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Francis Rayner  
v.  
PECO Energy Company

Docket No.:  
C-2023-3040829

Initial Call-In  
Telephonic Hearing  
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Judge's Chambers  
State Office Building  
801 Market Street  
Philadelphia, PA

Friday, February 16, 2024  
Commencing at 10:01 a.m.

INDEX TO EXHIBITS

Docket No. C-2023-3040829

Hearing Date: February 16, 2024

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
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Payment Agreement History

PECO's Exhibit 4 42 46

BCS Case Numbers 3899790

and 3844257



Direct Dial: 267-533-1830  
khadijah.scott@exeloncorp.com

February 5, 2024

**VIA E-MAIL**

Honorable Christopher Pell  
Pennsylvania Public Utility Commission  
801 Market Street, Suite 4063  
Philadelphia, PA 19107

**RE: Francis Rayner v. PECO Energy Company**  
**Docket No. C-2023-3040829**  
**Date of Hearing: February 16<sup>th</sup>, 2024 @ 10:00 a.m.**

Dear Judge Pell:

Enclosed please find a copy of PECO Energy Company's Exhibits 1 through 4, which it intends to use in the above referenced hearing. By copy of this letter, I am sending a copy of same to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Respectfully submitted,

A handwritten signature in blue ink that reads "Khadijah Scott". The signature is written in a cursive style.

Khadijah Scott

KS/ab  
Enclosure

Cc: Francis Rayner (via email)

# **EXHIBIT 1**

\*\*\* Account Information \*\*\*

\*\*\* Current Account Status \*\*\*

Account Number: [REDACTED]  
 Account Status: Active  
 Requested By: FRANCIS P RAYNER  
 [REDACTED] Extension: 000

Mail To: FRANCIS P RAYNER  
 [REDACTED] PA 19018

Current Bill: \$30.00  
 Billed Prior: \$15139.29  
 Balance Due: \$15169.29  
 Service Address: [REDACTED] PA 19018

Credit Amount: \$0.00  
 Deposit Requested: \$380.00  
 Deposit On-Hand: \$0.00

Meter Bill Grp: 07  
 Rate: CAP Gas Residential Service  
 CAP Electric Residential Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH
06/07/21	GAS SERVICE	05/06/21 06/07/21	9676	018863187	\$48.11					
06/07/21	ELECTRIC SERVICE	05/06/21 06/07/21	87798	117573069	\$122.09					
06/07/21	SPECIAL PAYMENT AGREEMENT				\$75.94					
06/07/21	Regular Bill						\$3486.05	\$3239.91	06/29	864
07/07/21	GAS SERVICE	06/07/21 07/07/21	9715	018863187	\$40.15					
07/07/21	ELECTRIC SERVICE	06/07/21 07/07/21	89059	117573069	\$172.90					
07/07/21	SPECIAL PAYMENT AGREEMENT				\$75.94					
07/07/21	Regular Bill						\$3775.04	\$3486.05	07/29	1261
08/03/21	Late Payment Charge				\$7.79					
08/05/21	GAS SERVICE	07/07/21 08/05/21	9750	018863187	\$40.85					
08/05/21	ELECTRIC SERVICE	07/07/21 08/05/21	90438	117573069	\$188.14					
08/05/21	SPECIAL PAYMENT AGREEMENT				\$75.94					
08/05/21	Regular Bill						\$4087.76	\$3782.83	08/27	1379
08/06/21	Bill Out DPA due to Default				\$759.33					
09/01/21	Late Payment Charge				\$30.80					
09/03/21	GAS SERVICE	08/05/21 09/03/21	9787	018863187	\$43.31					
09/03/21	ELECTRIC SERVICE	08/05/21 09/03/21	91838	117573069	\$193.58					
09/03/21	Regular Bill						\$5114.78	\$4877.89	09/28	1400
09/10/21	Payment Agreement					\$4734.78				
10/05/21	GAS SERVICE	09/03/21 10/05/21	9831	018863187	\$50.44					
10/05/21	ELECTRIC SERVICE	09/03/21 10/05/21	92956	117573069	\$156.96					
10/05/21	DEFERRED PAYMENT AGREEMENT				\$78.91					
10/05/21	Regular Bill						\$666.31	\$380.00	10/27	1118
10/28/21	Payment					\$380.00				
11/01/21	Bill Out DPA due to Default				\$4655.87					
11/03/21	GAS SERVICE	10/05/21 11/03/21	9874	018863187	\$49.59					
11/03/21	ELECTRIC SERVICE	10/05/21 11/03/21	93724	117573069	\$111.00					
11/03/21	Regular Bill						\$5102.77	\$4942.18	11/29	768
12/06/21	GAS SERVICE	11/03/21 12/06/21	9944	018863187	\$74.98					
12/06/21	ELECTRIC SERVICE	11/03/21 12/06/21	94387	117573069	\$99.75					
12/06/21	Regular Bill						\$5277.50	\$5102.77	12/28	663
01/04/22	Late Payment Charge				\$42.49					
01/07/22	GAS SERVICE	12/06/21 01/07/22	29	018863187	\$103.37					
01/07/22	ELECTRIC SERVICE	12/06/21 01/07/22	95144	117573069	\$113.24					
01/07/22	Regular Bill						\$5536.60	\$5319.99	01/31	757

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH
02/07/22	Late Payment Charge				\$45.74					
02/08/22	GAS SERVICE	01/07/22 02/08/22	163	018863187	\$155.17					
02/08/22	ELECTRIC SERVICE	01/07/22 02/08/22	95806	117573069	\$105.92					
02/08/22	Regular Bill						\$5843.43	\$5582.34	03/02	662
03/08/22	Late Payment Charge				\$49.66					
03/09/22	GAS SERVICE	02/08/22 03/09/22	260	018863187	\$115.39					
03/09/22	ELECTRIC SERVICE	02/08/22 03/09/22	96380	117573069	\$93.49					
03/09/22	Regular Bill						\$6101.97	\$5893.09	03/31	574
03/31/22	Deposit					\$384.81				
03/31/22	Payment Agreement					\$16390.90				
03/31/22	BK Dismissal Db				\$10288.93					
04/07/22	GAS SERVICE	03/09/22 04/07/22	343	018863187	\$99.84					
04/07/22	ELECTRIC SERVICE	03/09/22 04/07/22	96897	117573069	\$85.18					
04/07/22	DEFERRED PAYMENT AGREEMENT				\$273.18					
04/07/22	Regular Bill						\$73.39		04/29	517
04/29/22	Payment					\$73.39				
05/06/22	GAS SERVICE	04/07/22 05/06/22	402	018863187	\$75.07					
05/06/22	ELECTRIC SERVICE	04/07/22 05/06/22	97470	117573069	\$93.24					
05/06/22	DEFERRED PAYMENT AGREEMENT				\$273.18					
05/06/22	Regular Bill						\$441.49		05/31	573
06/06/22	Bill Out DPA due to Default				\$15844.54					
06/07/22	GAS SERVICE	05/06/22 06/07/22	453	018863187	\$70.18					
06/07/22	ELECTRIC SERVICE	05/06/22 06/07/22	98527	117573069	\$168.72					
06/07/22	Late Payment Charge				\$205.93					
06/07/22	Regular Bill						\$16730.86	\$16491.96	06/29	1057
07/07/22	GAS SERVICE	06/07/22 07/07/22	497	018863187	\$71.92					
07/07/22	ELECTRIC SERVICE	06/07/22 07/07/22	99780	117573069	\$200.54					
07/07/22	Regular Bill						\$17003.32	\$16730.86	07/29	1253
08/05/22	GAS SERVICE	07/07/22 08/05/22	540	018863187	\$70.60					
08/05/22	ELECTRIC SERVICE	07/07/22 08/05/22	101390	117573069	\$254.68					
08/05/22	Regular Bill						\$17328.60	\$17003.32	08/29	1610
09/06/22	GAS SERVICE	08/05/22 09/06/22	584	018863187	\$71.75					
09/06/22	ELECTRIC SERVICE	08/05/22 09/06/22	103133	117573069	\$290.05					
09/06/22	Regular Bill						\$17690.40	\$17328.60	09/28	1743
09/22/22	Payment Agreement					\$15025.00				
09/23/22	Payment					\$2303.60				
10/05/22	GAS SERVICE	09/06/22 10/05/22	631	018863187	\$74.92					
10/05/22	ELECTRIC SERVICE	09/06/22 10/05/22	104141	117573069	\$172.16					
10/05/22	DEFERRED PAYMENT AGREEMENT				\$273.18					
10/05/22	Regular Bill						\$882.06	\$361.80	10/27	1008
10/06/22	Miscellaneous					\$361.80				
10/06/22	Payment Agreement					\$15272.08				
10/06/22	Paid In Advance				\$14751.82					
11/03/22	GAS SERVICE	10/05/22 11/03/22	679	018863187	\$76.22					
11/03/22	ELECTRIC SERVICE	10/05/22 11/03/22	104715	117573069	\$102.56					
11/03/22	DEFERRED PAYMENT AGREEMENT				\$254.53					
11/03/22	Regular Bill						\$433.31		11/28	574
11/29/22	Payment					\$433.31				

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH
12/06/22	GAS SERVICE	11/03/22 12/06/22	768	018863187	\$128.39					
12/06/22	ELECTRIC SERVICE	11/03/22 12/06/22	105378	117573069	\$125.66					
12/06/22	DEFERRED PAYMENT AGREEMENT				\$254.53					
12/06/22	Regular Bill						\$508.58		12/28	663
01/03/23	Bill Out DPA due to Default				\$14763.02					
01/04/23	Late Payment Charge				\$218.34					
01/09/23	GAS SERVICE	12/06/22 01/09/23	893	018863187	\$170.75					
01/09/23	ELECTRIC SERVICE	12/06/22 01/09/23	106000	117573069	\$118.45					
01/09/23	Regular Bill						\$15779.14	\$15489.94	01/31	622
01/20/23	Payment Agreement					\$14763.02				
01/23/23	LIHEAP Payment					\$600.00				
01/30/23	Debit Transfer Charge				\$300.00					
02/07/23	GAS SERVICE	01/09/23 02/07/23	1009	018863187	\$168.46					
02/07/23	ELECTRIC SERVICE	01/09/23 02/07/23	106510	117573069	\$100.03					
02/07/23	DEFERRED PAYMENT AGREEMENT				\$254.53					
02/07/23	Regular Bill						\$1239.14	\$716.12	03/01	510
02/16/23	Late Payment Charge					\$218.34				
03/06/23	Bill Out DPA due to Default				\$14508.49					
03/08/23	GAS SERVICE	02/07/23 03/08/23	1105	018863187	\$20.00					
03/08/23	ELECTRIC SERVICE	02/07/23 03/08/23	106974	117573069	\$10.00					
03/08/23	Regular Bill						\$15559.29	\$15529.29	03/30	464
03/14/23	LIHEAP Payment					\$150.00				
04/06/23	GAS SERVICE	03/08/23 04/06/23	1203	018863187	\$20.00					
04/06/23	ELECTRIC SERVICE	03/08/23 04/06/23	107433	117573069	\$10.00					
04/06/23	Regular Bill						\$15439.29	\$15409.29	05/01	459
05/05/23	GAS SERVICE	04/06/23 05/05/23	1271	018863187	\$20.00					
05/05/23	ELECTRIC SERVICE	04/06/23 05/05/23	108008	117573069	\$10.00					
05/05/23	Regular Bill						\$15469.29	\$15439.29	05/30	575
05/12/23	Payment					\$30.00				
06/06/23	GAS SERVICE	05/05/23 06/06/23	1329	018863187	\$20.00					
06/06/23	ELECTRIC SERVICE	05/05/23 06/06/23	108793	117573069	\$10.00					
06/06/23	Regular Bill						\$15469.29	\$15439.29	06/28	785
07/06/23	GAS SERVICE	06/06/23 07/06/23	1387	018863187	\$20.00					
07/06/23	ELECTRIC SERVICE	06/06/23 07/06/23	109892	117573069	\$10.00					
07/06/23	Regular Bill						\$15499.29	\$15469.29	07/28	1099
07/24/23	Payment					\$30.00				
08/04/23	GAS SERVICE	07/06/23 08/04/23	1428	018863187	\$20.00					
08/04/23	ELECTRIC SERVICE	07/06/23 08/04/23	111348	117573069	\$10.00					
08/04/23	Regular Bill						\$15499.29	\$15469.29	08/28	1456
08/28/23	Payment					\$30.00				
09/05/23	GAS SERVICE	08/04/23 09/05/23	1474	018863187	\$20.00					
09/05/23	ELECTRIC SERVICE	08/04/23 09/05/23	112734	117573069	\$10.00					
09/05/23	Regular Bill						\$15499.29	\$15469.29	09/27	1386
09/28/23	Payment					\$30.00				
10/02/23	Payment					\$30.00				
10/02/23	Returned Electronic Check				\$30.00					
10/02/23	RETURNED ITEM CHARGE				\$20.00					

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH
10/04/23	GAS SERVICE	09/05/23 10/04/23	1519	018863187	\$20.00					
10/04/23	ELECTRIC SERVICE	09/05/23 10/04/23	113724	117573069	\$10.00					
10/04/23	Regular Bill						\$15519.29	\$15469.29	10/26	
10/27/23	Payment					\$50.00				
11/02/23	GAS SERVICE	10/04/23 11/02/23	1567	018863187	\$20.00					
11/02/23	ELECTRIC SERVICE	10/04/23 11/02/23	114327	117573069	\$10.00					
11/02/23	Regular Bill						\$15499.29	\$15469.29	11/27	603
11/20/23	LIHEAP Payment					\$300.00				
11/29/23	Payment					\$30.00				
12/05/23	GAS SERVICE	11/02/23 12/05/23	1657	018863187	\$20.00					
12/05/23	ELECTRIC SERVICE	11/02/23 12/05/23	114868	117573069	\$10.00					
12/05/23	Regular Bill						\$15199.29	\$15169.29	12/27	541
12/28/23	Payment					\$30.00				
01/08/24	GAS SERVICE	12/05/23 01/08/24	1774	018863187	\$20.00					
01/08/24	ELECTRIC SERVICE	12/05/23 01/08/24	115426	117573069	\$10.00					
01/08/24	Regular Bill						\$15199.29	\$15169.29	01/30	558
01/29/24	Payment					\$30.00				

## **EXHIBIT 2**

**CAP HISTORY**

Name: FRANCIS P RAYNER

Address: [REDACTED]

Account Number: [REDACTED]

Case Number: C-2023-3040829

CAP initial enrollment 6/10/06 to 7/7/08 ; then 9/20/10 to 4/4/16; 1/27/22 to 2/4/22; removed per customer's request.

Re-enrolled in CAP PIPP 2/17/23 based on \$0.00 mthly/ 4 adult occupants; annual max credit \$2,693.00. Recertification 8/17/2023.

**Account Edit Help**

Status				
Date Taken	FPL %	Recertification Date	End Date	CAP Status
02/17/23		08/17/23	11	Enrolled in Program

**View CAP Details for Account [REDACTED] Edit Help**

Percent FPL		Pre-program Arrears	0.00
Annual Energy Burden	0.73	Social Security	***_**_****
Monthly PIPP Amount	2.00	Recertification Date	08/17/23
Start Date	02/17/23	Status	Enrolled in Program

Request Application [Dropdown]  
Current CAP Rate CAP Electric Residential Service  
New CAP Rate [Dropdown]

## **EXHIBIT 3**

## Payment Agreement History

Name: FRANCIS P RAYNER

Address:



Account Number



Case Number C-2023-3040829

**Agreements:**

Type:	Level:	Balance:	Agmt Date:	Terms:
PA	1	4734.78	2021-09-10	\$78.91
PA	1	16,390.90	2022-03-31	\$273.18
PA	1	15,272.08	2022-10-06	\$254.53

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Account Edit Help

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**DPA Reinstatement Information**

Eligible for Reinstatement:       Reinstatement Amount:

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Plan Start Date	Plan Status	Date Last Defaulted	Default Installment Remaining	Default Amount Unbilled (\$)	Date Last Updated
10/06/22	Default	03/06/23	46	11,708.66	01/30/24
03/31/22	Final	06/06/22	0	0.00	10/06/22
09/10/21	Final	11/01/21	0	0.00	03/31/22

Select Complaint for FRANCIS P RAYNER

Complaint Edit Actions Help

Date	Status	Type	Address	Reviewed	Resolved	Case #
05/23/23	Hrg Scheduled	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	//	C3040829
04/10/23	Completed	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	05/19/23	003899790
07/25/22	Completed	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	11/21/22	C3033979
06/14/22	Completed	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	07/08/22	003844257
11/02/21	Completed	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	12/06/21	003811334
04/18/19	Completed	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	06/27/19	003693159
11/30/18	Completed	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	12/14/18	003671056
04/25/18	Completed	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	06/26/18	003607640
10/23/17	Completed	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	11/07/17	003572284
06/16/17	Completed	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	07/19/17	003536385
04/28/17	Completed	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	05/24/17	003519989
11/07/16	Completed	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	11/09/16	003491294
07/29/16	Completed	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	09/16/16	003463594
04/01/16	Cancelled	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	//	003421750
08/21/15	Cancelled	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	//	003377099
11/03/14	Cancelled	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	//	003303043
01/21/14	Cancelled	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	//	003184114
12/03/13	Cancelled	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	//	003177347
11/18/13	Cancelled	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	//	003173485
08/12/13	Completed	Credit Operations	136 WILLOWBROOK RD CLIFTON HEIGHTS PA 19018	//	08/16/13	003134721

# **EXHIBIT 4**



February 5, 2024

**BCS Decision Report**

**BCS Case #:** 003899790                      **Open Date:** 2023-04-10  
**Customer Name:** FRANCIS RAYNER  
**Service Address:** [REDACTED]

**BCS Bill Account #:** [REDACTED]                      **CLIFTON HEIGHTS, PA 19018**  
**Violation Type:** ACTUAL                      **Previous Case #:**  
**Decision Type:** W                      **Chapter Type:** 56  
**Investigator Name:** JORGE COLON                      **Section / Rule:** 56.1

**Decision Issued Date:** 2023-05-17  
**Case Closed Date:** 2023-05-17

**Letter Description:**

<b>Total Balance:</b>	\$15439.29	<b>Balance Date:</b>	2023-04-11
<b>Amount to Restore Service:</b>	\$0.00	<b>Amount to Continue Service:</b>	\$1155.33
<b>Date Payment Due:</b>		<b>Regular Budget Amount:</b>	\$222.00
<b>Special Budget Payment:</b>	\$0.00	<b>Final Bill Monthly Payment:</b>	\$0.00
<b>Plus Arrears Payment:</b>	\$0.00	<b>End of Month Payment:</b>	\$0.00
<b>Current Monthly Payment:</b>	\$0.00		
<b>Payment Terms:</b>			

**PAR Description:**

**Resolution Description:**  
INVESTIGATOR REVIEW: DISMISSAL LETTER ISSUED: CUSTOMER HAS PRIOR UNSATISFIED PUC PAR AND CAP ARREARS TOTALING \$12,442.04. DISMISSED PER 1405(C).



February 5, 2024

**BCS Decision Report**

**BCS Case #:** 003844257 **Open Date:** 2022-06-14  
**Customer Name:** FRANCIS RAYNER  
**Service Address:** [REDACTED]  
  
CLIFTON HEIGHTS, PA 19018  
**BCS Bill Account #:** 8888888888 **Previous Case #:** 3811334  
**Violation Type:** NO **Chapter Type:**  
**Decision Type:** W **Section / Rule:**  
**Investigator Name:** IVAN LIM  
  
**Decision Issued Date:** 2022-07-07  
**Case Closed Date:** 2022-07-07

**Letter Description:**

<b>Total Balance:</b>	\$16730.86	<b>Balance Date:</b>	2022-06-20
<b>Amount to Restore Service:</b>	\$0.00	<b>Amount to Continue Service:</b>	\$0.00
<b>Date Payment Due:</b>		<b>Regular Budget Amount:</b>	\$0.00
<b>Special Budget Payment:</b>	\$0.00	<b>Final Bill Monthly Payment:</b>	\$0.00
<b>Plus Arrears Payment:</b>	\$0.00	<b>End of Month Payment:</b>	\$0.00
<b>Current Monthly Payment:</b>	\$0.00		
<b>Payment Terms:</b>			

**PAR Description:**

**Resolution Description:**

DISMISSAL LETTER SENT: CUSTOMER HAS CAP ARREARS, INELIGIBLE FOR PUC PAR PER 1405(C). CASE CLOSED.