



**peco**<sup>SM</sup>

AN EXELON COMPANY

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PECO  
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**VIA ELECTRONIC FILING**

March 28, 2024

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17105-3265

**Re: PECO Energy Company's 2019-2028 Universal Service and Energy Conservation  
Plan – CAP Portability  
Docket Nos. P-2023-3044165 and M-2018-3005795**

Dear Secretary Chiavetta:

On October 30, 2023, PECO Energy Company (PECO or the Company) filed a Petition with the Public Utility Commission (Commission) seeking approval to modify its USECP to change Customer Assistant Program (CAP) portability from a 60-day period to a 180-day period. On December 7, 2023, the Commission approved that Petition and directed that PECO implement the portability window change and file and serve a status update by or before March 31, 2024.

In accordance with the Commission's December 7, 2023 Order, PECO hereby confirms that the 180-day CAP portability window was implemented when the Company switched to its new Customer Care and Billing System (CC&B) in February 2024.

If you or any of the other recipients of this letter have any questions, please contact me at 215-841-5777.

Sincerely,

Richard G. Webster, Jr.  
Vice President  
Regulatory Policy and Strategy

cc: Certificate of Service

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**PECO ENERGY COMPANY’S 2019-  
2028 UNIVERSAL SERVICE AND  
ENERGY CONSERVATION PLAN** : : **Docket Nos. M-2018-3005795 and  
P-2023-3044165**

**CERTIFICATE OF SERVICE**

I hereby certify and affirm that I have this day served a copy of the **Letter of PECO Energy Company confirming CAP Portability change** on the persons listed below, in the manner specified in accordance with the requirements of 52 Pa. Code § 1.54:

**VIA ELECTRONIC MAIL**

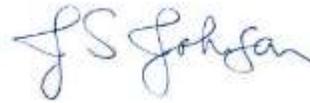
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Dated: March 28, 2023

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