

This Angela Klintonson

Docket Number  
#F-2023-30447B

March 12, 2024

I am writing this letter to ask for a continuance, for several reasons

1. I am waiting on more information from Peco, on top of Peco started a investigation on why the bill is so high. Hopefully we can come to some kind of resolution, so more time is needed to do so.

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2. I also seek counsel on either to be represented in which they would need more time to get the ~~more~~ proper information that would be needed in my case and or if not able to represent, they can direct me in how to represent self if needed. This is in progress, just waiting on a lawyer to be assigned to my case.

I humbly ask for this continuance. Sorry for any inconvenience. Thank you.

DATE: March 4, 2024

DEAR: MS. Wilkinson

Thank you for coming to Community Legal Services ("CLS") to discuss your utility problem. The Energy Unit receives many requests for assistance and on average we contact new applicants within ten (10) business days of intake. We will do our best to reach you in that time. If you do not hear from us within 10 business days, you may call Edwin Jimenez 215-981-3776 to find out the status of your request. Please know that all meetings with Energy Unit staff are by appointment only.

CLS only has a few advocates to handle all the utility-related legal problems for low-income people in Philadelphia. As a result, CLS cannot take all cases that come in for intake. The Energy Unit will review your case to find out whether there is a legal problem. **If there is no legal problem, we may not be able to assist you, and we may only be able to provide you with some information about how to handle your own case.**

While you are waiting to hear from us, we strongly urge you to try to resolve your utility problem on your own. If you have not already done so, please take the following steps:

1. Contact the company and tell them about your problem. Ask them to fix the problem. Write down the name of the representative and notes from the discussion.
2. Tell the company that you are low income and that you need help restoring your utility service. Ask to be enrolled in the low income program or in a payment agreement.
3. Apply for grant assistance from UESF and LIHEAP if you are eligible and if money is available.
4. Tell the company if you have a medical condition and ask for a medical certification form so that you can restore your service. PECO and PGW will fax a form to your doctor if you provide the number.
5. If your issue involves PECO or PGW, let the company know if you have a Protection From Abuse Order (PFA) or other court order involving abuse, because there might be special payment options available.

We know that this is an important and urgent issue for you and we will do our best to assist you.

*Esther Alvarez*

THE ENERGY UNIT



COMMUNITY LEGAL SERVICES  
OF PHILADELPHIA  
[www.clsphila.org](http://www.clsphila.org)

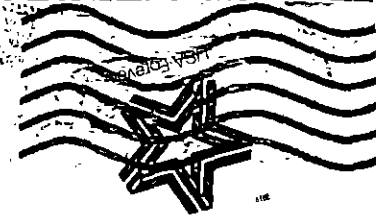
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