



PHILADELPHIA GAS WORKS
GAS LEAK EMERGENCIES: (215) 235-1212

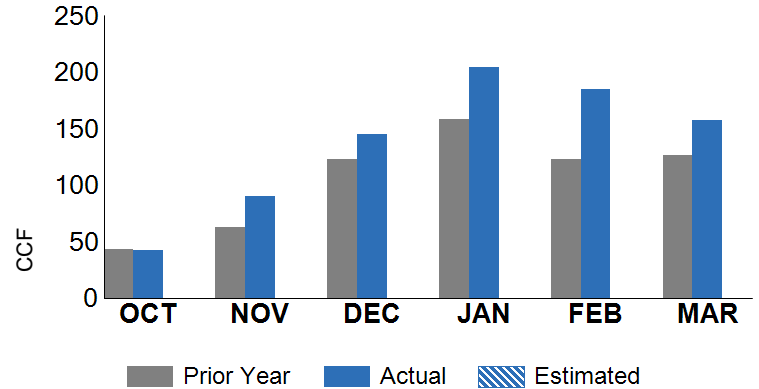


Access Your Account Online www.pgworks.com
Billing & General Information (215) 235-1000 (English & Español)



Hello Jennine Willis,
5118 OAKLAND ST # 2F, PHILA PA 19124-2530
Account Number: 0829776923

ENERGY USAGE SNAPSHOT



Please Pay **\$5,182.46**
Due By **04/10/2024**

Billing Date **MAR 16, 2024**
Service From **02/14/2024 - 03/14/2024**
Past Due **\$4,764.81**
Current Charges **\$354.17**
Adjustments **\$63.48**

Average Daily Cost
\$12.21
Current Month
Compared to \$9.41 prior year

Average Daily Temperature
45° Current Month | Compared to 43° prior year
Usage Over Last Year
90 Ccf* Monthly Average | 1076 Ccf Total
1 CCF = approx. 1 hour of heat
**See terms on pg. 2*

MESSAGE CENTER

LIHEAP Deadline Approaching! Get up to \$1,000 to pay heating bills! Apply today at pgworks.com/liheap

Need in-person assistance? Visit a Neighborhood Energy Center for help from a PGW-trained representative. **Find your nearest center at PGWorks.com/NEC**

Prevent CO Poisoning: Install CO detectors in your home & check the batteries twice a year. More safety tips at PGWorks.com/Safety

YOUR NATURAL GAS SUPPLIER



NRG HOME
910 LOUISIANA ST, STE B200
HOUSTON TX 77002
(855) 500-8703 | www.nrghomepower.com

Pay Online www.pgworks.com

Pay By Phone (215) 235-1000 (English & Español)
**a convenience fee of \$2.65 will be applied*

Pay With Cash (See Back For Details)

Please return this portion with your payment. Write your account number on your check or money order made payable to Philadelphia Gas Works.



Please Pay \$5,182.46	Due By 04/10/2024
Account Number: 0829776923	
\$ [] , [] [] , [] [] [] . [] [] []	

Thank you!



Philadelphia Gas Works
P.O. Box 11700
Newark, NJ 07101-4700

JENNINE WILLIS
5118 OAKLAND ST # 2F
PHILA PA 19124-2530

0008297769238000000005182465

PHONE

Gas Leaks & Emergencies (24/7)	(215) 235-1212
Residential Customer Service (8am to 6pm, M-F)	(215) 235-1000
Commercial Customer Service (8am to 4:30pm, M-F)	(215) 235-7077
Credit & Collections (8am to 4:30pm, M-F)	(215) 235-1777
Report Theft of Gas (24/7)	(215) 684-6383

TERMS

How's my gas measured?

CCF - 100 cubic feet of gas. This is a measure of gas usage. One CCF is about the amount of gas used to run an average-sized house heater nonstop for one hour.

Dekatherms (DTH) - A measure of the heat content value of gas. Gas usage is determined by multiplying the MCF used by the heat content value of the gas.

MCF - 1,000 cubic feet of gas. This is a measure of gas usage.

Other Helpful Terms

Budget Bill - An optional billing method which averages estimated service costs over a 12-month period.

Customer Responsibility Program (CRP) - PGW's low income customer assistance program which provides a lower monthly bill and forgiveness of pre-program debt.

Meter Reading Information - PGW uses its best effort to obtain an actual meter reading regularly, and at least every six months for customers without automatic meter reading devices. When the meter is not read, PGW estimates your gas use. To avoid estimates, you may read your own meter and call us with the reading. We also offer stamped, preaddressed postcards, which you can use to send us your meter reading by the specified date. To request a supply of these cards, call (215) 235-1000, or write us at P.O. Box 3500, Philadelphia, PA 19122.

Natural Gas Distribution Company (NGDC) - A state regulated natural gas utility which owns the gas lines and equipment necessary to deliver natural gas to the consumer. PGW is an NGDC.

What are my charges?

*See the PGW Gas Service tariff on pgworks.com for full details.

Commodity Charges - The charge for basic gas supply service which is sold either by volume (CCF or MCF) or heating value (DTH). These charges are passed along to customers at the price PGW pays, with no markup.

Customer Charges - A monthly charge to cover NGDC costs such as maintaining the lines, meter reading and billing.

Distribution Charges - The charge for delivery of natural gas from the point of receipt by the NGDC to the customer.

Distribution System Improvement Charge (DSIC) - A charge approved by the Pennsylvania Public Utility Commission (PUC) for recovery of the reasonable and prudent costs incurred to repair, improve, or replace eligible distribution property. A DSIC provides PGW with the resources to accelerate the replacement of aging infrastructure.

Gas Cost Adjustments - Amount billed or credited each month to account for differences between projected and actual gas supply costs of the NGDC.

Weather Normalization Adjustment - An adjustment approved by the PUC as a way to help PGW stabilize its income and operate more efficiently within its budget during the heating season.



PAY WITH CASH POSTS SAME DAY AND FREE.

BRING THIS BARCODE TO ANY



By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at VanillaDirect.com/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at VanillaDirect.com/Pay/ereceipt.

Five dollar (\$5.00) minimum payment required with barcode. Barcode must be presented at time of payment. Participating vendors will only accept cash with barcode. Payments made with barcode must be made before 4:00 p.m. in order to post to account the same day. Payments made with barcode while termination of service is in progress will not serve to stop termination of service. For eligible accounts only.

RIGHTS & OBLIGATIONS

A summary of your rights and obligations as a PGW customer will be made available upon request. A rate schedule and an explanation of how to verify the accuracy of a bill and an explanation of the various charges will be made available upon request.

SUPPLIER INFORMATION

If you have selected a Natural Gas Supplier other than PGW, the natural gas supplier is responsible for determining the rates billed for supplier charges. PGW will bill for gas delivery according to the tariff for your rate class. Commodity prices and charges are set by the Natural Gas Supplier you have chosen. The Public Utility Commission regulates the distribution prices and services.



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NRG HOME
 910 LOUISIANA ST, STE B200
 HOUSTON TX 77002
 (855) 500-8703 | www.nrghomepower.com

5118 OAKLAND ST, 2F | SA ID: 1741763555
 Residential Heat & Domestic

BREAK DOWN OF CHARGES

Supply Charges

NRG HOME Commodity Charge 81.21 Ccf @ \$0.99 \$80.39
Total Supply Charges \$80.39

Delivery Charges

Customer Charge @ \$16.25 \$8.41
 Distribution Charge 81.21 Ccf @ \$0.93779 \$76.15
 Distribution System Improvement Charge 7.5% \$6.34
 Weather Normalization Adjustment \$11.31
Total Delivery Charges \$102.21

Supply Charges

NRG HOME Commodity Charge 75.79 Ccf @ \$0.99 \$75.04
Total Supply Charges \$75.04

Delivery Charges

Customer Charge @ \$16.25 \$7.84
 Distribution Charge 75.79 Ccf @ \$0.95172 \$72.13
 Distribution System Improvement Charge 7.5% \$6.00
 Weather Normalization Adjustment \$10.56
Total Delivery Charges \$96.53

Total Billing Charges \$354.17

ADJUSTMENT DETAIL

Adjustments for SA ID # 1741763555

Late Payment Charge \$63.48
Total Adjustments \$63.48

METER DETAILS

Meter Number: 02117182
 Read Cycle: 11
 Read Dates: 02/14/2024 - 03/14/2024
 Starting Read: 9269 Actual
 Ending Read: 9426 Actual
 Usage in CCF: 157.00
 Conversion Factor: 1.0355 Therm = 1 Ccf
 Usage in Therms: 162.57
 Next Meter Read: 04/15/2024

SHOPPING INFORMATION BOX

When shopping for Natural Gas with a Natural Gas Supplier, please provide the following:

PGW Account: 0829776923
 Service Point ID: 0288072215
 Rate Class: General Service Residential CB
 Rate Schedule: GSRCB

If you are already shopping know your contract expiration date.

THINK YOU SMELL GAS?

It smells
like rotten
eggs



**Leave the area and call
(215) 235-1212.**

Our Emergency Hotline is available
24 hours a day, 7 days a week.

PGW Messages

- ✉ March 1, 2024, Commodity Charge decreased to \$0.46417 per CCF. Gas Cost Adjustment increased to -\$0.05598. Distribution Charge increased to \$0.95172. The changes will decrease the typical residential heating bill by about \$1.43 a year.
- ✉ Your estimated gas price to Compare (PTC) is \$0.40976 per CCF. This estimated PTC was calculated by averaging PGW's quarterly PTC over 12 months and is subject to change every quarter. For a more accurate PTC please visit pagasswitch.com

Questions or complaints about your bill?
Please call us before the due date at (215) 235-1000, or write to: PGW P.O. Box 3500, Phila., PA 19122-0050