/Seq Nbr: 20 / 457
Grant Type:

Status History:

Status	Date	By
Created	03/09/2020 20:49	Operator, Bccs Job
Frozen	03/09/2020 20:49	Operator, Bccs Job

Totals:

Category	Amou
Distributed	60.00

Payor / Receipt
Payor...
Person Id:
Receipt Number:

Header
Distribution

Print Receipt

Payment: 07/14/2020 - 50.37

Action

Payment... 51121300011 Frozen Siblings...

Account: 0007 8957 4558 Name: Whitaker, Victoria Payment Amt: 50.37

Payment Amt: 50.37
Payment Date: 07/14/2020
Tender Type: Q - Check
Check Id: 115

Pay Distribution Code:
Confirmation: 558462062
Shareholder:
Drawer/Bundle:
Payment Source: Remittance Processor
Agency/Branch: FGU /
Batch Nbr/Seq Nbr: 6 / 130
Grant Type:

Status History:

Status	Date	By
Created	07/14/2020 21:17	Operator, Bccs Job
Frozen	07/14/2020 21:17	Operator, Bccs Job

Totals:

Category	Amount
Distributed	50.37

Payor / Receipt

Payor...
Person Id:
Receipt Number:

Print Receipt

Header
Distribution

Payment: 01/04/2021 - 53.37

Action

Payment... 28232294417 Frozen Siblings...

Account: 0007 8957 4558 Name: Whitaker, Victoria Payment Amt: 53.37

Payment Amt: 53.37
Payment Date: 01/04/2021
Tender Type: D - Check
Check Id: 136

Pay Distribution Code:
Confirmation: 211807068
Shareholder:
Drawer/Bundle:
Payment Source: Remittance Processor
Agency/Branch: RGU /
Batch Nbr/Seq Nbr: 7 / 348
Grant Type:

Status History:

Status	Date	By
Created	01/04/2021 22:04	Operator, Bccs Job
Frozen	01/04/2021 22:04	Operator, Bccs Job

Totals:

Category	Amount
Distributed	53.37

Payor / Receipt
Payor...
Person Id:
Receipt Number:

Print Receipt

Header
Distribution

Payment: 02/03/2021 - 91.18

Action

Payment... 5514247845 Frozen Siblings...

Account: 0007 8957 4558 Name: Whitaker, Victoria Payment Amt: 91.18

Payment/Amt: 91.18
Payment Date: 02/03/2021
Tender Type: Q - Check
Check Id: 141

Pay Distribution Code:
Confirmation: 348039141
Shareholder:
Drawer/Bundle:
Payment Source: Remittance Processor
Agency/Branch: RGU /
Batch Nbr/Seq Nbr: 6 / 254
Grant Type:

Status History:

Status	Date	By
Created	02/03/2021 20:04	Operator, Bccs Job
Frozen	02/03/2021 20:04	Operator, Bccs Job

Totals:

Category	Amount
Distributed	91.18

Payor / Receipt
Payor...
Person Id:
Receipt Number:

Header
Distribution

Print Receipt

*** Payment: 10/01/2022 - 78.00**

Action

Payment... 29731153593 Frozen Siblings...

Account: 0007 8957 4558 Name: Whitaker, Victoria Payment Amt: 78.00

Payment Amt: 78.00
Payment Date: 10/01/2022
Tender Type: Q - Check
Check Id: 0

Pay Distribution Code:
Confirmation:
Shareholder:
Drawer/Bundle:
Payment Source: Remittance Processor
Agency/Branch: KJB / 009003
Batch Nbr/Seq Nbr: 1528 / 14163
Grant Type:

Status History:

Status	Date	By
Created	10/04/2022 01:47	Operator, Bccs Job
Frozen	10/04/2022 01:47	Operator, Bccs Job

Totals:

Category	Amot
Distributed	78.00

Payor / Receipt
Payor...
Person Id:
Receipt Number:

Header
Distribution

Print Receipt