

COMMONWEALTH OF PENNSYLVANIA
(Public Utility Commission)

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DONOVAN JACOB ADDAMS :
Complainant, : Case No.:
vs. : C-2023-3043707
PHILADELPHIA GAS WORKS :
Respondent. :
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Pages 1 through 45 TELEPHONIC HEARING
Judge's Chambers
State Office Building
801 Market Street
Philadelphia, PA 19107

Friday, March 1, 2024
Met, pursuant to notice, at 10:09 a.m.

BEFORE: THE HONORABLE ERANDA VERO
Administrative Law Judge

INDEX TO EXHIBITS
Docket No.: C-2023-3043707
Hearing Date: March 1, 2024

EXHIBITS INDEX
EXHIBIT

EXHIBITS:	INDEX OF EXHIBITS FOR IDENTIFICATION	ADMITTED
PGW EXHIBIT NUMBERS:		
1 (Statement of Account From 10/15/20 - 2/23/24)		40
2 (Letters of Collection & Enrollment Cancellation)		40
3 (Closing Decision of Acct No. 3714659 - 6/27/23)		40
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4 (PGW Payment Arrangement)		40
5 (Meter Test Results - 2/20/24)		40



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

Anita J. Murray, Esquire
Senior Attorney
Legal Department
Direct Dial: 215-684-6659
Fax: 215-684-6798
Email: anita.murray@pgworks.com

February 23, 2024

VIA ELECTRONIC MAIL ONLY

The Honorable Eranda Vero
Administrative Law Judge
Pennsylvania Public Utility Commission
801 Market Street, Suite 4063
Philadelphia, PA 19107

Re: Donovan Jacob Adams v. Philadelphia Gas Works,
Docket No. C-2023-3043707

Dear Honorable Judge Vero:

Enclosed please find a copy of PGW's proposed exhibits, original and redacted, for the scheduled hearing in the above referenced matter.

If you have any questions, please do not hesitate to contact me.

Very truly yours,

/s/Anita J. Murray
Anita J. Murray

/awm

encl.

cc (w/encl.): David Offen, Esq. via Email and Fed Ex Overnight Mail^[SEP]
Donovan Jacob Adams via Email and Fed Ex Overnight Mail

CERTIFICATE OF SERVICE

I hereby certify that I have on this day served a true and correct copy of Philadelphia Gas Works' Proposed Exhibits, original and redacted versions, upon the person(s) listed below in the manner indicated below in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

VIA FEDERAL EXPRESS OVERNIGHT MAIL AND EMAIL:

David Offen, Esquire
601 Walnut Street, Suite 160
Philadelphia, PA 19106
Complainant's Bankruptcy Counsel

Donovan Jacob Adams
4815 N. Marshall Street
Philadelphia, PA 19120
4cloudsrecords@gmail.com

/s/ Anita J. Murray
Anita J. Murray, Esquire

Date: Feb. 23, 2024

Specific Service Agreement Statement of Account SA- [REDACTED] 08

Customer Name	From Date	To Date		
DONOVAN ADAMS	10/15/2020	2/23/2024		
Service Address	Account Number	S A Number	Meter	Rate/Class
4815 N MARSHALL ST PHIL, PA 191203741	[REDACTED] 15	[REDACTED] 08	1938615	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
12/12/2020	BILL	2444	R	31	138	4.45	535		1/8/2021	\$232.68	\$232.68	\$232.68
1/14/2021	BILL	2665	R	33	221	6.7	894		2/9/2021	\$349.98	\$582.66	\$582.66
2/13/2021	LPC									\$8.73	\$591.39	\$591.39
3/16/2021	LPCWVE									(\$8.73)	\$582.66	\$582.66
3/16/2021	LPC									\$8.73	\$591.39	\$591.39
4/15/2021	LPC									\$8.73	\$600.12	\$600.12
11/11/2021	LPC									\$8.73	\$608.85	\$608.85
2/12/2022	LPC									\$8.73	\$617.58	\$617.58
3/16/2022	LPC									\$8.73	\$626.31	\$626.31
5/13/2022	LPC									\$8.73	\$635.04	\$635.04
9/7/2022	PAY							Check		(\$25.92)	\$609.12	\$609.12
9/13/2022	LPC									\$8.35	\$617.47	\$617.47
10/12/2022	LPC									\$8.35	\$625.82	\$625.82
11/9/2022	LPC									\$8.35	\$634.17	\$634.17
12/9/2022	LPC									\$8.35	\$642.52	\$642.52
1/11/2023	LPC									\$8.35	\$650.87	\$650.87
2/9/2023	LPC									\$8.35	\$659.22	\$659.22
7/7/2023	PAY							Debit Card		(\$108.51)	\$550.71	\$550.71
9/29/2023	PAY							Debit Card		(\$108.67)	\$442.04	\$442.04
10/24/2023	PAY							Debit Card		(\$102.56)	\$339.48	\$339.48



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

Anita J. Murray, Esquire
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February 23, 2024

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The Honorable Eranda Vero
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If you have any questions, please do not hesitate to contact me.

Very truly yours,

/s/Anita J. Murray
Anita J. Murray

/awm

encl.

cc (w/encl.): David Offen, Esq. via Email and Fed Ex Overnight Mail^[SEP]
Donovan Jacob Adams via Email and Fed Ex Overnight Mail

CERTIFICATE OF SERVICE

I hereby certify that I have on this day served a true and correct copy of Philadelphia Gas Works' Proposed Exhibits, original and redacted versions, upon the person(s) listed below in the manner indicated below in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

VIA FEDERAL EXPRESS OVERNIGHT MAIL AND EMAIL:

David Offen, Esquire
601 Walnut Street, Suite 160
Philadelphia, PA 19106
Complainant's Bankruptcy Counsel

Donovan Jacob Adams
4815 N. Marshall Street
Philadelphia, PA 19120
4cloudsrecords@gmail.com

/s/ Anita J. Murray
Anita J. Murray, Esquire

Date: Feb. 23, 2024

Specific Service Agreement Statement of Account SA- [REDACTED] 77

Customer Name	From Date	To Date			
DONOVAN ADAMS	10/15/2020	2/23/2024			
Service Address	Account Number	S A Number	Meter	Rate/Class	
4815 N MARSHALL ST PHIL, PA 191203741	[REDACTED] 15	[REDACTED] 77	1938615	GS	

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
2/13/2021	BILL	2910	R	30	245	8.17	918		3/10/2021	\$386.82	\$386.82	\$386.82
3/16/2021	BILL	3138	R	29	228	7.86	767		4/9/2021	\$393.73	\$780.55	\$780.55
4/15/2021	BILL	3271	R	32	133	4.16	427		5/10/2021	\$255.29	\$1,035.84	\$1,035.84
5/14/2021	BILL	3344	R	29	73	2.52	214		6/9/2021	\$130.78	\$1,166.62	\$1,166.62
6/12/2021	BILL	3396	R	29	52	1.79	48		7/7/2021	\$99.85	\$1,266.47	\$1,266.47
7/14/2021	BILL	3448	R	32	52	1.62	0		8/5/2021	\$101.11	\$1,367.58	\$1,367.58
8/12/2021	BILL	3491	R	29	43	1.48	0		9/7/2021	\$87.13	\$1,454.71	\$1,454.71
9/14/2021	BILL	3531	R	31	40	1.29	0		10/7/2021	\$84.70	\$1,539.41	\$1,539.41
10/13/2021	BILL	3576	R	31	45	1.45	9		11/5/2021	\$100.67	\$1,640.08	\$1,640.08
11/11/2021	LPC									\$24.60	\$1,664.68	\$1,664.68
11/11/2021	BILL	3649	R	29	73	2.52	230		12/7/2021	\$163.11	\$1,827.79	\$1,827.79
12/14/2021	BILL	3805	R	31	156	5.03	597		1/7/2022	\$322.17	\$2,149.96	\$2,149.96

Specific Service Agreement Statement of Account SA- [REDACTED] 11

Customer Name	From Date	To Date		
DONOVAN ADAMS	10/15/2020	2/23/2024		
Service Address	Account Number	S A Number	Meter	Rate/Class
4815 N MARSHALL ST PHIL, PA 191203741	[REDACTED] 15	[REDACTED] 11	1938615	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
1/14/2022	BILL	3995	R	33	190	5.76	757		2/9/2022	\$288.85	\$288.85	\$288.85
2/12/2022	LPC									\$4.33	\$293.18	\$293.18
2/12/2022	BILL	4227	R	29	232	8	923		3/9/2022	\$331.58	\$624.76	\$624.76
3/16/2022	LPC									\$9.30	\$634.06	\$634.06
3/16/2022	BILL	4413	R	32	186	5.81	714		4/8/2022	\$283.06	\$917.12	\$917.12
4/14/2022	BILL	4532	R	29	119	4.1	391		5/10/2022	\$189.09	\$1,106.21	\$1,106.21
5/13/2022	LPC									\$16.38	\$1,122.59	\$1,122.59
9/13/2022	LPC									\$16.38	\$1,138.97	\$1,138.97
10/12/2022	LPC									\$16.38	\$1,155.35	\$1,155.35
11/9/2022	LPC									\$16.38	\$1,171.73	\$1,171.73
12/9/2022	LPC									\$16.38	\$1,188.11	\$1,188.11
1/11/2023	LPC									\$16.38	\$1,204.49	\$1,204.49
2/9/2023	LPC									\$16.38	\$1,220.87	\$1,220.87

Specific Service Agreement Statement of Account SA- [REDACTED] 41

Customer Name	From Date	To Date			
DONOVAN ADAMS	10/15/2020	2/23/2024			
Service Address	Account Number	S A Number	Meter	Rate/Class	
4815 N MARSHALL ST PHIL, PA 191203741	[REDACTED] 15	[REDACTED] 41	1938615	GS	

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
5/13/2022	BILL	4597	R	29	65	2.24	231		6/8/2022	\$133.05	\$133.05	\$133.05
6/14/2022	BILL	4620	R	30	23	0.77	1		7/11/2022	\$58.66	\$191.71	\$191.71
9/13/2022	LPC									\$2.87	\$194.58	\$194.58
10/12/2022	LPC									\$2.87	\$197.45	\$197.45
11/9/2022	LPC									\$2.87	\$200.32	\$200.32
12/9/2022	LPC									\$2.87	\$203.19	\$203.19
1/11/2023	LPC									\$2.87	\$206.06	\$206.06
2/9/2023	LPC									\$2.87	\$208.93	\$208.93

Specific Service Agreement Statement of Account SA- [REDACTED] 56

Customer Name	From Date	To Date		
DONOVAN ADAMS	10/15/2020	2/23/2024		
Service Address	Account Number	S A Number	Meter	Rate/Class
4815 N MARSHALL ST PHIL, PA 191203741	[REDACTED] 15	[REDACTED] 56	1938615	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
7/14/2022	BILL	4644	R	32	24	0.75	0		8/8/2022	\$47.62	\$47.62	\$47.62
9/13/2022	LPC									\$0.71	\$48.33	\$48.33
10/12/2022	LPC									\$0.71	\$49.04	\$49.04
11/9/2022	LPC									\$0.71	\$49.75	\$49.75
12/9/2022	LPC									\$0.71	\$50.46	\$50.46
1/11/2023	LPC									\$0.71	\$51.17	\$51.17
2/9/2023	LPC									\$0.71	\$51.88	\$51.88

Specific Service Agreement Statement of Account SA- [REDACTED] 36

Customer Name	From Date	To Date		
DONOVAN ADAMS	10/15/2020	2/23/2024		
Service Address	Account Number	S A Number	Meter	Rate/Class
4815 N MARSHALL ST PHIL, PA 191203741	[REDACTED] 15	[REDACTED] 36	1938615	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
8/12/2022	BILL	4664	R	29	20	0.69	0		9/7/2022	\$53.76	\$53.76	\$53.76
9/13/2022	LPC									\$0.80	\$54.56	\$54.56
10/12/2022	LPC									\$0.80	\$55.36	\$55.36
11/9/2022	LPC									\$0.80	\$56.16	\$56.16
12/9/2022	LPC									\$0.80	\$56.96	\$56.96
1/11/2023	LPC									\$0.80	\$57.76	\$57.76
2/9/2023	LPC									\$0.80	\$58.56	\$58.56

Specific Service Agreement Statement of Account SA- [REDACTED] 05

Customer Name	From Date	To Date			
DONOVAN ADAMS	10/15/2020	2/23/2024			
Service Address	Account Number	S A Number	Meter	Rate/Class	
4815 N MARSHALL ST PHIL, PA 191203741	[REDACTED] 15	[REDACTED] 05	1938615	GS	

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
9/13/2022	BILL	4684	R	30	20	0.67	0		10/6/2022	\$56.44	\$56.44	\$56.44
10/12/2022	LPC									\$0.84	\$57.28	\$57.28
10/12/2022	BILL	4730	R	31	46	1.48	97		11/4/2022	\$103.65	\$160.93	\$160.93
11/9/2022	LPC									\$2.40	\$163.33	\$163.33
11/9/2022	BILL	4801	R	28	71	2.54	175		12/6/2022	\$182.08	\$345.41	\$345.41
12/9/2022	LPC									\$5.13	\$350.54	\$350.54
12/9/2022	BILL	4955	R	30	154	5.13	565		1/6/2023	\$324.90	\$675.44	\$675.44
1/11/2023	LPC									\$10.00	\$685.44	\$685.44
1/11/2023	BILL	5163	R	33	208	6.3	839		2/6/2023	\$439.62	\$1,125.06	\$1,125.06
2/9/2023	LPC									\$16.60	\$1,141.66	\$1,141.66
2/9/2023	BILL	5344	R	29	181	6.24	728		3/7/2023	\$406.02	\$1,547.68	\$1,547.68
3/11/2023	BILL	5498	R	30	154	5.13	578		4/4/2023	\$363.46	\$1,911.14	\$1,911.14
4/12/2023	BILL	5634	R	32	136	4.25	532		5/5/2023	\$288.07	\$2,199.21	\$2,199.21
5/11/2023	LPC									\$32.46	\$2,231.67	\$2,231.67
5/11/2023	BILL	5687	R	29	53	1.83	188		6/6/2023	\$122.15	\$2,353.82	\$2,353.82
6/10/2023	BILL	5712	R	30	25	0.83	35		7/6/2023	\$65.27	\$2,419.09	\$2,419.09
7/12/2023	BILL	5736	R	32	24	0.75	3		8/4/2023	\$63.17	\$2,482.26	\$2,482.26
8/10/2023	LPC									\$36.22	\$2,518.48	\$2,518.48
9/12/2023	LPC									\$36.22	\$2,554.70	\$2,554.70
10/11/2023	LPC									\$36.22	\$2,590.92	\$2,590.92

11/9/2023	LPC	\$36.22	\$2,627.14	\$2,627.14
12/9/2023	LPC	\$36.22	\$2,663.36	\$2,663.36
1/11/2024	LPC	\$36.22	\$2,699.58	\$2,699.58
2/9/2024	LPC	\$36.22	\$2,735.80	\$2,735.80

Specific Service Agreement Statement of Account SA- [REDACTED] 78

Customer Name	From Date	To Date		
DONOVAN ADAMS	10/15/2020	2/23/2024		
Service Address	Account Number	S A Number	Meter	Rate/Class
4815 N MARSHALL ST PHIL, PA 191203741	[REDACTED] 15	[REDACTED] 78	1938615	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
8/10/2023	BILL	5758	R	29	22	0.76	0		9/5/2023	\$48.70	\$48.70	\$48.70
9/12/2023	LPC									\$0.73	\$49.43	\$49.43
9/12/2023	BILL	5780	R	31	22	0.71	0		10/5/2023	\$51.63	\$101.06	\$101.06
10/11/2023	LPC									\$1.50	\$102.56	\$102.56
10/11/2023	BILL	5813	R	31	33	1.06	38		11/3/2023	\$77.09	\$179.65	\$179.65
11/9/2023	BILL	5901	R	29	88	3.03	232		12/6/2023	\$212.28	\$391.93	\$391.93
12/9/2023	BILL	6029	R	30	128	4.27	593		1/5/2024	\$322.04	\$713.97	\$713.97
1/11/2024	BILL	6181	R	33	152	4.61	747		2/6/2024	\$393.73	\$1,107.70	\$1,107.70
2/9/2024	BILL	6319	R	29	144	4.97	805		3/6/2024	\$341.37	\$1,449.07	\$1,449.07

PHILADELPHIA GAS WORKS
800 W. MONTGOMERY AVENUE, PHILADELPHIA, PA 19122-0050

Oct 08, 2020

PGW Account Number: [REDACTED] 15
Service Point ID: [REDACTED] 05
Service Address: 4815 N MARSHALL ST/PHILA,PA
Supplier: AMERICAN POWER & GAS OF P
Supplier Phone Number: [REDACTED]
Switch Date: Nov 09, 2020
Reason Code: DEF

000307 000001052

•••••
DONOVAN ADAMS
4815 N MARSHALL ST
PHILA PA 19120-3741

Notice of Gas Choice Cancellation

PGW has been notified that your Gas Choice enrollment with your current natural gas commodity supplier, AMERICAN POWER & GAS OF P, a natural gas supplier licensed in Pennsylvania, will be cancelled on the "Switch Date" listed above.

If your current supplier has cancelled their service with you, PGW will provide natural gas in its tariff-defined role as Supplier of Last Resort (SOLR) beginning on the next available billing date, Nov 09, 2020. You will continue to be provided with natural gas by PGW without a break in service.

If the cancellation of your current supplier is the result of your enrolling with a new supplier, service with your new supplier will commence beginning on the next available billing date, Nov 09, 2020.

Following is the reason given by the supplier for this change in status:

DEF DEFAULT

If you are experiencing difficulty in paying PGW bills and are not currently on a budget plan or a payment agreement, please call PGW Customer Service at (215) 235-1777 (residential customers) or 215-235-7077 (commercial customers) to make arrangements, if eligible.

PHILADELPHIA GAS WORKS
800 W. MONTGOMERY AVENUE, PHILADELPHIA, PA 19122-0050

Oct 08, 2020

PGW Account Number: [REDACTED] 15
Service Point ID: [REDACTED] 05
Service Address: 4815 N MARSHALL ST/PHILA,PA
Supplier: SFE ENERGY PENNSYLVANIA
Supplier Phone Number: [REDACTED]
Switch Date: Nov 09, 2020
Cancel By: Oct 12, 2020

000308 000001051
[Barcode]
DONOVAN ADAMS
4815 N MARSHALL ST
PHILA PA 19120-3741

Notice of Gas Choice Enrollment

PGW has been notified that you have elected to participate in Gas Choice and have contracted to have your natural gas supplied by SFE ENERGY PENNSYLVANIA, a natural gas supplier licensed in Pennsylvania.

SFE ENERGY PENNSYLVANIA will supply the natural gas you use at the Service Address listed above beginning with the next available billing date, which is the Switch Date listed above. PGW will continue to deliver the gas to your location, and provide metering and emergency services.

Effective as of the Switch Date above, PGW will provide you with a consolidated bill that will display both SFE ENERGY PENNSYLVANIA's commodity charges and PGW's delivery and distribution charges. All payments for all consolidated bill charges should be sent to PGW. If you are a budget-billed customer, PGW will continue to review and adjust your budget amounts quarterly. If you have a payment agreement to repay past arrears, the scheduled repayment amounts will continue to appear on your bill until the payment agreement has been completed.

If the supplier and "Switch Date" listed above are correct, no action is needed.

If you disagree with the "Switch Date," or if you have questions about your enrollment or terms of supplier service, please contact the supplier listed above. Your contract may have conditions or cancellation fees that apply if you cancel your enrollment.

If you did not select this supplier or billing option, please call PGW before the "Cancel By" date of Oct 12, 2020. To cancel your Gas Choice enrollment, please call 215-235-1000 (residential customers) or 215-235-7077 (commercial customers).

If you wish to cancel your enrollment but fail to contact PGW in time, you may be required to switch to the supplier for at least one billing period (approximately one month), after which you will be automatically returned to PGW supply service.

Please note that service may be terminated for failure to pay charges for basic service.

PHILADELPHIA GAS WORKS
800 W. MONTGOMERY AVENUE, PHILADELPHIA, PA 19122-0050

Dec 03, 2020

PGW Account Number: [REDACTED] 15
Service Point ID: [REDACTED] 05
Service Address: 4815 N MARSHALL ST/PHILA,PA
Supplier: SFE ENERGY PENNSYLVANIA
Supplier Phone Number: [REDACTED]
Switch Date: Jan 12, 2021
Reason Code: DEF

000115 000000550



DONOVAN ADAMS
4815 N MARSHALL ST
PHILA PA 19120-3741

Notice of Gas Choice Cancellation

PGW has been notified that your Gas Choice enrollment with your current natural gas commodity supplier, SFE ENERGY PENNSYLVANIA, a natural gas supplier licensed in Pennsylvania, will be cancelled on the "Switch Date" listed above.

If your current supplier has cancelled their service with you, PGW will provide natural gas in its tariff-defined role as Supplier of Last Resort (SOLR) beginning on the next available billing date, Jan 12, 2021. You will continue to be provided with natural gas by PGW without a break in service.

If the cancellation of your current supplier is the result of your enrolling with a new supplier, service with your new supplier will commence beginning on the next available billing date, Jan 12, 2021.

Following is the reason given by the supplier for this change in status:

DEF DEFAULT

If you are experiencing difficulty in paying PGW bills and are not currently on a budget plan or a payment agreement, please call PGW Customer Service at (215) 235-1777 (residential customers) or 215-235-7077 (commercial customers) to make arrangements, if eligible.

PHILADELPHIA GAS WORKS
800 W. MONTGOMERY AVENUE, PHILADELPHIA, PA 19122-0050

Dec 03, 2020

PGW Account Number: [REDACTED] 15
Service Point ID: [REDACTED] 05
Service Address: 4815 N MARSHALL ST/PHILA,PA
Supplier: AMERICAN POWER & GAS OF P
Supplier Phone Number: [REDACTED]
Switch Date: Jan 12, 2021
Cancel By: Dec 08, 2020

000116 000000549

[REDACTED]
DONOVAN ADAMS
4815 N MARSHALL ST
PHILA PA 19120-3741

Notice of Gas Choice Enrollment

PGW has been notified that you have elected to participate in Gas Choice and have contracted to have your natural gas supplied by AMERICAN POWER & GAS OF P, a natural gas supplier licensed in Pennsylvania.

AMERICAN POWER & GAS OF P will supply the natural gas you use at the Service Address listed above beginning with the next available billing date, which is the Switch Date listed above. PGW will continue to deliver the gas to your location, and provide metering and emergency services.

Effective as of the Switch Date above, PGW will provide you with a consolidated bill that will display both AMERICAN POWER & GAS OF P's commodity charges and PGW's delivery and distribution charges. All payments for all consolidated bill charges should be sent to PGW. If you are a budget-billed customer, PGW will continue to review and adjust your budget amounts quarterly. If you have a payment agreement to repay past arrears, the scheduled repayment amounts will continue to appear on your bill until the payment agreement has been completed.

If the supplier and "Switch Date" listed above are correct, no action is needed.

If you disagree with the "Switch Date," or if you have questions about your enrollment or terms of supplier service, please contact the supplier listed above. Your contract may have conditions or cancellation fees that apply if you cancel your enrollment.

If you did not select this supplier or billing option, please call PGW before the "Cancel By" date of Dec 08, 2020. To cancel your Gas Choice enrollment, please call 215-235-1000 (residential customers) or 215-235-7077 (commercial

If you wish to cancel your enrollment but fail to contact PGW in time, you may be required to switch to the supplier for at least one billing period (approximately one month), after which you will be automatically returned to PGW supply service.

Please note that service may be terminated for failure to pay charges for basic service.

PHILADELPHIA GAS WORKS
800 W. MONTGOMERY AVENUE, PHILADELPHIA, PA 19122-0050

Oct 18, 2021

PGW Account Number: [REDACTED] 15
Service Point ID: [REDACTED] 05
Service Address: 4815 N MARSHALL
ST/PHILA,PA
Supplier: AMERICAN POWER
& GAS OF P
Supplier Phone Number: [REDACTED]
Switch Date: Dec 10, 2021
Reason Code: DEF

000338 000002361


DONOVAN ADAMS
4815 N MARSHALL ST
PHILA PA 19120-3741

Notice of Gas Choice Cancellation

PGW has been notified that your Gas Choice enrollment with your current natural gas commodity supplier, AMERICAN POWER & GAS OF P, a natural gas supplier licensed in Pennsylvania, will be cancelled on the "Switch Date" listed above.

If your current supplier has cancelled their service with you, PGW will provide natural gas in its tariff-defined role as Supplier of Last Resort (SOLR) beginning on the next available billing date, Dec 10, 2021. You will continue to be provided with natural gas by PGW without a break in service.

If the cancellation of your current supplier is the result of your enrolling with a new supplier, service with your new supplier will commence beginning on the next available billing date, Dec 10, 2021.

Following is the reason given by the supplier for this change in status:

DEF DEFAULT

If you are experiencing difficulty in paying PGW bills and are not currently on a budget plan or a payment agreement, please call PGW Customer Service at (215) 235-1777 (residential customers) or 215-235-7077 (commercial customers) to make arrangements, if eligible.

PHILADELPHIA GAS WORKS
800 W. MONTGOMERY AVENUE, PHILADELPHIA, PA 19122-0050

Oct 18, 2021

PGW Account Number: [REDACTED] 15
Service Point ID: [REDACTED] 05
Service Address: 4815 N MARSHALL ST/PHILA,PA
Supplier: NORDIC ENERGY SERVICES
Supplier Phone Number: [REDACTED]
Switch Date: Dec 10, 2021
Cancel By: Oct 23, 2021

000339 000002360



DONOVAN ADAMS
4815 N MARSHALL ST
PHILA PA 19120-3741

Notice of Gas Choice Enrollment

PGW has been notified that you have elected to participate in Gas Choice and have contracted to have your natural gas supplied by NORDIC ENERGY SERVICES, a natural gas supplier licensed in Pennsylvania.

NORDIC ENERGY SERVICES will supply the natural gas you use at the Service Address listed above beginning with the next available billing date, which is the Switch Date listed above. PGW will continue to deliver the gas to your location, and provide metering and emergency services.

Effective as of the Switch Date above, PGW will provide you with a consolidated bill that will display both NORDIC ENERGY SERVICES's commodity charges and PGW's delivery and distribution charges. All payments for all consolidated bill charges should be sent to PGW. If you are a budget-billed customer, PGW will continue to review and adjust your budget amounts quarterly. If you have a payment agreement to repay past arrears, the scheduled repayment amounts will continue to appear on your bill until the payment agreement has been completed.

If the supplier and "Switch Date" listed above are correct, no action is needed.

If you disagree with the "Switch Date," or if you have questions about your enrollment or terms of supplier service, please contact the supplier listed above. Your contract may have conditions or cancellation fees that apply if you cancel your enrollment.

If you did not select this supplier or billing option, please call PGW before the "Cancel By" date of Oct 23, 2021. To cancel your Gas Choice enrollment, please call 215-235-1000 (residential customers) or 215-235-7077 (commercial customers).

If you wish to cancel your enrollment but fail to contact PGW in time, you may be required to switch to the supplier for at least one billing period (approximately one month), after which you will be automatically returned to PGW supply service.

Please note that service may be terminated for failure to pay charges for basic service.

PHILADELPHIA GAS WORKS
800 W. MONTGOMERY AVENUE, PHILADELPHIA, PA 19122-0050

Feb 18, 2022

PGW Account Number: [REDACTED] 15
Service Point ID: [REDACTED] 05
Service Address: 4815 N MARSHALL ST/PHILA,PA
Supplier: NORDIC ENERGY SERVICES
Supplier Phone Number: [REDACTED]
Switch Date: Apr 12, 2022
Reason Code: DEF

000734 000000171
DONOVAN ADAMS
4815 N MARSHALL ST
PHILA PA 19120-3741

Notice of Gas Choice Cancellation

PGW has been notified that your Gas Choice enrollment with your current natural gas commodity supplier, NORDIC ENERGY SERVICES, a natural gas supplier licensed in Pennsylvania, will be cancelled on the "Switch Date" listed above.

If your current supplier has cancelled their service with you, PGW will provide natural gas in its tariff-defined role as Supplier of Last Resort (SOLR) beginning on the next available billing date, Apr 12, 2022. You will continue to be provided with natural gas by PGW without a break in service.

If the cancellation of your current supplier is the result of your enrolling with a new supplier, service with your new supplier will commence beginning on the next available billing date, Apr 12, 2022.

Following is the reason given by the supplier for this change in status:

DEF DEFAULT

If you are experiencing difficulty in paying PGW bills and are not currently on a budget plan or a payment agreement, please call PGW Customer Service at (215) 235-1777 (residential customers) or 215-235-7077 (commercial customers) to make arrangements, if eligible.

PHILADELPHIA GAS WORKS
800 W. MONTGOMERY AVENUE, PHILADELPHIA, PA 19122-0050

Feb 18, 2022

PGW Account Number: [REDACTED] 15
Service Point ID: [REDACTED] 05
Service Address: 4815 N MARSHALL ST/PHILA,PA
Supplier: MPOWER ENERGY NJ LLC
Supplier Phone Number: [REDACTED]
Switch Date: Apr 12, 2022
Cancel By: Feb 27, 2022

000735 000000170



DONOVAN ADAMS
4815 N MARSHALL ST
PHILA PA 19120-3741

Notice of Gas Choice Enrollment

PGW has been notified that you have elected to participate in Gas Choice and have contracted to have your natural gas supplied by MPOWER ENERGY NJ LLC, a natural gas supplier licensed in Pennsylvania.

MPOWER ENERGY NJ LLC will supply the natural gas you use at the Service Address listed above beginning with the next available billing date, which is the Switch Date listed above. PGW will continue to deliver the gas to your location, and provide metering and emergency services.

Effective as of the Switch Date above, PGW will provide you with a consolidated bill that will display both MPOWER ENERGY NJ LLC's commodity charges and PGW's delivery and distribution charges. All payments for all consolidated bill charges should be sent to PGW. If you are a budget-billed customer, PGW will continue to review and adjust your budget amounts quarterly. If you have a payment agreement to repay past arrears, the scheduled repayment amounts will continue to appear on your bill until the payment agreement has been completed.

If the supplier and "Switch Date" listed above are correct, no action is needed.

If you disagree with the "Switch Date," or if you have questions about your enrollment or terms of supplier service, please contact the supplier listed above. Your contract may have conditions or cancellation fees that apply if you cancel your enrollment.

If you did not select this supplier or billing option, please call PGW before the "Cancel By" date of Feb 27, 2022. To cancel your Gas Choice enrollment, please call 215-235-1000 (residential customers) or 215-235-7077 (commercial customers).

If you wish to cancel your enrollment but fail to contact PGW in time, you may be required to switch to the supplier for at least one billing period (approximately one month), after which you will be automatically returned to PGW supply service.

Please note that service may be terminated for failure to pay charges for basic service.

PHILADELPHIA GAS WORKS
800 W. MONTGOMERY AVENUE, PHILADELPHIA, PA 19122-0050

Apr 22, 2022

PGW Account Number: [REDACTED] 15
Service Point ID: [REDACTED] 05
Service Address: 4815 N MARSHALL ST/PHILA,PA
Supplier: MPOWER ENERGY NJ LLC
Supplier Phone Number: [REDACTED]
Switch Date: Jun 10, 2022
Reason Code: DEF

000062 000001215



DONOVAN ADAMS
4815 N MARSHALL ST
PHILA PA 19120-3741

Notice of Gas Choice Cancellation

PGW has been notified that your Gas Choice enrollment with your current natural gas commodity supplier, MPOWER ENERGY NJ LLC, a natural gas supplier licensed in Pennsylvania, will be cancelled on the "Switch Date" listed above.

If your current supplier has cancelled their service with you, PGW will provide natural gas in its tariff-defined role as Supplier of Last Resort (SOLR) beginning on the next available billing date, Jun 10, 2022. You will continue to be provided with natural gas by PGW without a break in service.

If the cancellation of your current supplier is the result of your enrolling with a new supplier, service with your new supplier will commence beginning on the next available billing date, Jun 10, 2022.

Following is the reason given by the supplier for this change in status:

DEF DEFAULT

If you are experiencing difficulty in paying PGW bills and are not currently on a budget plan or a payment agreement, please call PGW Customer Service at (215) 235-1777 (residential customers) or 215-235-7077 (commercial customers) to make arrangements, if eligible.

Apr 22, 2022

PGW Account Number: [REDACTED] 15
Service Point ID: [REDACTED] 05
Service Address: 4815 N MARSHALL
ST/PHILA,PA
Supplier: PROVISION POWER
AND GAS L
Supplier Phone Number: [REDACTED]
Switch Date: Jun 10, 2022
Cancel By: Apr 30, 2022

000063 000001214

[REDACTED]
DONOVAN ADAMS
4815 N MARSHALL ST
PHILA PA 19120-3741

Notice of Gas Choice Enrollment

PGW has been notified that you have elected to participate in Gas Choice and have contracted to have your natural gas supplied by PROVISION POWER AND GAS L, a natural gas supplier licensed in Pennsylvania.

PROVISION POWER AND GAS L will supply the natural gas you use at the Service Address listed above beginning with the next available billing date, which is the Switch Date listed above. PGW will continue to deliver the gas to your location, and provide metering and emergency services.

Effective as of the Switch Date above, PGW will provide you with a consolidated bill that will display both PROVISION POWER AND GAS L's commodity charges and PGW's delivery and distribution charges. All payments for all consolidated bill charges should be sent to PGW. If you are a budget-billed customer, PGW will continue to review and adjust your budget amounts quarterly. If you have a payment agreement to repay past arrears, the scheduled repayment amounts will continue to appear on your bill until the payment agreement has been completed.

If the supplier and "Switch Date" listed above are correct, no action is needed.

If you disagree with the "Switch Date," or if you have questions about your enrollment or terms of supplier service, please contact the supplier listed above. Your contract may have conditions or cancellation fees that apply if you cancel your enrollment.

If you did not select this supplier or billing option, please call PGW before the "Cancel By" date of Apr 30, 2022. To cancel your Gas Choice enrollment, please call 215-235-1000 (residential customers) or 215-235-7077 (commercial

If you wish to cancel your enrollment but fail to contact PGW in time, you may be required to switch to the supplier for at least one billing period (approximately one month), after which you will be automatically returned to PGW supply service.

Please note that service may be terminated for failure to pay charges for basic service.

Jun 02, 2022

PGW Account Number: [REDACTED] 15
Service Point ID: [REDACTED] 05
Service Address: 4815 N MARSHALL
ST/PHILA, PA
Supplier: PROVISION POWER
AND GAS L
Supplier Phone Number: [REDACTED]
Switch Date: Jul 12, 2022
Reason Code: DEF

000132 000000746



DONOVAN JACOB ADAMS
4815 N MARSHALL ST
PHILA PA 19120-3741

Notice of Gas Choice Cancellation

PGW has been notified that your Gas Choice enrollment with your current natural gas commodity supplier, PROVISION POWER AND GAS L, a natural gas supplier licensed in Pennsylvania, will be cancelled on the "Switch Date" listed above.

If your current supplier has cancelled their service with you, PGW will provide natural gas in its tariff-defined role as Supplier of Last Resort (SOLR) beginning on the next available billing date, Jul 12, 2022. You will continue to be provided with natural gas by PGW without a break in service.

If the cancellation of your current supplier is the result of your enrolling with a new supplier, service with your new supplier will commence beginning on the next available billing date, Jul 12, 2022.

Following is the reason given by the supplier for this change in status:

DEF DEFAULT

If you are experiencing difficulty in paying PGW bills and are not currently on a budget plan or a payment agreement, please call PGW Customer Service at (215) 235-1777 (residential customers) or 215-235-7077 (commercial customers) to make arrangements, if eligible.

PHILADELPHIA GAS WORKS
800 W. MONTGOMERY AVENUE, PHILADELPHIA, PA 19122-0050

Jun 02, 2022

PGW Account Number: [REDACTED] 15
Service Point ID: [REDACTED] 05
Service Address: 4815 N MARSHALL ST/PHILA,PA
Supplier: MPOWER ENERGY NJ LLC
Supplier Phone Number: [REDACTED]
Switch Date: Jul 12, 2022
Cancel By: Jun 11, 2022

000131 000000747
[Barcode]
DONOVAN JACOB ADAMS
4815 N MARSHALL ST
PHILA PA 19120-3741

Notice of Gas Choice Enrollment

PGW has been notified that you have elected to participate in Gas Choice and have contracted to have your natural gas supplied by MPOWER ENERGY NJ LLC, a natural gas supplier licensed in Pennsylvania.

MPOWER ENERGY NJ LLC will supply the natural gas you use at the Service Address listed above beginning with the next available billing date, which is the Switch Date listed above. PGW will continue to deliver the gas to your location, and provide metering and emergency services.

Effective as of the Switch Date above, PGW will provide you with a consolidated bill that will display both MPOWER ENERGY NJ LLC's commodity charges and PGW's delivery and distribution charges. All payments for all consolidated bill charges should be sent to PGW. If you are a budget-billed customer, PGW will continue to review and adjust your budget amounts quarterly. If you have a payment agreement to repay past arrears, the scheduled repayment amounts will continue to appear on your bill until the payment agreement has been completed.

If the supplier and "Switch Date" listed above are correct, no action is needed.

If you disagree with the "Switch Date," or if you have questions about your enrollment or terms of supplier service, please contact the supplier listed above. Your contract may have conditions or cancellation fees that apply if you cancel your enrollment.

If you did not select this supplier or billing option, please call PGW before the "Cancel By" date of Jun 11, 2022. To cancel your Gas Choice enrollment, please call 215-235-1000 (residential customers) or 215-235-7077 (commercial customers).

If you wish to cancel your enrollment but fail to contact PGW in time, you may be required to switch to the supplier for at least one billing period (approximately one month), after which you will be automatically returned to PGW supply service.

Please note that service may be terminated for failure to pay charges for basic service.

PHILADELPHIA GAS WORKS
800 W. MONTGOMERY AVENUE, PHILADELPHIA, PA 19122-0050

Jun 16, 2022

PGW Account Number: [REDACTED] 15
Service Point ID: [REDACTED] 05
Service Address: 4815 N MARSHALL ST/PHILA,PA
Supplier: MPOWER ENERGY NJ LLC
Supplier Phone Number: [REDACTED]
Switch Date: Aug 10, 2022
Reason Code: DEF

001227 000000285



DONOVAN JACOB ADAMS
4815 N MARSHALL ST
PHILA PA 19120-3741

Notice of Gas Choice Cancellation

PGW has been notified that your Gas Choice enrollment with your current natural gas commodity supplier, MPOWER ENERGY NJ LLC, a natural gas supplier licensed in Pennsylvania, will be cancelled on the "Switch Date" listed above.

If your current supplier has cancelled their service with you, PGW will provide natural gas in its tariff-defined role as Supplier of Last Resort (SOLR) beginning on the next available billing date, Aug 10, 2022. You will continue to be provided with natural gas by PGW without a break in service.

If the cancellation of your current supplier is the result of your enrolling with a new supplier, service with your new supplier will commence beginning on the next available billing date, Aug 10, 2022.

Following is the reason given by the supplier for this change in status:

DEF DEFAULT

If you are experiencing difficulty in paying PGW bills and are not currently on a budget plan or a payment agreement, please call PGW Customer Service at (215) 235-1777 (residential customers) or 215-235-7077 (commercial customers) to make arrangements, if eligible.

Jun 16, 2022

PGW Account Number: [REDACTED] 15
Service Point ID: [REDACTED] 05
Service Address: 4815 N MARSHALL ST/PHILA, PA
Supplier: SHIPLEY ENERGY
Supplier Phone Number: [REDACTED]
Switch Date: Aug 10, 2022
Cancel By: Jun 21, 2022

001228 000000284



DONOVAN JACOB ADAMS
4815 N MARSHALL ST
PHILA PA 19120-3741

Notice of Gas Choice Enrollment

PGW has been notified that you have elected to participate in Gas Choice and have contracted to have your natural gas supplied by SHIPLEY ENERGY, a natural gas supplier licensed in Pennsylvania.

SHIPLEY ENERGY will supply the natural gas you use at the Service Address listed above beginning with the next available billing date, which is the Switch Date listed above. PGW will continue to deliver the gas to your location, and provide metering and emergency services.

Effective as of the Switch Date above, PGW will provide you with a consolidated bill that will display both SHIPLEY ENERGY's commodity charges and PGW's delivery and distribution charges. All payments for all consolidated bill charges should be sent to PGW. If you are a budget-billed customer, PGW will continue to review and adjust your budget amounts quarterly. If you have a payment agreement to repay past arrears, the scheduled repayment amounts will continue to appear on your bill until the payment agreement has been completed.

If the supplier and "Switch Date" listed above are correct, no action is needed.

If you disagree with the "Switch Date," or if you have questions about your enrollment or terms of supplier service, please contact the supplier listed above. Your contract may have conditions or cancellation fees that apply if you cancel your enrollment.

If you did not select this supplier or billing option, please call PGW before the "Cancel By" date of Jun 21, 2022. To cancel your Gas Choice enrollment, please call 215-235-1000 (residential customers) or 215-235-7077 (commercial customers).

If you wish to cancel your enrollment but fail to contact PGW in time, you may be required to switch to the supplier for at least one billing period (approximately one month), after which you will be automatically returned to PGW supply service.

Please note that service may be terminated for failure to pay charges for basic service.

May 19, 2023

PGW Account Number: [REDACTED] 15
Service Point ID: [REDACTED] 05
Service Address: 4815 N MARSHALL
ST/PHILA, PA
Supplier: SHIPLEY ENERGY
Supplier Phone Number: [REDACTED]
Switch Date: Jul 10, 2023
Reason Code: DEF

000948 000000100



DONOVAN JACOB ADAMS
4815 N MARSHALL ST
PHILA PA 19120-3741

Notice of Gas Choice Cancellation

PGW has been notified that your Gas Choice enrollment with your current natural gas commodity supplier, SHIPLEY ENERGY, a natural gas supplier licensed in Pennsylvania, will be cancelled on the "Switch Date" listed above.

If your current supplier has cancelled their service with you, PGW will provide natural gas in its tariff-defined role as Supplier of Last Resort (SOLR) beginning on the next available billing date, Jul 10, 2023. You will continue to be provided with natural gas by PGW without a break in service.

If the cancellation of your current supplier is the result of your enrolling with a new supplier, service with your new supplier will commence beginning on the next available billing date, Jul 10, 2023.

Following is the reason given by the supplier for this change in status:

DEF DEFAULT

If you are experiencing difficulty in paying PGW bills and are not currently on a budget plan or a payment agreement, please call PGW Customer Service at (215) 235-1777 (residential customers) or 215-235-7077 (commercial customers) to make arrangements, if eligible.

PHILADELPHIA GAS WORKS
800 W. MONTGOMERY AVENUE, PHILADELPHIA, PA 19122-0050

May 19, 2023

PGW Account Number: [REDACTED] 15
Service Point ID: [REDACTED] 05
Service Address: 4815 N MARSHALL ST/PHILA,PA
Supplier: AMERICAN POWER & GAS OF P
Supplier Phone Number: [REDACTED]
Switch Date: Jul 10, 2023
Cancel By: May 27, 2023

000949 000000099



DONOVAN JACOB ADAMS
4815 N MARSHALL ST
PHILA PA 19120-3741

Notice of Gas Choice Enrollment

PGW has been notified that you have elected to participate in Gas Choice and have contracted to have your natural gas supplied by AMERICAN POWER & GAS OF P, a natural gas supplier licensed in Pennsylvania.

AMERICAN POWER & GAS OF P will supply the natural gas you use at the Service Address listed above beginning with the next available billing date, which is the Switch Date listed above. PGW will continue to deliver the gas to your location, and provide metering and emergency services.

Effective as of the Switch Date above, PGW will provide you with a consolidated bill that will display both AMERICAN POWER & GAS OF P's commodity charges and PGW's delivery and distribution charges. All payments for all consolidated bill charges should be sent to PGW. If you are a budget-billed customer, PGW will continue to review and adjust your budget amounts quarterly. If you have a payment agreement to repay past arrears, the scheduled repayment amounts will continue to appear on your bill until the payment agreement has been completed.

If the supplier and "Switch Date" listed above are correct, no action is needed.

If you disagree with the "Switch Date," or if you have questions about your enrollment or terms of supplier service, please contact the supplier listed above. Your contract may have conditions or cancellation fees that apply if you cancel your enrollment.

If you did not select this supplier or billing option, please call PGW before the "Cancel By" date of May 27, 2023. To cancel your Gas Choice enrollment, please call 215-235-1000 (residential customers) or 215-235-7077 (commercial

If you wish to cancel your enrollment but fail to contact PGW in time, you may be required to switch to the supplier for at least one billing period (approximately one month), after which you will be automatically returned to PGW supply service.

Please note that service may be terminated for failure to pay charges for basic service.

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3714659
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: ■66
Company Type: GAS TRANSPORTER
Customer First Name: DONOVAN
Customer Middle Initial: J
Customer Last Name: ADAMS
Customer Account Number: ■15
Customer Home Phone w/ Area Code: 2672727479
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 4815 NORTH MARSHALL ST
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19120
Customer Service Address 4-Zip:
Customer Family Adults: 1
Customer Family Children: 1
Customer Family Age: 0
Gross Income

Source	Income Amount
CustIncome	1243

Date Open: 2019-07-02
Reason For Contact: ON - PAR NEEDED (# 61)
Term Date: 2019-07-08
Business Name: DONOVAN ADAMS
Case Problem:
Company Position: PGW IS NOT GOING TO PROVIDE ARRANGEMENT.

Related Information:

ONLINE WEB REQUEST: I DISPUTE THIS AMOUNT OF \$1,426.07. MY BILL HAS NEVER BEEN THIS HIGH. - RELIEF SOUGHT - I WOULD LIKE TO GET ON A ARRANGEMENT WITH PGW OR PUC THE CELL PHONE NUMBER [REDACTED] [REDACTED] HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS [REDACTED] HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:**Hot Issue:****Case Origin:**

PUC WEBSITE

Prior Case Number:

3217567

Universal Service:

M

Arrearage:

1426.07

BCS Investigator First Name:

BCS

BCS Investigator Last Name:

CASE POOL

BCS Investigator Phone w/ Area Code: [REDACTED]**BCSIntaker First Name:**

MICHELLE

BCSIntaker Last Name:

MATT

Number Of Time Send:

1

Number Of Time Faxed:

0

Number Of Time Faxed: [REDACTED]

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3714659
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: ■ 66
Company Type: GAS TRANSPORTER
Customer First Name: DONOVAN
Customer Middle Initial: J
Customer Last Name: ADAMS
Account Number: ■ 15
Service Address 1: 4815 NORTH MARSHALL ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19120
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 2248.84
Date Closed: 2020-02-11
Resolution: DECISION ISSUED: CUSTOMER'S BILLS ARE BASED ON ACTUAL USAGE AND ARE CORRECT AS RENDERED. CUSTOMER IS ELIGIBLE FOR PUC PAR TERMS: LEVEL 1, BUDGET 166.00 + 38.00 = 204.00 BEGINNING MAR 2020 DUE DATE. WAIVE LPCS.
Balance Date: 2019-07-22
Service Restored Pay: 0.00
Service Continue Amount: 0.00
Service Continue Date:
Terms: MARCH 2020 BILL DUE DATE
Special Budget Amount: 204.00
Regular Budget Amount: 166.00
Arrears Payment Plus: 38.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00

LetterDescription:
HeadDate: 2020-02-10
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: IJANAYA
BCS Investigator Last Name: YOUNG
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: [REDACTED]

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number:	3915809
Company Name:	PGW (PHILA. GAS WORKS (NGDC))
Company Code:	█66
Company Type	GAS TRANSPORTER
Customer First Name:	DONOVAN
Customer Middle Initial:	J
Customer Last Name:	ADAMS
Customer Account Number:	█15
Customer Home Phone w/ Area Code:	█
Customer Work Phone w/ Area Code:	█
Customer Service Class:	RESIDENTIAL
Customer Mail Address 1:	
Customer Mail Address 2:	
Customer Mail Address City:	
Customer Mail Address State:	
Customer Mail Address Zip:	
Customer Mail Address 4-Zip:	
Customer Service Address 1:	4815 MARSHALL ST
Customer Service Address 2:	
Customer Service Address City:	PHILADELPHIA
Customer Service Address State:	PA
Customer Service Address Zip:	19120
Customer Service Address 4-Zip:	
Customer Family Adults:	0
Customer Family Children:	0
Customer Family Age:	
Gross Income	
Source	Income Amount
Date Open:	2023-06-08
Reason For Contact:	ON - PAR NEEDED (# 61)
Term Date:	2023-06-12
Business Name:	
Case Problem:	
Company Position:	06/07/2023 SAME STATEMENT BEFORE MAY 2023

Related Information:

61 – CUSTOMER NEEDS A PAYMENT ARRANGEMENT. -
RELIEF SOUGHT - PAYMENT ARRANGEMENT TO
MAINTAIN SERVICE. THE EMAIL ADDRESS
4CLOUDSRECORDS@GMAIL.COM HAS BEEN ALLOWED
TO BE SHARED.

Case Misc Info:**Hot Issue:****Case Origin:**

PUC WEBSITE

Prior Case Number:**Universal Service:**

M

Arrearage:

6548.63

BCS Investigator First Name:

BCS

BCS Investigator Last Name:

CASE POOL

BCS Investigator Phone w/ Area Code:

[REDACTED]

BCSIntaker First Name:

VICKI

BCSIntaker Last Name:

ROSS

Number Of Time Send:

1

Number Of Time Faxed:

0

Number Of Time Faxed:

[REDACTED]

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3915809
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: ■ 66
Company Type: GAS TRANSPORTER
Customer First Name: DONOVAN
Customer Middle Initial: J
Customer Last Name: ADAMS
Account Number: ■ 15
Service Address 1: 4815 MARSHALL ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19120
Service Zip 4:
Decision Issue: N
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 6768.51
Date Closed: 2023-06-27
Resolution: DISMISSAL LETTER ISSUED: - CASE DISMISSED PER 1405(D). THE CUSTOMER HAS A PRIOR UNSATISFIED PUC PAYMENT ARRANGEMENT (BCS# 3714659).
Balance Date: 2023-06-23
Service Restored Pay: 0.00
Service Continue Amount: 5267.37
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 174.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00

LetterDescription:
HeadDate: 2023-06-27
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: ANN
BCS Investigator Last Name: CAVANAUGH
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: [REDACTED]

Search For Negotiated Payment Arrangement

Search Criteria

Account... [REDACTED] 15 Adams, Donovan Jacol

From Date: 02/23/2024

Date	Seq	Status	Comments
11/15/2021	1	Broken	
05/06/2021	1	Broken	
02/11/2020	1	Broken	BCS #3714659

3 record(s) found.

Customer Requested Meter Test

Date: 2-20-24

The Philadelphia Gas Works tested the meter removed from the premise of:

CUSTOMER: Jacob Donovan Adams

ADDRESS: 4815 Marshall St

ON APPLICATION NO.:

GIVES THE FOLLOWING RESULTS:

METER NO. 1659069		PROOF [X]			ACCURACY []	
SIZE S250	INDEX 6319	Meter Test Results			Percentage	
		Temperature	Open 100%	Check 20%	Fast	Slow
Meter Receive 2-5-24		72	99.3	99.8		
		72	99.2	99.7		
Meter Tested 2-20-24		72	99.0	99.7		
		Average of Results	99.1	99.7	-0.3	

Von Morgan

PGW REPRESENTATIVE