



Tawana Dean
Sr. Manager – Customer Compliance
852 Wesley Drive | Mechanicsburg, PA 17055
Phone: 717-550-1561
tawana.dean01@amwater.com

VIA e-Filing

March 28, 2024

Rosemary Chiavetta, Secretary
Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
Commonwealth Keystone Building, 2nd Floor
400 North Street
Harrisburg, PA 17120

Re: Pennsylvania-American Water Company
Accounts with Arrearages in Excess of \$10,000
Medical Certificates Submitted in 2023
Docket No. M-2014-2448824

Dear Secretary Chiavetta:

As provided for in Pennsylvania Public Utility Commission regulations at 66 Pa. C.S. § 1410.1(3), Pennsylvania-American Water Company (“Company”) is reporting on residential customer accounts which have accumulated \$10,000 or more in arrearages.

Also, the Company is reporting under 66 Pa. C.S. § 1410.1(4), the number of medical certificates and renewals submitted and accepted by the Company in 2023.

If you have any questions, please do not hesitate to contact me.

Thank you.

Sincerely,

A handwritten signature in blue ink that reads "Tawana Dean".

Tawana Dean

Enclosures: Forms Reporting on Accounts with Arrearages in Excess of \$10,000
and Medical Certificates

cc: L. Mohr w/Enclosures **VIA** E-Mail

Utility Reporting - Accounts with Arrearages in Excess of \$10,000

Year Being Reported:

Company Name:

Date of "Snapshot":

Filed By:

Phone:

Email:

If NO accounts to report, check this box:

Data in #5-8 should be from #3(a) Original Date Account Established (Column D)

1. Unique Acct ID	2. Account Balance as of December 31st	3(a). Original Date Account Established	3(b). Date Account Reestablished (if applicable)	4. Avg Monthly Bill (prev 12 months)	5(a). # of PUC Informal Complaints	5(b). # of PUC Formal Complaints	6. # of Company PARs	7. # of Times Terminated for Non-Payment	8. # of 10-Day Termination Notices Issued	9. Account is Confirmed Low-Income (YES or NO)
1 101102772969	\$28,536.21	9/19/2017	N/A	\$684.00	0	0	0	0	43	No
2 101102869062	\$41,980.94	10/12/2013	N/A	\$480.00	0	0	0	0	70	Yes
3 101102920691	\$11,611.30	10/15/2013	N/A	\$4,733.00	1	0	1	0	4	No
4 21325030201	\$10,640.29	10/10/2013	12/5/2022	\$10.00	7	0	8	9	41	Yes
5 2131059995	\$22,469.84	10/9/2013	N/A	\$32.00	1	0	3	0	78	Yes
6 21311917389	\$19,813.51	10/5/2013	4/15/2021	\$53.00	1	0	3	7	13	Yes
7 101103047574	\$15,427.52	10/15/2013	N/A	\$331.00	0	0	0	0	39	No
8 2130675875	\$13,000.22	10/11/2013	12/19/2023	\$365.00	4	0	10	1	56	No
9 22095057955	\$17,065.21	6/23/2015	10/31/2019	\$198.00	0	0	4	1	60	Yes
10 101103109204	\$12,675.63	11/14/2013	N/A	\$97.00	0	0	2	0	89	Yes
11 101103112276	\$10,750.20	10/9/2013	7/24/2018	\$222.00	1	0	1	3	41	Yes
12 2131478848	\$11,608.50	10/11/2023	12/6/2022	\$426.00	0	0	9	6	33	Yes
13 101103158758	\$13,028.63	9/21/2023	N/A	\$44.00	0	0	0	0	74	Yes
14 22026484790	\$18,400.64	2/6/2014	N/A	\$437.00	2	0	1	0	45	Yes
15 101103231615	\$11,650.15	2/18/2016	N/A	\$95.00	7	0	3	0	41	No
16 101103296132	\$13,886.06	6/3/2018	N/A	\$69.00	0	0	0	0	4	No
17 101103328193	\$11,341.56	10/15/2013	N/A	\$49.00	3	0	0	1	83	Yes
18 21362199834	\$10,514.65	10/10/2013	N/A	\$55.00	0	0	4	0	9	Yes
19 2205246995	\$15,922.04	7/30/2014	N/A	\$155.00	1	0	1	0	63	Yes
20 22059331145	\$28,839.25	9/8/2014	N/A	\$173.00	0	0	0	0	70	Yes

Utility Reporting - Accounts with Arrearages in Excess of \$10,000

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21	22083257367	\$18,437.77	3/27/2015	10/6/2018	\$423.00	2	0	4	1	42	Yes
22	22177597223	\$13,047.75	12/1/2016	N/A	\$21.00	0	0	1	0	69	No
23	101201125821	\$14,518.02	8/5/2015	N/A	\$150.00	2	0	1	0	44	Yes
24	2211769899	\$11,069.01	11/24/2015	N/A	\$66.00	1	0	4	3	36	No
25	2219365017	\$14,659.45	5/26/2017	N/A	\$194.00	1	0	5	6	31	Yes
26	101201546086	\$14,804.16	5/27/2016	N/A	\$219.00	3	0	2	0	65	Yes
27	2217865306	\$26,177.57	2/2/2017	N/A	\$446.00	0	0	0	0	69	Yes
28	101202160653	\$38,342.94	7/1/2017	5/23/2019	\$1,590.00	0	0	0	2	28	Yes
29	2237127947	\$10,606.65	4/9/2021	N/A	\$135.00	2	0	2	1	5	Yes
30	101202184529	\$17,475.61	9/12/2017	N/A	\$384.00	0	0	4	0	43	No
31	22217359925	\$56,443.29	11/3/2017	N/A	\$729.00	1	0	4	0	33	Yes
32	101202528713	\$12,676.25	8/14/2018	N/A	\$160.00	7	0	2	2	13	Yes
33	101203307457	\$12,435.06	6/3/2020	N/A	\$38.00	0	0	0	0	25	No
34	101203496088	\$10,176.93	8/17/2021	N/A	\$75.00	1	0	5	2	14	Yes
35	2131838266	\$10,537.44	10/15/2013	12/3/2022	\$319.00	0	0	3	5	29	Yes
36	2221958085	\$11,531.51	10/12/2013	3/30/2022	\$70.00	1	0	2	9	22	Yes
37	2225210372	\$10,985.20	6/20/2014	8/16/2018	\$319.00	2	0	4	2	6	Yes
38	2214481570	\$12,162.30	6/8/2016	4/8/2023	\$919.00	0	0	1	2	4	No
39	2222052690	\$11,816.49	11/29/2017	9/23/2022	\$1,166.00	2	0	3	11	31	Yes
40	2224783815	\$13,574.83	7/9/2018	12/29/2022	\$406.00	7	0	2	5	23	Yes
41	2140143719	\$11,039.00	9/19/2018	12/12/2023	\$563.00	1	0	3	3	6	Yes
42	2227401792	\$14,467.00	1/9/2019	n/a	\$1,454.00	2	0	2	2	24	No
43	2233310266	\$10,639.90	4/1/2020	11/3/2023	\$400.00	4	0	7	6	15	Yes
44	2236637021	\$16,613.81	1/4/2021	n/a	\$1,560.00	1	0	1	0	26	No
45	2146050198	\$15,235.49	6/1/2022	n/a	\$1,116.00	0	0	1	1	11	Yes
46	2147266385	\$10,075.18	9/3/2022	n/a	\$696.00	0	0	3	6	13	Yes
47	2148034932	\$16,295.68	10/1/2022	n/a	\$1,453.00	0	0	3	2	10	Yes
48	2149561246	\$13,791.81	8/5/2020	n/a	\$198.00	0	0	1	0	3	Yes
49	2150565514	\$12,156.68	8/22/2023	n/a	\$4,101.00	0	0	0	0	0	No

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50	2201610839	\$12,219.05	10/18/2013	n/a	\$49.00	0	0	0	0	96	Yes
51	2223146727	\$12,139.93	3/12/2018	n/a	\$211.00	0	0	1	0	40	Yes
52	2227490013	\$10,454.80	1/4/2019	n/a	\$157.00	0	0	0	1	3	Yes
53	2205928570	\$15,106.38	9/12/2014	n/a	\$708.00	4	0	3	3	34	Yes
54	2231311560	\$10,071.66	11/13/2018	10/23/2019	\$208.00	1	0	4	3	17	Yes
55	2207951842	\$11,601.99	2/24/2015	9/5/2019	\$163.00	16	0	4	2	37	Yes
56	2234082540	\$15,966.11	6/26/2020	n/a	\$145.00	6	0	5	4	11	Yes
57	2210656235	\$10,879.04	8/28/2015	7/24/2023	\$731.00	0	0	6	6	54	Yes
58	2210995459	\$25,046.14	10/1/2015	n/a	\$289.00	4	0	1	0	63	Yes
59	2219891738	\$20,208.22	7/5/2017	8/18/2022	\$1,036.00	0	0	8	6	19	No
60	2222001562	\$10,589.15	11/22/2017	n/a	\$122.00	0	0	0	0	41	Yes
61	2224502498	\$10,111.23	6/13/2018	n/a	\$167.00	0	0	1	0	39	No
62	2238298170	\$11,813.79	11/20/2021	n/a	\$759.00	0	0	3	1	13	Yes
63	2149375124	\$22,517.61	11/16/2018	4/27/2023	\$166.00	0	0	1	4	11	Yes
64	2229774120	\$13,543.17	7/12/2019	11/9/2023	\$825.00	0	0	7	5	11	Yes
65	2235893286	\$12,473.16	11/4/2020	n/a	\$1,095.00	0	0	0	0	1	No
66	2236578498	\$11,364.99	1/7/2021	n/a	\$561.00	0	0	7	7	23	Yes
67	2239951382	\$10,303.57	5/15/2023	n/a	\$992.00	0	0	2	2	4	Yes
68	2231314729	\$23,872.68	10/13/2019	n/a	\$100.00	0	0	0	0	2	No

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1	101103125022	\$14,393.80	10/1/2013	N/A	\$106.00	0	0	1	0	47	Yes
2	2138972426	\$10,119.90	2/6/2016	n/a	\$185.00	0	0	0	0	0	Yes
3	2139627965	\$11,230.13	11/9/2017	n/a	\$394.00	1	0	8	0	27	Yes

Utility Reporting - Medical Certificates

Year Being Reported:

Company Name:

Date Submitted:

Filed By:

Phone:

Email:

of Med
Certs/Renewals
Submitted by
Customers in
2023

of Med
Certs/Renewals
Accepted by
Utility in 2023