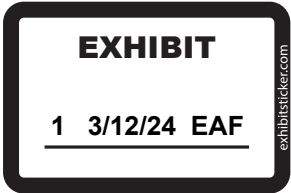


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Specific Service Agreement Statement of Account SA- [REDACTED] 81

Customer Name	From Date	To Date			
DEBBIE JASINSKI	10/1/2021	3/4/2024			
Service Address	Account Number	S A Number	Meter	Rate/Class	
4732 MELROSE ST PHIL, PA 191371111	[REDACTED] 60	[REDACTED] 81	2186104	GS	

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
12/8/2021	BILL	8978	R	32	68	2.12	485		1/3/2022	\$115.84	\$115.84	\$115.84
12/8/2021	CANB									(\$115.84)	\$0.00	\$0.00
12/8/2021	BSEGCN									\$0.00	\$0.00	\$0.00
12/8/2021	BILL	8978	R	32	68	2.12	485		1/3/2022	\$125.11	\$125.11	\$125.11
12/31/2021	LPC									\$1.87	\$126.98	\$126.98
12/31/2021	BILL	9105	R	33	127	3.85	672		1/26/2022	\$252.86	\$379.84	\$379.84
1/7/2022	PAY							Check		(\$125.11)	\$254.73	\$254.73
2/1/2022	BILL	9292	R	30	187	6.23	908		2/25/2022	\$349.59	\$604.32	\$604.32
3/2/2022	LPC									\$9.03	\$613.35	\$613.35
3/2/2022	BILL	9457	R	31	165	5.32	822		3/25/2022	\$319.79	\$933.14	\$933.14
3/24/2022	PAY							Check		(\$25.00)	\$908.14	\$908.14
3/31/2022	LPC									\$13.48	\$921.62	\$921.62
3/31/2022	BILL	9541	R	29	84	2.9	499		4/26/2022	\$172.82	\$1,094.44	\$1,094.44
4/18/2022	PAY							Check		(\$25.00)	\$1,069.44	\$1,069.44
4/30/2022	LPC									\$15.70	\$1,085.14	\$1,085.14
4/30/2022	BILL	9583	R	30	42	1.4	339		5/24/2022	\$88.46	\$1,173.60	\$1,173.60
5/17/2022	PAY							Check		(\$25.00)	\$1,148.60	\$1,148.60
5/28/2022	LPC									\$16.65	\$1,165.25	\$1,165.25
5/28/2022	BILL	9591	R	28	8	0.29	74		6/23/2022	\$30.99	\$1,196.24	\$1,196.24
6/13/2022	PAY							Check		(\$30.99)	\$1,165.25	\$1,165.25

6/29/2022	LPC									\$16.65	\$1,181.90	\$1,181.90	
6/29/2022	BILL	9599	R	32	8	0.25	0			7/25/2022	\$33.90	\$1,215.80	\$1,215.80
7/19/2022	PAY									Check	(\$33.90)	\$1,181.90	\$1,181.90
7/28/2022	LPC										\$16.65	\$1,198.55	\$1,198.55
7/28/2022	BILL	9607	R	30	8	0.27	0			8/23/2022	\$34.44	\$1,232.99	\$1,232.99
8/23/2022	PAY									Check	(\$34.44)	\$1,198.55	\$1,198.55
8/27/2022	LPC										\$16.65	\$1,215.20	\$1,215.20
8/27/2022	BILL	9614	R	29	7	0.24	0			9/21/2022	\$32.30	\$1,247.50	\$1,247.50
9/12/2022	PAY									Check	(\$32.30)	\$1,215.20	\$1,215.20
9/28/2022	BILL	9622	R	32	8	0.25	10			10/21/2022	\$34.05	\$1,249.25	\$1,249.25
10/11/2022	PAY									Check	(\$34.05)	\$1,215.20	\$1,215.20
10/27/2022	BILL	9629	R	29	7	0.24	192			11/22/2022	\$31.88	\$1,247.08	\$1,247.08
11/16/2022	PAY									Check	(\$31.88)	\$1,215.20	\$1,215.20
11/27/2022	BILL	9668	R	29	39	1.34	363			12/20/2022	\$103.09	\$1,318.29	\$1,318.29
12/19/2022	PAY									Check	(\$103.09)	\$1,215.20	\$1,215.20
12/28/2022	LPC										\$16.65	\$1,231.85	\$1,231.85
12/28/2022	BILL	9745	R	29	77	2.66	668			1/24/2023	\$173.77	\$1,405.62	\$1,405.62
1/20/2023	PAY									Check	(\$173.77)	\$1,231.85	\$1,231.85
1/27/2023	LPC										\$16.65	\$1,248.50	\$1,248.50
1/27/2023	BILL	9890	R	34	145	4.26	822			2/22/2023	\$330.92	\$1,579.42	\$1,579.42
2/17/2023	PAY									Check	(\$130.92)	\$1,448.50	\$1,448.50
2/24/2023	LPC										\$19.79	\$1,468.29	\$1,468.29
2/24/2023	BILL	9985	R	28	95	3.39	612			3/21/2023	\$232.26	\$1,700.55	\$1,700.55
3/16/2023	PAY									Check	(\$132.26)	\$1,568.29	\$1,568.29
3/28/2023	LPC										\$21.29	\$1,589.58	\$1,589.58
3/28/2023	BILL	70	R	30	85	2.83	625			4/21/2023	\$167.19	\$1,756.77	\$1,756.77
4/13/2023	PAY									Check	(\$167.19)	\$1,589.58	\$1,589.58
4/27/2023	BILL	103	R	32	33	1.03	289			5/22/2023	\$77.79	\$1,667.37	\$1,667.37
5/23/2023	PAY									Check	(\$77.79)	\$1,589.58	\$1,589.58
5/26/2023	BILL	112	R	29	9	0.31	150			6/22/2023	\$31.95	\$1,621.53	\$1,621.53

6/12/2023	PAY							Check		(\$31.95)	\$1,589.58	\$1,589.58
6/27/2023	LPC									\$21.49	\$1,611.07	\$1,611.07
6/27/2023	BILL	120	R	30	8	0.27	9		7/21/2023	\$29.34	\$1,640.41	\$1,640.41
7/10/2023	PAY							Check		(\$29.34)	\$1,611.07	\$1,611.07
7/27/2023	LPC									\$21.49	\$1,632.56	\$1,632.56
7/27/2023	BILL	128	R	32	8	0.25	0		8/21/2023	\$29.03	\$1,661.59	\$1,661.59
8/14/2023	PAY							Check		(\$29.03)	\$1,632.56	\$1,632.56
8/25/2023	LPC									\$21.72	\$1,654.28	\$1,654.28
8/25/2023	BILL	135	R	29	7	0.24	0		9/20/2023	\$27.58	\$1,681.86	\$1,681.86
9/14/2023	PAY							Check		(\$27.58)	\$1,654.28	\$1,654.28
9/27/2023	BILL	144	R	33	9	0.27	7		10/20/2023	\$30.39	\$1,684.67	\$1,684.67
10/17/2023	PAY							Check		(\$30.39)	\$1,654.28	\$1,654.28
10/26/2023	BILL	151	R	29	7	0.24	137		11/21/2023	\$27.47	\$1,681.75	\$1,681.75
11/14/2023	PAY							Check		(\$27.47)	\$1,654.28	\$1,654.28
11/28/2023	BILL	167	R	31	16	0.52	405		12/21/2023	\$41.39	\$1,695.67	\$1,695.67
12/26/2023	PAY							Check		(\$41.39)	\$1,654.28	\$1,654.28
12/28/2023	LPC									\$21.92	\$1,676.20	\$1,676.20
12/28/2023	BILL	236	R	32	69	2.16	728		1/24/2024	\$126.57	\$1,802.77	\$1,802.77
1/22/2024	PAY							Check		(\$126.57)	\$1,676.20	\$1,676.20
1/27/2024	LPC									\$25.14	\$1,701.34	\$1,701.34
1/27/2024	BILL	287	R	30	51	1.7	826		2/21/2024	\$100.30	\$1,801.64	\$1,801.64
2/14/2024	PAY							Check		(\$100.30)	\$1,701.34	\$1,701.34
2/25/2024	LPC									\$25.14	\$1,726.48	\$1,726.48
2/25/2024	BILL	289	R	28	2	0.07	697		3/19/2024	\$21.96	\$1,748.44	\$1,748.44



Search For Negotiated Payment Arrangement

Search Criteria

Account... [REDACTED] 50 Jasinski, Debbie

From Date: 03/04/2024

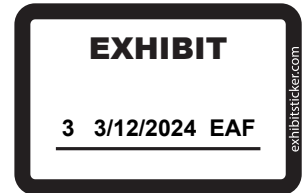
Date	Seq	Status	Comments
10/18/2023	1	Broken	BCS# 3948987

1 record(s) found.

PHILADELPHIA GAS WORKS

PUC

Opening XML



Case Number: 3948987
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: DEBBIE
Customer Middle Initial:
Customer Last Name: JASINSKI
Customer Account Number: [REDACTED]60
Customer Home Phone w/ Area Code: [REDACTED]
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1: 1710 MORRIS AVENUE
Customer Mail Address 2:
Customer Mail Address City: VILLAS
Customer Mail Address State: NJ
Customer Mail Address Zip: 08251
Customer Mail Address 4-Zip:
Customer Service Address 1: 4732 MELROSE ST
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19137
Customer Service Address 4-Zip:
Customer Family Adults: 1
Customer Family Children: 0
Customer Family Age:
Gross Income

Source	Income Amount
SSI	945

Date Open: 2023-10-16
Reason For Contact: ON - PAR NEEDED (# 61)
Term Date: 2023-10-17
Business Name:
Case Problem:
Company Position: 10/16/2023 CUSTOMER MUST PAY 1654.28

Related Information: 61 – PAYMENT ARRANGEMENT REQUEST.
Case Misc Info: NO CELL PHONE OR EMAIL ADDRESS
Hot Issue:
Case Origin: TELEPHONE
Prior Case Number: 3938271
Universal Service: N
Arrearage: 1654.28
BCS Investigator First Name: JOHN
BCS Investigator Last Name: AUSTIN
BCS Investigator Phone w/ Area Code: [REDACTED]
BCSIntaker First Name: DORIN
BCSIntaker Last Name: COLLINS
Number Of Time Send: 1
Number Of Time Faxed: 0
Number Of Time Faxed: [REDACTED]

PHILADELPHIA GAS WORKS

PUC

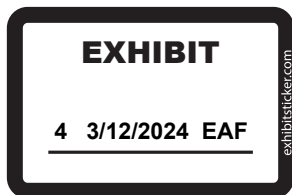
Closing XML

Case Number: 3948987
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: DEBBIE
Customer Middle Initial:
Customer Last Name: JASINSKI
Account Number: ██████████60
Service Address 1: 4732 MELROSE ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19137
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 1684.67
Date Closed: 2023-10-17
Resolution: DECISION ISSUED - LEVEL 1, BUDGET 80.00 + 29.00 = 109.00
BEGINNING NOV 2023 DUE DATE. WAIVE LPCS.
Balance Date: 2023-10-17
Service Restored Pay: 0.00
Service Continue Amount: 0.00
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 80.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription:

HeadDate: 2023-10-18
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: JOHN
BCS Investigator Last Name: AUSTIN
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: [REDACTED]

Philadelphia Gas Works

800 W. Montgomery Ave., Philadelphia, PA 19122



Telephone 215-787-1288

Fax 215-684-6996

February 17, 2022

Debbie Jasinski
1710 Morris Avenue
Villas, NJ 08251-3339

Account No.: [REDACTED] 60
4732 Melrose St

Dear Ms. Jasinski,

On January 19, 2022, a dispute was filed with the Philadelphia Gas Works (PGW) in regards to the gas bill from November 26, 2021 through December 29, 2021 in the amount of \$252.86. In your dispute, you stated that the property has been vacant and you have electric heaters and would like to know why the bill is so high.

An investigation of your dispute has been completed and it was determined that the bill in question is correct as rendered. This bill represents usage that recorded on your meter from a reading of 8978 to a reading of 9105 for a total of 127 cubic feet of gas. The meter at your property is equipped with an Automatic Meter Reading (AMR) device. This device allows PGW to obtain the actual usage recording at your meter without having to gain access into the property. The bill you are disputing reflects actual usage recorded on the meter.

Although, you indicated that the property is vacant, the appliances such as your house heater work by thermostat setting. The heater will turn on every time the temperature in the residence falls below the thermostat set temperature. This will occur regardless of the occupancy in the residence.

Also, PGW is responsible to provide gas service to the meter. If there were to have been an increase in the billing as a result of a leak on an appliance or a fuel line, this would not be the responsibility of PGW in accordance with the below gas tariff regulation. Based on the company's investigation, PGW's position is that the bill amount is correct as rendered.

To assist you in your review of our findings we are including the following documents:

1. A statement of account
2. Gas usage analysis
3. A Utility Report

PGW does offer tips on how to conserve energy and possibly reduce future bills. To learn more, please visit our PGW EnergySense website at www.pgwenergysense.com and click on energy sense for homeowners.

If you would like to test the accuracy of the meter, a Special Meter Test can be requested by submitting a request and payment in the amount of \$10.00 to:

PGW Special Meter Test
P.O. Box 37019
Philadelphia, PA 19122

Philadelphia Gas Works



800 W. Montgomery Ave., Philadelphia, PA 19122

Sincerely,
Lucy Collins
Dispute Resolution Unit

Additional information regarding the content in this letter can be obtained by calling or writing us at:

P.O. Box 3500, Philadelphia, PA 19122, Telephone #: 215-787-1288

Payments can be made by phone at 215-235-1000, online at www.pgworks.com, by mail to P.O. Box 11700, Newark, NJ 07101 or at any of our (6) convenient Customer Service Centers or any authorized payment center. Information regarding our Customer Service Centers and authorized payment centers is available upon request.

If you do not agree with this report, you may file an informal complaint with the Pennsylvania **Public Utility Commission** to ensure preservation of your rights.

You can file an informal complaint at the following:

Telephone #: 1-800-692-7380

or

P.O. Box 3265, Harrisburg, Pa 17105-3265

or

<http://www.puc.state.pa.us>

When you file an informal complaint, the Public Utility Commission will need to know the following:

1. The name of the ratepayer (your name).
2. Your mailing address and, if different, the address at which service is provided.
3. Your account number.
4. The name of the utility with which you have the dispute.
5. A brief statement of the dispute.
6. Whether the utility has investigated and reported to you on the matter being disputed.
7. Whether the dispute has been subject of the previous complaint filed with the Commission.
8. The date, if any, of proposed termination.
9. What you would like the Commission to do.

Customer Name	From Date	To Date			
DEBBIE JASINSKI	10/25/2021	2/17/2022			
Service Address	Account Number	S A Number	Meter	Rate/Class	
4732 MELROSE ST PHIL, PA 1913711111	[REDACTED] 60	[REDACTED] 81	2186104	GS	

STATEMENT

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