

**PENNSYLVANIA
PUBLIC UTILITY COMMISSION
Harrisburg, PA 17105-3265**

Judith Wallace	:	
	:	
v.	:	F-2023-3042297
	:	
PPL Electric Utilities Corporation	:	

FINAL ORDER

In accordance with the provisions of Section 332(h) of the Public Utility Code, 66 Pa. C.S. §332(h), the decision of Administrative Law Judge Chad L Allensworth dated February 26, 2024, has become final without further Commission action;

THEREFORE,

IT IS ORDERED:

1. That the Formal Complaint of Judith Wallace in Judith Wallace v. PPL Electric Utilities Corporation at Docket No. F-2023-3042297 is sustained.

2. That Respondent shall complete a meter test for 45 Alters Road, Carlisle, PA 17015 for accuracy in recording Complainant’s electric usage and waive any fee associated with performing the test.

3. That within 60 days from the date of the Final Order in this matter, Respondent shall provide the results of the meter test conducted at 45 Alters Road, Carlisle, PA 17015 to Complainant.

4. That within 30 days from the date of the Final Order in this matter, Respondent is directed to pay a total of \$200 in civil penalties by sending a certified check or money order payable to the “Commonwealth of Pennsylvania” with the docket number of this proceeding listed on the check to:

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

5. That within 30 days of the date of this Order, Respondent is directed to:

a. Recalculate the bills issued to Complainant in December 2022 and January 2023 using 1605 kwh and 1538 kWh, respectively and shall credit Complainant’s account with the difference between the prior and current calculation; and

b. Waive any late fees charged to Complainant related to the December 2022 and January 2023 bills; and

6. Within ten days of completing the action required by Ordering Paragraph No. 5, Respondent shall also file documentation that it completed this action with the Secretary’s Bureau of the Commission.

7. That a copy of this Opinion and Order shall be served upon the Financial and Assessment Chief, Office of Administrative Services and the Commission’s Bureau of Technical Utility Services.

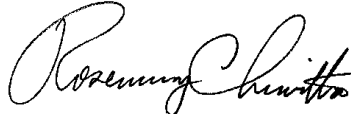
8. That, if PPL Electric Utilities, Inc. fails to make the civil penalty payment required by Ordering Paragraph No. 4 above, within 30 days of the entry date of a Final Commission Order in this proceeding, it is further ordered that the Bureau of Administrative

Services, Assessment Section, shall refer this matter to the Pennsylvania Office of Attorney General for collection of the total set forth above and appropriate action.

9. That Respondent shall cease and desist from further violations of the Public Utility Code and/or the Public Utility Commission's Regulations.

10. That upon payment of the amount referenced in ordering paragraph 4 and receipt of documentation showing compliance with ordering paragraph 5, the Secretary shall mark the matter at Docket No. F-2023-3042297 as closed.

BY THE COMMISSION,



Rosemary Chiavetta
Secretary

(SEAL)

ORDER ENTERED: March 29, 2024