

COMMONWEALTH OF PENNSYLVANIA
(Public Utility Commission)

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ROBBIN STANTON, :
Complainant, : Case No.:
vs. : F-2023-3043322
PHILADELPHIA GAS WORKS, :
Respondent. :
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Pages 1 through 12 TELEPHONIC HEARING
Judge's Chambers
State Office Bldg.
801 Market Street
Philadelphia, PA 19107

Wednesday, December 20, 2023
Met, pursuant to notice, at 10:25 a.m.

BEFORE: THE HONORABLE F. JOSEPH BRADY
Administrative Law Judge

INDEX TO EXHIBITS
Docket No.: F-2023-3043322
Hearing Date: December 20, 2023

EXHIBIT INDEX

NUMBER	FOR IDENTIFICATION	IN EVIDENCE
PGW		
6	(Statement of Ms. Stanton's Account)	11

Specific Service Agreement Statement of Account SA- [REDACTED]

Customer Name	From Date	To Date
ROBBIN STANTON	5/1/2016	12/13/2023
Service Address	Account Number	S A Number
121 S RUBY ST PHIL, PA 191393349	[REDACTED]	[REDACTED]
	Meter	Rate/Class
	2332713	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
5/17/2016	BILL	5063	R	14	2	0.14	97		6/10/2016	\$2.40	\$2.40	\$2.40
6/17/2016	LPC									\$0.03	\$2.43	\$2.43
6/17/2016	BILL	5069	R	30	6	0.2	26		7/12/2016	\$20.05	\$22.48	\$22.48
7/19/2016	LPC									\$0.33	\$22.81	\$22.81
7/19/2016	BILL	5076	R	30	7	0.23	0		8/11/2016	\$21.17	\$43.98	\$43.98
8/17/2016	LPC									\$0.65	\$44.63	\$44.63
8/17/2016	BILL	5083	R	31	7	0.23	0		9/9/2016	\$21.17	\$65.80	\$65.80
9/16/2016	LPC									\$0.97	\$66.77	\$66.77
9/16/2016	BILL	5092	R	31	9	0.29	0		10/11/2016	\$24.03	\$90.80	\$90.80
9/17/2016	INTAPL									(\$0.01)	\$90.79	\$90.79
9/17/2016	DEPAPL									(\$10.00)	\$80.79	\$80.79
10/18/2016	LPC									\$1.18	\$81.97	\$81.97
10/18/2016	BILL	5106	R	29	14	0.48	62		11/9/2016	\$31.79	\$113.76	\$113.76
11/16/2016	LPC									\$1.65	\$115.41	\$115.41
11/16/2016	BILL	5135	R	32	29	0.91	317		12/12/2016	\$54.19	\$169.60	\$169.60
12/17/2016	LPC									\$2.47	\$172.07	\$172.07
12/17/2016	BILL	5245	R	30	110	3.67	622		1/12/2017	\$160.02	\$332.09	\$332.09
1/21/2017	LPC									\$4.87	\$336.96	\$336.96
1/21/2017	BILL	5428	R	35	183	5.23	963		2/14/2017	\$258.35	\$595.31	\$595.31
2/17/2017	LPC									\$8.74	\$604.05	\$604.05
2/17/2017	BILL	5523	R	28	95	3.39	689		3/15/2017	\$150.94	\$754.99	\$754.99
3/20/2017	LPC									\$11.01	\$766.00	\$766.00
3/20/2017	BILL	5616	R	29	93	3.21	614		4/12/2017	\$147.22	\$913.22	\$913.22
4/19/2017	LPC									\$13.21	\$926.43	\$926.43
4/19/2017	BILL	5684	R	32	68	2.12	398		5/12/2017	\$116.27	\$1,042.70	\$1,042.70
5/10/2017	PAY							Check		(\$200.00)	\$842.70	\$842.70
5/15/2017	PAY							Cash		(\$9.00)	\$833.70	\$833.70

Transaction Date	Transaction Type	Transaction Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
5/17/2017	BILL	5706	R	28	22	0.79	164		6/12/2017	\$43.44	\$877.14	\$877.14
6/16/2017	BILL	5719	R	30	13	0.43	29		7/12/2017	\$31.16	\$908.30	\$908.30
7/18/2017	LPC									\$13.62	\$921.92	\$921.92
7/18/2017	BILL	5731	R	32	12	0.38	0		8/10/2017	\$29.13	\$951.05	\$951.05
8/16/2017	LPC									\$14.06	\$965.11	\$965.11
8/16/2017	BILL	5740	R	29	9	0.31	0	Credit Card	9/11/2017	\$25.12	\$990.23	\$990.23
9/15/2017	PAY							Credit Card		(\$324.00)	\$666.23	\$666.23
9/17/2017	PAY							Credit Card		(\$108.00)	\$558.23	\$558.23
9/19/2017	BILL	5751	R	31	11	0.35	7		10/11/2017	\$27.51	\$585.74	\$585.74
10/17/2017	BILL	5762	R	31	11	0.35	27		11/9/2017	\$27.56	\$613.30	\$613.30
11/8/2017	PAY							Check		(\$200.00)	\$413.30	\$413.30
11/16/2017	BILL	5798	R	30	36	1.2	325		12/12/2017	\$62.00	\$475.30	\$475.30
12/19/2017	LPC									\$7.12	\$482.42	\$482.42
12/19/2017	BILL	5908	R	30	110	3.67	666		1/16/2018	\$162.71	\$645.13	\$645.13
1/23/2018	LPC									\$9.57	\$654.70	\$654.70
1/23/2018	BILL	6169	R	35	261	7.46	1202		2/14/2018	\$359.23	\$1,013.93	\$1,013.93
2/21/2018	LPC									\$14.95	\$1,028.88	\$1,028.88
2/21/2018	BILL	6309	R	28	140	5	714		3/15/2018	\$233.85	\$1,262.73	\$1,262.73
3/9/2018	PAY							Credit Card		(\$100.00)	\$1,162.73	\$1,162.73
3/21/2018	LPC									\$17.44	\$1,180.17	\$1,180.17
3/21/2018	BILL	6452	R	31	143	4.61	720		4/16/2018	\$216.25	\$1,396.42	\$1,396.42
4/11/2018	PAY							Check		(\$500.00)	\$896.42	\$896.42
4/19/2018	BILL	6559	R	30	107	3.57	563		5/14/2018	\$146.69	\$1,043.11	\$1,043.11
5/14/2018	PAY							Check		(\$129.00)	\$914.11	\$914.11
5/19/2018	BILL	6593	R	29	34	1.17	159		6/13/2018	\$61.50	\$975.61	\$975.61
6/13/2018	PAY							Check		(\$129.00)	\$846.61	\$846.61
6/20/2018	BILL	6605	R	32	12	0.38	22		7/16/2018	\$31.17	\$877.78	\$877.78
7/18/2018	PAY							Cash		(\$129.00)	\$748.78	\$748.78
7/19/2018	BILL	6615	R	30	10	0.33	0		8/13/2018	\$28.25	\$777.03	\$777.03
8/18/2018	BILL	6623	R	29	8	0.28	0		9/12/2018	\$25.60	\$802.63	\$802.63
9/19/2018	LPC									\$12.03	\$814.66	\$814.66
9/19/2018	BILL	6633	R	33	10	0.3	8		10/12/2018	\$28.22	\$842.88	\$842.88
9/27/2018	PAY							Credit Card		(\$100.00)	\$742.88	\$742.88
10/18/2018	LPC									\$11.14	\$754.02	\$754.02
10/18/2018	BILL	6644	R	29	11	0.38	54		11/13/2018	\$29.80	\$783.82	\$783.82

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
11/20/2018	LPC									\$11.59	\$795.41	\$795.41
11/20/2018	BILL	6716	R	30	72	2.4	482		12/14/2018	\$101.19	\$896.60	\$896.60
11/20/2018	PAY							Check		(\$562.00)	\$334.60	\$334.60
12/18/2018	BILL	79	R	31	162	5.23	800		1/15/2019	\$216.67	\$551.27	\$551.27
12/19/2018	PAY							Check		(\$200.00)	\$351.27	\$351.27
1/23/2019	BILL	242	R	32	163	5.09	836		2/15/2019	\$242.04	\$593.31	\$593.31
2/20/2019	BILL	463	R	32	221	6.91	982		3/15/2019	\$313.52	\$906.83	\$906.83
3/13/2019	PAY							Check		(\$56.00)	\$850.83	\$850.83
3/20/2019	LPC									\$12.76	\$863.59	\$863.59
3/20/2019	BILL	621	R	28	158	5.64	724		4/12/2019	\$229.85	\$1,093.44	\$1,093.44
4/8/2019	CRPFRZ									(\$1,093.44)	\$0.00	\$0.00
4/19/2019	BILL	706	R	29	85	2.93	359		5/14/2019	\$129.00	\$129.00	\$129.00
5/14/2019	PAY							Check		(\$129.00)	\$0.00	\$0.00
5/21/2019	BILL	730	R	30	24	0.8	114		6/14/2019	\$129.00	\$129.00	\$129.00
6/15/2019	PAY							Credit Card		(\$129.00)	\$0.00	\$0.00
6/20/2019	BILL	742	R	32	12	0.38	3		7/16/2019	\$129.00	\$129.00	\$129.00
7/16/2019	PAY							Credit Card		(\$129.00)	\$0.00	\$0.00
7/20/2019	BILL	753	R	30	11	0.37	0		8/13/2019	\$129.00	\$129.00	\$129.00
8/13/2019	PAY							Cash		(\$129.00)	\$0.00	\$0.00
8/20/2019	BILL	761	R	29	8	0.28	0		9/13/2019	\$129.00	\$129.00	\$129.00
9/20/2019	BILL	774	R	33	13	0.39	0		10/14/2019	\$129.00	\$258.00	\$258.00
9/20/2019	PAY							Cash		(\$129.00)	\$129.00	\$129.00
10/18/2019	PAY							Cash		(\$129.00)	\$0.00	\$0.00
10/19/2019	BILL	789	R	29	15	0.52	64		11/13/2019	\$129.00	\$129.00	\$129.00
11/19/2019	BILL	861	R	32	72	2.25	483		12/13/2019	\$129.00	\$258.00	\$258.00
12/19/2019	BILL	989	R	29	128	4.41	678		1/15/2020	\$129.00	\$387.00	\$387.00
1/22/2020	BILL	1148	R	35	159	4.54	914		2/14/2020	\$129.00	\$516.00	\$516.00
2/22/2020	BILL	1273	R	30	125	4.17	735		3/17/2020	\$129.00	\$645.00	\$645.00
3/21/2020	BILL	1356	R	28	83	2.96	540		4/15/2020	\$129.00	\$774.00	\$774.00
4/22/2020	BILL	1432	R	32	76	2.38	451		5/15/2020	\$129.00	\$903.00	\$903.00
5/21/2020	BILL	1485	R	29	53	1.83	273		6/16/2020	\$129.00	\$1,032.00	\$1,032.00
6/3/2020	PAY							Credit Card		(\$45.00)	\$987.00	\$987.00
6/20/2020	BILL	1499	R	30	14	0.47	24		7/15/2020	\$129.00	\$1,116.00	\$1,116.00
7/6/2020	PAY							Credit Card		(\$50.00)	\$1,066.00	\$1,066.00
7/21/2020	BILL	1511	R	32	12	0.38	0		8/13/2020	\$129.00	\$1,195.00	\$1,195.00

Transaction Date	Transaction		Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction		Actual	
	Type	Reading								Amount	Balance	Amount	Balance
8/7/2020	PAY							Credit Card		(\$45.00)	\$1,150.00	\$1,150.00	\$1,150.00
8/20/2020	BILL	1521	R	29	10	0.34	0	Credit Card	9/14/2020	\$129.00	\$1,279.00	\$1,279.00	\$1,279.00
9/18/2020	PAY							Credit Card		(\$50.00)	\$1,229.00	\$1,229.00	\$1,229.00
9/22/2020	BILL	1534	R	31	13	0.42	8	Credit Card	10/15/2020	\$83.51	\$1,312.51	\$1,312.51	\$1,312.51
10/16/2020	PAY							Credit Card		(\$50.00)	\$1,262.51	\$1,262.51	\$1,262.51
10/21/2020	BILL	1549	R	31	15	0.48	114	Credit Card	11/16/2020	\$83.51	\$1,346.02	\$1,346.02	\$1,346.02
11/20/2020	BILL	1565	R	30	16	0.53	306	Credit Card	12/15/2020	\$83.51	\$1,429.53	\$1,429.53	\$1,429.53
11/27/2020	PAY							Credit Card		(\$45.00)	\$1,384.53	\$1,384.53	\$1,384.53
12/22/2020	BILL	1648	R	30	83	2.77	620	Credit Card	1/20/2021	\$83.51	\$1,468.04	\$1,468.04	\$1,468.04
12/25/2020	PAY							Credit Card		(\$50.00)	\$1,418.04	\$1,418.04	\$1,418.04
1/22/2021	PAY							Credit Card		(\$44.00)	\$1,374.04	\$1,374.04	\$1,374.04
1/23/2021	BILL	1794	R	34	146	4.29	920	Credit Card	2/17/2021	\$83.51	\$1,457.55	\$1,457.55	\$1,457.55
2/19/2021	CRPFRZ							Credit Card		\$792.72	\$2,250.27	\$2,250.27	\$2,250.27
2/19/2021	PAY							Credit Card		(\$42.00)	\$2,208.27	\$2,208.27	\$2,208.27
2/19/2021	ADJLPC							Credit Card		\$12.76	\$2,221.03	\$2,221.03	\$2,221.03
2/24/2021	BILL	1951	R	32	157	4.91	1056	Credit Card	3/19/2021	\$227.43	\$2,448.46	\$2,448.46	\$2,448.46
3/19/2021	PAY							Credit Card		(\$189.00)	\$2,259.46	\$2,259.46	\$2,259.46
3/24/2021	BILL	2059	R	28	108	3.86	601	Credit Card	4/19/2021	\$162.40	\$2,421.86	\$2,421.86	\$2,421.86
4/19/2021	PAY							Credit Card		(\$189.00)	\$2,232.86	\$2,232.86	\$2,232.86
4/23/2021	BILL	2100	R	30	41	1.37	295	Credit Card	5/18/2021	\$75.59	\$2,308.45	\$2,308.45	\$2,308.45
5/18/2021	PAY							Credit Card		(\$189.00)	\$2,119.45	\$2,119.45	\$2,119.45
5/22/2021	BILL	2118	R	29	18	0.62	152	Credit Card	6/16/2021	\$38.35	\$2,157.80	\$2,157.80	\$2,157.80
6/16/2021	PAY							Credit Card		(\$184.00)	\$1,973.80	\$1,973.80	\$1,973.80
6/22/2021	BILL	2130	R	29	12	0.41	36	Credit Card	7/16/2021	\$30.49	\$2,004.29	\$2,004.29	\$2,004.29
7/16/2021	PAY							Credit Card		(\$184.00)	\$1,820.29	\$1,820.29	\$1,820.29
7/22/2021	BILL	2142	R	32	12	0.38	0	Credit Card	8/16/2021	\$31.11	\$1,851.40	\$1,851.40	\$1,851.40
8/16/2021	PAY							Credit Card		(\$184.00)	\$1,667.40	\$1,667.40	\$1,667.40
8/20/2021	BILL	2152	R	29	10	0.34	0	Check	9/15/2021	\$28.73	\$1,696.13	\$1,696.13	\$1,696.13
9/15/2021	PAY							Credit Card		(\$178.00)	\$1,518.13	\$1,518.13	\$1,518.13
9/22/2021	BILL	2165	R	33	13	0.39	0	Credit Card	10/15/2021	\$33.91	\$1,552.04	\$1,552.04	\$1,552.04
10/15/2021	PAY							Credit Card		(\$178.00)	\$1,374.04	\$1,374.04	\$1,374.04
10/21/2021	BILL	2177	R	29	12	0.41	32	Credit Card	11/16/2021	\$34.65	\$1,408.69	\$1,408.69	\$1,408.69
11/16/2021	PAY							Credit Card		(\$178.00)	\$1,230.69	\$1,230.69	\$1,230.69
11/22/2021	BILL	2194	R	30	17	0.57	334	Credit Card	12/16/2021	\$41.29	\$1,271.98	\$1,271.98	\$1,271.98
12/15/2021	PAY							Credit Card		(\$191.00)	\$1,080.98	\$1,080.98	\$1,080.98

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
12/22/2021	BILL	2300	R	32	106	3.31	647		1/18/2022	\$189.34	\$1,270.32	\$1,270.32
1/18/2022	PAY							Credit Card		(\$191.00)	\$1,079.32	\$1,079.32
1/25/2022	BILL	2520	R	32	220	6.88	863		2/17/2022	\$384.28	\$1,463.60	\$1,463.60
2/18/2022	PAY							Credit Card		(\$191.00)	\$1,272.60	\$1,272.60
2/23/2022	BILL	2732	R	28	212	7.57	828		3/18/2022	\$369.54	\$1,642.14	\$1,642.14
3/18/2022	PAY							Credit Card		(\$215.00)	\$1,427.14	\$1,427.14
3/24/2022	BILL	2886	R	32	154	4.81	586		4/19/2022	\$290.27	\$1,717.41	\$1,717.41
4/19/2022	PAY							Credit Card		(\$215.00)	\$1,502.41	\$1,502.41
4/23/2022	BILL	2975	R	30	89	2.97	430		5/17/2022	\$153.11	\$1,655.52	\$1,655.52
5/17/2022	PAY							Credit Card		(\$215.00)	\$1,440.52	\$1,440.52
5/21/2022	BILL	2990	R	28	15	0.54	132		6/15/2022	\$39.95	\$1,480.47	\$1,480.47
6/22/2022	BILL	3005	R	32	15	0.47	1		7/18/2022	\$61.42	\$1,541.89	\$1,541.89
7/20/2022	WNA2&5									(\$17.90)	\$1,523.99	\$1,523.99
7/22/2022	LPC									\$22.85	\$1,546.84	\$1,546.84
7/22/2022	BILL	3015	R	30	10	0.33	0		8/16/2022	\$35.86	\$1,582.70	\$1,582.70
8/20/2022	LPC									\$23.39	\$1,606.09	\$1,606.09
8/20/2022	BILL	3024	R	29	9	0.31	0		9/14/2022	\$33.89	\$1,639.98	\$1,639.98
8/22/2022	PAY							Credit Card		(\$100.00)	\$1,539.98	\$1,539.98
9/21/2022	LPC									\$22.40	\$1,562.38	\$1,562.38
9/21/2022	BILL	3038	R	32	14	0.44	0		10/14/2022	\$43.34	\$1,605.72	\$1,605.72
10/1/2022	PAY							Credit Card		(\$105.00)	\$1,500.72	\$1,500.72
10/16/2022	PAY							Credit Card		(\$100.00)	\$1,400.72	\$1,400.72
10/20/2022	LPC									\$19.98	\$1,420.70	\$1,420.70
10/20/2022	BILL	3053	R	29	15	0.52	139		11/15/2022	\$44.00	\$1,464.70	\$1,464.70
11/18/2022	LPC									\$20.64	\$1,485.34	\$1,485.34
11/18/2022	BILL	3070	R	29	17	0.59	246		12/14/2022	\$51.37	\$1,536.71	\$1,536.71
12/17/2022	LPC									\$21.41	\$1,558.12	\$1,558.12
12/17/2022	BILL	3191	R	29	121	4.17	657		1/13/2023	\$243.01	\$1,801.13	\$1,801.13
1/20/2023	LPC									\$25.05	\$1,826.18	\$1,826.18
1/20/2023	BILL	3375	R	34	184	5.41	849		2/14/2023	\$372.38	\$2,198.56	\$2,198.56
1/20/2023	PAY							Credit Card		(\$100.00)	\$2,098.56	\$2,098.56
2/17/2023	LPC									\$29.14	\$2,127.70	\$2,127.70
2/17/2023	BILL	3522	R	28	147	5.25	649		3/15/2023	\$322.51	\$2,450.21	\$2,450.21
3/21/2023	LPC									\$33.98	\$2,484.19	\$2,484.19
3/21/2023	BILL	3659	R	30	137	4.57	622		4/14/2023	\$259.20	\$2,743.39	\$2,743.39

Transaction		Read		Average		Heating		Payment		Transaction		Actual	
Date	Type	Reading	Code	# of Days	CCF Usage	CCF/Day	DDDs	Type	Due Date	Amount	Balance	Current Balance	Balance
4/20/2023	BILL	3737	R	32	78	2.44	372		5/15/2023	\$147.39	\$2,890.78	\$2,890.78	\$2,890.78
4/28/2023	PAY							Debit Card		(\$190.00)	\$2,700.78	\$2,700.78	\$2,700.78
5/19/2023	BILL	3752	R	29	15	0.52	182		6/14/2023	\$38.44	\$2,739.22	\$2,739.22	\$2,739.22
5/26/2023	PAY							Debit Card		(\$147.39)	\$2,591.83	\$2,591.83	\$2,591.83
6/20/2023	BILL	3765	R	30	13	0.43	21		7/14/2023	\$34.60	\$2,626.43	\$2,626.43	\$2,626.43
7/7/2023	PAY							Debit Card		(\$34.60)	\$2,591.83	\$2,591.83	\$2,591.83
7/20/2023	BILL	3777	R	32	12	0.38	3		8/14/2023	\$32.30	\$2,624.13	\$2,624.13	\$2,624.13
8/18/2023	LPC									\$36.07	\$2,660.20	\$2,660.20	\$2,660.20
8/18/2023	BILL	3785	R	29	8	0.28	0		9/13/2023	\$26.88	\$2,687.08	\$2,687.08	\$2,687.08
8/19/2023	PAY							Debit Card		(\$32.30)	\$2,654.78	\$2,654.78	\$2,654.78
9/15/2023	PAY							Debit Card		(\$26.88)	\$2,627.90	\$2,627.90	\$2,627.90
9/20/2023	LPC									\$35.59	\$2,663.49	\$2,663.49	\$2,663.49
9/20/2023	BILL	3798	R	33	13	0.39	0		10/13/2023	\$33.57	\$2,697.06	\$2,697.06	\$2,697.06
10/17/2023	PAY							Debit Card		(\$33.57)	\$2,663.49	\$2,663.49	\$2,663.49
10/19/2023	LPC									\$35.59	\$2,699.08	\$2,699.08	\$2,699.08
10/19/2023	BILL	3812	R	29	14	0.48	96		11/14/2023	\$34.53	\$2,733.61	\$2,733.61	\$2,733.61
11/13/2023	PAY							Debit Card		(\$34.53)	\$2,699.08	\$2,699.08	\$2,699.08
11/18/2023	LPC									\$35.59	\$2,734.67	\$2,734.67	\$2,734.67
11/18/2023	BILL	19	Y	30	25	0.83	320		12/13/2023	\$51.28	\$2,785.95	\$2,785.95	\$2,785.95
12/11/2023	LPCWVE									(\$106.77)	\$2,679.18	\$2,679.18	\$2,679.18