

INDEX TO EXHIBITS

Docket No. C-2023-3041776

Hearing Date: January 5, 2024

| <u>NUMBER</u> | <u>FOR IDENTIFICATION</u> | <u>IN EVIDENCE</u> |
|---------------------|---|--------------------|
| <u>PGW Exhibit:</u> | | |
| 1 | (1/1/'21-1/3/'24 Statement) | 26 27 |
| 2 | (History of Negotiated Payment Arrangements) | 26 27 |
| 3 | (Opening Complaint Case #3832326) | 26 27 |
| 4 | (Opening Complaint Case #3902580) | 26 27 |



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

**Graciela Christlieb, Senior Attorney
Legal Department**
Direct Dial: 215-684-6164
FAX: 215-684-6798
E-mail: graciela.christlieb@pgworks.com

January 3, 2024

VIA ELECTRONIC MAIL

Administrative Law Judge Marta Guhl
Pennsylvania Public Utility Commission
801 Market Street
Suite 4063
Philadelphia, PA 19107

Re: Charles Harrison, Jr. v. Philadelphia Gas Works, Docket No. C-2023-3041776

Dear Judge Guhl:

Enclosed, please find PGW's updated exhibits in the above referenced matter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

Enclosure

cc: Cert. of Service [w/enc.]



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of Philadelphia Gas Works' Proposed Exhibits upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

VIA ELECTRONIC MAIL

Charles Harrison, Jr.

alovemybabies04@gmail.com

Date: January 3, 2024

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

Specific Service Agreement Statement of Account SA- 8592095156

| | | | | |
|-----------------------------------|-----------------------|-------------------|--------------|-------------------|
| Customer Name | From Date | To Date | | |
| CHARLES HARRISON | 1/1/2021 | 1/3/2024 | | |
| Service Address | Account Number | S A Number | Meter | Rate/Class |
| 8923 SYLVIA LN PHIL, PA 191154522 | 649448415 | 8592095156 | 2330989 | GS |

STATEMENT

| Transaction Date | Transaction Type | Reading | Read Code | # of Days | CCF Usage | Average CCF/Day | Heating DDDs | Payment Type | Due Date | Transaction Amount | Current Balance | Actual Balance |
|------------------|------------------|---------|-----------|-----------|-----------|-----------------|--------------|--------------|------------|--------------------|-----------------|----------------|
| 1/7/2021 | LPC | | | | | | | | | \$48.39 | \$3,344.74 | \$3,344.74 |
| 1/7/2021 | BILL | 6438 | R | 33 | 221 | 6.7 | 869 | | 2/2/2021 | \$317.31 | \$3,662.05 | \$3,662.05 |
| 2/6/2021 | LPC | | | | | | | | | \$53.15 | \$3,715.20 | \$3,715.20 |
| 2/6/2021 | BILL | 6654 | R | 30 | 216 | 7.2 | 900 | | 3/3/2021 | \$320.45 | \$4,035.65 | \$4,035.65 |
| 3/9/2021 | LPC | | | | | | | | | \$57.96 | \$4,093.61 | \$4,093.61 |
| 3/9/2021 | BILL | 6875 | R | 32 | 221 | 6.91 | 955 | | 4/1/2021 | \$310.14 | \$4,403.75 | \$4,403.75 |
| 3/12/2021 | PAY | | | | | | | Credit Card | | (\$890.00) | \$3,513.75 | \$3,513.75 |
| 4/8/2021 | BILL | 6980 | R | 29 | 105 | 3.62 | 405 | | 5/3/2021 | \$169.02 | \$3,682.77 | \$3,682.77 |
| 5/7/2021 | BILL | 7048 | R | 29 | 68 | 2.34 | 212 | | 6/2/2021 | \$108.35 | \$3,791.12 | \$3,791.12 |
| 6/5/2021 | LPC | | | | | | | | | \$53.42 | \$3,844.54 | \$3,844.54 |
| 6/5/2021 | BILL | 7088 | R | 29 | 40 | 1.38 | 106 | | 6/29/2021 | \$63.27 | \$3,907.81 | \$3,907.81 |
| 7/7/2021 | BILL | 7101 | R | 29 | 13 | 0.45 | 0 | | 7/30/2021 | \$32.01 | \$3,939.82 | \$3,939.82 |
| 8/5/2021 | BILL | 7115 | R | 32 | 14 | 0.44 | 0 | | 8/30/2021 | \$34.01 | \$3,973.83 | \$3,973.83 |
| 9/4/2021 | LPC | | | | | | | | | \$55.36 | \$4,029.19 | \$4,029.19 |
| 9/4/2021 | BILL | 7130 | R | 30 | 15 | 0.5 | 0 | | 9/29/2021 | \$35.50 | \$4,064.69 | \$4,064.69 |
| 9/14/2021 | PAY | | | | | | | Check | | (\$1,500.00) | \$2,564.69 | \$2,564.69 |
| 9/18/2021 | CANP | | | | | | | | | \$1,500.00 | \$4,064.69 | \$4,064.69 |
| 9/18/2021 | PAYCAN | | | | | | | | | \$0.00 | \$4,064.69 | \$4,064.69 |
| 9/18/2021 | NSFCHA | | | | | | | | | \$20.00 | \$4,084.69 | \$4,084.69 |
| 10/6/2021 | LPC | | | | | | | | | \$55.90 | \$4,140.59 | \$4,140.59 |
| 10/6/2021 | BILL | 7154 | R | 32 | 24 | 0.75 | 9 | | 10/29/2021 | \$51.19 | \$4,191.78 | \$4,191.78 |
| 11/4/2021 | LPC | | | | | | | | | \$56.96 | \$4,248.74 | \$4,248.74 |
| 11/4/2021 | BILL | 7200 | R | 29 | 46 | 1.59 | 114 | | 12/1/2021 | \$107.25 | \$4,355.99 | \$4,355.99 |
| 11/23/2021 | BPTOCG | | | | | | | | | \$123.23 | \$4,479.22 | \$4,479.22 |
| 11/23/2021 | DIGCHG | | | | | | | | | \$372.00 | \$4,851.22 | \$4,851.22 |
| 11/23/2021 | PAY | | | | | | | Debit Card | | (\$496.00) | \$4,355.22 | \$4,355.22 |
| 11/23/2021 | PAY | | | | | | | Debit Card | | (\$588.00) | \$3,767.22 | \$3,767.22 |

| Transaction Date | Transaction Type | Reading | Read Code | # of Days | CCF Usage | Average CCF/Day | Heating DDDs | Payment Type | Due Date | Transaction Amount | Current Balance | Actual Balance |
|------------------|------------------|---------|-----------|-----------|-----------|-----------------|--------------|--------------|------------|--------------------|-----------------|----------------|
| 11/29/2021 | DIGCGW | | | | | | | | | (\$372.00) | \$3,395.22 | \$3,395.22 |
| 11/29/2021 | BPTOCW | | | | | | | | | (\$123.23) | \$3,271.99 | \$3,271.99 |
| 12/7/2021 | BILL | 7313 | R | 31 | 113 | 3.65 | 559 | | 12/31/2021 | \$181.88 | \$3,453.87 | \$3,453.87 |
| 1/7/2022 | BILL | 7502 | R | 33 | 189 | 5.73 | 678 | | 2/2/2022 | \$355.81 | \$3,809.68 | \$3,809.68 |
| 2/5/2022 | LPC | | | | | | | | | \$57.14 | \$3,866.82 | \$3,866.82 |
| 2/5/2022 | BILL | 7754 | R | 29 | 252 | 8.69 | 963 | | 3/2/2022 | \$421.57 | \$4,288.39 | \$4,288.39 |
| 2/27/2022 | PAY | | | | | | | Debit Card | | (\$150.00) | \$4,138.39 | \$4,138.39 |
| 3/9/2022 | LPC | | | | | | | | | \$61.21 | \$4,199.60 | \$4,199.60 |
| 3/9/2022 | BILL | 7953 | R | 32 | 199 | 6.22 | 746 | | 4/1/2022 | \$365.65 | \$4,565.25 | \$4,565.25 |
| 3/25/2022 | PAY | | | | | | | Credit Card | | (\$200.00) | \$4,365.25 | \$4,365.25 |
| 4/7/2022 | LPC | | | | | | | | | \$63.70 | \$4,428.95 | \$4,428.95 |
| 4/7/2022 | BILL | 8082 | R | 29 | 129 | 4.45 | 470 | | 5/3/2022 | \$230.36 | \$4,659.31 | \$4,659.31 |
| 5/6/2022 | BILL | 8165 | R | 29 | 83 | 2.86 | 270 | | 6/1/2022 | \$144.91 | \$4,804.22 | \$4,804.22 |
| 5/6/2022 | LPC | | | | | | | | | \$67.15 | \$4,871.37 | \$4,871.37 |
| 6/1/2022 | PAY | | | | | | | Debit Card | | (\$145.00) | \$4,726.37 | \$4,726.37 |
| 6/7/2022 | BILL | 8205 | R | 30 | 40 | 1.33 | 44 | | 7/1/2022 | \$92.28 | \$4,818.65 | \$4,818.65 |
| 7/1/2022 | PAY | | | | | | | Debit Card | | (\$259.00) | \$4,559.65 | \$4,559.65 |
| 7/7/2022 | BILL | 8230 | R | 32 | 25 | 0.78 | 0 | | 8/1/2022 | \$65.62 | \$4,625.27 | \$4,625.27 |
| 7/27/2022 | WNA2&5 | | | | | | | | | (\$11.30) | \$4,613.97 | \$4,613.97 |
| 7/28/2022 | PAY | | | | | | | Debit Card | | (\$259.00) | \$4,354.97 | \$4,354.97 |
| 8/5/2022 | BILL | 8251 | R | 29 | 21 | 0.72 | 0 | | 8/30/2022 | \$57.68 | \$4,412.65 | \$4,412.65 |
| 9/1/2022 | PAY | | | | | | | Debit Card | | (\$259.00) | \$4,153.65 | \$4,153.65 |
| 9/3/2022 | BILL | 8269 | R | 29 | 18 | 0.62 | 0 | | 9/28/2022 | \$51.70 | \$4,205.35 | \$4,205.35 |
| 10/5/2022 | BILL | 8296 | R | 32 | 27 | 0.84 | 49 | | 10/28/2022 | \$67.90 | \$4,273.25 | \$4,273.25 |
| 11/2/2022 | LPC | | | | | | | | | \$60.53 | \$4,333.78 | \$4,333.78 |
| 11/2/2022 | BILL | 8355 | R | 28 | 59 | 2.11 | 208 | | 11/29/2022 | \$130.54 | \$4,464.32 | \$4,464.32 |
| 12/1/2022 | PAY | | | | | | | Check | | (\$150.00) | \$4,314.32 | \$4,314.32 |
| 12/2/2022 | LPC | | | | | | | | | \$60.23 | \$4,374.55 | \$4,374.55 |
| 12/2/2022 | BILL | 8470 | R | 30 | 115 | 3.83 | 427 | | 12/29/2022 | \$247.69 | \$4,622.24 | \$4,622.24 |
| 1/4/2023 | LPC | | | | | | | | | \$63.95 | \$4,686.19 | \$4,686.19 |
| 1/4/2023 | BILL | 8672 | R | 30 | 202 | 6.73 | 820 | | 1/30/2023 | \$382.64 | \$5,068.83 | \$5,068.83 |
| 2/2/2023 | LPC | | | | | | | | | \$69.69 | \$5,138.52 | \$5,138.52 |
| 2/2/2023 | BILL | 8845 | R | 32 | 173 | 5.41 | 682 | | 2/28/2023 | \$384.88 | \$5,523.40 | \$5,523.40 |
| 3/4/2023 | LPC | | | | | | | | | \$75.46 | \$5,598.86 | \$5,598.86 |
| 3/4/2023 | BILL | 9017 | R | 30 | 172 | 5.73 | 652 | | 3/28/2023 | \$362.45 | \$5,961.31 | \$5,961.31 |

| Transaction Date | Transaction Type | Read Reading | Read Code | # of Days | CCF Usage | Average CCF/Day | Heating DDDs | Payment Type | Due Date | Transaction Amount | Current Balance | Actual Balance |
|------------------|------------------|--------------|-----------|-----------|-----------|-----------------|--------------|--------------|------------|--------------------|-----------------|----------------|
| 3/21/2023 | PAY | | | | | | | Check | | (\$331.00) | \$5,630.31 | \$5,630.31 |
| 3/25/2023 | CANP | | | | | | | | | \$331.00 | \$5,961.31 | \$5,961.31 |
| 3/25/2023 | PAYCAN | | | | | | | | | \$0.00 | \$5,961.31 | \$5,961.31 |
| 3/25/2023 | NSFCHA | | | | | | | | | \$20.00 | \$5,981.31 | \$5,981.31 |
| 3/30/2023 | PAY | | | | | | | Check | | (\$321.00) | \$5,660.31 | \$5,660.31 |
| 4/4/2023 | LPC | | | | | | | | | \$76.08 | \$5,736.39 | \$5,736.39 |
| 4/4/2023 | BILL | 9174 | R | 29 | 157 | 5.41 | 572 | | 4/28/2023 | \$256.32 | \$5,992.71 | \$5,992.71 |
| 4/5/2023 | CANP | | | | | | | | | \$321.00 | \$6,313.71 | \$6,313.71 |
| 4/5/2023 | PAYCAN | | | | | | | | | \$0.00 | \$6,313.71 | \$6,313.71 |
| 4/5/2023 | NSFCHA | | | | | | | | | \$20.00 | \$6,333.71 | \$6,333.71 |
| 4/6/2023 | PAY | | | | | | | Check | | (\$420.60) | \$5,913.11 | \$5,913.11 |
| 4/12/2023 | CANP | | | | | | | | | \$420.60 | \$6,333.71 | \$6,333.71 |
| 4/12/2023 | PAYCAN | | | | | | | | | \$0.00 | \$6,333.71 | \$6,333.71 |
| 4/12/2023 | NSFCHA | | | | | | | | | \$20.00 | \$6,353.71 | \$6,353.71 |
| 5/4/2023 | BILL | 9242 | R | 32 | 68 | 2.12 | 242 | | 5/30/2023 | \$127.39 | \$6,481.10 | \$6,481.10 |
| 6/3/2023 | LPC | | | | | | | | | \$87.55 | \$6,568.65 | \$6,568.65 |
| 6/3/2023 | BILL | 9276 | R | 30 | 34 | 1.13 | 85 | | 6/28/2023 | \$67.26 | \$6,635.91 | \$6,635.91 |
| 7/4/2023 | LPC | | | | | | | | | \$88.56 | \$6,724.47 | \$6,724.47 |
| 7/4/2023 | BILL | 9291 | R | 29 | 15 | 0.52 | 3 | | 7/27/2023 | \$36.38 | \$6,760.85 | \$6,760.85 |
| 7/28/2023 | PAY | | | | | | | Cash | | (\$30.00) | \$6,730.85 | \$6,730.85 |
| 8/3/2023 | LPC | | | | | | | | | \$88.66 | \$6,819.51 | \$6,819.51 |
| 8/3/2023 | BILL | 9306 | R | 32 | 15 | 0.47 | 0 | | 8/28/2023 | \$36.38 | \$6,855.89 | \$6,855.89 |
| 9/2/2023 | LPC | | | | | | | | | \$89.20 | \$6,945.09 | \$6,945.09 |
| 9/2/2023 | BILL | 9320 | R | 30 | 14 | 0.47 | 0 | | 9/27/2023 | \$35.01 | \$6,980.10 | \$6,980.10 |
| 10/4/2023 | LPC | | | | | | | | | \$89.73 | \$7,069.83 | \$7,069.83 |
| 10/4/2023 | BILL | 9336 | R | 32 | 16 | 0.5 | 18 | | 10/27/2023 | \$37.51 | \$7,107.34 | \$7,107.34 |
| 11/2/2023 | LPC | | | | | | | | | \$90.29 | \$7,197.63 | \$7,197.63 |
| 11/2/2023 | BILL | 26 | R | 29 | 29 | 1 | 151 | | 11/29/2023 | \$59.92 | \$7,257.55 | \$7,257.55 |
| 11/28/2023 | LPCWVE | | | | | | | | | (\$357.88) | \$6,899.67 | \$6,899.67 |
| 12/2/2023 | LPC | | | | | | | | | \$91.19 | \$6,990.86 | \$6,990.86 |
| 12/2/2023 | BILL | 124 | R | 30 | 98 | 3.27 | 540 | | 12/28/2023 | \$143.35 | \$7,134.21 | \$7,134.21 |
| 12/5/2023 | LPCWVE | | | | | | | | | (\$91.19) | \$7,043.02 | \$7,043.02 |

Search For Negotiated Payment Arrangement [X]

Search Criteria

Account... 0006 4944 8415 Harrison Jr, Charles H

From Date: 09/27/2023

Apply Criteria

OK

Cancel

| Date | Seq | Status | Comments |
|------------|-----|--------|---------------|
| 05/27/2022 | 1 | Broken | BCS # 3832326 |
| 11/23/2021 | 1 | Broken | |
| 06/17/2021 | 1 | Broken | |
| 03/12/2021 | 1 | Broken | |
| 06/25/2014 | 1 | Broken | |

5 record(s) found.

PHILADELPHIA GAS WORKS

PUC

Opening XML

| | |
|--|--|
| Case Number: | 3832326 |
| Company Name: | PGW (PHILA. GAS WORKS (NGDC)) |
| Company Code: | 0766 |
| Company Type: | GAS TRANSPORTER |
| Customer First Name: | CHARLES |
| Customer Middle Initial: | |
| Customer Last Name: | HARRISON |
| Customer Account Number: | 0649448415 |
| Customer Home Phone w/ Area Code: | 2156879707 |
| Customer Work Phone w/ Area Code: | |
| Customer Service Class: | RESIDENTIAL |
| Customer Mail Address 1: | |
| Customer Mail Address 2: | |
| Customer Mail Address City: | |
| Customer Mail Address State: | |
| Customer Mail Address Zip: | |
| Customer Mail Address 4-Zip: | |
| Customer Service Address 1: | 8923 SYLVIA LN |
| Customer Service Address 2: | |
| Customer Service Address City: | PHILADELPHIA |
| Customer Service Address State: | PA |
| Customer Service Address Zip: | 19115 |
| Customer Service Address 4-Zip: | |
| Customer Family Adults: | 2 |
| Customer Family Children: | 3 |
| Customer Family Age: | 3, 12,15 |
| Gross Income | |
| Source | Income Amount |
| CustIncome | 2600 |
| Date Open: | 2022-04-21 |
| Reason For Contact: | ON - PAR WITH DISPUTE (#63) |
| Term Date: | 2022-05-01 |
| Business Name: | |
| Case Problem: | |
| Company Position: | 04/20/2022 CUSTOMER DOES NOT QUALIFY FOR CRP. PAY FULL BALANCE BY MAY 1ST. |

Related Information:

63 – HIGH BILL DISPUTE. THE CUSTOMER IS DISPUTING THE BILL(S) FROM THE MONTH(S) OF WE FILED A COMPLAINT A FEW MONTHS AGO DUE TO PGW TURNING OUR GAS OFF ON NOVEMBER 23,2021 WITH NO NOTICE BY DIGGING UP OUR GAS LINE AND ADDING A NEW METER WE PAID OVER 1,000 DOLLARS AND A RECONNECTION FEE AND WAS TOLD WE WOULD HAVE A PAYMENT PLAN HAS SINCE REPLACING OUR METER HAS AND CREDITING OUR ACCOUNT OUR BILL HAS TRIPLED AND THEY HAVE SAID WE DO NOT QUALIFY FOR CRP OR BUDGET PAYMENT PLAN, OR ANY OTHER TYPE OF ARRANGEMENT WE FEEL LIKE WE ARE BEING PUNISHED FOR FLING A COMPLAINT AND THEY ARE SAYING WE MUST PAY BILL IN FULL, ALL WE ARE ASKING IS FOR A REASONABLE MONTHLY PAYMENT OF 150.00 TO 200.00 TO PAY DOWN THE BILL WE HAVE BEEN PAYING ON THE BILL MONTHLY BUT THE CHARGES ARE SO HIGH WE CAN NOT CATCH UP, PLEASE HELP US TO SEE IF THIS NEW METER WAS INSTALLED CORRECTLY AND WHY ARE BILL KEEPS GOING UP PLEASE HELP US THANK YOU FOR YOUR TIME HAVE A GOOD DAY - RELIEF SOUGHT - WE ARE SEEKING A REASONABLE MONTHLY PAYMENT OF \$ 150.00 TO \$200.00. MAKE SURE THAT WE ARE NOT BEING PUNISHED BY OUR BILL GOING SO FAR UP IN THE LAST 4 MONTHS. THE CELL PHONE NUMBER (215) 687 - 9707 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS ALOVEMYBABIES04@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:**Hot Issue:**

| | |
|---|-------------|
| Case Origin: | PUC WEBSITE |
| Prior Case Number: | 3814894 |
| Universal Service: | M |
| Arrearage: | 4565 |
| BCS Investigator First Name: | BCS |
| BCS Investigator Last Name: | CASE POOL |
| BCS Investigator Phone w/ Area Code: | 7177875468 |
| BCSIntaker First Name: | IVAN |
| BCSIntaker Last Name: | LIM |
| Number Of Time Send: | 1 |
| Number Of Time Faxed: | 0 |
| Number Of Time Faxed: | 7177876641 |

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3832326
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: CHARLES
Customer Middle Initial:
Customer Last Name: HARRISON
Account Number: 649448415
Service Address 1: 8923 SYLVIA LN
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19115
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 4871.37
Date Closed: 2022-05-26
Resolution: DECISION ISSUED - LEVEL 1, BUDGET 177.00 + 82.00 = 259.00
BEGINNING JUN 2022 DUE DATE. WAIVE LPCS. CASE SUSTAINED.
Balance Date: 2022-05-19
Service Restored Pay: 0.00
Service Continue Amount: 0.00
Service Continue Date:
Terms: JULY 2022 DUE DATE
Special Budget Amount: 259.00
Regular Budget Amount: 177.00
Arrears Payment Plus: 82.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription:
HeadDate: 2022-05-26

Paragraph:

Bill Date:

Reconnect Amount: 0

Pay Amount: 0.00

BCS Investigator First Name: NAFEESAH

BCS Investigator Last Name: HOLLIDAY

Number Of Time Send: 1

Number Of Time Faxed: 0

PUC Fax: 7177876641

PHILADELPHIA GAS WORKS

PUC

Opening XML

| | |
|--|--|
| Case Number: | 3902580 |
| Company Name: | PGW (PHILA. GAS WORKS (NGDC)) |
| Company Code: | 0766 |
| Company Type | GAS TRANSPORTER |
| Customer First Name: | CHARLES |
| Customer Middle Initial: | |
| Customer Last Name: | HARRISON |
| Customer Account Number: | 649448415 |
| Customer Home Phone w/ Area Code: | 2156879707 |
| Customer Work Phone w/ Area Code: | |
| Customer Service Class: | RESIDENTIAL |
| Customer Mail Address 1: | |
| Customer Mail Address 2: | |
| Customer Mail Address City: | |
| Customer Mail Address State: | |
| Customer Mail Address Zip: | |
| Customer Mail Address 4-Zip: | |
| Customer Service Address 1: | 8923 SYLVIA LN |
| Customer Service Address 2: | |
| Customer Service Address City: | PHILADELPHIA |
| Customer Service Address State: | PA |
| Customer Service Address Zip: | 19115 |
| Customer Service Address 4-Zip: | |
| Customer Family Adults: | 1 |
| Customer Family Children: | 2 |
| Customer Family Age: | 17, 12 |
| Gross Income | |
| Source | Income Amount |
| CustIncome | 600 |
| Date Open: | 2023-04-18 |
| Reason For Contact: | CII - CHANGE IN INCOME PAR (#71) |
| Term Date: | 2023-04-03 |
| Business Name: | |
| Case Problem: | |
| Company Position: | 01/23/2023 THEY KEEP ASKING FOR MORE INCOME PAYSTUB THAT I DO NOT HAVE ANYMORE OF I AM ON |

DISABILITY ABOUT TO HAVE SURGERY AND HAVE GIVEN THEM EVERYTHING I HAVE.

Related Information:

CUSTOMER HAS LOSS OF INCOME AND ON SHORT TERM DISABILITY DUE TO INJURY IN JANUARY. - RELIEF SOUGHT - PAYMENT I CAN AFFORD SINCE I AM ON DISABILITY. THE CELL PHONE NUMBER (215) 687 - 9707 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS ALOVEMYBABIES04@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:

Hot Issue:

Case Origin: PUC WEBSITE

Prior Case Number: 3832326

Universal Service: M

Arrearage: 2035

BCS Investigator First Name: BCS

BCS Investigator Last Name: CASE POOL

BCS Investigator Phone w/ Area Code: 7177875468

BCSIntaker First Name: ANN

BCSIntaker Last Name: CAVANAUGH

Number Of Time Send: 1

Number Of Time Faxed: 0

Number Of Time Faxed: 7177876641

PHILADELPHIA GAS WORKS

PUC

Closing XML

| | |
|---------------------------------|---|
| Case Number: | 3902580 |
| Company Name: | PGW (PHILA. GAS WORKS (NGDC) |
| Company Code: | 0766 |
| Company Type: | GAS TRANSPORTER |
| Customer First Name: | CHARLES |
| Customer Middle Initial: | |
| Customer Last Name: | HARRISON |
| Account Number: | 649448415 |
| Service Address 1: | 8923 SYLVIA LN |
| Service Address 2: | |
| Service City: | PHILADELPHIA |
| Service State: | PA |
| Service Zip 5: | 19115 |
| Service Zip 4: | |
| Decision Issue: | N |
| Oral Written: | W |
| Violation: | NO |
| Chapter: | |
| Section Rule: | |
| Total Balance: | 6481.10 |
| Date Closed: | 2023-06-29 |
| Resolution: | DISMISSAL LETTER ISSUED: CASE IS DISMISSED PER 1405(D). CUSTOMER IS INELIGIBLE FOR NEW BCS PAR. CUSTOMER HAS PRIOR BCS PAR (CASE# 3832326) THAT HAS BEEN DEFAULTED ON. CUSTOMER REPORTED CII, BUT DID NOT MEET CRITERIA FOR AN UPDATED CII PAR. |
| Balance Date: | 2023-05-10 |
| Service Restored Pay: | 0.00 |
| Service Continue Amount: | 1214.00 |
| Service Continue Date: | |
| Terms: | |
| Special Budget Amount: | 0.00 |
| Regular Budget Amount: | 162.00 |
| Arrears Payment Plus: | 0.00 |
| FinalMonthlyPayment: | 0.00 |
| CurrentMonthlyPayment: | 0.00 |

EndMonthlyPayment: 0.00
LetterDescription: SHORT BLANK LETTER
HeadDate: 2023-06-29
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: MATTHEW
BCS Investigator Last Name: BLAKE
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7172658273