

COMMONWEALTH OF PENNSYLVANIA  
(Public Utility Commission)

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JOSEPH MEDINA GONZALEZ, :  
Complainant, : Case No.:  
vs. : F-2023-3042230  
PHILADELPHIA GAS WORKS :  
Respondent. :  
-----\*

Pages 13 through 80 TELEPHONIC HEARING  
State Office Building  
801 Market Street  
Philadelphia, PA 19107

Tuesday, February 13, 2024  
Met, pursuant to notice, at 10:10 a.m.

BEFORE: THE HONORABLE DARLENE HEEP  
Administrative Law Judge

INDEX TO EXHIBITS  
Docket No.: F-2023-3042230  
Hearing Date: February 13, 2024

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EXHIBIT

|  | IN EVIDENCE | ADMITTED |
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LEASE AGREEMENT  
~~ROOM RENTAL AGREEMENT~~ (DW)  
~~SHARED HOUSING~~

C1  
P1

This is a legally binding agreement. It is intended to promote household harmony by clarifying the expectations and responsibilities of the Owner or Principal Tenant (Landlords) and Tenant when they share the same home. The term "Landlord" refers to either Owner or Principal Tenant. Landlord shall provide a copy of this executed (signed) document to the Tenant, as required by law.

Rental Unit Located at:  
4906 COMLY STREET APT #A PHILA PA 19135  
Address City State

Parties  
Owner/Principal Tenant (circle) DANIEL WAISBORD  
Tenant JOSE M MEDINA  
Name Name

Terms  
Length of Agreement: Month-to-Month  
Either party may cancel or change terms of this agreement upon thirty (30) days WRITTEN notice. The notice period may be lengthened or shortened by mutual WRITTEN agreement, but no less than 7 days.

Rent  
\$ 1,050 is payable monthly on the 1<sup>st</sup> day of the month, to D. WAISBORD.  
Rent  does /  does not include utilities. If it does not, utility bills will be apportioned as follows:  
 Gas/Electricity: Tenant pays 100% of monthly bill.  \_\_\_\_\_ dollars  
 Water/Garbage: Tenant pays N/A % of monthly bill.  \_\_\_\_\_ dollars  
 Phone: Tenant pays N/A % of monthly bill plus personal long distance calls.  \_\_\_\_\_ dollars  
 Other: \_\_\_\_\_ Tenant pays \_\_\_\_\_ % of monthly bill.  \_\_\_\_\_ dollars

Household Rules  
Cleaning \_\_\_\_\_  
Overnight guests \_\_\_\_\_  
Smoking \_\_\_\_\_  
Alcohol/drug use \_\_\_\_\_  
Studying/quiet hours \_\_\_\_\_  
Music/TV \_\_\_\_\_  
Pets \_\_\_\_\_  
Kitchen use \_\_\_\_\_  
Use of washer, dryer, appliances \_\_\_\_\_  
Use of common areas \_\_\_\_\_  
Use of telephone \_\_\_\_\_  
Sharing personal items \_\_\_\_\_  
Bedroom assignment \_\_\_\_\_  
Other \_\_\_\_\_

C1  
P2

**Dispute Resolution**

Each party agrees to resolve all disputes with all other tenants, should any arise, through the mediation process or through binding arbitration. If disputes arise after the above water agreement, following methods of conflict resolution:

- Decision by household consensus
- Decision by landlord
- Decision by mediator
- Decision by arbitrator
- Decision by judge

**Privacy**

As required by law, the landlord may enter the tenant's room only for the following reasons: (a) in case of emergency, (b) to make necessary or agreed-upon repairs, decorations, or improvements, supply necessary or agreed-upon services, or exhibit the dwelling unit to prospective or actual purchasers, mortgagees, tenants, workers, or contractors, (c) when the tenant has abandoned or surrendered the premises, or (d) pursuant to court order. The landlord must give the tenant twenty-four (24) hour WRITTEN notice of intent to enter and may enter only during normal business hours, excepting in necessary cases (a) and (c) above.

**Deposits**

Last month's rent paid on 4-28-23 amount \$ 1,100.00

Security deposit paid on 5-1-23 amount \$ 1050.00

Other refundable deposit (e.g., telephone or utility deposit for payment of bills after tenant moves out) in the amount of \$ N/A was paid on N/A

This "other" deposit is refundable within 1 HR days after tenant vacates the premises. If any portion of it is deducted, an accounting and verification of the reasonableness of the deduction will be provided.

The security deposit may be used for the purpose of repairing damage for which the tenant is responsible (beyond normal wear and tear), cleaning, or paying unpaid rent or other bills. The landlord and the tenant shall conduct a pre-move out inspection of the rental BEFORE the tenant moves out at which time the landlord shall inform the tenant of needed repairs and/or cleaning in WRITING. The tenant shall have the right to make any repairs identified at the pre-move out inspection at their own expense before the move out without deduction from the security deposit. Within 21 days after the tenant moves out, the landlord shall return the deposit to the tenant with accrued interest less any deductions, if any, the landlord is entitled to under California Civil Code 1950.5. If any deductions are made, the landlord shall provide the tenant with a written itemized statement of expenses and receipts for cleaning or repairs for which deductions were made from the deposit.

This residence being in the County of Santa Cruz (with the exception of Scotts Valley), simple interest shall be paid on the security deposit and/or last month's rent to the tenant, pursuant to current local ordinance.

C1  
P3

**Other Agreements**

MR. MEDINA RENT THE WHOLE APARTMENT.  
HE HAS PERMISSION TO HAVE A DOG / CAT.  
NO CHILDREN UNDER 3 YRS TO LIVE AT PROPERTY.  
ONLY ONE VEHICLE PER PARKING.

Fill out a) or b) as it applies to your situation

A) Principal Tenant  will provide  has provided tenant a copy of the Condition of Rental Property Checklist, completed when household first moved in.

B) Both landlord and tenant will complete Condition of Rental Property Checklist within three days of the move-in, available at: [housing.ucsc.edu/cro/pdf/condition-checklist.pdf](http://housing.ucsc.edu/cro/pdf/condition-checklist.pdf)

**Megan's Law**

"Pursuant To Section 290.46 of the Penal Code, information about specified registered sex offenders is made available to the public via an Internet Web site maintained by the Department of Justice at [www.meganslaw.ca.gov](http://www.meganslaw.ca.gov). Depending on an offender's criminal history, this information will include either the address at which the offender resides or the community of residence and ZIP Code in which they reside."

**Lead-Based Paint Disclosure**

JMG Tenant(s) acknowledge(s) receipt of "Disclosure of Information on Lead-Based Paint or Lead-Based Paint Hazards" from landlord/agent. (Required for homes built before 1978.) Available online at [www.dca.ca.gov/publications/landlordbook/lead\\_disclosure.pdf](http://www.dca.ca.gov/publications/landlordbook/lead_disclosure.pdf)

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This agreement is entered into on this 1<sup>th</sup> day of MAY, 2023

DANIEL WAISBORD  
Landlord (Print)

Jose M. Medina  
Tenant (Print)

[Signature]  
Signature

[Signature]  
Signature

C2A

**RECEIPT** DATE 12-23-2022 No. 527533

RECEIVED FROM Jose Medina Gonzalez \$ 200.00  
Two hundred <sup>00</sup> ~~00~~ 100 DOLLARS

FOR RENT 1401 E Bristol St Apt 212 Philadelphia, PA  
 FOR \_\_\_\_\_

|         |  |
|---------|--|
| ACCOUNT |  |
| PAYMENT |  |
| BAL DUE |  |

CASH  
 CHECK  
 MONEY ORDER  
 CREDIT CARD

FROM 12-21-2022 TO 1-21-2023  
 BY Cardozo

C2B

**RECEIPT** DATE 1-20-2023 No. 527512

RECEIVED FROM Jose Medina Gonzalez \$ 200.00  
Two hundred <sup>00</sup> ~~00~~ 100 DOLLARS

FOR RENT 1401 E Bristol St 212 Philadelphia, PA  
 FOR \_\_\_\_\_

|         |  |
|---------|--|
| ACCOUNT |  |
| PAYMENT |  |
| BAL DUE |  |

CASH  
 CHECK  
 MONEY ORDER  
 CREDIT CARD

FROM 1-21-2023 TO 2-20-2023  
 BY Zulkaun Cardozo

C2C

**RECEIPT** DATE 2-20-2023 No. 527559

RECEIVED FROM Jose Medina Gonzalez \$ 200.00  
Two hundred <sup>00</sup> ~~00~~ 100 DOLLARS

FOR RENT 1401 E Bristol St Apt 212 Philadelphia, PA  
 FOR \_\_\_\_\_

|         |  |
|---------|--|
| ACCOUNT |  |
| PAYMENT |  |
| BAL DUE |  |

CASH  
 CHECK  
 MONEY ORDER  
 CREDIT CARD

FROM 2-20-2023 TO 3-20-2023  
 BY Cardozo

C2D

**RECEIPT** DATE 3-20-2023 No. 527552

RECEIVED FROM Jose Medina Gonzalez \$ 200.00  
Two hundred <sup>00</sup> ~~00~~ 100 DOLLARS

FOR RENT 1401 E Bristol St 212 Philadelphia, PA  
 FOR \_\_\_\_\_

|         |  |
|---------|--|
| ACCOUNT |  |
| PAYMENT |  |
| BAL DUE |  |

CASH  
 CHECK  
 MONEY ORDER  
 CREDIT CARD

FROM 3-21-2023 TO 4-20-2023  
 BY Cardozo



**PHILADELPHIA GAS WORKS**

800 West Montgomery Avenue • Philadelphia, PA 19122

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**Graciela Christlieb, Senior Attorney  
Legal Department**  
Direct Dial: 215-684-6164  
FAX: 215-684-6798  
E-mail: [graciela.christlieb@pgworks.com](mailto:graciela.christlieb@pgworks.com)

October 26, 2023

**VIA ELECTRONIC MAIL**

Administrative Law Judge Darlene Heep  
Pennsylvania Public Utility Commission  
801 Market Street  
Suite 4063  
Philadelphia, PA 19107

Re: Jose Medina Gonzalez v. Philadelphia Gas Works, Docket No. C-2023-3042224

Dear Judge Heep:

Enclosed, please find PGW's proposed exhibits for the hearing in the above referenced matter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

*/s/ Graciela Christlieb*

Graciela Christlieb, Esquire

Enclosure

cc: Cert. of Service w/enc.



**PHILADELPHIA GAS WORKS**

800 West Montgomery Avenue • Philadelphia, PA 19122

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## **CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of Philadelphia Gas Works' Proposed Exhibits upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

**VIA Electronic Mail**

Jose Medina Gonzalez

[gonzalezjose070471@gmail.com](mailto:gonzalezjose070471@gmail.com)

Date: October 26, 2023

*/s/ Graciela Christlieb*

Graciela Christlieb, Esquire

**Customer Contact: Turn Off**

Date: 01/09/2023 Time: 9:46:00 AM Source: Related Tran:  
CC Type: SER1 - Turn Off Created: 01/09/2023 at: 9:46:18 AM by: LAGOSTI  
Area: 800 - Residential General Service Changed: at: by:  
 Surveyable Auto Delete Date: 01/09/2027 Class: Inquiry

Comments: Turn Off (AMR), 1/9/2023 COR [REDACTED] called because he wanted to turn odd services at 4906 Comly st, 1f. Issued turn off amr for 01/09/2023. Changed mailing address to [REDACTED] [REDACTED] COR satisfied.

Letter  
Status: Print Date: Run Number: Reprint: [v]  
Template:

Review List Tickler  
Follow Up: [ ]  to Review Group  to User  
Priority: [ ] Review Group... [ ]

Account: [REDACTED]  
Premise: 4906 Comly St,1f/Phila,Pa  
Person: [REDACTED]

Change Cancel

**Customer Contact: Service**

Date: 04/21/2023 Time: 5:48:00 AM Source: \_\_\_\_\_ Related Tran: \_\_\_\_\_  
CC Type: SERV - Service Created: 04/21/2023 at: 5:48:52 AM by: SYSTEM  
Area: 800 - Residential General Service Changed: \_\_\_\_\_ at: \_\_\_\_\_ by: \_\_\_\_\_  
 Surveyable Auto Delete Date: 04/21/2027 Class: Inquiry

Comments: Leave 72 Hour Notice, Order Sent As Unassigned To Dispatcher

[Letter](#)  
Status: \_\_\_\_\_ Print Date: \_\_\_\_\_ Run Number: \_\_\_\_\_ Reprint: \_\_\_\_\_  
Template: \_\_\_\_\_

[Review List Tickler](#)

Follow Up: \_\_\_\_\_  to Review Group  to User  
Priority: \_\_\_\_\_ Review Group... \_\_\_\_\_

Account: F Aims Sft 4667  
Premise: 4906 Comly St,1f/Phila,Pa  
Person: F Aims Sft 4667

**Customer Contact: Service** [X]

Date: 04/28/2023 Time: 11:02:00 AM Source: \_\_\_\_\_ Related Tran: \_\_\_\_\_  
CC Type: SERV - Service [v] Created: 04/28/2023 at: 11:02:30 AM by: NKELLER  
Area: 800 - Residential General Service [v] Changed: \_\_\_\_\_ at: \_\_\_\_\_ by: \_\_\_\_\_  
 Surveyable Auto Delete Date: 04/28/2027 Class: Inquiry

Comments: Norman Keller was here on a Leave 72 Hour Notice order with Order # 13615694 , with a result of Completed , with activities of [ General - Left 72hr Notice ] , with comments of "left 72 hour notice"

[Letter](#)  
Status: \_\_\_\_\_ Print Date: \_\_\_\_\_ Run Number: \_\_\_\_\_ Reprint: [v]  
Template: \_\_\_\_\_

[Review List Tickler](#)

Follow Up: [ ]  to Review Group  to User  
Priority: [ ] Review Group... [ ]

Account: F Aims Sft 4667 [v]  
Premise: 4906 Comly St,1f/Phila,Pa [v]  
Person: F Aims Sft 4667 [v]

[Change] [Cancel]

**Customer Contact: Service**

Date: 04/28/2023 Time: 12:14:00 PM Source: JetSearch Related Tran: Account Maintenance  
CC Type: SERV - Service Created: 04/28/2023 at: 12:14:27 PM by: CCHAPMA  
Area: 800 - Residential General Service Changed: at: by:  
 Surveyable Auto Delete Date: 04/28/2027 Class: Inquiry

Comments: cor Medina, Jose M wanted to set up account used ssn as ran experian Fail - Fraud ALERT - Deposit Required - Needs 2 forms of ID in DO said to new service email to send with account number c/s

Letter  
Status: Print Date: Run Number: Reprint:

Template:

Review List Tickler

Follow Up:   to Review Group  to User  
Priority:  Review Group...

Account: Medina -Gonzalez, Jose

Premise:

Person: Medina -Gonzalez, Jose

**Customer Contact: Billing** [X]

Date: 05/01/2023 Time: 10:47:00 AM Source: JetSearch Related Tran: Account Maintenance  
CC Type: BILL - Billing [v] Created: 05/01/2023 at: 10:47:52 AM by: RCHAPMAN  
Area: 800 - Residential General Service [v] Changed: 05/01/2023 at: 10:58:38 AM by: RCHAPMAN  
 Surveyable Auto Delete Date: 05/01/2027 Class: Inquiry

Comments: Jose Medina Gonzales called for gas service at 4906 comly St. 1f referred to newservice with 2 forms of ID lease for turn on at 4906 comly St. Fraud alert on acct told cor to contact experian to have fraud alert removed. cor said he sent his info to newservice@pgworks.com and was told to call us. No info from newservice on cor acct. Cor said he has a medical condition and we can't turn his gas off. Wrote up sup call back.

Letter  
Status: \_\_\_\_\_ Print Date: \_\_\_\_\_ Run Number: \_\_\_\_\_ Reprint: [v]  
Template: \_\_\_\_\_

Review List Tickler  
Follow Up: [ ]  to Review Group  to User  
Priority: [ ] Review Group... [ ]

Account: F Aims Sft 4667 [v]  
Premise: 4906 Comly St,1f/Phila,Pa [v]  
Person: F Aims Sft 4667 [v]

[Change] [Cancel]

**Customer Contact: Turn On** [X]

Date: 05/02/2023 Time: 3:29:00 PM Source: \_\_\_\_\_ Related Tran: \_\_\_\_\_  
CC Type: SER0 - Turn On [v] Created: 05/02/2023 at: 3:29:46 PM by: TAVERY  
Area: 800 - Residential General Service [v] Changed: \_\_\_\_\_ at: \_\_\_\_\_ by: \_\_\_\_\_  
 Surveyable Auto Delete Date: 05/02/2027 Class: Inquiry

Comments: Turn On (AMR) new service inbox receiveid emil from \_\_\_\_\_ for Jose Gonzalez  
applying for service 4906 comly st 1 f cus linked per ID 7/21/2021 provided ss card and lease  
issued turn on for date swservice starte3d in faims 1/9/2023 saved docs sent email

Letter  
Status: \_\_\_\_\_ Print Date: \_\_\_\_\_ Run Number: \_\_\_\_\_ Reprint: [v]  
Template: \_\_\_\_\_

Review List Tickler  
Follow Up: [ ]  to Review Group  to User  
Priority: [ ] Review Group... [ ]

Account: Medina -Gonzalez, Jose [v]  
Premise: 4906 Comly St,1f/Phila,Pa [v]  
Person: Medina -Gonzalez, Jose [v]

[Change] [Cancel]

**From:** [Jose Gonzalez](#)  
**To:** [NewService](#)  
**Subject:** Acct#  
**Date:** Friday, April 28, 2023 1:52:29 PM  
**Attachments:** [20230428\\_133714.jpg](#)  
[20230428\\_133721.jpg](#)  
[20230428\\_122109.jpg](#)

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**External Email Notice. This Email originates from outside of PGW.**

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I'm gonna take over the gas from 5/1/2023

Because I only rent a room, I only pay light, the gas was included in my rent someone else was responsible for gas.

Therefore I'm not responsible for any usage before 5/1/2023.

Notice: my ID and social security is only provided for Identity purpose only. My name it's copyright and I don't authorize anyone to do business with my property without my permission.

**From:** [Jose Gonzalez](#)  
**To:** [NewService](#)  
**Subject:** Acct#  
**Date:** Monday, May 1, 2023 10:19:13 AM  
**Attachments:** [20230501\\_101513.jpg](#)  
[20230501\\_101459.jpg](#)  
[20230501\\_101528.jpg](#)

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LEASE AGREEMENT  
~~ROOM RENTAL AGREEMENT~~ (DW)  
~~SHARED HOUSING~~

This is a legally binding agreement. It is intended to promote household harmony by clarifying the expectations and responsibilities of the Owner or Principal Tenant (Landlords) and Tenant when they share the same home. The term "Landlord" refers to either Owner or Principal Tenant. Landlord shall provide a copy of this executed (signed) document to the Tenant, as required by law.

Rental Unit Located at:

4906 COMLY STREET APT # A PHILA PA 19135  
Address City State

Parties

Owner/Principal Tenant (circle)  
DANIEL WAISBORD  
Name

Tenant  
JOSE M MEDINA  
Name

Terms

Length of Agreement: Month-to-Month

Either party may cancel or change terms of this agreement upon thirty (30) days WRITTEN notice. The notice period may be lengthened or shortened by mutual WRITTEN agreement, but no less than 7 days.

Rent

\$ 1,050 is payable monthly on the 1<sup>th</sup> day of the month, to D. WAISBORD.  
Rent  does /  does not include utilities. If it does not, utility bills will be apportioned as follows:

- Gas/Electricity: Tenant pays 100 % of monthly bill.  \_\_\_\_\_ dollars
- Water/Garbage: Tenant pays N/A % of monthly bill.  \_\_\_\_\_ dollars
- Phone: Tenant pays N/A % of monthly bill plus personal long distance calls.  \_\_\_\_\_ dollars
- Other: \_\_\_\_\_ Tenant pays \_\_\_\_\_ % of monthly bill.  \_\_\_\_\_ dollars

Household Rules

- Cleaning \_\_\_\_\_
- Overnight guests \_\_\_\_\_
- Smoking \_\_\_\_\_
- Alcohol/drug use \_\_\_\_\_
- Studying/quiet hours \_\_\_\_\_
- Music/TV \_\_\_\_\_
- Pets \_\_\_\_\_

- Kitchen use \_\_\_\_\_
- Use of washer, dryer, appliances \_\_\_\_\_
- Use of common areas \_\_\_\_\_
- Use of telephone \_\_\_\_\_
- Sharing personal items \_\_\_\_\_
- Bedroom assignment \_\_\_\_\_
- Other \_\_\_\_\_

Attach supplementary sheet for more detail or additional categories.

### Conflict Resolution

Each housemate will strive to develop mutual cooperation with all other housemates. Should disagreements arise, each will try to resolve the dispute in good faith using clear communication. If disputes continue thereafter, the housemates agree to the following methods of conflict resolution:

- Decision by household consensus
- Binding mediation by impartial third party
- Decision by household majority vote
- Decision by Principal Tenant
- Decision by Owner

### Privacy

As required by law, the landlord may enter the tenant's room only for the following reasons: (a) in case of emergency; (b) to make necessary or agreed-upon repairs, decorations, or improvements, supply necessary or agreed-upon services, or exhibit the dwelling unit to prospective or actual purchasers, mortgagees, tenants, workers, or contractors; (c) when the tenant has abandoned or surrendered the premises; or (d) pursuant to court order. The landlord must give the tenant twenty-four (24) hours WRITTEN notice of intent to enter and may enter only during normal business hours, excepting by necessity, cases (a) and (c) above.

### Deposits

Last month's rent: paid on 4-28-23 amount \$ 1,100.00<sup>00</sup>/<sub>xx</sub>

Security deposit: paid on 5-1-23 amount \$ 1050.00<sup>00</sup>/<sub>xx</sub>

Other refundable deposit (e.g., telephone or utility deposit for payment of bills after tenant moves out) in the amount of \$ N/A was paid on N/A

This "other" deposit is refundable within 1 HR days after tenant vacates the premises. If any portion of it is deducted, an accounting and verification of the reasonableness of the deduction will be provided.

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This residence being in the County of Santa Cruz (with the exception of Scotts Valley), simple interest will be paid on the security deposit and/or last month's rent to the tenant, pursuant to current local ordinance.

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MR. MEDINA RENT THE WHOLE APARTMENT.  
HE HAS PERMISSION TO HAVE A DOG / CAT.  
NO CHILDREN UNDER 3 YRS TO LIVE AT PROPERTY.  
ONLY ONE VEHICLE PER PARKING.

Fill out a) or b) as it applies to your situation

A) Principal Tenant  will provide  has provided tenant a copy of the Condition of Rental Property Checklist, completed when household first moved in.

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This agreement is entered into on this 1<sup>th</sup> day of MAY, 2023  
(Day) (Month) (Year)

DANIEL WAISBORD  
Landlord (Print)

Jose M. Medina  
Tenant (Print)

[Signature]  
Signature

[Signature]  
Signature



gonzalez,jose XXXXX8292;VERIFY;VERIFY-Y2/J2;RR-CKTTYF;H-Y;M-pgwtamaraaverybaldwin;

PAGE 1 DATE 05-02-23 14:26:37

-----  
EXPERIAN CONNECT CHECK PLUS SUMMARY  
-----

Fail - Deposit Required  
ID MATCH CONDITION: C

----- ID SUMMARY -----

ID MATCH CONDITION: C ID MATCH  
ID MATCH INFORMATION: JOSE M GONZALEZ  
4906 COMLY ST # A  
PHILADELPHIA PA 19135-4232  
RPTD: 3-20  
YOB: N/A  
SPECIAL MESSAGES: INPUT SSN ISSUED

----- ADDITIONAL NAME/ADDRESS SUMMARY -----

| ASSOCIATED NAMES            | ASSOCIATED ADDRESSES       |
|-----------------------------|----------------------------|
| GONZALEZ JOSE MEDINA        | 204 S HOLLY AVE            |
| DOB:                        | FLORAHOME FL 32140-3005    |
| JOSE MEDINA GONZALEZ        | RPTD: 5-17                 |
| YOB: N/A                    |                            |
| JOSE M MEDINA GONZALEZ      | NONE                       |
| YOB: N/A                    | PHILADELPHIA PA 19135      |
| JOSE MEDINAGONZALEZ         | RPTD: 11-21                |
| YOB: N/A                    |                            |
| JOSE M MEDINA               | 4617 GRISCOM ST            |
| YOB: N/A                    | PHILADELPHIA PA 19124-5805 |
| JOSEPH MEDINA               | RPTD: 3-18                 |
| YOB: N/A                    |                            |
| JOSE M MEDINAGONZALEZ       |                            |
| YOB: N/A                    |                            |
| JOSE GONZALEZ               |                            |
| YOB: N/A                    |                            |
| JOSE MEDINA GONZALEZ        |                            |
| YOB: N/A                    |                            |
| JOSE MANUEL MEDINA GONZALEZ |                            |
| YOB: N/A                    |                            |

----- ADDITIONAL NAME/ADDRESS SUMMARY -----

| ASSOCIATED NAMES      | ASSOCIATED ADDRESSES |
|-----------------------|----------------------|
| JOSE MEDINA GONZALE   |                      |
| YOB: N/A              |                      |
| JOSE M MEDINA GONZALE |                      |
| YOB: N/A              |                      |
| JOSE MEDINA GONZALES  |                      |
| YOB: N/A              |                      |
| JOSE MEDIN            |                      |

YOB: N/A

----- MESSAGES -----  
ACCOUNTS CLOSED BY CONSUMER 02 TIMES  
ACCOUNTS DISPUTED BY CONSUMER 02 TIMES  
----- END OF EXPERIAN CONNECT CHECK PLUS REPORT -----

Field Information

Order Num 12544905      Order Type Gas Leak Inside      Customer Name [REDACTED]

**Field Activity Sequence**

| Sequence   | Work Date | Employee        | Status Code | Comp Type        | Dispatch Type | Window  | Time               | Gas Found | Gas Left |
|------------|-----------|-----------------|-------------|------------------|---------------|---------|--------------------|-----------|----------|
| ▶ 12251623 | 10-18-21  | Robert McGuigan | CMP         | Completed By FSD | Primary       | 658-758 | 10/18/2021 9:52 AM | ON        | ON       |

**Field Activity Details**

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | **Activities** | Completion Time | Survey Check | Acct. Codes | Comment

Detail Activity

▶ Rebuild Connections

**Others Order Data**

| Customer Req Flag | Order Type Desc | Special Instructions  |
|-------------------|-----------------|---|
| ▶ Y               | Gas Leak Inside | Caller smells gas in the back room in the closet. Caller keeps smelling it - It smells strong in the room - Caller is feeling a litt nauseous |

**Close**

Field Information

Order Num 12544905      Order Type Gas Leak Inside      Customer Name [REDACTED]

**Field Activity Sequence**

| Sequence   | Work Date | Employee        | Status Code | Comp Type        | Dispatch Type | Window  | Time               | Gas Found | Gas Left |
|------------|-----------|-----------------|-------------|------------------|---------------|---------|--------------------|-----------|----------|
| ▶ 12251623 | 10-18-21  | Robert McGuigan | CMP         | Completed By FSD | Primary       | 658-758 | 10/18/2021 9:52 AM | ON        | ON       |

**Field Activity Details**

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | **Activities** | Completion Time | Survey Check | Acct. Codes | Comment

Detail Activity

▶ Rebuild Connections

**Others Order Data**

| Special Instructions  | Contact Name  | Contact Number |
|---|---------------|----------------|
| ▶ Caller smells gas in the back room in the closet. Caller keeps smelling it - It smells strong in the room - Caller is feeling a litt nauseous | Jose Gonzalez | 215-789-1569   |

**Close**

**Customer Contact: Billing** [X]

Date: 04/04/2022 Time: 9:22:00 AM Source: JetSearch Related Tran: Account Maintenance  
CC Type: BILL - Billing Created: 04/04/2022 at: 9:22:20 AM by: SADAMS2  
Area: 800 - Residential General Service Changed: at: by:  
 Surveyable Auto Delete Date: 04/04/2026 Class: Inquiry

Comments: Cor & his friend Jose Gonzalez called in saying he tried to make pymt \$120 but \$657.63 was took form his acct instead & made cor aware per Kubra a pymt for \$120 was rejected due to wrong card # & then a second pymt was made for full bal \$657.63 , adv; I canceled pending pymt & tld him to manually enter amount he wants to make pymt for online. no closing

Letter  
Status: Print Date: Run Number: Reprint: [v]  
Template:

Review List Tickler  
Follow Up: [ ]  to Review Group  to User  
Priority: [ ] Review Group... [ ]

Account: [REDACTED]  
Premise: 4906 Comly St,1f/Phila,Pa  
Person: [REDACTED]

[Change] [Cancel]

**Customer Contact: Billing** [X]

Date: 06/23/2023 Time: 2:56:00 PM Source: JetSearch Related Tran: Account Maintenance  
CC Type: BILL - Billing [v] Created: 06/23/2023 at: 2:56:10 PM by: DANDERS  
Area: 800 - Residential General Service [v] Changed: at: by:  
 Surveyable Auto Delete Date: 06/23/2027 Class: Inquiry

Comments: cor Jose is calling to dispute a bill \$1149.99 he stated that it is not his bill. advised cor that it will take up to 30 days for a resolution to come in the mail. CS

Letter  
Status: Print Date: Run Number: Reprint: [v]  
Template:

Review List Tickler  
Follow Up: [ ]  to Review Group  to User  
Priority: [ ] Review Group... [ ]

Account: Medina -Gonzalez, Jose [v]  
Premise: 4906 Comly St,1f/Phila,Pa [v]  
Person: Medina -Gonzalez, Jose [v]

[Change] [Cancel]

**Philadelphia Gas Works**

800 W. Montgomery Ave., Philadelphia, PA 19122

Telephone 215-787-1288

Fax 215-684-6996

July 17, 2023

Jose Medina–Gonzalez  
4906 Comly Street, 1F  
Philadelphia, PA 19135-4232

Re: Ac#  
4906 Comly Street, 1f

Dear Jose Medina–Gonzalez,

On June 23, 2023, a dispute was filed regarding the balance of \$1,149.99 which was transferred to your account as a result of your connection to the property prior to your request for service on May 27, 2022. In your dispute, you stated you moved in on April 28, 2023.

An investigation of your dispute has been completed and it was determined the balance transfer in question is correct.

The meter at the property is equipped with an Automatic Meter Reading (AMR) device. This device allows PGW to obtain the actual usage recording at your meter without having to gain access into the property. The bills that you are disputing reflect the actual usage recording on the meter. The property address of 4906 Comly Street, 1f is listed as a residential heating account.

PGW records indicate you applied for service on April 28, 2023. An Experian credit report has linked you to this property. Pennsylvania Public Utility Commission regulations allow for the balance to transfer from a customer to an applicant if an applicant resided at the property for which service is requested. A consumer credit report is one method of establishing residency. The Experian credit report completed in your name stated that you had a connection to this property as far back as July 21, 2021; therefore, transferring the balance is correct in this instance.

If you had gas service in your name at another location, please forward that information to :

**fax: 215-684-6996 or mail  
to: Attn: DRU Supervisors  
P.O. Box 3500,  
Philadelphia, PA 19122**

It is PGW's position, that the balance transfer of \$1,149.99 is correct.

To assist you in your review of our findings, we are including the following documents:

1. A statement of account
2. PUC regulation excerpt
3. Utility Report

Philadelphia Gas Works



800 W. Montgomery Ave., Philadelphia, PA 19122

PGW does offer tips on how to conserve energy and possibly reduce future bills. To learn more, please visit our PGW EnergySense website at [www.pgwenergysense.com](http://www.pgwenergysense.com) and click on energy sense for homeowners.

Please be advised as of August 1, 2023, your account will become delinquent and subject to collection action. To avoid collection activity, you can pay the bill in full or contact us to determine if you are eligible for a payment agreement.

Sincerely,

Mrs. S. Morrison  
Dispute Resolution Unit

## **Chapter 56**

### **56.35 – Payment of outstanding balance.**

(1) A public utility may require the payment of an outstanding balance or portion of an outstanding balance if the applicant resided at the property for which service is requested during the time the outstanding balance accrued and for the time the applicant resided there, not exceeding 4 years from the date of the service request. The 4-year limit does not apply if the balance included amounts that the utility was not aware of because of fraud or theft on the part of the applicant.

(2) – A public utility may establish that an applicant previously resided at a property for which residential service is requested through the use of mortgage, deed of lease information, a commercial available consumer credit reporting service or other methods approved as valid by the commission. Public utilities shall include in their tariffs filed with the Commission the methods, other than those specifically mentioned in this paragraph, used to determine the applicant's liability for any outstanding balance.

**Philadelphia Gas Works**



800 W. Montgomery Ave., Philadelphia, PA 19122

Additional information regarding the content in this letter can be obtained by calling or writing us at:

***P.O. Box 3500, Philadelphia, PA 19122, Telephone #: 215-787-1288***

Payments can be made by phone at 215-235-1000, online at [www.pgworks.com](http://www.pgworks.com), by mail to P.O. Box 11700, Newark, NJ 07101 or at any location participating in the Pay with Cash program. Further information regarding these payment methods is available upon request.

If you do not agree with this report, you may file an informal complaint with the Pennsylvania **Public Utility Commission** to ensure preservation of your rights.

You can file an informal complaint at the following:

***Telephone #: 1-800-692-7380***

***or***

***P.O. Box 3265, Harrisburg, Pa 17105-3265***

***or***

***<http://www.puc.state.pa.us>***

When you file an informal complaint, the Public Utility Commission will need to know the following:

1. The name of the ratepayer (your name).
2. Your mailing address and, if different, the address at which service is provided.
3. Your account number.
4. The name of the utility with which you have the dispute.
5. A brief statement of the dispute.
6. Whether the utility has investigated and reported to you on the matter being disputed.
7. Whether the dispute has been subject of the previous complaint filed with the Commission.
8. The date, if any, of proposed termination.
9. What you would like the Commission to do.

All Service Agreement(s) Summary Statement of Account - Acct 206863679

| Customer Name                           | From Date | To Date        |
|---|-----------|----------------|
| JOSE MEDINA -GONZALEZ                   | 1/9/2023  | 7/17/2023      |
| Service Address                         |           | Account Number |
| 4906 COMLY ST Apt 1F PHIL, PA 191354232 |           |                |

| SA         | Address                   | Type  | Meter   | Rate/Class | Total Amount Due | Other Balance |
|------------|---------------------------|-------|---------|------------|------------------|---------------|
| 9359698642 | 4906 COMLY ST,1F/PHILA,PA | G2-GS | 2002519 | GS         | \$1,912.16       | \$0.00        |

| NSA | Address | Type | Total Amount Due | Other Balance |
|-----|---------|------|------------------|---------------|
|-----|---------|------|------------------|---------------|

STATEMENT

| Transaction Date | Transaction Type | Transaction Amount | Current Balance | Actual Balance |
|------------------|------------------|--------------------|-----------------|----------------|
| 5/16/2023        | BILL             | \$584.12           | \$584.12        | \$584.12       |
| 5/30/2023        | XFER             | \$1,149.99         | \$1,734.11      | \$1,734.11     |
| 5/30/2023        | ADJLPC           | \$110.23           | \$1,844.34      | \$1,844.34     |
| 6/15/2023        | LPC              | \$26.01            | \$1,870.35      | \$1,870.35     |
| 6/15/2023        | BILL             | \$47.90            | \$1,918.25      | \$1,918.25     |
| 7/7/2023         | PAY              | (\$47.90)          | \$1,870.35      | \$1,870.35     |
| 7/15/2023        | BILL             | \$41.81            | \$1,912.16      | \$1,912.16     |

# PHILADELPHIA GAS WORKS

## PUC

### Opening XML

|  |   |
|--|---|
| <b>Case Number:</b>                      | 3906116   |
| <b>Company Name:</b>                     | PGW (PHILA. GAS WORKS (NGDC))   |
| <b>Company Code:</b>                     | 0766  |
| <b>Company Type</b>                      | GAS TRANSPORTER   |
| <b>Customer First Name:</b>              | JOSE  |
| <b>Customer Middle Initial:</b>          |   |
| <b>Customer Last Name:</b>               | MEDINA-GONZALEZ   |
| <b>Customer Account Number:</b>          |   |
| <b>Customer Home Phone w/ Area Code:</b> |   |
| <b>Customer Work Phone w/ Area Code:</b> |   |
| <b>Customer Service Class:</b>           | RESIDENTIAL   |
| <b>Customer Mail Address 1:</b>          |   |
| <b>Customer Mail Address 2:</b>          |   |
| <b>Customer Mail Address City:</b>       |   |
| <b>Customer Mail Address State:</b>      |   |
| <b>Customer Mail Address Zip:</b>        |   |
| <b>Customer Mail Address 4-Zip:</b>      |   |
| <b>Customer Service Address 1:</b>       | 4906 COMLEY ST  |
| <b>Customer Service Address 2:</b>       | 1ST FL  |
| <b>Customer Service Address City:</b>    | PHILADELPHIA  |
| <b>Customer Service Address State:</b>   | PA  |
| <b>Customer Service Address Zip:</b>     | 19135   |
| <b>Customer Service Address 4-Zip:</b>   |   |
| <b>Customer Family Adults:</b>           | 1   |
| <b>Customer Family Children:</b>         | 0   |
| <b>Customer Family Age:</b>              |   |
| <b>Gross Income</b>                      |   |
| <b>Source</b>                            | <b>Income Amount</b>  |
| A1- DISABI                               | 941   |
| <b>Date Open:</b>                        | 2023-05-01  |
| <b>Reason For Contact:</b>               | APPLICANT/DEPOSITS - SERVICE IS ON (# 28)   |
| <b>Term Date:</b>                        | 2023-05-02  |
| <b>Business Name:</b>                    |   |
| <b>Case Problem:</b>                     | 64 - DENIAL OF SERVICE. SERVICE IS ON. THE APPLICANT IS DISPUTING THE BALANCE. CUSTOMERS MOTHER PASSED AWAY. HE TOOK OVER THE HOUSE |

AND WANTS THE SERVICE PUT IN HIS NAME. PGW SAYS HE IS RESPONSIBLE FOR THE BILL. CUSTOMER SENT COMPANY LEASE, DRIVER'S LICENSE, AND SOC SEC CARD. - RELIEF SOUGHT - SERVICE KEPT ON; ACCOUNT SET UP IN HIS NAME. THE CELL PHONE NUMBER (215) 789 - 1569 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS GONZALEZJOSE070471@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED. 28 – DENIAL OF SERVICE. SERVICE IS ON. THE APPLICANT IS DISPUTING THE BALANCE OF \$ . THIS BALANCE ACCRUED AT 05/01/2023 PGW SAID THAT THERE IS ISSUES WITH HIS CREDIT REPORT AND FRAUD.

**Company Position:****Related Information:****Case Misc Info:****Hot Issue:****Case Origin:** TELEPHONE**Prior Case Number:****Universal Service:** Y**Arrearage:** 0**BCS Investigator First Name:** BCS**BCS Investigator Last Name:** CASE POOL**BCS Investigator Phone w/ Area Code:** 7177875468**BCSIntaker First Name:** THOMAS**BCSIntaker Last Name:** HARDING**Number Of Time Send:** 1**Number Of Time Faxed:** 0**Number Of Time Faxed:** 7177876641

# PHILADELPHIA GAS WORKS

## PUC

### Closing XML

|                                 |  |
|---------------------------------|--|
| <b>Case Number:</b>             | 3906116  |
| <b>Company Name:</b>            | PGW (PHILA. GAS WORKS (NGDC))  |
| <b>Company Code:</b>            | 0766   |
| <b>Company Type:</b>            | GAS TRANSPORTER  |
| <b>Customer First Name:</b>     | JOSE   |
| <b>Customer Middle Initial:</b> |  |
| <b>Customer Last Name:</b>      | MEDINA-GONZALEZ  |
| <b>Account Number:</b>          |  |
| <b>Service Address 1:</b>       | 4906 COMLEY ST   |
| <b>Service Address 2:</b>       | 1ST FL   |
| <b>Service City:</b>            | PHILADELPHIA   |
| <b>Service State:</b>           | PA   |
| <b>Service Zip 5:</b>           | 19135  |
| <b>Service Zip 4:</b>           |  |
| <b>Decision Issue:</b>          | Y  |
| <b>Oral Written:</b>            | W  |
| <b>Violation:</b>               | NO   |
| <b>Chapter:</b>                 |  |
| <b>Section Rule:</b>            |  |
| <b>Total Balance:</b>           | 1870.35  |
| <b>Date Closed:</b>             | 2023-08-02   |
| <b>Resolution:</b>              | DECISION ISSUED: APPLICANT IS AN ADULT WHO HAS BEEN ASSOCIATED WITH 4906 COMLEY ST AND RECEIVED BENEFIT FROM THE SERVICE SINCE MARCH 2020, PER PUBLIC RECORDS. SERVICE HAS BEEN ESTABLISHED IN THE APPLICANT'S NAME AT THE PROPERTY. THE COMPANY MAY HOLD THE APPLICANT RESPONSIBLE FOR THE OUTSTANDING BALANCE THAT ACCRUED AT THE PROPERTY WHILE THEY WERE A BENEFICIARY OF THE SERVICE. CASE DISMISSED. |
| <b>Balance Date:</b>            | 2023-08-02   |
| <b>Service Restored Pay:</b>    | 0.00   |
| <b>Service Continue Amount:</b> | 0.00   |
| <b>Service Continue Date:</b>   | 2023-08-08   |
| <b>Terms:</b>                   |  |
| <b>Special Budget Amount:</b>   | 0.00   |
| <b>Regular Budget Amount:</b>   | 79.00  |
| <b>Arrears Payment Plus:</b>    | 0.00   |

**FinalMonthlyPayment:** 0.00  
**CurrentMonthlyPayment:** 0.00  
**EndMonthlyPayment:** 0.00  
**LetterDescription:**  
**HeadDate:** 2023-08-02  
**Paragraph:**  
**Bill Date:**  
**Reconnect Amount:** 0  
**Pay Amount:** 0.00  
**BCS Investigator First Name:** MATTHEW  
**BCS Investigator Last Name:** BOPP  
**Number Of Time Send:** 1  
**Number Of Time Faxed:** 0  
**PUC Fax:** 7172658273

**Field Information**

Order Num: 14097363      Order Type: Meter Test Exchange      Customer Name: MEDINA\_GONZALEZ JOSE

**Field Activity Sequence**

| Sequence   | Work Date | Employee    | Status Code | Comp Type        | Dispatch Type | Window    | Time               | Gas Found | Gas Left |
|------------|-----------|-------------|-------------|------------------|---------------|-----------|--------------------|-----------|----------|
| ▶ 14034952 | 10-24-23  | David Reber | CMP         | Completed By FSD | Primary       | 1200-1600 | 10/24/2023 1:36 PM | ON        | ON       |

**Field Activity Details**

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | **Meter Order** | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | Comment

| Action           | Current Meter Number | New Meter Number | Current ERT | New ERT  | Current Index | New Index | Loc Desc                | Reason           |
|------------------|----------------------|------------------|-------------|----------|---------------|-----------|-------------------------|------------------|
| ▶ Meter Exchange | 2002519              | 1879121          | 44601118    | 15583134 | 8621          | 9286      | Rear of Property-Inside | PGW Special Test |

**Others Order Data**

| Customer Re | Order Type Desc     | Special Instructions | Created By | Contact Name | Contact Number |
|-------------|---------------------|----------------------|------------|--------------|----------------|
| ▶           | Meter Test Exchange | Meter Test Exchange  | rlpscom    |              |                |

[Close](#)

# Customer Requested Meter Test

Date: 10-26-23

The Philadelphia Gas Works tested the meter removed from the premise of:

CUSTOMER: Jose Medina-Gonzalez

ADDRESS: 4906 Comly St

ON APPLICATION NO.: \_\_\_\_\_ GIVES THE FOLLOWING RESULTS:

| METER NO.<br>2002519      |               | PROOF [X]          |           |           | ACCURACY [ ] |      |
|---------------------------|---------------|--------------------|-----------|-----------|--------------|------|
| SIZE<br>A250              | INDEX<br>8622 | Meter Test Results |           |           | Percentage   |      |
|                           |               | Temperature        | Open 100% | Check 20% | Fast         | Slow |
| Meter Receive<br>10-24-23 |               | 73                 | 99.5      | 99.6      |              |      |
|                           |               | 73                 | 99.5      | 99.6      |              |      |
| Meter Tested<br>10-26-23  |               | 73                 | 99.5      | 99.6      |              |      |
|                           |               | Average of Results | 99.5      | 99.6      | -0.4         |      |
|                           |               |                    |           |           |              |      |

Von Morgan

PGW REPRESENTATIVE

Specific Service Agreement Statement of Account SA- 9359698642

|   |                       |                   |              |                   |
|---|-----------------------|-------------------|--------------|-------------------|
| <b>Customer Name</b>                    | <b>From Date</b>      | <b>To Date</b>    |              |                   |
| JOSE MEDINA -GONZALEZ                   | 1/1/2023              | 10/26/2023        |              |                   |
| <b>Service Address</b>                  | <b>Account Number</b> | <b>S A Number</b> | <b>Meter</b> | <b>Rate/Class</b> |
| 4906 COMLY ST Apt 1F PHIL, PA 191354232 |                       | 9359698642        | 1879121      | GS                |

STATEMENT

| Transaction Date | Transaction Type | Read Reading | Read Code | # of Days | CCF Usage | Average CCF/Day | Heating DDDs | Payment Type | Due Date   | Transaction Amount | Current Balance | Actual Balance |
|------------------|------------------|--------------|-----------|-----------|-----------|-----------------|--------------|--------------|------------|--------------------|-----------------|----------------|
| 5/16/2023        | BILL             | 8511         | R         | 123       | 294       | 2.39            | 2032         |              | 6/9/2023   | \$584.12           | \$584.12        | \$584.12       |
| 5/30/2023        | XFER             |              |           |           |           |                 |              |              |            | \$1,149.99         | \$1,734.11      | \$1,734.11     |
| 5/30/2023        | ADJLPC           |              |           |           |           |                 |              |              |            | \$110.23           | \$1,844.34      | \$1,844.34     |
| 6/15/2023        | LPC              |              |           |           |           |                 |              |              |            | \$26.01            | \$1,870.35      | \$1,870.35     |
| 6/15/2023        | BILL             | 8533         | R         | 32        | 22        | 0.69            | 29           |              | 7/12/2023  | \$47.90            | \$1,918.25      | \$1,918.25     |
| 7/7/2023         | PAY              |              |           |           |           |                 |              | Debit Card   |            | (\$47.90)          | \$1,870.35      | \$1,870.35     |
| 7/15/2023        | BILL             | 8552         | R         | 30        | 19        | 0.63            | 3            |              | 8/8/2023   | \$41.81            | \$1,912.16      | \$1,912.16     |
| 7/27/2023        | PAY              |              |           |           |           |                 |              | Credit Card  |            | (\$41.81)          | \$1,870.35      | \$1,870.35     |
| 8/15/2023        | LPC              |              |           |           |           |                 |              |              |            | \$28.05            | \$1,898.40      | \$1,898.40     |
| 8/15/2023        | BILL             | 8575         | R         | 29        | 23        | 0.79            | 0            |              | 9/8/2023   | \$47.23            | \$1,945.63      | \$1,945.63     |
| 8/19/2023        | PAY              |              |           |           |           |                 |              | Credit Card  |            | (\$47.23)          | \$1,898.40      | \$1,898.40     |
| 9/15/2023        | LPC              |              |           |           |           |                 |              |              |            | \$28.05            | \$1,926.45      | \$1,926.45     |
| 9/15/2023        | BILL             | 8596         | R         | 33        | 21        | 0.64            | 0            |              | 10/10/2023 | \$44.42            | \$1,970.87      | \$1,970.87     |
| 10/14/2023       | LPC              |              |           |           |           |                 |              |              |            | \$28.72            | \$1,999.59      | \$1,999.59     |
| 10/14/2023       | BILL             | 8614         | R         | 29        | 18        | 0.62            | 52           |              | 11/7/2023  | \$40.24            | \$2,039.83      | \$2,039.83     |